

Risk Management Workshop
2009 Registration Form

Establishment Name:

Names & Positions (Please list
everyone who will attend):

Mailing Address:

Phone:

Email:

Registration is required for this FREE
workshop as spaces are limited.
Please fax this registration form by
February 2nd, 2009 to (416) 338-1643.

Toronto Public Health
Attn: Johanne DeCastro
44 Victoria St., 18th Floor
Toronto, ON M5C 1Y2
Fax: (416) 338-1643
Phone: (416) 338-3585



Who should attend?

Anyone in alcohol service
in Toronto, especially
owners and managers.

We ask that at least one registrant from
your establishment be an owner or a
manager.

For more information about this
FREE workshop, please contact:
Toronto Public Health
(416) 338-3585

This workshop is sponsored and supported
by:



A RISK MANAGEMENT WORKSHOP FOR LICENCED ESTABLISHMENTS IN TORONTO



Tuesday February 3rd, 2009
1:30 pm to 3:30 pm
Metro Hall, 55 John St.
Room 308

&
Wednesday February 4th, 2009
10:00 am to 12:00 pm
Metro Hall, 55 John St.
Room 308

Why a workshop on Risk Management?

Violence, impaired driving and liability are growing concerns for licenced establishments:

- ✓ There is a significant increase in civil suits related to alcohol.
- ✓ Reports and charges related to bar aggression and violence are on the rise.
- ✓ There is a growing trend for the courts to hold a person or establishment responsible for the conduct of others.
- ✓ The size of awards for damages from injuries and death related to alcohol has dramatically increased.



In response to these trends, we are pleased to offer this two-part workshop.

Don't miss this excellent opportunity to learn how to protect yourself and your patrons.

PROTECT YOURSELF

About this Two-Part Workshop (Please note: Part 1 must be completed before taking Part 2)

Part 1
Liability: Practical Advice and Information
Tuesday February 3rd, 2009
1:30pm-3:30pm

Session will cover:

- ✓ Laws that impact licenced establishments
- ✓ Violations of the law and consequences
- ✓ Liability
- ✓ Examples of successful lawsuits against licenced establishments
- ✓ Time for discussion

Part 2
Policies for Customers & Staff
Wednesday February 4th, 2009
10:00-12:00 pm

Session will cover:

- ✓ Why policies are necessary
- ✓ What are policies and their content
- ✓ How to develop and implement policies
- ✓ Sample policies
- ✓ Time to create or review your own policies



PROTECT YOUR PATRONS

Be SMART

Safe
Measures for
Alcohol
Risk Management
Training



About the Presenter

Larry Grand is a past Program Consultant with the Centre for Addiction and Mental Health (CAMH). His work has focused on the development of different types of alcohol and drug policies for municipal governments, bars, social organizations and workplaces. Larry has written and presented extensively on alcohol liability and the related policies that can reduce this risk. He was a member of CAMH's Alcohol Policy Research Group and was responsible for implementing the CAMH Safer Bars program.

REDUCE YOUR RISK