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**COMMUNITY SERVICES COMMITTEE****AGENDA**

**Date of Meeting:** Thursday, October 18, 2001      **Enquiry:** Rosalind Dyers  
**Time:** 9:30 a.m.      **Committee Administrator**  
**Location:** Committee Room 1      **416-392-8018**  
City Hall  
100 Queen Street West

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**DECLARATIONS OF INTEREST PURSUANT TO  
THE MUNICIPAL CONFLICT OF INTEREST ACT.**

**CONFIRMATION OF MINUTES.**

**DEPUTATIONS. List to be Distributed at Meeting**

**PRESENTATION:**

**COMMUNICATIONS/REPORTS.**

**1. SCHEDULING PROCESS REVIEW - TORONTO EMERGENCY MEDICAL SERVICES.**

City Clerk  
(September 21, 2001)

Advising that the Audit Committee on September 21, 2001, received a report (August 23, 2001) from the Commissioner of Works and Emergency Services respecting the Scheduling Process Review for Toronto Emergency Medical Services, and directed that it be forwarded to the Community Services Committee for information.

**2. TORONTO EMERGENCY SERVICES - CONSOLE DISPATCH SYSTEM.**

Report will be distributed as soon as it is available.

**3. STAFFING REQUIREMENTS FOR FIRE APPARATUS - TORONTO FIRE SERVICES.**

Commissioner of Works and Emergency Services and the Fire Chief  
(October 9, 2001)

Responding to requests to provide the Community Services Committee and Council with a report on the implications of hiring an additional 55 firefighters; and recommending that:

- (1) Community Services Committee reconfirm its support for the hiring of an additional 55 firefighters.
- (2) this report be forwarded to Budget Advisory Committee and the Policy and Finance Committee for a decision on hiring the 55 firefighters, either:
  - (i) immediately through pre-authorization of the increased 2002 Operating Budget requirements of \$2,796,505.00 in salaries and benefits; or,
  - (ii) by April 2, 2002, through approval in the budget process, resulting in increased 2002 Operating Budget requirements of \$2,090,520.00 in salaries and benefits.

**4. LEARNING ENRICHMENT FOUNDATION DEMONSTRATION PILOT PROJECT: REVIEW OF CONTRACT AND FINANCIAL RECONCILIATION.**

City Auditor  
(July 5, 2001)

Responding to the request of the Committee on March 29, 2001, to report on the results of the review of the Learning Enrichment Foundation's contract and financial reconciliation; and recommending that:

- (1) the Acting Commissioner of Community and Neighbourhood Services finalize the financial reconciliation with the Learning Enrichment Foundation in accordance with the payment terms of the contract and as outlined in this report;
- (2) the Acting Commissioner of Community and Neighbourhood Services review the Department's current arrangements with service providers with a view to ensuring that no significant advances are made to agencies without sufficient safeguards to minimize the financial risk to the City; and
- (3) this report be forwarded to the Audit Committee for information.

**4(a).** Acting Commissioner of Community and Neighbourhood Services  
(August 23, 2001)

Responding to the findings and recommendations of the City Auditor's report, titled "Learning Enrichment Foundation Demonstration Pilot Project: Review of Contract and Financial Reconciliation," dated July 5, 2001, noting that Toronto Social Services supports and concurs with the findings and recommendations of the City Auditor; and recommending that this report be received for information.

**4(b).** Councillor Frances Nunziata,  
Ward 11, York South-Weston

Submitting correspondence dated September 5, 2001, addressed to the Acting Commissioner of Community and Neighbourhood Services, and the response thereto dated September 10, 2001, respecting the Learning Enrichment Foundation.

**(NOTE: Items 4, 4a and 4b deferred from previous meeting.)**

**5. REVISED RATES FOR INDIGENT FUNERALS.**

Acting Commissioner of Community and Neighbourhood Services  
(October 3, 2001)

Advising of the intent to include a 5.1 percent increase in funeral service rates for indigent persons in the Toronto Social Services 2002 Operating Budget submission; and recommending that:

- (1) this report be forwarded to the Budget Advisory Committee for consideration during the 2002 Operating Budget process; and
- (2) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

**6. FUNDERS SUMMIT.**

Acting Commissioner of Community and Neighbourhood Services  
(October 3, 2001)

Responding to the request of the Committee on September 11, 2001, to report regarding the calling of a Funders Summit and the holding of a special meeting of the Community Services Committee to discuss the funding issues affecting grants; and recommending that:

- (1) the Acting Commissioner of Community and Neighbourhood Services convene a meeting of relevant funding bodies with the objective of identifying strategies to address the funding issues facing community organizations; and
- (2) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

**7. CONSTRUCTION OF A NEW HOME FOR THE AGED,  
BURNHAMTHORPE ROAD AND THE WEST MALL -  
TENDER CALL NO. 212-2001, WARD 3 - ETOBICOKE CENTRE.**

Acting Commissioner of Community and Neighbourhood Services,  
the Acting Chief Financial Officer and the Acting Chief Administrative Officer  
(October 3, 2001)

Recommending that Tender Call No. 212-2001 for construction of a new Home for the Aged at Burnhamthorpe Road and The West Mall, be awarded to Buttcon Limited in the total amount of \$22,862,319.00 including all taxes and charges, being the lowest tender received.

**8. SPECIAL GRANT FROM THE MINISTRY OF HEALTH AND LONG-TERM  
CARE TO REPLACE MEDICAL EQUIPMENT.**

Acting Commissioner of Community and Neighbourhood Services  
(October 2, 2001)

Advising that each of the ten Homes for the Aged will receive a one-time grant from the Ministry of Health and Long-Term Care (MOHLTC) to replace medical equipment; and recommending that:

- (1) the special grant of \$1,155,308.00, which represents the total of the various grants received by each of the ten Homes for the Aged, be transferred to and administered through the HFA Capital Reserve Fund;
- (2) expenditures be processed, in accordance with the MOHLTC requirements, in a manner that ensures delivery of the equipment by the MOHLTC deadline; and
- (3) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

**9. COMPENSATION FOR MEDICAL DIRECTORS AND ATTENDING PHYSICIANS IN THE HOMES FOR THE AGED.**

Acting Commissioner of Community and Neighbourhood Services  
(October 2, 2001)

Respecting the current compensation arrangements for Medical Directors and Attending Physicians in long-term care facilities and seeking support for a resolution adopted by The Corporation of the County of Hastings, wherein it recommends “that the Province of Ontario appropriately increase the daily rate allotted to Medical Directors at Long-Term Care Facilities and provide subsidy for doctors working in geriatric care”; and recommending that:

- (1) the City of Toronto Council support the resolution of The Corporation of The County of Hastings, as outlined in this report, in its request that the Province of Ontario increase its compensation to physicians working in long-term care facilities; and
- (2) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

**10. “GOOD NURSING, GOOD HEALTH: A GOOD INVESTMENT”, THE REPORT OF THE JOINT PROVINCIAL NURSING COMMITTEE, SUMMER 2001.**

Acting Commissioner of Community and Neighbourhood Services  
(October 3, 2001)

Providing a summary of the information contained in the report of the Joint Provincial Nursing Committee, entitled “Good Nursing Good Health: A Good Investment”, its impact and its application to the Homes for the Aged Division; and recommending that:

- (1) City Council communicate its concern to the Ministry of Health and Long-Term Care about the inequity of funding between the acute care and the long-term care sector, and the resultant negative impact on the long-term care sector’s ability to attract and retain registered nurses;
- (2) City Council request an increase in MOHLTC funding provided in the nursing and personal care envelope, thus enabling future adjustments in the registered nurses salary levels within the long-term care and community care sectors in order to support successful recruitment and retention;

- (3) representatives of the Homes for the Aged Division meet with CUPE Local 79 to discuss the feasibility of an “internship” position, with the objective of attracting new graduates to the Homes for the Aged Division and the feasibility of participating in the CARE project for nurses, with the objective of attracting foreign-trained nurses to the Homes for the Aged Division; and
- (4) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

**11. REQUEST FOR EXPENDITURE FROM THE RESIDENTS’ INTEREST RESERVE FUND - PURCHASE OF BUS FOR KIPLING ACRES.**

City Clerk

(September 14, 2001)

Advising that the Advisory Committee on Homes for the Aged on September 14, 2001, recommended the adoption of a report (August 15, 2001) from the General Manager, Homes for the Aged recommending that:

- (1) approval be given for a one-time expenditure of an amount not to exceed \$26,560.00 from the Residents’ Interest Reserve Fund, in order to purchase a new wheelchair accessible bus to enhance the quality of life for Adult Day Program clients and residents of Kipling Acres Home for the Aged; and
- (2) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

**12. ACCREDITATION REPORT - TRUE DAVIDSON ACRES HOME FOR THE AGED.**

City Clerk

(September 14, 2001)

Advising that the Advisory Committee on Homes for the Aged on September 14, 2001, recommended the adoption of a report (August 15, 2001) from the General Manager, Homes for the Aged respecting the Canadian Council on Health Service Accreditation Survey conducted at True Davidson Acres from January 24 to 26, 2001, and wherein it recommended that:

- (1) this report be referred to the Community Services Committee for information;
- (2) management, staff and volunteers of True Davidson Acres be congratulated on this significant achievement; and

- (3) acknowledgement be given to the fact that this award is particularly noteworthy in that True Davidson Acres received such a positive report, given that it is one of the first facilities to be surveyed with the revised standards and criteria called Achieving Improved Measurement (AIM).

**13. ACCREDITATION REPORT - CASTLEVIEW WYCHWOOD TOWERS HOME FOR THE AGED.**

City Clerk

(October 5, 2001)

Advising that the Advisory Committee on Homes for the Aged on October 5, 2001, recommended the adoption of a report (September 18, 2001) from the General Manager, Homes for the Aged respecting the Canadian Council on Health Service Accreditation Survey conducted at Castleview Wychwood Towers from May 13 to 16, 2001, and wherein it recommended that:

- (1) this report be referred to the Community Services Committee for information; and
- (2) management, staff and volunteers of Castleview Wychwood Towers be congratulated on this significant achievement.

**14. ACCREDITATION REPORT - SEVEN OAKS HOME FOR THE AGED.**

City Clerk

(October 5, 2001)

Advising that the Advisory Committee on Homes for the Aged on October 5, 2001, recommended the adoption of a report (September 18, 2001) from the General Manager, Homes for the Aged respecting the Canadian Council on Health Service Accreditation Survey conducted at Seven Oaks Home for the Aged from May 9 to 11, 2001, and wherein it recommended that:

- (1) this report be referred to the Community Services Committee for information; and
- (2) management, staff and volunteers of Seven Oaks be congratulated on this significant achievement.

**15. FOURTH ANNUAL “NIGHT OF KNIGHTS”.**

City Clerk

(October 5, 2001)

Advising that the Advisory Committee on Homes for the Aged on October 5, 2001, had before it a report (September 26, 2001) from the General Manager, Homes for the Aged respecting the fourth annual “Night of Knights” being planned for January 10, 2002, at Castleview Wychwood Towers; and that the Advisory Committee directed that a copy of such report be referred to the Community Services Committee for information.

**16. “JUST FOR FAMILIES”, A SERIES OF INFORMATION BROCHURES FOR FAMILY MEMBERS - HOMES FOR THE AGED.**

City Clerk

(October 5, 2001)

Advising that the Advisory Committee on Homes for the Aged on October 5, 2001, had before it a report (September 19, 2001) from the General Manager, Homes for the Aged respecting the implementation of a new initiative whereby the Homes for the Aged Division is producing and distributing information brochures, entitled “Just For Families”, for the families of residents; that the Advisory Committee received such report and directed that it be referred to the Community Services Committee for information.

**(NOTE: A copy of each of the “Just For Families” brochures referred to will be distributed at the meeting of the Community Services Committee.)**

**17. RECOMMENDATIONS FOR PROVINCIAL OFF THE STREET, INTO SHELTER HOMELESSNESS INITIATIVE: HIGH-SUPPORT STREET OUTREACH FUNDING.**

Acting Commissioner of Community and Neighbourhood Services

(October 3, 2001)

Recommending that:

- (1) the City provide \$965,575.00 in Off the Street, Into Shelter Homelessness Initiative (OSIS) funding and enter into service agreements with the agencies recommended for funding in Appendix A of this report to deliver high-support street outreach, with the funding to be divided into two components:
  - (a) \$665,575.00 of the OSIS funding for operating funding;



- (b) the Acting Commissioner of Community and Neighbourhood Services be delegated authority to provide OSIS funding for capital requirements necessary for the delivery of high-support street outreach to the agencies recommended for funding in Appendix A, to an amount not exceeding \$300,000.00 in total, or \$70,000.00 per individual agency; and
- (2) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

**(NOTE: A copy of each of the Appendix B Agency Summary Sheets and the Appendix C Request For Proposals document was forwarded to Members of Council only, and a copy thereof is on file in the office of the City Clerk, City Hall.)**

## **18. EMERGENCY SHELTER CAPACITY.**

Councillor Jack Layton  
Co-Chair, Advisory Committee on Homeless and Socially Isolated Persons  
 (October 4, 2001)

Advising that the Advisory Committee on Homeless and Socially Isolated Persons on September 19, 2001, received a presentation from staff regarding the estimated shortage of 200 beds in the single adult and youth emergency shelter system, and that, while the Advisory Committee understands that City staff have committed to finding space for 200 extra shelter beds for this winter, the Advisory Committee feels it is important to emphasize the need to expedite this search to ensure the beds are in place before the cold weather arrives.

## **19. OPTIONS FOR HOMES HOUSING DEVELOPMENT MODEL.**

Councillor Jack Layton,  
Co-Chair, Advisory Committee on Homeless and Socially Isolated Persons  
 (October 4, 2001)

Advising that the Advisory Committee on Homeless and Socially Isolated Persons on September 19, 2001, heard presentations from Options for Homes on its development model for affordable home ownership for low-income people; indicating that the Advisory Committee endorsed the model as one form of development that could contribute to the affordable housing stock in Toronto; and that the Advisory Committee recommended that the Community Services Committee be requested to:

- (1) endorse the Options for Homes model for affordable home ownership as one part of the spectrum of housing development strategies to increase the affordable housing stock in Toronto; and

- (2) recommend that the City, through the Let's Build program, undertake a demonstration project to test the feasibility of the Options for Homes home ownership model to produce affordable housing for low-income people.

**20. DELEGATION TO MEETING OF HOUSING MINISTERS IN QUEBEC CITY.**

Councillor Jack Layton,  
Co-Chair, Advisory Committee on Homeless and Socially Isolated Persons  
(October 4, 2001)

Advising that the Advisory Committee on Homeless and Socially Isolated Persons on September 19, 2001, recommended that the Community Services Committee be requested to endorse the following actions:

- (1) that City Council send a delegation to the November 28-30, 2001, meeting of provincial and federal housing ministers in Quebec City to be comprised of City Councillors, City staff, community housing advocates and people who are homeless; and
- (2) that City Council agree to provide funding, through the Shelter, Housing and Support Division budget, for the associated transportation, accommodation and food costs for the delegation, not to exceed \$7,500.00, and subject to a review of the budget by appropriate City staff.

**21. RESPONSE TO RECOMMENDATIONS IN THE CENTRE FOR EQUALITY RIGHTS IN ACCOMMODATION (CERA), "HUGH BURNETT REPORT ON DISCRIMINATION AND SYSTEMIC BARRIERS IN ACCESSING RENTAL HOUSING".**

City Clerk  
(September 6, 2001)

Advising that the Administration Committee on September 6, 2001:

- (I) concurred with Recommendation No. (1) embodied in the report (August 9, 2001) from the Acting Commissioner of Community and Neighbourhood Services respecting the response to recommendations in the Centre for Equality Rights in Accommodation "Hugh Burnett Report on Discrimination and Systemic Barriers in Accessing Rental Housing", subject to adding thereto the following words "and both Committees be requested to consider what steps the City can take to address the issues raised in the aforementioned report, and by Mr. M. S. Mwarigha, Program Director, Centre for Equality Rights in Accommodation, who appeared before the Administration Committee respecting this matter" so that Recommendation No. (1) now reads as follows:

- “(1) this report be forwarded to Community Services Committee and the Tenant Defence Fund Sub-Committee for consideration, and both Committees be requested to consider what steps the City can take to address the issues raised in the report on Discrimination and Systemic Barriers in Accessing Rental Housing, and by Mr. M.S. Mwarigha, Program Director, Centre for Equality Rights in Accommodation who appeared before the Administration Committee respecting this matter;”;  
and
- (II) recommended to the Community Services Committee and the Tenant Defence Fund Sub-Committee, the adoption of Recommendations Nos. (2) to (5) embodied in the aforementioned report.

**21(a).** City Clerk

(October 1, 2001)

Advising that the Tenant Defence Sub-Committee on September 26, 2001, recommended to the Community Services Committee and Council the adoption of Recommendations Nos. (2) to (5) embodied in the report (August 9, 2001) from the Acting Commissioner of Community and Neighbourhood Services, subject to adding the following:

- (1) that the proposed new priority categories for tenant selection be reviewed by the Tenant Defence Sub-Committee prior to consideration by the Community Services Committee and Council;
- (2) that welfare workers be provided with training to make them aware of tenant issues so that they may provide information and support to tenants;
- (3) that the City conduct an access audit to ensure that the current chronological list is in fact being adhered to; and
- (4) that the Acting Commissioner of Community and Neighbourhood Services be requested to report to the Tenant Defence Sub-Committee on a draft eviction strategy prepared by the Toronto Community Housing Corporation, prior to its submission to the Community Services Committee and Council.

## 22. ILLEGAL RENTS AND DEPOSITS.

City Clerk

(October 1, 2001)

Advising that the Tenant Defence Sub-Committee on September 26, 2001, recommended to the Community Services Committee the adoption of the recommendations embodied in the report (September 19, 2001) from the Acting Commissioner of Community and Neighbourhood Services, subject to:

- (a) amending Recommendation No. (2) by adding at the end thereof the words “and individual Members of Council”, so that Recommendation No. (2) now reads:
  - “(2) the Acting Commissioner of Community and Neighbourhood Services, in consultation with the Acting Chief Administrative Officer and the Commissioner of Corporate Services, develop and conduct public education initiatives on the rights and responsibilities of tenants and landlords in partnership with the Ontario Rental Housing Tribunal, the Investigation Unit of the Ministry of Municipal Affairs and Housing, the Advocacy Centre for Tenants, community organizations assisting tenants and landlords, and individual Members of Council;”
- (b) amending Recommendation No. (4) by adding at the end thereof the following:
  - “(4)(d) the Minister of Municipal Affairs and Housing ensure greater enforcement of the Tenant Protection Act;”
- (c) requesting the Acting Commissioner of Community and Neighbourhood Services to monitor convictions registered against landlords who in fact charge illegal rent deposits and bring such matters to the attention of the Community Services Committee;
- (d) requesting the Greater Toronto Apartment Association (GTAA) to support the work of the Tenant Defence Sub-Committee by issuing a statement condemning the practice of demanding illegal rent deposits from immigrant tenants; and
- (e) requesting the City to find a legal mechanism to pursue this issue as a matter of policy.

**23. CHANGE TO MEMBERSHIP - CHILDREN AND YOUTH ACTION COMMITTEE.**

City Clerk

(September 28, 2001)

Advising that the Children and Youth Action Committee on September 26, 2001, recommended to the Community Services Committee, and Council, that Sabrina Armani and Okeima Lawrence be appointed as the new Toronto Youth Cabinet members to the Children and Youth Action Committee.

**24. TORONTO YOUTH PROFILE 2001.**

City Clerk

(September 28, 2001)

Advising that the Children and Youth Action Committee on September 26, 2001, directed that the "Toronto Youth Profile, 2001", prepared by the Social Development and Administration Division of the Community and Neighbourhood Services Department be forwarded to the Community Services Committee for information.

**(NOTE: Copies of the "Toronto Youth Profile, 2001" were forwarded to Members of the Community Services Committee only. The report was forwarded to all Members of Council under separate cover in July 2001.)**

**25. CHILDREN AND YOUTH ACTION COMMITTEE - 2001 WORKPLAN.**

City Clerk

(October 3, 2001)

Advising that the Children and Youth Action Committee on October 1, 2001, recommended to the Community Services Committee, and Council, the adoption of a report (June 19, 2001) from the Children and Youth Advocate respecting the 2001 Children and Youth Action Plan; and further reports having endorsed the report, entitled "Toronto Report Card on Children Update 2000", and having directed that it be forwarded to the Community Services Committee for information.

**(NOTE: Copies of the "Toronto Report Card on Children Update 2000" were forwarded to Members of Council only.)**

**26. CHILD CARE SPACE.**

City Clerk

(October 3, 2001)

Advising that the Children and Youth Action Committee on October 1, 2001, recommended to the Community Services Committee, and Council, the adoption of the following motion:

“WHEREAS the City of Toronto has identified a number of areas of the City where there is a critical need for increased childcare spaces; and the Toronto District School Board (TDSB) has identified a number of schools with additional space that might be able to accommodate either new or expanded childcare programs;

THEREFORE BE IT RESOLVED THAT:

- (a) the Toronto District School Board staff be requested to identify for the City of Toronto schools with space in under-served areas which could accommodate new or enlarged child care facilities including the option of City-built facilities like those at Greenland and Rockford Public Schools;
- (b) the City of Toronto be requested to expand the total square footage of City-funded child care space in the TDSB;
- (c) a letter be forwarded to the Minister of Community and Social Services regarding the need for increased funding to School Boards for new child care spaces as referenced in the latest Children’s Report Card from the City of Toronto, which identifies the need for school-aged and infant-toddler child care in Toronto;
- (d) if schools can be identified where childcare establishment or expansion could be accommodated, that the specifics be communicated to school trustees, local councillors, MPPs and MPs to seek their support in approaching the Province; and
- (e) the Toronto Catholic District School Board be included in this initiative.”

**27. FEDERAL/PROVINCIAL ISSUES.**City Clerk

(October 3, 2001)

Advising that the Children and Youth Action Committee on October 1, 2001, recommended to the Community Services Committee, and Council, that the Children and Youth Advocate be requested to write a letter to The Honourable Jane Stewart, Minister, Human Resources Development Canada, requesting that the Canadian Government:

- (a) urge the Organization for Economic Co-operation and Development (OECD) to undertake a second round of the early childhood education and care study;
- (b) participate in the second round of the OECD study on early childhood education and care in a fully public participatory process; and
- (c) develop an action plan for Canada and implement it as soon as possible.

**28. BREASTFEEDING PROMOTION.**Secretary, Board of Health

(September 25, 2001)

Advising that the Board of Health on September 24, 2001, endorsed The International Code of Marketing Breast Milk Substitutes (WHO/UNICEF) and directed that the report dated September 3, 2001, from the Medical Officer of Health regarding Breastfeeding Promotion be forwarded to the Children and Youth Action Committee and the Community Services Committee for information.

**29. COMMUNITY SERVICES COMMITTEE - 2001 LIST OF OUTSTANDING ITEMS.**City Clerk

(October 5, 2001)

Submitting, for information, the 2001 list of outstanding items of the Community Services Committee and departmental responses up to the Council meeting date of July 24, 25 and 26, 2001.

**30. RESULTS OF RFP FOR MANUFACTURED STRUCTURES UNDER SCPI.**

Report will be distributed as soon as it is available.