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Deputy City Manager

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November 1, 2011

**ATTN: Property Manager(s), Property Owner(s) and Tenants**

Re: Solid Waste Management Services Proposed New Rate Structure Change for Multi-Residential Curbside Collection Customers

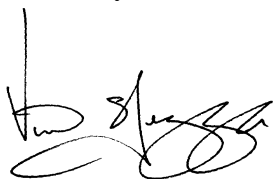
Please be advised that on November 10, 2011, the City's Budget Committee will be reviewing the 2012 Solid Waste Management Volume-Based Rate Report. As part of this meeting, this Committee will be considering the recommendation that the Multi-Residential Curbside Bin Rate Structure be changed to mirror the Multi-Residential Front End Rate Structure customers effective January 1, 2012.

The proposed new rate structure will bring the rates in line with existing multi-residential bulk/centrally collected customers. The planned rate structure will include a standard flat base rate (for the collection of specified base volume per unit per year), a linear cubic yard rate for excess volume above the base volume, and a rebate to offset the charge for the collection of the base volume. There will be no additional charge for the collection of recycling, organics, bulky and scrap metal items, yard waste, household hazardous waste and waste electronics and equipment.

The proposed Rate Structure staff report will be posted on the City's Website at: <http://www.toronto.ca/garbage/multi/>. Organizations wishing to give deputations on the matter may contact Merle MacDonald at [buc@toronto.ca](mailto:buc@toronto.ca), or fax 416-392-1879.

Questions pertaining to the proposed Rate Structure Program for Multi-Residential Curbside Customers can be directed to Sharon Fleming, Manager of Business Systems and Revenue, Solid Waste Management Services, [sfleming@toronto.ca](mailto:sfleming@toronto.ca) or 416-397-0207.

Yours truly,

A handwritten signature in black ink, appearing to read "Vincent Sferrazza".

Vincent Sferrazza  
Acting General Manager  
Solid Waste Management Services