

January 4, 2006

## **Staffing levels in most amalgamated areas remain below 1998 levels**

At amalgamation, reductions in the number of staff were achieved within areas that were amalgamating programs and services such as solid waste, transportation and libraries. Reductions were also achieved in administrative and corporate governance areas such as finance, human resources and the City Clerks office. The vast majority of reductions in staff that were made at amalgamation have stayed in place. Staff levels in the administrative, support and corporate governance areas remains down over 13 per cent from pre-amalgamation levels.

Staff has been added to the City's payroll when the province downloaded a new program with staff in place, such as Courts, or when Council determined that more staff was required to deliver a service, such as TTC for the Sheppard subway, firefighters to staff new stations and Emergency Medical Services to meet the needs of the emergency services. Homes for the Aged and Children's Services have also had small increases to maintain delivery of service.

Therefore, over the past eight years there has been a 5.2% increase in the total staff – a total of 2,410 positions. The following nine programs account for most of this number

- Homes for the Aged
- Shelter Housing & Support
- Children's Services
- Police
- Social Services
- Public Health
- Court Services
- TTC
- EMS

There are 48,538.5 Approved Positions or Full-time Equivalents, as of 2005. This includes City staff who are full-time and part-time as well as those employed in the City's Agencies, Boards and Commissions.

The City has compared its effectiveness and efficiency to other municipalities and compares well in several areas such as Fire, EMS, long term care, social services, roads and solid waste disposal.

Further efficiencies will continue to be realized through continuous improvement and through innovation. However, there are not the savings required to pay for the cost of provincially mandated programs.

The City has found efficiencies every year to maintain service levels and has put these millions back into the operating budget to offset increasing costs.

### **Media contact:**

**Kevin Sack, Corporate Communications, 416-397-5277, 416-919-6500 (cell)**

---