
COMMUNITY SERVICES COMMITTEE**AGENDA**

Date of Meeting: Thursday, September 14, 2000 **Enquiry:** Rosalind Dyers
Time: 9:30 a.m. **Committee Administrator**
Location: Committee Room 1 **392-8018**
City Hall
100 Queen Street West

**DECLARATIONS OF INTEREST PURSUANT TO
THE MUNICIPAL CONFLICT OF INTEREST ACT.****CONFIRMATION OF MINUTES.**

DEPUTATIONS. **List to be Distributed at Meeting**

COMMUNICATIONS/REPORTS.**1. TORONTO AMBULANCE CRITICAL CARE TRANSPORT PROGRAM.**

Commissioner of Works and Emergency Services
(July 25, 2000)

Respecting the success of the Critical Care Transport program; and recommending that Council continue to support Toronto Emergency Medical Services in its operation of sophisticated medical programs such as the Critical Care Transport system as a means of alleviating pressures on hospital emergency and intensive care areas.

2. TORONTO AMBULANCE DOCUMENT RETRIEVAL FEE STRUCTURE.

Commissioner of Works and Emergency Services
(August 17, 2000)

Respecting proposed revisions to the fee structure for the retrieval of documents and other requests made by the public; and recommending that:

- (1) the fee structure proposed in the following Table 2.0 be approved:

	Patient Chart \$	Dispatch Record \$	Audio Tape \$	Statement - Each \$	Interview- Each \$
Current	40.00	20.00	50.00	25.00	N/A
Revised	60.00	30.00	60.00	40.00	85.00 per hour;

- (2) the appropriate City officials be given the authority to give effect thereto.

3. REQUEST FOR PROPOSAL FOR THE ACQUISITION OF REPLACEMENT AMBULANCES.

Commissioner of Works and Emergency Services
and the Chief Financial Officer and Treasurer
 (August 25, 2000)

Recommending that:

- (1) the firm of Crestline Coach Limited be awarded the contract to supply twenty-three (23) ambulance vehicles, inclusive of any conversion charges in the amount of \$2,217,203.91 including all taxes and charges, being the proponent submitting the proposal with the highest evaluated score;
- (2) the option to purchase twenty-three (23) vehicles in each of the years 2001 and 2002 be included in the contract in the total amount of \$2,257,172.16 and \$2,311,141.43 respectively, including all taxes and charges;
- (3) the firm of Crestline Coach be requested to supply one additional ambulance as a replacement vehicle for an ambulance declared a total loss as a result of an accident occurring on July 16, 2000, at a net total cost to the City of \$37,000.00 after insurance settlement; and
- (4) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

4. SUNNYBROOK AND WOMEN'S BASE HOSPITAL PROGRAM.

Commissioner of Works and Emergency Services
 (August 30, 2000)

Providing an update on the function and medical leadership roles served by the Division of Prehospital Care, Sunnybrook and Women's College Health Sciences Centre and Toronto Ambulance Services, with respect to Toronto Emergency Medical Services; and recommending that the report be received for information.

5. TORONTO FIRE SERVICES - STATISTICS ON FIRE FATALITIES.

Commissioner of Works and Emergency Services
and the Fire Chief

Responding to the request of the Committee on July 13, 2000, to report on the progress made in reducing fire fatalities in Toronto so far in the year 2000; and recommending that the report be received for information.

6. PROVINCIAL MEASURES TO STRENGTHEN MUNICIPAL EFFORTS TO MAINTAIN SAFE COMMUNITIES AND TO DEAL WITH PROBLEM ADDRESSES.

City Clerk
(August 11, 2000)

Advising that City Council on August 1, 2, 3 and 4, 2000, struck out and referred back the following Recommendation (c) of the Community Services Committee for further consideration and report thereon to the meeting of Council scheduled to be held on October 3, 2000:

- "(c) that City Council be requested to resubmit to the Province of Ontario for consideration and implementation, the suggestions prepared by the Municipal Licensing and Standards Division for provincial measures to strengthen municipal efforts to maintain safe communities and to deal with problem addresses, which were originally presented at a meeting co-ordinated by the Province on March 14, 2000, on Integrated Enforcement."

7. FINAL PAYMENT OF THE FORMER CITY OF TORONTO DAYCARE GRANT.

Commissioner of Community and Neighbourhood Services
(August 24, 2000)

Seeking approval to make a final payment from the former City of Toronto Daycare Grant Program to 62 child care centres still eligible under the original grant criteria;

proposing a strategy for the more equitable reinvestment of the grant money in child care in 2001; and recommending that:

- (1) the 62 non-profit child care programs from the former City of Toronto which continue to qualify under the original criteria of the former City of Toronto Daycare Grant Program receive their grants for 2000 in the amounts specified in Appendix I of this report;
- (2) in 2001 the former City of Toronto Daycare Grant Program be eliminated and the per diem rates paid on behalf of subsidized clients in the above-mentioned centres be adjusted upwards to cover the salary costs currently supported through the daycare grant conditional upon the operators making similar adjustments to per diem rates charged to full fee paying clients in their programs;
- (3) the \$401,904.00 savings from the elimination of the former City of Toronto Daycare Grant program be retained in 2001 as part of the base budget of the Children's Services Division and after being used to pay the City's share of the compensating adjustments to per diem rates the residual amount (estimated to be approximately \$320,000.00) be reinvested as an annual contribution to the Child Care Capital Cost Reserve; and further that this recommendation be considered during the 2001 Operating Budget process, and be forwarded to the Budget Advisory Committee accordingly; and
- (4) the appropriate City officials be authorized to take the necessary action to give effect thereto.

8. A STRATEGY FOR IMPLEMENTING THE CHILD CARE FUNDING APPROVED IN THE 2000 OPERATING BUDGET.

Commissioner of Community and Neighbourhood Services
(August 24, 2000)

Outlining the terms of the year 2000 cost-sharing agreement for child care services negotiated with the Province of Ontario; and recommending that:

- (1) authority be granted to strategically spend the City's portion of the funding approved for child care and family support programs within the 2000 Operating Budget in a way that respects the specifics of the provincial cost-sharing approval, maximizes the use of provincial subsidy available in the 2000 Child Care Service Contract and distributes the available cost-shared dollars to service providers equitably, accountably and in accordance with the City's Child Care Service Plan;

- (2) approval be given to implement:
 - (a) an increase in all home child care provider rates paid to active providers on behalf of subsidized clients retroactive to January 1, 2000; and
 - (b) a further incentive adjustment to provider rates paid on behalf of subsidized infants and toddlers effective October 1, 2000, as outlined in Appendix I of this report;
- (3) per diem rate adjustments be made to licensed operators of subsidized child care retroactive to January 1, 2000, to meet approximately 97 percent of their approved operating costs and to recognize program staff cost increases of approximately 4.2 percent;
- (4) \$250,000.00 of the fiscal funding approved in the 2000 Operating Budget of Children's Services be allocated to increase payments to family resource centres under service contract with the City and the full \$500,000.00 annualized cost of this funding adjustment be included in the Division's 2001 Operating Budget request;
- (5) \$250,000.00 of the fiscal funding approved in the 2000 Operating Budget of Children's Services be allocated to increase payments to agencies having a service contract with the City to provide special needs resourcing and the full \$500,000.00 annualized cost of this funding adjustment be included in the Division's 2001 Operating Budget request;
- (6) authority be granted to seek provincial approval to use any fiscal fee subsidy surplus at calendar year-end as minor capital to address health and safety concerns in child care programs in accordance with the provincial service management guidelines;
- (7) the Community and Neighbourhood Services Department discuss with representatives from the affected program areas the details of the strategies by which their per diem rates and program funding will be adjusted and communicate the resulting guidelines to all members of the child care service community affected by the funding changes;
- (8) this report be forwarded to the Policy and Finance Committee and to the Budget Advisory Committee for consideration during the 2001 Operating Budget process; and
- (9) the appropriate City officials be authorized to take the necessary action to give effect thereto.

9. STATUS REPORT ON RECIPIENT SATISFACTION AND CORPORATE SUPPORT FOR THE CITY'S "WELCOME BABY" PACKAGE.

Commissioner of Community and Neighbourhood Services
(August 24, 2000)

Outlining the progress made regarding the request to conduct an evaluation of recipient satisfaction of the City's "Welcome Baby" package in order to assess the utility of the initiative and to guide its future evolution; responding to the Community Services Committee's request to explore other non-profit and private partners to support the "Welcome Baby" package; and recommending that this report be received for information.

10. EARLY CHILDHOOD EDUCATION, DEVELOPMENT AND CARE PILOT PROJECT: EARLY LEADER.

Commissioner of Community and Neighbourhood Services
(August 31, 2000)

Outlining the funds required for the fiscal year 2000 to support an early leader Early Childhood Education, Development and Care (ECEDC) pilot site, a process to obtain proposals for pilot sites and the status of discussions with other funding partners; and recommending that:

- (1) Council endorse both the early leader and partnership criteria outlined in this report;
- (2) staff be authorized to spend up to \$60,000.00 during fiscal year 2000 on an early leader ECEDC pilot site;
- (3) expenditure of \$60,000.00 begin once the early leader has been selected and upon confirmation of the exact amount of funds required, level of contributions from other partners and the starting date of the pilot site;
- (4) staff be given the authority to release a request for proposals to obtain subsequent sites for the ECEDC pilot project;
- (5) staff report back to Council in February 2001 regarding the remaining funds required in 2001 to support the early leader, the subsequent pilot sites and other pilot project costs; and
- (6) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

11. REPORT ON CHILDREN FOR NEW WARDS IN THE CITY OF TORONTO.

Councillor Olivia Chow and Councillor Pam McConnell
(August 30, 2000)

Respecting the release of the latest version of Ward Reports on Children for each of the new 44 wards in the City of Toronto; and recommending that this report be received for information only.

(NOTE: COPIES OF THE AFOREMENTIONED REPORT WILL BE SUBMITTED TO ALL MEMBERS OF COUNCIL AS SOON AS IT IS AVAILABLE.)

12. FOLLOW-UP REPORT ON THE ELIMINATION OF THE PROVINCIAL CLAWBACK ON PREFERRED ACCOMMODATION REVENUES, HOMES FOR THE AGED.

Commissioner of Community and Neighbourhood Services
(August 21, 2000)

Providing further details regarding the decision of the Ministry of Health and Long Term Care to eliminate the 50 percent clawback on preferred accommodation revenues in the Homes for the Aged; responding to the direction of the Community Services Committee to report back on the viability of utilizing the remaining 2000 allocation of \$350,000.00 to increase front-line services, and the feasibility of using any available funds in 2001 for similar front-line services; and recommending that:

- (1) the 2000 gross expenditure budget be increased by \$350,000.00 to \$129,134,300.00;
- (2) the additional \$350,000.00 increase in the expenditure budget be allocated to the dual purposes of increasing front-line staff and acquiring additional resident care equipment;
- (3) the revenue budget be increased by \$350,000.00 (Grants from Others) to \$66,967,600.00; and
- (4) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

13. REQUEST FOR PROPOSAL FOR THE SUPPLY OF GROCERIES, FROZEN FOODS, MEAT, MEAT PRODUCTS AND SEAFOOD FOR THE HOMES FOR THE AGED AND HOSTEL SERVICES.

Commissioner of Community and Neighbourhood Services
and the Chief Financial Officer and Treasurer
(August 23, 2000)

Recommending that:

- (1) the proposal submitted from Serca Foodservice Inc. (Ontario Division) for the supply of Groceries, Frozen Foods, Meat, Meat Products and Seafood, for the period January 1 to December 31, 2001, be accepted, being the proposal having the overall highest score as well the lowest overall cost, at an estimated annual cost of \$5,100,000.00 with the City having the option to renew on an annual basis until December 31, 2005; and
- (2) the appropriate City officials be authorized to complete the necessary contract documents.

14. STATUS REPORT ON STANDARDS OF CARE IN RETIREMENT AND LODGING HOMES.

Commissioner of Community and Neighbourhood Services
(August 29, 2000)

Providing an update on the issues related to standards of care in retirement and lodging homes; outlining future areas for decision; and recommending that:

- (1) staff report back on the implementation of the retirement homes hotline currently under development by the Ontario Residential Care Association (ORCA) and the impacts on City of Toronto activities regarding retirement homes; and
- (2) Council reiterate the City of Toronto position regarding the urgent need for Province-wide standards of care in retirement and lodging homes.

15. THREE-YEAR PLAN AND TARGETS TO REDUCE THE USE OF MOTELS AS FAMILY SHELTERS ON KINGSTON ROAD.

Commissioner of Community and Neighbourhood Services
(August 30, 2000)

Recommending that:

- (1) the three-year plan and targets described in this report for the reduction of the use of commercial motels on Kingston Road be approved;
- (2) this plan be conditional on the Shelter, Housing and Support Division finding suitable alternate sites and receiving 50 percent cost-sharing for the capital acquisition and renovation of new family shelters; and
- (3) the appropriate City officials be authorized to take the necessary action to give effect thereto.

16. TORONTO'S EMERGENCY SHELTER SYSTEM.

Councillor Jack Layton,
Co-Chair Advisory Committee on Homeless and Socially Isolated Persons
(August 30, 2000)

Advising that the Advisory Committee on Homeless and Socially Isolated Persons at its July 2000 meeting recommended that:

- (1) the City refrain from closing any emergency shelter, transitional or permanent housing facility (such as Street City) without a clear relocation plan that ensures all residents of that facility will be relocated to another facility within the same geographic area;
- (2) the City Auditor be requested to undertake a review of Toronto's emergency shelter system to determine an accurate count of the number of beds available in the system; and further that this audit include an assessment of health and safety standards, reported overcrowded conditions and appropriate staff/client ratios; and
- (3) the City intensify its efforts to urge the provincial government to add more beds to the abused women's shelter system to help prevent further violence and deaths of women in the City of Toronto.

17. STRATEGY FOR THE DEVELOPMENT OF HOSTEL SERVICES.

Commissioner of Community and Neighbourhood Services
(August 31, 2000)

Providing an overview of the initiatives taken to both upgrade and expand hostel services for homeless individuals and families in Toronto; and recommending that:

- (1) the Community Services Committee approve the overall approach to the development of hostel services described in this report;
- (2) the Ministry of Community and Social Services be urged to expand its shelter services for assaulted women and children in order to further reduce pressure on the commercial motels on Kingston Road;
- (3) the Chair of the Community Services Committee write to the Minister of Community and Social Services to reiterate the City's request for a higher per diem rate for the hostel system;
- (4) the Ministry of Health be requested to support a new fee structure and a further expansion of 169 beds for Habitat Services to meet the boarding home needs of adults with psychiatric disabilities;
- (5) staff report back to the Community Services Committee on health strategies for homeless people once more details are received from the Ministry of Health;
- (6) staff prepare a report on the outcome of discussions with Street Helpline, Hostel Services and individual shelter operators on the online registry of hostel and shelter space; and
- (7) the appropriate City officials be authorized to take the necessary action to give effect thereto.

18. HEALTH AND SAFETY ALLOCATIONS FOR HOSTELS.

Commissioner of Community and Neighbourhood Services (August 18, 2000)

Respecting Health and Safety allocations for hostels; and recommending that:

- (1) Toronto Hostel Services be authorized to administer 100 percent Provincial funds totalling \$179,759.51 to the following ten shelters for their minor capital needs;

(1)	Redwood	\$9,927.11
(2)	WoodGreen Red Door	\$54,000.00
(3)	Touchstone	\$24,850.45
(4)	YWCA Woodlawn	\$4,559.75
(5)	60 Richmond	\$25,000.00
(6)	S.A. Riverdale	\$18,671.50
(7)	Youth Without Shelter	\$7,062.00
(8)	Eva's Satellite	\$15,688.70
(9)	Mary's Home	\$10,000.00

(10) Council Fire	\$10,000.00
Total	\$179,759.51; and

- (2) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

19. ABORIGINAL HOMELESSNESS STEERING COMMITTEE.

Commissioner of Community and Neighbourhood Services
(August 29, 2000)

Attaching the Aboriginal Homelessness Steering Committee Phase One Progress Report which describes the results of the Committee's consultation with Aboriginal agencies and makes recommendations for specific action toward the implementation of a Aboriginal homeless strategy; and recommending that:

- (1) the attached report from the Aboriginal Homelessness Steering Committee be received;
- (2) the Commissioner of Community and Neighbourhood Services be directed to report back to the Community Services Committee by April 2001 on the recommendations contained in the report from the Aboriginal Homelessness Steering Committee;
- (3) the Commissioner of Community and Neighbourhood Services make \$5,000.00 available for consulting activities related to the second phase of the work of the Aboriginal Homelessness Steering Committee;
- (4) staff of the Shelter, Housing and Support Division continue to provide support to the Aboriginal Homelessness Steering Committee during the second year of its mandate; and
- (5) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

20. CITY OF TORONTO HOMELESS INITIATIVES FUND ALLOCATIONS REPORT.

Commissioner of Community and Neighbourhood Services
(August 30, 2000)

Recommending that:

- (1) Council approve the 2000 City of Toronto Homeless Initiatives Fund (CT-HIF) grants in the amount of \$4,142,263.00 for 63 agencies, as described in Appendix "B" of this report; and
- (2) the appropriate City officials be authorized and directed to take the necessary action to give effect hereto.

(NOTE: A COPY OF EACH OF APPENDIX "A", ENTITLED "REQUEST FOR PROPOSALS", AND APPENDIX "C", ENTITLED "AGENCY PROFILES", WAS FORWARDED TO MEMBERS OF COUNCIL ONLY AND A COPY THEREOF IS ON FILE IN THE OFFICE OF THE CITY CLERK.)

21. ONGOING CITY ADMINISTRATION OF THE PROVINCIAL HOMELESS INITIATIVES FUND, THE SUPPORTS TO DAILY LIVING PROGRAM, AND THE REDIRECTION OF EMERGENCY HOSTEL FUNDING INITIATIVE.

Commissioner of Community and Neighbourhood Services

(August 28, 2000)

Recommending that:

- (1) the Commissioner of Community and Neighbourhood Services be authorized to contract annually with the Province for the City administration of the Supports to Daily Living Program and to contract with community agencies for funding up to the amounts set out in Appendix A conditional on 100 percent funding from the Province;
- (2) the Commissioner of Community and Neighbourhood Services be authorized to contract annually with the Province for the City administration of the Community Partners Program and to contract with community agencies for funding up to the amounts set out in Appendix B conditional on 100 percent funding from the Province;
- (3) the Commissioner of Community and Neighbourhood Services be authorized to contract annually with the Province for the City administration of the Provincial Homeless Initiatives Fund conditional on 100 percent funding from the Province;
- (4) the Commissioner of Community and Neighbourhood Services be authorized to contract annually with the Province for the City administration of and 20 percent cost-sharing in the Redirection of Emergency Hostel Funding Initiative and to submit to the Province business cases requesting funding for programs that meet program criteria and City needs on the condition that funding is approved in the City budget;

- (5) in March of each year, the Commissioner of Community and Neighbourhood Services provide a report to Council on these four funding programs; and
- (6) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

22. COUNT OF PEOPLE WHO ARE HOMELESS AND LIVING OUTSIDE.

Commissioner of Community and Neighbourhood Services

(August 29, 2000)

Recommending that:

- (1) a count of people who are homeless and living outside be conducted during the winter of 2001;
- (2) a similar count be conducted in winter 2002 and winter 2003 so that trends can be analyzed;
- (3) the methodology for the count be finalized in consultation with street outreach agencies and with the assistance of an external consultant;
- (4) the total cost for all three counts including data analysis and reporting be conditional on funding under the federal Supporting Community Partnerships Initiative (SCPI);
- (5) a report on the results of the first count be forwarded to the Community Services Committee in June 2001; and
- (6) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

23. COMMUNITY PLAN FOR HOMELESSNESS IN TORONTO: IMPLEMENTING THE FEDERAL SUPPORTING COMMUNITIES PARTNERSHIP INITIATIVE (SCPI).

Commissioner of Community and Neighbourhood Services

(August 31, 2000)

Respecting the Community Plan for Homelessness in Toronto, which proposes how Toronto will implement its three-year, \$53 million allocation under the new Federal Supporting Communities Partnership Initiative (SCPI); and recommending that:

- (1) Council approve the attached Community Plan for Homelessness in Toronto and submit the report to the Government of Canada for ministerial approval;
- (2) Council endorse the funding envelopes and funding targets in the Plan, and authorize the Commissioner of Community and Neighbourhood Services in consultation with Human Resources Development Canada (HRDC) to vary targets for the remainder of fiscal year 2000/01 if required to ensure maximum and appropriate use of available federal funds;
- (3) the Commissioner of Community and Neighbourhood Services proceed to implement the fiscal 2000/2001 elements of the Plan, including proposal calls as per the Plan, provided that federal funding is received at each stage to cover corresponding expenditures;
- (4) the Commissioner of Community and Neighbourhood Services be authorized to enter into any required contribution agreements with HRDC in regard to approval authority delegated by HRDC to the City, the agreements being satisfactory to the Commissioner in consultation with the City Solicitor;
- (5) the Commissioner of Community and Neighbourhood Services be authorized to enter into agreements with project sponsor agencies and/or HRDC regarding funding of specific projects under the Plan, in a form satisfactory to the Commissioner in consultation with the City Solicitor;
- (6) the 2000 gross operating and capital budget in the Shelter, Housing and Support Division be increased, at no net cost to the City, by the amount of funds received from HRDC for expenditures under the Plan;
- (7) the Commissioner of Community and Neighbourhood Services be authorized to make arrangements for staff positions and other necessary resources within the SCPI administration envelope under the Plan, at no net cost to the City;
- (8) the Commissioner of Community and Neighbourhood Services be granted delegated authority, under criteria attached in Appendix 1, to approve within the 2000/01 fiscal year those project expenditures which are specifically identified in the Plan, and to approve capital or operating funding of up to \$250,000.00 gross (zero net) each for any other projects selected following a fall 2000 request for proposals under the Plan;
- (9) the Commissioner of Community and Neighbourhood Services be granted delegated authority to provide the funding referred to in Recommendation No. 8 by way of grants, under criteria in Appendix 1, and that such grants be deemed to be in the interests of the municipality;

- (10) the Commissioner of Community and Neighbourhood Services report to Council in the first quarter of 2001 on projects approved under delegated authority, and on refining priorities for the fiscal year 2001/02;
- (11) Council request the Federal Co-ordinator on Homelessness and the President of the Treasury Board to carry over unused funds under this Plan at the end of each fiscal year, especially funding designated for capital projects;
- (12) this report be forwarded to the Policy and Finance Committee for consideration; and
- (13) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto, including the introduction of any necessary bills in Council.

(NOTE: A COPY OF THE ATTACHMENT REFERRED TO IN THE FOREGOING REPORT WAS FORWARDED TO MEMBERS OF COUNCIL ONLY.)

24. PROVINCIAL ANNOUNCEMENTS ON SOCIAL HOUSING DEVOLUTION.

Commissioner of Community and Neighbourhood Services
(August 30, 2000)

Providing an update on social housing devolution, including information on the August 15, 2000, announcement by the provincial Minister of Municipal Affairs and Housing; identifying the implications for the City; and recommending that:

- (1) the Commissioner of Community and Neighbourhood Services be authorized to represent the City in formally responding to the Ministry of Municipal Affairs and Housing and/or the Provincial Legislature on details of social housing devolution legislation to be introduced this fall, based on City positions set out in Appendix 1 which was adopted by Council in April 2000;
- (2) the Commissioner of Community and Neighbourhood Services be authorized to apply for one-time Provincial funds for transition costs including but not limited to information technology, staff, and space and equipment costs;
- (3) Council reiterate its concern regarding lack of a proper due diligence process as part of the transfer of social housing responsibility and request the following from the Province:
 - (a) condition surveys of all properties to determine the need for capital repair and reserve fund requirements;

- (b) independent financial reviews, including audits, to demonstrate the financial viability of the projects;
 - (c) reports detailing capital funding forecasts;
 - (d) reports detailing the new financial funding model; and
 - (e) a commitment to address any deficiencies;
- (4) the Commissioner of Community and Neighbourhood Services be directed to report back to the new Council as soon as possible on the details of the social housing devolution legislation and implementation timelines; and
 - (5) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

25. USE OF HOUSING SETTLEMENT FUNDS FOR SUPPLY, RESERVE FUND, AND RENT SUPPLEMENT.

Commissioner of Community and Neighbourhood Services
(August 31, 2000)

Respecting the use of housing settlement funds for supply, Reserve Fund and Rent Supplement; proposing uses for the recent \$26 million social housing legal settlement between the City (the Toronto Housing Company) and the Ministry of Municipal Affairs and Housing, which Council approved in April; discussing related rent supplement and other issues; and recommending that:

- (1) the cash portion of \$11.8 million plus interest from the settlement between the City and the Province of Ontario in regard to cancellation of certain social housing projects be allocated to the Capital Revolving Fund for Affordable Housing to support the City's Let's Build program for 2001;
- (2) Council approve the use of the \$14.2 million rent supplement portion of the settlement to reduce the City's financial exposure relating to social housing subsidy, including rent supplement and similar subsidy as provided for in the settlement, and that such funds be contributed to a suitable reserve fund when received;
- (3) the Commissioner of Community and Neighbourhood Services explore the option of an early transfer of the \$14.2 million rent supplement portion of the settlement from the Ministry of Municipal Affairs and Housing to the City;
- (4) the Commissioner of Community and Neighbourhood Services and the Chief Financial Officer and Treasurer report back in 2001 recommending establishment

of a Social Housing Stabilization Reserve Fund, in accordance with the general intent expressed in this report;

- (5) on the basis that the City's risk is now more amply covered, Council approve further rent supplement commitments by the Metropolitan Toronto Housing Authority (MTHA) within the provincially-funded RS10,000 program, including approximately 300 units to deepen affordability in Let's Build projects and up to 500 additional units for households on the waiting list;
- (6) Council support the allocation of up to 100 units of special-needs rent supplement by MTHA for agencies operating transitional residences and/or moving homeless people to permanent housing, to be funded either from the provincially-funded RS10,000 program or from the existing envelope of municipally cost-shared rent supplement;
- (7) the Commissioner of Community and Neighbourhood Services report back in 2001 on any additional options to assist long-term hostel users and those in transitional residences to move to permanent affordable housing; and
- (8) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

26. THREE-YEAR TARGETS FOR AFFORDABLE HOUSING DEVELOPMENT.

Commissioner of Community and Neighbourhood Services
(August 28, 2000)

Respecting the establishment of three-year targets for affordable housing development; and recommending that:

- (1) Council approve in principle the three-year targets for affordable housing development through the City's Let's Build initiative;
- (2) funding for this proposed three-year Let's Build affordable housing initiative be submitted to the 2001 capital budget process;
- (3) the Federal Government be encouraged to support the development of affordable housing by providing incentives such as the elimination of GST for the construction of rental housing and the provision of federal leverage funds;
- (4) the Provincial Government be encouraged to support the development of affordable housing by effecting regulatory changes in the *Municipal Act* and providing capital funds and provincial land;

- (5) this report be forwarded to the Federal Minister Responsible for Homelessness, the Honourable Claudette Bradshaw, and to the Honourable Tony Clement, the Provincial Minister of Municipal Affairs and Housing;
- (6) the membership of the CRF reference group be extended for a six-month period from November 1, 2000; and
- (7) the appropriate City officials be authorized and directed to take the necessary actions to give effect thereto.

27. PROGRESS REPORT ON TRANSITIONAL HOUSING ALLOCATIONS FROM THE MAYOR'S HOMELESS INITIATIVE RESERVE FUND.

Commissioner of Community and Neighbourhood Services
(September 14, 2000)

Providing, for information, a status report of the twelve projects funded under the Mayor's Homeless Initiative Reserve Fund in the support of the development of transitional housing projects.

28. DEVELOPMENT PROPOSALS FOR 100 UNITS OF AFFORDABLE HOUSING ON TWO SITES OWNED BY COMMUNITY GROUPS - (WARD 6 - NORTH YORK HUMBER AND WARD 10 - NORTH YORK CENTRE).

Respecting development proposals for 100 units of affordable housing on two sites owned by community groups; and recommending that:

- (1) pending pre-construction confirmation of acceptable development and operating costs by the Commissioner of Community and Neighbourhood Services, the business case submitted by the Royal Canadian Legion Branch 213 be accepted under the Let's Build program as an Affordable Housing Demonstration Project for the development of approximately 40 affordable rental housing units as part of a building to be constructed at 46 Denison Road East, City of Toronto;
- (2) pending pre-construction confirmation of acceptable development and operating costs by the Commissioner of Community and Neighbourhood Services, the business case submitted by NUC-TUCT Non-Profit Homes Corporation be accepted under the Let's Build program as an Affordable Housing Demonstration Project for the development of approximately 60 affordable rental housing units to be constructed on the existing parking lot of 53 Cummer Avenue, City of Toronto;

- (3) subject to the required planning approvals, for the purpose of securing affordable rental housing, Council authorize grants and loans from the Capital Revolving Fund (CRF) being an amount not to exceed the following amounts:
 - (a) a grant of \$146,000.00 and a loan of \$2,065,000.00 to a not-for-profit corporation to be formed by The Royal Canadian Legion Branch 213 for the development of 46 Denison Road East; and
 - (b) a loan of \$2,960,000.00 to the NUC-TUCT Non-Profit Homes Corporation, a not-for-profit corporation formed for the development of the west part of 53 Cummer Avenue;and on terms and conditions satisfactory to the Commissioner of Community and Neighbourhood Services, in a form acceptable to the City Solicitor;
- (4) the grants and loans detailed in Recommendation No. (3) are deemed to be in the interests of the municipality;
- (5) the Affordable Housing Agreements, Grant and Loan Agreements and any other agreements deemed appropriate by the Commissioner of Community and Neighbourhood Services and the City Solicitor for the making of grants and loans for the provision of affordable housing to lower-income households for at least the duration of the mortgage loans referenced in this report be authorized; all in a form acceptable to the City Solicitor;
- (6) the termination of grant and loan negotiations and arrangements with either of the two not-for-profit groups be authorized at any time prior to commencement of construction if increases in costs would prevent the achievement of the affordable housing targets outlined in the business plans put forward by the proponents;
- (7) loans up to \$2,000.00 per unit as interest-free project development loans be authorized, subject to the not-for-profit groups matching the funds and subject to these project development loans being incorporated as part of the funds provided by the City from the CRF in Recommendation No. (3) and these project development loans are deemed to be in the interests of the municipality;
- (8) the advancement of the capital grant and loan from the CRF be conditional upon the not-for-profit groups obtaining a first mortgage commitment on terms and conditions satisfactory to the Commissioner of Community and Neighbourhood Services within three months from the date that any required zoning by-law amendment or minor variance comes into force; and
- (9) the appropriate City officials be authorized and directed to take the necessary actions to give effect thereto.

29. REQUESTS FOR SPECIAL GRANTS UNDER THE TENANT DEFENCE FUND.

Commissioner of Community and Neighbourhood Services
(August 29, 2000)

Providing information on recent requests for special grants under the Tenant Defence Fund; suggesting options for providing tenant assistance; and recommending that:

- (1) the mandate of the Tenant Defence Fund be broadened to the provision of financial assistance to retain legal representation for tenants disputing applications for demolitions and related rental housing matters, in addition to disputing applications for above-guideline rent increases;
- (2) tenant groups applying for the expanded Tenant Defence Fund must satisfy all of the criteria for an “eligible group” under the by-law that established the program;
- (3) the maximum grant amount approved under the Fund be increased up to \$15,000.00 for tenant groups disputing demolition and related housing matters and to \$10,000.00 for court challenges regarding an above-guideline rent increase order made by the Ontario Rental Housing Tribunal;
- (4) tenants be encouraged to contact Legal Aid Ontario for assistance prior to making a request for a grant under the Tenant Defence Fund; and
- (5) the City Solicitor be authorized to make amendments to By-Law No. 48-2000, the by-law to establish a Tenant Support Grants Program, to reflect these changes and submit the amendments to the October 3, 2000, meeting of Council for approval.

29a. 10 SHALLMAR BOULEVARD TENANTS' ASSOCIATION - REQUEST FOR GRANT FOR DIVISIONAL COURT APPEAL AND BROADENING THE MANDATE OF THE TENANT DEFENCE FUND.

City Clerk
(August 30, 2000)

Indicating that the Tenant Defence Sub-Committee on August 28, 2000, had before it a report (July 12, 2000) from the Chair of Tenant Defence Sub-Committee requesting the Sub-Committee to recommend to Council the approval of a special grant to 10 Shallmar Boulevard Tenants' Association to appeal its Above-Guideline Rent Increase decision in Divisional Court; and that the Tenant Defence Sub-Committee advised that;

- (1) it supports the provision of a special grant in the amount of \$6,000.00 to the 10 Shallmar Boulevard Tenants' Association to enable the Association to proceed with an appeal of their Above-Guideline Rent Increase (AGRI) in the Divisional Courts, such funds to be made available from the Tenant Defence Fund, and

reports having requested the Commissioner of Community and Neighbourhood Services, in consultation with the City Solicitor, to report to the next meeting of the Community Services Committee on this Recommendation; and

- (2) it has requested the Commissioner of Community and Neighbourhood Services, in consultation with the City Solicitor, to report to the next meeting of the Community Services Committee on the following motions submitted by Councillor Walker respecting broadening the mandate of the Toronto Defence to provide financial assistance:
- “(a) that the mandate of the Toronto Defence Fund be broadened to provide financial assistance to retain legal representation for tenants disputing applications for demolition and related rental housing matters, in addition to disputing applications for Above Guideline Increases (AGIs);
 - (b) that the maximum grant be increased to \$15,000.00 for issues concerning demolition and related matters, and that the maximum grant be increased to \$10,000.00 for court challenges regarding AGIs; and
 - (c) that tenants be encouraged to contact Legal Aid Ontario first.”

29b. REQUEST FOR GRANT FROM THE TENANT DEFENCE FUND - THE TWEEDSMUIR TENANTS' ASSOCIATION.

City Clerk

(August 11, 2000)

Advising that City Council on August 1, 2, 3 and 4, 2000, referred to the Community Services Committee a motion by Councillor Mihevc, seconded by Councillor Walker, wherein it recommends as follows:

“NOW THEREFORE BE IT RESOLVED THAT City Council acknowledge the assistance which Legal Aid Ontario has provided to the Tweedsmuir tenants and to the Ontario Municipal Board by providing funding for legal representation at both a hearing and continuation of the hearing;

AND BE IT FURTHER RESOLVED THAT City Council ensure the Tweedsmuir tenants continue to have legal representation through the process of implementing the Board's decision, by approving a grant to the Tweedsmuir Tenants' Association for the purpose of covering the cost of legal representation; the amount of the grant not to exceed \$5,000.00 plus applicable taxes, and the funds to be allocated from the Tenant Defence Fund (the cost of the grant is based on the fee schedule of Legal Aid Ontario).”

30. SIMPLIFICATION OF THE APPLICATION PROCESS AND OTHER ACTIVITIES.

City Clerk

(August 30, 2000)

Advising that the Tenant Defence Sub-Committee on August 28, 2000, had before it a report (August 17, 2000) from the Commissioner of Community and Neighbourhood Services suggesting ways to simplify the application process and other activities and wherein it recommended that:

- (1) the Tenant Defence Sub-Committee receive for information the list of all past and new grant commitments made by the Commissioner of Community and Neighbourhood Services as attached in Appendix A;
- (2) the requirement for proof of rent be relaxed and that the information about the number of units and the amount of total monthly rental revenue for the building be used as part of the requirement to establish a tenant group's eligibility for a Tenant Support Grant;
- (3) the payment of the Tenant Support Grant be provided in two stages for an eligible group to which a grant has been committed, with up to 50 percent to be paid at the time when a tenant submits a Tribunal order, and that the payment process be applied only to the applications for the basic grant (\$1,000.00); and
- (4) should the Sub-Committee approve Recommendations Nos. (2) and (3), Council be requested to amend By-Law No. 48-2000, which established the Tenant Support Grants Program, to reflect the changes specified in the recommendations;

and indicating that the Tenant Defence Sub-Committee recommended that:

- (1) Recommendations Nos. (2), (3) and (4) of the report (August 17, 2000) from the Commissioner of Community and Neighbourhood Services be adopted subject to amending Recommendation No. (4) to read:
 - "(4) By-law No. 48-2000, which established the Tenant Support Grants Program, be amended to reflect the changes specified in the foregoing Recommendations (2) and (3) and that authority be granted for introduction of the necessary bill in Council to give effect thereto."; and
 - (2) a grant in the amount of up to \$1,000.00 from the Tenant Defence Fund be awarded to the 95 Lawton Boulevard Tenants' Association to assist the tenants in disputing the landlord's application for an Above Guideline Rent Increase.

31. REQUEST FOR RENT FREEZE.

City Clerk
(August 30, 2000)

Advising that the Tenant Defence Sub-Committee on August 28, 2000, recommended to the Community Services Committee that City Council demand that the Government of Ontario legislate a freeze on all rents for tenants in the City of Toronto - no above-guideline increase, no increase to maximum rent, until such time as the current Tenant Protection Act is drastically amended or replaced with legislation that levels the playing field between landlords and tenants.

32. UPDATE ON ADVOCACY ASSISTANCE FOR TENANTS PROVIDED BY LEGAL AID ONTARIO.

City Clerk
(August 30, 2000)

Advising that the Tenant Defence Sub-Committee on August 28, 2000, had before it a report (August 21, 2000) from the Commissioner of Community and Neighbourhood Services providing an update on advocacy assistance for tenants provided by Legal Aid Ontario, and forwarded such report to the Community Services Committee for information.

33. TENANT MATTERS.

City Clerk
(August 2, 2000)

Advising that the Tenant Defence Sub-Committee on July 7, 2000, recommended to the Community Services Committee that:

- (1) the Commissioner of Community and Neighbourhood Services be authorized to:
 - (a) conduct a study that would track the rents of units in which an eviction has occurred, to determine what level of rent increase has occurred in such cases pursuant to evictions;
 - (b) investigate the profile of households facing eviction and the impact of eviction on the City's emergency shelter services;
 and report her findings to the Tenant Defence Sub-Committee;
- (2) the Commissioner of Community and Neighbourhood Services be requested to report to the Tenant Defence Sub-Committee on the establishment of an Eviction

Assistance Program to assist tenants who are evicted to enable them to locate their possessions;

- (3) the Commissioner of Urban Development Services be requested to report to the Tenant Defence Sub-Committee:
 - (a) on the establishment of a proactive By-law Inspection Unit, with a mandate to inspect multi-unit housing with a view to:
 - (i) issuing work orders against buildings and units in order to bring them up to standard; and
 - (ii) bringing action against landlords before the Ontario Rental Housing Tribunal and the Courts;
 - (b) with a review of the Property Standards By-law as it relates to multiple unit housing and to make appropriate recommendations; and
 - (c) on how the City, in the absence of OPRIs notification, could inform all tenants of outstanding work orders on common areas in rental buildings;
- (4) the Commissioner of Urban Development Services be requested to consider elevator repairs to be emergency situations and be authorized to:
 - (a) bring court actions quickly to correct elevator repairs; and
 - (b) to review and submit a report to the Tenant Defence Sub-Committee on an amendment to the Property Standards By-law which would enable the City to commission elevator repairs in multi-unit buildings and recover such costs from the landlords as a charge on the municipal taxes; and
- (5) the City Solicitor be requested to:
 - (a) report to the Tenant Defence Sub-Committee on the feasibility of challenging both the Tenant Protection Act and the process of the Ontario Rental Housing Tribunal pursuant to the Act, on a charter or other basis, including the Ontario Human Rights Commission; and
 - (b) to determine whether the City would have the authority to mail out a second separate notice advising tenants of hearings before the Ontario Rental Housing Tribunal, such notice to provide information to tenants as to their rights and sources of assistance and report accordingly to the Tenant Defence Sub-Committee.

34. TORONTO HOUSING COMPANY RESOLUTION - CONSULTATIONS ON EVICTION PREVENTION AND ARREARS COLLECTION PROCEDURES.

Secretary, Board of Directors,
The Toronto Housing Company
 (August 17, 2000)

Advising that the Board of Directors of the Toronto Housing Company on July 31, 2000, had before it a report (July 21, 2000) from the Chief Executive Officer respecting consultations on eviction prevention and arrears collection procedures, and wherein it recommended that the report be received and forwarded to the Advisory Committee on Homeless and Socially Isolated Persons and to the Community Services Committee.

35. EVALUATION OF ONTARIO WORKS DEMONSTRATION PILOT PROJECTS: FINAL REPORT.

Commissioner of Community and Neighbourhood Services
 (August 24, 2000)

Providing a summary of the principal findings from the evaluation of the Ontario Works Demonstration Projects conducted by the firm Applied Research Consultants, a review of the salient features of both Goodwill's and the Learning Enrichment Foundation's demonstration projects, and the implications for Toronto Social Services' delivery of employment services, specifically in the context of the new Ontario Works funding model recently introduced by the provincial government; and recommending that:

- (1) this report be received as the final Evaluation of the Ontario Works Demonstration Projects;
- (2) staff complete expeditiously the financial reconciliation with the two community organizations which participated in the project; and
- (3) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

36. UPDATE ON TORONTO SOCIAL SERVICES' RESPONSE TO RECOMMENDATIONS FROM THE PROVINCIAL OPERATIONAL REVIEW OF THE CITY OF TORONTO'S IMPLEMENTATION OF ONTARIO WORKS AND CHILD CARE SUBSIDY PROGRAMS.

Commissioner of Community and Neighbourhood Services
 (July 27, 2000)

Providing an update on the steps Toronto Social Services (TSS) is taking to respond to the Provincial Operational Review's recommendations for changes to the City's Ontario Works (OW) delivery system; and recommending that this report be received for information.

37. SOCIAL ASSISTANCE OVERPAYMENTS.

Commissioner of Community and Neighbourhood Services
(July 28, 2000)

Responding to the request of the Committee to provide further information on social assistance overpayments, and the steps being taken by Toronto Social Services (TSS) to improve management practices and procedures in the area of overpayments; and recommending that this report be received for information.

38. PROVINCIAL ZERO TOLERANCE FOR SOCIAL ASSISTANCE FRAUD POLICY.

City Solicitor and the Commissioner of Community and Neighbourhood Services
(August 28, 2000)

Responding to the request of the Community Services Committee to report on whether the lifetime ban for individuals convicted of social assistance fraud is ultra vires the Province as it legislates into the area of criminal law which is within federal jurisdiction; concluding that, as there is conflicting case law in this area, it is difficult to predict whether or not the legislation giving effect to the Province's zero tolerance for fraud policy is ultra vires, and that the City does not have the legal ability to commence a challenge to the policy itself and must assume its validity until such time as it is struck down; and recommending that the report be received for information.

ANY OTHER MATTERS.