

Routine Disclosure Solid Waste Management Services

Information Not Disclosed

- Records received in confidence from another government (legislated)
- Third Part Information (legislated)
- Personal Information (legislated)
- Information subject to solicitor/client privilege
- Proprietary Information
- Proprietary information pertaining to City Contractors
- Confidential Landfill investigations (mapping of old city land fills, etc.)
- Landfill Gas Royalty Statements (proprietary information)
- Companies using our transfer stations
- Disposal Contingency Planning Details
- Environmental Studies – Landfill sites (Case by Case basis, some relate to private properties and some relate to litigation)

Information Disclosed

- Litter Audit and Branding Survey Results
- Green Bin Audit
- Data Collected and Public Survey Results – Eucan
- Number of “missed garbage” pick ups at a particular address
- Garbage complaints/violations
- Legal Agreements
- Contracts
- Work Orders on vehicles
- Tenders
- Marketing Strategy regarding recycling programs
- Data regarding amount of waste/recyclables/organics/yard waste, etc. collected by City
- Information on and cost of collection containers
- Training information for Green Bin Door to Door program
- Pelletized Biosolid information
- Educational/Promotional information
- Business Plan
- Development Review Guidelines
- Bylaws
- Applications for services
- Unit charge rate that contractors charge
- Information on and costs of various container configurations and certain specifications of containers
- Information related to Yellow Bag and Side Door eligibility requirements for collection service

- Information contained in collection schedules and calendars
- Development Review Requirements
- Council/Committee staff reports

Waste Diversion Programs

- Outline of Yellow Bag Program, Composting, Community Environment Days, Household Hazardous Waste, Green Bin Program, Blue/Grey Box Recycling Program

For each of the above Waste Diversion program SWM discloses information on: why the program is needed, benefits it provides, how to participate and where to get the necessary equipment, depot locations, what to put in and what not to include, multi-lingual outreach as required, collection schedule, frequently asked questions and answers to assist with potential trouble-shooting, consequences of not participating correctly or violating bylaws, how materials are processed and resulting end-products, performance statistics, policy/program changes, how public can provide input or feedback on solid waste issues.

Green Bin Program

- Information on launch of the Green Bin Program including: total number of participants and launch dates
- Location of Home Hardware stores and City of Toronto Recycling Container Pick-up Locations
- List of items that can and can't go in the green bin
- Outline of how the Dufferin Organics Processing Facility operates
- Outline of why the City launched the Green Bin program

Household Hazardous Waste

- Outline of what it is
- Listing of Household Hazardous Waste Depots
- How to dispose of items including motor oil, fluorescent tubes compact light bulbs, syringes and needles,
- How to report illegal dumping

Community Environment Days

- Listing of event dates and locations
- List of items accepted or available for pick-up or purchase at Community Environment Days

General Collection

- Collection schedules for single-family homes
- Exemption to the six-item limit for garbage collection
- How to recycle white goods (large appliances)
- How to reuse grass clippings
- How to compost/where to purchase a composter
- How to reuse/recycle/set out for garbage items including: computers, small appliances, furniture, kitchenware, clothing, renovation waste, used tires, Christmas trees
- Listing of City Drop-off Depots
- List of items that can be recycled

- What yard waste is and how to set it out for collection
- Garbage and recycling Dos and Don'ts
- Waste reduction tips
- Waste Subsidy: Residential Subsidy and Commercial Subsidy
- Solid Waste Collection By-laws
- 20-Minute Toronto Makeover/Community Clean-up Day event details
- Clean and Beautiful City initiatives (accomplishments, programs, how to get involved)
- Adopt-a-Bin Program for local businesses
- Litter prevention tips/annual litter audit results
- Municipal Act Public Notices
- Multi-Unit Waste Reduction Levy Program
- How the Multi-Unit Waste Reduction levy Program works
- Tips on how to increase recycling at a multi-unit building
- How to get additional recycling containers
- Recycling Improvement Plan
- Public consultation opportunities and details re existence and accomplishments of citizen advisory groups working on diversion strategies and required Environmental Assessments
- Access to media relations documents related to solid waste management issues/programs
- Diversion accomplishments of City agencies, boards, commissions, divisions and school boards

Bi-annual *Waste Watch* public newsletters, targeted to either multi-unit residents or single family dwellings, provide reminders on how to correctly participate in solid waste diversion programs.