
COMMUNITY SERVICES COMMITTEE

AGENDA

Date of Meeting: Thursday, July 13, 2000 **Enquiry:** Rosalind Dyers
Time: 9:30 a.m. **Committee Administrator**
Location: Committee Room 1 **392-8018**
City Hall
100 Queen Street West

**DECLARATIONS OF INTEREST PURSUANT TO
THE MUNICIPAL CONFLICT OF INTEREST ACT.**

CONFIRMATION OF MINUTES.

DEPUTATIONS. List to be Distributed at Meeting

COMMUNICATIONS/REPORTS.

1. EMERGENCY SERVICES ON THE WATERFRONT.

Commissioner of Works and Emergency Services,
Fire Chief and General Manager, Toronto Ambulance
(June 27, 2000)

Providing an overview of the emergency services on the waterfront in response to a request from the Budget Advisory Committee on November 17, 1999, to report on:

- (a) "the provision of emergency services on the waterfront (Marine) to include the number of staff, and the number of pieces of equipment for each unit as of January 1, 1999, and January 1, 2000, and
- (b) how waterfront marine services are provided elsewhere along the Lake Ontario communities and the most appropriate way of eliminating duplication";

and recommending that the report be received for information.

2. DEVELOPMENT OF A STRATEGY TO REDUCE THE NUMBER OF FALSE ALARMS IN MTHA BUILDINGS.

Commissioner of Works and Emergency Services
and the Fire Chief
(June 23, 2000)

Responding to the request of the Committee on March 22, 2000, to report with respect to:

- the development of a strategy to reduce the number of false alarms in MTHA buildings; and
- the results of the pilot project to remove the pull alarms from MTHA buildings and replace them with a centrally monitored smoke alarm system as soon as an analysis is complete; and
- the organizations and agencies from which the City is unable to collect fees, and outlining the reasons why such organizations and agencies do not pay;

and recommending that the report be received for information.

3. TORONTO FIRE SERVICES - 1999 ANNUAL REPORT.

Commissioner of Works and Emergency Services
and the Fire Chief
(June 27, 2000)

Submitting, for information, the Toronto Fire Services 1999 Annual Report.

(NOTE: COPIES OF THE ANNUAL REPORT WILL BE FORWARDED TO MEMBERS OF COUNCIL AS SOON AS IT IS AVAILABLE.)

4. REVIEW OF THE RAVE RESTRICTIONS.

Toronto Youth Cabinet
(June 27, 2000)

Providing the comments of the Toronto Youth Cabinet with respect to the various restrictions imposed on raves; noting its opposition to the implementation of such onerous regulations; and recommending that this communication be forwarded to City Council for consideration during its review of raves.

5. USE OF THE CHILD CARE CAPITAL RESERVE.

Commissioner of Community and Neighbourhood Services
(June 26, 2000)

Recommending that:

- (1) the criteria governing the use of the Child Care Capital Reserve outlined in this report be approved;
- (2) approval be given to use up to \$550,000.00 to support the relocation, relicensing and renovation plans for the four child care programs, as listed in Appendix I, affected by school closures September 2000;
- (3) consistent with the July 27, 1999, Council directive, any future user fee surplus from subsidized child care clients be transferred to the Child Care Capital Reserve; and
- (4) the appropriate City officials be authorized to take the necessary action to give effect thereto.

6. ANNUALIZED IMPLICATIONS OF THE "WELCOME BABY PACKAGE" MILLENNIUM PROJECT.

Commissioner of Community and Neighbourhood Services
(June 26, 2000)

Responding to the request of the Committee to report on the future budget implications of continuing the City's "Welcome Baby Package" millennium initiative; advising that the total annualized costs to the City of continuing the initiative is approximately \$140,000.00; and recommending that:

- (1) the "Welcome Baby Package" millennium initiative be continued contingent upon funds remaining available in the approved 2001 budgets of the contributors to this initiative;
- (2) an evaluation of recipient satisfaction and analysis of the package impact be undertaken to assess the utility of the initiative and guide its future evolution; and
- (3) the appropriate City officials take the necessary action to give effect thereto.

7. EARLY CHILDHOOD EDUCATION, DEVELOPMENT AND CARE PILOT PROJECT.

Commissioner of Community and Neighbourhood Services
(June 27, 2000)

Providing the results of the feasibility study for a pilot project in Early Childhood Education Development and Care (ECEDC); and recommending that:

- (1) the recommendations in the attached ECEDC pilot project report executive summary be endorsed by Council;
- (2) the budget of the Children's Services Division be adjusted by \$100,000.00 for the year 2000 with corresponding revenue from the Social Services Reserve Fund for project management and co-ordination;
- (3) staff report back in September, 2000 on the funds needed to support an "early leader" pilot site, a process to obtain proposals for pilot sites and the status of discussions with other funding partners;
- (4) a further staff report outline the successful proposals, the funds necessary to support them as pilot sites and the cost of project evaluation;
- (5) the Commissioner of Community and Neighbourhood Services report annually on the progress of the ECEDC pilot project;
- (6) the Children's Services Division be authorized to proceed immediately to expend funds on project co-ordination; and
- (7) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

7a. City Clerk
(June 28, 2000)

Advising that the Children and Youth Action Committee on June 26, 2000, during its consideration of the Executive Summary of the Feasibility Study: Early Childhood Education, Development and Care Pilot Project, recommended that:

- (1) the City form a partnership with the Toronto District School Board, the Toronto Catholic School Board and the Atkinson Foundation to administer early childhood education and development care pilot projects;

- (2) Councillor Irene Jones, the Chair of Community Services Committee and the Children's Advocate, on behalf of the Children and Youth Action Committee, be authorized to request the provincial and federal governments to maintain funding support of the pilot projects;
- (3) the Commissioner of Community and Neighbourhood Services take the "initial lead" for drawing together internal and external strategic alliances, to do the following:
 - form a new partnership, with a shared vision and objectives, shared risks and resource contributions, shared benefits and clear accountability for an (ECEDC) pilot project;
 - present a common front for negotiating federal and provincial contributions to the partnership up front, including sustaining funding;
 - identify an early leader as a pilot model to "kick-start" the ECEDC pilot project;
 - work within the new partnership to harmonize children/family policies across sectors and build policy and program coherence; and
 - show by example that more integrated, less fragmented goal setting, service planning and management across sectors are achievable;
- (4) a clear accountability framework for the project be developed, including realistic expectations and objectives, and clear roles, responsibilities and reporting relationships, and that the project and its management structure initially come under the planning and reporting mechanisms of the Commissioner of Community and Neighbourhood Services. Further, it is recommended that a new multi-year partnership arrangement for the pilot project include clear, mutually agreed principles and mechanisms for a strong accountability relationship among partners;
- (5) the new partnership adopt a strategic focus, by planning for coherence between project objectives and other emerging children's policy objectives at all levels and by promoting pilot models as just one of many mechanisms for moving forward on an "early years" agenda. Furthermore, it is recommended that the project plan include a sustainability strategy that includes:
 - a strong community development component;
 - a cost/benefit component;
 - an evaluation component as a main project goal;
 - linkages to established public services like education, public health and recreation;

- linkages to municipal, provincial and federal child/family policy initiatives;
 - a strategy for testing and securing multi-year funding commitment; and a communications and information dissemination component;
- (6) project funding sources involving senior government levels be explored immediately by the Commissioner of Community and Neighbourhood Services as “initial lead”, and with new partners as soon as possible following the formation of a new partnership, in order to determine the final parameters and scope for the pilot project and the pilot models component;
- (7) a strong leadership and co-ordinating framework be established for the pilot project as a whole, and at the local pilot model level. Further, it is recommended that the framework include a strong project management function, an integrated planning approach, a project steering function for project oversight and directional guidance, and an advisory “expert panel” for evaluation, research and technical guidance;
- (8) the proposed selection criteria for pilot models be reviewed in terms of:
- clear definition;
 - internal consistency;
 - focus on evaluation;
 - relative weighting or importance;
 - tests of compliance;

and that the criteria include consideration of leadership, readiness to implement a pilot model, and child outcome and advocacy indicators;

- (9) pilot models fit within the policy directions set out in the Toronto Children’s Strategy and within the program policies of all project partners;
- (10) the pilot project build from the existing service base and from experience with “best practice” to identify a range of pilot models that meet project criteria. Furthermore, it is recommended that models be identified along a continuum of integration, and with the possible exception of an “early leader”, that they include a strong community planning and development focus;
- (11) the rationale for selecting pilot model sites be clear and the selection process fair, equitable and transparent. Furthermore, it is recommended that if it is desirable to identify “early leaders”, a two-part selection process (invited “exemplar” sites and RFP process) be used, with sufficient time and resources for community development and proposal support;

- (12) evaluation be highlighted as a goal of the pilot project, that an evaluation plan be included as part of the project plan and that expert advice be included early in the planning process to inform the design of the evaluation plan; and
- (13) an effective communication strategy be included in the project plan and that the strategy includes appropriate messages about child development principles, the importance of the “early years”, links to broader policy directions, stakeholder impacts and mechanisms for the communication and dissemination of information and new knowledge.

8. CHILDREN'S REPORT CARD.

City Clerk

(June 28, 2000)

Advising that the Children and Youth Action Committee on June 26, 2000, recommended that authority be granted for the establishment of a working group comprised of staff from various City divisions, the School Boards and the Children's Aid Societies to gather and analyze data for the Children's Report Card.

9. EFFECTS OF PERMIT FEES AND USER FEES ON THE DELIVERY OF SERVICES FOR CHILDREN AND YOUTH AND ACCESS TO PUBLIC SPACE.

City Clerk

(June 28, 2000)

Advising that the Children and Youth Action Committee on June 26, 2000, recommended that:

- (1) the Commissioner of Community and Neighbourhood Services and the Commissioner of Economic Development and Tourism be requested to allocate resources to research the effects of permit fees and user fees on the delivery of services for children and youth;
- (2) a policy be developed on the protection of services for children and youth to be forwarded to the Children and Youth Action Committee;
- (3) the City's position/policy on charging for its space be clarified; and
- (4) the Children's Advocate, Chair of the Policy Sub-Committee, the Mayor (or his designate) be requested to meet with the Chairs of the Toronto District School Board and the Toronto Catholic School Board and to jointly advocate at the provincial level of government.

10. IMPLEMENTATION COSTS, COST-SHARING STATUS AND PROJECTED OUTCOMES OF THE PROGRAMS WITHIN THE CHILDREN'S ACTION PLAN APPROVED AS PART OF THE CITY'S OPERATING BUDGET.

City Clerk

(June 28, 2000)

Advising that the Children and Youth Action Committee on June 26, 2000, had before it a report (June 20, 2000) from the Commissioner of Community and Neighbourhood Services respecting implementation costs, cost-sharing status and projected outcomes of programs within the Children's Action Plan approved as part of the City's 2000 Operating Budget; and recommending that:

- (1) Council authorize the spending of \$667,000.00, representing the City's 20 percent share towards actual costs for six months for licensed child care programs, and further that the precedent of using any departmental unspent dollars or surplus funds be applied to enable the funds to be used toward the full annualized costs of \$6.7 million for the year 2000;
- (2) the \$667,000.00 be distributed proportionately in accordance with the 2000 budget submissions and Council directives using the same method that was utilized in 1999 and inclusive of home child care provider rates;
- (3) given that one-third of our children are living in poverty and that there are more than 13,000 children on the waiting list for subsidized child care, the City's share of 2,000 spaces be spent on 400 expansion spaces;
- (4) the \$100,000.00 approved in the 2000 budget for resource programs and special needs be distributed in accordance with the recommendations of a working group identified in a communication (February 21, 2000) from the City Clerk, Children and Youth Action Committee, addressed to the Budget Advisory Committee and the Community Services Committee regarding the City of Toronto's 2000 Operating Budget;
- (5) the Commissioner of Community and Neighbourhood Services, Children Services Division, be requested to report in late Spring of 2001 on a full Children Services Plan, that includes a broad range of children's services both City funded and unfunded, and that part of this plan include an examination of the family resource services; and
- (6) a working group composed of Children and Youth Action Committee members, Metro Association of Family Resource Programmes and Family Resource Programme partners, and a representative group of funded and unfunded family resource programs be part of the process.

11. CHILDREN AND YOUTH ACTION COMMITTEE - CHANGES TO MEMBERSHIP.

City Clerk
(June 28, 2000)

Advising that the Children and Youth Action Committee on June 26, 2000, recommended that:

- (1) Ms. Nora Donovan be added to the Children and Youth Action Committee's membership as an alternate member to represent the Toronto Catholic District School Board; and
- (2) Councillor Bossons be deleted from the membership of the Committee.

12. ELIMINATION OF THE PROVINCIAL CLAWBACK ON PREFERRED ACCOMMODATION REVENUE - HOMES FOR THE AGED.

Commissioner of Community and Neighbourhood Services
(June 23, 2000)

Advising of a change in policy by the Ministry of Health and Long Term Care on June 5, 2000, to discontinue the 50 percent clawback on preferred accommodation revenue resulting in the Homes for the Aged Division receiving \$1.35 million in additional revenue in the year 2000; and recommending that:

- (1) the 2000 gross expenditure budget be increased by \$1,000,000.00 to \$128,784,300.00;
- (2) the additional \$1,000,000.00 increase in the expenditure budget be allocated to the Homes' program to refurbish and improve the quality of residents' living environment in 2000;
- (3) the revenue budget be increased by \$1,000,000.00 (Grants from Others) to \$66,617,600.00;
- (4) the Commissioner of Community and Neighbourhood Services, in consultation with the Chief Financial Officer and Treasurer, report back to the Community Services Committee regarding the proposed use of the remaining \$350,000.00;
- (5) this report be referred to the Policy and Finance Committee for consideration; and
- (6) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

13. UPDATE ON THE KENSINGTON HEALTH CENTRE'S APPLICATION FOR ADDITIONAL LONG TERM CARE BEDS.

Commissioner of Community and Neighbourhood Services
(June 21, 2000)

Responding to the request of the Toronto Community Council on May 2, 2000, to report on direction received to clarify and support the concept of a "continuum of care" within a long term care organization, and to clarify the current status of Kensington Health Centre's application to the Ministry of Health and Long Term Care for 150 additional long term care beds; advising that the Kensington Health Centre was not awarded the additional beds requested in its bid, and that it is not known at this time whether the Centre will bid on a future RFP for additional beds; and recommending that the report be received for information.

14. ONTARIO'S LONG TERM CARE SYSTEM.

Commissioner of Community and Neighbourhood Services
(June 23, 2000)

Responding to the request of the Committee on April 19, 2000, to report on the role of the Community Care Access Centres and the various types of long term care facilities available to the elderly; and recommending that the report be received for information.

15. ACCREDITATION SURVEY - BENDALE ACRES.

City Clerk
(June 16, 2000)

Advising that the Advisory Committee on Homes for the Aged on June 16, 2000, had before it a report (June 2, 2000) from the General Manager, Homes for the Aged, forwarding the Accreditation Survey of Bendale Acres undertaken by the Canadian Council on Health Services Accreditation from March 19-21, 2000, and wherein it recommended that:

- (1) this report be forwarded to the Community Services Committee for its information; and
- (2) congratulations be extended to the staff and volunteers at Bendale Acres acknowledging their significant achievement.

and that the Advisory Committee adopted the aforementioned report, and directed that it be forwarded to the Community Services Committee for information.

**16. RESIDENTIAL REHABILITATION ASSISTANCE PROGRAM (RRAP)
SECOND SUITES PILOT PROJECT.**

Commissioner of Community and Neighbourhood Services
(June 29, 2000)

Advising of plans to proceed with a Residential Rehabilitation Assistance Program (RRAP) Second Suite pilot project; indicating that RRAP loans are allocated by Canada Mortgage and Housing Corporation and do not flow through the City's budget; that \$400,000.00 is to be reallocated within CMHC's Toronto RRAP allocation for the Second Suites pilot project, and that, as the delivery agent for RRAP in Toronto, the City will continue to receive the same administration fee per loan as it does with other RRAP activity; and recommending that the report be received for information.

**17. TORONTO HOUSING COMPANY INC. -
PORTFOLIO CAPITAL FUNDING NEEDS.**

Chief Executive Officer,
Toronto Housing Company Inc.
(June 7, 2000)

Advising that, the Board of Directors of the Toronto Housing Company Inc. on March 27, 2000, adopted a report (March 27, 2000) from the Chief Executive Officer respecting the Housing Company's portfolio capital funding needs; and directed that it be forwarded to the Community Services Committee for information.

**18. QUOTATION FOR SUPPLY AND INSTALLATION OF SYSTEMS FURNITURE
WORKSTATIONS - SOCIAL SERVICES.**

Commissioner of Community and Neighbourhood Services
and the Chief Financial Officer and Treasurer
(June 26, 2000)

Recommending that the quotation submitted by Brigholme Business Furnishings be accepted for the supply and installation of approximately 334 Systems Furniture Workstations required by Social Services Offices of the Social Services Division of the Community and Neighbourhood Services Department, during the period ending December 31, 2001, at a total cost of \$1,717,323.59 including all taxes and charges, being the lowest quotation received.

19. THE YOUTH EMPLOYMENT JOB DEVELOPMENT GRANT REVIEW.

Commissioner of Community and Neighbourhood Services

(June 27, 2000)

Providing an overview of the community consultations on the Youth Employment Job Development (YEJD) Grant Program conducted throughout the City; and recommending that:

- (1) the Commissioner of Community and Neighbourhood Services be authorized to enter into contracts with community agencies to provide an overall co-ordination function for the youth employment agencies to increase the effectiveness of their job development activities and deliver projects that emerge from this co-ordination to an amount of no more than \$120,000.00 in 2000;
- (2) the community agencies responsible for the development of a co-ordinated strategy seek partnerships with the Provincial and Federal Governments to increase the funds to support these co-ordination activities in the future;
- (3) the co-ordination project be evaluated after the one year period; and
- (4) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

20. SQUEEGEE WORKING YOUTH MOBILIZATION (SWYM) CONTRACT EXTENSION.

Commissioner of Community and Neighbourhood Services

(June 27, 2000)

Recommending that:

- (1) the Commissioner of Community and Neighbourhood Services be authorized to enter into an agreement with HRDC for the second year of operation of the SWYM program for a twelve-month period beginning September 15, 2000;
- (2) the Commissioner include the 2001 budget implications for the second year of the SWYM program in the 2001 budget request, to be reviewed as part of the Department's 2001 budget review process; and
- (3) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

21. SOCIAL DEVELOPMENT STRATEGY CONSULTATION DOCUMENT.

Commissioner of Community and Neighbourhood Services
(June 27, 2000)

Respecting the Social Development Strategy consultation document; and recommending that:

- (1) Council adopt the draft goals, principles and strategic directions outlined in the overview of the draft Social Development Strategy as a basis for engaging the community in consultation to further refine and develop the strategic directions;
- (2) Council approve the Social Development and Administration Division's contracting with the Community Social Planning Council of Toronto to a maximum of \$45,000.00 (as contained in the Department's 2000 approved Operating Budget) to assist in the strategy, design, co-ordination and support for a community consultation process in 2000 according to a project plan negotiated to the satisfaction of the Commissioner of Community and Neighbourhood Services;
- (3) the Community Services Committee canvass its members to identify a Councillor who would participate in a steering committee to guide the design of the consultation process and the development of the final version of the Social Development Strategy; and
- (4) the Commissioner of Community and Neighbourhood Services report to City Council during the first year of its new term to seek final approval of the Social Development Strategy; and
- (5) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.