



CREDO

“Courage, Compassion, Service”

*“Courage to move forward, Compassion in everything we do,
Service without boundaries”*

VISION STATEMENT

*“Toronto Fire Services will be a pro-active leader in fire prevention,
protection and emergency services to meet the diverse needs of
our communities.”*

MISSION STATEMENT

*“We are dedicated to protect life, property and the environment from
the effects of fires, illness, accidents, natural disasters and other
hazards.”*

*“We are committed to enhancing fire safety and raising community
awareness through education and involvement.”*

*“Toronto Fire Services will pursue the acquisition and use of the
most effective technology, equipment and resources to ensure we
continue to perform in a competent and professional manner. We
will always seek new opportunities to fulfil our mission. We are
dedicated to building a cohesive, equitable and unified workforce.”*

*“We provide high quality and caring services to those who live in,
work in and visit our City... safely, efficiently and effectively.”*