THE CITY OF TORONTO

City Clerk's Division

Minutes of the Community Services Committee

Meeting No. 3

Wednesday, July 14, 1999

The Community Services Committee met on Wednesday, July 14, 1999, in Committee Room 2, 2nd Floor, City Hall, Toronto, commencing at 9:40 a.m.

Members Present:		
	<u>9:40 a.m12:05 p.m.</u>	<u>12:15 p.m12:45 p.m.</u>
Councillor Brad Duguid, Chair	Х	Х
Councillor Olivia Chow	Х	Х
Councillor Norman Gardner	Х	
Councillor Irene Jones	Х	Х
Councillor Norman Kelly	Х	Х
Councillor Chris Korwin-Kuczynski	Х	Х
Councillor Peter Li Preti	Х	Х
Councillor Joe Mihevc	Х	Х
Councillor Michael Prue	Х	Х
Councillor Michael Walker	Х	Х

Also Present:

Councillor Doug Holyday Councillor Frances Nunziata

Members were present for some or all of the time period indicated.

Confirmation of Minutes.

On motion by Councillor Gardner, the Minutes of the meeting of the Community Services Committee held on June 17, 1999, were confirmed.

3.1 Amendments to Emergency Planning By-law No. 47-1998

and Revisions to the City of Toronto Emergency Plan.

The Committee had before it the following reports:

- (June 30, 1999) from the Commissioner of Works and Emergency Services respecting amendments to the Emergency Planning By-law No. 47-1998, and revisions to the City of Toronto Emergency Plan; and recommending that:
 - (i) approval be given to amend By-law No. 47-1998 to add a representative of the Ontario Hospital Association as a member of the Toronto Emergency Planning Committee established by the By-law;
 - (ii) approval be given to amend the By-law to remove all references to the Emergency and Protective Services Committee and substitute references to the Community Services Committee;
 - (iii) those portions of the report addressing revisions to the Plan be received for information; and
 - (iv) authority be given to introduce the necessary bill at Council; and
- (July 5, 1999) from the Commissioner of Works and Emergency Services outlining plans for public education on emergency preparedness; advising that the Fire Services Division of the Works and Emergency Services Department is taking the lead on emergency preparedness planning, and is providing brochures, web site information, presentations and fact sheets in this regard; noting that the City plans to provide additional guidelines for community or other groups who want more neighbourhood-specific information; and recommending that the report be received for information.

Councillor Jones moved that the Committee recommend to Council:

- (i) the adoption of the report dated June 30, 1999, from the Commissioner of Works and Emergency Services; and
- (ii) that the brochure, entitled "Be Prepared, Not Scared: Emergency Preparedness Starts With You", referred to in the report dated July 5, 1999, from the Commissioner of Works and Emergency Services, also be made available at all Public Libraries in the City of Toronto.

(Carried)

Councillor Korwin-Kuczynski moved that the Commissioner of Works and Emergency Services be requested to provide a presentation to the next meeting of the Community Services Committee on emergency preparedness in instances such as evacuation procedures for disasters, etc. (Carried)

(Commissioner of Works and Emergency Services; Fire Chief; General Manager, Ambulance Services; Chief of Police - July 14, 1999)

(Clause No. 1, Report No. 2)

3.2 Official Registration of the Term "Toronto EMS" in Reference to Toronto Ambulance Services.

The Committee had before it a report (June 23, 1999) from the Commissioner of Works and Emergency Services advising that the term EMS, Emergency Medical Services, is synonymous with ambulance services throughout North America and has been utilized by Toronto Ambulance Services on its vehicles, uniforms and equipment for some time now; and recommending that the Community Services Committee and City Council agree to permit Toronto Ambulance Services to work with the Legal Division in securing the necessary registration of Toronto EMS under the Trade Mark Act.

On motion by Councillor Li Preti, the Committee recommended to Council the adoption of the aforementioned report.

(Clause No. 2, Report No. 2)

3.3 Toronto Ambulance Medical Coverage for the 1999 C.N.E.

The Committee had before it a report (June 22, 1999) from the Commissioner of Works and Emergency Services advising of the expanded role of Toronto Ambulance in providing emergency medical coverage for this year's Canadian National Exhibition; and recommending that this report be received for information.

The Committee received the aforementioned report.

(Commissioner of Works and Emergency Services; General Manager, Ambulance Services - July 14, 1999)

(Clause No. 13(a), Report No. 2)

3.4 Hatzoloh.

The Committee had before it a report (June 3, 1999) from the Commissioner of Works and Emergency Services advising of the establishment of the volunteer Hatzoloh organization which provides emergency response and other community-related services to the Orthodox Jewish community in the area bounded by Sheppard Avenue to the north, Dufferin Street to the west, Avenue Road to the east and Eglinton Avenue to the south; and recommending that the report be received for information.

The Committee received the aforementioned report.

(Commissioner of Works and Emergency Services; General Manager, Ambulance Services - July 14, 1999)

(Clause No. 13(b), Report No. 2)

3.5 Request for Quotations for Self-Contained Breathing Apparatus.

The Committee had before it a joint report (June 24, 1999) from the Commissioner of Works and Emergency Services and the Chief Financial Officer and Treasurer recommending that the bid submitted by MSA Canada Inc. for the supply and delivery of Self-Contained Breathing Apparatus, accessories, cylinder assemblies, records management system and dynamic test equipment be accepted at the total bid price of \$2,865,683.59 including taxes less the trade-in amount offered for existing equipment of \$843,209.00 for a total expenditure of \$2,022,474.59 including all taxes and charges, being the lowest bid received.

On motion by Councillor Walker, the Committee recommended to the Policy and Finance Committee the adoption of the aforementioned report.

(Policy and Finance Committee - July 14, 1999)

(Clause No. 13(c), Report No. 2)

3.6 Review of Sub-Committees, Special Committees and Task Forces.

The Committee had before it a report (June 28, 1999) from the City Clerk providing a list of the various sub-committees, special committees, advisory committees and task forces, which were formed under the previous Council-Committee structure and are now grouped under each Standing Committee in accordance with the new Committee Structure; and recommending that the Standing Committees:

- (1) determine whether the mandate and membership of those sub-committees listed under the column "Sub-Committees" in Schedule 1 attached should be continued; and
- (2) receive for information the balance of Schedule 1 regarding special committees, advisory committees and task forces established by Council.

On motion by Councillor Jones, the Committee concurred with the aforementioned recommendations of the City Clerk; and further appointed Councillors Irene Jones and Joe Mihevc to the Sub-Committee on Ontario Works Demonstration Projects.

(Commissioner of Community and Neighbourhood Services; Councillor Irene Jones; Councillor Joe Mihevc; c. General Manager, Social Services -July 14, 1999)

(Clause No. 13(d), Report No. 2)

3.7 Seaton House Renovations.

The Committee had before it the following reports:

- (June 21, 1999) from the Commissioner of Community and Neighbourhood Services advising that the tender call for renovations to Seaton House will close on June 30, 1999, and a staff report on award of the contract will be submitted to the Committee; and recommending that:
 - (1) a construction contract be awarded for Seaton House renovations, as per the staff report to be made available on July 10, 1999;
 - (2) financing in the amount of \$4.0 million net, and debentured if necessary for a term up to but not exceeding 10 years, be approved; and

- (3) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto; and
- (July 12, 1999) from the Commissioner of Community and Neighbourhood Services and the Chief Financial Officer and Treasurer recommending that Tender Call No. 129-1999 for Seaton House renovations, 319-339 George Street, be awarded to Ross Clair/Division of ROM Contractors Inc., in the total amount of \$5,715,000.00 including all taxes and charges, being the lowest tender received.

On motion by Councillor Gardner, the Committee recommended to Council the adoption of the aforementioned reports.

(Clause No. 6, Report No. 2)

3.8 Operating Agreements for City-Owned Buildings Receiving Federal Funding Under the Residential Rehabilitation Assistance Program.

The Committee had before it a report (June 28, 1999) from the Commissioner of Community and Neighbourhood Services recommending that:

- (1) authority be granted to enter into operating agreements with Canada Mortgage and Housing Corporation for receipt by the City of funding under the Residential Rehabilitation Assistance Program for the renovation of 11 Ordnance Street, 349 George Street, and 156-158 Munro Street, in a form satisfactory to the Commissioner of Community and Neighbourhood Services, the Chief Financial Officer and the City Solicitor; and
- (2) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

On motion by Councillor Walker, the Committee recommended to Council the adoption of the aforementioned report.

(Clause No. 7, Report No. 2)

3.9 Removing Barriers to Single Room Occupancy Development in Toronto.

The Committee had before it a report (June 28, 1999) from the Commissioner of Community and Neighbourhood Services recommending that:

- (1) Council support, in principle, the use of City incentives and regulatory tools to encourage the development of SRO (Single Room Occupancy) housing by private firms and not-for-profit groups;
- (2) staff proceed with an open competition for SRO pilot projects based on the models outlined in this report (i.e., Market, Assisted, Supportive), with the following incentives (subject to Council approval): specific land sites; financial incentives from the Capital Revolving Fund; and other incentives that may be made available by the Provincial or Federal Governments;
- (3) the Commissioner of Urban Planning and Development Services report back on a zoning model and other regulatory changes required to support SRO development as outlined in this report, addressing issues such as location, parking, unit size and culinary/sanitary facilities;
- (4) Council request the Province of Ontario to support SRO development through: changes to the Ontario Building Code and other regulations; removing the eight-year limitation on the new Multi-Residential assessment class; providing provincial sites at nominal cost; funding rent supplements; and providing supportive housing funding where required;
- (5) Council request the Federal Government to support SRO development by: making federal sites available at nominal cost; and providing incentives such as favourable mortgage insurance terms and additional Residential Rehabilitation Program Assistance Program funding; and
- (6) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

Mr. Vance Latchford appeared before the Community Services Committee in connection with the foregoing matter.

On motion by Councillor Mihevc, the Committee recommended to Council the adoption of the aforementioned report.

(Clause No. 8, Report No. 2)

3.10 Proposed "Add-A-Suite" Incentive Program.

The Committee had before it a report (June 29, 1999) from the Commissioner of Community and Neighbourhood Services proposing that an "Add-a-Suite" program be created to encourage creation and upgrading of second suites (basement apartments etc.) through incentive grants and forgivable loans; and recommending that:

- (1) Council endorse the establishment of an "Add-a-Suite" incentive program, as outlined in this report, and write to the Honourable Steve Gilchrist, the Honourable Claudette Bradshaw, and the Honourable Alfonso Gagliano to seek provincial and federal funding contributions to the program;
- (2) the Commissioner of Community and Neighbourhood Services and the Chief Financial Officer and Treasurer report back by October 1999 on:
 - (a) any commitments of funding from the Federal and Provincial Governments; and
 - (b) funds that could be made available to this program from the Mayor's Homeless Initiative Reserve Fund as a result of the underspending in the Provincial Housing Download service area; and
- (3) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

On motion by Councillor Walker, the Committee recommended to Council the adoption of the aforementioned report.

(Clause No. 9, Report No. 2)

3.11 Redirection of Emergency Hostel Funding.

The Committee had before it a report (June 28, 1999) from the Commissioner of Community and Neighbourhood Services respecting the Provincial Redirection of Emergency Hostel Funding Initiative announced in March 1999; outlining the financial implications; and recommending that:

(1) Council approve the expenditure of up to \$2.5 million gross on the Redirection of Emergency Hostel Funding Initiative during the last six months of 1999 which represents a cost to the City of \$500,000.00 which will be partially offset by projected savings of \$100,000.00 for a final net cost of \$400,000.00 to be funded through Departmental underspending;

- (2) the City seek provincial approval for funding of Project Going Home and the expansion of the Housing Contacts program through the Redirection Initiative;
- (3) based on consultation with emergency shelter operators and other community agencies, the Commissioner of Community and Neighbourhood Services be authorized to select the other programs which meet program criteria and the needs of the City of Toronto, and, within the funding limits established, submit the necessary business plans to the Ministry of Community and Social Services seeking approval;
- (4) this report be referred to the Policy and Finance Committee for their consideration; and
- (5) the appropriate City officials be authorized to take the necessary action to give effect thereto.

On motion by Councillor Jones, the Committee recommended to the Policy and Finance Committee the adoption of the aforementioned report.

(Policy and Finance Committee - July 14, 1999)

(Clause No. 13(e), Report No. 2)

3.12 Provincial Homelessness Initiatives Fund -Interim Report.

The Committee had before it a report (June 23, 1999) from the Commissioner of Community and Neighbourhood Services providing an update on the activities funded through the 1998/1999 Provincial Homelessness Initiatives Fund; and recommending that the report be received for information.

The Committee received the aforementioned report.

(Commissioner of Community and Neighbourhood Services - July 14, 1999)

(Clause No. 13(f), Report No. 2)

3.13 Community Services Grants Program -1999 Appeals Report.

The Committee had before it a report (June 30, 1999) from the Commissioner of Community and Neighbourhood Services respecting the Community Services Grants Program 1999 Appeals; and recommending that:

- the appeal fund of \$45,000.00 be allocated to: Assaulted Women's Helpline (\$8,000.00); ComServ Family Support Inc. (\$1,000.00); Doorsteps Neighbourhood Services (\$8,000.00); Learning Disabilities Association of North York (\$3,000.00); Next Door Family Resources (\$3,500.00); Parkdale Focus Community Project (\$10,000.00); Reena (\$7,500.00); St. Alban's Boys and Girls Club (\$4,000.00);
- a request of \$10,000.00 from the Contingency Grants for the one-time restructuring costs of Volunteers Etobicoke (\$5,000.00) and for East Scarborough Boys & Girls Club (\$5,000.00) be made to the Grants Committee to be established under the Policy and Finance Committee; and
- (3) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

On motion by Councillor Chow, the Committee recommended to Council the adoption of the aforementioned report.

(Clause No. 10, Report No. 2)

3.14 Breaking the Cycle of Violence Grants Program -1999 Appeals Report.

The Committee had before it a report (June 30, 1999) from the Commissioner of Community and Neighbourhood Services respecting that Breaking the Cycle of Violence Grants Program 1999 appeals; and recommending that:

- (1) the appeal fund of \$20,000.00 be allocated as recommended in Appendix 1 of the report, viz:
 - Canadian Organization for the Advancement of Black Single Mothers (\$4,000.00);
 - Harriet Tubman Community Organization (\$4,000.00);
 - South East Asian Services Centre (\$4,000.00);

- Toronto Christian Resource Centre (\$4,000.00); and
- Vietnamese Youth and Women's Centre (\$4,000.00); and
- (2) the appropriate City Officials be authorized and directed to take the necessary action to give effect thereto.

Appendix 1 Breaking the Cycle of Violence Grants Program 1999 Appeal Recommendations

		1999	1999 Appeal
Name of Agency	<u>1998 Grant</u>	<u>Request</u>	Recommendation
1. Canadian Centre of Victims	\$9,000.00	\$10,000.00	\$ 0.00
of Torture			
2. Canadian Organization for the	N/A	52,000.00	4,000.00
Advancement of Black Single Mothers			
3. Harriet Tubman Community	7,000.00	10,000.00	4,000.00
Organization			
4. Native Canadian Centre of Toronto	5,000.00	50,000.00	0.00
5. Neighbourhood Information Post	5,60	00.00 10,	000.00
0.00			
6. Oromo Canadian Women's Support	N/A	10,000.00	0.00
Group*			
7. Somali Immigrant Women Association	N/A	9,500.00	0.00
8. South East Asian Services Centre	0.00	24,500.00	4,000.00
9. Tamil Eelam Society of Canada	9,000.00	10,000.00	0.00
10. Toronto Christian Resource Centre	6,500.00	8,000.00	4,000.00
11. University Settlement Recreation	3,000.00	10,000.00	0.00
Centre			
12. Vietnamese Youth and Women's Centre	e <u>N/A</u>	9,500.00	4,000.00
	\$45,100.00	\$213,500.00	\$20,000.00

N/A - Did not apply.

0.00 - No grant recommended.

* This group was recommended for a 1999 grant in the March 31, 1999, allocation report.

On motion by Councillor Gardner, the Committee recommended to Council the adoption of the aforementioned report.

(Clause No. 11, Report No. 2)

3.15 Resignation of Councillor Joan King from the Children and Youth Action Committee.

The Committee had before it a communication (June 10, 1999) from Councillor Joan King submitting, for information, her resignation from the Children and Youth Action Committee, in that she is no longer a member of the Community Services Committee.

The Committee received the aforementioned communication.

(Councillor Olivia Chow; Children and Youth Action Committee - July 14, 1999)

(Clause No. 13(g), Report No. 2)

3.16 Rainbow Fun Program - Physical Activity and Children's Health.

The Committee had before it a communication (June 30, 1999) from the City Clerk advising that the Children and Youth Action Committee on June 25, 1999, had before it a leaflet on the Rainbow Fun Program and a vision for physically active children and families; and that the Committee recommended to the Community Services Committee the adoption of the following:

- (1) that all children in Toronto achieve levels of physical activity which support their optimal health and well-being;
- (2) that all children in Toronto have opportunities to build the skills and habits which assist their development into physically active adults; and
- (3) that Departments within the City of Toronto (e.g., Parks and Recreation, Public Health, and the Children's Services Division of Community and Neighbourhood Services) co-ordinate and collaborate to reach children and their parents/guardians/caregivers to increase levels of children's physical activity; this may be accomplished through joint efforts in the areas of: program development, research, training, sharing of resources, promotion, outreach and awareness efforts;

and further that Council endorse the Rainbow Fun Program and that the Provincial and Federal Ministers of Health, Provincial Minister of Community and Social Services, and the Federal Minister of Human Resources be requested to support the Rainbow Fun Program as a health promotion activity of high value.

On motion by Councillor Walker, the Committee recommended to Council the adoption of the recommendation of the Children and Youth Action Committee embodied in the aforementioned communication from the City Clerk.

(Clause No. 12, Report No. 2)

3.17 Expansion of the Public Health Dental Program and New Management Structure for Dental Services.

The Committee had before it a joint report (June 30, 1999) from the Medical Officer of Health and Commissioner of Community and Neighbourhood Services responding to the request of City Council on April 26, 1999, during consideration of the Public Health's 1999 Operating Budget, to provide an update on the expansion of the Public Health dental program and the new management structure for dental services; and recommending that the report be received for information.

The Committee received the aforementioned report.

(Commissioner of Community and Neighbourhood Services; Medical Officer of Health - July 14, 1999)

(Clause No. 13(h), Report No. 2)

3.18 Acquisition of Replacement Ambulances.

The Committee had before it a joint report (July 8, 1999) from the Commissioner of Works and Emergency Services and the Chief Financial Officer and Treasurer recommending that the firm of Crestline Coach Ltd. be awarded the contract to supply 24 Ambulance vehicles, inclusive of any conversion charges, at an amount of \$1,879,687.00, including all taxes and charges, being the proponent submitting the proposal with the highest evaluated score.

On motion by Councillor Walker, the Committee recommended to Council the adoption of the aforementioned report.

(Clause No. 3, Report No. 2)

3.19 Staffing Requirements - Toronto Fire Services.

The Committee had before it a joint report (July 12, 1999) from the Commissioner of Works and Emergency Services and the Fire Chief providing the historical data and statistics on the levels of vehicle staffing and fire protection services presently provided to the citizens of Toronto; and recommending that:

- (1) City Council authorize the Fire Chief to hire an additional 117 fire fighters, with 62 starting in November 1999 and the remaining 55 to start in March 2000; and
- (2) this report be forwarded to the Policy and Finance Committee for consideration of the budgetary implications.

The Committee also had before it a communication (July 14, 1999) from Councillor Brian Ashton, Scarborough Bluffs, expressing concern with respect to a notice that had been circulated within his community from the Toronto Professional Fire Fighters Association; and suggesting that the Community Services Committee consider conducting a series of random personnel audits over select time periods, including the weekend in question.

Mr. Jim Lee, President, Toronto Professional Fire Fighters Association, appeared before the Community Services Committee in connection with the foregoing matter.

The following Members of Council appeared before the Community Services Committee and asked questions of the Fire Chief in connection with the foregoing matter:

- Councillor Doug Holyday; and
- Councillor Frances Nunziata.
 - A. Councillor Walker moved that the Committee recommend to Council the adoption of the joint report of the Commissioner of Works and Emergency Services and the Fire Chief.
 - B. Councillor Korwin-Kuczynski moved that:
 - (1) the Executive Director of Human Resources be requested to report to the next meeting of the Community Services Committee to be held on September 9, 1999, on the timetable for the Collective Agreement with the Toronto Fire Fighters; and
 - (2) the Policy and Finance Committee be requested to consider this issue as a matter of urgency and forward it to Council for its consideration on July 27, 1999.

- C. Councillor Chow moved that:
 - (1) the City of Toronto request the Province of Ontario to fund the transition costs of Fire Services and the impact of the extra responsibility caused by the downloading legislation; and
 - (2) the Commissioner of Works and Emergency Services and the Fire Chief be requested to report to the Policy and Finance Committee for its meeting on July 20, 1999, or Council for its meeting on July 27, 1999:
 - (a) on the progress of the co-ordination of the tiered response of emergency services (Police, Ambulance and Fire Services); and
 - (b) if possible, on the implementation of the KPMG Fire and Ambulance Facilities Study.
- D. Councillor Mihevc moved that:
 - (1) the Commissioner of Works and Emergency Services and the Fire Chief be requested to report to the Policy and Finance Committee for its meeting on July 20, 1999, or Council for its meeting on July 27, 1999:
 - (a) on the issue of absenteeism and on a strategy to reduce the numbers; and
 - (b) on the process to be used in the hiring of fire fighters, particularly with respect to equity and diversity; and
 - (2) the Chief Administrative Officer and the Chief Financial Officer and Treasurer be requested to review the recommendations contained in the aforementioned joint report, and report on a funding mechanism directly to either the Policy and Finance Committee for its meeting on July 20, 1999, or Council for its meeting on July 27, 1999.
- E. Councillor Jones moved that part (1) the foregoing motion C. by Councillor Chow be amended by adding the words "pertaining to inspection services" after the word "responsibility".

The Chair appointed Councillor Jones Acting Chair and vacated the Chair.

- F. Councillor Duguid moved that:
 - (1) the City Solicitor, in consultation with the Fire Chief, be requested to submit a legal report to the Policy and Finance Committee for its meeting on July 20, 1999, or Council for its meeting on July 27, 1999, outlining Council's potential exposure to liability with regard to staffing level decisions;
 - (2) the Commissioner of Works and Emergency Services and the Fire Chief be requested to report to the Policy and Finance Committee for its meeting on July 20, 1999, or Council for its meeting on July 27, 1999, providing justification for an increase in staffing levels in contrast to the recommendations of the recent KPMG Fire and Ambulance Facilities Study and the Ernst and Young report from the former Metropolitan Council;
 - (3) the Committee support the Fire Chief's efforts to consult with the Medical Advisor, Human Resources staff, the Commissioner of Works and Emergency Services, and the Toronto Professional Fire Fighters Association in developing a common attendance management policy; and directed that the Commissioner of Works and Emergency Services and the Fire Chief be requested to provide a progress report to the meeting of the Community Services Committee to be held on October 7, 1999, including an analysis of vacation time and sick leave impacts on service levels; and
 - (4) the Commissioner of Works and Emergency Services and the Fire Chief, in consultation with the Executive Director of Human Resources and the Toronto Professional Fire Fighters Association, be requested to report to the Community Services Committee on options, if any, to more effectively manage vacation time to reduce the frequency of vehicles being out of service.

Councillor Duguid resumed the Chair.

Upon the question of the adoption of the foregoing motions A. to F. they were **carried on the following recorded vote:**

FOR: Duguid, Gardner, Jones, Korwin-Kuczynski, Li Preti, Mihevc, Prue and Walker.

AGAINST: Chow and Kelly.

The following is a summary of the action taken by the Committee:

"The Committee:

- (1) recommended to the Policy and Finance Committee, and Council:
 - (i) the adoption of the joint report of the Commissioner of Works and Emergency Services and the Fire Chief; and that this issue be considered as a matter of urgency and forwarded to Council for its consideration on July 27, 1999; and
 - (ii) that the City of Toronto request the Province of Ontario to fund the transition costs of Fire Services and the impact of the extra responsibility pertaining to inspection services caused by the downloading legislation;
- (2) directed that the Chief Administrative Officer and the Chief Financial Officer and Treasurer be requested to review the recommendations contained in the aforementioned joint report, and report on a funding mechanism directly to either the Policy and Finance Committee for its meeting on July 20, 1999, or Council for its meeting on July 27, 1999;
- (3) directed that the Commissioner of Works and Emergency Services and the Fire Chief be requested to report to the Policy and Finance Committee for its meeting on July 20, 1999, or Council for its meeting on July 27, 1999:
 - (a) providing justification for an increase in staffing levels in contrast to the recommendations of the recent KPMG Fire and Ambulance Facilities Study and the Ernst and Young report from the former Metropolitan Council;
 - (b) on the issue of absenteeism and on a strategy to reduce the numbers;
 - (c) on the process to be used in the hiring of fire fighters, particularly with respect to equity and diversity;

- (d) on the progress of the co-ordination of the tiered response of emergency services (Police, Ambulance and Fire Services); and
- (e) if possible, on the implementation of the KPMG Fire and Ambulance Facilities Study;
- (4) directed that the City Solicitor, in consultation with the Fire Chief, submit a legal report to the Policy and Finance Committee for its meeting on July 20, 1999, or Council for its meeting on July 27, 1999, outlining Council's potential exposure to liability with regard to staffing level decisions;
- (5) directed that the Commissioner of Works and Emergency Services and the Fire Chief, in consultation with the Executive Director of Human Resources and the Toronto Professional Fire Fighters Association, report to the Community Services Committee on options, if any, to more effectively manage vacation time to reduce the frequency of vehicles being out of service;
- (6) directed that the Executive Director of Human Resources be requested to report to the next meeting of the Community Services Committee to be held on September 9, 1999, on the timetable for the Collective Agreement with the Toronto Fire Fighters; and
- (7) supported the Fire Chief's efforts to consult with the Medical Advisor, Human Resources staff, the Commissioner of Works and Emergency Services, and the Toronto Professional Fire Fighters Association in developing a common attendance management policy; and directed that the Commissioner of Works and Emergency Services and the Fire Chief be requested to provide a progress report to the meeting of the Community Services Committee to be held on October 7, 1999, including an analysis of vacation time and sick leave impacts on service levels."

(Policy and Finance Committee; Chief Administrative Officer; Chief Financial Officer and Treasurer; Fire Chief; Executive Director, Human Resources; Commissioner of Works and Emergency Services; Mr. Jim Lee, President, Toronto Professional Firefighters Association; City Solicitor; Councillor Brian Ashton, Scarborough Bluffs - July 14, 1999)

(Clause No. 13(i), Report No. 2)

3.20 Toronto Fire Services - Future Revenue-Generating Training Programs.

The Committee had before it a joint report (July 12, 1999) from the Commissioner of Works and Emergency Services and the Fire Chief respecting future revenue-generating training programs; providing information on an international Fire Fighter training program, and on a possible twinning/partnership arrangement with the Phoenix, Arizona Fire Department; and recommending that:

- (i) this report be received for information; and
- (ii) the Fire Chief be authorized to actively market Fire Fighter training programs at the local, provincial, national and international levels, and to enter into revenue-generating business relationships, as required and as appropriate, with recognized Fire Service training agencies and Community Colleges.

On motion by Councillor Mihevc, the Committee recommended to Council the adoption of the aforementioned report.

(Clause No. 5, Report No. 2)

3.21 Toronto Fire Services - Computer-Aided Dispatch and Records Management System.

The Committee had before it a joint report (July 13, 1999) from the Commissioner of Works and Emergency Services and the Chief Financial Officer and Treasurer recommending that:

- (i) the Fire Chief, in consultation with the City Solicitor, be authorized to negotiate the terms and conditions of a contract with Intergraph Public Safety Incorporated for the supply, delivery, installation, support and maintenance of a completely operational turnkey and centralized Computer-Aided Dispatch and Records Management system for the City's Fire Services at an estimated cost of \$10 million;
- (ii) the Fire Chief report back to the Community Services Committee on the final terms and conditions of the contract, and for authority to execute the contract; and

(iii) staff be authorized to purchase through the Purchasing and Materials Management Division, utilizing funds available for this purpose in the approved 1999 capital budget for this project, any additional goods and services outside of the Intergraph contract which are necessary to prepare the Fire Services central communications site, backup site, and all remote sites for, and/or to accommodate the implementation of a centralized CAD/RMS system, e.g., infrastructure alterations, electrical work, environmental considerations, data cabling and/or networking, ancillary work, etc.

On motion by Councillor Mihevc, the Committee recommended to Council the adoption of the aforementioned report.

(Clause No. 4, Report No. 2)

The Committee adjourned its meeting at 12:45 p.m.

Chair.