Agenda Index



# **COMMUNITY SERVICES COMMITTEE**

# AGENDA MEETING No. 5

Date of Meeting: Monday, June 9, 2003 Time: 9:30 a.m. Location: Committee Room 2 City Hall 100 Queen Street West **Enquiry:** 

Rosalind Dyers Committee Administrator 416-392-8018 e-mail:rdyers@toronto.ca

### DECLARATIONS OF INTEREST PURSUANT TO THE MUNICIPAL CONFLICT OF INTEREST ACT

# **CONFIRMATION OF MINUTES**

**DEPUTATIONS:** List to be Distributed at Meeting

# **PRESENTATIONS:**

# **COMMUNICATIONS/REPORTS**

# **1.** Presentation on the Toronto Heavy Urban Search and Rescue Team

Joint report (May 15, 2003) from the Commissioner of Works and Emergency Services and the Fire Chief and General Manager providing a review and update on the function of the Toronto Heavy Urban Search and Rescue team at major emergencies; and recommending that the report be received for information.

# 2. Toronto EMS Emergency Sole Source Purchases Related to SARS

Report (May 23, 2003) from the Commissioner of Works and Emergency Services advising of a SARS-related emergency sole source purchase on April 9, 2003, of protective medical equipment and supplies from Source Medical in the amount of \$1 million; and recommending that:

- (1) Council be aware that an emergency purchase of \$1 million gross and zero net in material purchases was authorized by the Commissioner of Works and Emergency Services in response to the SARS outbreak;
- (2) the Commissioner of Works and Emergency Services report back as part of the 2003 Operating Budget 2nd Quarter Variance Report confirming receipt of the one-time Provincial funding of \$1 million for this SARS related item;
- (3) the technical adjustment for this unbudgeted item be conducted as part of the corporate adjustment being made for the SARS expenditures identified in the May 15, 2003, report reviewed by Council at its meeting of May 21, 22, and 23, 2003; and
- (4) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

# **3.** 2003 Service Cut and Revised Spending Strategy for Child Care Resulting from Provincial Underfunding

Report (May 21, 2003) from the Commissioner of Community and Neighbourhood Services confirming the 2003 provincial funding contribution to child care and proposing a service cut and revised spending strategy for child care that provides optimal use of committed City resources and respects historic commitments made to the community; and recommending that:

- (1) the City's Child Care Campaign to keep licensed child care on the public agenda and to press the provincial government to pay its fair share of the costs be sustained;
- (2) as a result of the provincial failure to provide sufficient funding for the child care system within Toronto, the City reduce its subsidy space ceiling by approximately 500 spaces through naturally occurring client turnover and in accordance with the equity provisions of the Child Care Service Plan;
- (3) the City's portion of this year's instalment on the phased return to the payment of child care operators' actual costs approved in the 2003 operating budget, (\$666.7 thousand) be paid in an equitable manner to child care programs under contract with the City;
- (4) at calendar year end, any underexpenditure of the City's portion of the approved 2003 Children's Services budget be reallocated to provide one-time minor capital funding for unmet health and safety needs in child care programs under contract with the City;

- (5) the Department report at the next Community Services Committee meeting on a process to prepare a new five-year Service Plan for Child Care that will address key policy issues confronting child care including the payment of actual costs, sustaining subsidized service levels, improving the equity of access to licensed care and developing an integrated approach to managing the child care service system within Toronto; and
- (6) the appropriate City officials take the necessary action to give effect thereto.

# 4. The Child Care Policy Platforms of the Three Provincial Political Parties and Their Implications for Toronto's Child Care System

Report (May 15, 2003) from the Commissioner of Community and Neighbourhood Services comparing the key components of the child care policy platforms of the three provincial political parties and considering the future implications for Toronto's child care system; and recommending that:

- (1) the City continue the "Toronto Child Care Campaign" to keep the issue of adequately funded licensed child care on the public agenda;
- (2) during the next provincial election, the City seek the commitment of all provincial parties to stabilize, restore and support the City's licensed child care system by committing to the speedy implementation of the 8-point short-term strategy for child care outlined in this report;
- (3) the City seek clarification from all political parties concerning the details of their platforms for child care to better analyze the impact of any future child care reform strategies on the City's current child care system; and
- (4) the appropriate City officials take the necessary action to give effect thereto.

# **5.** Impact of the Implementation of the Ontario Early Years Centres on the Child Care System in Toronto

Report (May 15, 2003) from the Commissioner of Community and Neighbourhood Services outlining the implementation of the Ontario Early Years Centres and summarizing the financial and service implications for the City and its child care system; and recommending that the report be received for information.

### 6. Development of a Child Care Centre at 610 Jane Street (Ward 13, Parkdale-High Park)

Report (May 21, 2003) from the Commissioner of Community and Neighbourhood Services recommending that:

- (1) the total capital budget for the construction of a child care centre at 610 Jane Street be increased by \$180,000.00 to \$1,130,000.00 and that the necessary amount be funded from the Child Care Capital Reserve Fund;
- (2) a contract for the construction of the child care centre at 610 Jane Street, Tender No. 54-2003, be awarded to the lowest qualified bidder, Brown Daniels & Associates, in the amount of \$952,670.00 including all taxes and charges; and
- (3) the appropriate City officials take the necessary action to give effect thereto.

### 7. Occupancy Cost Agreements for Child Care Between the City and the Toronto District School Board and the Conseil Scolaire de District Catholique Centre-Sud

Report (May 12, 2003) from the Commissioner of Community and Neighbourhood Services seeking approval to amend the current agreement between the City and the Toronto District School Board, and to enter into an agreement with the Conseil Scolaire de District Catholique Centre-Sud for the payment of occupancy costs for child care programs located in their facilities; and recommending that:

- (1) the City make remittances to the Conseil Scolaire de District Catholique Centre-Sud at a rate of \$10.00 per month per child under the age of 3.8 enrolled in licensed child care spaces operated in their facilities;
- (2) payments to the Conseil Scolaire de District Catholique Centre-Sud be made using an appropriate transfer mechanism as determined by the Commissioner of Community and Neighbourhood Services, in consultation with the Chief Financial Officer and Treasurer and the City Solicitor;
- (3) the City make remittances to the Toronto District School Board at the rate of \$6.50 per square foot for exclusive space used to provide child care services effective January 1, 2003;
- (4) actual payments be tied to approved square footage in accordance with the Child Care Service Plan; and
- (5) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

# 8. Dissemination of Information to Parents Regarding the Child Tax Benefit and National Child Benefit Supplement

Report (May 10, 2003) from the Commissioner of Community and Neighbourhood Services responding to a recommendation of the Children and Youth Action Committee from its meeting on April 24, 2002, regarding the dissemination of information to parents regarding the Child Tax Benefit and the National Child Benefit Supplement; and recommending that:

- (1) starting in September 2003, for a three-month trial period, individual postcards with appropriate, brief information regarding the Child Tax Benefit and National Child Benefit Supplement (CTB and NCBS), in languages consistent with the City's multilingual policy and with instructions to call 211 for further information, be distributed to child care centres, recreation centres, libraries, neighbourhood centres, settlement houses, family shelters and public health programs in sufficient numbers to distribute to parents;
- (2) funding for the postcards not exceed \$2,500.00 and be allocated from the budget of the Children and Youth Action Committee and that the Community Information Toronto 211 call centre resource the trial period from existing resources;
- (3) if the trial period indicates that additional resources are necessary to continue the initiative, staff include the appropriate request in the 2004 budget submission; and
- (4) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

# 9. Community Services Grants Program - 2003 Allocations

Communication (May 14, 2003) from the City Clerk advising that the Community Services Grants Appeals Sub-Committee on May 14, 2003, had before it reports dated February 5, 2003, headed "Ineligible Applicants to the 2003 Community Services Grants Program", and April 23, 2003, headed "Community Services Grants Program - 2003 Allocations", from the Commissioner of Community and Neighbourhood Services; and that the Sub-Committee:

- (i) recommended to the Community Services Committee:
  - (a) the adoption of the aforementioned report dated February 5, 2003, from the Commissioner of Community and Neighbourhood Services, headed "Ineligible Applicants to the 2003 Community Services Grants Program", wherein it recommended that:

- (1) the 36 new and returning applicants determined to be ineligible at this stage of the assessment process be advised that they are not eligible for support under the 2003 Community Services Grants Program; and
- (2) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto; and
- (b) the adoption of the aforementioned report dated April 23, 2003, from the Commissioner of Community and Neighbourhood Services, headed "Community Services Grants Program – 2003 Allocations", wherein it recommended that:
  - the 2003 Community Services Grants Program allocations totalling \$9,555,974.00 for 493 programs in 238 organizations as described in Appendices "A" and "E" be approved; and
  - (2) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto;
- (ii) referred the appeals from the following to the Commissioner of Community and Neighbourhood Services for further review and recommendation thereon to the next meeting of the Community Services Committee:
  - Africans in Partnership Against AIDS (Organization No. 9);
  - Canadian Ecuadorian Foundation of Social Development (Organization No. 35);
  - Christie Ossington Neighbourhood Centre (Organization No. 57);
  - Community Information Centre for the City of York (Organization No. 61);
  - Community Social Planning Council of Toronto (Organization No. 64);
  - Elspeth Heyworth Centre for Women (Organization No. 91);
  - Flemingdon Neighbourhood Services (Organization No. 103);
  - For You Telecare Family Service Inc. (formerly Korean-Canadian Telecare Life Line Inc.) (Organization No. 134);
  - Literature for Life (Organization No. 142);
  - Somali Canadian Mothers for Youth (Organization No. 210);
  - St. Stephen's Community House (Organization No. 228);
  - Toronto People with AIDS Foundation (Organization No. 250);
  - Tropicana Community Services Organization (Organization No. 252);
  - West Hill Community Services (Organization No. 270); and
  - West Toronto Support Services for Senior Citizens & the Disabled (Organization No. 273); and

(iii) referred the appeal from the North Chinese Community of Canada (Organization No. 167), together with the recommendation that a grant in the amount of \$2,000.00 be allocated to the organization, to the Commissioner of Community and Neighbourhood Services for further review and recommendation thereon to the next meeting of the Community Services Committee.

### (NOTE: A copy of the Appendix "E", Organization Summary Sheets attached to the report dated April 23, 2003, was forwarded to all Members of Council with the agenda of the Community Services Grants Appeals Sub-Committee for its meeting on May 14, 2003.)

- **9(a).** Report (May 21, 2003) from the Commissioner of Community and Neighbourhood Services respecting the 2003 Community Services Grants Program appeals heard by the Community Services Grants Appeals Sub-Committee on May 14, 2003; and recommending that:
  - (1) the appeal funds of \$25,404.00 be allocated as recommended in Appendices 1 and 2 of this report; and
  - (2) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

# (NOTE: A copy of the Appendix 2, Appeal Organization Summary Sheets, was forwarded to all Members of Council and Special Officials only.)

# **10.** Breaking the Cycle of Violence Grants Program - 2003 Allocations

Report (May 16, 2003) from the Commissioner of Community and Neighbourhood Services recommending that:

- (1) Breaking the Cycle of Violence grant program allocations, totalling \$649,820.00 to 45 applicants as recommended in Appendices A and B of this report be approved; and
- (2) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.
- (NOTE: A copy of the Appendix B, Organization Summary Sheets, was forwarded to all Members of Council with the agenda of the Community Services Grants Appeals Sub-Committee for its meeting on May 27, 2003.)

#### **11.** The Potential for Tripartite Agreements to Support Toronto's Social Infrastructure

Report (May 22, 2003) from the Commissioner of Community and Neighbourhood Services responding to the recommendation by the Toronto City Summit Alliance relating to support for social infrastructure and to update City Council on the use of a tripartite agreements as a potential source of funding; and recommending that:

- (1) the Commissioner of Community and Neighbourhood Services, in collaboration with the Chief Administrator's Office and the United Way of Greater Toronto, explore opportunities with provincial and federal officials for achieving tripartite agreements to support the City's social infrastructure and report back to Council early in 2004; and
- (2) the appropriate City officials be authorized and directed to take the necessary action to effect thereto.

# **12.** Report on the Administration of the Toronto Youth Job Corps and Youth Employment Toronto Programs

Report (May 21, 2003) from the Commissioner of Community and Neighbourhood Services seeking approval to enter into a funding agreement with Human Resources Development Canada (HRDC) for the Toronto Youth Job Corps (TYJC) and Youth Employment Toronto (YOT) programs and to renew the purchase of service agreements with the community-based delivery agencies for TYJC; and recommending that:

- the Commissioner of Community and Neighbourhood Services be authorized to sign agreements with HRDC to receive funds in an amount not to exceed \$1,495,392.00 as its share of program costs for TYJC and YOT;
- (2) the Commissioner of Community and Neighbourhood Services be authorized to renew agreements with St. Christopher House, West Scarborough Neighbourhood Community Centre and Youth Clinical Services to deliver the TYJC program on the proviso that:
  - (a) the delivery agencies of the TYJC program comply with all applicable requirements under the purchase of service agreement;
  - (b) the agreements shall be in a form satisfactory to the City Solicitor and contain such other items and conditions as he may deem advisable; and
  - (c) the agreements are within the Commissioner of Community and Neighbourhood Services delegated approval limits; and

(3) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

# **13.** "The Shelter Inspection Report - A Report of Conditions in Toronto's Shelter System"

Communication (May 9, 2003) from Ms. Cathy Crowe, RN submitting a copy of the Toronto Disaster Relief Committee report, entitled "The Shelter Inspection Report - A Report of Conditions in Toronto's Shelter System", dated May 2003, and requesting the opportunity to appear before the Community Services Committee with respect to the report.

- 13(a). Communication (May 21, 2003) from Councillor Jane Pitfield, Co-Chair, Advisory Committee on Homeless and Socially Isolated Persons advising that the Committee on May 9, 2003, heard a presentation from the Toronto Disaster Relief Committee on its recently released report, entitled "The Shelter Inspection Report A Report of Conditions in Toronto's Shelter System", and further endorsed the reports and recommendations contained therein; and requesting that the Community Services Committee also adopt the recommendations and further forward the following recommendations to the officials noted for review and comment:
  - Recommendation No. (3) to the Chief Administrative Officer;
  - Recommendation Nos. (7)-(15) to the Commissioner of Community and Neighbourhood Services; and
  - Recommendations Nos. (16) and (17) to the Medical Officer of Health.

# **14.** Shelter Standards - Confidentiality

Report (May 21, 2003) from the Commissioner of Community and Neighbourhood Services respecting the new Shelter Standards and responding to the proposed amendment by City Council on November 26, 27 and 28, 2002, to section 6.6, entitled "Confidentiality", and particularly with respect to the sub-section entitled "Sharing of Resident Information"; advising that the Corporate Access and Privacy Unit has reviewed the proposed amendment to that sub-section of section 6.6 and has advised that it is not consistent with the requirements of the Municipal Freedom of Information and Protection of Privacy Act; and recommending that the report be received for information.

#### **15.** Housing and the Moss Park Armoury

Communication (May 21, 2003) from Councillor Jane Pitfield, Co-Chair, Advisory Committee on Homeless and Socially Isolated Persons, advising that the Advisory Committee on May 9, 2003, discussed a proposal from the community-based group "Homes Not Bombs" seeking to have the Moss Park Armoury turned into affordable housing; and recommended that the Community Services Committee endorse the following motion:

"That City Council ask the federal government to declare the Moss Park Armoury surplus, and, as part of its commitment to contribute federal lands for housing, to turn the property over to the City of Toronto to work with community groups to develop non-profit, affordable housing on the site."

#### **16.** Community Rental Housing Program - Pilot Project Component

Report (May 21, 2003) from the Commissioner of Community and Neighbourhood Services providing information on the "Pilot Project Component" of Ontario's federally-funded Community Rental Housing Program; and recommending that:

- (1) Council authorize the City's participation in the Pilot Project Component of the Community Rental Housing Program;
- (2) to that end, the Commissioner of Community and Neighbourhood Services be authorized and directed to:
  - (a) execute on behalf of the City an Administration Agreement between the Province and the City as Service Manager, substantially in the form attached to this report, with such modifications as are agreeable to the Province and satisfactory to the Commissioner and the City Solicitor;
  - (b) carry out, in conjunction with other departments, any Service Manager activities under the Administration Agreement and Instruction Guide which may be needed in implementing the Pilot Project Component, except those decisions requiring specific Council approval;
  - (c) select projects to recommend to Council for approval, through a process substantially as set out in Appendix "A" to this report, and report thereon to the Community Services Committee; and
  - (d) implement and apply to the Pilot Project Component the Local Standards set out in Appendix "B" to this report, including an affordability period of 20 years plus five-year phase-out and other provisions;

- (3) the Commissioner of Community and Neighbourhood Services be authorized to receive an administration fee of \$125,000.00 or such other amount as the Province may pay, and be requested to report back on budget implications;
- (4) Council, in advocacy on overall Community Rental Housing Program funding:
  - (a) commend the federal and provincial governments for responding to City and others' concerns by initiating the Pilot Project proposed by AMO;
  - (b) again urge the Province of Ontario to provide rent supplement for at least one-third of the units developed under the program, as a primary form of matching funding;
  - (c) urge the Government of Canada to ensure that the additional \$320 million announced in the recent federal budget enables the program to serve lowincome households and is delivered in Ontario through a program framework agreeable to municipalities; and
  - (d) authorize and request the Chair of the Community Services Committee, on Council's behalf, to follow up with the relevant Ministers regarding these requests; and
- (5) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

# **17.** Response to a Report of the Homeless/Corrections Working Group of the Board of Health's Tuberculosis (TB) Sub-Committee

Communication (May 20, 2003) from the Commissioner of Community and Neighbourhood Services responding to the income, shelter, and housing recommendations contained in the October 3, 2002, report of the Homeless/Corrections Working Group of the Board of Health's Tuberculosis TB Sub-Committee; and recommending that:

- (1) Council urge the Ministry of Community, Family and Children's Services to expedite access to the Ontario Disability Support Program (ODSP) for individuals with active Tuberculosis for the duration of their treatment;
- (2) Council ask the Minister of Community, Family and Children's Services to undertake a review of the application process for social assistance, especially ODSP, to identify and address any barriers individuals experience in accessing these programs;
- (3) Council urge the Province to meet its commitment to provide land to develop 500 new units of affordable housing in the Greater Toronto Area;

- (4) Council urge the Province to match the federal funding levels as part of its contribution to the Community Rental Housing Program and that the funding be directed to increasing the affordability of the units developed;
- (5) Council urge the Province to increase funding for the New Tomorrow Rent Supplement Program as part of its contribution to the development of truly affordable units under the Community Rental Housing Program;
- (6) Council again urge the provincial government to increase funding for supportive housing, and the associated support programs in Toronto; and
- (7) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

### **18.** Harm Reduction Programs Targeting Drug Users in the City of Toronto

Communication (May 13, 2003) from the Secretary, Board of Health, advising that the Board on May 12, 2003, had before it a report (April 28, 2003) from the Medical Officer of Health outlining various harm reduction programs in the City of Toronto that target drug users; and that the Board recommended that:

- (1) the Medical Officer of Health and the Commissioner of Community and Neighbourhood Services be requested to report back to the Board of Health and Community Services Committee on a process, including possible sources of funding, in initiate a municipal drug framework and strategy for the City of Toronto based on the four pillars of prevention, treatment, enforcement, and harm reduction;
- (2) the Medical Officer of Health be requested to consult with the Toronto Police Service during the development of the municipal drug framework and strategy;
- (3) the final report include comment on the amount of funds spent by the City on drug-related initiatives and the number of programs through which the funds are bing diffused at present and to include the estimated amounts of funding for each of the four pillars of prevention, treatment, enforcement, and harm reduction; and
- (4) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

#### **19.** Update on the Shelter, Housing and Support Response to SARS

Report (May 21, 2003) from the Commissioner of Community and Neighbourhood Services responding to the request of Council on April 24, 2003, to submit a report concerning the spread of SARS in the homeless population; providing an update on a number of initiatives in the shelter system related to SARS; and recommending that:

- (1) staff proceed to establish to a Community Reference Group to assist the City to develop an Infectious Disease Preparedness Protocol; and
- (2) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

#### **20.** Social Housing Waiting List: Internal Review Process

Report (May 22, 2003) from the Commissioner of Community and Neighbourhood Services respecting an appeal process for applicants to the centralized waiting list and proposing an internal review process; and recommending that:

- (1) the Commissioner of Community and Neighbourhood Services establish the parameters for an internal review process for the centralized waiting list, in which social housing stakeholders are involved in conducting the reviews, subject to the confidentiality provisions of the SHRA and regulations and subject to the standards and criteria contained in the SHRA and regulations; and
- (2) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

#### **21.** Update on Local Access Priorities for Social Housing Applicants

Report (May 22, 2003) from the Commissioner of Community and Neighbourhood Services providing an update on local access priorities for social housing applicants; and recommending that:

- (1) the Commissioner of Community and Neighbourhood Services be directed to report back to Council in the fall of 2004 on the results of an independent review of access to the geared-to-income social housing administered by the City, such review to be undertaken after May 1, 2004;
- (2) this report be forwarded to the Budget Advisory Committee for its consideration during the 2004 budget process; and
- (3) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

### 22. Citizen Nominees to the Toronto District Health Council

Report (May 5, 2003) from the Commissioner of Community and Neighbourhood Services responding to a request from the Toronto District Health Council to assist in the nomination of appropriate residents to the Toronto District Health Council; and recommending that:

- (1) the Commissioner of Community and Neighbourhood Services advise the Toronto District Health Council of City Council's endorsement of Anita Gittens and Vinay Fernandes as nominees for consideration by the Province of Ontario as citizen members of the Toronto District Health Council; and
- (2) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

# 23. Accreditation Report - Bendale Acres

Communication (May 16, 2003) from the City Clerk advising that the Advisory Committee on Homes for the Aged on May 16, 2003, adopted a report (May 6, 2003) from the General Manager, Homes for the Aged, providing a summary of the outcomes of the recent survey of Bendale Acres conducted by the Canadian Council on Health Services Accreditation on March 9-11, 2003; and recommending that:

- (1) this report be referred to the Community Services Committee for their information; and
- (2) management, staff and volunteers of Bendale Acres be congratulated on this significant achievement.

# 24. Death of Mary Ellen Glover, Advisory Committee on Homes for the Aged

Communication (May 16, 2003) from the City Clerk advising that the Advisory Committee on Homes for the Aged on May 16, 2003, adopted a report (April 29, 2003) from the General Manager, Homes for the Aged, regarding the death of Advisory Committee on Homes for the Aged member, Mary Ellen Glover; and recommending that:

- (1) this report be forwarded to the Community Services Committee;
- (2) the Community Services Committee recognize the contribution made by Ms. Glover by presenting her family with a commemorative plaque; and
- (3) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

#### 25. 2003 Learning Forum on Rental Housing and Landlord and Tenant Issues

Communication (May 7, 2003) from the City Clerk advising that the Tenant Defence Sub-Committee, on May 2, 2003, recommended to the Community Services Committee, and Council, the adoption of the report dated November 8, 2002, from the Commissioner of Community and Neighbourhood Services respecting the 2003 Learning Forum on Rental Housing and Landlord and Tenant Issues, and wherein it is recommended that:

- (1) the date, location, and format for the learning forum as set out in this report be approved, subject to funds being available in the approved 2003 Shelter, Housing and Support budget;
- (2) staff report back to the Tenant Defence Sub-Committee with further details regarding the Learning Forum in early 2003; and
- (3) the appropriate City officials be authorized and directed to take the necessary action to give effect hereto.