



Toronto Employment & Social Services provides employment assistance and income supports to eligible Toronto residents, and delivers a wide range of programs and services aimed at helping people find and keep work. This includes referring people to the supports they need that are provided in the community and by other governments.

Metro Hall  
12<sup>th</sup> fl., 55 John St.  
Toronto ON M5V 3C6

General Enquiry.....392-8623  
Facsimile.....392-4214

General Manager  
Heather MacVicar .....392-8952  
Supervisor Direct Program  
Cindy Miranda.....392-8680  
Administrative Assistant  
Stacey Hunt. ....392-8953  
Support Assistant B  
Monesh Sood.....392-9130

### Ontario Works & Program Support

Facsimile.....392-4214

Director Employment and Social Services  
Phil Eisler .....397-7313  
Support Assistant  
Lilibeth Ocampo.....397-9170

### Client Services & Information Unit

Manager Program Support  
Colleen Thompson .....392-3465  
Supervisors Direct Program  
Lisa Farun.....397-4449  
Debbie Sokolovski .....392-8005  
Support Assistant  
Annette Bernard .....397-7314

Information Services  
11<sup>th</sup> fl., Metro Hall

Access and Privacy Officers  
Shalene Honsberger.....392-6268  
Anna Vassallo.....338-2135  
Support Assistant  
Teresa Cobarrubias.....392-8615

### Employment Program Support

11<sup>th</sup> fl., Metro Hall

Employer Information Line .....397-JOBS (5627)  
Facsimile.....392-2398

Managers Employment & Social Services  
Mary Baratta.....392-8433  
Karen Wilson.....392-9035

Managers Program Support  
Eve Connors .....392-9006  
Michelle Kouzos.....397-0724  
Wendy Molotkow .....392-5605

Supervisors Direct Program  
Barbara Andrade.....392-4096  
Helen Bailey .....392-2623  
Yasmin Faulds .....338-3490  
Shirley Harding .....392-9050  
Abdulhamid Hathiyani .....392-5175  
Sheela John.....392-3659  
James Lapierre.....392-4322  
Rosemary Wang .....397-0350

### Human Services

12<sup>th</sup> fl., Metro Hall  
 Manager Employment & Social Services  
 Natalie Creer.....392-9428  
 Supervisors Direct Program  
 Christine Koch.....392-8401  
 Liz Rybak .....397-0432  
 Leslie Stants .....392-8692  
 Human Resources Associate  
 Mimi Wong .....397-0338  
 Support Assistant  
 Christine Harding .....392-8642  
 Reka Marton .....392-8356

### Strategic Program Development

Metro Hall  
 12<sup>th</sup> fl., 55 John St.  
 Toronto ON M5V 3C6

Director Employment and Social Services  
 Joe Manion .....397-0788  
 Support Assistant  
 Mona La Neve .....397-5407  
 Manager, Research Development and Reporting  
 Darrin Vermeersch .....397-5518  
 Managers Program Support  
 Rose O'Neill 9<sup>th</sup> fl .....392-6978  
 Jennifer Posthumus.....397-0722  
 Anusha Sarvanandan 9<sup>th</sup> fl.....392-8567  
 Policy Development Officers  
 Dean Herd.....392-8618  
 Anna McGrath.....392-9052  
 Supervisor Direct Program  
 Susan Jones-Yang.....392-8722  
 Devin Taylor.....392-4683

### Management Information Unit

11<sup>th</sup> fl., Metro Hall  
 Manager Program Support  
 Jocelyn Hollmann .....392-8664  
 Supervisors Direct Program  
 Allen Shen .....397-9686  
 Wanda Tomszak .....397-0337

### Business Transformation

Director Employment and Social Services  
 Judy Kane .....397-1705  
 Manager Social Services  
 Lidia Beiforte .....392-8712  
 Support Assistant  
 Wayne Lee.....338-1223

200 Wellington Street E., Ste 320  
 Toronto ON M5V 3C7

Managers Program Support  
 James Addy, MH, 12<sup>th</sup> fl.....397-0719  
 Madeleine Gaudet.....392-9314  
 Susan Maynes.....397-0430  
 Maria Panaro .....397-0429  
 Supervisors Direct Program  
 Linda Butler.....392-3402  
 Gio Collura .....392-2623  
 Mary Diiorio.....397-0603  
 Karen Hilgendorf.....397-0580  
 Laura Krofchick .....338-3848  
 Marika Levine .....397-4501  
 Matthew Lindsey .....392-8644  
 Donna Roye .....338-3829  
 Catherine Schmidt .....392-8529  
 Cathy Wasylyshen.....397-1936  
 Support Assistants  
 Sandra Pinto .....392-9774  
 Elizabeth Welch-Hood .....392-8752

### TESS Learning Centre

700 Lawrence Ave W., Ste 330  
 Toronto ON M6A 3B3

General Enquiry.....397-1760
Facsimile.....392-4550

Director Employment and Social Services  
 Irwin Stanley .....397-7301  
 Manager Program Support  
 Annu Sood.....397-7354  
 Supervisors Direct Program  
 Paresa Katsios .....397-7617  
 Fiona McNeil.....397-9452  
 Tanya Morgan .....392-9321  
 Leeann Thompson .....392-6211  
 Christine Vaandering.....397-1767  
 Support Assistants  
 Thelma Alcantara .....397-1768  
 Masako Hayashi .....397-1760

## Program Support

Metro Hall  
12<sup>th</sup> fl., 55 John St.  
Toronto ON M5V 3C6

Director Program Support  
Nizam Bacchus.....392-8585  
Support Assistant  
Dale Rossman.....392-6318

## Budget

Manager Budget and Financial Planning  
Peter Spatz.....392-8961  
Financial Planning Analysts  
Ian James Mills.....392-9323  
Jeff Parkovnick.....392-8963  
John Tsoukas .....397-7315  
Financial Systems Analyst  
Sophie Hugh-Sam.....392-2988  
Budget Analysts  
Victor Dimitroff .....392-8531  
Marko Petrovski .....392-8634  
Support Assistants  
Maria Cruz.....397-0536  
Judi Hanninen.....397-9101

## Infrastructure Support

Manager  
Ross Goodacre.....338-5620  
Supervisors Direct Program  
Frank Deffett .....392-3081  
Joanne Franey.....392-5183  
Support Assistant  
Maria DeSouza .....397-5830

## Information Technology

Systems Information Unit Hotline.....392-2627  
Facsimile.....392-8686

Manager Information Systems  
Sunny Wong .....392-8742  
Managers Program Support  
Robert Laws .....397-5520  
Nick Lo Russo .....392-9088

Senior Systems Integrators  
Santiago Astray .....392-8627  
Bill Gillies .....397-0718  
Terrence Lee.....397-0336  
Stephen Mills.....397-4108  
Jeff Zeng.....392-9324

Supervisor Direct Program  
Andrew Davidson.....392-9565  
Support Assistant  
Aneela Anwar.....397-4521

## Payment Support

Supervisor Direct Program  
Peter Mason.....392-8960  
Support Assistant  
Aoife O'Dowd.....392-8731

## Systems Development

Manager Program Support  
Fred Tam .....397-0341  
Supervisor Direct Program  
Angela Cioffi.....392-4490

## Organizational Development

Manager Organizational Planning & Development  
Jennifer Pitt.....392-5520  
Supervisor Direct Program  
Carolee Abraham.....397-7884

## Quality Control & Assurance

1<sup>st</sup> & 4<sup>th</sup> fl., 111 Wellesley St. E.  
Toronto ON M4Y 3A7

General Enquiry.....392-9033  
Facsimile.....397-7298

Manager Employment and Social Services  
Shari Kamali.....392-8743  
Managers Program Support  
Despina Morfidis .....397-5490  
Andrea Pronman .....392-2910  
Susan Reid.....397-0531  
Support Assistant  
Phoebe Ouano.....392-9033

## Local Offices – Area Operations

Please refer to the Employment & Social Services Division website at [toronto.ca](http://toronto.ca) for additional information about office locations and services available.

### Central District

Director Employment and Social Services  
 Cathy Smith .....392-3272  
 Manager Program and Delivery Support  
 Mary Mundy .....392-3417  
 Support Assistant  
 Debbie Emijjo.....397-1905

Yonge Eglinton Employment & Social Services  
 Suite 900, 150 Eglinton Ave. E.  
 Toronto ON M4P 3E2

General Enquiry.....397-1800  
 Application for Assistance.....397-5100

Manager, Employment and Social Services  
 Louisa Gamoyda.....397-7825  
 Manager Community and Labour Market  
 Franc Riggio .....397-5185  
 Support Assistant  
 Mithursha Kunaratnam.....397-1806

Beaches Employment & Social Services  
 1631 Queen St. E.  
 Toronto ON M4L 1G4

General Enquiry.....392-3200  
 Application for Assistance.....392-3213

Manager Employment and Social Services  
 Carol Ringwood .....397-7488  
 Manager Community and Labour Market  
 Devi Arasanayagam.....392-3418  
 Support Assistant  
 Tessie DeGuzman.....392-3241

Golden Mile Employment & Social Services  
 Unit 139, 1880 Eglinton Ave. E.  
 Toronto ON M1L 2L1

General Enquiry.....392-3400  
 Application for Assistance.....392-3421

Manager Employment and Social Services  
 Kim Quade .....397-0678  
 Manager Community and Labour Market  
 Lorella DeSousa .....392-8631  
 Support Assistant  
 Alison Lucas.....397-0670

Family Support Program Unit  
 Suite 604, 150 Eglinton Ave. E.  
 Toronto ON M4P 3E2

General Enquiry.....338-3800  
 Facsimile.....338-3831  
 Boardroom.....338-3883

Manager Employment and Social Services  
 Anne Fuentes .....392-9001  
 Manager Program Support  
 Mark Caroline.....392-2401  
 Supervisors Direct Program  
 Catherine Ceniti.....338-3847  
 Cathy Di Leo .....397-4502  
 Helen Globocki.....338-3827  
 Rikki Hortian .....397-0428  
 Rose Renaud.....397-1179  
 Brenda Sommers .....392-3533  
 Liz Valladares-Pereira .....338-3997  
 Magi Youde .....338-3828  
 Support Assistant  
 Tracy Gallagher .....338-3801

**East District**

Director Employment and Social Services  
 Tona Robis .....397-1212  
 Manager Program and Delivery Support  
 John Kouzos .....397-1052  
 Support Assistant  
 Angela Sawyer .....397-1959

**Malvern Employment & Social Services**

5639 Finch Ave. E.  
 Toronto ON M1B 5L1

General Enquiry.....397-1000  
 Application for Assistance.....397-1010

Manager Employment and Social Services  
 Charles Caravan .....338-3882  
 Manager Community and Labour Market  
 Neelu Nagi.....397-1241  
 Support Assistant  
 Angela Sawyer .....397-1959

**Kennedy Employment & Social Services**

Unit 1,1225 Kennedy Rd.  
 Toronto ON M1P 2L4

General Enquiry.....392-2800  
 Application for Assistance.....392-2725

Manager Employment and Social Services  
 Ruth Luckey .....397-1213  
 Manager Community and Labour Market  
 Claudia Russell-Placencia .....397-0571  
 Support Assistant  
 Paddy Corr.....397-0427

**Cliffcrest Employment Services**

2985 Kingston Rd  
 Toronto ON M1M 1P1

General Enquiry.....392-1460

Manager Employment and Social Services  
 Ruth Luckey .....397-1213  
 Manager Community and Labour Market  
 Claudia Russell-Placencia .....397-0571

**Consilium Place Employment & Social Services**

10<sup>th</sup> fl., 100 Consilium Place  
 Toronto ON M1H 3E3

General Enquiry.....397-1100  
 Application for Assistance.....397-1771

Manager Employment and Social Services  
 Susan Smith.....392-9004  
 Manager Community and Labour Market  
 Janet Wong.....397-1246  
 Support Assistant  
 Catherine Paravantis.....397-7612

**Client Special Services / ODSP**

11<sup>th</sup> fl.,100 Consilium Place  
 Toronto ON M1H 3E3

Manager Program Support  
 Paulos Ioannou .....392-2433  
 Supervisors Direct Program  
 Olga Lazaridis .....397-1167  
 Michele Stephens .....392-8737

**Application Centre**

Manager Employment and Social Services  
 Tracey O'Brien .....392-3681  
 Support Assistant  
 Isla Nanton .....338-1970

**North District**

Director Employment and Social Services  
 Ted Lis.....392-8258  
 Manager Program and Delivery Support  
 .....  
 Support Assistant  
 Melissa Nasso.....397-1532

**Chesswood Employment & Social Services**

1117 Finch Ave. W.  
 Toronto ON M3J 2P

General Enquiry.....397-9450  
 Application for Assistance.....397-9451

Manager Employment and Social Services  
 Ian Wilson .....397-5545

Manager Community and Labour Market  
 Najma Iqbal .....392-4962  
 Support Assistant  
 Cyndi Ferraro .....397-9502

Lesmill Employment & Social Services  
 20 Lesmill Rd.  
 Toronto ON M3B 2T5

General Enquiry.....392-2850  
 Application for Assistance.....392-2811

Manager Employment and Social Services  
 Laura Homonnay .....392-2832  
 Manager Community and Labour Market  
 Gresford Blades.....392-3279  
 Support Assistant  
 Paola Palmili.....392-2825

Lawrence Square Employment & Social Services  
 Suite 330, 700 Lawrence Ave W.  
 Toronto ON M6A 3B3

General Enquiry.....392-6500  
 Application for Assistance.....397-0185

Manager Employment and Social Services  
 Peter Jagt .....392-2831  
 Manager Community and Labour Market  
 Barb Taylor.....397-1609  
 Support Assistant  
 Jennifer Lavorato.....397-1534

Kids @Computers Scholarship Program  
 Suite 330, 700 Lawrence Ave W.  
 Toronto ON M6A 3B3

Supervisor Direct Program  
 Angela Geridis-Ouimet .....392-8541  
 Support Assistant  
 Sandra Sookdeo.....392-8610

**South District**

Director Employment and Social Services  
 Charmaine Duller .....392-5312  
 Manager Program and Delivery Support  
 Ann Voth .....397-7905  
 Support Assistant  
 Monical Tsoy.....392-5121

Wellesley Place Employment & Social Services  
 2<sup>nd</sup> & 3<sup>rd</sup> fl., 111 Wellesley St. E.  
 Toronto ON M4Y 3A7

General Enquiry.....392-5300  
 Application for Assistance.....392-5100

Manager Employment and Social Services  
 Laura Kenney .....392-5123  
 Manager Community and Labour Market  
 Georgina Elliott .....392-9008  
 Support Assistant  
 Monica Tsoy.....392-5121

Regent Park Employment Services  
 530 Dundas St. E.  
 Toronto ON M5A 2B7

General Enquiry.....392-3456

Manager Employment and Social Services  
 Laura Kenney .....392-5123  
 Manager Community and Labour Market  
 Georgina Elliott .....392-9008

High Park/Parkdale Employment & Social Services  
 1900 Dundas St. W.  
 Toronto ON M6R 3B6

General Enquiry.....397-7800  
 Application for Assistance.....397-7900

Manager Employment and Social Services  
 Sharlene Cobain .....397-0474  
 Manager Community and Labour Market  
 Shelley MacLean .....392-6558  
 Support Assistant  
 Adam Clayton.....397-7920

**Crossways Employment Services**

2340 Dundas St. W., 3rd Floor  
Toronto ON M6P 4A9

General Enquiry.....338-1818

**Manager Employment and Social Services**

Sharlene Cobain .....397-0474  
Manager Community and Labour Market  
Shelley MacLean.....392-6558

**Metro Hall Employment & Social Services**

214 Wellington St. W.  
Mailing Address: 27<sup>th</sup> floor, 55 John St.  
Toronto ON M5V 3C6

General Enquiry.....392-2600  
Application for Assistance.....392-2635

**Manager Employment and Social Services**

Gregorina Iozzo.....397-1805  
Manager Community and Labour Market  
Patrick Chartrand.....397-7609  
Support Assistant  
Virginia Skura .....392-9880

**Metro Hall Employment Services**

55 John St.  
Toronto ON M5V 3C6  
(Entrance off King Street)

General Enquiry.....338-2749

**Manager Employment and Social Services**

Gregorina Iozzo.....397-1805  
Manager Community and Labour Market  
Patrick Chartrand.....397-7609

**West District****Director Employment and Social Services**

Irwin Stanley .....397-7301  
Manager Program and Delivery Support  
Illana Marich .....392-5759  
Support Assistant  
Rose Frial .....392-6473

**Attwell Employment & Social Services**

220 Attwell Dr. Unit 4  
Toronto ON M9W 6T9

General Enquiry.....392-6400  
Application for Assistance.....392-6405

**Manager Employment and Social Services**

Jackie Tavano .....392-6202  
Manager Community and Labour Market  
Grace Varrecchia .....392-6547  
Support Assistant  
Rose Frial .....392-6473

**The Queensway Employment & Social Services**

779 The Queensway  
Toronto ON M8Z 1N4

General Enquiry.....392-6550  
Application for Assistance.....397-0330

**Manager Employment and Social Services**

Mary Sparks .....392-6472  
Manager Community and Labour Market  
Judith Kaufman .....392-4440  
Support Assistant  
Catherine Javier .....392-6552

**York/Humber Employment & Social Services**

Unit C2, 605 Rogers Rd.  
Toronto ON M6M 1B9

General Enquiry.....392-6200  
Application for Assistance.....392-6242

**Manager Employment and Social Services**

Wayne Cassidy .....397-5547  
Manager Community and Labour Market  
Mary Catherine Hudakoc .....392-8624  
Support Assistant  
Polly Panesar .....392-6203