

## COMMUNITY AND NEIGHBOURHOOD SERVICES COMMITTEE

### A G E N D A

<b>Date of Meeting:</b>	<b>Wednesday, May 19, 1999</b>	<b>Enquiry:</b>	<b>Ms. Rosalind Dyers</b>
<b>Time:</b>	<b>9:30 a.m.</b>		<b>Committee Administrator</b>
<b>Location:</b>	<b>Committee Room 1</b>		<b>392-8018</b>
	<b>2nd Floor, City Hall</b>		
	<b>100 Queen Street West</b>		
	<b>Toronto</b>		

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**DECLARATIONS OF INTEREST PURSUANT TO  
THE MUNICIPAL CONFLICT OF INTEREST ACT.**

**CONFIRMATION OF MINUTES.**

**DEPUTATIONS. LIST TO BE DISTRIBUTED AT MEETING**

**PRESENTATION. To Recognize Volunteers Associated with Homeless Programs**

**COMMUNICATIONS/REPORTS.**

#### **1. ONTARIO WORKS DEMONSTRATION PROJECTS.**

Commissioner of Community and Neighbourhood Services  
(May 5, 1999)

Providing an update on the Ontario Works (O.W.) Demonstration Projects approved by City Council in July 1998, and on the possible establishment of a process for evaluating such projects; responding to the request of the Community and Neighbourhood Services Committee on April 22, 1999, to report on the proposal submitted by The Learning Enrichment Foundation; and recommending that:

- (1) a Sub-Committee of the Community and Neighbourhood Services Committee be established to support the Division's consideration of new blended models, pending the outcome of the evaluation of the current Demonstration Projects;

- (2) consideration of the new Learning Enrichment Foundation proposal be deferred until the evaluation of the current blended model Demonstration Projects are completed, and the impacts assessed;
- (3) the Commissioner update the Community Services Committee on the progress of the evaluation in the fall of 1999; and
- (4) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

**2. UPDATE ON THE PURCHASE OF EMPLOYMENT TRAINING PROGRAMS FOR SOCIAL ASSISTANCE CLIENTS UNDER THE ONTARIO WORKS PROGRAM.**

Commissioner of Community and Neighbourhood Services  
(May 5, 1999)

Providing an update on the Purchase of Employment Training Programs for Social Assistance clients under the Ontario Works Program; outlining the current status of the Skill Development Option of the Program; identifying key operational issues and actions the Social Services Division is taking to further enhance the availability and effectiveness of purchased training programs; and recommending that the report be received for information.

**3. TOWARD A NEIGHBOURHOOD-BASED TERMITE PROGRAM.**

Commissioner of Community and Neighbourhood Services  
(May 4, 1999)

Respecting the growing problem of termite infestation in the City of Toronto; and recommending that:

- (1) Council endorse the new direction for the Termite Program as proposed in this report;
- (2) staff work with the University of Toronto, local residents and the ward councillors, to undertake a neighbourhood-based termite eradication program in the Mogul/Mentor neighbourhood using the Trap-Treat-Release method;
- (3) staff report on the progress of this pilot program and final results, and the potential for expanding the program City-wide, including alternative funding sources;
- (4) the existing program of grants to property owners for chemical termite treatments be phased out in 1999, subject to outstanding commitments, and funds remaining in 1999 be disbursed to the University of Toronto to offset costs of the pilot program; and further that any funds held in reserve by former municipalities for termite control grants be applied to the pilot program;

- (5) staff work with the University of Toronto to develop a plan for commercialization of the Trap-Treat-Release method of termite control, and report on implications for existing agreements between the City and University of Toronto, and future year funding implications, if any;
- (6) Council write to the Federal Minister of Health to request that the research permit issued to the University of Toronto for testing of Trap-Treat-Release be renewed for three years in order to facilitate the pilot program;
- (7) Municipal Licensing and Standards staff report on the potential to require Pest Control Operators to report all chemical termite treatments of individual properties, in order to assist the City in monitoring the spread of termites; and
- (8) staff be authorized to enter into the appropriate agreements with the University of Toronto, in consultation with the City Solicitor, and to take any other action necessary to give effect to these recommendations.

#### **4. SQUEEGEE DIVERSION STRATEGY FOR STREET-INVOLVED HOMELESS YOUTH.**

Commissioner of Community and Neighbourhood Services  
(May 3, 1999)

Providing an update on the implementation of the integrated service model for homeless street-involved youth; summarizing what other cities across Canada have done to respond to the squeegee issue; and recommending that:

- (1) Council continue to urge the Provincial government to immediately introduce enforcement legislation which will effectively deter squeegeeing;
- (2) Council approve the Community and Neighbourhood Services Department entering into contracts with HRDC for federal funding of \$395,000.00 to be applied to the service model for homeless street-involved youth;
- (3) Council approve the City entering into a contract with the consortium of community-based agencies led by Youthlink to implement the service delivery model for homeless street-involved youth, including the HRDC contribution, beginning June 1999 for a one-year period; and
- (4) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

## 5. EVICTION PREVENTION STRATEGIES.

Commissioner of Community and Neighbourhood Services  
(May 4, 1999)

Respecting the results of 1998 Eviction Prevention Programs and recommendations for 1999 programs; and recommending that:

- (1) the Commissioner of Community and Neighbourhood Services be authorized to disburse funding in the approved Shelter, Housing and Support Operating Budget for Eviction Prevention as follows:
  - (a) \$20,000.00 for development and distribution of an Eviction Prevention Kit, to a group selected by the Commissioner of Community and Neighbourhood Services through a request for proposals process, which will comprise a package of eviction prevention information tools and implementation of a communication and outreach program to community agencies about the kit and how it can be used to help prevent evictions and maintain tenancies for their clients;
  - (b) \$25,000.00 to the Centre for Equality Rights in Accommodation to operate a three-month pilot project to test the effectiveness of an early intervention program which would use application data from the Ontario Rental Housing Tribunal to pro-actively provide information to tenants most in need of assistance;
  - (c) \$10,000.00 to the Federation of Metro Toronto Tenants' Associations to update, print and distribute their 1998 "The Tenant's Survival Manual" which addresses a broad range of tenant issues, and to develop, print, translate and distribute two "checklists" as shorter companion pieces to the Manual; and
  - (d) \$97,510.00 to the Federation of Metro Toronto Tenants' Associations to continue to operate the Tenant Hotline in 1999, subject to a service review by City staff during 1999 within the context of an overall strategy to reduce evictions and a report back to the Community Services Committee this fall on the results of the review, and recommendations for 2000;
- (2) with respect to actions the Province can take to prevent evictions, it is recommended that Council write to:
  - (a) the Minister of Municipal Affairs and Housing to request that Section 177(1) 5(2) of the *Tenant Protection Act, 1997*, be amended so that a tenant wishing to dispute an application to terminate a tenancy would have 14 calendar days after the notice of hearing to file that dispute, rather than five days as at present;
  - (b) the Ontario Rental Housing Tribunal to request that the Notice of Hearing form for a landlord's application to terminate a tenancy be redesigned in

consultation with tenant organizations, to make it clearer to tenants how they may dispute the application and the implications of not doing so, and to request that fees be waived for all landlord and tenant applications related to rent regulation; and

- (c) the Ministry of the Attorney General to request that additional funding be provided to the community legal aid clinics through the legal aid fund to:
  - provide more representation to tenants at Ontario Rental Housing Tribunal hearings and mediations in response to the need for service;
  - undertake additional community education and outreach about eviction prevention; and
  - request that stable and permanent funding be provided for Tenant Duty Counsel for the three offices of the Tribunal in Toronto.

**(NOTE: A COPY OF THE “EVICTON PREVENTION PROJECT FINAL REPORT” REFERRED TO IN THE FOREGOING REPORT IS ON FILE IN THE OFFICE OF THE CITY CLERK.)**

**6. CITY ROLE IN DELIVERING THE RESIDENTIAL REHABILITATION ASSISTANCE PROGRAM.**

Commissioner of Community and Neighbourhood Services  
(May 5, 1999)

Recommending that:

- (1) Council approve a City role in delivery of the federal Residential Rehabilitation Assistance Program (RRAP) in all areas of the City, as part of a housing supply strategy within the mandate of the Shelter, Housing and Support Division;
- (2) staff write to Canada Mortgage and Housing Corporation communicating this position;
- (3) subject to acceptance by Canada Mortgage and Housing Corporation (CMHC) of such a City role, the City enter into a new agreement with CMHC in a form satisfactory to the City Solicitor, for delivery of RRAP across all former municipalities;
- (4) CMHC be urged to commit to a clear multi-year RRAP funding level for the new City of Toronto, with expanded and flexible timelines and deadlines for project commitment; and

- (5) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

**7. CLIENT IDENTIFICATION AND BENEFITS SYSTEM UPDATE.**

Commissioner of Community and Neighbourhood Services  
(April 28, 1999)

Outlining the Client Identification and Benefits System (CIBS) vendor selection process leading up to, and the terms of reference of, the projects initiated by the former Metropolitan Corporation; reviewing the 1997 agreement with Citibank Canada for development and operation of CIBS; providing an update on the current status of the project; noting that a confidential report will be submitted to the Committee on the delays that have occurred and the Social Services Division's position regarding Citibank's management of the project, given the potential for litigation; and recommending that this report be received for information.

**8. TORONTO YOUTH JOB CORPS AND YOUTH OUTREACH TORONTO.**

Commissioner of Community and Neighbourhood Services  
(May 5, 1999)

Respecting the Toronto Youth Job Corps and Youth Outreach Toronto; and recommending that:

- (1) City Council authorize the Commissioner of Community and Neighbourhood Services to enter into a funding agreement with HRDC for expansion of Toronto Youth Job Corps for the period April 1, 1999 to March 31, 2000, the total cost of the agreement not to exceed \$1,256,370.00 gross, and the City of Toronto's contribution to the program not to exceed the approved 1999 Operating Budget for Job Corps of \$156,370.00;
- (2) the Commissioner identify and contract with an appropriate non-profit organization to deliver the program in the Jane Finch area;
- (3) the Community and Neighbourhood Services Department be authorized to budget for the \$74,000.00 net impact for the year 2000 budget;
- (4) Toronto Youth Job Corps and Youth Outreach Toronto program management and administration be immediately transferred from the Social Services Division to the Social Development Division; and
- (5) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

**9. REPORT AND RECOMMENDATIONS OF THE POLICE WORKING GROUP, A SUB-COMMITTEE OF THE ADVISORY COMMITTEE ON HOMELESS AND SOCIALLY ISOLATED PERSONS.**

City Clerk  
(May 5, 1999)

Advising that the Council Strategy Committee for People Without Homes on October 19, 1998, endorsed the recommendations contained in the report dated September 1998 from the Police Working Group, a Sub-Committee of the Advisory Committee on Homeless and Socially Isolated Persons; and submits such report for consideration by the Community and Neighbourhood Services Committee.

**10. DELEGATION OF SIGNING AUTHORITY TO THE GENERAL MANAGER OF CHILDREN'S SERVICES.**

Commissioner of Community and Neighbourhood Services  
(May 7, 1999)

Recommending that:

- (1) the General Manager of Children's Services be appointed as "Child Care Administrator" for the purpose of child care system management under the terms of the Child Care Service Management Guidelines of the Ministry of Community and Social Services; and
- (2) authority be given to the General Manager of the Children's Services Division to execute service contracts for child care services on behalf of the City of Toronto; and
- (3) the appropriate City officials take the necessary action to give effect thereto.

**11. REVIEW OF THE "EARLY YEARS STUDY".**

Commissioner of Community and Neighbourhood Services  
(May 4, 1999)

Providing a review of the findings of the Early Years Study, prepared by Dr. Fraser Mustard and Ms. Margaret McCain; outlining the initial response of the Provincial Government to the Study; and recommending that the report be received for information.

**12. HUMAN RIGHTS TRIBUNAL RULING - INCOME TESTING.**

Chief Executive Officer,  
Toronto Housing Company Inc.  
(May 5, 1999)

Advising, for information, that the Board of Directors of the Toronto Housing Company Inc. on April 19, 1999, received a report (April 9, 1999) from the Chief Executive Officer respecting a decision by the Board of Inquiry on December 22, 1998, under the Ontario Human Rights Code with regard to income testing, and the implications for private and social housing.

**13. APPOINTMENTS TO AN ADVISORY COMMITTEE OF THE  
WORKERS INFORMATION AND ACTION CENTRE OF TORONTO.**

Ms. Trish Stovel  
Workers Information and Action Centre of Toronto  
(May 6, 1999)

Requesting that City Councillors be appointed to serve on an Advisory Committee while the review of the Workers Information and Action Centre of Toronto is taking place; and listing those Councillors interested.

**ANY OTHER MATTERS.**