

THE CITY OF TORONTO

City Clerk's Division

Minutes of the Emergency and Protective Services Committee

Meeting No. 1

Tuesday, January 12, 1999.

The Emergency and Protective Services Committee met on Tuesday, January 12, 1999, in Committee Room 1, 2nd Floor, City Hall, Toronto, commencing at 9:45 a.m.

Members Present:

Councillor Dennis Fotinos, Chair
Councillor Brian Ashton
Councillor Bas Balkissoon
Councillor Milton Berger
Councillor Brad Duguid
Councillor Norman Gardner
Councillor Mario Giansante
Councillor Doug Holyday
Councillor Denzil Minnan-Wong
Councillor Howard Moscoe, ex-officio
Councillor Frances Nunziata

Regrets:

Councillor Joanne Flint

Also Present:

Councillor John Adams
Councillor Blake F. Kinahan

Confirmation of Minutes.

On motion by Councillor Minnan-Wong, the Minutes of the meeting of the Emergency and Protective Services Committee held on December 1, 1998, were confirmed.

1.1 Cardio Pulmonary Resuscitation and

First Aid Training Contract.

The Committee had before it a report (November 23, 1998) from the Commissioner of Works and Emergency Services recommending that:

- (1) City Council give approval for Toronto Ambulance to enter into a contract with the Toronto District School Board for the purposes of providing training in Emergency First Aid, Standard First Aid, Cardio Pulmonary Resuscitation (CPR) and safety related training programs;
- (2) City Council endorse Toronto Ambulance's pursuit of other First Aid/CPR revenue generating opportunities;
- (3) City Council endorse Toronto Ambulance's promotion of public awareness and training in First Aid and CPR; and
- (4) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

On motion by Councillor Duguid, the Committee:

- (1) recommended to Council the adoption of the aforementioned report;
- (2) requested the Commissioner of Works and Emergency Services to report to the Emergency and Protective Services Committee providing:
 - (i) the current status of the Corporate Safety First Aid and CPR training group;
 - (ii) the number of staff who are currently trained in First Aid and CPR; and
 - (iii) recommendations, if necessary, on how the First Aid/CPR programs should be enhanced in the future; and

- (3) referred to the Budget Committee for review and approval the following motion:

“That all revenues that accrue from First Aid/CPR Programs be utilized to fund initiatives, including the Public Access Defibrillation Program, that contribute to City Council’s commitment to being a ‘Cardiac Safe City’.”

(Commissioner of Works and Emergency Services; General Manager, Toronto Ambulance; Budget Committee - January 12, 1999)

(Clause No. 1, Report No. 1)

1.2 Continuing Evolution of the Ambulance Act of Ontario and Identified Potential Financial Implications.

The Committee had before it a report (December 2, 1998) from the Commissioner of Works and Emergency Services providing an update on the status of the Ambulance Act of Ontario and its Regulations, and the potential financial implications within the current Act; and recommending that the report be received for information and that appropriate consultation and further assessment be undertaken.

Councillor Moscoe moved that:

- (1) the Committee recommend to Council that the new provincial Ambulance legislation and the issue of the Ambulance fee charged be referred to the Toronto Caucus of the Association of Municipalities of Ontario, and that of the Greater Toronto Services Board for discussion; and **(Carried)**
- (2) requested the Commissioner of Works and Emergency Services to review the following and report thereon to the Emergency and Protective Services Committee:
 - (a) the possibility of billing the hospitals for the administration of the paperwork provided by Toronto Ambulance; **(Carried)**
 - (b) the new Ambulance Act of Ontario and its Regulations as they relate to the issue of co-payments; and **(Carried)**

- (c) the feasibility of placing the mandate for Ambulance Services under the Greater Toronto Services Board. **(Lost)**

(Commissioner of Works and Emergency Services; c. General Manager, Toronto Ambulance - January 12, 1999)

(Clause No. 2, Report No. 1)

1.3 Integration of the Public Access Defibrillating (Cardiac Safe City) Program into the Emergency Response System.

The Committee had before it a report (December 9, 1998) from the Commissioner of Works and Emergency Services advising of the integration of the Public Access Defibrillation (Cardiac Safe City) Program into the City's existing emergency response system; noting that the program at Toronto City Hall will act as a demonstration project to show how workplaces across the City can increase the level of life safety present in their buildings; and recommending that the report be received for information.

The Committee received the aforementioned report.

(Commissioner of Works and Emergency Services; c. General Manager, Toronto Ambulance - January 12, 1999)

(Clause No. 4(a), Report No. 1)

1.4 Collision Reporting Centres and Their Profit Margins.

The Committee had before it the following reports from the City Auditor:

- (November 17, 1998) responding to a recommendation by the Budget Committee that the City Auditor report on the collision reporting centres' operations and their profit margins; and recommending that the report be received for information; and
- (December 16, 1998) responding to the request of the Emergency and Protective Services Committee on December 1, 1998, to provide the names of the members of the Collision Reporting Centre Evaluation Committee.

The Committee also had before it a joint memorandum (January 12, 1999) from the Executive Director, Municipal Licensing and Standards, and the General Manager, Toronto Licensing, recommending that the City Solicitor be requested to submit a confidential report to the next meeting of the Emergency and Protective Services Committee on the legal proceedings initiated by the Allstate Insurance Company of Canada, the General Accident Group (Canada) Ltd., and the Progressive Casualty Insurance Company of Canada with respect to Schedule 24 of By-law No. 20-85.

The following persons appeared before the Emergency and Protective Services Committee in connection with the foregoing matter:

- Mr. Michael Wines, representing the Independent Auto Repairer's Association, and submitted a brief in regard thereto; and
- Councillor Blake F. Kinahan, Lakeshore-Queensway.

Councillor Moscoe moved that:

- (a) the following motions be referred to the City Solicitor for a report thereon to the Emergency and Protective Services Committee:
 - (1) that a fourth Downtown Collision Reporting Centre (CRC) be opened; **(Carried)**
 - (2) that the appropriate City staff recommend suitable City lands for a Downtown CRC, in order to minimize the cost; **(Carried)**
 - (3) that the appropriate staff report on a suitable location; **(Carried)**
 - (4) that the Downtown CRC be operated by the City of Toronto; and further that the responsibility for the administration of all CRC contracts be transferred to the City, with the Toronto Police Services Board continuing to provide Police personnel; **(Carried)**
 - (5) that proceeds from the CRCs be directed towards civilian staffing by the CRCs; **(Carried)**
 - (6) that, initially, the Downtown CRC be operated as a nine-hour facility, with the possibility of expansion to a twenty-four hour facility; and **(Carried)**

(7) that the insurance industry be advised that, should any legal actions nullify the provisions of the by-law that prohibits persons in a CRC from recommending an autobody shop, the City exercise its options with the Collision Reporting Centres' contracts to terminate and operate them as City facilities without the direct involvement of the insurance industry; and **(Carried following the In Camera portion of the meeting.)**

(b) the Toronto Police Services Board be requested to give consideration to bringing accident data back on line within six months. **(Carried)**

Councillor Holyday moved that the reports dated November 17 and December 16, 1998, from the City Auditor be received. **(Carried)**

Councillor Minnan-Wong moved that, if it is the wish of the private sector that a third-party survey be conducted to investigate allegations with respect to customer persuasion, direction, and satisfaction, and they wish to fund such a survey, the appropriate staff be requested to help the industry develop terms of reference; that such survey be managed and controlled by the City Auditor, and directed to customers of the Collision Reporting Centres; and further that a report thereon be submitted to the Emergency and Protective Services Committee. **(Carried)**

Later in the meeting, Councillor Ashton moved that the Committee recess to meet privately to give consideration to part (a)(7) of the foregoing motion by Councillor Moscoe, and the legal action referred to, in accordance with Section 55.7 of the Municipal Act, which was carried.

The Committee recessed at 11:35 a.m. to meet in camera.

Members Present:

Councillor Dennis Fotinos, Chair
Councillor Brian Ashton
Councillor Bas Balkissoon
Councillor Milton Berger
Councillor Brad Duguid
Councillor Norman Gardner
Councillor Mario Giansante
Councillor Doug Holyday
Councillor Denzil Minnan-Wong
Councillor Howard Moscoe, ex-officio
Councillor Frances Nunziata

The Committee adjourned its private meeting at 11:43 a.m. and immediately reconvened in public session with the foregoing members in attendance.

Councillor Moscoe moved that:

- (i) part (a)(7) of his foregoing motion be referred to the City Solicitor for a report thereon to the Emergency and Protective Services Committee, viz:
 - “(7) that the insurance industry be advised that, should any legal actions nullify the provisions of the by-law that prohibits persons in a CRC from recommending an autobody shop, the City exercise its options with the Collision Reporting Centres’ contracts to terminate and operate them as City facilities without the direct involvement of the insurance industry”; and
- (ii) the joint memorandum from the Executive Director, Municipal Licensing and Standards, and the General Manager, Toronto Licensing, be referred to the City Solicitor with a request that he submit a confidential report thereon to the next meeting of the Emergency and Protective Services Committee, such report to include a full range of remedies that might be available to respond to the actions taken by the insurance industry with respect to the Collision Reporting Centres,

which were carried.

The following is a summary of the action taken by the Committee:

“The Committee:

- (a) referred the following motions to the City Solicitor for a report thereon to the Emergency and Protective Services Committee:
 - (1) that a fourth Downtown Collision Reporting Centre (CRC) be opened;
 - (2) that the appropriate City staff recommend suitable City lands for a Downtown CRC, in order to minimize the cost;
 - (3) that the appropriate staff report on a suitable location;
 - (4) that the Downtown CRC be operated by the City of Toronto; and further that the responsibility for the administration of all CRC contracts be transferred to the City, with the Toronto Police Services Board continuing to provide Police personnel;
 - (5) that proceeds from the CRCs be directed towards civilian staffing by the CRCs;
 - (6) that, initially, the Downtown CRC be operated as a nine-hour facility, with the possibility of expansion to a twenty-four hour facility; and
 - (7) that the insurance industry be advised that, should any legal actions nullify the provisions of the by-law that prohibits persons in a CRC from recommending an autobody shop, the City exercise its options with the Collision Reporting Centres' contracts to terminate and operate them as City facilities without the direct involvement of the insurance industry;
- (b) referred the aforementioned joint memorandum from the Executive Director, Municipal Licensing and Standards, and the General Manager, Toronto Licensing, to the City Solicitor with a request that he submit a confidential report thereon to the next meeting of the Emergency and Protective Services Committee, such report to include a full range of remedies that might be available to respond to the actions taken by the insurance industry with respect to the Collision Reporting Centres;
- (c) requested the Toronto Police Services Board to give consideration to bringing accident data back on line within six months;
- (d) directed that, if it is the wish of the private sector that a third-party survey be conducted to investigate allegations with respect to customer persuasion, direction,

and satisfaction, and they wish to fund such a survey, the appropriate staff be requested to help the industry develop terms of reference; that such survey be managed and controlled by the City Auditor, and directed to customers of the Collision Reporting Centres; and further that a report thereon be submitted to the Emergency and Protective Services Committee; and

- (e) received the aforementioned reports dated November 17 and December 16, 1998, from the City Auditor.”

(City Solicitor; City Auditor; Chair, Toronto Police Services Board; Mr. Michael Wines; Executive Director, Municipal Licensing and Standards; Commissioner of Urban Planning and Development Services; c. Chief of Police, Toronto Police Service; General Manager, Toronto Licensing - January 12, 1999)

(Clause No. 4(b), Report No. 1)

**1.5 Legal Validity of Toronto Licensing
Obtaining Personal Information in the
Possession of the Toronto Police Service.**

The Committee had before it a report (December 7, 19998) from the City Solicitor responding to the request of the Emergency and Protective Services Committee on June 16, 1998, to provide an opinion on the legal validity of the Toronto Licensing Commission obtaining personal information in the possession of the Toronto Police Service regarding charges laid against a licence holder or applicant; and recommending that the report be received for information.

On motion by Councillor Moscoe, the Committee recommended to Council that:

- (1) Toronto Licensing be considered a law enforcement agency under section 32(f)(ii) of the Municipal Freedom of Information and Protection of Privacy Act; and

- (2) the Toronto Police Services Board be requested to provide, on a voluntary basis, the personal information referred to in the report

dated December 7, 1998, from the City Solicitor to Toronto Licensing upon request.

(Clause No. 3, Report No. 1)

1.6 Communication Respecting the Granting or Extension of Liquor Licences.

The Committee had before it the following motion by Councillor Frances Nunziata:

“WHEREAS the granting of liquor licences or the extension of liquor licences in most communities is a sensitive issue; and

WHEREAS in some of the former municipalities that now constitute the City of Toronto, prior to the issuance of a liquor licence, the opportunity to comment was provided to the local police division, fire department, by-law staff and other appropriate departments; and

WHEREAS the lack of communication between these bodies in the issuance of liquor licences afforded each of them the opportunity to obtain information on the applicant;

NOW THEREFORE BE IT RESOLVED THAT such a process now be implemented in the City of Toronto and that the City urge the provincial Alcohol and Gaming Commission to take into serious consideration any comments received from the police, fire and any other appropriate department.”

Councillor John Adams, Midtown, appeared before the Emergency and Protective Services Committee in connection with the foregoing matter.

On motion by Councillor Nunziata, the Committee referred the foregoing motion to the Commissioner of Urban Planning and Development Services, in consultation with appropriate staff, with a request that she report thereon

to the Emergency and Protective Services Committee, such report to include a systematic approach to be undertaken by all the Community Councils in the consideration of liquor licence issues.

(Commissioner of Urban Planning and Development Services; Executive Director, Municipal Licensing and Standards; c. General Manager, Toronto Licensing Commission; Chair, Toronto Police Services Board; Fire Chief; Commissioner of Works and Emergency Services - January 12, 1999)

(Clause No. 4(c), Report No. 1)

1.7 Request for Reports from the Toronto Ambulance and Fire Services - Current Snow Storm Emergency.

The Committee had before it copies of communications (January 4, 1999) addressed to Chief Alan Speed, Toronto Fire Service and the General Manager, Toronto Ambulance, from Councillor Brad Duguid, Scarborough City Centre, requesting reports be submitted to the Committee on their responses to the current snow storm emergency, and on the risks faced by residents due to the inaccessibility of some streets to emergency services as a result of the storm.

The Commissioner of Works and Emergency Services, in response to concerns raised by Councillor Brian Ashton, advised the Committee that clearance of snow around fire hydrants would be given priority.

On motion by Councillor Duguid, the Committee:

- (1) referred the aforementioned communications from Councillor Duguid to the Fire Chief and General Manager, Toronto Ambulance with a request that they report thereon to the next meeting of the Emergency and Protective Services Committee; and

- (2) directed that the Chair of the Emergency and Protective Services Committee be requested to write to the General Manager, Ambulance Services, the Fire Chief, and the Chief of Police commending their staff for their efforts during the recent winter snow storms.

(Councillor Dennis Fotinos, Chair, Emergency and Protective Services Committee; Chief Alan Speed, Toronto Fire Service; General Manger, Toronto Ambulance; Chair, Toronto Police Services Board; Chief of Police; Commissioner of Works and Emergency Services - January 12, 1999)

(Clause No. 4(d), Report No. 1)

**1.8 Introduction of Executive Director,
Municipal Licensing and Standards.**

The Chair introduced and welcomed to the Committee Mr. James Ridge, Executive Director, Municipal Licensing and Standards.

The Committee adjourned its meeting at 11:45 a.m.

Chair.