

TORONTO STAFF REPORT

April 7, 2003

To: Board of Health

From: Dr. Sheela V. Basrur, Medical Officer of Health

Subject: Service Agreement Contracts Awarded and Executed by the Medical Officer of Health

Purpose:

The purpose of this report is to update the Policy and Finance Committee, through the Board of Health, about the purchase of service contracts currently awarded and executed by the Medical Officer of Health.

Financial Implications and Impact Statement:

The Preschool Speech and Language program, the Infant Hearing program, the Healthy Babies, Healthy Children program, and the Community Heart Health Partnership Initiative are 100% funded by the province. All service contract amounts have been budgetted for within the Toronto Public Health 2003 Operating Budget. The Early Postpartum Discharge program is revenue-generating on a full cost-recovery basis.

Recommendations:

It is recommended that the Board of Health request the Policy and Finance Committee to:

- (1) authorize the Medical Officer of Health to amend service contracts to reflect adjustments in funding amounts for the Preschool Speech and Language program, the Infant Hearing Program, the Healthy Babies Healthy Children program, the Sexual Health program, the Early Postpartum Discharge program and the Community Heart Health Partnership Initiative;
- (2) authorize the Medical Officer of Health to award and execute new purchase of service contracts for the Early Postpartum Discharge Program and the Community Heart Health

Partnership Initiative within the approved budget and in accordance with corporate financial and legal protocols; and

- (3) authorize and direct the appropriate City Officials to take the necessary action to give effect thereto.

Background:

On August 1, 2000, City Council approved Policy and Finance Committee Clause No. 37 Report No. 10 authorizing the Medical Officer of Health to award and execute on an ongoing basis, purchase of service contracts for a number of Toronto Public Health programs. Included in this approval was the requirement for the Medical Officer of Health to report to Policy and Finance Committee, through the Board of Health, on purchase of service contracts awarded and executed by the Medical Officer of Health under this delegation of authority.

On July 24, 2001 and June 18, 19, 20, 2002, City Council approved Policy and Finance Committee Clause No. 10 Report No. 11, and Clause No. 1, Report No. 10 respectively, authorizing the Medical Officer of Health to amend these contracts and to award and execute contracts for a number of new program initiatives.

Comments:

Toronto Public Health currently has service contracts with partner agencies that support service delivery for the Preschool Speech and Language program, the Infant Hearing Program, the Healthy Babies, Healthy Children program, the Early Postpartum Discharge program, the Community Heart Health Partnership Initiative and the Sexual Health program.

Preschool Speech and Language and Infant Hearing Programs:

The Preschool Speech and Language program provides services to children up to the time of school entry. Services are delivered by community agencies that have expertise in speech and language services in the City. A co-ordinating agency has been identified for each quadrant through a planning process led by the Toronto District Health Council. A number of city-wide agencies have also been identified through this process to deliver specialized services. Service contracts have been established with each of these agencies. Service contracts as specified in Appendix A are based on projected service delivery targets and remain unchanged from 2002/03.

In 2002, implementation of the 100% provincially-funded Infant Hearing Program began. A province-wide service delivery model has been established by the Ministry. It includes universal screening of newborns at hospital discharge and through community clinics, screening of high risk infants in neonatal intensive care units, diagnostic assessment at community sites, and communications training and support through community agencies that serve the deaf and hard of hearing. Therefore, service contracts are being established with all hospitals that have postpartum units and/or neonatal intensive care units. Service contracts for six community-based

diagnostic assessment clinics have been established with agencies based on selection criteria set out in provincial guidelines. Contracts are on a fee for service basis using a fee structure established by the Ministry. Contract projections specified in Appendix B are based on 2002 birth rates.

In order to align with provincial funding, service contracts for both the Preschool Speech and Language Program and the Infant Hearing Program are for the fiscal year April 1, 2003 to March 31, 2004.

Healthy Babies, Healthy Children Program:

Healthy Babies, Healthy Children (HBHC) contracts are for the purchase of Family Home Visitor services. Toronto Public Health uses a mixed model of service delivery for this program. In areas of the City where peer home visiting services already exist, service contracts with these agencies expand this service and avoid duplication. In areas of the City where there are no such services, Toronto Public Health directly employs Family Home Visitors. Services contract amounts specified in Appendix C have not changed from 2002.

Provincial guidelines for the Healthy Babies Healthy Children program require local boards of health to establish Healthy Babies Healthy Children Local Area Networks. The purpose of these networks is to facilitate service co-ordination and integrate service planning for children 0 to 6 years of age. Given the size of the City and existing planning structures in the community, seven Local Area Networks and one city-wide Advisory Committee were established for Toronto. Network membership includes City staff, representation from a broad range of community agencies, boards of education and parents. The need to provide these voluntary networks with a small amount of funding to support administrative and data gathering functions has been identified and fully supported by the Advisory Committee. Consequently, \$5,000 per Network, for a total of \$35,000 has been budgeted for in the 2003 Operating Budget. Each Network will identify a member agency, based on criteria established by the Advisory Committee, to act as banker/administrator of this funding. Service contracts will be awarded and executed with each of these agencies.

The Early Postpartum Discharge program was expanded in 2000 to co-ordinate with Healthy Babies Healthy Children postpartum support and to provide hospitals with the option of purchasing more intensive postpartum follow-up services from Toronto Public Health for mothers whose hospital stay is less than 60 hours. Mount Sinai Hospital has recently indicated an interest in participating in this program. Should service provision discussions proceed successfully, it will be necessary to enter into a service contract with them. Contracts with participating hospitals identified in Appendix D are based on a full cost recovery rate of \$110 per family and projections are based on 2002 service levels.

Sexual Health Program:

In April 2000, the Board of Health approved the Sexual Health Clinic review, including the continuation of a mixed model of sexual health clinical services. This model currently includes five public health clinics, three partnership clinics and three clinics with whom the City of

Toronto has negotiated purchase of service agreements. Partnership arrangements have been in place with Hassle Free Clinic, the Birth Control and VD Information Centre, and the Immigrant Women's Centre for more than twenty years. Contract amounts with clinics, as identified in Appendix E, have been approved in the 2003 Toronto Public Health Operating Budget.

The Toronto Public Health review process found that these clinics deliver services which address the needs of specific high need client populations and can identify and respond quickly to gaps in service or emerging sexual health needs. A three percent (3%) adjustment to the purchase of service agreements was made in 2002 through a reallocation of existing funds. This was done because these clinics had not received any funding level adjustments in the past 10 years. In 2003 Hassle Free Clinic will receive an additional \$51,460 in purchase service funds over the 2002 level, to provide HIV counselling and testing services, previously funded through the AIDS Prevention Grants.

The Sexual Health Promotion Program also has purchase of service agreements with three community agencies. These agencies deliver sexual health promotion services reaching specific high risk and hard to reach populations. Youthlink is receiving a reduced amount in 2003 and the contract will end June 30, 2003, since the service provided is project based and more appropriately funded through AIDS Prevention Grants. It should be noted that the agreement with The Sex Information and Education Council of Canada is 100% funded by the Ministry of Health and Long Term Care.

Community Heart Health Partnership Initiative:

The Community Heart Health Partnership Initiative is a component of the City's Heart Health Project. This is funded 100% by the Ministry of Health and Long Term Care and involves contracting with community agencies that serve women and youth (target groups specified by the Ministry of Health and Long Term Care for heart health intervention) and community agencies that deliver services aimed at reducing or preventing the risk factors for heart disease. The selection of contracted agencies for the Toronto Community Heart Health Partnership Initiative (see Appendix F) is based on project criteria outlined in the Ministry of Health and Long Term Care – Ontario Heart Health Program guidelines and objectives. As the administrative lead for the Toronto Heart Health Partnership, it is necessary for the Medical Officer of Health to award and execute these purchase of service agreements. Specific amounts of these contracts are based on the terms and conditions outlined in the funding agreement established with the Province.

In addition to these lead agencies, a number of smaller contracts not to exceed \$1,000 each will be awarded to agencies throughout the year based on Ministry of Health criteria. The names and amounts of these contracts are not available at the time of this report. These agencies will apply through an application process which occurs in May/June 2003.

Conclusion:

Continuation and adjustment of service agreement contracts with community agencies is essential to the provision of effective and efficient public health services. They build on existing

service infrastructure in the community, facilitate community partnerships, support continuity of service to clients, and maximize service efficiencies.

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List of Attachments:

Appendix A – Preschool Speech and Language Service Contracts

Appendix B - Infant Hearing Program Service Contracts

Appendix C – Healthy Babies Healthy Children Service Contracts

Appendix D - Early Postpartum Discharge Program Contracts

Appendix E - Sexual Health Program Contracts

Appendix F – Community Heart Health Partnership Contracts

Appendix A

Preschool Speech and Language Service Contracts

Agency	Contract Amount	
	2002/03	2003/04
North York General Hospital	\$1,033,442	\$1,033,442
Hanen Centre	\$1,187,528	\$1,187,528
George Hull Centre	\$903,280	\$903,280
Rouge Valley Health System	\$971,404	\$971,404
Geneva Centre	\$277,200	\$277,200
Toronto Children's Centre	\$133,051	\$133,051
Surrey Place Centre	\$130,477	\$130,477

Appendix B

Infant Hearing Program Service Contracts

Screening Contracts		
Hospital	Postpartum Screening *	NICU Screening **
Hospital for Sick Children	N/A	\$6,000
Humber River Regional – Church	19,130	5,194
Humber River Regional – Finch	24,955	6,770
Mount Sinai	0	15,559
North York General	45,146	12,257
Rouge Valley	20,447	5,551
St. Michael's***	0	0
St. Joseph's	26,396	7,166
Scarborough General	22,188	6,024
Scarborough Grace	23,726	6,442
Sunnybrook	32,991	8,957
Toronto East General	24,752	6,720
William Osler	24,690	6,703
<p>* Postpartum screening projections based on \$10 per Distortion Product Otoacoustic Emission (DPOAE) test and 15% of all well babies needing an Automated Auditory Brainstem Response (AABR) and \$20 per AABR test</p> <p>** Neonatal Intensive Care Units (NICU) screening projections based on \$20 per test</p> <p>*** St. Michael's Hospital has elected to have Toronto Public Health staff administer the screening tests to their patients, so service contracts are not necessary.</p>		

Diagnostic Assessment	
Agency	Projected Amount
Hospital for Sick Children	\$47,500
Humber River Regional Hospital – Church site	\$40,000
Mount Sinai Hospital	\$47,500
North York General Hospital	\$40,000
Rouge Valley Health System	\$40,000
Surrey Place	\$25,000

Appendix C

Healthy Babies Healthy Children Service Contracts

Agency	Contract Amount	
	2002	2003
Adventure Place	\$381,780	\$381,780
Macaulay Child Development Centre	\$310,146	\$310,146
Aisling Discoveries Child & Family Centre	\$882,541	\$882,541
Hincks-Dellcrest, Building Brighter Futures Program	\$787,609	\$787,609
Hincks-Dellcrest, Growing Together Program	\$71,635	\$71,635

Appendix D

Early Postpartum Discharge Program Contracts

Hospital	2002 Actual Revenue	2003 Projected Revenue
Humber River Regional Hospital – Church and Finch	\$51,260	\$51,000
Mount Sinai Hospital	N/A	N/A
St. Joseph's Health Centre	\$68,400	\$68,000
Toronto East General	\$106,040	\$106,000
Total	\$225,700	\$225,000

Appendix E

Sexual Health Clinic Service Contracts

Service Agency	2002 Contract Amounts	2003 Contracts
Hassle Free Clinic	\$478,025	\$529,485
Birth Control & VD Information Centre	\$314,974	\$314,974
Immigrant Women's Health Centre	\$424,797	\$424,797

Sexual Health Promotion Contracts

Service Agency	2002 Contract Amounts	2003 Contracts
Planned Parenthood of Toronto	\$115,417	\$115,417
AIDS Committee of Toronto	\$256,808	\$256,808
Youthlink	\$149,608	\$74,804
SIECCAN/Planned Parenthood of Ontario	\$62,500	\$50,000

Appendix F

Community Heart Health Partnership Contracts

Service Agency	2002 Contracts	2003 Contracts
Composting Council of Canada (Plant-a-Row, Grow-a-Row Program)	N/A	\$8,000
Davenport-Perth Neighbourhood Community Health Centre	N/A	\$3,000
East End Community Health Centre (CHC)	N/A	\$1,500
Greenest City Environmental Organization	\$10,000	\$10,000
Harbourfront Community Centre	N/A	\$3,000
Heart and Stroke Foundation of Ontario	\$12,000	\$18,000
Jane-Finch Community Health Centre	N/A	\$5,000
Riverdale Immigrant Women's Centre	N/A	\$3,000
Rouge Valley Health System Smoking Cessation Program (Centenary Site)	\$15,000	\$15,000
Ruby Swayze Smoking Cessation Clinic (Toronto East General Hospital)	\$15,000	\$15,000
Toronto Catholic District School Board	N/A	\$5,000
Toronto District School Board	N/A	\$10,000
Toronto Parks & Recreation	N/A	\$8,000
Toronto Police Services	N/A	\$10,000
Women's Health in Women's Hands (CHC)	N/A	\$3,000
York University Wellness Centre	\$4,000	\$4,000
Total Service Agreement amount awarded to community partner organizations by the Toronto Heart Health Partnership in 2003: \$121,500.		