



Solid Waste Management Services is responsible for collecting, transporting, processing, composting and disposing of municipal and private sector solid waste, recyclables, organics, electronics waste and household hazardous waste. The division manages 13 maintenance and operating yards, two single-stream recycling facilities, one organics processing facility, seven transfer stations and household hazardous waste depots and Green Lane Landfill.

Toronto City Hall
25th fl. E., 100 Queen St. W.
Toronto ON M5H 2N2

Facsimile.....392-4754

General Manager
Vincent Sferrazza (Acting).....392-4715
Administrative Assistant
Monique Brown (Acting)392-8301
Senior Projects Coordinator
Cindy Harrison392-8219

Policy & Planning

Responsible for monitoring trends in the solid waste industry and providing sound advice on new programs, program enhancements and new technologies to the operating units and Council. Provides the technical review and comments on internal and external regulations, legislation and statutes. Researches, designs and drafts harmonized policies, eligibility criteria and by-laws in support of operations and design, and executes Request for Proposals and Tenders for services and capital projects.

Toronto City Hall
25th fl. E., 100 Queen St. W.
Toronto ON M5H 2N2

Facsimile.....392-4754

Director
Tim Michael (Acting).....392-8506
Administrative Assistant
Vacant.....397-0210

Business Analysis

Manager
Y.P. Wong392-9124
Senior Engineer
Bob Kearse392-3752
Research Analysts
Allan Mazur.....392-3701
Pap Mishra.....392-8441
Support Assistant
Jackie Nagee.....392-8204

Business Systems & Revenue

Manager
Sharon Fleming397-0207
Research Analysts
Connie Andrews397-0623
Bonny Copeland397-0620
Eric Lanning 338-5506/392-9156
Isabelle Lastrapes 397-7995/392-9156
Effie Rakovalis397-0622
Katie Tulk.....392-9189
Budget Analyst
Tatum Prince397-0612

Waste Diversion

Manager
Tim Michael392-8506
Research Analysts
Renee Dello392-5806
Michelle Kane (Maternity Leave)392-5807
Kevin Vibert397-0203
Charlotte Ueta (Acting)392-9961
Administrative Support
Angie Gamil392-8716

Collections and Litter Operations (City-Wide)

Provides curbside garbage, recycling, organics, yard waste and white goods collection services to single family, multi-family, the City's Agencies, Boards, Commissions and Departments (ABC&D's), institutions and small commercial establishments. Provides litter cleaning operations throughout the City along with the collection (emptying) of litter receptacles throughout the City including Parks receptacles.

Toronto City Hall
25th fl. E., 100 Queen St. W.
Toronto ON M5H 2N2

Facsimile -Toronto City Hall, 25 th fl. E	392-4754
- 505 Richmond St. W., 3 rd fl	392-0396
- Bermondsey Yard	395-6319
- Eastern Ave. Yard	392-0378
- Ellesmere Yard (Midland Av)	396-4118
- Ingram Yard	395-6398

Director
Robert Orpin.....392-8286

Administrative Assistant
Sandy Hodder.....392-3474

Senior Projects Coordinator
Lisa Duncan, Ellesmere Yard.....396-7700

Manager, Employee & Labour Relations
Garth Knox.....392-5488

Operational Support

3rd fl., 505 Richmond St. W.
Toronto ON M5V 1Y3

Manager
Gilbert Siu.....392-1516

Operational Support Supervisors
Annette Synowiec.....392-1518
Sandra Zavaglia.....392-6892

Research Analyst
Geana Cruz.....392-0895
Angela Doyle.....392-0757
Emily LeBlanc.....392-1042
Alexandra Marangoni.....392-7867

Co-ordinator Material Recycling & Reduction
Ryan Kent.....392-0820

Support Assistants
Lavinia Hutira.....338-0956
Fatima Pimentel.....392-7898

Yard Clerk
Joanne Steele.....338-1150

Field Investigation Team
Supervisor
Rick Yez, 1st fl. 505 Richmond St W392-7802

Contracted Services - District 1 (Etobicoke)
Supervisor
Vacant.....392-7802

Operations

Daytime Collections – District 2 (West of Yonge St. to the Humber River)

Ingram Yard (86 Ingram Dr.)
North York ON M6M 2L7

Manager
Joe O'Neill.....395-0397

General Supervisor
Ralph Butera.....395-0401

Collections Supervisors
Jim Jones.....395-0403
Jim Martin.....395-0398
Lado Mlakar.....395-6239
Sam Nicolosi.....395-0036
Barry Padmore.....395-6365
Gerry Ridge.....395-6301

Research Analysts
Gary Papas.....395-0396
Jesse Redditt.....392-7893

Support Assistant
Amy Waltho.....395-1122

Yard Clerk
Americo Ricci.....395-6366

Dispatchers
Theresa Payne, Dispatch D2.....395-0037
Ron Robson, Dispatch D3/4.....395-0038
Vasco Furtado, Dispatch Parks/Litter....395-0033

Daytime Collections - District 3 (East of Yonge St to Victoria Park Ave)

Bermondsey Yard (25 Old Eglinton Ave)
North York ON M4A 1H4

Manager
John Ioannou.....395-0404

General Supervisor
Neil Brown.....395-6394

Collections Supervisors
Dave Bolton (Acting).....395-6342
Lance Crago.....395-6385
John Gojcevic.....395-6457
Keith LeBlanc.....395-6186

Yard Clerks
Brett Kellow.....395-0479
Carl Spencer.....395-6341

Daytime Collections - District 4**(East of Victoria Park Ave)**

Ellesmere Yard (2000 Midland Ave, Bldg A)
Scarborough ON M1P 3E1

Manager

Frank Canestraro396-4841

General Supervisor

Norm Walker396-4893

Collections Supervisors

Darrin Babineau396-4820

Karl Bartlett.....396-4075

Graeme MacNeily396-4347

Support Assistant

Fran Gigliotti396-4133

Night-time Collections (City-wide)**Manager**

John Ioannou, Bermondsey Yard395-0404

General Supervisors

Grant Janes, Bermondsey Yard395-6332

Steven Ross (Act.), Bermondsey Yard...395-6377

Collections Supervisors

Dale Jones (Act.), Bermondsey Yard395-6194

Michael Muia, Bermondsey Yard395-0405

Street Furniture (City-wide)**Project Leads**

Mike Freris, Bermondsey Yard392-1847

Mike Perikleous, Ingram Yard392-7723

Toxic Taxi (City-wide)**Supervisor**

Carson Wiseman (Act.), Ingram Yard...395-0030

Solid Waste Parks Litter Bin Collections (City-wide)**Supervisors – East Area**

Bob Blanchard, Bermondsey Yard338-3426

Mario Pepe, Bermondsey Yard338-3424

Supervisors – West Area

Patty McDaniel (Act.), Ingram Yard395-0031

Carson Wiseman (Act.), Ingram Yard...395-0030

Project Leads, Parks

Mike Freris, East Area, Bermondsey Yd .392-1847

Mike Perikleous, West Area, Ingram Yd 392-7723

Research Analyst

Carolyn McSkimming,
Bermondsey Yard.....395-6363

Litter Operations (City-wide on main streets)

Yonge Yard (1008 Yonge St.)

Toronto ON M4W 2K1

Facsimile.....392-0882

Manager

Lino Pessoa.....392-7725

General Supervisors

Bill Jackson392-7788

Ken Ridgeway (Acting).....392-7748

Litter Supervisors

Chris Bagiamis392-7722

Ed Camara392-7700

Paul Facchini (Acting).....392-7728

Terry George392-7716

George Grillo (Acting)392-7751

Gary Laing.....392-7707

Jack Ramsay392-7739

Support Assistant

Tina Colangelo-Belvedere.....392-7705

Litter Bin Collection (City-wide)**Supervisors - Day Shift Litter Bin Collection**

Sam Attardi (Act.), Eastern Ave Yard...338-3425

John Fry (Acting), Yonge Yard.....392-7751

Supervisors - Night Litter Bin Collection

Gord Marles (Act.), Eastern Ave338-3425

Marco Rojas (Act.), Eastern Ave.....338-3425

Nikola Trajceviski (Act.), Eastern Ave ..338-3425

Special Events**Project Lead**

Anthony Butera392-7772

Support Assistant

Ania Ksiazek392-7171

New Infrastructure Development & Contracted Services

The New Infrastructure Development & Contracted Services operation is responsible for the management of all Processing (Planning and Operations) and Multi-Family Collections.

The Processing operation is responsible for the management of all recyclable and organic materials delivered to the City's recycling plants and transfer stations. Presently facilities manage over 460,000 tonnes of various materials. It is also responsible for the marketing and sales of these materials and continues to work on new materials market development.

The primary focus of Operational Planning is the development of new infrastructure for approved waste diversion programs. This will be accomplished by carrying out technology assessment studies, site selection and the development and management of the contracts associated with these new facilities.

Multi-Family Collections is responsible for containerized collection of waste, and recyclable materials collected under contract by a private company. This contract also includes townhouses, agencies, boards, commissions, departments, schools and related facilities.

Scarborough Civic Centre
5th Fl., 150 Borough Dr.
Toronto ON M1P 4N7

Facsimile.....396-4156

Director

Catharine Daniels (Acting)396-4632
Administrative Assistant
Noreen DeSouza396-7367

Business Operations & Change Initiatives

Manager

Vacant.....
Supervisor, Operational Support
Sue Foster396-5016

Research Analysts

Ref Aoude.....396-7366
Minnie Chillingworth396-4135
Angela Daust396-8136
Stefanie Hunte396-7302
Jackie Wilson396-4160

Coordinator, Material Recycling & Reduction

John Oliver396-5205
Support Assistant A
Aulene Forbes.....392-8830

Multi-Family Collections

Manager

John Steidl396-5451
Supervisor, Contracted Services
Gerrard Leccese (Acting)396-5184
Dan Smit.....396-4092

Field Investigation Team

John Alphonso396-5115
Scott Duncan396-5115
Robert Terrell396-5184
Bill Kennedy.....396-4081

Processing Operations

Manager

John Baldry.....397-5381
Supervisors

Bonnie Ballam(Single Stream Recycling) .396-7790
Derek Sawyer(Source Separated Organics)392-1211
Co-ordinator, Contracted Services
Andrew Agbanti392-3178
Linda Butt (on temp. assignment)
Nicholas De Freitas 292-5149 Ext. 101 (Metro Waste)

Operational Planning

35 Vanley Cres., Bldg. 500, 3rd fl.

Facsimile.....397-1584

Manager

Brian Van Opstal397-0143
Project Manager
Bronwen Smith.....338-5491
Senior Engineer
Nadine Kerr (On Leave)
Bob Kearse392-3752
Engineer
Ross Daneshvar397-0206
Research Analyst
Irene Zeppieri392-8271

Transfer & Disposal Operations

The Transfer operation is responsible for the management and the transfer of all waste and various recyclable materials (including blue box materials, leaf and yard waste, source separated organics, tires, dry wall, scrap metal, white goods, durable goods, household hazardous waste, and electronic wastes) from the City's curbside and multi-family residential collection programs, ABC&D's, industrial, commercial and institutional (IC&I) materials, and from citizens of the City of Toronto. This material is transferred to the Green Lane Landfill and multiple processing facilities. The City's transfer station network consists of 7 facilities and a Reuse Centre for durable goods located strategically across the City to allow efficient management of materials and includes the availability of compost to the public at selected Transfer Stations during the Spring to Fall season. The Transfer operation unit also operates 44 annual events in each City Ward under the Community Environment Days Program.

Disposal - The City of Toronto ceased its own disposal operations on December 31, 2002, when the Keele Valley Landfill site stopped receiving waste. As of January 1, 2003, the disposal of waste has been provided under contract to Republic Services' Carleton Farms Landfill located in Michigan, USA. The City acquired the Green Lane Landfill effective April 2, 2007, securing the City's long term disposal requirements. Since January 1, 2011 all Transfer Station waste is delivered to the Green Lane Landfill

The City also has the responsibility of maintaining all its closed landfills in perpetuity. This includes the maintenance of engineered systems and monitoring and reporting on surface water, groundwater and landfill gas.

Dufferin Transfer Station
35 Vanley Cres.
Building 250, 2nd fl.
Toronto ON M3J 2B7

Facsimile.....392-3722

Director

George South.....392-4687
Administrative Assistant
Norma Deeton392-8240

Business Operations & Change Initiatives

Manager
Derek Angove.....392-2447
Research Analyst
Silvio Abate.....392-7088
General Supervisor, Haulage
Abraham Seedu392-3024
Haulage Shift Supervisors
Arnold Astbury.....392-2329
Doug Lobsinger.....392-2568
Pierre St. Jean.....392-2568
Co-ordinator
Nadine Garritano392-3483
General Supervisor, Waste Diversion Operations
Dennis Lam392-3668
Shift Supervisor, Cherry Street Re-Use Centre
Clark Anyan392-0575
Co-ordinator, Material, Recycling & Reduction
Metro Hall
Kathy Raddon.....338-5775
Research Analyst, Metro Hall
Marie-Helen Brillinger392-9615
Research Analyst, Cherry Street Re-Use Centre
Suthakaran Kasilingam.....392-0578

Operational Support

Metro Hall
19th fl., 55 John St.
Toronto ON M5V 3C6

Facsimile.....397-1348

Manager
Anne Wheatley392-4226
Research Analyst
Carlyn Mabatid (Acting)397-1428
Joyce Toney-Farrell (Acting)392-5450
Vacant.....
Support Assistants
Maribel Acuna.....392-8336
Asha Ahmed392-9804
Marissa Borja-Marchese.....397-0208
Andrea Kirby.....392-8287
Weighscale Operations Supervisor
David Carter392-3768
Senior System Integrator
Bert Neutel392-6179
Support Assistants
Michelle Angove397-0277
Vacant.....392-5443

Green Lane Landfill

38593 Third Line, R.R. 7
St. Thomas ON N5P 3T2

General Enquiry.....	519-652-0909
Facsimile.....	519-652-9286

Director

George South.....392-4687

Environmental Manager

Anne Hiscock 1-519-652-0909 x228

Site Contract Managers

Stuart Almost..... 1-519-652-0909 x224

Sara Little 1-519-652-0909 x229

Facilities & Equipment Maintenance

Dufferin Maintenance Yard
5 Vanley Cres.
Toronto ON M3J 2B7

Facsimile.....	392-9730/9764
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Manager

Bill Kuly397-0346

General Supervisor

Dan Sartor.....392-5824

Construction Supervisor

John Ragona392-5238

Electrical Supervisor

Selvin Harris.....392-5498

Mechanical Supervisor

Desmond Amos392-5835

Engineer, Maintenance

Philippe Morcos392-9948

Fleet Supervisor

Vacant.....

Landfill Management

Keele Valley Landfill
7 Eaglet Court
Maple ON L6A 4E2

General Enquiry.....	905-832-0682
Facsimile.....	905-832-4944

Construction Supervisor

Safar Abediny (Acting) 905-832-0682 x226

Transfer Operations

Dufferin Transfer Station
35 Vanley Cres.
Building 250, 2nd fl.
Toronto ON M3J 2B7

Manager

Grace Maione397-1356

Support Assistant

Barbara Chudobiak (Acting)392-4456

Transfer Operations Engineer

Vacant.....

Bermondsey Transfer Station

188 Bermondsey Rd.
North York ON M4A 1Y1

General Enquiry.....	392-3139
Facsimile.....	392-4785

General Supervisor

Todd Seager.....392-2290

Shift Supervisors

Reg Gilhooly392-3131

Nick Nippalow392-3131

Commissioners Street Transfer Station

400 Commissioners St.
Toronto ON M4M 3K2

General Enquiry.....	392-5894
Facsimile.....	392-5888

General Supervisor

Todd Seager.....392-2290

Shift Supervisors

Peter Graham392-5861

Dave Scheller392-5861

Disco Transfer Station

120 Disco Rd.
Etobicoke ON M9W 1M4

General Enquiry.....	392-2376
Facsimile.....	397-0344

General Supervisor

Todd Seager.....392-2290

Shift Supervisors
 Domenic Fierro.....392-2291
 Maz Cordeiro.....392-2291

Dufferin Transfer Station

35 Vanley Cres.
 Building 250, 1st fl.
 Toronto ON M3J 2B7

General Enquiry.....392-3161
 Facsimile.....392-3163

General Supervisor, Haulage

Abraham Seedu392-3024

Shift Supervisors

Glynn Cooper392-3162
 Gerry Neeson.....392-3162

Re-Use Centre

242 Cherry St.
 Toronto ON M5A 3C2

Facsimile.....392-0527

Shift Supervisor

Clark Anyan392-0575

Research Analyst

Suthakaran Kasilingam.....392-0578

Ingram Transfer Station

50 Ingram Dr.
 North York ON M6M 2L6

General Enquiry.....392-5837
 Facsimile.....392-4788

General Supervisor

Gord Ste-Croix392-3017

Shift Supervisors

Cali Greene.....392-5591
 George Lyon.....392-5591
 Mike Netusil.....392-5591

Scarborough Transfer Station

1 Transfer Place
 Scarborough ON M1S 5H8

General Enquiry.....397-1331
 Facsimile.....392-9603

General Supervisor

Gord Ste-Croix392-3017

Shift Supervisors

Kia Hajiaghapour392-3020
 Steve McCart.....392-3020

Victoria Park Transfer Station

3350 Victoria Park Ave.
 North York ON M2H 3K5

General Enquiry.....392-3027
 Facsimile.....397-0785

General Supervisor

Gord Ste-Croix392-3017

Shift Supervisors

Greg Burk.....392-9686
 Brad Whittock392-9686