

THE CITY OF TORONTO

City Clerk's Division

Minutes of the Community Services Committee

Meeting No. 6

Thursday, November 4, 1999

The Community Services Committee met on Thursday, November 4, 1999, in Committee Room 1, 2nd Floor, City Hall, Toronto, commencing at 9:40 a.m.

Members Present:

	<u>9:40 a.m.-12:15 p.m.</u>	<u>2:10 p.m.-5:50 p.m.</u>
Councillor Brad Duguid, Chair	X	X
Councillor Olivia Chow	X	X
Councillor Irene Jones	X	X
Councillor Norman Kelly		X
Councillor Chris Korwin-Kuczynski	X	X
Councillor Peter Li Preti	X	X
Councillor Joe Mihevc	X	X
Councillor Michael Prue	X	X
Councillor Michael Walker	X	X

Regrets:

Councillor Norman Gardner

Also Present:

Councillor Gerry Altobello
Councillor Rob Davis
Councillor Tom Jakobek
Councillor Jack Layton
Councillor Pam McConnell
Councillor Ron Moeser
Councillor David Soknacki

Members were present for some or all of the time period indicated.

Confirmation of Minutes.

On motion by Councillor Chow, the Minutes of the meeting of the Community Services Committee held on October 7, 1999, were confirmed.

6.1 Barring Practices in Hostels.

The Committee had before it a report (October 19, 1999) from the Commissioner of Community and Neighbourhood Services responding to the request of the Committee on October 7, 1999, to report on the recommendation of the Advisory Committee on Homeless and Socially Isolated Persons “that the Shelter, Housing and Support Division of Community and Neighbourhood Services institute a policy directing emergency shelters in Toronto to lift all barring practices except in cases involving physical violence”; providing a review of the basic policies and realities around barring clients from service, standards respecting client rights and responsibilities, and staff conduct; and recommending that:

- (1) the current barring policies and practices of hostel services be maintained;
- (2) a future report be prepared on how street outreach services can be expanded and improved; and
- (3) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

The following persons appeared before the Community Services Committee in connection with the foregoing matter:

- Sister Theresa, Mary’s Home;
- Mr. Chris Griffiths and Ms. Kelly Lennon, Health and Safety Representatives, Youth Without Shelter; and submitted a brief in regard thereto; and
- Ms. Sherry Hayes, Director, Amelie House and Rendu House; and submitted a brief in regard thereto.

On motion by Councillor Mihevc, the Committee recommended to Council the adoption of the following motion:

“WHEREAS the City of Toronto recognizes that shelters, as employers, have duties and obligations under the Occupational Health and Safety Act to prescribe safe work practices;

WHEREAS shelter barring policies, procedures and practices constitute the implementation of the safe work practices as prescribed under the Act;

WHEREAS the safety and security of staff and other residents be the first consideration in all City of Toronto shelter policies and procedures;

WHEREAS the professionalism of shelter operators and shelter staff be recognized;

WHEREAS in providing shelter services it be recognized that an individual may be denied service so that the majority may benefit from the shelter programs;

NOW THEREFORE BE IT RESOLVED THAT the report dated October 19, 1999, from the Commissioner of Community and Neighbourhood Services be adopted.”

(Clause No. 10, Report No. 5)

**6.2 KPMG Fire and Ambulance Services
Station Location and Facilities Study.**

The Committee had before it the following reports and communications:

- (i) (November 2, 1999) from the Commissioner of Works and Emergency Services providing, for information, a response to the various requests and recommendations of the six Community Councils during their consideration of the KPMG Fire Station Location and Facilities Study;
- (ii) (October 14, 1999) from the City Clerk, East York Community Council, advising that the East York Community Council on October 12, 1999, recommended that:
 - (1) prior to implementing changes that will significantly reduce the number of fire apparatus within the boundaries of the former East York, the following issues must be addressed: (i) the reallocation of run volume from decommissioned apparatus; and (ii) response capability must be analysed; and reports having requested the Commissioner of Works and Emergency

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Services, in consultation with the Fire Chief, to submit a report thereon to the East York Community Council and the Community Services Committee;

- (2) a representative of the Toronto Professional Fire Fighters' Association be included in any further discussions of the working group established by the Fire Chief to review KPMG's recommendations; and
 - (3) the communications system, breathing apparatus, and map system be standardized;
- (iii) (October 14, 1999) from the City Clerk, Etobicoke Community Council, advising that the Etobicoke Community Council on October 13, 1999, recommended the adoption of the joint report (September 28, 1999) from the Commissioner of Works and Emergency Services, the Fire Chief and the General Manager, Toronto Ambulance, headed "Fire and Ambulance Services – KPMG Fire Station Location and Fire/Ambulance Facilities Study: Main Report";
- (iv) (October 19, 1999) from the City Clerk, North York Community Council, advising that the North York Community Council on October 12, 1999, recommended:
- (1) the adoption of the recommendations embodied in the report dated September 28, 1999, from the Commissioner of Works and Emergency Services, the Fire Chief and the General Manger, Toronto Ambulance Services; and
 - (2) that funding be included in the 2002 Capital Budget for Station "C" as recommended in the report, for a site and the construction of the proposed station, or sooner, if the site becomes available through the review of development applications in the area;

and further reports having requested reports on:

- (a) the feasibility of establishing the new Station "B" at the centre of the Downsview lands rather than on Keele Street;
- (b) the feasibility of establishing direct access to Dufferin Street for emergency from the Ambulance Headquarters;
- (c) the actual average response time from each station as opposed to the four-minute road response time as in the report;
- (d) the estimated average response time resulting from these changes required by adopting a four-minute overall average response time; and

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- (e) the combination of the new district boundaries if a single collective agreement and unified dispatch is achieved;
- (v) (October 14, 1999) from the City Clerk, Scarborough Community Council, advising that the Scarborough Community Council on October 12, 1999:
 - (a) received a presentation by Deputy Chief Richard A. Simpson respecting the KPMG Study, as it affects the East District; and
 - (b) requested that the Fire Chief report directly to the Community Services Committee at its meeting scheduled to be held on November 4, 1999, on the potential use of the Policy Substation at Bluffer's Park as part of the Fire Services marine response;
- (vi) (October 19, 1999) from the City Clerk, Toronto Community Council, advising that the Toronto Community Council on October 12, 1999, recommended that the Community Services Committee defer consideration of the Fire and Ambulance Services Station Location and Facilities Study until its meeting to be held on December 1, 1999, in order that:
 - (a) the Fire Chief and representatives of the Toronto Professional Fire Fighters' Association can meet and submit a plan to the Toronto Community Council, at its meeting to be held on November 9, 1999, upon which all parties can agree; and
 - (b) the following requested reports can be submitted to the Toronto Community Council for consideration at its meeting to be held on November 9, 1999, and thereon to the Community Services Committee to be held on December 1, 1999;

that, should the Committee not defer consideration of the matter, the following recommendations be considered:

- (1) the building used for Station T16 not be sold until it has been reviewed by the City for City use;
- (2) the relocation of the aerials in Stations T31 and T16 be further reviewed, based on an analysis of traffic patterns and building use, when plans have been finalized for Station T16;
- (3) the new Station T16 be built at a location established only after community consultation in the area;

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- (4) consideration of Stations TA18 and T29 be deferred until a public consultation process has taken place, held by the Ward Councillors and in consultation with all parties;
- (5) the Fire Chief report in 12 months and 24 months to the Toronto Community Council on actual response times and the experience as a result of the changes to fire stations and fire equipment in the Toronto Community Council area, the measurements to include first, second, third, fourth and fifth vehicles on scene;
- (6) the reports requested be submitted to the community meetings which are to take place on this matter; and
- (7) the use of the consultant on this task be discontinued immediately and the Fire Chief be requested to ensure that his senior staff be given sufficient time and resources, in consultation with the Toronto Professional Fire Fighters' Association, to carry out activities which would arise as a result of the discontinuation of the use of the consultant;

and further noting that the Toronto Community Council requested:

- (i) the Fire Chief to report on:
 - (a) not removing Aerial T8 away from Kensington Market Area (132 Bellevue), given the following reasons:
 - (1) aging buildings;
 - (2) wooden structures;
 - (3) traffic jams in the neighbourhood;
 - (4) the aerial from T2 (Bronto Sky Lift) is too large to properly access some of the areas currently serviced by Aerial T8; and
 - (5) narrow streets;
 - (b) why the Heavy Rescue Aerial recommended by KPMG at Fire Station Toronto 1 (260 Adelaide Street West) is not supported by Fire Services;
 - (c) leaving the van, aerial and mini pumper unstaffed at the Island's Fire Station 33;
 - (d) the combined impact of the removal of the aerial trucks on Howland Avenue and Kensington Market;

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- (ii) the Commissioner of Economic Development, Culture and Tourism and the Commissioner of Works and Emergency Services to report on the best siting for the Marine Fire Service Unit; and
- (iii) the Fire Chief to comment in writing to the Toronto Community Council on the communication (October 12, 1999) from the President of the Toronto Professional Fire Fighters' Association;
- (vii) (October 20, 1999) from the City Clerk, York Community Council, advising that the York Community Council on October 12, 1999, noted and received the joint reports (September 28, 1999) from the Commissioner of Works and Emergency Services, Fire Chief, and General Manager, Toronto Ambulance;
- (viii) (September 28, 1999) from the Commissioner of Works and Emergency Services, Fire Chief, and General Manager, Toronto Ambulance responding to the recommendations contained in the KPMG Fire and Ambulance Services Station Location and Facilities Study; and recommending that Council adopt the recommendations of the KPMG Study as amended by this report, and that the appropriate City officials be authorized and directed to implement those recommendations in accordance with the implementation schedule included as Attachment "B";
- (ix) (September 28, 1999) from the Commissioner of Works and Emergency Services and Fire Chief responding to the request of the former Emergency and Protective Services Committee to report on motions by Councillors Duguid and Fotinos with respect to alternative options for the closing of fire stations T26 – 153 Chatham Avenue: Ward 26, and T31 – 462 Runnymede Road: Ward 19; and recommending that the report be received for information;
- (x) (September 28, 1999) from the Commissioner of Works and Emergency Services and Fire Chief responding to the request of the former Emergency and Protective Services Committee to report on a motion by Councillor Fotinos (on behalf of Councillor Adams) to report with regard to risk and insurance; and recommending that the report be received for information; and
- (xi) (September 28, 1999) from the Commissioner of Works and Emergency Services and Fire Chief responding to a request of the former Emergency and Protective Services Committee to report on a motion by Councillor Balkissoon with respect to rationalization of facilities, reallocation of apparatus, fleet maintenance, and the

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human resource implications; and recommending that the report be received for information.

The Community Services Committee received overhead slide presentations on the KPMG Fire and Ambulance Services Station Location and Facilities Study from the following:

- the Fire Chief; and
- the General Manager, Toronto Ambulance.

The following persons appeared before the Community Services Committee in connection with the foregoing matter:

- Mr. Jim Lee, President, Toronto Professional Fire Fighters' Association; and
- Councillor John Adams, Midtown.

Councillor Li Preti moved that the Committee:

- (a) recommend to Council the adoption of the joint report dated September 28, 1999, from the Commissioner of Works and Emergency Services, the Fire Chief, and the General Manager, Toronto Ambulance; and further that, upon adoption by City Council, the clause be forwarded to the Budget Advisory Committee for consideration of the funding aspect during the 2000 Capital Budget; and
- (b) that the Fire Chief be requested to provide the Community Services Committee with a semi-annual report on the progress of implementing the recommendations;

(Carried)

Councillor Walker moved that the Fire Chief be given the approval to implement the recommendations contained in the aforementioned report, subject to such implementation being in partnership and consultation with the Toronto Professional Fire Fighters' Association. **(Carried)**

Councillor Mihevc moved that the Fire Chief be requested to report to the Community Services Committee on the rationale behind the different response times, methodologies for determining response times, and comparisons between Toronto and other major urban centres; and further that, at the time the report is submitted, the Fire Chief provide a video presentation on the phenomenon of “flash over”. **(Carried)**

(Commissioner of Works and Emergency Services; Fire Chief; General Manager, Toronto Ambulance; Mr. Jim Lee, President, Toronto Professional Fire Fighters’ Association - November 10, 1999)

(Clause No. 1, Report No. 5)

**6.3 Designation of the Word Name “Paramedic”
Within the City of Toronto.**

The Committee had before it a joint report (September 28, 1999) from the Commissioner of Works and Emergency Services and the General Manager, Toronto Ambulance, recommending that:

- (1) the term “paramedic” be restricted for use by only those persons who are qualified based on their training and certification in accordance with Part III of the Ambulance Act of Ontario O.Reg. 501.97, O.Reg. 492/97;
- (2) the term “paramedic” be further restricted to only those persons employed by a licensed ambulance service as defined by the Ambulance Act of Ontario O.Reg. 501/97, O.Reg. 492/97, and directly engaged in the provision of emergency medical services within the City of Toronto; and
- (3) appropriate City officials be given the authority to give effect thereto.

On motion by Councillor Walker, the Committee recommended to Council the adoption of the aforementioned report.

(Clause No. 2, Report No. 5)

**6.4 Update Regarding the Evolution of Ambulance
Services Within the Greater Toronto Area.**

The Committee had before it a joint report (September 30, 1999) from the Commissioner of Works and Emergency Services and General Manager, Toronto Ambulance, advising of the

developments occurring within the ambulance service industry across the Greater Toronto Area, as a result of the enactment of Bill 152, which will take effect on January 1, 2000, when Upper Tier Municipalities will assume the responsibility for the delivery of land ambulance services; and recommending that the report be received for information.

The Committee received the aforementioned joint report.

(Commissioner of Works and Emergency Services; General Manager,
Toronto Ambulance - November 4, 1999)

(Clause No. 17(a), Report No. 5)

**6.5 Toronto Ambulance and Medical Coverage
at the 1999 Canadian National Exhibition.**

The Committee had before it a joint report (October 16, 1999) from the Commissioner of Works and Emergency Services and General Manager, Toronto Ambulance, advising, for information, of the successful partnership between Toronto Ambulance and Exhibition Place in providing on-site emergency medical services during the 1999 Canadian National Exhibition.

The Committee received the aforementioned joint report.

(Commissioner of Works and Emergency Services; General Manager,
Toronto Ambulance - November 4, 1999)

(Clause No. 17(b), Report No. 5)

**6.6 Review of the Workers' Information
and Action Centre of Toronto.**

The Committee had before it a report (October 21, 1999) from the Commissioner of Community and Neighbourhood Services recommending that:

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- (1) on the basis of the findings of the review of the Workers' Information and Action Centre of Toronto (WIACT) requested by City Council, the following changes be made to the Workers' Information and Action Centre of Toronto:
 - (i) the Centre's policy, research, community liaison and education capacity be located in the Economic Development Division of Economic Development, Culture and Tourism (EDCT), and funding be provided to support these functions in 2000 and future years to the amount of \$185,000.00 net per annum;
 - (ii) the Centre's information, referral and counselling functions be transferred to an appropriate outside agency with a guarantee of adequate funding from the City for three years, in the amount of up to \$60,000.00 net for up to three years;
 - (iii) the City assist the selected agency to secure alternate sources of funds during the period 2000 to 2002; and
 - (iv) the role of the WIACT Advisory Committee be reviewed with the Economic Development, Culture and Tourism Department in light of the changes recommended above;
- (2) staff from the Community and Neighbourhood Services and Economic Development, Culture and Tourism Departments work to expedite the transfer of functions and staff upon adoption of this report by City Council;
- (3) for the year 2000 budget, Economic Development, Culture and Tourism provide for an additional \$185,000.00 net in its budget submission to fund the former WIACT's policy, research, community liaison and education functions, to be reviewed as part of the year 2000 budget process;
- (4) for the year 2000 budget, the Community Services Grants Program provide for an additional \$60,000.00 as the first of a three-year contribution to cover the transfer to an appropriate outside agency of the former WIACT's information and referral functions, to be reviewed as part of the year 2000 budget process;
- (5) this report be forwarded to the Policy and Finance Committee; and
- (6) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

The Committee also had before it a communication (November 3, 1999) from Ms. Anne Dubas, President, Canadian Union of Public Employees, Local 79, respecting the Workers' Information and Action Centre of Toronto.

Mr. Tim Maguire, Canadian Union of Public Employees, Local 79, appeared before the Community Services Committee in connection with the foregoing matter.

On motion by Councillor Mihevc, the Committee recommended to the Policy and Finance Committee the adoption of the aforementioned report.

Councillor Kelly noted his opposition with respect to the foregoing decision.

(Policy and Finance Committee - November 4, 1999)

(Clause No. 17(c), Report No. 5)

6.7 Toronto Report Card on Children 1999 and the Children and Youth Action Committee's Action Plan for the Report Card.

The Committee had before it a joint communication (October 20, 1999) from Councillor Olivia Chow and Councillor Pam McConnell submitting the "Toronto Report Card on Children 1999" and the Children and Youth Action Committee's (CYAC) "Action Plan for The Children's Report Card 1999"; and recommending that:

- (1) Council adopt the "Toronto Report Card on Children 1999";
- (2) Council adopt the CYAC Action Plan;
- (3) the Commissioners of Community and Neighbourhood Services and Economic Development, Culture and Tourism report back, through their respective standing committees on the program details and financial implications of these recommendations during the 2000 budget process; and
- (4) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

The Committee also had before it a communication (November 2, 1999) from the City Clerk advising that the Children and Youth Action Committee on October 29, 1999, recommended to the Community Services Committee the adoption of the recommendations contained in the aforementioned communication from Councillor Chow and Councillor McConnell.

The following persons appeared before the Community Services Committee in connection with the foregoing matter:

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- Councillor Pam McConnell, Children and Youth Action Committee;
- Ms. Annie Kidder, People for Education;
- Ms. Susan Butler, Toronto Community Partners for Child Nutrition;
- Ms. Laura Pummell, Foundation for Student Success, Toronto District School Board;
- Ms. Debbie Field, Parent Representative, Fern Avenue Public School; and distributed a communication respecting its Hot Lunch Program;
- Ms. Jane Mercer, Toronto Coalition for Better Child Care.
- Mr. Colin Hughes, Campaign 2000; and submitted a brief in regard thereto;
- Ms. June Callwood; and
- Ms. Fiona Nelson.

Councillor Chow moved that the Committee recommend to Council the adoption of the aforementioned joint communication. **(Carried)**

The Chair appointed Councillor Jones Acting Chair and vacated the Chair.

Councillor Duguid moved that the Medical Officer of Health be requested to investigate the cause of the higher rates of children being hospitalized for respiratory illnesses in the large portion of Scarborough south of Highway 401, South Etobicoke, and any other large clusters identified in the City of Toronto. **(Carried)**

Councillor Duguid resumed the Chair.

Upon the question of the adoption of the foregoing motions by Councillors Chow and Duguid, they were **carried unanimously on the following recorded vote:**

FOR: Chow, Duguid, Jones, Kelly, Li Preti, Mihevc and Walker.

(Medical Officer of Health; Commissioner of Community and Neighbourhood Services; c. General Manager, Children's Services Division - November 4, 1999)

(Clause No. 3, Report No. 5)

**6.8 A Comprehensive Summary of Child Care Issues,
and A Proposed Plan and Timetable for Action.**

The Committee had before it the following reports and communication:

- (October 19, 1999) from the Commissioner of Community and Neighbourhood Services providing a comprehensive overview of the financial and service pressures facing the child care system in Toronto, as well as a synopsis of a proposed plan and timetable for addressing the related objectives outlined in the Toronto Children's Charter, the benchmarks proposed in the Annual Report of the Children and Youth Advocate, and the improvement objectives contained in the Toronto Report Card on Children 1999; and recommending that:
 - (1) the 2000 budget request from the Children's Services Division include a discussion and explanation of the financial pressures faced by the child care system, as well as potential sources of funding relief and that the Division's five-year business plan reflect the proposed timetable for addressing the pressures outlined in this report;
 - (2) approval be given for the Children's Services Division to initiate a neighbourhood based service planning process, consistent with the principles and objectives outlined in the background paper, entitled "Pressures and Plans in Child Care," attached to this report, and that this service planning process conform to the new provincial standards and guidelines governing child care service planning;
 - (3) as a preliminary step towards the creation of a truly integrated system of early childhood education and development within the City, the child care service planning process take into account the current and planned service assets for children provided by other City Departments and program areas, the Boards of Education and other community service providers when negotiating with neighbourhoods how best to meet local child care needs and address local gaps and overlaps in service; and
 - (4) the appropriate City officials take the necessary action to give effect thereto;

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- (November 1, 1999) from the Commissioner of Community and Neighbourhood Services advising of the impact of the Toronto District Board of Education's intended cancellation of funding for the York Before and After School programs for school-aged children in the former City of York and the need for a City strategy to address the resulting service disruption for children and families; and recommending that this report be received for information and be considered with the October 19, 1999, report, entitled "A Comprehensive Summary of Child Care Issues and a Proposed Plan and Timetable for Action";
- (November 2, 1999) from the City Clerk advising that the Children and Youth Action Committee on October 29, 1999, recommended to the Community Services Committee the adoption of the report dated October 19, 1999, from the Commissioner of Community and Neighbourhood Services; and
- (November 4, 1999) from Ms. Anne Dubas, President, Canadian Union of Public Employees, Local 79, providing comments on the comprehensive summary of child care issues; and urging the Committee to recognize the directly operated child care centres as a valued part of the City's social fabric and service to the community.

The following persons appeared before the Community Services Committee in connection with the foregoing matter:

- Ms. Maria de Wit, Chair, Child Care Advisory Committee of Toronto; and submitted a brief in regard thereto;
 - Ms. Ruth Kottas, on behalf of The Child Care Supervisors Network; and submitted a brief in regard thereto;
 - Mr. Jim Tsatsos, on behalf of The Toronto Home Child Care Association; and submitted a brief in regard thereto;
 - Ms. Cheryl De Grais, Pat Schultz Child Care Centre;
 - Ms. Jane Mercer, Toronto Coalition for Better Child Care; and
 - Councillor Rob Davis, York - Eglinton.
- A. Councillor Jones moved that the Committee recommend to Council the adoption of the report dated October 19, 1999, from the Commissioner of Community and Neighbourhood Services; and further that, upon adoption by City Council, the Clause be forwarded to the Budget Advisory Committee for consideration of the funding aspects during the 2000 Operating Budget process. **(Carried)**

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- B. Councillor Kelly (on behalf of Councillor Davis) moved that the Commissioner of Community and Neighbourhood Services be requested to report to the Community Services Committee on:
- (i) the discrepancy in the amount of \$2,180.00 for the 218 sessional days at a cost of approximately \$10.00 per day per child versus the \$3.5 million annualized cost of the York Before and After School Program, referred to in the report dated November 1, 1999, from the Commissioner of Community and Neighbourhood Services;
 - (ii) the feasibility of raising the family contribution from \$5.00 per month to increase cost-recovery;
 - (iii) the feasibility of including in proposed Capital Works projects child care facilities displaced as a result of school closings;
 - (iv) the issue of successor rights for CUPE Local 4400 staff members employed at the York Before and After School Program; and
 - (v) whether the playground retrofit programs will qualify under the Playground Joint Venture Reconstruction Program in the York district.

(Carried)

- C. Councillor Mihevc moved that the Committee recommend to Council that staff from the appropriate departments be requested to include in their 2000 Operating Budget a plan to continue the York Before and After School Program on a pilot basis with a view to establishing a City-wide program of phase-in thereafter. **(Carried)**
- D. Councillor Chow moved that the Committee recommend to Council that the Province of Ontario be requested to allow the use of any underexpenditure in the 1999 fee subsidy to finance minor capital costs related to health and safety issues in child care, and similarly in future years any unused child care funds continue to be directed for this purpose. **(Carried)**

(Commissioner of Community and Neighbourhood Services; c. General Manager, Children's Services Division - November 4, 1999)

(Clause No. 4, Report No. 5)

6.9 Exemplary International Models of Early, Childhood Education and Development and their Impact on the Toronto's Children's Strategy.

The Committee had before it a report (October 14, 1999) from the Commissioner of Community and Neighbourhood Services providing a brief synopsis of a background paper, entitled "Towards A Framework For Integrating Early Childhood Development And Family Support Programs In Toronto", prepared by Dr. Irene J. Kyle, dated October 1999; outlining the implications of the theoretical and practical research it contains on the City of Toronto Children's Strategy; and recommending that:

- (1) the background paper, entitled "Towards a Framework for Integrating Early Childhood Development and Family Support Programs," attached as Appendix I of this report, be received for information and distributed broadly within the City's Children Services community;
- (2) the City's Children's Strategy described in this report be adopted and used to guide the more detailed action planning and service planning required for the year 2000 in response to the "Toronto Report Card on Children 1999";
- (3) a Steering Committee of Commissioners and General Managers having operating responsibility for services to children within the City be established to ensure the co-ordination of service planning activities and other City-wide initiatives undertaken on behalf of children and to provide advice regarding future benchmark setting activities associated with the annual Children's Report Card process; and
- (4) the appropriate City officials take the necessary action to give effect thereto.

The Committee also had before it a communication (November 2, 1999) from the City Clerk advising that the Children and Youth Action Committee on October 29, 1999, submitted the background paper, entitled "Towards A Framework for Integrating Early Childhood Development and Family Support Programs in Toronto," for consideration at the round table discussions on a National Children's Agenda scheduled for November 10, 1999.

On motion by Councillor Li Preti, the Committee:

- (1) recommended to Council the adoption of the report dated October 14, 1999, from the Commissioner of Community and Neighbourhood

Services; and further that a copy of the background paper "Towards a Framework for Integrating Early Childhood Development and Family Support Programs" be forwarded to the Federal and Provincial Governments; and

- (2) suggested that the Commissioner of Community and Neighbourhood Services submit the background paper, entitled "Towards a Framework for Integrating Early Childhood Development and Family Support Programs" to a professional journal for publication.

(Commissioner of Community and Neighbourhood Services; c. General Manager, Children's Services Division - November 4, 1999)

(Clause No. 5, Report No. 5)

6.10 Local Framework for Involvement in Federal and Provincial Investment Discussions Concerning An Early Childhood Development Program.

The Committee had before it a report (October 21, 1999) from the Commissioner of Community and Neighbourhood Services responding to a request from the Committee on September 9, 1999, to provide background information on a framework for local involvement with respect to federal and provincial discussions on investment in an early childhood development program; and recommending that the report be received for information.

On motion by Councillor Chow, the Committee recommended to Council that the Mayor of the City of Toronto be requested to meet with the Premier of Ontario and the Minister of Community and Social Services to relay the message that the City of Toronto is experiencing a total crisis situation with respect to its provision of services to young children.

(Clause No. 6, Report No. 5)

6.11 Impact of New Provincial Safety Requirements for Playgrounds in Licensed Child Care Programs.

The Committee had before it a report (October 19, 1999) from the Commissioner of Community and Neighbourhood Services outlining the service and funding implications of the Ministry of Community and Social Services' Playground Safety Requirements for playgrounds in licensed child care programs; advising that the estimated annual cost of a seven-year phased plan of retrofit or replacement of child care centre playgrounds is \$5 million (gross); and recommending that:

- (1) the City initiate negotiations with the Ministry of Community and Social Services concerning criteria for a phased implementation of compliance with the new playground licensing standards;
- (2) the City seek a cost-sharing agreement with the Ministry of Community and Social Services with respect to the additional costs incurred by child care programs to achieve compliance with the new playground licensing standard;
- (3) consultation with City officials responsible for legal services, risk management and inspection service be completed and the Commissioner of Community and Neighbourhood Services report on a proposed role for the City in any future inspection and audit of playgrounds in child care programs for compliance with the new playground licensing standard; and
- (4) the appropriate City officials take the necessary action to give effect thereto.

The Committee also had before it a communication (November 2, 1999) from the City Clerk advising that the Children and Youth Action Committee on October 29, 1999, recommended the adoption of the aforementioned report

Ms. Theresa Radwanski, Children's Circle Child Care Centre, appeared before the Community Services Committee in connection with the foregoing matter, and submitted a brief in regard thereto.

On motion by Councillor Jones, the Committee recommended to Council the adoption of the aforementioned report; and further that, upon adoption by City Council, the clause be forwarded to the Budget Advisory Committee for consideration of the funding aspects during the 2000 budget process.

(Clause No. 7, Report No. 5)

6.12 Payment of 1999 Former City of Toronto Daycare Grants.

The Committee had before it a report (October 15, 1999) from the Commissioner of Community and Neighbourhood Services recommending that:

- (1) the 67 non-profit child care programs from the former City of Toronto which continue to qualify under the original criteria of the former City of Toronto Daycare Grant program immediately receive their grants in the amounts specified in Appendix I of this report, the total payments from the grant fund not to exceed \$428,000.00; and
- (2) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

On motion by Councillor Chow, the Committee recommended to Council the adoption of the aforementioned report.

(Clause No. 8, Report No. 5)

6.13 Police Reference Checks for Staff, Volunteers, and Home Child Care Providers Associated with Toronto's Directly Operated Child Care Services.

The Committee had before it a report (October 15, 1999) from the Commissioner of Community and Neighbourhood Services recommending that:

- (1) authority be granted for the Children's Services Division to enter into an agreement with Toronto Police Services for the purpose of conducting police reference checks on prospective new child care staff, volunteers and home child care providers prior to their being engaged to care for children in the City's directly operated child care program; and
- (2) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

On motion by Councillor Chow, the Committee recommended to Council the adoption of the aforementioned report, subject to amending Recommendation No. (1) by adding the words "at no cost to the Children's Services Division" after the word "agreement", so that such recommendation reads as follows:

- “(1) authority be granted for the Children's Services Division to enter into an agreement, at no cost to the Children's Services Division, with Toronto Police Services for the purpose of conducting police reference checks on prospective new child care staff, volunteers and home child care providers prior to their being engaged to care for children in the City's directly operated child care program; and”.

(Carried)

(Clause No. 9, Report No. 5)

6.14 Options Available to Families Requiring Subsidized Child Care Adversely Affected by Provincial Changes in Asset Ceiling Provision of the Needs Test.

The Committee had before it a report (October 15, 1999) from the Commissioner of Community and Neighbourhood Services discussing options available to families seeking or receiving subsidized child care who may be adversely affected by recent provincial changes to the treatment of Registered Retirement Savings Plans as assets under the Needs Test used to assess subsidy eligibility; and recommending that the report be received for information.

The Committee received the aforementioned report.

(Commissioner of Community and Neighbourhood Services - November 4, 1999)

(Clause No. 17(d), Report No. 5)

6.15 Parenting Programs Funded by the City of Toronto.

The Committee had before it a report (October 19, 1999) from the Commissioner of Community and Neighbourhood Services providing, for information, an overview of parenting programs within the City of Toronto; and outlining strategies to preserve them.

The Committee received the aforementioned report.

(Commissioner of Community and Neighbourhood Services - November 4, 1999)

(Clause No. 17(e), Report No. 5)

6.16 Implementation of the Final Report

of the Review of the Use of Motels.

The Committee had before it a report (October 14, 1999) from the Commissioner of Community and Neighbourhood Services providing an update on the City's progress with respect to the implementation of the recommendations of the Final Report of the Review of the Use of Motels; and recommending that:

- (1) Toronto Hostel Services be authorized to include funding of \$8 million gross, \$4 million net, for the construction of a new family shelter in its capital budget submission for review as part of the year 2000 budget process;
- (2) this report be forwarded to the provincial Ministers of Community and Social Services and Municipal Affairs and Housing, the federal Ministers of Citizenship and Immigration, Public Works and Government Services, Human Resources Development, the Prime Minister Appointed Federal Coordinator on Homelessness, the Chair of the Toronto District School Board, and the Chair of the Toronto Catholic District School Board for their response;
- (3) staff report back to the Community Services Committee when these responses are received; and
- (4) the appropriate City officials be notified to give effect thereto.

The Committee also had before it a communication (November 4, 1999) from Ms. Anne Dubas, President, Canadian Union of Public Employees, Local 79, attaching a copy of a letter to The Honourable Claudette Bradshaw, Federal Co-ordinator for Homelessness, urging the Federal Government to revive a national housing strategy and infrastructure program that will house the homeless and meet the needs of lower-income Canadians.

The following Members of Council appeared before the Community Services Committee in connection with the foregoing matter:

- Councillor David Soknacki, Scarborough Highland Creek;
- Councillor Ron Moeser, Scarborough Highland Creek;
- Councillor Gerry Altobello, Scarborough Bluffs; and
- Councillor Jack Layton, Don River.

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The Chair appointed Councillor Jones Acting Chair and vacated the Chair.

Councillor Duguid, on behalf of Councillor Soknacki, moved that the Committee recommend to Council:

- (1) the adoption of the report dated October 20, 1999, from the Commissioner of Community and Neighbourhood Services; and further that, upon adoption by City Council, the clause be forwarded to the Budget Advisory Committee for consideration of the funding aspects during the 2000 Capital Budget process;
- (2) that the Councillors for Scarborough Highland Creek and Scarborough Bluffs be charged with the task of meeting with the appropriate Federal and Provincial Ministers, in order to secure the funding necessary to implement the recommendations contained in the aforementioned report of the Commissioner of Community and Neighbourhood Services, and be requested to report thereon to the Community Services Committee on their progress no later than March 9, 2000;
- (3) that staff develop a contingency plan for the Community Services Committee, as soon as possible, based on the continued phase-out of motels, considering:
 - (a) the possibility of no funding being received from the other levels of government;
 - (b) the disposition of the \$4 million approved for the construction of a new family shelter, referred to in Recommendation No. (1) of the Commissioner of Community and Neighbourhood Services; and
 - (c) the timing of the termination of contracts with motels providing family shelter services to the City of Toronto only as alternatives are identified.

Councillor Duguid, on behalf of Councillor Moeser, moved that the Commissioner of Community and Neighbourhood Services be requested to report to the Community Services Committee within six months on:

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- (a) an action plan on phasing out motels along Kingston Road, in particular:
 - (1) the number of motels to be phased out per year and the timing of same; and
 - (2) a process to identify and formalize the locations of the shelters across the City of Toronto based on a fair share process and, where possible, utilizing City-owned land to implement this initiative; and
- (b) the outcome of discussions with the Federal and Provincial Governments.”

Councillor Duguid resumed the Chair.

Councillor Chow moved that:

- (1) part (3)(c) of the foregoing motion by Councillor Duguid, on behalf of Councillor Soknacki, be deleted; and
- (2) the foregoing motion by Councillor Duguid, on behalf of Councillor Moeser, be deferred, pending receipt of the reports requested from the Councillors for Scarborough Highland Creek and Scarborough Bluffs and the Commissioner of Community and Neighbourhood Services.

Upon the question of the adoption of the foregoing motion by Councillor Chow, it was **carried**.

Upon the question of the adoption of parts (1) and (2) of the foregoing motion by Councillor Duguid, on behalf of Councillor Soknacki, they were **carried**.

Upon the question of the adoption of parts (3)(a) and (b) by Councillor Duguid, on behalf of Councillor Soknacki, they were **carried**.

Upon the question of the adoption of the foregoing motions as amended, they were **carried on the following recorded vote**:

FOR: Chow, Duguid, Jones, Mihevc, Prue and Walker.

AGAINST: Li Preti

The following is a summary of the action taken by the Committee:

“The Committee:

- (a) recommended to Council:
 - (1) the adoption of the report dated October 20, 1999, from the Commissioner of Community and Neighbourhood Services; and further that, upon adoption by City Council, the clause be forwarded to the Budget Advisory Committee for consideration of the funding aspects during the 2000 Capital Budget process; and
 - (2) that the Councillors for Scarborough Highland Creek and Scarborough Bluffs be charged with the task of meeting with the appropriate Federal and Provincial Ministers, in order to secure the funding necessary to implement the recommendations contained in the aforementioned report of the Commissioner of Community and Neighbourhood Services, and be requested to report thereon to the Community Services Committee on their progress no later than March 9, 2000; and
- (b) deferred consideration of the following motion by Councillor Moeser, pending receipt of the reports requested from the Councillors for Scarborough Highland Creek and Scarborough Bluffs and the Commissioner of Community and Neighbourhood Services:

“That the Commissioner of Community and Neighbourhood Services be requested to report to the Community Services Committee within six months on:

- (a) an action plan on phasing out motels along Kingston Road, in particular:
 - (1) the number of motels to be phased out per year and the timing of same; and
 - (2) a process to identify and formalize the locations of the shelters across the City of Toronto based on a fair share process and, where possible, utilizing City-owned land to implement this initiative; and
- (b) the outcome of discussions with the Federal and Provincial Governments.”

(Commissioner of Community and Neighbourhood Services; c. General Manager, Shelter Housing and Support Division - November 4, 1999)

(Clause No. 11, Report No. 5)

**6.17 Options for Addressing the Projected 2000
Budget Increase for Hostel Services.**

The Committee had before it a report (October 20, 1999) from the Commissioner of Community and Neighbourhood Services advising Council of the projected \$27 million budget increase for Hostel Services in the year 2000; outlining options that Council could pursue in order to manage and/or reduce this projected increase; and recommending that:

- (1) the Mayor be requested to meet with the Premier, and the Chair of the Community Services Committee be requested to meet with the Honourable John Baird, Provincial Minister of Community and Social Services, and the Honourable Elizabeth Witmer, Provincial Minister of Health, to discuss the issues contained in this report;
- (2) the Provincial Government be requested to provide 80/20 cost-sharing on the actual per-diem costs of providing emergency shelter service in the City of Toronto;
- (3) the Provincial Government be requested to provide 100 percent funding on all emergency shelter services provided to assaulted women and their children;
- (4) the Provincial Government be requested to provide 100 percent funding on all emergency shelter services provided to individuals with serious mental illness;
- (5) the Mayor be requested to meet with the Prime Minister, and the Chair of the Community Services Committee be requested to meet with the Honourable Elinor Caplan, Federal Minister of Citizenship and Immigration, and the Honourable Jane Stewart, Federal Minister of Indian Affairs and Northern Development, to discuss the issues contained in this report;
- (6) the Federal Government be requested to provide 100 percent funding on all emergency shelter services provided to refugee claimants;
- (7) the Federal Government be requested to provide 100 percent funding on all emergency shelter services provided to Aboriginal persons;
- (8) the Provincial and Federal Governments be informed that should discussions regarding cost-sharing, as noted in the previous recommendations, not be resolved within the first six months of 2000, the City of Toronto will bill the respective governments for the services provided and will review whether the City can continue

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to expand the emergency shelter system beyond the service level set in the year 2000;

- (9) the report be forwarded to the Policy and Finance Committee, and the Budget Advisory Committee, for consideration as part of the year 2000 budget process; and
- (10) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

The Committee also had before it a communication (November 4, 1999) from Ms. Anne Dubas, President, Canadian Union of Public Employees, Local 79, attaching a copy of a letter to The Honourable Claudette Bradshaw, Federal Co-ordinator for Homelessness, urging the Federal Government to revive a national housing strategy and infrastructure program that will house the homeless and meet the needs of lower-income Canadians.

On motion by Councillor Chow, the Committee recommended to the Policy and Finance Committee the adoption of the aforementioned report.

(Clause No. 17(f), Report No. 5)

6.18 Payment for Use of the Fort York Armoury.

The Committee had before it a report (October 20, 1999) from the Commissioner of Community and Neighbourhood Services recommending that:

- (1) Council authorize the payment of up to \$250,000.00 to the Department of National Defence for the use of the Fort York Armoury as an emergency shelter for homeless individuals for the period of June 24 to December 15, 1999; and
- (2) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

The Chair appointed Councillor Jones Acting Chair and vacated the Chair.

On motion by Councillor Duguid, the Committee deferred consideration of the aforementioned report; and further directed that the Chair of the Community Services Committee be requested to continue his discussions with the Federal Minister of Defence with respect to this matter.

(Commissioner of Community and Neighbourhood Services; Councillor Brad Duguid, Chair, Community Services Committee - November 4, 1999)

(Clause No. 17(g), Report No. 5)

Councillor Duguid resumed the Chair.

6.19 Implementation of a Tenant Defence Fund.

The Committee had before it the following reports and communications:

- A. (October 21, 1999) from the Commissioner of Community and Neighbourhood Services responding to the request of the Planning and Transportation Committee on October 4, 1999, to report on further issues with respect to the establishment of a Tenant Defence Fund to help tenants with above guideline rent increases; advising that the establishment of a Tenant Defence Fund would require an unanticipated increase in the approved 1999 Operating Budget; and recommending that:
- (1) should Council decide to approve a role for the City in helping to organize tenants and to ensure tenants have adequate representation before the Ontario Rental Housing Tribunal (ORHT), that a Tenant Defence Fund be established in the manner outlined in this report.
 - (2) should the Committee recommend that a Tenant Defence Fund be established, this report be forwarded to the Policy and Finance Committee and to the Budget Advisory Committee as per the "Financial Control Protocols within the Revised Council-Committee Structure," which was adopted by Council; and
 - (3) the appropriate City officials be authorized to take the necessary action to give effect to these recommendations;
- B. (October 6, 1999) from the City Clerk advising that the Planning and Transportation Committee on October 4, 1999:
- (i) endorsed the following action taken by the Toronto Community Council at its meeting on September 13, 1999, with respect to the Tenant Defence Fund:

"The Toronto Community Council:

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- (1) endorsed the recommendations for a Tenant Defence Fund presented to the Planning and Transportation Committee, at its meeting held on September 13, 1999; and
- (2) supported the recommendations of the Sub-Committee to Restore Rent Control, including its request for a meeting with the Honourable Steven Gilchrist, Minister of Municipal Affairs and Housing.”;

and forwarded notice of its endorsement in this respect to the November 4, 1999, meeting of the Community Services Committee; and

- (ii) forwarded the action taken by the Toronto Community Council, as outlined above, to the other Community Councils with a request that they consider this matter and provide comment back to the Community Services Committee;

and further that the Planning and Transportation Committee, in part, requested the Commissioner of Community and Neighbourhood Services to report to the November 4, 1999, Community Services Committee meeting and to the next meeting of the Sub-Committee to Restore Rent Control:

- (a) on the feasibility of funding the Tenant Defence Fund using one-fifth of 1 percent of all taxes paid by rental buildings in the City of Toronto; and
 - (b) an indication of the tenant groups which are currently in need of experienced assistance by the City;
- C. (October 14, 1999) from the City Clerk, Etobicoke Community Council, advising that the Etobicoke Community Council on October 13, 1999, directed that the Community Services Committee be advised of its support of the concept to establish a Tenant Defence Fund, subject to the report from the Commissioner of Community and Neighbourhood Services requested by the Planning and Transportation Committee on October 4, 1999;
- D. (November 3, 1999) from the Commissioner of Community and Neighbourhood Services respecting Council’s ability to delegate granting power, in the event that Council decides to establish a Tenant Defence Fund as proposed by the Sub-Committee to Restore Rent Control;
- E. (November 3, 1999) from Ms. Anna Maria Recine-Pynn, Association Member 302, in support of the proposed Tenant Defence Fund;

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- F. (November 4, 1999) from Councillor Michael Walker, Sub-Committee to Restore Rent Control, advising that the Sub-Committee at its informal meeting on October 29, 1999, recommended:
- “(1) That a Request for Proposal be issued for a pilot project to retain the services of an organization to:
- (a) manage the Tenant Defence Fund set out in the attached communication (A) entitled ‘Tenant Defence Fund: Alternate Model’; and
 - (b) provide assistance to tenants in organizing to dispute above-guideline rent increases at the Ontario Rental Housing Tribunal.
- (2) That the Commissioner of Community and Neighbourhood Services prepare a further report to the Community Services Committee on how the Tenant Defence Fund granting process would work.”;
- G. (November 4, 1999) from Mr. Sydney Palmer, member of the Tenants’ Association at 10 Shallmar Boulevard, Toronto, requesting funding from the proposed Tenants’ Defence Fund for a legal opinion on the critical issue of the Tribunal capital expenditure recognizing costs incurred by the previous owner;
- H. (November 4, 1999) from Mr. Abbas Kolia, Thorncliffe Park Tenant Coalition, 65-71-75-79 Thorncliffe Park Drive Tenant Association, in support of the Tenant Defence Fund; and
- I. (November 4, 1999) from Ms. Anne Dubas, President, Canadian Union of Public Employees, Local 79, attaching a copy of a letter to The Honourable Claudette Bradshaw, Federal Co-ordinator for Homelessness, urging the Federal Governments to revive a national housing strategy and infrastructure program that will house the homeless and meet the needs of lower-income Canadians.

The following persons appeared before the Community Services Committee in connection with the foregoing matter:

- Mr. Brad Butt, Executive Director, Greater Toronto Apartment Association; and submitted a brief in regard thereto;
- Mr. Harry Hakomaki, The Building and Concrete Restoration Association; and submitted a brief in regard thereto;
- Mr. Paul York, Greater Toronto Tenant Associations;

- Mr. Paul Arvisais, LG Tenants' Association;
- Mr. Morris Stein;
- Ms. Marie Catherine; and submitted a brief in regard thereto;
- Mr. Howard Tessler, Federation of Metro Tenants' Associations;
- Ms. Maria Schabelski, on behalf of Mr. Jim Davison, President, 450 Walmer Road Tenants' Association;
- Ms. Janet McLeod;
- Ms. Ruth Easton, 47 Thorncliffe Park Tenants' Association;
- Mr. Vince Vresvia, Labourers Local 183;
- Ms. Mira Price; and
- Ms. Elinor Mahoney, Tenants' Advocacy Group.

On motion by Councillor Walker, the Committee recommended to Policy and Finance Committee:

- (i) that a Tenant Defence Fund be established, as referred to in the attached report dated October 21, 1999, from the Commissioner of Community and Neighbourhood Services wherein she recommends that:
 - (1) should Council decide to approve a role for the City in helping to organize tenants and to ensure tenants have adequate representation before the Ontario Rental Housing Tribunal (ORHT), that a Tenant Defence Fund be established in the manner outlined in this report;
 - (2) should the Committee recommend that a Tenant Defence Fund be established, this report be forwarded to the Policy and Finance Committee and to the Budget Advisory Committee as per the "Financial Control Protocols within the

Revised Council-Committee Structure,” which was adopted by Council; and

- (3) the appropriate City officials be authorized to take the necessary action to give effect to these recommendations; and
- (ii) that the following recommendations contained in the communication dated November 4, 1999, from Councillor Michael Walker, Chair, Sub-Committee to Restore Rent Controls, be referred to the Commissioner of Community and Neighbourhood Services for incorporation into her forthcoming report on implementation of a Tenant Defence Fund, and that she be requested to note the Committee’s preference for Option No. 1 contained in the report dated November 3, 1999, from the Commissioner of Community and Neighbourhood Services respecting “Grants to Tenant Associations from the Proposed Tenant Defence Fund”:
 - “(1) That a Request for Proposal be issued for a pilot project to retain the services of an organization to:
 - (a) manage the Tenant Defence Fund set out in the attached communication (A) entitled ‘Tenant Defence Fund: Alternate Model’; and
 - (b) provide assistance to tenants in organizing to dispute above-guideline rent increases at the Ontario Rental Housing Tribunal.
 - (2) That the Commissioner of Community and Neighbourhood Services prepare a further report to the Community Services Committee on how the Tenant Defence Fund granting process would work.”

(Policy and Finance Committee; Commissioner of Community and Neighbourhood Services - November 4, 1999)

(Clause No. 17(h), Report No. 5)

**6.20 Review of Information and Advisory Services
to Tenants and Landlords.**

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The Committee had before it a report (October 21, 1999) from the Commissioner of Community and Neighbourhood Services providing a review of information and advisory services for tenants and landlords in the City of Toronto; and recommending that:

- (1) Council request the Province, as the authority responsible for the *Tenant Protection Act* (TPA), to greatly improve the resources available to tenants and small landlords in dealing with this legislation, and in particular to act as quickly as possible on:
 - (a) Recommendations Nos. 1-10 in Appendix D, by providing better and more timely information to tenants and landlords by the Ontario Rental Housing Tribunal (ORHT);
 - (b) Recommendation No. 11 in Appendix D, by actively promoting the Ministry of Municipal Affairs and Housing Investigation Unit;
 - (c) Recommendation No. 12 in Appendix D, by providing funding to municipalities and community agencies to develop and distribute information to tenants and landlords regarding their rights and responsibilities;
 - (d) Recommendation No. 13 in Appendix D, by lengthening the time for a tenant to dispute in writing an Application to Terminate a Tenancy (e.g., to 15 working days from the current five calendar days); and
 - (e) Recommendation No. 14 in Appendix D, by changing the rules under the TPA to ensure that all tenants are given notice, by either the landlord or the Tribunal, of the landlord's application for an above guideline rent increase at the time the application is filed with the Tribunal;
- (2) Council request the Province to produce summary data on the activity of the Ontario Rental Housing Tribunal on a frequent basis and to make basic statistical data on applications and orders, including the results of those orders, under the *Tenant Protection Act* available to municipalities and others at nominal cost;
- (3) (a) Council endorse Recommendations Nos. 15-20 in Appendix D related to improvements in the legal aid system and write to Legal Aid Ontario, urging them to:
 - fund a new specialty tenants' legal clinic;
 - eliminate geographic gaps in the community legal clinic system in Toronto;
 - expand and make the Duty Counsel service permanent; and

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- provide more legal aid assistance to tenants disputing above-guideline rent increases; and
- (b) the Chair of the Community Services Committee write to the Chair of Legal Aid Ontario prior to November 17, 1999, noting Recommendation No. 3(a) and requesting that Legal Aid Ontario act as quickly as possible on proposed improvements to the legal aid system;
- (4) (a) Council endorse a role for the City in the provision of information and advisory services to tenants and landlords which consists of:
 - developing appropriate and clear information on various landlord and tenant issues (e.g., rights and responsibilities under the *Tenant Protection Act*);
 - supporting community groups that are dealing with tenant and landlord issues of significance to the municipality (e.g., related to loss of affordable rental housing, prevention of evictions, etc.);
 - making information available about City policies, by-laws and services (e.g., property standards, property tax issues, second suites, rooming house licensing);
 - working pro-actively to improve co-ordination and communication between agencies involved in providing information and advice to tenants and landlords; and
 - monitoring and reporting on the rental market and the impact of legislation (e.g., *Tenant Protection Act*); and
- (b) the Commissioner of Community and Neighbourhood Services, in consultation with other appropriate staff, review Recommendations Nos. 21-42 in Appendix D and report back on a workplan and issues related to implementation; and
- (5) the appropriate City officials be authorized to take the necessary action to give effect to these recommendations.

The Committee also had before it the following communications:

- (November 4, 1999) from Ms. Anne Dubas, President, Canadian Union of Public Employees, Local 79, attaching a copy of a letter of The Honourable Claudette Bradshaw, Federal Co-ordinator for Homelessness, urging the Federal Government

to revive a national housing strategy and infrastructure program that will house the homeless and meet the needs of lower-income Canadians; and

- (November 4, 1999) from Councillor Michael Walker, Chair, Sub-Committee to Restore Rent Control, advising that Members present at the informal meeting of the Sub-Committee on October 29, 1999, recommended that:

- (1) the report be distributed to Members of Council, appropriate senior managers and community stakeholders;
- (2) staff include in their budgets, funds and work plans, programs to implement the recommendations in the report;
- (3) where translation services are recommended, Taglog and the languages of the former Yugoslavia be included;
- (4) the following recommendation be added to the report:

“that tenants who file appeals with the Tribunal be (a) granted adjournments of their hearings if they request adjournments, and (b) provided with application materials filed by landlords to the Tribunal, free of charge”; and

- (5) the list of Federation of Rental Property Owners (FRPO) be made available, along with the properties they own.

On motion by Councillor Mihevc, the Committee recommended to Council the adoption of the aforementioned report.

(Clause No. 12, Report No. 5)

6.21 Review of the Tenant Hotline Service.

The Committee had before it a report (October 21, 1999) from the Commissioner of Community and Neighbourhood Services providing a review of the findings of an operational and organization review of the tenant hotline service operated by the Federation of Metro Tenants' Associations; and recommending that the following actions be taken in light of the findings of the organizational and service review of the Federation of Metro Tenants' Associations:

- (1) Council confirm that a tenant hotline is a valuable information and advisory service for tenants in the City of Toronto that should receive City funding;

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- (2) City funding for the tenant hotline service be provided through a competitive process, and the Commissioner of Community and Neighbourhood Services proceed with a request for proposals for an expanded tenant hotline service, based on specific services standards that include: operation seven days per week, multiple language translation, after-hours call return, ongoing training for counsellors, and client satisfaction measures;
- (3) in order to ensure that the Federation of Metro Tenants' Associations (FMTA) and the community have adequate time to prepare for a request for proposals, to give the FMTA time to address governance issues raised in the review, and to ensure the continuation of a hotline service until the competitive process is complete:
 - (a) the new, expanded hotline service not commence until July 1, 2000; and
 - (b) the existing purchase of service agreement with the Federation of Metro Tenants Associations for operation of the tenant hotline be extended to June 30, 2000, at the current level of funding; and
- (4) the appropriate City officials be authorized to take the necessary action to give effect to these recommendations.
 - (November 4, 1999) from Councillor Gordon Chong, Don Parkway, in disagreement that the Federation of Metro Tenants' Associations should continue the hotline until June 30, 2000, and suggesting that the process should be expedited;
 - (undated) from Ms. Jennifer Gonsalves requesting that the Review of the Tenant Hotline Services be handed over to the Fraud Squad of the Toronto Police Service for forensic audit in view of the objections outlined in her communication; and further that the City hire a credible accounting firm to investigate the accounting practices of the organization;
 - (November 4, 1999) from Ms. Anne Dubas, President, Canadian Union of Public Employees, Local 79, attaching a copy of a letter to The Honourable Claudette Bradshaw, Federal Co-ordinator for Homelessness, urging the Federal Government to revive a national housing strategy and infrastructure program that will house the homeless and meet the needs of lower-income Canadians; and
 - (November 4, 1999) from Councillor Michael Walker, Chair, Sub-Committee to Restore Rent Control, advising that the Members of the Sub-Committee present at the informal meeting on October 29, 1999, endorsed the recommendations contained in the report of the Commissioner of Community and Neighbourhood Services.

The following persons appeared before the Community Services Committee in connection with the foregoing matter:

- Ms. Jennifer Gonsalves;
- Mr. Howard Tessler, Federation of Metro Tenants' Associations;
- Ms. Elinor Mahoney, Tenants' Advocacy Group;
- Mr. Tim Rourke; and
- Mr. Cliff Martin, The Public Housing Fightback Campaign.

On motion by Councillor Walker, the Committee recommended to Council the adoption of the aforementioned report; and further that, upon adoption of City Council, the clause be forwarded to the Budget Advisory Committee for consideration during the 2000 Operating Budget process.

(Clause No. 13, Report No. 5)

6.22 Incentives for Private-Sector Affordable Housing Development.

The Committee had before it a report (October 20, 1999) from the Commissioner of Community and Neighbourhood Services responding to a request by Councillor Jakobek to report on a proposal with respect to development of a rental housing program; outlining steps regarding ways to encourage private-sector affordable housing development; and recommending that:

- (1) the Commissioner of Urban Planning and Development Services and the Commissioner of Community and Neighbourhood Services report back to the January 2000 meetings of the Planning and Transportation Committee and the Community Services Committee, outlining an interdepartmental process to develop policies to encourage private-sector affordable housing development; and
- (2) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

The following Members of Council appeared before the Community Services Committee in connection with the foregoing matter:

- Councillor Tom Jakobek, East Toronto; and
- Councillor Jack Layton, Don River.

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Councillor Chow moved that the proposal by Councillor Tom Jakobek, referred to in his communication of October 12, 1999, be supported in principle; and that the Commissioner of Community and Neighbourhood Services, in consultation with the Chief Administrative Officer and the Chief Financial Officer and Treasurer, be requested to submit a more detailed report to the Community Services Committee and the Policy and Finance Committee in January 2000 on the matter of tax incentives, such as the model used for farm taxes in the Province of Ontario. **(Carried)**

Councillor Jones moved that the foregoing motion by Councillor Chow be amended to provide that the Commissioner of Community and Neighbourhood Services include in the report requested the concept of affordable home ownership (condominiums). **(Carried)**

The Chair appointed Councillor Jones Acting Chair and vacated the Chair.

Councillor Duguid moved that the Committee recommend to Council:

- (1) the adoption of the report dated October 20, 1999, from the Commissioner of Community and Neighbourhood Services;
- (2) that the interdepartmental team proposed in the aforementioned report of the Commissioner of Community and Neighbourhood Services consider the advisability of establishing a public/private sector task force, comprised of representatives of the development and building industry, the City of Toronto, and other related experts or stakeholders, to develop, analyze and recommend potential Federal, Provincial and Municipal incentives for private sector production of affordable housing;
- (3) that the interdepartmental team consider and report on the potential Federal and Provincial incentives, in addition to Municipal options to provide incentives for private sector production of affordable housing; and
- (4) that related reports also be processed through the Community Services Committee, as well as the Planning and Transportation

Committee, to ensure continuity with other homelessness and housing strategies.

(Carried)

(Commissioner of Community and Neighbourhood Services - November 15, 1999)

(Clause No. 14, Report No. 5)

Councillor Duguid resumed the Chair.

6.23 Transfer to the City of Toronto of the Supports for Daily Living Program.

The Committee had before it a report (October 20, 1999) from the Commissioner of Community and Neighbourhood Services respecting the Supports for Daily Living Program which is being transferred from the Provincial to the Municipal level effective January 1, 2000; and recommending that:

- (1) the Commissioner of Community and Neighbourhood Services be authorized to enter into an agreement for 2000 with the Province of Ontario for the transfer of management and funding of the Supports for Daily Living Program at a gross cost of \$3.4 million to be 100 percent funded by the Province;
- (2) the Commissioner of Community and Neighbourhood Services be authorized to contract with the agencies identified in this report for the delivery of the Supports for Daily Living Program;
- (3) the funding allocations to agencies as identified in this report be maintained for as required by the Ministry of Community and Social Services;
- (4) this report be forwarded to the Policy and Finance Committee for consideration; and

- (5) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

On motion by Councillor Jones, the Committee recommended to the Policy and Finance Committee the adoption of the aforementioned report.

(Policy and Finance Committee - November 4, 1999)

(Clause No. 17(i), Report No. 5)

6.24 Toronto Housing Company Inc. - Request to Extend Term of Tenant Board Members.

The Committee had before it a report (October 1, 1999) from the Chief Executive Officer, Toronto Housing Company Inc., advising that the Board of Directors of the Toronto Housing Company Inc., at its meeting of September 13, 1999, had before it a report (September 3, 1999) from the Chief Executive Officer respecting the Resident Participation System; and wherein it recommended, as amended, that City Council, as the governing body of the shareholder, extend the term of the current tenant Board Members, Mary Crowe, Elaric Kissoon and Victor Waring until the first anniversary of their appointment and/or until their successors are appointed.

On motion by Councillor Chow, the Committee recommended to Council the adoption of the aforementioned report.

(Clause No. 15, Report No. 5)

6.25 Mayor's Youth Employment Summit: Final Report.

The Committee had before it a report (October 20, 1999) from the Commissioner of Community and Neighbourhood Services providing, for information, a status report on

follow-up activities that have resulted from the Mayor's Youth Employment Summit, and summarizing the outcomes from "Mayor Mel's Youth Employment Initiative."

On motion by Councillor Chow, the Committee received the aforementioned report; and further directed that the Commissioner of Community and Neighbourhood Services be requested to submit to the Community Services Committee in January 2000 a comprehensive report on all youth employment programs, such report also to include any details available on how many summer students are employed by various departments.

(Commissioner of Community and Neighbourhood Services - November 4, 1999)

(Clause No. 17(j), Report No. 5)

6.26 Income Protection Strategies.

The Committee had before it a communication (October 20, 1999) from Councillor Jack Layton, Co-Chair, Advisory Committee on Homeless and Socially Isolated Persons, advising that the Advisory Committee on Homeless and Socially Isolated Persons on October 20, 1999, adopted the following motions and requested that the Community Services Committee also endorse these recommendations:

- (1) that the City of Toronto review the impacts of benefit cuts and eligibility restrictions to Employment Insurance, the Canada Pension Disability Program, the Ontario Workers Safety and Insurance Program and the Ontario Disability Support Program, and urge the federal and provincial governments to restore these essential social safety programs; and
- (2) that the City of Toronto explore sources of funding, such as Ontario Legal Aid, to establish a pilot project to fund a team of community legal workers to assist people in emergency shelters, drop-in centres and community clinics to get the federal and/or provincial benefits they may be entitled to.

On motion by Councillor Chow, the Committee recommended to Council the adoption of the recommendation of the Advisory Committee on Homeless

and Socially Isolated Persons embodied in the aforementioned communication from Councillor Jack Layton.

(Clause No. 16, Report No. 5)

**6.27 Adjustment to the 1999 Toronto Ambulance
Operating Budget.**

The Committee had before it a report (October 16, 1999) from the Commissioner of Works and Emergency Services recommending that:

- (1) the Toronto Ambulance operating budget be increased by \$418,600.00 and the provincial grant be increased by the corresponding amount; and
- (2) the appropriate City officials be given the authority to give effect thereto.

(Clause No. 17(k), Report No. 5)

The Committee adjourned its meeting at 5:50 p.m.

Chair.