

PLEASE NOTE DAY OF MEETING

COMMUNITY SERVICES COMMITTEE

AGENDA

Date of Meeting: Monday, June 24, 2002 Enquir

Time: 9:30 a.m.

Location: Committee Room 1

City Hall

100 Queen Street West

Enquiry: Rosalind Dyers

Committee Administrator

416-392-8018

DECLARATIONS OF INTEREST PURSUANT TO THE MUNICIPAL CONFLICT OF INTEREST ACT.

CONFIRMATION OF MINUTES.

DEPUTATIONS: List to be Distributed at Meeting

PRESENTATIONS: Presentation on Departmental Issues:

- Works and Emergency Services
- Community and Neighbourhood Services

COMMUNICATIONS/REPORTS.

1. UPDATE ON TRANSFER OF CARE DELAYS EXPERIENCED BY TORONTO EMERGENCY MEDICAL SERVICES.

<u>Commissioner of Works and Emergency Services</u> (June 3, 2002)

Respecting the waiting times for the transfer of patient care at Toronto area hospital emergency departments and on the steps being taken to address the problem; and recommending that:

- (1) Toronto Council continue to endorse the efforts of Toronto EMS to resolve the offloading delay problem; and
- (2) the appropriate City officials be authorized to take the necessary action to give effect thereto.

2. TORONTO EMERGENCY MEDICAL SERVICES EDUCATIONAL PARTNERSHIP.

<u>Commissioner of Works and Emergency Services</u> (June 4, 2002)

Respecting partnerships established with regard to the certification of advanced care paramedics and the establishment of a undergraduate degree program in paramedical science; and recommending that:

- (1) City of Toronto Council endorse the partnership agreements between Toronto EMS, Humber College of Applied Arts and Technology, Centennial College of Applied Arts and Technology and the University of Toronto; and
- (2) appropriate City officials be given the authority to give effect thereto.

3. SERVICE MAINTENANCE AGREEMENT.

Commissioner of Works and Emergency Services (June 4, 2002)

Respecting the need to enter into a service maintenance agreement with municipalities and other parties for the repair and maintenance of various medical equipment, and further advising that approval is being requested to enter into agreements with municipalities for the co-ordination and return of medical equipment that has been left at Toronto area hospitals; noting that all agreements will be based on full cost recovery plus a 15 percent administrative and handling fee; and recommending that:

- (1) City Council authorize Toronto EMS to enter into service, repair and distribution agreements with municipalities and other parties; and
- (2) authority be granted to give effect thereto.

4. DIVERSITY AND CROSS-CULTURAL INITIATIVES - TORONTO EMS.

Commissioner of Works and Emergency Services (June 4, 2002)

Advising of initiatives being introduced by Toronto EMS in the area of diversity and cross-cultural training; and recommending that:

- (1) City of Toronto Council endorse the cross-cultural and diversity initiatives undertaken by Toronto EMS; and
- (2) this report be received for information.

5. CRITICAL CARE TRANSPORT UNIT STATUS REPORT.

Commissioner of Works and Emergency Services (June 4, 2002)

Providing, for information, an update on the growth and activities of Toronto Emergency Medical Services Critical Care Program.

6. FIRE FIGHTER INTERNATIONAL EXCHANGE PROGRAM.

Commissioner of Works and Emergency Services and the Fire Chief (June 10, 2002)

- (1) the City be authorized to participate in the Fire Fighters International Exchange Program;
- (2) for the purposes of Recommendation No. (1), the City be authorized to enter into Fire Fighter Exchange Agreements with The Toronto Professional Fire Fighters' Association, interested City fire fighters, other fire fighter employers, other professional fire fighters' associations or unions, and interested employees of other fire fighter employers, provided that those other parties are each eligible and qualified to participate in the Fire Fighters International Exchange Program in accordance with the program's requirements and to participate in any such exchange in accordance with any applicable City guidelines, policies and programs;

- (3) the agreements referred to in Recommendation No. (2) have terms and conditions substantially as set out in this report and otherwise have terms and conditions in the interests of the City satisfactory to the Commissioner of Works and Emergency Services, the Fire Chief and, in the case of indemnification and insurance matters, satisfactory to the Manager of Insurance and Risk Management and be in a form satisfactory to the City Solicitor;
- (4) the Fire Chief be delegated the authority to execute the agreements referred to in Recommendation No. (2) on behalf of the City; and
- (5) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto and to take any action required to be taken thereunder.

7. IMPACT OF ONTARIO'S EARLY YEARS PLAN ON TORONTO'S PROGRAMS FOR CHILDREN.

Commissioner of Community and Neighbourhood Services (June 7, 2002)

Providing information on the first year impact of Ontario's Early Years Plan on programs for children in Toronto; and an update on the provincial plans to establish Ontario Early Years Centres in 22 Toronto ridings; and recommending that:

- (1) the City advocate to the Province through the Champion's Steering Committee and in the upcoming meeting of the Committee Chair with the Minister a "Made in Toronto" approach to implementing the Early Years Centre initiative using a per capita based strategy of financing family resource and support services to achieve equity of service access as outlined in this report;
- (2) the City continue to press the Province to include licensed child care as a critical component of its Early Years Plan and to dedicate some of the second year funding from the federal Early Childhood Development Initiative (ECDI) to meet the significant unmet childcare needs in this community;
- (3) the Department report in the fall on the progress and outcome of the Early Years Centre planning process currently underway in the City; and
- (4) the appropriate City officials take the necessary action to give effect thereto.

8. EDUCATION TO PREVENT CHILD ABUSE.

City Clerk (June 13, 2002)

Advising that the Children and Youth Action Committee on June 12, 2002, endorsed the educational program on child abuse referred to in a communication dated May 16, 2002, from Councillor Olivia Chow, Chair; and directed that such communication be forwarded to the Community Services Committee for information.

9. FLEXIBLE CHILD CARE SERVICES FOR YOUNG ADULT LEARNERS.

City Clerk (June 13, 2002)

Advising that the Children and Youth Action Committee on June 12, 2002, recommended to the Community Services Committee that the Commissioner of Community and Neighbourhood Services, in consultation with the City's Language Equity and Literacy Working Group, be requested to submit a report on establishing flexible child care services for young adult learners.

10. CHILDREN AND YOUTH ACTION COMMITTEE MANDATE AND 2002 WORKPLAN.

City Clerk
(June 13, 2002)

Advising that the Children and Youth Action Committee on June 12, 2002, endorsed the recommendations contained in the communication dated June 7, 2002, from Councillor Olivia Chow, Children and Youth Advocate, respecting the Children and Youth Action Committee's Mandate and 2002 Workplan; and directed that such communication be forwarded to the Community Services Committee for information.

11. DEPARTMENTAL PRIORITIES RELATED TO THE SOCIAL DEVELOPMENT STRATEGY.

Commissioner of Community and Neighbourhood Services (June 7, 2002)

Identifying departmental priorities in the context of the Social Development Strategy; noting that, if endorsed, the unfunded priorities listed in Attachment 3 would create additional pressures on the departmental budget to be addressed and reported to the Community Services Committee and the Budget Advisory Committee through the 2003 budget process; and recommending that:

- (1) the departmental priorities outlined in this report be endorsed; and
- (2) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

12. BREAKING THE CYCLE OF VIOLENCE GRANTS PROGRAM - 2002 ALLOCATIONS.

<u>Commissioner of Community and Neighbourhood Services</u> (June 7, 2002)

Respecting the Breaking the Cycle of Violence Grants Program 2002 Allocations; and recommending that:

- (1) Breaking the Cycle of Violence grant program allocations, totalling \$649,820.00 to 53 applicants as recommended in Appendices "A" and "B" of this report be approved; and
- (2) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

(NOTE: A copy of the Appendix B, Organization Summary Sheets, forwarded to Members of Council only.)

13. LEVI STRAUSS FOUNDATION GRANT FOR THE TORONTO YOUTH CABINET.

Commissioner of Community and Neighbourhood Services (June 4, 2002)

Recommending that:

- (1) should the City of Toronto be awarded the Levi Strauss Foundation grant, the Commissioner of Community and Neighbourhood Services be authorized to accept \$30,000.00 (U.S.), approximately \$46,065.00 (Canadian), from the Levi Strauss Foundation for the Toronto Youth Committee consistent with the purposes outlined in this report;
- (2) the additional \$46,065.00 (Canadian) revenue be allocated to the Non-Program Task Force account to provide additional funding for the Children and Youth Action Committee (Toronto Youth Cabinet); and
- (3) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

14. REPORT ON THE ADMINISTRATION OF THE TORONTO YOUTH JOB CORPS AND YOUTH OUTREACH TORONTO PROGRAMS.

Commissioner of Community and Neighbourhood Services (June 6, 2002)

- (1) the Commissioner of Community and Neighbourhood Services be authorized to sign agreements with HRDC to receive funds in an amount not to exceed \$1,456,733.00 as its share of program costs for the Toronto Youth Job Corps (TYJC) and Youth Outreach Toronto (YOT);
- (2) the Commissioner of Community and Neighbourhood Services be authorized to renew agreements with St. Christopher House, West Scarborough Neighbourhood Community Centre and Youth Clinical Services to deliver the TYJC program on the proviso that:
 - (a) the delivery agencies of the TYJC program comply with all applicable requirements under the purchase of service agreement;
 - (b) the agreements shall be in a form satisfactory to the City Solicitor and contain such other items and conditions as he may deem advisable; and

- (c) the agreements are within the Commissioner of Community and Neighbourhood Services delegated approval limits; and
- (4) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

15. UPDATE ON TORONTO RESPONSE FOR YOUTH.

Commissioner of Community and Neighbourhood Services (June 7, 2002)

Providing an update on the progress of the Toronto Response for Youth (TRY) project; and recommending that the report be received for information.

16. NEED FOR A PERMANENT FOOD SECURITY GRANTS STREAM.

Commissioner of Community and Neighbourhood Services (June 6, 2002)

Responding to the request of the Community Services Committee to report on the proposal for a permanent food security grants stream; and recommending that the report be received for information.

17. SUPPORTIVE HOUSING PROGRAM - CEDARBROOK LODGE SERVICE AGREEMENT.

<u>Commissioner of Community and Neighbourhood Services</u> (June 5, 2002)

- (1) the City of Toronto amend the current service agreement for the provision of supportive housing services at Cedarbrook Lodge to reflect the changes to the program, including:
 - (a) a per diem rate of \$22.01 for existing clients who choose not to move to the renovated supportive housing floors;
 - (b) a unit of service (one hour) payment of \$18.95, for services assessed to be required by City staff;

- (2) the General Manager, Homes for the Aged, be given authority to execute the amended service agreement in a form and content acceptable to the City Solicitor; and
- (3) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

18. NAMING OPPORTUNITIES WITHIN WESBURN MANOR.

City Clerk (June 7, 2002)

Advising that the Advisory Committee on Homes for the Aged on June 7, 2002, recommended to the Community Services Committee, and Council, the adoption of the report dated May 22, 2002, from the General Manager, Homes for the Aged, respecting naming opportunities within Wesburn Manor, with amendments to Recommendation No. (5), so that such Recommendations read as follows:

- (1) support be given to the concept of naming prominent areas within Wesburn Manor after significant/historical persons, places or locations from the Etobicoke community;
- (2) support be given to the prior suggestion of City Council to name an area within Wesburn Manor after the former Mayor C. Dennis Flynn;
- (3) the following areas within Wesburn Manor be named as:

(a) Main Floor Town Square
 (b) Main Floor Worship Centre
 (c) Main Floor Café
 (d) Main Floor Library

(d) Main Floor Library - Ester Heyes Library

(e) Main Floor Family Suite - Montgomery Inn Family Suite

(f) Main Floor Multi-purpose Room - Etobicoke Town Hall
 (g) Main Floor Garden Area - Eatonville Park

(h) Second Floor Raised Garden
 (i) Second Floor Raised Garden
 Dorothy Fuller Gardens;

(4) the named individuals or their next-of-kin (in the case of deceased individuals) be contacted for consent, prior to the final confirmation of the naming opportunities;

- (5) the following names be used to designate hallways on the various resident home areas:
 - (a) Applewood Lane;
 - (b) Shaver Lane;
 - (c) Simcoe Road;
 - (d) Cloverdale Court;
 - (e) Summit Drive;
 - (f) Silverthorne Way; and
 - (g) Lundie Lane;
- (6) the Residents' Council, in accordance with the general theme of recognizing historical Etobicoke places and locations name the six resident home areas within Wesburn Manor; and
- (7) this report be forwarded to the Community Services Committee for approval.

19. APPOINTMENT TO THE ADVISORY COMMITTEE ON HOMES FOR THE AGED.

City Clerk
(June 7, 2002)

Advising that the Advisory Committee on Homes for the Aged on June 7, 2002, recommended to the Community Services Committee, and Council, the adoption of a report dated May 23, 2002, from the General Manager, Homes for the Aged, wherein it recommends that Ms. Anita Gittens be appointed to the Advisory Committee on Homes for the Aged, for the period September 2002 until September 2005.

20. TORONTO DISTRICT HEALTH COUNCIL'S REPORT ON HOMEMAKING SERVICES IN TORONTO.

City Clerk
(June 7, 2002)

Advising that the Advisory Committee on Homes for the Aged on June 7, 2002, directed that the report dated May 29, 2002, from the General Manager, Homes for the Aged, respecting the Toronto District Health Council's Report on Homemaking Services in Toronto be forwarded to the Community Services Committee for its information and action.

21. CHANGES TO THE ADMISSION POLICIES FOR LONG-TERM CARE FACILITIES.

<u>City Clerk</u> (May 24, 2002)

Advising that the Advisory Committee on Homes for the Aged on June 7, 2002, directed that a report (May 24, 2002) from the General Manager, Homes for the Aged, respecting changes to the admission policies for long-term care facilities be forwarded to the Community Services Committee for information.

22. UPDATE ON PROVINCIAL INCREASE IN BILLINGS TO THE CITY UNDER THE ONTARIO DISABILITY SUPPORT PROGRAM.

<u>Commissioner of Community and Neighbourhood Services</u> (May 5, 2002)

Responding to the request of Council on April 16, 17 and 18, 2002, during consideration of a report, entitled "Update on the Provincial Services Delivery Model", to contact other regional municipalities across the Greater Toronto Area and Ontario to assess the financial impact that the increase in billings will have on municipalities and the justification given for the increase, if any, and to report thereon to the Committee; and recommending that the report be received for information.

23. MULTI-YEAR SHELTER STRATEGY FOR THE CITY OF TORONTO.

Commissioner of Community and Neighbourhood Services (June 7, 2002)

- (1) Council support the directions set out in the attached Multi-Year Shelter Strategy and summarized in Section 11 of the Strategy;
- (2) the priorities set out in the Multi-Year Shelter Strategy and summarized on page 4 of this report be used to direct future development of the shelter system;
- (3) Council approve the development targets of an average of 314 beds per annum for the first five years and an average of 180 beds per annum in years six to ten for a total of 2,473 beds by the end of 2012 subject to approval through annual capital and operating budget processes;

- (4) the development targets set out in Recommendation No. (3) be revised down as permanent solutions to homelessness are introduced by senior levels of government;
- (5) Council adopt a harmonization strategy that would encourage the development of shelter beds outside the downtown core;
- (6) the Chair of the Community Services Committee meet with the Minister of Community, Family and Children's Services to discuss the existing structure of per-diem payments for the operation of emergency shelters and to request Provincial investment in capital funding for shelters;
- (7) this report and the financial implications be referred to the Budget Advisory Committee for consideration during the 2003 budget review process;
- (8) the Chair of the Community Services Committee meet with the Federal Minister responsible for Homelessness to encourage the Federal Government to continue the funding of the Supporting Communities Partnership Initiative and to continue to provide capital funding for shelters and transitional housing through this program;
- (9) the Mayor write to the senior levels of government to encourage them to continue and expand their support for affordable housing programs; and
- (10) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

24. NEW SHELTER STANDARDS.

Commissioner of Community and Neighbourhood Services (June 10, 2002)

Providing an update on the Hostel Standards Review Project and proposing new Shelter Standards; and recommending that:

- (1) the Community Services Committee approve the draft New Shelter Standards for review with shelter operators and other stakeholders prior to implementation;
- (2) the Commissioner of Community and Neighbourhood Services submit the Shelter Standards in conjunction with an implementation plan for approval prior to the commencement of the winter season; and
- any resources required to implement the New Shelter Standards be subject to approval through annual capital and operating budget processes.

25. HOUSING AND HOMELESS SERVICES: COMPARING TORONTO WITH OTHER JURISDICTIONS.

Commissioner of Community and Neighbourhood Services (June 4, 2002)

Responding to the request of Council on May 21, 2002, to report on the results of research on how other Cities, such as New York, deal with their homeless population; outlining a process that will allow the comparison of housing and homelessness services in Toronto with those in other jurisdictions; and recommending that:

- (1) the Commissioner of Community and Neighbourhood Services report back to Committee in the fall of 2002 regarding the findings of comparisons of housing and homeless services in Toronto with those in other jurisdictions;
- (2) the cities of Vancouver, Ottawa, Montreal, Calgary, Boston, New York, San Francisco, London, Glasgow and a city in continental Europe be used for the purposes of comparison; and
- (3) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

26. ADMINISTRATION OF PROVINCIAL RENT SUPPLEMENT PROGRAM.

Commissioner of Community and Neighbourhood Services (June 7, 2002)

- (1) the Commissioner of Community and Neighbourhood Services be authorized to administer the provincial ("homelessness") rent supplement program in Toronto and to enter into agreements in that regard with the Ministry of Municipal Affairs and Housing, to the satisfaction of the Commissioner and the City Solicitor; and
- (2) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

27. REVIEW OF SUB-COMMITTEES, ADVISORY COMMITTEES, SPECIAL COMMITTEES AND TASK FORCES ESTABLISHED BY STANDING COMMITTEES AND COUNCIL SINCE DECEMBER 2000.

City Clerk (May 31, 2002)

Providing for review a list of sub-committees, advisory committees, special committees and task forces, under the purview of the Community Services Committee, established by City Council since December 2000; and recommending that:

- (1) the Community Services Committee review the attached Appendices I and II, and:
 - (a) recommend to City Council which advisory committees, special committees and task forces reporting to Community Services Committee, which are not sub-committees, be continued and which disbanded;
 - (b) recommend to City Council any necessary completions and amendments to the information required under Council Procedures, Section 108, for those advisory bodies recommended to be continued;
 - (c) recommend to City Council that the City Clerk be requested to canvass all Members of Council for their interest in being appointed to those advisory bodies re-established, and submit the list of interested Members to the Striking Committee to recommend the appointments to City Council, in accordance with the provisions of the Council Procedures;
 - (d) decide which Sub-Committees of the Community Services Committee are to be continued and which disbanded;
 - (e) for those Sub-Committees continued, complete and amend if necessary any information required under Council Procedures, Section 108;
 - (f) appoint the membership of those Sub-Committees to be continued; and
- (2) the Community Services Committee recommend to Council the appointment of a Member of the Community Services Committee to the Sustainability Roundtable for a term of office expiring November 30, 2003, and until his or her successor is appointed, subject to this body being continued by Council.

28. AFFORDABLE AND TRANSITIONAL HOUSING PROPOSAL AT 20 SEWELLS ROAD: ALLOCATIONS FROM SUPPORTING COMMUNITIES PARTNERSHIP INITIATIVE AND THE CAPITAL REVOLVING FUND.

Commissioner of Community and Neighbourhood Services (June 24, 2002)

Respecting a affordable and transitional housing proposal at 20 Sewells Road; and recommending that:

- (1) pending confirmation of acceptable development and operating costs and subject to required development approvals by the Commissioner of Community and Neighbourhood Services, the business case submitted by Wigwamen Incorporated, or another entity associated and controlled by it and acceptable to the Commissioner of Community and Neighbourhood Services collectively ("Wigwamen"), be accepted under the Let's Build program as an Affordable and Transitional Housing Project for the development of approximately 92 affordable and transitional rental housing units to be built at 20 Sewells Road, City of Toronto;
- (2) for the purpose of securing affordable and transitional housing, the Commissioner of Community and Neighbourhood Services be authorized to provide a grant by way of a forgivable loan of up \$1,000,000.00 and a non-interest bearing loan up to \$1,000,000.00 from the Capital Revolving Fund (CRF) and a grant up to \$2,000,000.00 and conditions satisfactory to the Commissioner of Community and Neighbourhood Services, in a form acceptable to the City Solicitor, and are deemed to be in the interests of the municipality.
- (3) for the purpose of securing affordable and transitional housing, the Commissioner of Community and Neighbourhood Services be authorized to provide a grant by way of a forgivable loan of up to \$25,000.00 per unit from the federal/provincial Affordable Rental Housing Program, subject to funds becoming available on a timely basis and the 20 Sewells Road Wigwamen proposal being eligible under the terms and conditions of the program and the terms and conditions being satisfactory to the Commissioner of Community and Neighbourhood Services, in a form acceptable to the City Solicitor; this funding would replace the CRF grant of \$1,000,000.00, which targets the affordable component of the project.
- (4) the Commissioner of Community and Neighbourhood Services be authorized to enter into an Affordable Housing Agreements, a SCPI Agreement, Grant and Loan Agreements and any other agreements and mortgages and ancillary documentation deemed appropriate to facilitate the leasing and use of the land at 20 Sewells Road and the making of grants and loans for the provision of affordable and transitional housing to lower-income households for the duration of the lease referenced in this report; all these agreements will be completed on

- the terms and conditions to the satisfaction of the Commissioner of Community and Neighbourhood Services and in a form acceptable to the City Solicitor;
- (5) the Commissioner of Community and Neighbourhood Services be authorized to grant up to \$25,000.00 to the project as a pre-development grant by way of a forgivable loan, secured by way of a Pre-Development Agreement, subject to this project development grant being incorporated as part of the funds provided by the City from the SCPI in Recommendation No. (2). The Pre-Development Agreement will identify the due diligence activities and other project related matters that must be completed to the satisfaction of the Commissioner of Community and Neighbourhood Services within three months of Council authority;
- (6) the Commissioner of Community and Neighbourhood Services be delegated authority to enter into the agreements described in Recommendation No. (4) and any other ancillary documentation and related security deemed appropriate by the Commissioner of Community and Neighbourhood Services on terms and conditions satisfactory to the Commissioner and in a form acceptable to the City Solicitor;
- (7) at any time prior to commencement of construction of the project, the Commissioner of Community and Neighbourhood Services be authorized to terminate the arrangements and related agreements as described in this if changes in projected costs would potentially prevent the achievement of an economically and socially sustainable housing project outlined in the project's business plan and if other project-related matters are not satisfactory to the Commissioner of Community and Neighbourhood Services on terms and conditions deemed appropriate by the Commissioner in a form acceptable to the City Solicitor;
- (8) the advancement of the capital grants and loans from the CRF, SCPI), and the Affordable Rental Housing Program be conditional upon all of the agreements described in Recommendation No. (4) and including, but not limited to, Wigwamen obtaining a first mortgage commitment, on terms and conditions satisfactory to the Commissioner of Community and Neighbourhood Services in a form acceptable to the City Solicitor; and
- (9) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.