

THE CITY OF TORONTO

Clerk's Department

Minutes of the Emergency and Protective Services Committee

Tuesday, November 3, 1998.

The Emergency and Protective Services Committee met on Tuesday, November 3, 1998, in the Council Chamber, 2nd Floor, Metro Hall, 55 John Street, Toronto, commencing at 9:38 a.m.

Members Present:

Councillor Dennis Fotinos, Chair
Councillor Brian Ashton
Councillor Bas Balkissoon
Councillor Milton Berger
Councillor Brad Duguid
Councillor Joanne Flint
Councillor Norman Gardner
Councillor Mario Giansante
Councillor Doug Holyday
Councillor Denzil Minnan-Wong
Councillor Frances Nunziata

Also Present:

Councillor Howard Moscoe, ex officio member, representing Toronto Licensing.

Confirmation of Minutes.

On motion by Councillor Holyday, the Minutes of the meeting of the Emergency and Protective Services Committee held on October 6, 1998, were confirmed.

128. Publication of Cab Inspection Schedules by Toronto Licensing.

The Emergency and Protective Services Committee had before it the following communications:

- (a) (September 28, 1998) from Mr. Gene MacDonald, Publisher, and Mr. Stan Steiner, Cab Connection, forwarding a copy of a letter (September 28, 1998) to Ms. Virginia West, Commissioner of Urban Planning Development, appealing the decision of the

Emergency and Protective Services Committee Minutes
Tuesday, November 3, 1998.

General Manager, Toronto Licensing, not to release the dates and times for the inspection of taxicabs in Toronto; and

- (b) (October 16, 1998) from Mr. Gene MacDonald, Publisher, Cab Connection, forwarding a reply from the Corporate Access and Privacy Office of the City of Toronto relating to a request for the inspection schedules for taxicabs in the City of Toronto.

On motion by Councillor Ashton, the Committee referred the foregoing communications to the Commissioner of Urban Planning and Development Services for a report thereon to the Emergency and Protective Services Committee.

(Commissioner of Urban Planning and Development Services; c. General Manager, Toronto Licensing; Mr. Gene MacDonald, Publisher, Cab Connection - November 11, 1998)

(Clause No. 5(a) - Report No. 13)

129. Recovery of Costs for Ambulance Service Delivery into Regional Municipalities.

The Emergency and Protective Services Committee had before it a report (October 5, 1998) from the Acting General Manager, Toronto Ambulance, recommending that:

- (1) the Chief Administrative Officer and/or the Commissioner of Works and Emergency Services be requested to formally advise the CAOs and/or Councils of the Regional Municipalities of Peel, York, Durham and Halton of Toronto's desire to negotiate with the appropriate authorities a process for the recovery of the cost of cross-border ambulance services delivered by and into the City of Toronto;
- (2) failing the conclusion of such agreements in a reasonable period of time, the CAO and/or the Commissioner of Works and Emergency Services be directed to submit bills and/or make payments to appropriate regional municipalities, using the formula established in Ontario Regulation 492/97 as amended by O. Reg. 354/98;
- (3) concurrent with such negotiations, the Chief Financial Officer and Toronto Legal Services be directed to determine whether outstanding amounts under this Regulation should be shown as an accrual within the Toronto Ambulance budget;
- (4) Toronto Ambulance set up a process to monitor specific cross border response activity, and to report back to the Emergency & Protective Services Committee if extraneous demand in any way compromises ambulance coverage within the City of Toronto; and

Emergency and Protective Services Committee Minutes
Tuesday, November 3, 1998.

- (5) the appropriate City Officials be authorized and directed to take the necessary action to give effect thereto.
- A. Councillor Moscoe moved that the Committee recommend to Council the adoption of the foregoing report.
- B. Councillor Duguid moved that the foregoing motion A. by Councillor Moscoe be amended to provide that the words "in a reasonable period of time" contained in Recommendation No. (2) be deleted and replaced with the words "within six months".

Upon the question of the adoption of the foregoing motion B. by Councillor Duguid, it was carried.

Upon the question of the adoption of the foregoing motion A. by Councillor Moscoe, it was carried, as amended.

(Budget Committee; c. Chief Financial Officer and Treasurer; Commissioner of Works and Emergency Services; Acting General Manager, Toronto Ambulance - November 6, 1998)

(Clause No. 2 - Report No. 13)

130. Application for Relocation of the Delta Mayfair Bingo Hall from 525 Wilson Avenue (Ward 8) to 1860 Wilson Avenue (Ward 6), City of Toronto.

The Emergency and Protective Services Committee had before it the following:

- (a) Report (October 15, 1998) from the Commissioner of Corporate Services and the City Clerk recommending that City Council, in accordance with Provincial criteria and procedures for the establishment of Bingo Halls, approve the relocation proposal by Delta Mayfair Bingo; and
- (b) Communication (October 28, 1998) from Councillor George Mammoliti, North York Humber, advising that it is with great reluctance that he will endorse this item to be accepted by the Committee; expressing his opposition to the process followed to place this item on the agenda as he was not consulted thereon; and that he is opposed to the relocation of the Delta Mayfair Bingo Hall, due to the fact that it will be in the vicinity of a provincial welfare office and another Bingo Hall within his ward.

Emergency and Protective Services Committee Minutes
Tuesday, November 3, 1998.

On motion by Councillor Nunziata, the Committee deferred the foregoing matter to its next meeting to be held on December 1, 1998.

(Commissioner of Corporate Services; City Clerk; c. Barbara McEwan, Director, Legislative Services, Clerk's Department; Councillor George Mammoliti, North York Humber - November 11, 1998)

(Clause No. 5(b) - Report No. 13)

131. Parking Tag Issuance and Request to Discontinue Reports.

The Emergency and Protective Services Committee had before it a report (October 7, 1998) from Councillor Norman Gardner, Chairman, Toronto Police Services Board, advising that the Toronto Police Services Board on September 24, 1998, recommended that:

- (1) the Emergency and Protective Services Committee receive the parking tag issuance results for the months April 1998 to June 1998; and
- (2) the Committee discontinue the requirement that quarterly parking enforcement reports be submitted by the Police Services Board, as more timely statistics are prepared by City Finance Department staff.

On motion by Councillor Duguid, the Committee received the foregoing report and endorsed the request outlined therein.

(Chairman, Toronto Police Services Board; c. Chief Financial Officer and Treasurer - November 11, 1998)

(Clause No. 5(c) - Report No. 13)

132. Impact of Local Telephone Service De-regulation on the Toronto Police Service.

The Emergency and Protective Services Committee had before it a report (October 7, 1998) from Councillor Norman Gardner, Chairman, Toronto Police Services Board, advising that the Toronto Police Services Board on September 24, 1998, recommended that the Emergency and Protective Services Committee endorse recommendations with regard to the impact of local telephone service de-regulation on the Toronto Police Service and request City Council to send a letter to the Federal Minister of Industry indicating such endorsement, the specific recommendations are outlined as follows:

Emergency and Protective Services Committee Minutes
Tuesday, November 3, 1998.

- (1) that a mandate be developed for the Number Portability Administration Centre (NPAC) that includes the registration of all wireline and wireless telephone numbers; and
- (2) that the Toronto Police Service have unobstructed automated access to a database of all wireline and wireless telephones in order to extract information, as necessary, for 9-1-1 calls, and 24 hours a day, 7 day a week access to a contact point for search warrants and telephone interception access.

On motion by Councillor Ashton, the Committee:

- (1) recommended to Council the endorsement of the recommendations embodied in the foregoing report;
- (2) requested the City Clerk, in consultation with the Director of Corporate Access and Privacy, to submit a report to Council when it considers this matter on November 25, 1998.

(City Clerk; c. Director of Corporate Access and Privacy - November 13, 1998)

(Clause No. 4 - Report No. 13)

133. Proposed Unarmed Constabulary in the City of Toronto.

The Emergency and Protective Services Committee had before it the following report and communications:

- (i) (August 28, 1998) from Councillor Norman Gardner, Chairman, Toronto Police Services Board, advising that the Toronto Police Services Board on August 27, 1998:
 - (1) approved the establishment of a committee to review the issue of an unarmed traffic constabulary; and that the Committee will consist of representatives from the Toronto Police Services Board, the Toronto Police Service, the Ministry of Transportation, the Ministry of the Solicitor General, the Ministry of the Attorney General and City Legal; and
 - (2) referred the Chief's report (dated July 23, 1998) to the proposed committee as well as deferred consideration of the following motions to the above-noted committee:

Emergency and Protective Services Committee Minutes
Tuesday, November 3, 1998.

- “1. That the Board advise the Minister of Transportation that we do not support the proposed unarmed constabulary program.
 2. That the Chief prepare a report for the next meeting of the Board on the following issues:
 - (i) With an aggressive zero-tolerance 'Community Road Safety' enforcement campaign (red light runners, rolling stops at stop signs, speeding in residential neighbourhoods and school zones) what would be the estimated revenues that could be achieved?
 - (ii) With the estimated revenues how many officers could be hired?
 - (iii) The possibility of establishing a 'Community Road Safety' enforcement unit?”
- (ii) (October 5, 1998) from Councillor Michael Feldman, North York Spadina, requesting that the Toronto Police Service be instructed to keep him personally informed as to the developments and findings of the newly struck committee.
- (iii) (October 30, 1998) from Councillor Michael Feldman, North York Spadina, advising that he will be unable to attend the Emergency and Protective Services Committee meeting on November 3, 1998, and proposing that the Committee:
1. support the Police Services Boards recommendation to establish a committee to review the issue;
 2. mandate the new committee to submit a report to the Emergency and Protective Services Committee outlining the feasibility of creating an unarmed constabulary **WITHOUT THE NECESSITY OF STOPPING VEHICLES**;
 3. require the committee to propose a tentative logistical schedule of implementing the 'unarmed constabulary' in the City of Toronto;
 4. mandate the committee to investigate ways in which the revenues collected by the issuance of tickets by the 'unarmed constabulary' be used to fund the programme;

Emergency and Protective Services Committee Minutes
Tuesday, November 3, 1998.

5. request that his executive assistant be made a voting member of the newly formed committee, so as to keep him apprised of its development; and
6. request that, amongst other statistics, the Emergency and Protective Services Committee be provided specifically with the following:
 - I. the number of citations issued for stop sign violations by year for the past 10 years;
 - II. the number of accidents at four way stops by year for the past 10 years;
 - III. the number of restricted 'no entry' violations by year in the past 10 years;
 - IV. the number of left turn and red light infractions by year in the past 10 years; and
 - V. the amount of traffic violations challenged in Court.
- A. Councillor Moscoe moved that recommendations 1 to 4 and 6 outlined in the foregoing communication (October 30, 1998) from Councillor Feldman, North York Spadina, be referred to the Chief Administrative Officer for a report to the next meeting of the Emergency and Protective Services Committee to be held on December 1, 1998, advising how this system works in Britain.
- B. Councillor Ashton moved that the Chief Administrative Officer also be requested to report on the opportunity for an independent review of this matter.

Upon the question of the adoption of the foregoing motions A. and B., they were carried.

(Clause No. 5(d) - Report No. 13)

134. Legal Action Against Issuance of Fake Parking Tickets.

Emergency and Protective Services Committee Minutes
Tuesday, November 3, 1998.

The Emergency and Protective Services Committee had before it a report (October 26, 1998) from the City Solicitor advising that a report requested by the Committee from the City Solicitor will be delayed until the next Committee meeting.

On motion by Councillor Duguid, the Committee received the foregoing report for information.

(Clause No. 5(e) - Report No. 13)

135. Body Shops/Service Centres - Regulation of Hours of Operation/Ventilation.

The Emergency and Protective Services Committee had before it a report (November 2, 1998) from the City Solicitor advising that the report as requested by the Emergency and Protective Services Committee at its meeting of September 8, 1998 (as amended at its meeting of October 6, 1998) on restricting the hours of operation of body shop garages, service centres and car washes will be submitted to the next meeting of the Committee.

On motion by Councillor Balkissoon, the Committee received the foregoing report for information and requested the City Solicitor to ensure that the issue of car washes in residential areas is included in the forthcoming report to the Committee:

(City Solicitor; c. Albert Cohen, Director, General Litigation, Legal Department - November 11, 1998)

(Clause No. 5(f) - Report No. 13)

136. Public Access Defibrillation (PAD)

The Emergency and Protective Services Committee had before it a report (October 8, 1998) from the Acting General Manager, Toronto Ambulance, recommending that:

- (1) the City of Toronto Council endorse the concept of Toronto becoming a "Cardiac Safe City", actively encouraging public involvement in the provision of Cardiopulmonary Resuscitation (CPR) and wherever possible the use of Public Access Defibrillators (PAD);
- (2) Toronto Ambulance, in partnership with Sunnybrook and Women's College Health Sciences Centre, assume the lead role in promoting and coordinating the Cardiac Safe City program, inclusive of promoting greater public participation in learning CPR and the introduction of Public Access Defibrillation; and

Emergency and Protective Services Committee Minutes
Tuesday, November 3, 1998.

- (3) the appropriate City Officials be authorized and directed to take the necessary action to give effect there.
 - A. Councillor Duguid moved that:
 - (1) the Commissioner of Works and Emergency Services, in consultation with the Commissioner of Corporate Services, to report back to the Emergency and Protective Services Committee within six months with recommendations on how to expand the Public Access Defibrillation Program to all appropriate City of Toronto owned buildings;
 - (2) the Commissioner of Works and Emergency Services be authorized to approach the Ministry of Health, the manufacturers of the defibrillators, and any other potential private sector partner and to report back to the Emergency and Protective Services Committee with a proposed communications plan to encourage the implementation of Public Access Defibrillation programs in private sector locations throughout the City of Toronto.
 - (3) the Commissioner of Urban Planning and Development Services be requested to report to the Emergency and Protective Services Committee regarding options to make Public Access Defibrillation programs mandatory in appropriate private and public sector locations similar to provisions for such life safety equipment as smoke alarms, fire alarms, and CO detectors; and
 - (4) the Commissioner of Works and Emergency Services, in consultation with the Commissioner of Corporate Services, to report back to the Emergency and Protective Services Committee with a strategy to provide Cardiopulmonary Resuscitation (CPR) training to all City of Toronto employees to promote a "Cardiac Safe" work environment throughout City of Toronto facilities for employees and the public.
 - B. Councillor Ashton moved that the foregoing motion A. be amended to provide that the foregoing reports include information on cost and funding sources.

Upon the question of the adoption of the foregoing motion B. by Councillor Ashton, it was carried.

Upon the question of the adoption of the foregoing motion A. by Councillor Duguid, it was carried.

Upon the question of the adoption of the foregoing report of the Acting General Manager, Toronto Ambulance, as amended, it was carried.

(Commissioner of Works and Emergency Services; Commissioner of Urban Planning and Development Services; Acting General Manager, Toronto Ambulance; c. Commissioner of Corporate Services - November 13, 1998)

(Clause No. 3 - Report No. 13)

137. Final Report of the Task Force to Review the Taxi Industry.

The Emergency and Protective Services Committee had before it the following:

- (a) Report (October 28, 1998) from the City Clerk advising that the Task Force to Review the Taxi Industry on October 27, 1998, recommended to the Emergency and Protective Services Committee and Council that the report (October 7, 1998) from the Commissioner of Urban Planning and Development Services be adopted subject to the following amendments:
 - (1) that Recommendation No. 17 contained therein be struck out and replaced with the following:

"(17) The Province of Ontario be requested to make the required changes to provincial legislation to provide municipalities with the legislative ability to regulate taxi plate leasing including the ability to set maximum lease rates and institute conditions for lease cancellations.";
 - (2) that a provision be added to the Taxicab Passenger Bill of Rights that disabled riders have a right to be treated with courtesy, dignity and respect for their disabilities;
 - (3) that the training programs include how to assist those with disabilities; and

Emergency and Protective Services Committee Minutes
Tuesday, November 3, 1998.

- (4) that this issue be reviewed after these recommendations have been in effect for a three year period and that the Task Force to Review the Taxi Industry be reconvened at that time to make further recommendations;
- (b) Supplementary report (November 3, 1998) from the Commissioner of Urban Planning and Development Services, recommending that:
 - (i) the increase in the number of taxicabs accessible to the disabled be achieved by increasing the number of accessible taxicabs contracted by Wheeltrans, from 25 taxicabs to 73 taxicabs by 2002, as provided for in the Wheeltrans 5-Year Accessible Plan approved by the TTC and the former Metro Council in 1997;
 - (ii) the Emergency and Protective Services Committee refer this report to Wheeltrans and encourage the implementation of the 5-Year Accessible Plan;
 - (iii) the Commissioner of Urban Planning and Development Services consult with representatives of the disabled community in the development of the Ambassador Taxicab training program, and the owner and driver retraining programs;
 - (iv) this report be referred to the CAO to ensure that the Terms of Reference to be developed for the Taxicab Advisory Committee include as a priority, other means or incentives to increase the number of accessible taxicabs or improve taxicab service by the disabled;
 - (v) the Commissioner of Urban Planning and Development Services report to the Emergency and Protective Services Committee within one year on how brokerages can be made to accept greater responsibility and accountability for taxis within their brokerages;
 - (vi) Commissioner of Urban Planning and Development Services be authorized and directed to immediately begin an RFP process to determine interest in providing the Ambassador Taxicab training program and that the program be implemented in 1999; and
 - (vii) the appropriate City Officials be authorized and directed to take the necessary action to give effect thereto;

Emergency and Protective Services Committee Minutes
Tuesday, November 3, 1998.

- (c) Communication (July 6, 1998) from Mr. Gerald H. Manley requesting an opportunity to address the Committee with regard to the prepayment of fares in taxi cabs in Toronto;
- (d) Communication (September 4, 1998) from Ms. Lauri Sue Robertson, Vice President of Operations, HANDIDACTIS Inc., representing a training organization that teaches people who are not disabled to work with those who are, advising of the problems that people with disabilities face when using taxis; and requesting an opportunity to address the Committee to resolve their concerns;
- (e) Copies of articles which appeared in the Toronto Star on March 14 and 15, 1998 and on April 25, 1998; a copy of a Toronto Star editorial published October 10, 1998; and a copy of an editorial published in the Ottawa Citizen on October 15, 1998, regarding the Toronto taxi industry and the proposed reforms;
- (f) Copy of remarks made by Mr. Ross Dunsmore, Chair, Toronto Board of Trade, to the Task Force to Review the Taxi Industry on October 27, 1998, in support of the recommendations to reform the Toronto taxi industry; and
- (g) Submission (November 3, 1998) from the Greater Toronto Hotel Association requesting that the Committee move forward and ensure that the Toronto City Council implements the recommendations contained in the final report of the Task Force.

The following persons appeared before the Emergency and Protective Services Committee in connection with the foregoing matter:

- Ms. Lauri Sue Robertson, Vice President of Operations, Handidactis Inc., Toronto;
- Mr. Elliot Berlin, Solicitor, on behalf of the Toronto Taxicab Owners and Operators Association,
- Mr. Andrew Reti, on behalf of the Toronto Taxicab Owners and Operators Association and the Toronto Taxi Alliance, Thornhill;
- Mr. Stanley Steiner, Taxicab Consulting Services, North York;
- Mr. Al Moore, Toronto, and filed a written submission;
- Ms. Janet Youdell, Ontario March of Dimes, Toronto, and filed a written submission;
- Mr. John Dufort, Toronto, and filed a written submission;
- Mr. Larry Labovitch, Kingsboro Taxi, Toronto;
- Mr. Gerry Manley, Toronto, and filed a written submission;
- Mr. William Brown, O.M.C., Chair, Advisory Committee for Accessible Transportation, Toronto Transit Commission, Scarborough;

Emergency and Protective Services Committee Minutes
Tuesday, November 3, 1998.

- Mr. Peter Zahakos, c/o Co-op Taxi Associates Committee, Etobicoke, and filed a list of questions;
- Mrs. Helen Silver, Toronto;
- Mr. Andre Plante, Toronto;
- Mr. Nabil Charbel, Staff Representative, Ontario Taxi Union, Mississauga;
- Mrs. Wilma Walsh, Mississauga, and filed a confidential list;
- Mr. Jim Bell, General Manager, Diamond Taxicab Association (Toronto) Limited, Toronto, and filed a written submission;
- Mr. Ian Allaby, Communications Director, Toronto Taxi Drivers' Association, Toronto;
- Mr. Peter Mandronis, Peter's Taxi Ltd., Toronto;
- Mr. Kuldip Virk, Toronto;
- Mr. John Lewis, Toronto, and filed a written submission;
- Mr. Randy Shantz, Toronto;
- Mr. Behrouz Khamseh, Toronto;
- Mr. Andrew Whiteley, Toronto;
- Ms. Francine Frimeth, Toronto;
- Mr. Aldo Marchese, Vice President, Independent Cab Owners' Co-operative Inc., Mississauga;
- Mr. Eugene Meikle, President, Toronto Taxi Drivers Association, Toronto;
- Mr. Steve Anemi, Toronto;
- Mr. George Bartsiocas, Toronto, and filed a written submission;
- Mr. Mohammad Reza, Toronto;
- Mr. Kuldip Singh, Brampton;
- Mr. Dave Thomas, Toronto;
- Mr. Paul Forhan, Independent Cab Owners' Co-operative Inc., Toronto, and filed a written submission;
- Mr. David Norman, Toronto;
- Mr. Bruce Thompson, Toronto;
- Mr. Attiq-ur Rahman, Mississauga;
- Ms. Frances Schetakis, Toronto;
- Mr. Bruce Davis, Vice-President, Urban Intelligence Inc.
- Mr. Chris Laskowski, Toronto;
- Mrs. Julie Garside, Toronto;

Councillor Fotinos appointed Councillor Moscoe Acting Chair and vacated the Chair.

- Mr. Michael Carman, Toronto;
- Mr. Martin Ceh'Serement, Toronto;
- Mr. Kamil Trubalsey, Toronto;

Emergency and Protective Services Committee Minutes
Tuesday, November 3, 1998.

- Mr. Shawn Weisbart, Toronto, and filed a written submission; and
- Mr. Urban Shaw, Toronto.

Councillor Fotinos resumed the Chair.

A. Councillor Minnan-Wong moved that the Committee recommend to Council:

- (1) the adoption of the recommendations of the Task Force to Review the Taxi Industry, as outlined in the foregoing report (October 28, 1998) from the City Clerk; and
- (2) that all current owners and licensees and all transferees of licenses be reminded that the taxi licenses are the exclusive property of the City of Toronto, as currently set out in Licensing By-law No. 20-85.

B. Councillor Duguid moved that the report (October 7, 1998) from the Commissioner of Urban Planning and Development be amended as follows:

- (1) Recommendation No. (31) be amended by inserting the words "or newer" after the words "Ambassador Class Taxicab licensees must provide a vehicle that by year, is one model year old";
- (2) Recommendation No. (32) be amended by inserting the words "or newer" after the words "Grandfathered licensees by the year 2003, provide a vehicle that by year, is one model year old";
- (3) Recommendation No. (31) be amended to provide that a vehicle can come into service as a taxi at two model years old or newer;
- (4) Recommendation No. (32) be amended to provide that the age that a vehicle can come into service as a taxi for grandfathered licensees be amended from "one model year old or newer by the year 2003" to "two model years old or newer by the year 2000 and beyond";
- (5) Recommendations Nos. (25) and (26) be amended by adding thereto the following additional recommendations:

Emergency and Protective Services Committee Minutes
Tuesday, November 3, 1998.

“(25) (vii) Training to observe, report and respond appropriately to incidents that endanger public safety and security, in consultation with the ‘Taxis on Patrol’ Program.; and

(26) (xiv) Training to observe, report and respond appropriately to incidents that endanger public safety and security, in consultation with the ‘Taxis on Patrol’ Program.”;

(6) Recommendation No. (10) (b) be amended by deleting the words “one model year old” and replacing them with the words “two model years old”;

(7) Recommendation No. (14) be amended as follows:

(a) that the training program referred to in Section (c) include training to observe, report and respond appropriately to incidents that endanger public safety and security in consultation with the “Taxis on Patrol” Program;

(b) that Section (e) be amended by adding the words “or newer” after the words “operates a vehicle that by year is one model year old”;

C. Councillor Moscoe moved that:

(1) the following be referred to the Commissioner of Urban Planning and Development Services for a report thereon to Council on November 25, 1998:

“That the number of new plates issued for the first year be in accordance with the Coopers and Lybrand report (i.e. 233).”; and

(2) the Chair of the Task Force to Review the Taxi Industry be requested to sponsor informal discussions with taxi owners, union representatives and taxi drivers to make recommendations that will fine tune the Task Force’s proposal and to submit same to Council when this matter is considered.

D. Councillor Giansante moved that the recommendations of the Task Force to Review the Taxi Industry be amended to provide for the following amendments, additions and deletions to the report (October 7, 1998) from the Commissioner of Urban Planning and Development Services:

Emergency and Protective Services Committee Minutes
Tuesday, November 3, 1998.

- (1) Recommendation No. (2) be received;
- (2) That all reference to “Standard Licenses” be deleted and be referred to as existing licenses;
- (3) Recommendation No. (3) be amended to include an extra bullet in the Taxicab Passenger Bill of Rights that “every customer has a right to 24 hour service”.
- (4) Recommendation No. (10) be amended by:
 - (a) deleting the word “licenses” and replacing it with the word “designation”; and
 - (b) deleting section (b) and replacing it with the following:
 - “(b) operate a vehicle that by year one is no more than three model years old at the time it enters service as a taxicab and that is replaced at the end of its fifth model year.”;
- (5) Recommendation No. (11) be deleted and replaced with the following:
 - “(11) New taxicab licenses shall be issued to an eligible person at a rate not to exceed 233 licenses in year one and 100 licenses annually thereafter.”;
- (6) Recommendation No. (13) be deleted and replaced with the following:
 - “(13) The new taxicab licenses shall:
 - (a) be driven by the license holder, who must register with a dispatch service and the license holder be allowed to hire two alternate drivers;
 - (b) be permitted to be transferred after a five-year probationary period; and
 - (c) be permitted to be leased after a five-year probationary period.”;
- (7) Recommendation No. (14) be amended as follows:

Emergency and Protective Services Committee Minutes
Tuesday, November 3, 1998.

- (a) Part (a) be deleted;
 - (b) Part (b) be deleted and replaced with the following:

“existing licenses may be transferred only to persons holding a valid Toronto taxicab drivers license, a designated agent’s license or in the event of death, only to a spouse.”;
 - (c) Part (c) be amended by adding at the end of the third bullet after the word Licensing “and be enrolled in the new Ambassador Training Program”;
 - (d) Part (d) be amended by deleting the words “all Standard License owners” and replacing them with the words “all existing license owners and/or licensed agents”;
 - (e) Part (e) be deleted and replaced with the following:

“(e) a taxicab operating with an existing license may be designated as an Ambassador Taxicab where the existing license holders and/or operators:

 - successfully completes the Advanced Ambassador Taxi training course;
 - operates a vehicle that by year one is three model years old at the time it enters service as a taxicab and that is replaced at the end of its fifth model year.”;
- (8) Recommendations Nos. (15) and (16) be deleted;
- (9) Recommendation No. (18) be referred to the Taxicab Advisory Committee;
- (10) Recommendation No. (28) be amended to read “at a ratio 95 to 5 from the driver’s list and the owner’s list as currently provided for in the By-law.”;
- (11) Recommendation No. (31) be deleted and replaced with the following:

“Ambassador Taxicab owners and/or agents must provide a vehicle that by year one is three model years old or less and must be replaced by five model years old as defined in the description of motor vehicle portion of the current

Emergency and Protective Services Committee Minutes
Tuesday, November 3, 1998.

Ontario Ministry of Transportation and Communications passenger motor vehicle permit for any vehicle.”;

- (12) the first part of Recommendation No. (32) be amended to read as follows:
- “(32) All licensees by the year 2003 provide a vehicle that by year is three model years old or less and must be replaced after five model years old as defined in the description of motor vehicle portion of the current Ontario Ministry of Transportation and Communications passenger motor vehicle permit for any vehicle (1999 model or newer) and that the upgrade in vehicle quality be phased-in as follows:”;
- (13) That the following new recommendations be added:
- “(51) Designated agents’ licenses be issued to persons who:
- (a) manage one or more plates for owners and are active in the taxi industry; and
 - (b) successfully complete a certified training course for agents, established by the Taxicab Advisory Committee;
- (52) Designated agent license holders or owners without agents have full accountability for the quality of vehicles and drivers under the By-law;
- (53) That existing plate owners, who have been in the taxi industry for at least 20 years, be exempted from taking the three month course provided that they successfully complete a course to be designed by the Taxicab Advisory Committee;
- (54) That all spouses who have inherited a taxicab license plate from former active owners shall be exempt from taking the course, with the proviso that spouses have to use a designated agent to qualify;
- (55) That staff create a mechanism to allow the vehicle to be registered to a plate owner but the purchaser of the vehicle be the actual owner;
- (56) Upon successful completion of the requirements, the taxicab license holder shall be entitled to display a distinguishable Ambassador

Emergency and Protective Services Committee Minutes
Tuesday, November 3, 1998.

Taxicab insignia in the taxicab, including a decal and vehicle stripe, visible to potential passengers; and

- (57) That the Ambassador Training Program be split into two parts and that applicants be permitted up to two years to complete both parts of the course.”

E. Councillor Ashton moved that the foregoing motion D. by Councillor Giansante be referred to the Commissioner of Urban Planning and Development Services for a report thereon to Council on November 25, 1998.

F. Councillor Balkissoon moved that:

(1) the Commissioner of Urban Planning and Development Services be requested to report to Council when it considers this matter on November 25, 1998, on amending Recommendation No. (13) to provide the Ambassador Taxicab License holders with a mechanism to have the opportunity to approach the Emergency and Protective Services Committee or Toronto Licensing to deal with situations of hardships, i.e. sickness or long term disability;

(2) Recommendation No. (14) be amended as follows:

(a) that Sections (a) and (b), be amended to provide that the period of “two years” be replaced with “five years”; and

(b) by adding thereto the transferability of the plates to a surviving spouse;

(3) Recommendation No. (16) be deleted, i.e.:

“(16) A Designated Ambassador Cab may abandon its Ambassador Cab Designation, and continue to operate as a Standard Licensed Taxicab;”;

(4) Recommendation No. (26) (viii) be amended to read:

“(viii) Sensitivity training to include all aspects of sensitivity, i.e. Race, Religion, Sex, etc.”;

Emergency and Protective Services Committee Minutes
Tuesday, November 3, 1998.

- (5) the Commissioner of Urban Planning and Development Services be requested to report on the structure of the training programs so that drivers can participate in their off-duty hours;
 - (6) the Commissioner of Urban Planning and Development Services be requested to report on a comment made by a couple of the deputants that the supply of drivers to the industry should be limited; and
 - (7) the Committee recommend to Council that a firm commitment be adopted to having an annual review of this issue by the appropriate City staff and the City Auditor and that reports thereon be submitted to the Emergency and Protective Services Committee and Council.
- G. Councillor Moscoe moved that Part (2) (a) of the foregoing motion F. by Councillor Balkissoon be referred to the Commissioner of Urban Planning and Development Services for a report thereon to Council on November 25, 1998.

Councillor Fotinos appointed Councillor Holyday Acting Chair and vacated the Chair.

- H. Councillor Fotinos moved that:
- (1) Recommendations No. (26) be amended to provide that staff of Toronto Licensing and the Office of the Chief Administrative Officer immediately begin working with community colleges and the Ministry of Colleges and Universities to establish a flexible time, comprehensive taxi driver education and training program that will include the components outlined in Recommendation No. 26;
 - (2) this training program be implemented for 1999;
 - (3) all owners, drivers and designated agents be required to enroll in these courses within 2 years of the time that they are offered;
 - (4) all license renewals after the year 2003, or five years after the training program has been implemented, be contingent on the successful completion of these courses;
 - (5) Toronto Licensing issue the number of taxi licenses recommended by the Coopers and Lybrand formula (i.e. 233) over the next two years and

Emergency and Protective Services Committee Minutes
Tuesday, November 3, 1998.

thereafter licenses be issued by a formula to be developed by the Taxicab Advisory Committee and Council;

- (6) all new recipients of City issued licenses be required to have completed the aforementioned training program;
- (7) after January 1, 2003, the sale or transfer of taxi licenses be restricted to spouses or to persons who have successfully completed the training course and who will drive the vehicle for five years; and
- (8) the issue of the proposed Ambassador Cabs be referred to the Taxicab Advisory Committee for further consideration.

Councillor Fotinos resumed the Chair.

- I. Councillor Moscoe moved that Parts (3), (5), (7) and (8) of the foregoing motion H. by Councillor Fotinos be referred to the Commissioner of Urban Planning and Development Services for a report thereon to Council on November 25, 1998.

Councillor Fotinos appointed Councillor Holyday Acting Chair and vacated the Chair.

- J. Councillor Fotinos moved the Commissioner of Urban Planning and Development Services be requested to report to Council on November 25, 1998, on the impact and practicality of Parts (3), (5) and (7) of the foregoing motion H. by Councillor Fotinos.

Councillor Fotinos resumed the Chair.

A recorded vote on the adoption of Part (1) of the foregoing motion B. by Councillor Duguid was as follows:

YEAS: Balkissoon, Duguid, Fotinos, Holyday, Minnan-Wong, Moscoe, Nunziata

NAYS: Berger, Flint, Gardner, Giansante

Carried

Emergency and Protective Services Committee Minutes
Tuesday, November 3, 1998.

A recorded vote on the adoption of Part (2) of the foregoing motion B. by Councillor Duguid was as follows:

YEAS: Balkissoon, Berger, Duguid, Flint, Fotinos, Gardner, Giansante, Holyday, Minnan-Wong, Moscoe, Nunziata

NAYS: Nil

Carried Unanimously

A recorded vote on the adoption of Part (3) of the foregoing motion B. by Councillor Duguid was as follows:

YEAS: Ashton, Balkissoon, Berger, Duguid, Flint, Fotinos, Gardner, Giansante, Holyday, Minnan-Wong, Moscoe, Nunziata

NAYS: Nil

Carried Unanimously

A recorded vote on the adoption of Parts (4) and (6) of the foregoing motion B. by Councillor Duguid was as follows:

YEAS: Ashton, Balkissoon, Berger, Duguid, Flint, Fotinos, Gardner, Giansante, Holyday, Moscoe, Nunziata

NAYS: Minnan-Wong

Carried

A recorded vote on the adoption of Part (5) of the foregoing motion B. by Councillor Duguid was as follows:

YEAS: Balkissoon, Berger, Duguid, Flint, Fotinos, Gardner, Giansante, Holyday, Minnan-Wong, Moscoe, Nunziata

NAYS: Ashton

Carried

Emergency and Protective Services Committee Minutes
Tuesday, November 3, 1998.

Upon the question of the adoption of Part (7) of the foregoing motion B. by Councillor Duguid, it was carried.

A recorded vote on the adoption of the foregoing motion E. by Councillor Ashton to refer the foregoing motion D. by Councillor Giansante to the Commissioner of Urban Planning and Development Services for a report thereon to Council, was as follows:

YEAS: Ashton, Balkissoon, Berger, Duguid, Gardner, Holyday, Minnan-Wong, Moscoe, Nunziata,

NAYS: Flint, Fotinos, Giansante,

Carried

A recorded vote on the adoption of the foregoing motion G. by Councillor Moscoe to refer Part (2) (a) of the foregoing motion F. by Councillor Balkissoon to the Commissioner of Urban Planning and Development Services for a report thereon to Council, was as follows:

YEAS: Ashton, Flint, Gardner, Holyday, Minnan-Wong, Moscoe, Nunziata

NAYS: Balkissoon, Berger, Duguid, Fotinos, Giansante,

Carried

A recorded vote on the adoption of the remainder of the foregoing motion F. by Councillor Balkissoon was as follows:

YEAS: Ashton, Balkissoon, Berger, Duguid, Flint, Fotinos, Gardner, Giansante, Holyday, Minnan-Wong, Moscoe, Nunziata

NAYS: Nil

Carried Unanimously

A recorded vote on the adoption of the foregoing motion I. by Councillor Moscoe referring Parts (3), (5), (7) and (8) of the foregoing motion H. by Councillor Fotinos to the Commissioner of Urban Planning and Development Services for a report thereon to Council was as follows:

YEAS: Ashton, Balkissoon, Berger, Duguid, Flint, Gardner, Holyday, Minnan-Wong, Moscoe, Nunziata

Emergency and Protective Services Committee Minutes
Tuesday, November 3, 1998.

NAYS: Fotinos, Giansante

Carried

A recorded vote on the adoption of the balance of the foregoing motion H. by Councillor Fotinos, i.e. Parts (1), (2), (4) and (6), was as follows:

YEAS: Balkissoon, Berger, Duguid, Flint, Fotinos, Gardner, Giansante, Holyday, Moscoe, Nunziata

NAYS: Ashton, Minnan-Wong

Carried

Having regard to the action taken by the Committee, the foregoing motion J. by Councillor Fotinos was declared redundant.

A recorded vote on the adoption of Part (1) of the foregoing motion C. by Councillor Moscoe was as follows:

YEAS: Balkissoon, Berger, Duguid, Flint, Gardner, Giansante, Holyday, Minnan-Wong, Moscoe, Nunziata

NAYS: Ashton, Fotinos

Carried

A recorded vote on the adoption of Part (2) of the foregoing motion C. by Councillor Moscoe was as follows:

YEAS: Ashton, Balkissoon, Berger, Duguid, Flint, Fotinos, Gardner, Holyday, Minnan-Wong, Moscoe, Nunziata

NAYS: Giansante

Carried

A recorded vote on the adoption of Recommendation No. 2 contained in the report (October 7, 1998) from the Commissioner of Urban Planning and Development Services was as follows:

Emergency and Protective Services Committee Minutes
Tuesday, November 3, 1998.

YEAS: Balkissoon, Berger, Duguid, Flint, Minnan-Wong, Moscoe, Nunziata

NAYS: Ashton, Fotinos, Gardner, Giansante, Holyday

Carried

A recorded vote on the adoption of the foregoing motion A. by Councillor Minnan-Wong, as amended, was as follows:

YEAS: Balkissoon, Berger, Duguid, Flint, Minnan-Wong, Moscoe, Nunziata

NAYS: Ashton, Fotinos, Gardner, Giansante, Holyday

Carried

(Commissioner of Urban Planning and Development Services; Councillor Denzil Minnan-Wong, Chair, Task Force to Review the Taxi Industry; c. Katherine Borron, Chief Administrator's Office - November 11, 1998)

(Clause No. 1 - Report No. 13)

The Committee adjourned its meeting at 4:10 p.m.

Chair.