

Agenda Index

### **COMMUNITY SERVICES COMMITTEE**

### AGENDA

Date of Meeting: Time: Location: Thursday, June 15, 2000 9:30 a.m. Committee Room 1 City Hall 100 Queen Street West Enquiry: Rosalind Dyers Committee Administrator 392-8018

DECLARATIONS OF INTEREST PURSUANT TO THE MUNICIPAL CONFLICT OF INTEREST ACT.

**CONFIRMATION OF MINUTES.** 

DEPUTATIONS. List to be Distributed at Meeting

COMMUNICATIONS/REPORTS.

### 1. LICENSING AND REGULATION OF PATIENT TRANSPORTATION SERVICES.

Commissioner of Works and Emergency Services (May 17, 2000)

Providing an update on the progress of licensing and regulating patient transportation services; and recommending that the report be received for information.

### 2. FIRE SERVICES BURSARY OUTREACH PROGRAM.

Commissioner of Works and Emergency Services and the Fire Chief (May 31, 2000)

Providing options on how priorities can be reordered and programs adjusted in Fire Services to fund the Bursary Outreach Program out of the approved 2000 Operating budget; advising that the only viable funding source to fund the Program is from the building maintenance program, and transferring funds from this program would be detrimental and is not a recommended option at this time; and recommending that the report be received for information purposes.

# 3. COMMUNITY SERVICES GRANTS PROGRAM - 2000 ALLOCATIONS AND APPEALS REPORT.

Advising that the Community Services Grants Appeals Sub-Committee on May 31, 2000, recommended to the Community Services Committee:

- (a) the adoption of the report dated May 17, 2000, from the Commissioner of Community and Neighbourhood Services; and
- (b) that the Province of Ontario be advised of the recommendation regarding City funding for literacy programs, and be requested to fund the shortfall for such programs from the Literacy and Basic Skills (LBS) Program; and further that the Commissioner of Community and Neighbourhood Services report to the Community Services Committee on the outcome of discussions with the Province in this regard;

and further:

- (i) referred the appeals from the following to the Commissioner of Community and Neighbourhood Services for further review and recommendation thereon to the Community Services Committee, for its meeting on June 15, 2000:
  - Access Alliance Multicultural Community Health Centre (Item No. 2);
  - Agincourt Community Services Association (Item No. 10);
  - Association of Pensioners and Injured Workers of Ontario (Item No. 20);
  - Baycrest Centre for Geriatric Care (Item No. 25);
  - Bloor Information and Life Skills Centre (Item No. 33);
  - Canadian Multilingual Literacy Centre (Item No. 44);
  - Canadian Tamil Youth Development Centre (Item No. 48);
  - Delta Child Care Network of Ontario (Item No. 98);
  - East York Learning Experience (Item No. 109);

- Flemingdon Neighbourhood Services (Item No. 128);
- Learning Disabilities Association of North York (Item No. 171);
- Malvern Family Resource Centre (Item No. 176);
- Mennonite New Life Centre of Toronto (Item No. 179);
- Metro Association of Family Resource Programs (Item No. 181);
- Northwood Neighbourhood Services (Item No. 209);
- Ontario Council of Agencies Serving Immigrants (Item No. 213);
- Ralph Thornton Centre (Item No. 234);
- Scarborough Distress Centre (Item No. 244);
- St. Christopher House Literacy Program (Item No. 270);
- Toronto East End Literacy Project (Item No. 296);
- Whyy Mee Family Counselling Foundation of Toronto (Item No. 329);
- Working Women Community Centre (Item No. 336); and
- Youth Clinical Services (Item No. 345);
- (ii) referred the appeal from the Canadian Tamil Youth Development Centre (Item No. 48) to the Commissioner of Community and Neighbourhood Services with a request that a Community Development Officer meet with the agency to assist them in applying for future grants; and
- (iii) referred the appeal from the York-Fairbank Seniors Centre (Item No. 340) to the Commissioner of Community and Neighbourhood Services with a request that a Community Development Officer meet with the agency to discuss ways and means for them to obtain volunteer help or other appropriate sources of funding for their recreation program.
- (NOTE: MEMBERS OF COUNCIL ARE REQUESTED TO BRING TO THE COMMUNITY SERVICES COMMITTEE ON JUNE 15, 2000, A COPY OF THE APPENDIX "C" PROVIDING THE INDIVIDUAL AGENCY SUMMARY SHEETS, WHICH WAS ATTACHED TO ITEM NO. 2 OF THE COMMUNITY SERVICES GRANTS APPEALS SUB-COMMITTEE AGENDA FOR ITS MEETING ON MAY 31, 2000.)

### **3a.** Commissioner of Community and Neighbourhood Services (June 2, 2000)

Responding to the request to report on the Community Services Grants Programs appeals; and recommending that:

(1) the appeal fund of \$40,000.00 be allocated as recommended in Appendices 1 and 2 of this report; and

(2) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

### (NOTE: A COPY OF THE APPENDIX 2 REFERRED TO IN THE FOREGOING REPORT WAS FORWARDED TO ALL MEMBERS OF COUNCIL ONLY AND A COPY THEREOF IS ON FILE IN THE OFFICE OF THE CITY CLERK.)

### 4. BREAKING THE CYCLE OF VIOLENCE GRANTS PROGRAM - 2000 ALLOCATIONS AND APPEALS REPORT.

<u>City Clerk</u> (May 31, 2000)

Advising that the Community Services Grants Appeals Sub-Committee on May 31, 2000, recommended to the Community Services Committee the adoption of a report dated May 18, 2000, from the Commissioner of Community and Neighbourhood Services; and further referred the appeals from the following to the Commissioner of Community and Neighbourhood Services for further review and recommendation thereon to the Community Services Committee for its meeting on June 15, 2000:

- The Boys' Home (Item No. 13);
- Central Eglinton Community Centre (Item No. 19);
- Connecting Communities with Counsel Steering Committee (Item No. 28);
- Crime Concern/Neighbourhood Watch (Item No. 30);
- Mennonite New Life Centre of Toronto (Item No. 69);
- Metropolitan Action Committee on Violence Against Women and Children (Item No. 72);
- Riverdale Housing Action Group (Item No. 91);
- Toronto Arts for Youth Association (Item No. 107);
- University Settlement Recreation Centre (Item No. 113); and
- Youth Clinical Services (Item No. 126).
- (NOTE: MEMBERS OF COUNCIL ARE REQUESTED TO BRING TO THE COMMUNITY SERVICES COMMITTEE ON JUNE 15, 2000, A COPY OF THE APPENDIX "B" PROVIDING THE INDIVIDUAL AGENCY SUMMARY SHEETS, WHICH WAS ATTACHED TO ITEM NO. 3 OF THE COMMUNITY SERVICES GRANTS APPEALS SUB-COMMITTEE AGENDA FOR ITS MEETING ON MAY 31, 2000.)

### **4a.** Commissioner of Community and Neighbourhood Services (June 2, 2000)

Responding to the request to report on the Breaking the Cycle of Violence Grants Program appeals; and recommending that:

- (1) the appeal fund of \$25,000.00 be allocated as recommended in Appendices 1 and 2 of this report; and
- (2) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

### (NOTE: A COPY OF THE APENDIX 2 REFERRED TO IN THE FOREGOING REPORT WAS FORWARDED TO MEMBERS OF COUNCIL ONLY, AND A COPY THEREOF IS ON FILE IN THE OFFICE OF THE CITY CLERK.)

### 5. CITY OF TORONTO HOMELESS INITIATIVES FUND - APPEALS.

<u>City Clerk</u> (May 31, 2000)

Advising that the Community Services Grants Appeals Sub-Committee on May 31, 2000, referred appeals from the following to the Commissioner of Community and Neighbourhood Services for further review and recommendation thereon to the Community Services Committee for its meeting on June 15, 2000:

- COTA;
- Central Neighbourhood House;
- Community Information Fairview;
- Evergreen Health Centre (Yonge Street Mission);
- Fred Victor Centre;
- Justice for Children and Youth;
- Touchstone Youth Centre;
- UPAWA; and
- University Settlement Recreation Centre.

### 5a. <u>Commissioner of Community and Neighbourhood Services</u> (June 2, 2000)

Responding to the request to report on the appeals to the City of Toronto Homeless Initiatives Fund; and recommending that:

- Council approve funding in the amount of \$50,000.00 from the City of Toronto Homeless Initiatives Fund to Central Neighbourhood House for the operation of a Vulnerable Seniors Housing Support Program;
- (2) Council approve funding in the amount of \$6,700.00 from the City of Toronto Homeless Initiatives Fund to COTA Comprehensive Rehabilitation and Mental Health Services to operate a "safe room" for socially isolated homeless men who currently live on the streets;
- (3) Council approve funding in the amount of \$10,000.00 from the City of Toronto Homeless Initiatives Fund to Fred Victor Centre to operate a Community Communications Centre that will provide opportunities for homeless and marginally housed people to be trained in the use of electronic and print media;
- (4) Council approve funding in the amount of \$3,000.00 from the City of Toronto Homeless Initiatives Fund to the Unemployed Professional African Women and Men Association UPAWA to provide transportation assistance, volunteer honoraria and childcare support to low income and homeless clients (funding is conditional on the agency securing a suitable trustee);
- (5) Council approve funding in the amount of \$25,000.00 from the City of Toronto Homeless Initiatives Fund to Yonge Street Mission's Evergreen Health Centre to provide child care for street involved young parents in order to enable them to access housing supports, health care, employment and other services; and
- (6) the appropriate City officials be authorized and directed to take the necessary action to give effect hereto.
- (NOTE: A COPY OF THE APPENDIX B REFERRED TO IN THE FOREGOING REPORT WAS FORWARDED TO MEMBERS OF COUNCIL ONLY, AND A COPY THEREOF IS ON FILE IN THE OFFICE OF THE CITY CLERK.)

### 6. 761 COMMUNITY DEVELOPMENT CORPORATION.

Commissioner of Community and Neighbourhood Services (June 2, 2000)

Advising that the 761 Community Development Corporation requires a \$30,000.00 advance on its 2000 City of Toronto Homeless Initiatives Fund (CT-HIF) in order to provide funding for senior staff, financial management and organizational support; noting that funding from the CT-HIF would normally flow to projects in October 2000, but, due to unanticipated delays in funding from Human Resources Development Canada, the organization is experiencing cash-flow problems; and recommending that:

- (1) Council approve a grant in the amount of \$30,000.00 to the 761 Community Development Corporation in order to provide managerial support to the community economic development projects the Corporation operates; and
- (2) the appropriate City officials be authorized and directed to take the necessary action to give effect hereto.

### 7. STATUS OF THE NEW HOSTEL AT 1673 KINGSTON ROAD: BIRCHMOUNT RESIDENCE.

Commissioner of Community and Neighbourhood Services (May 30, 2000)

Providing an update on the progress made and the issues raised with respect to the new men's hostel, named Birchmount Residence, at 1673 Kingston Road, which opened in December 1999; concluding that, as a result of the work and commitment of all key stakeholders, Birchmount Residence has been well integrated into the community; and recommending that the report be received for information by both the Community Services Committee and Council.

### 8. PROCESS TO UPDATE HOSTEL STANDARDS.

Commissioner of Community and Neighbourhood Services (May 26, 2000)

Respecting the process to update Hostel Standards; advising that, during 2000, the Hostel Standards document will be updated through consultations with shelter operators, shelter users and other associated groups, and that as part of the update a plain language document detailing client rights and responsibilities will be developed; and recommending that the report be received for information.

# 9. FEDERAL ANNOUNCEMENT ON SUPPORTING COMMUNITIES PARTNERSHIP INITIATIVE.

Commissioner of Community and Neighbourhood Services (June 2, 2000)

Respecting the Federal Government's recent announcement of the allocation to Toronto under the Supporting Communities Partnership Initiative (SCPI); and recommending that:

- (1) Council approve the Federal Government's request for the City of Toronto to take the lead administration role for the Supporting Communities Partnership Initiative in Toronto, subject to satisfactory clarification of administration costs and program issues;
- (2) the Commissioner of Community and Neighbourhood Services seek clarification from the Federal Government and report as further details are available about outstanding issues related to SCPI including:
  - (a) the roles of the City, Province and Federal Governments in implementing the key components of the program;
  - (b) program criteria and funding mechanisms; and
  - (c) program administration costs;
- (3) Council approve the establishment of a council reference group, comprised of the Mayor or his designate, the Chair of the Community Services Committee and the Co-Chair of the Advisory Committee on Homeless and Socially Isolated Persons to oversee the implementation of the Supporting Communities Partnership Initiative;
- (4) City staff convene a community reference group to support the development of a community plan;
- (5) the Commissioner of Community and Neighbourhood Services report to Community Services Committee in September 2000 with recommendations and an action plan for implementing SCPI in Toronto; and
- (6) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

## **10.** APPOINTMENT OF TENANT DIRECTORS TO THE TORONTO HOUSING COMPANY INC.

Chief Executive Officer, <u>Toronto Housing Company Inc.</u> (June 1, 2000)

Advising that the Board of Directors of the Toronto Housing Company Inc. on May 29, 2000, recommended the adoption of a report, as amended, dated May 16, 2000, from the Chief Executive Officer wherein it recommends that the following nominees be appointed to sit as Tenant Directors on the Toronto Housing Company Inc., effective the Board's meeting in July 2000:

Sushil Bajpai	-	Humber-Eglinton
Jim Mackenzie	-	St. Jamestown
Sandy Nimmo	-	Downtown West

### **11.** MTHA NEW RENT SUPPLEMENT ALLOCATIONS.

Commissioner of Community and Neighbourhood Services (June 1, 2000)

Proposing terms for City approval of new Metropolitan Toronto Housing Authority rent supplement allocations; noting that the cost for any new rent supplement units will be covered by the Province for the first five years and outlining the costs to the City after that point; and recommending that:

- (1) City Council concur with funding commitments by the Metropolitan Toronto Housing Authority of up to 511 new rent supplement units, with the understanding that when the City assumes funding responsibility after year five, the step-out costs for tenants in place will be mainly covered by provincial transfers of federal housing funds;
- (2) approval of any further rent supplement commitments by the Province or the Metropolitan Toronto Housing Authority be subject to the following conditions:
  - (a) concurrence of City of Toronto;
  - (b) earmarking of provincial funds in advance to cover "step-out" subsidy costs, so that at the end of the provincial five-year commitment, provincial subsidies continue for tenants in the units concerned until they either choose to move or no longer need subsidy; and

- (c) allocation of some rent supplement to new rental supply (private or non-profit); and
- (3) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

#### **12.** SALE OF OHC HOUSING UNITS.

The Honourable Tony Clement, <u>Minister of Municipal Affairs and Housing</u> (May 8, 2000)

Responding to a communication from the Chair of the Community Services Committee regarding the sale of Ontario Housing Corporation single and semi-detached housing units; advising that the Board of Directors of OHC presented its recommendations with respect to the sale of these units on April 14, 2000, and that these recommendations will be reviewed carefully before any action is undertaken; and providing assurance that the suggestion that revenues generated from the sale of units be reinvested in the housing portfolio will be taken into consideration during the review of the Board recommendations.

### **13.** PURCHASE OF SUPPORTIVE HOUSING SERVICES AT WILLOWDALE MANOR.

Commissioner of Community and Neighbourhood Services (May 31, 2000)

Responding to the request of the Committee on May 18, 2000, to provide further information on the feasibility of directly employing CUPE Local 79 employees to provide supportive housing services at Willowdale Manor; and recommending that the report be received for information.

### 14. ISSUES RELATED TO LODGING AND BOARDING HOMES IN THE CITY OF TORONTO.

<u>Commissioner of Community and Neighbourhood Services</u> (June 1, 2000)

Providing information and clarification of issues related to the lodging home part of the unregulated accommodation care sector; and recommending that:

- (1) the City initiate research to examine the pressures on supportive lodging and boarding homes, with particular attention to harder to serve residents, lack of other types of affordable housing, and adequacy of per diems paid to operators;
- (2) the City continue to work with the Federal and Provincial Governments to maintain and improve housing for low-income, vulnerable people; and
- (3) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

#### **15.** UPDATE ON RETIREMENT HOMES HOTLINE AND RELATED INSPECTIONS.

Secretary, <u>Board of Health</u> (May 29, 2000)

Advising that the Board of Health on May 29, 2000, received a report (May 25, 2000) from the Medical Officer of Health providing an update on the Retirement Homes program activities including the Hotline and related inspections, and directed that such report be forwarded to the Community Services Committee and the Seniors' Advocate for information.

### **16.** DENTAL CARE FOR HOMELESS PEOPLE.

Secretary, <u>Board of Health</u> (May 1, 2000)

Advising that the Board of Health on May 1, 2000, had before it a report (March 23, 2000) from the Medical Officer of Health responding to a request from the Community Services Committee to report on strategies to develop a program to meet the dental needs of people who are homeless; advising of the action taken by the Board; which were adopted by City Council at its meeting on May 9, 10 and 11, 2000; and, in accordance with such action, forwarding the report to the Community Services Committee for information.

### **17.** PATTERNS OF CHILD RESPIRATORY ILLNESS IN TORONTO.

Secretary, <u>Board of Health</u> (May 29, 2000)

Advising that the Board of Health on May 29, 2000, adopted a report (May 16, 2000) from the Medical Officer of Health respecting the results of an investigation into certain patterns of childhood respiratory illness in Toronto, and wherein, in part, it recommended that the Board of Health forward this report to the Community Services Committee for information.

# **18.** REQUEST FOR INCREASED PROVINCIAL COST-SHARING FOR CHILD CARE SERVICES.

<u>Commissioner of Community and Neighbourhood Services</u> (June 5, 2000)

Outlining efforts to date to secure provincial cost-sharing for the child care enrichment and expansion items approved in the City's Operating Budget and proposing additional efforts; and recommending that:

- (1) the Mayor, in consultation with the Chair of the Community Services Committee and the Children's Advocate communicate to the Premier of Ontario and the Minister of Community and Social Services the City's serious concern that the two-year increase of 1 and 1.5 per cent approved for provincial transfer payment agencies serving children was not also applied to the child care system managed by the City and seek positive reconsideration of this matter from the Province;
- (2) the Department be directed to bring back a report in July describing the results of further provincial negotiation and proposing City spending options in keeping with the provincial response received by that time; and
- (3) the appropriate City officials take the necessary action to give effect thereto.

# **19.** MAXIMIZING THE SUPPORT TO EMPLOYMENT PROGRAM (STEP) TO INCREASE CHILD CARE OPTIONS FOR ONTARIO WORKS CLIENTS.

Commissioner of Community and Neighbourhood Services (May 31, 2000)

Outlining strategies to increase the child care service options for Ontario Works Clients; and recommending that:

- (1) the broad range of service delivery strategies outlined in this report in support of Ontario Works clients, and particularly those involved in community placement activities be supported;
- (2) the Department implement the necessary and sufficient financial and service tracking processes to provide the accountability required under the provincial guidelines governing the use of STEP;
- (3) authority be given to the Department to increase and extend service contracts with providers of child care services in such a way that home child care providers may receive the same level of payment as they currently receive on behalf of regular subsidized clients; and
- (4) the appropriate officials take the necessary action to give effect thereto.

### **20.** FEES FOR COMMUNITY USE OF SCHOOLS.

City Clerk (June 1, 2000)

Advising that the Children and Youth Action Committee on May 29, 2000, recommended to the Community Services Committee that:

- (1) the Toronto District School Board be requested to defer making a decision on fees for community use of space for one year;
- (2) the Toronto District School Board be requested to hold in-depth consultation with community groups on the impact of fees and service reductions; and
- (3) the Minister of Education be requested to amend the school funding formula since it results in reduced access to School Board space for programs and services for children and youth.

### 21. FOOD AND HUNGER ACTION COMMITTEE PHASE 1 REPORT, "PLANTING THE SEEDS".

Commissioner of Community and Neighbourhood Services

Report will not be available until after the Press Conference scheduled to be held on June 13, 2000.

### ANY OTHER MATTERS.