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**COMMUNITY SERVICES COMMITTEE****AGENDA**

**Date of Meeting:** Thursday, May 18, 2000      **Enquiry:** Rosalind Dyers  
**Time:** 9:30 a.m.      **Committee Administrator**  
**Location:** Committee Room 1      **392-8018**  
City Hall  
100 Queen Street West

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**DECLARATIONS OF INTEREST PURSUANT TO  
THE MUNICIPAL CONFLICT OF INTEREST ACT.****CONFIRMATION OF MINUTES.****DEPUTATIONS. List to be Distributed at Meeting****COMMUNICATIONS/REPORTS.****1. GREATER TORONTO AIRPORT AUTHORITY.**

Commissioner of Works and Emergency Services  
(May 3, 2000)

Recommending that:

- (1) City Council direct the General Manager, Toronto Ambulance to communicate to the Greater Toronto Airport Authority (GTAA), Regional Municipality of Peel, and the Ontario Ministry of Health and Long Term Care (MOHLTC) that:
  - (a) Toronto Ambulance will cease to provide routine day-to-day emergency ambulance coverage to the GTAA lands effective January 1, 2001, except in the form of emergency mutual aid as may be agreed upon in advance between the Region of Peel and Toronto Ambulance;

- (b) Toronto Ambulance will, for the foreseeable future, retain a lead role in disaster and mass casualty services to the GTAA site as currently provided;
  - (c) Toronto Ambulance will continue to participate actively in EMS planning for major incidents at the GTAA to the extent requested by the GTAA;
  - (d) Toronto Ambulance will cease to provide non-emergency transfer ambulance service arising from the GTAA and its associated facilities such as Field Aviation and Avitat effective June 1, 2000; after June 1, 2000, the General Manager, Toronto Ambulance is instructed to refer back to the MOHLTC Mississauga Central Ambulance Communications Centre any such requests for non-emergency service made to Toronto Ambulance and to decline to provide such services; and
  - (e) Toronto Ambulance continue to participate in negotiations between the GTAA and the Chief Administrator's Office regarding alternatives under a broader services accord which ensure appropriate compensation for any agreed services in the future; and
- (2) the appropriate City officials be given the authority to give effect thereto.

## **2. RAVE PARTIES.**

### Commissioner of Works and Emergency Services

(May 3, 2000)

Recommending that:

- (1) those organizing raves and similar events on the properties of the City of Toronto, its Boards, Agencies and Commissions, be required to contract in advance with City of Toronto Ambulance for sufficient on-scene dedicated Advanced Life Support paramedic services as in the sole discretion of Toronto Ambulance may be reasonably required to protect life safety at an event;
- (2) Toronto Ambulance be designated as the sole emergency medical authority at such events and that no other person or entity be retained or used to provide emergency medical services on such properties;
- (3) the cost of the services described above be paid in advance to Toronto Ambulance as a pre-condition for permission to operate the event on such properties; in addition, a refundable deposit of \$2,500.00 shall be paid in advance to the City of Toronto sufficient to permit the recovery of any unanticipated Toronto Ambulance services arising from unforeseen circumstances at the event;

- (4) the General Manager, Toronto Ambulance, be directed to ensure appropriate consultation be undertaken with Toronto Police Services and the event organizers to ensure that proper arrangements are made for the delivery of emergency medical services at the event site, given police estimates of crowd size and the nature of the event;
- (5) the City Solicitor be directed to propose to the next meeting of Council a by-law which extends the requirements of the above recommendations to all similar events held in the City at any location for which any City permit, licence or permission, or City service, such as paid-duty policing, are required or requested; and
- (6) the appropriate City officials be authorized and directed to take the necessary actions to give effect thereto.

### **3. QUOTATION FOR AERIAL LADDER TRUCKS.**

Commissioner of Works and Emergency Services  
and the Chief Financial Officer and Treasurer  
(April 19, 2000)

Recommending that the quotation submitted by Smeal Fire Apparatus Company be accepted for the supply and delivery of two 30-metre and three 25-metre Aerial Ladder Trucks used for fire fighting in the City of Toronto in accordance with specifications, at a total price of \$3,327,165.00 including all taxes and charges, being the lowest quotation received.

### **4. TORONTO FIRE SERVICES - GAPPING AND SUCCESSION PLANNING.**

Chief Financial Officer and Treasurer  
and the Fire Chief  
(March 29, 2000)

Submitting, for information, the savings as a result of retiring fire fighters in both 1999 and 2000, the cost to fill these retirement positions, and a strategy for replacing retiring fire fighters.

**5. TORONTO FIRE SERVICES -  
FIRE PREVENTION SELF-INSPECTION PROGRAM.**

Commissioner of Works and Emergency Services  
and the Fire Chief  
(April 28, 2000)

Providing an overview of the premises self-inspection program underway at Toronto Fire Services; and recommending that this report be received for information.

**6. NATIONAL CHILD BENEFIT SUPPLEMENT:  
UPDATE ON INVESTMENT OF MUNICIPAL SAVINGS.**

Commissioner of Community and Neighbourhood Services  
(May 3, 2000)

Providing an update on the implementation of the National Child Benefit Supplement (NCBS) in Toronto, the strategy to reinvest municipal NCBS savings, through the implementation of the Toronto Social Services Shelter Fund, and the implications of recommendations from the Children and Youth Action Committee with respect to changes to the Shelter Fund; and recommending that:

- (1) City Council endorse the strategic approach to the Shelter Fund as contained in Attachment 1;
- (2) City Council urge the Provincial Government to increase the shelter component of social assistance to reflect local market conditions as recommended by the Mayor's Homelessness Action Task Force; and
- (3) the appropriate City officials be authorized and directed to take the necessary action to give effect hereto.

**7. PROVINCIAL FUNDING CHANGES FOR PROGRAMS  
SERVING CHILDREN WITH SPECIAL NEEDS.**

Commissioner of Community and Neighbourhood Services  
(April 11, 2000)

Providing a description of the provincial funding changes for programs serving children with special needs; responding to questions and concerns raised by community agencies; and recommending that the report be received for information.

**8. VERBAL UPDATE ON MEETINGS WITH THE FEDERAL AND PROVINCIAL GOVERNMENTS REGARDING HOMELESSNESS INITIATIVES.**

Councillor David Soknacki, Highland Creek and  
Councillor Ron Moeser, Scarborough Bluffs

Verbal update by the Councillors for Scarborough Bluffs and Highland Creek on their meetings with the Honourable John Baird, provincial Minister of Community and Social Services, and the Honourable Claudette Bradshaw, Federal Minister Responsible for Homelessness, regarding homelessness initiatives.

**(NOTE: NO WRITTEN MATERIAL.)**

**9. ENHANCING THE CO-ORDINATION OF SERVICES TO PEOPLE WHO ARE HOMELESS.**

Commissioner of Community and Neighbourhood Services  
(May 3, 2000)

Providing an update on the development of a service planning process to enhance the co-ordination of services to people who are homeless; and recommending that:

- (1) this report be directed to the attention of the Federal and Provincial Governments and that they be requested to participate in the enhanced co-ordination of services to the homeless; and
- (2) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

**10. TRANSITIONAL HOUSING ALLOCATIONS FROM THE MAYOR'S HOMELESSNESS INITIATIVES RESERVE FUND.**

Commissioner of Community and Neighbourhood Services  
(May 4, 2000)

Describing the process for inviting transitional housing funding proposals; proposing first-round allocations from the Mayor's Homelessness Initiatives Reserve Fund; outlining next steps; and recommending that:

- (1) grants in support of development of transitional housing projects be approved as follows, and these grants be deemed to be in the interest of the municipality:
  - (a) project planning grants totalling \$218,700.00, as specified in Appendix "A";
  - (b) major capital grants totalling \$500,000.00, also as specified in Appendix "A";
  - (c) a capital grant in the amount of \$225,000.00 be provided to Eva's Initiatives to complete the Eva's Phoenix transitional youth shelter at 11 Ordnance Street;
- (2) \$50,000.00 for associated project management and administration costs be borne by the Mayor's Homelessness Initiatives Reserve Fund;
- (3) funds in the amount of \$993,700.00 (the sum total of the Recommendations Nos. (1) and (2) above) be transferred from the Mayor's Homelessness Initiatives Reserve Fund to the 2000 Operating Budget of the Shelter, Housing and Support Division, to fund the above grants and project management and administration costs; and that the gross expenditure and revenue budgets of the Shelter, Housing and Support Division be increased by \$993,700.00 to reflect a zero net impact on the Division's 2000 Operating Budget;
- (4) the City enter into a grant agreement or agreements with each grant recipient, and:
  - (a) such agreements to be on the terms and conditions set out in the body of this report and such other terms and conditions deemed necessary by the Commissioner of Community and Neighbourhood Services in consultation with the City Solicitor;
  - (b) release of funds be subject to the recipient meeting such conditions as may be set out in the grant agreement, within six months of Council approval of the grant; and
- (5) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto, including the introduction of any necessary bills in Council.

**11. EXPANDED TENANT HOTLINE SERVICE.**

Commissioner of Community and Neighbourhood Services  
(May 3, 2000)

Providing an update on the Request for Proposals process for the expanded tenant hotline services; and recommending that:

- (1) the expanded tenant hotline service be implemented on August 1, 2000, at a funding level of \$152,000.00 approved by Council on April 26, 2000; and
- (2) Council extend funding for the current hotline service operated by the Federation of Metro Tenants' Associations to July 31, 2000, in order to ensure continuation of service, completion of the Request for Proposals process and proper transition should there be a change in the service provider, before the expanded hotline service is implemented.

**12. EVICTION PREVENTION PROJECTS:  
1999 RESULTS AND PROPOSALS FOR 2000.**

Commissioner of Community and Neighbourhood Services  
(May 3, 2000)

Summarizing the results of the 1999 eviction prevention projects funded by the City; providing recommendations for 2000 programs; and an update on rental housing information and eviction data as requested by Council in June 1999; and recommending that:

- (1) the Commissioner of Community and Neighbourhood Services be authorized to disburse funding in the approved Shelter, Housing and Support Operating Budget for Eviction Prevention as follows:
  - (a) \$20,000.00 for the development of an action plan and services through action research to address the underlying causes of evictions for low-income families, remove barriers to obtaining permanent housing, and intervene at appropriate points prior to these families becoming homeless, and that the Commissioner of Community and Neighbourhood Services be authorized to select a community group to perform such work through a Request for Proposals process;
  - (b) \$25,000.00 to a group selected through a Request for Proposals process to determine the options for, and feasibility of, initiating a program which

would reduce the impact of rent defaults as a strategy to prevent eviction;  
and

- (c) \$10,000.00 for updating, reprinting and distributing the Tenant Survival Manual and companion checklists and the Eviction Prevention Kit, as well as developing, printing and distributing education and information materials in other areas related to tenant and landlord matters;
- (2) Council request the Chair of the Ontario Rental Housing Tribunal to set up a meeting between appropriate staff of the Tribunal and Shelter, Housing and Support Division to discuss options for the Tribunal to provide the City with better data on evictions, including different grounds for all eviction applications and dispositions of the applications, to help us better understand the problem of evictions and develop appropriate prevention strategies;
- (3) Council receive the findings and recommendations in the final report of the Early Intervention Project for information and forward the appropriate recommendations of the report to the Province as follows:
  - (a) Recommendations Nos. (1) to (8) be forwarded to the Ontario Rental Housing Tribunal and appropriate Tribunal officials;
  - (b) Recommendations Nos. (9) and (10) be forwarded to the Minister of Municipal Affairs and Housing and appropriate provincial officials;
  - (c) Recommendation No. (12) be forwarded to the Metropolitan Toronto Housing Authority and its appropriate officials; and
  - (d) Recommendation No. (14) be forwarded to the Toronto Housing Company and its appropriate officials.

**(NOTE: COPIES OF THE "EARLY INTERVENTION PILOT PROJECT FINAL REPORT" BY THE CENTRE FOR EQUALITY RIGHTS IN ACCOMMODATION WAS FORWARDED TO MEMBERS OF COUNCIL ONLY.)**

**13. EVICTION PREVENTION STRATEGIES AT THE TORONTO HOUSING COMPANY.**

Chief Executive Officer of the Toronto Housing Company  
(May 2, 2000)

Responding to the request of the Community Services Committee to report on eviction prevention measures and their effectiveness for the Toronto Housing Company and the



Metropolitan Toronto Housing Authority, in consultation with existing tenant associations; and recommending that this report be received for information.

**13a. TENANT ISSUES RESULTING FROM AMALGAMATION OF THE METROPOLITAN TORONTO HOUSING AUTHORITY AND THE TORONTO HOUSING COMPANY.**

Councillor Jack Layton,  
Co-Chair, Advisory Committee on Homeless and Socially Isolated Persons  
 (May 3, 2000)

Indicating that the Advisory Committee on Homeless and Socially Isolated Persons on April 14, 2000, during consideration of the report on Eviction Prevention Strategies at the Toronto Housing Company and Metropolitan Toronto Housing Authority, raised a number of concerns with respect to eviction rates and practices in public housing; and advising that the Advisory Committee adopted the following motion and requested that the Community Services Committee also support the following:

- (1) that the Community Services Committee endorse the principle that, if any plans proceed to jointly operate or to amalgamate the Metropolitan Toronto Housing Authority and the Toronto Housing Company, key community stakeholders, including the Interclinic MTHA Working Group, be consulted to ensure the protection of tenant rights; and
- (2) that this request be forwarded to the Chief Executive Officer of the Toronto Housing Company for discussion with the Metropolitan Toronto Housing Authority.

**14. UPDATE ON THE RESIDENTIAL REHABILITATION ASSISTANCE PROGRAM.**

Commissioner of Community and Neighbourhood Services  
 (May 4, 2000)

Providing an update on the Residential Rehabilitation Assistance Program (RRAP) activity, including preservation of affordable apartments and rooming houses and creation of new units in existing buildings; and recommending that:

- (1) Canada Mortgage and Housing Corporation be requested to support a second suite pilot project within the 2000/2001 RRAP allocation for the City of Toronto; and
- (2) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

**15. IMPLEMENTATION OF THE INTAKE SCREENING UNIT PILOT IN THE CITY OF TORONTO.**

Commissioner of Community and Neighbourhood Services

(May 5, 2000)

Recommending that:

- (1) City Council endorse the implementation plan for piloting the Intake Screening Unit component of the Service Delivery Model in Toronto, developed by Toronto Social Services in conjunction with the Province, subject to full (100 percent) Provincial funding of \$382,000.00;
- (2) as part of the implementation process, Toronto Social Services evaluate the operation and outcomes of the pilot and report back to the Community Services Committee in late 2000;
- (3) the Chief Financial Officer and Treasurer be authorized to process the necessary budget adjustments to the Toronto Social Services' approved 2000 Operating Budget to reflect gross cost of \$382,000.00, provincial funding of \$382,000.00, and net cost of \$0 to the City; and
- (4) the appropriate City officials be authorized and directed to take the necessary action to give effect hereto.

**16. TERMS OF REFERENCE - IMMIGRATION AND SETTLEMENT POLICY FRAMEWORK.**

Commissioner of Community and Neighbourhood Services

(May 1, 2000)

Recommending that:

- (1) the Community and Neighbourhood Services Department and the Chief Administrator's Office proceed with the development of a City of Toronto Immigration and Settlement Policy Framework;
- (2) the Commissioner of Community and Neighbourhood Services report back to Community Services Committee in the fall of 2000 for approval of the policy framework; and

- (3) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

**17. ESTABLISHMENT OF A "211" COMMUNITY INFORMATION TELEPHONE SERVICE.**

Commissioner of Community and Neighbourhood Services  
(May 3, 2000)

Respecting the proposed "211" Community Information Telephone Service for the City of Toronto; and recommending that:

- (1) Council endorse the application by Community Information Toronto, the United Way of Greater Toronto, Inform Canada and the United Way of Canada – Centraide Canada, to the Canadian Radio-television and Telecommunications Commission (CRTC) for the designation of 211 as a community information service;
- (2) the City of Toronto register in the public process identified by the CRTC;
- (3) this report be referred to the Telecommunications Steering Committee for its concurrence; and
- (4) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

**18. IMPLEMENTATION OF THE TORONTO SENIORS TASK FORCE REPORT AND THE ESTABLISHMENT OF THE TORONTO SENIORS ASSEMBLY.**

Commissioner of Community and Neighbourhood Services  
(May 2, 2000)

Providing an overview of the departmental responses to and the preliminary financial implications of implementing the final report of the Toronto Seniors Task Force Report; proposing the mandate and membership selection for the Toronto Seniors Assembly; and recommending that:

- (a) Council adopt the proposed mandate and membership of the Toronto Seniors Assembly as outlined in Appendix 3; and
- (b) appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

**19. PURCHASE OF SUPPORTIVE HOUSING SERVICES AT WILLOWDALE MANOR.**

Commissioner of Community and Neighbourhood Services  
(April 13, 2000)

Respecting the purchase of service agreement with St. Elizabeth Health Care for provision of supportive housing services to clients residing at Willowdale Manor; and recommending that:

- (1) City Council approve an increase in the rate paid under the current purchase of service agreement with St. Elizabeth Health Care from \$13.50 per hour to \$16.00 per hour;
- (2) the rate increase be retroactive to April 1, 2000, which is the first day of the 2000/2001 budget year for the Ministry of Health and Long-Term Care (MOHLTC);
- (3) the approval of the rate increase be conditional upon the agreement of the MOHLTC; and
- (4) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

**20. APPOINTMENTS TO THE ADVISORY COMMITTEE ON HOMES FOR THE AGED.**

City Clerk  
(May 5, 2000)

Advising that the Advisory Committee on Homes for the Aged on May 5, 2000, recommended the adoption of a report (April 12, 2000) from the General Manager, Homes for the Aged, recommending that Ms. Mary Ellen Glover and Ms. Carol Libman be approved for membership on the Advisory Committee on Homes for the Aged, for a period of three years, effective June 1, 2000, with the option of an additional term as outlined in the terms of reference.

**21. CHILDREN AND YOUTH ACTION COMMITTEE 2000 WORK PLAN.**

City Clerk, Children and Youth Action Committee  
(May 5, 2000)

Advising that the Children and Youth Action Committee on May 4, 2000, had before it a communication (March 22, 2000) from the City Clerk indicating that the Community Services Committee had forwarded to the Children and Youth Action Committee (CYAC) the CYAC 2000 Work Plan; and that the CYAC recommended that:

- (1) Council approve the 2000 work plan for the Children and Youth Action Committee as outlined in Appendix A and B of the report (March 7, 2000) from the Children and Youth Advocate, subject to amending the Time Line for the Children and Youth Summit to read “end of September 2000”; and
- (2) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

**22. SUSTAINABILITY ROUNDTABLE MEMBERSHIP.**

City Clerk  
(April 20, 2000)

Advising that City Council on December 14, 1999, in its adoption of Clause No. 4 of Report No. 11 of the Policy and Finance Committee, headed "Proposed Governance Model for Advanced Environmental Decision-Making", established the Sustainability Roundtable; and recommending that the Community Services Committee appoint a representative to the Sustainability Roundtable, and that the said appointment be in effect to the end of the current term of Council.

**ANY OTHER MATTERS.**