

**THE CITY OF TORONTO**

**City Clerk's Division**

**Minutes of the Community Services Committee**

**Meeting No. 3**

**Wednesday, March 22, 2000**

The Community Services Committee met on Wednesday, March 22, 2000, in Committee Room 1, 2nd Floor, City Hall, Toronto, commencing at 9:35 a.m.

Members Present:

	<u>9:35 a.m.-12:40 p.m.</u>	<u>2:14 p.m. - 6:08 p.m.</u>
Councillor Brad Duguid, Chair	x	x
Councillor Olivia Chow	x	x
Councillor Irene Jones	x	x
Councillor Chris Korwin-Kuczynski	x	x
Councillor Joe Mihevc	x	x
Councillor Michael Prue	x	x
Councillor Michael Walker	x	x

Regrets:

Councillor Norman Gardner  
Councillor Norman Kelly  
Councillor Peter Li Preti

Also Present:

Councillor Rob Davis  
Councillor Jack Layton  
Councillor Frances Nunziata  
Councillor Jane Pitfield  
Councillor Mario Silva

Members were present for some or all of the time period indicated.

**Confirmation of Minutes.**

On motion by Councillor Jones, the Minutes of the meeting of the Community Services Committee held on February 10, 2000, were confirmed.

**3.1 2000 Operating Budgets Under the Purview of the Community Services Committee.**

The Committee had before it a communication (February 28, 2000) from the City Clerk advising that the Budget Advisory Committee has completed its preliminary review of the following 2000 Operating Budget Programs and directed that they be forwarded to the relevant Standing Committee for consideration and recommendation thereon to the Budget Advisory Committee prior to its meeting on April 3, 2000:

- (1) Ambulance Services;
- (2) Children's Services;
- (3) Fire Services;
- (4) Homes for the Aged;
- (5) Shelter, Housing and Support;
- (6) Social Development and Administration; and
- (7) Social Services;

and attaching a copy of the Budget Advisory Committee's Requests and Directives.

The Community Services Committee also had before it the following reports and communications:

- (a) (February 2, 2000) from the Commissioner of Community and Neighbourhood Services, headed "Provincial Regulation Change Affecting the Treatment of User Revenue from Subsidized Child Care," identifying the financial and service implications for the City of a change to Section 67.1 of Regulation 262 of the Day Nurseries Act which will go into force on April 1, 2000, and which governs cost-sharing provisions for child care; advising that the fiscal net impact of this regulation change on the 2000 budget request for Children's Services is \$8.9 million, and the annualized net impact is \$11.8 million; and recommending that:
  - (1) the report be referred to the Budget Advisory Committee for consideration during the 2000 Operating Budget process;
  - (2) as part of the negotiation of the City's Annual Service Contract with the Ministry of Community and Social Services, City officials discuss with provincial officials the impact that this regulation change will have on both current service levels in subsidized child care and the City's future capacity to address child care demand in both the Ontario Works and regular subsidy program;

Community Services Committee Minutes  
Wednesday, March 22, 2000

---

- (3) the City endorse the recommendation communicated to Council by the Chatham-Kent Council in its letter dated January 11, 2000, "that Council encourage AMO to speak on behalf of municipalities on this issue (child care funding changes....clawback of user fees) and to petition the Ministry of Community and Social Services to retain current funding arrangements for child care operations"; and
  - (4) the appropriate City officials be authorized take the necessary action to give effect thereto;
- (b) (March 2, 2000) from the Commissioner of Community and Neighbourhood Services, headed "Payment to Conseil Scolaire De District Du Centre-Sud-Ouest for Child Care Space," recommending that:
- (1) the City make remittances to the Conseil Scolaire De District Du Centre-Sud-Ouest at a rate of \$10.00 per month per child under the age of 3.8 enrolled in licensed care spaces operated in their facilities up to an annual payment ceiling of \$25,000.00;
  - (2) payment to the Conseil Scolaire De District Du Centre-Sud-Ouest up to a ceiling of \$25,000.00 in respect of Recommendation No. (1) be made using an appropriate transfer mechanism as determined by the Commissioner of Community and Neighbourhood Services, in consultation with the Chief Financial Officer and Treasurer and the City Solicitor;
  - (3) this report be referred to the Budget Advisory Committee for consideration during the 2000 Operating Budget process; and
  - (4) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto;
- (c) (February 21, 2000) from the City Clerk, headed "Additional Funding Request from the Family Resource Centres and Special Needs Resourcing Agencies", advising that the Children and Youth Action Committee on February 18, 2000, recommended to the Community Services Committee and Budget Advisory Committee that:
- (1) at least \$1 million be added to the appropriate budget category for the 2000 Operating Budget to stabilize the funding for family resource centres and special needs resourcing; and

Community Services Committee Minutes  
Wednesday, March 22, 2000

---

- (2) the following stakeholders be requested to co-ordinate and explore ways of sharing services, support and stabilize existing services, plan for equitable distribution of services, and to clarify the financial investment to adequately support this system for families and children:
- Toronto District School Board;
  - Toronto Catholic School Board;
  - City of Toronto (including the Community and Neighbourhood Services Department, Toronto Children's Services Division, and the Medical Officer of Health);
  - Metro Association of Family Resource Programmes;
  - Toronto Special Needs Network;
  - Child Welfare;
  - Family Day Board Members; and
  - other interested parties;
- (d) (March 6, 2000) from the Commissioner of Community and Neighbourhood Services, headed "Additional Funding Request from the Family Resource Centres and Special Needs Resourcing Agencies," respecting the recommendation of the Children and Youth Action Committee requesting that an additional \$1 million be added to the Children's Services budget for Family Resource Centres and Special Needs Resourcing Agencies; noting that, under the terms and conditions of the transfer of this program to the City effective July 1, 1999, the Province required the City to maintain the funding to these programs without change for at least one year following the date of transfer; and recommending that the report be received for information;
- (e) (February 8, 2000) from Ms. Barbara Piatek, President, and Ms. Elizabeth Dziunikowski, Treasurer, Super Kids Daycare Centres Inc., advising of the financial pressures being faced by the Centre and, in particular, the salary of the teaching staff due to there being no change to the "per diem" cost since 1993; and attaching a number of communications from teaching staff employed in privately-owned child care centres;
- (f) (March 8, 2000) from the Commissioner of Community and Neighbourhood Services, headed "Interim Report on the Squeegee Working Youth Mobilization (SWYM) Program," providing an interim report on the Squeegee Working Youth Mobilization (SWYM) Program, based on the interim evaluation of the the program by the Canadian Training Institute; and recommending that the report be received and forwarded to the Budget Advisory Committee for information;
- (g) (March 7, 2000) from the Commissioner of Works and Emergency Services and the

Community Services Committee Minutes  
Wednesday, March 22, 2000

---

Fire Chief, headed "Toronto Fire Services - Attendance Management," responding to the request of the Budget Advisory Committee to provide information on issues related to attendance statistics in the Toronto Fire Services; and recommending that the report be received and referred to the Budget Advisory Committee for information purposes;

- (h) (March 21, 2000) from Ms. Anne Dubas, President, Canadian Union of Public Employees, Local 79, urging the Community Services Committee to recognize the importance of maintaining and enhancing the programs provided by the Community and Neighbourhood Services Department and to reinvest in front-line staffing and service levels;
- (i) (March 21, 2000) from Mr. Derek Quin in support of the Squeegee Working Youth Mobilization Program; and
- (j) (March 21, 2000) from Ms. Beth Long, Program Co-ordinator, South Riverdale Child-Parent Centre, forwarding a copy of a deputation to be given by Mr. Gerry Brown respecting that portion of the Children's Services Division budget pertaining to Family Resource Centres;

The following staff gave presentations to the Community Services Committee on the 2000 Operating Budgets under the purview of the Community Services Committee:

- Chief Administrative Officer on the 2000 Operating Budget Corporate Overview; and provided an overhead presentation;
- General Manager, Toronto Ambulance;
- Fire Chief; and submitted a copy of an overhead presentation; and
- Commissioner of Community and Neighbourhood Services.

The Executive Director of Human Resources answered questions from the Community Services Committee with respect to item (g) on Fire Services attendance management; and submitted a briefing note in regard thereto.

The following persons appeared before the Community Services Committee in connection with the foregoing matter:

- Ms. Andrea Adams, respecting the Children's Services Division budget;
- Mr. Mark Fitzsimmons, Vice-President, Toronto Professional Fire Fighters

Community Services Committee Minutes  
Wednesday, March 22, 2000

---

Association, respecting the Fire Service's budget;

- Ms. Lee Tasker, Centennial Infant and Child Centre, respecting the Children's Services Division budget;
- Mr. Peter Clutterbuck, Community Voices of Support, respecting the Community Services Grants Budget; and submitted a brief in regard thereto;
- Ms. Jane Mercer, Toronto Coalition for Better Child Care, respecting the Children's Services Division budget; and submitted a brief in regard thereto;
- Ms. Theo Lax, Special Needs Network, respecting the Children's Services Division budget; and submitted a brief in regard thereto;
- Ms. Dorothy-Hannah Orser, Lakeshore Community Child Care Centre, respecting the Children's Services Division budget;
- Ms. Ann Bird, Toronto Home Child Care Association, respecting the Children's Services Division budget; and submitted a brief in regard thereto;
- Mr. Ken Amoroso, Membership Secretary, Canadian Union of Public Employees, Local 79;
- Ms. Susan Kawa, Director, Silver Creek Nursery School for Children with Handicaps, and representing Special Pre-School Development Delays, respecting the Children's Services Division budget; and submitted a brief in regard thereto;
- Ms. Cheryl Lajoie, Executive Director, Metro Association of Family Resource Programs, respecting the Children's Services Division budget; and submitted a brief in regard thereto;
- Mr. George Kozyrakis, St. Lawrence Co-operative Daycare, respecting the Children's Services Division budget;
- Ms. Marcie Hill, Student Coalition for Better Child Care, respecting the Children's Services Division budget;
- Ms. Jessica Polley, The Margaret Fletcher Daycare Centre, respecting the Children's Services Division budget; and submitted a brief in regard thereto;
- Ms. Cheryl Degras, Child Care Advisory Committee of Toronto; and submitted a brief

Community Services Committee Minutes  
Wednesday, March 22, 2000

---

in regard thereto;

- Mr. Maurice Adongo, respecting the Shelter, Housing and Support Division budget;
- Mr. Kolin Davidson, respecting the Shelter, Housing and Support Division budget;
- Ms. Mary Birdsell, on behalf of the Committee to Stop Targeted Policing, respecting the Shelter, Housing and Support Division budget;
- Mr. Gatean Heroux, Ontario Coalition Against Poverty, respecting the Shelter, Housing and Support Division budget;
- Ms. Andrea Hylton, parent, Rexdale Home Child Care Agency, respecting the Children's Services Division budget;
- Mr. Carlos Francis, Mr. Jeff Ellis and Ms. Cher Pratt, respecting the Squeegee Working Youth Mobilization Program;
- Ms. Jill Anderson, Macaulay Child Development Centre, respecting the Children's Services Division budget;
- Ms. Catherine Moher and Ms. Catherine Hall, Gerrard Resource Centre, respecting the Children's Services Division budget, pertaining to Family Resource Centres; and submitted a brief in regard thereto;
- Ms. Lorna Neal and Ms. Sheila Hawkins, respecting the York Before and After School Program;
- Ms. Josie Di Maria, respecting the Children's Services Division budget;
- Ms. Fiona Knight, Ms. Sarah Prowse and Master Rowan Richardson, respecting the Children's Services Division budget;
- Mr. Colin Hughes, Children's Aid Society of Toronto;
- Ms. Ramona Anandarajah, Crescent Town Kiddie Corner, respecting the Children's Services Division budget; and submitted a brief and petition in regard thereto;
- Ms. Cheryl DeGras, Pat Schultz Child Care Centre, and Ms. Susan Nielson, Toronto Adult Student Association, respecting the Children's Services Division budget;
- Mr. Bob Bezanson, Chair, Federation of Metro Toronto Tenants' Associations,

Community Services Committee Minutes  
Wednesday, March 22, 2000

---

respecting the Tenant Hotline;

- Ms. Marnie Bernstein, College/Montrose Children's Place, respecting the Children's Services Division budget;
- Mr. Peter Clutterbuck, on behalf of WIACT's Community Advisory Committee, respecting funding for the Workers Information and Action Committee of Toronto; and submitted a brief on behalf of the Toronto and York Region Labour Council;
- Mr. Cliff Martin, respecting the Tenant Hotline;
- Ms. Fiona Nelson, respecting the Children's Services Division budget;
- Councillor Rob Davis, York - Eglinton, respecting the York Before and After School Program; and
- Councillor Jack Layton, Don River; and asked questions of deputations in connection with that portion of the Shelter, Housing and Support Division budget pertaining to Hostel Services.

Councillor Brad Duguid advised the Community Services Committee that, although his son attends the Squirrels Nest Child Care Centre, he did not believe it necessary for him to declare an interest in that portion of the Children's Services Budget pertaining to Child Care.

The Committee recommended to the Budget Advisory Committee that:

Ambulance Services:

- (A) the Operating Budget for Ambulance Services be adopted; (**Motion by Councillor Korwin-Kuczynski.**)

Fire Services:

- (B) the Operating Budget for Fire Services be adopted; and further that the following motion be adopted:

“WHEREAS the Fire Chief has provided information which conclusively shows that there is not an absentee problem with fire fighters, inasmuch as their rate of sick leave is consistent with that of all City employees;



Community Services Committee Minutes  
Wednesday, March 22, 2000

---

NOW THEREFORE BE IT RESOLVED THAT the Fire Chief be authorized to proceed with the hiring of replacement staff for funded positions made vacant due to staff retirements effective April 25, 2000; that the hiring of the additional 55 fire fighters be deferred until after the initial training of the April 25, 2000, group is completed; and that the Fire Chief then be authorized to hire these staff effective September 5, 2000.”;

**(Motion by Councillor Duguid, and amended by Councillor Prue.)**

Children’s Services:

(C) the Operating Budget for Children’s Services be adopted, subject to adding thereto the following:

(i) that \$8.1 million be added to the Children’s Services Operating Budget to accommodate actual costs in regulated child care and enhanced funding of the family resource centres and services for children with special needs; and further that the Province of Ontario be requested to fund its 80 percent share of this additional funding; **(Motion by Councillor Walker.)**

(ii) that phase two of paying the actual cost of running child care centres, in the amount of \$667,000.00 for 2000 (\$1.33 million annualized), be funded through the welfare savings of \$19.1 million for 1999; **(Motion by Councillor Chow.)**

(iii) that the recommendations of the Children and Youth Action Committee, contained in the communication dated February 21, 2000, from the City Clerk, headed “Additional Funding Request from the Family Resource Centres and Special Needs Resourcing Agencies”, be amended by deleting Recommendation No. (1), and inserting in lieu thereof the following new Recommendation No. (1):

“(1) \$100,000.00 be added to the Children’s Services Operating Budget to assist the family resource centres and special needs resourcing agencies’ programs”;

**(Motion by Councillor Chow.)**

Community Services Committee Minutes  
Wednesday, March 22, 2000

---

- (iv) that the report dated February 2, 2000, (item (a)) from the Commissioner of Community and Neighbourhood Services, headed "Provincial Regulation Change Affecting the Treatment of User Revenue from Subsidized Child Care", wherein it recommends that:

"(1) the report be referred to the Budget Advisory Committee for consideration during the 2000 Operating Budget process;

(2) as part of the negotiation of the City's Annual Service Contract with the Ministry of Community and Social Services, City officials discuss with provincial officials the impact that this regulation change will have on both current service levels in subsidized child care and the City's future capacity to address child care demand in both the Ontario Works and regular subsidy program;

(3) the City endorse the recommendation communicated to Council by the Chatham-Kent Council in its letter dated January 11, 2000, "that Council encourage AMO to speak on behalf of municipalities on this issue (child care funding changes....clawback of user fees) and to petition the Ministry of Community and Social Services to retain current funding arrangements for child care operations"; and

(4) the appropriate City officials be authorized to take the necessary action to give effect thereto";

be adopted, subject to adding thereto the following:

"and further that the Commissioner of Community and Neighbourhood Services be requested to:

- (a) send a letter to every child care parent in the City of Toronto outlining the provincial decision to cut back on the amount of subsidy municipalities were entitled to receive, the cost to the City, the decision of the City to find the additional expenditure rather than cut

Community Services Committee Minutes  
Wednesday, March 22, 2000

---

subsidized child care spaces, and the need for their help in ensuring that the Provincial Government receives the message that changing the method of calculating the municipal share of fee subsidies undermines the City's objectives of providing more accessible subsidized child care spaces; and

- (b) prepare posters outlining the Province of Ontario's decision to download an additional \$8.9 million in 2000 and \$11.8 million in 2001 of costs on municipalities by changing the method of calculating the municipal share of fee subsidies; and that such posters be circulated to all Toronto child care centres and posted in a prominent place;

and that the wording for the letter, and wording and design of the poster be approved by the Chair of the Community Services Committee and the Children and Youth Advocate prior to printing and distribution.”;  
**(Motion by Councillor Duguid.)**

- (v) that the report dated March 2, 2000, (item (b)) from the Commissioner of Community and Neighbourhood Services, headed “Payment to Conseil Scolaire De District Du Centre-Sud-Ouest for Child Care Space”, be adopted, wherein it recommends that:

- “(1) the City make remittances to the Conseil Scolaire De District Du Centre-Sud-Ouest at a rate of \$10.00 per month per child under the aged of 3.8 enrolled in licensed care spaces operated in their facilities up to an annual payment ceiling of \$25,000.00;

- (2) payment to the Conseil Scolaire De District Du Centre-Sud-Ouest up to a ceiling of \$25,000.00 in respect of Recommendation No. (1) be made using an appropriate transfer mechanism as determined by the Commissioner of Community and Neighbourhood Services, in consultation with the Chief Financial Officer and Treasurer and the City Solicitor;

Community Services Committee Minutes  
Wednesday, March 22, 2000

---

- (3) this report be referred to the Budget Advisory Committee for consideration during the 2000 Operating Budget process; and
- (4) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.”; and **(Motion by Councillor Jones.)**
- (vi) that \$160,000.00 be added to the Children’s Services budget in 2000 (September to December), with a commitment of \$240,000.00 in 2001 (January to June), for the York Before and After School Program, subject to the Toronto District School Board supporting cost-sharing in an equal amount;

**(Motion by Councillor Mihevc.)**

Homes for the Aged:

- (D) the Operating Budget for Homes for the Aged be adopted; **(Motion by Councillor Prue.)**

Shelter, Housing and Support:

- (E) the Operating Budget for Shelter, Housing and Support be adopted, subject to deleting Recommendation No. (4) contained in the report dated February 16, 2000, from the Chief Administrative Officer with respect to the Tenant Hotline, and replacing it with the following:

“With respect to the \$117,000.00 for continuation and enhancement of the Tenant Hotline Service, this initiative be approved within the 2000 Operating Budget, due to the high level of demand for the Service.”;

**(Motion by Councillor Walker.)**

Community Services Committee Minutes  
Wednesday, March 22, 2000

---

Social Development and Administration:

(F) the Operating Budget for Social Development and Administration be adopted, subject to adding thereto the following:

- (i) that the \$125,000.00 required for the Squeegee Working Youth Mobilization (SWYM) Program be funded through the Hostel Services budget, as most of the youth are homeless; and further that the remaining \$77,500.00 for 2000 (\$155,000.00 annualized) be added to the base budget of the Social Development and Administration Division; **(Motion by Councillor Chow.)**
- (ii) that the Federal Government be requested to provide cost-shared funding for the Squeegee Working Youth Mobilization Program in 2000;

**(Motion by Councillor Korwin-Kuczynski**

- (iii) that the Budget Advisory Committee be advised that the Community Services Committee endorsed the recommendation, amended as follows, of the Commissioner of Community and Neighbourhood Services contained in a report dated March 10, 2000, addressed to the Budget Advisory Committee:

“That the \$60,000.00 to fund the Workers Information and Action Committee of Toronto’s information and referral functions from a community agency be allocated from welfare underexpenditures for 1999; and further that this amount be built into the base budget of the Community Services Grants Program envelope.”; and

**(Motion by Councillor Duguid.)**

- (iv) that, with respect to the other components of the WIACT Program (which are in the Economic Development Division’s budget), the Budget Advisory Committee be requested to fund the additional \$60,000.00 required for the Economic Development Division to retain the staffing level at a total of \$185,000.00; and **(Motion by Councillor Duguid.)**

Community Services Committee Minutes  
Wednesday, March 22, 2000

---

Social Services:

- (G) the Operating Budget for Social Services be adopted. (**Motion by Councillor Jones.**)

The Committee further:

Fire Services:

- (1) received the joint report dated March 7, 2000, from the Commissioner of Works and Emergency Services and the Fire Chief (item (g)), headed "Toronto Fire Services - Attendance Management"; and directed that it be forwarded to the Budget Advisory Committee for information; (**Motion by Councillor Chow.**)
- (2) directed that the Fire Chief and Chief Financial Officer and Treasurer be requested to report to the Budget Advisory Committee for its meeting on April 3, 2000, on the detailed budget analysis of savings as a result of retiring fire fighters in 1999 and 2000, and on the cost to fill these retirement positions; and (**Motion by Councillor Chow.**)
- (3) directed that the Fire Chief be requested to report to the Community Services Committee on the succession planning strategy to replace retiring fire fighters; (**Motion by Councillor Chow.**)

Children's Services:

- (4) directed that the Commissioner of Community and Neighbourhood Services be requested to report to the Community Services Committee on the deputation by Ms. Lee Tasker of the Centennial Infant and Child Centre; (**Motion by Councillor Walker.**)
- (5) directed that the Commissioner of Community and Neighbourhood Services be requested to notify immediately the appropriate Toronto District School Board officials of the foregoing Recommendation (C)(vi) of the Community Services Committee respecting the York Before and After School Program; (**Motion by Councillor Mihevc.**)

Community Services Committee Minutes  
Wednesday, March 22, 2000

---

- (6) received the report dated March 6, 2000, (item (d)) from the Commissioner of Community and Neighbourhood Services, headed “Additional Funding Request from the Family Resource Centres and Special Needs Resourcing Agencies”;

**(Motion by Councillor Jones.)**

- (7) received the following communications:
- (February 8, 2000) - item (e) from the President and Treasurer of Super Kids Daycare Centres Inc; and
  - (March 21, 2000) - item (h) from Ms. Anne Dubas, President, Canadian Union of Public Employees, Local 79;
  - (March 21, 2000) - item (j) from the Program Co-ordinator, South Riverdale Child-Parent Centre;

**(Motion by Councillor Korwin-Kuczynski.)**

Social Development and Administration:

- (8) received the report dated March 8, 2000, (item f)) from the Commissioner of Community and Neighbourhood Services, headed “Interim Report on the Squeegee Working Youth Mobilization (SWYM) Program”; and directed that it be forwarded to the Budget Advisory Committee for information; and **(Motion by Councillor Chow.)**
- (9) received the communication dated March 21, 2000, (item (i)) from Mr. Derek Quin in support of the Squeegee Working Youth Mobilization Program. **(Motion by Councillor Chow.)**

The following motion by Councillor Mihevc was ruled out of order, having regard that the Consolidated Grants Budget comes under the mandate of the Policy and Finance Committee:

Councillor Mihevc moved that:

- (1) the following recommendations contained in the brief from the Community Voices of Support be adopted:

Community Services Committee Minutes  
Wednesday, March 22, 2000

---

- (i) that the request of the Commissioner of Community and Neighbourhood Services for service levelling increases in Breaking the Cycle of Violence, Public Health, Recreation, and Urban Development grants amounting to \$845,300.00 and for Youth Employment grants funds amounting to \$23,400.00 be supported;
  - (ii) that the community position that progress continue to be made on a phased-in basis toward both the “service levelling” and “service enhancement” targets set in September 1998 be supported by:
    - (a) recommending an increase of \$350,000.00 in the 2000 grants budget for Access and Equity grants; and
    - (b) recommending an increase of \$250,000.00 in the 2000 grants budget for Community Services grants; and
  - (iii) that a joint City and community task force be struck to develop a long-term plan for ensuring stable core funding to the community service sector in Toronto; and
- (2) the Budget Advisory Committee consider funding the Community Grants service levelling for 2000 from the welfare savings of 1999 and 2000.

**(Motion ruled out of order.)**

(Budget Advisory Committee; Commissioner of Community and Neighbourhood Services; Commissioner of Works and Emergency Services; Fire Chief; General Manager, Toronto Ambulance; Chief Administrative Officer; Chief Financial Officer and Treasurer; All Interested Parties - March 22, 2000)

**(Clause No. 13(a), Report No. 3)**

**3.2 This number was not used.**



**3.3 2001 Basic Trauma Life Support International Incorporated Annual Conference.**

The Committee had before it a report (February 28, 2000) from the Commissioner of Works and Emergency Services recommending that:

- (1) Toronto Ambulance be given the approval to provide support and host the 2001 Basic Trauma Life Support International Incorporated Annual Conference; and
- (2) any profits, as a result of the conference that are shared with BTLS International, be directed towards Injury Prevention and Awareness Programs in Toronto.

On motion by Councillor Walker, the Committee recommended to Council the adoption of the aforementioned report.

**(Clause No. 10, Report No. 3)**

**3.4 Transfer of One Surplus/Decommissioned Van by the Toronto Children's Breakfast Club.**

The Committee had before it a report (February 28, 2000) from the Commissioner of Works and Emergency Services recommending that:

- (1) City Council approve the transfer of one surplus/decommissioned Ambulance Services' van to the Toronto Children's Breakfast Club; and
- (2) the appropriate City officials be authorized and directed to take necessary action to give effect thereto.

On motion by Councillor Jones, the Committee:

- (1) recommended to Council the adoption of the aforementioned report; and
- (2) expressed its appreciation to Toronto Ambulance for its assistance and support to the Toronto Children's Breakfast Club.

(Commissioner of Works and Emergency Services; General Manager, Toronto Ambulance - March 22, 2000)

**(Clause No. 11, Report No. 3)**

**3.5 Toronto Ambulance Response to the Ministry of Health Ten Point Plan.**

The Committee had before it a report (March 8, 2000) from the Commissioner of Works and Emergency Services respecting the Ministry of Health Ten Point Plan to help alleviate overcrowding in hospital emergency departments and reduce ambulance diversion; providing an update on the progress Toronto Ambulance has made in dealing with this issue; and recommending that:

- (1) Council continue to support Toronto Ambulance in its efforts to deal with ongoing hospital emergency department overcrowding; and
- (2) the appropriate City officials be authorized and directed to take necessary action to give effect thereto.

On motion by Councillor Jones, the Committee recommended to Council the adoption of the aforementioned report.

**(Clause No. 12, Report No. 3)**

**3.6 1<sup>st</sup> Downsview Toronto Ambulance Venturer Scouts.**

The Committee had before it a report (February 22, 2000) from the Commissioner of Works and Emergency Services advising of a joint initiative between Scouts Canada and Toronto Ambulance concerning the start up of a Vocational Venturer Scout Company for male and female youth aged 14 to 17 within the Downsview Area; noting that community outreach is an important and vital part of the Emergency Medical Services System; and recommending that the report be received for information.

The Committee received the aforementioned report.

(Commissioner of Works and Emergency Services; General Manager,  
Toronto Ambulance - March 22, 2000)

**(Clause No. 13(b), Report No. 3)**

**3.7 Fire Safety Initiatives Including the Report on the Restesting of Smoke Alarms.**

The Committee had before it a joint report (March 6, 2000) from the Commissioner of Works and Emergency Services and the Fire Chief providing an update on the “War on Fire” program and additional information relating to fire safety in residential dwellings, particularly with respect to multi-lingual fire safety material, the Fire Services “Alarmed For Life Program 2000”, the funding request to insurance companies, and the results of the investigations on smoke alarms; and recommending that the report be received for information.

Mr. Cliff Martin, Public Housing Fightback Campaign, appeared before the Community Services Committee in connection with the foregoing matter.

The Committee received the aforementioned report.

(Commissioner of Works and Emergency Services; Fire Chief; Mr. Cliff Martin, Public Housing Fightback Campaign - March 22, 2000)

**(Clause No. 13(c), Report No. 3)**

**3.8 Toronto Fire Services - False Alarm Issues.**

**3.9**

The Committee had before it the following joint reports from the Commissioner of Works and Emergency Services and the Fire Chief:

- (March 6, 2000) responding to the request of the Community Services Committee on December 1, 1999, to report on a number of false fire alarm issues related to alarms monitoring equipment, the meeting with the Greater Toronto Apartment Association, and a false alarm reward system; and recommending that the report be received and forwarded to the Budget Advisory Committee for information; and
- (March 6, 2000) responding to the request of the Budget Advisory Committee to report on the statistics with respect to false alarms for 1999 and the recovery of fires in regard thereto; and recommending that the report be received and forwarded to the Budget Advisory Committee for information.

Mr. Brad Butt, Executive Director, Greater Toronto Apartment Association, appeared before the Community Services Committee in connection with the foregoing matter.

On motion by Councillor Duguid, the Committee:

Community Services Committee Minutes  
Wednesday, March 22, 2000

---

- (1) received the attached joint reports (March 6, 2000) from the Commissioner of Works and Emergency Services and the Fire Chief respecting false fire alarm issues, and directed that they be forwarded to the Budget Advisory Committee for information;
- (2) directed that the Fire Chief and Chair of the Community Services Committee request the Metropolitan Toronto Housing Authority to work with the City of Toronto in developing a strategy to reduce the number of false alarms in MTHA buildings; and further that the Fire Chief be requested to report back to the Community Services Committee by June 2000 outlining the response from MTHA;
- (3) directed that the Fire Chief be requested to report to the Community Services Committee on the results of the pilot project to remove the pull alarms from MTHA buildings and replace them with a centrally monitored smoke alarm system, as soon as an analysis is complete; and
- (4) the appropriate staff be requested to report to the Community Services Committee on the organizations and agencies from which the City is unable to collect fees, and outlining the reasons why such organizations and agencies need not pay.

(Commissioner of Works and Emergency Services; Fire Chief; Councillor Brad Duguid, Chair, Community Services Committee; Mr. Brad Butt, Greater Toronto Apartment Association - March 22, 2000)

**(Clause No. 13(d), Report No. 3)**

**3.10 Toronto Fire Services - Fire Chief's  
Community Advisory Committee.**

The Committee had before it a joint report (March 6, 2000) from the Commissioner of Works and Emergency Services and the Fire Chief providing an overview of the Terms of Reference of the Fire Chief's recently-established Community Advisory Committee, which is expected to provide an overall general assessment of the value and effectiveness of the various public education programs administered by Toronto Fire Services; and recommending that the report be received for information.

Mr. Brad Butt, Executive Director, Greater Toronto Apartment Association, appeared before

the Community Services Committee in connection with the foregoing matter.

On motion by Councillor Mihevc, the Committee received the aforementioned report; and further directed that the Fire Chief be advised of Mr. Butt's request to be included as a member of the Community Advisory Committee.

(Commissioner of Works and Emergency Services; Fire Chief; Mr. Brad Butt, Executive Director, Greater Toronto Apartment Association - March 22, 2000)

**(Clause No. 13(e), Report No. 3)**

**3.11 Update on the Status of the York Before and After School Program Closure.**

The Committee had before it a report (March 6, 2000) from the Commissioner of Community and Neighbourhood Services providing an update on the impact of the intended closure of the Toronto District School Board's York Before and After School Program in response to questions asked by the Community Services Committee on November 4, 1999; and recommending that:

- (1) departmental officials continue to support Members of Council in their discussions with the Toronto District School Board officials, families affected by the intended program closure, and prospective service agencies in the community desirous of developing alternate service solutions;
- (2) departmental officials urge affected families to be assessed for potential subsidy eligibility;
- (3) Council notify the Minister of Education and Training of the adverse impact their new educational funding formula is having on this non-licensed child care program in the York community;
- (4) departmental officials continue to explore through the budget process, and within the budget finally approved by Council, a strategy whereby a portion of one-time transition costs for replacement of services might be shared with the Toronto District School Board and the affected parents and that this potential strategy be the subject of a subsequent report to Council; and
- (5) the appropriate City officials take the necessary action to give effect thereto.

Community Services Committee Minutes  
Wednesday, March 22, 2000

---

The Committee also had before it communications from the following:

- (March 21, 2000) from Ms. Angela Romo requesting that the City help keep the current Before and After School programs running in order to have the necessary time to find a long-term solution that will be beneficial; and
- (March 22, 2000) from Ms. Antonia Mastrella in support of the York Before and After School Program.

The following persons appeared before the Community Services Committee in connection with the foregoing matter:

- Ms. Lorna Neal and Ms. Sheila Hawkins; and
- Councillor Rob Davis, York-Eglinton.

On motion by Councillor Mihevc, the Committee:

- (1) recommended to Council the adoption of the aforementioned report;
- (2) recommended to the Budget Advisory Committee that \$160,000.00 be added to the Children's Services budget in 2000 (September to December), with a commitment of \$240,000.00 in 2001 (January to June), for the York Before and After School Program, subject to the Toronto District School Board supporting cost-sharing in an equal amount; and
- (3) directed that the Commissioner of Community and Neighbourhood Services be requested to notify immediately the appropriate Toronto District School Board officials of the foregoing Recommendation No. (2) of the Community Services Committee respecting the York Before and After School Program.

**(See Minute No. 3.1 for funding request to Budget Advisory Committee.)**

**(Clause No. 4, Report No. 3)**

**3.12 Capital Loan Guarantee for Growing Tykes  
Childcare to Develop a Child Care Centre.**

The Committee had before it a report (March 3, 2000) from the Commissioner of Community and Neighbourhood Services recommending that:

- (1) subject to sufficient performance safeguards, the City of Toronto guarantee a capital loan of up to \$700,000.00 to be arranged by Growing Tykes Childcare;
- (2) the nature and terms of the guarantee, including any requirement for potential certification under the established debt and obligation limit, be subject to the concurrence of the Chief Financial Officer and Treasurer, City Solicitor and the Commissioner of Community and Neighbourhood Services; and
- (3) the appropriate City officials be authorized to take the necessary action to give effect thereto.

On motion by Councillor Jones, the Committee recommended to the Policy and Finance Committee the adoption of the aforementioned report.

**(Clause No. 13(f), Report No. 3)**

**3.13 Provincial Zero Tolerance Policy  
for Social Assistance Fraud.**

The Committee had before it a report (March 8, 2000) from the Commissioner of Community and Neighbourhood Services respecting the new zero tolerance policy for social assistance fraud to be introduced in April 2000; outlining the current provincial penalties for fraud convictions, the process by which such fraud is investigated by Toronto Social Services, the incidence of fraud in Toronto's delivery system, and the new provincial policy; identifying the potential impacts; and recommending that:

- (1) City Council support the Regional Municipality of Waterloo's resolution that the Provincial government not proceed with the implementation of a lifetime ban for individuals convicted of social assistance fraud;
- (2) this report be forwarded to the Premier of the Province of Ontario, the Minister of Community and Social Services, and the Association of Municipalities of Ontario; and
- (3) the appropriate City officials be granted the authority to take the necessary action to

Community Services Committee Minutes  
Wednesday, March 22, 2000

---

give effect thereto.

The following persons appeared before the Community Services Committee in connection with the foregoing matter:

- Ms. Nancy Vander Plaats, Scarborough Community Legal Services;
- Mr. Colin Hughes, Toronto Campaign 2000;
- Ms. Stacey Papernick, Metro Network for Social Justice; and
- Ms. Josephine Grey, Lower Income Families Together.

The Committee:

- (1) recommended to Council:
  - (a) the adoption of the report dated March 8, 2000, from the Commissioner of Community and Neighbourhood Services; and
  - (b) that the Province of Ontario be advised that a lifetime ban for individuals convicted of social assistance fraud should not be implemented, in that such an action would cause untold suffering on people with severe mental and physical disabilities, and drug benefits coverage would be denied for people with terminal illnesses (such as AIDS);

**(Motion by Councillor Chow.)**

- (2) directed that the City Solicitor, in consultation with the Commissioner of Community and Neighbourhood Services, be requested to report to the next meeting of the Community Services Committee to be held on April 19, 2000, on any ways and means available to the City of Toronto to appeal the provincial legislation on social assistance fraud, such as supporting an individual who has been cut-off social assistance as a result of the application of this policy, and further whether there are grounds in law to appeal; **(Motion by Councillor Walker.)**



Community Services Committee Minutes  
Wednesday, March 22, 2000

---

- (3) directed that the Commissioner of Community and Neighbourhood Services be requested to report to the Community Services Committee on:
- (a) the 4,700 allegations where an overpayment was made without evidence of fraud;
  - (b) the measures taken to date to reduce the number of overpayments without evidence of fraud; and
  - (c) an analysis of how those overpayments were made and whether the number of overpayments could be reduced through improved administrative practices.

**(Motion by Councillor Duguid.)**

(Commissioner of Community and Neighbourhood Services; City Solicitor; All Interested Persons c. General Manager, Social Services Division - March 22, 2000)

**(Clause No. 1, Report No. 3)**

**3.14 Ontario Works Services Delivery Model.**

The Committee had before it a report (March 7, 2000) from the Commissioner of Community and Neighbourhood Services providing an overview of the Province's Business Transformation Project (BTP) and a description of the new social assistance Service Delivery Model (SDM) together with a proposed framework for proceeding with the implementation and key issues related to the design and introduction of the SDM in Toronto, as well as an outline of the provincial plan for implementing the BTP; and recommending that:

- (1) City Council endorse the principles proposed in Attachment 1 of this report as a basis for implementing the Ontario Works Service Delivery Model (SDM) in Toronto;
- (2) City Council authorize staff to negotiate the terms for piloting the Intake Screening Unit component of the SDM in Toronto with the Province, subject to the following conditions:
  - (i) that the implementation plan for the pilot adhere to the implementation criteria set out in Attachment 2; and

- (ii) that the implementation plan for the pilot have no impact on Toronto Social Services (TSS) year 2000 net budget;
- (3) the Commissioner of Community and Neighbourhood Services report back to the Community Services Committee on implementation plans for the SDM components in Toronto, including the Intake Screening Unit pilot, and report on any related impacts on TSS's gross budget through the budget process; and
- (4) the appropriate City officials be authorized and directed to take the necessary action to give effect hereto.

On motion by Councillor Chow, the Committee recommended to Council the adoption of the aforementioned report.

**(Clause No. 2, Report No. 3)**

**3.15 Information Sharing Agreement Between Toronto Social Services and the Metropolitan Toronto Housing Authority.**

The Committee had before it a report (March 6, 2000) from the Commissioner of Community and Neighbourhood Services recommending that:

- (1) the Commissioner of Community and Neighbourhood Services, on behalf of Toronto Social Services, be authorized to negotiate and approve an Information Sharing Agreement with the Metropolitan Toronto Housing Authority; and
- (2) the appropriate City officials be granted the authority to take the necessary action to give effect thereto.

Mr. Cliff Martin, Public Housing Fightback Campaign, appeared before the Community Services Committee in connection with the foregoing matter.

On motion by Councillor Walker, the Committee recommended to Council the adoption of the aforementioned report.

**(Clause No. 3, Report No. 3)**

**3.16 Community Participation Innovation Fund.**

The Committee had before it a report (March 2, 2000) from the Commissioner of Community and Neighbourhood Services advising that Toronto Social Services has submitted a proposal to the Ministry of Community and Social Services under the Community Participation Innovation Fund; outlining details of the process and the impact on the Social Services Division's 2000 budget request; and recommending that the report be received for information.

The Committee received the aforementioned report.

(Commissioner of Community and Neighbourhood Services; c. General Manager, Social Services Division - March 22, 2000)

**(Clause No. 13(g), Report No. 3)**

**3.17 Tenant Defence Fund Grant Application -  
350 and 390 Queen's Quay West (Ward 24).**

The Committee had before it a communication (March 1, 2000) from the City Clerk advising that the Sub-Committee to Restore Rent Control on February 29, 2000, recommended to the Community Services Committee that, despite the fact that staff have determined that the tenants' group at 350 and 390 Queen's Quay West do not meet the eligibility criteria set out for approval of a grant pursuant to the Tenant Support Grants Program, and in view of the extenuating circumstances surrounding this application relating to recent rent increases and heavy tenant turnover within the buildings, it is recommended that Council award a basic grant of \$1,000.00 from the Tenant Support Grants Program to assist this tenants' group in disputing the landlord's Above-Guideline Rent Increase application at a Hearing before the Ontario Rental Housing Tribunal.

Mr. Brad Butt, Executive Director, Greater Toronto Apartment Association, appeared before the Community Services Committee in connection with the foregoing matter.

On motion by Councillor Walker, the Committee recommended to Council the adoption of the recommendation of the Sub-Committee to Restore Rent Control, embodied in the aforementioned communication from the City Clerk.

**(Clause No. 5, Report No. 3)**

### **3.18 Housing Devolution Issues for Provincial Legislation.**

The Committee had before it a report (March 8, 2000) from the Commissioner of Community and Neighbourhood Services providing an update on social housing devolution; outlining key issues; and recommending that:

- (1) Council urge the Provincial Government to ensure that upcoming legislation and Ontario Regulations governing devolution of social housing program administration reflect the City positions set out in Appendix 1, most of which confirm and clarify positions previously adopted by Council;
- (2) Council urge the Provincial Government to ensure that the following requirements are met in the transition period leading up to devolution of social housing program administration:
  - (a) that a full due diligence process be undertaken according to a specific provincial-municipal arrangement to be negotiated, including condition surveys to determine capital repair and reserve fund requirements, full financial review, transfer of financial and other records, and full information regarding projects subject to or requiring special scrutiny;
  - (b) that Ontario Housing Corporation not make major decisions on public housing (such as on sale of properties or contracting out of property management) without the concurrence of the affected municipality (CMSM);
  - (c) that the Province provide municipalities (CMSMs) with adequate funding for transition costs including but not limited to due diligence, information technology, staff training, and one-time space and equipment costs;
- (3) the Province be urged to hold legislative committee hearings on the draft devolution legislation, and to undertake a full consultation with municipalities and with the housing sectors on draft Ontario Regulations proposed under the legislation;
- (4) the Ministry of Municipal Affairs and Housing be urged to immediately establish a joint planning team with each CMSM, to negotiate the local terms and timeframe for devolution;
- (5) this report be forwarded to all CMSMs and to the Association of Municipalities of Ontario with a request for endorsement, and be forwarded to the Premier of Ontario, the Minister of Municipal Affairs and Housing, the provincial Minister of Finance, and organizations representing the non-profit and co-operative housing sector; and

Community Services Committee Minutes  
Wednesday, March 22, 2000

---

- (6) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

Mr. Cliff Martin, Public Housing Fightback Campaign, appeared before the Community Services Committee in connection with the foregoing matter.

On motion by Councillor Mihevc, the Committee recommended to Council the adoption of the aforementioned report.

**(Clause No. 6, Report No. 3)**

**3.19 Children and Youth Action Committee Work Plan.**

The Committee had before it a report (March 7, 2000) from Councillor Olivia Chow, Children and Youth Advocate, providing a status report and work plan for the Children and Youth Action Committee; and recommending that:

- (1) Council approve the 2000 Work Plan for the Children and Youth Action Committee, as outlined in Appendices A and B; and
- (2) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

On motion by Councillor Chow, the Committee referred the aforementioned report to the Children and Youth Action Committee for consideration and recommendation thereon to the Community Services Committee.

(Children and Youth Action Committee; Commissioner of Community and Neighbourhood Services; Councillor Olivia Chow, Children and Youth Advocate; c. General Manager, Children's Services Division - March 22, 2000)

**(Clause No. 13(h), Report No. 3)**

**3.20 “Welcome Babies/Baby Citizen” Package.**

The Committee had before it a communication (February 28, 2000) from the City Clerk advising that the Children and Youth Action Committee on February 18, 2000, recommended that:

- (1) the “Welcome Babies/Baby Citizen” package program be continued and that City Departments and the Toronto School Boards be requested to assist with the program; and
- (2) the owners of The Children’s Book Store be thanked for their donation of books for siblings who attended with the 32 babies at City Council on February 1, 2000.

On motion by Councillor Duguid, the Community Services Committee:

- (1) recommended to Council the adoption of Recommendation No. (2) of the Children and Youth Action Committee embodied in the communication dated February 28, 2000, from the City Clerk; and
- (2) referred Recommendation No. (1) of the Children and Youth Action Committee to the Commissioner of Community and Neighbourhood Services for a report on any potential budget implications in continuing the “Welcome Babies/Baby Citizen” Package Program.

(Commissioner of Community and Neighbourhood Services - March 22, 2000)

**(Clause No. 9, Report No. 3)**

**3.21 National Children’s Benefit - Shelter Fund.**

The Committee had before it a communication (February 28, 2000) from the City Clerk advising that the Children and Youth Action Committee on February 18, 2000, during consideration of a submission from the General Manager, Social Services Division, headed “Information Package - Interim Shelter Fund Enhancement Policy,” recommended that:

- (1) the Municipal Reinvestment of the National Child Benefit savings go to families and dependant children on welfare who pay more in shelter costs than they receive in shelter allowance; and the City of Toronto through its various programs ensure that the Shelter Fund is linked to other housing or shelter funds that are available in order to meet this need;

Community Services Committee Minutes  
Wednesday, March 22, 2000

---

- (2) ongoing shelter fund access be extended to include families leaving homeless shelters; and
- (3) ongoing shelter fund access be extended to include families with young children under six years of age and the requirement of Ontario Works Program participation be waived.

The Committee also had before it a communication (March 22, 2000) from Ms. Devi Arasanayagam, Daily Bread Food Bank, in connection with the foregoing matter.

Mr. Colin Hughes, Toronto Campaign 2000, appeared before the Community Services Committee in connection with the foregoing matter.

On motion by Councillor Jones, the Committee referred the aforementioned communication to the Commissioner of Community and Neighbourhood Services for a report thereon to the next meeting of the Community Services Committee to be held on April 19, 2000.

(Commissioner of Community and Neighbourhood Services; Councillor Olivia Chow, Children and Youth Advocate; Ms. Devi Arasanayagam, Daily Bread Food Bank; Mr. Colin Hughes; c. General Manager, Children's Services Division; General Manager, Social Services Division - March 22, 2000)

**(Clause No. 13(i), Report No. 3)**

### **3.22 Changes to Membership - Children and Youth Action Committee.**

The Committee had before it a communication (February 28, 2000) from the City Clerk advising that the Children and Youth Action Committee on February 18, 2000, recommended that Ms. Wendy Cuthbertson, representative of the Canadian Auto Workers, be deleted from the membership of the Committee.

On motion by Councillor Jones, the Committee recommended to Council the adoption of the recommendation of the Children and Youth Action Committee embodied in the aforementioned communication from the City Clerk.

**(Clause No. 8, Report No. 3)**

### **3.23 Nurse Practitioner Project.**

The Committee had before it a report (March 9, 2000) from the Commissioner of Community and Neighbourhood Services advising of the successful submission of an Expression of Interest to the Ministry of Health and Long Term Care to secure the resources of a Nurse Practitioner for a two-year period of time; outlining the expected positive impact on resident care and clinical outcomes as a result; indicating that the two-year Nurse Practitioner Project is 100 percent funded by the Ministry of Health and Long-Term Care up to maximum allowable amounts as set by the Ministry; and recommending that:

- (1) the Homes for the Aged Division be authorized to conclude negotiations with the MOHLTC, on a priority basis, to secure the services of a Nurse Practitioner for the approved two-year project;
- (2) the Homes for the Aged Division's gross expenditure budget for 2000 be increased by the amount negotiated between the Division and the MOHLTC, in an amount not to exceed \$104,500.00;
- (3) this report be referred to the Budget Advisory Committee for consideration as part of the 2000 budget process; and
- (4) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

On motion by Councillor Prue, the Committee:

- (1) recommended to Council the adoption of the aforementioned report from the Commissioner of Community and Neighbourhood Services, having regard that the hiring of the Nurse Practitioner is a timing issue; and
- (2) referred such report to the Budget Advisory Committee for inclusion of the 100 percent provincial funding in the 2000 Operating Budget.

(Budget Advisory Committee; c. Commissioner of Community and Neighbourhood Services; General Manager, Homes for the Aged - March 22, 2000)

**(Clause No. 7, Report No. 3)**



**3.24 Albion Lodge - Accreditation Award.**

The Committee had before it a communication (February 25, 2000) from the City Clerk advising that the Advisory Committee on Homes for the Aged on February 25, 2000, had before it a report (February 21, 2000) from the General Manager, Homes for the Aged, advising that the accreditation survey for Albion Lodge by the Canadian Council on Health Services Accreditation was carried out from November 24-26, 1999; attaching a copy of the survey report; and recommending that:

- (1) this report be forwarded to the Community Services Committee for information; and
- (2) congratulations be extended to the staff and volunteers at Albion Lodge, acknowledging their significant achievement;

and further that the Advisory Committee adopted the aforementioned report and directed that it be forwarded to the Community Services Committee for information.

On motion by Councillor Prue, the Committee received the aforementioned communication; and extended congratulations to the staff, the Home Advisory Committee, and volunteers at Albion Lodge.

(Commissioner of Community and Neighbourhood Services; General Manager, Homes for the Aged; Administrator, Albion Lodge - March 22, 2000)

**(Clause No. 13(j), Report No. 3)**

**3.25 Achievement of 1999 Operating Objectives -  
Homes for the Aged Division.**

The Committee had before it a communication (February 25, 2000) from the City Clerk advising that the Advisory Committee on Homes for the Aged on February 25, 2000, received a report (February 9, 2000) from the General Manager, Homes for the Aged, respecting the achievement of the 1999 Operating Objectives for the Homes for the Aged Division, and directed that it be forwarded to the Community Services Committee for information.

Community Services Committee Minutes  
Wednesday, March 22, 2000

---

On motion by Councillor Jones, the Committee received the aforementioned communication.

(Commissioner of Community and Neighbourhood Services; General Manager, Homes for the Aged - March 22, 2000)

**(Clause No. 13(k), Report No. 3)**

The Committee adjourned its meeting at 6:08 p.m.

---

Chair.