

#### PLEASE NOTE DATE OF MEETING

#### **COMMUNITY SERVICES COMMITTEE**

### AGENDA MEETING No. 2

Date of Meeting: Tuesday, January 13, 2004 Enquiry: Rosalind Dyers

Time: 9:30 a.m. Committee Administrator

Location: Committee Room 1 416-392-8018

City Hall

100 Queen Street West

e-mail:rdyers@toronto.ca

Declarations of Interest Pursuant to the Municipal Conflict of Interest Act

**Confirmation of December 4, 2003, Minutes** 

**Deputations/Presentations:** 

List to be distributed at the meeting

#### **Communications/Reports:**

#### 1. Emergency Repairs to William Lyon McKenzie Fireboat

Joint report (December 15, 2003) from the Commissioner of Works and Emergency Services and the Fire Chief and General Manager recommending that:

- (1) the \$820,000.00 thousand in funding adjustments within the 2003 Fire Services Capital Asset Management project estimates to accommodate the emergency repairs to the William Lyon McKenzie Fireboat be approved with no net impact on the overall 2003 Fire Services Capital Program approved funding estimates; and
- (2) the actions taken by the Commissioner of Works and Emergency Services to proceed with the emergency repairs as outlined in this report be confirmed.

#### 2. Renewal of Purchase of Service Agreement - St. John Ambulance, Toronto District

Report (December 15, 2003) from the Commissioner of Works and Emergency Services recommending that:

- (1) City of Toronto Council approve the Purchase of Service Agreement with St. John Ambulance, Toronto District for a one-year period, effective January 1, 2004 to December 31, 2004;
- (2) the Chief and General Manager of Toronto Emergency Medical Services be authorized to renew the Purchase of Service Agreement on an annual basis, subject to a termination clause that can be exercised by either party with 30 days' written notice;
- (3) the funding formula for direct billings and, further, the formula established for in-kind services provided by Toronto EMS to St. John Ambulance be approved as per the attached agreement;
- (4) St. John Ambulance resources be made available to Toronto EMS and the City of Toronto in the event of a major community incident through established protocols;
- (5) authority be granted to allow St. John Ambulance the right of first refusal to purchase vehicles and equipment declared surplus by Toronto EMS based on the history of the last auction price; and
- (6) the appropriate City officials be given the authority to give effect thereto.

## 3. Report on Contract Amendments for Toronto EMS Made Under Special Delegated Authority

Report (December 2, 2003) from the Commissioner of Works and Emergency Services advising of amendments to contracts for Toronto EMS (outlined in Appendix A) made between September 25, 2003, and the first scheduled meeting of Council in the new term, in accordance with Recommendation No. (2) of Clause No. 3 contained in Report No. 9 of the Policy and Finance Committee, as adopted by the Council at its meeting held on September 22, 23, 24 and 25, 2003; and recommending that the report be received for information.

## 4. 2004 Key Divisional Issues Within the Community and Neighbourhood Services Department

- Staff presentations on 2004 key Divisional issues within the Community and Neighbourhood Services Department.
- **4(a).** Communication (December 17, 2003) from Ms. Stefanie Gude, Ontario Coalition Against Poverty, requesting the opportunity to address the Committee respecting the realities and issues being faced by the poor in the City of Toronto.

#### 5. Toronto Star Series on Ontario's Long-Term Care System

Communication (December 12, 2003) from the City Clerk advising that the Advisory Committee on Homes for the Aged on December 12, 2003, during consideration of a report (December 9, 2003) from the General Manager, Homes for the Aged on the Toronto Star Series on Ontario's Long-Term Care System, recommended to the Community Services Committee that City Council:

- (1) again request the Ministry of Health and Long-Term Care to increase the provincial subsidy for long-term care in accordance with Council's decision on October 2, 3 and 4, 2001;
- (2) advise the Province of Ontario that it supports, in principle, the need for a long-term care system that gives priority to:
  - (a) values of compassion, caring, dignity, respect working with residents and families as partners-in-care, and utilizing best practice data;
  - (b) improving the way the Ministry of Health and Long-Term Care shares information, trends, benchmarks etc. with long-term care facilities to enable providers to work with the Ministry in using real data in planning system-wide improvements;
  - (c) transparency, and compliance reporting that is quality and risk rated, outcome-based and understandable to the public;
  - (d) public/community interest, involvement (e.g., Community Advisory Committees, Family Committees, family meetings and ongoing ways to involve families in the home) and accountability, and which affirms long-term care facilities as extensions of their communities; and
  - (e) enhancing resources, financial, human (e.g., specialized staffing and services) and educational, to meet the needs of residents whose needs are increasing in acuity and complexity.

#### 6. Changes to Membership - Advisory Committee on Homes for the Aged

Communication (December 12, 2003) from the City Clerk advising that the Advisory Committee on Homes for the Aged on December 12, 2003, recommended to the Community Services Committee the adoption of a report (November 3, 2003) from the General Manager, Homes for the Aged recommending that:

- (1) Birgitte Robertson be appointed to membership on the Advisory Committee on Homes for the Aged, for a period of three (3) years, with the provision for an extension of an additional term, as outlined in the terms of reference; and
- (2) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.
- **6(a).** Communication (December 12, 2003) from the City Clerk advising that the Advisory Committee on Homes for the Aged on December 12, 2003, recommended to the Community Services Committee the adoption of a report (December 1, 2003) from the General Manager, Homes for the Aged recommending that:
  - (1) JoAnne Chalifour be appointed to membership on the Advisory Committee on Homes for the Aged, for a period of three (3) years, with the provision for an extension of an additional term, as outlined in the terms of reference; and
  - (2) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

## 7. Research Project - "Communicative Access Improvement Project" at Castleview Wychwood Towers Home for the Aged

Communication (December 12, 2003) from the City Clerk advising that the Advisory Committee on Homes for the Aged on December 12, 2003, recommended to the Community Services Committee the adoption of a report (November 20, 2003) from the General Manager, Homes for the Aged respecting the research project "Communicative Access Improvement Project" at Castleview Wychwood Towers Home for the Aged, and recommending that:

authority be given to include the results of the demonstration project (training and applied research) conducted in partnership between West Toronto Heart and Stroke and The Aphasia Institute with the selected staff at Castleview Wychwood Towers in future publications of West Toronto Heart and Stroke and/or The Aphasia Institute;

- (2) the approval process for future research projects within the Homes for the Aged Division be revised as outlined in the body of this report, with the General Manager being authorized to approve projects that are not diagnostic or treatment in nature and meet the Division's established research criteria; and
- (3) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

#### 8. Increase in Contracts for Various Products - Homes for the Aged

Report (December 8, 2003) from the Commissioner of Community and Neighbourhood Services advising that existing contracts with Hamida Textiles, Med-I-Pant Inc. and Main Air Systems Inc. were amended in November 2003 by an amount greater than 10 percent from the original contracts in accordance with interim Commissioner authority as set out in Clause No. 3 of Report No. 9 of the Policy and Finance Committee, which was adopted by Council on September 24 and 25, 2003; noting that the increase in the contract values is provided for in the Homes for the Aged Operating Budget; and recommending that the report be received for information.

### 9. Increase in Contracted Architectural Fees for Wesburn Manor Home for the Aged

Report (December 1, 2003) from the Commissioner of Community and Neighbourhood Services advising that an existing contract with the architectural firm of Shore Tilbe Irwin & Partners, in accordance with the City's current consulting services agreement with that firm, was amended in November 2003 by an amount greater than 10 percent from the original contract in accordance with interim Commissioner authority as set out in Clause No. 3, Report No. 9 of the Policy and Finance Committee, which was adopted by Council on September 24 and 25, 2003; noting that the increase is included in the approved Capital Budget for Wesburn Manor Home for the Aged; and recommending that the report be received for information.

#### 10. Fundraising Initiative, Seven Oaks Home for the Aged

Communication (December 12, 2003) from the City Clerk advising that the Advisory Committee on Homes for the Aged on December 12, 2003, adopted a report (December 2, 2003) from the General Manager, Homes for the Aged recommending that:

(1) the budget for the Seven Oaks Night of Knights be approved and authorization be given to incur all budgeted expenditures from the Seven Oaks Night of Knights donation account; and

(2) this report be referred to Community Services Committee for information.

## 11. Our Cops Are Tops - Toronto Police Service's 51 Division Fundraising Drive for Fudger House Home for the Aged

Communication (December 12, 2003) from the City Clerk advising that the Advisory Committee on Homes for the Aged on December 12, 2003, received a report (December 9, 2003) from the General Manager, Homes for the Aged respecting the Toronto Police 51 Division's 19th annual Christmas Drive for Fudger House Home for the Aged; and directed that the report be forwarded to the Community Services Committee for information.

#### 12. Community Services Grants Appeals Sub-Committee

Report (December 15, 2003) from the Commissioner of Community and Neighbourhood Services recommending that:

- (1) the Community Services Grants Appeals Sub-Committee be re-established, composed of three members of the Community Services Committee;
- (2) appeals of staff recommendations relating to Departmental grant programs be heard by the Community Services Grants Appeals Sub-Committee on behalf of the Community Services Committee; and
- (3) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

#### 13. 2002/2003 Ontario Works Incentive Fund

Report (December 12, 2003) from the Commissioner of Community and Neighbourhood Services advising that up to nine of the 55 projects funded under the first round of the Ontario Works Incentive Funds will extend into 2004, as a result of extenuating circumstances, as outlined; and recommending that the report be received for information.

#### 14. Supporting Communities Partnership Initiative - Request for Delegated Authority

Report (December 15, 2003) from the Commissioner of Community and Neighbourhood Services requesting delegated authority for the Commissioner of Community and Neighbourhood Services to allocate program funding for projects selected following a winter 2003/04 request for proposals under the SCPI Community Plan, "Building on Successes: the Community Plan for the Supporting Communities Partnership Initiative in Toronto, 2003-2006."; and recommending that:

- (1) the Commissioner of Community and Neighbourhood Services be granted delegated authority to approve within the 2004 budget year operating funding of up to \$3.3 million gross (zero net) for projects selected following a winter 2003/04 SCPI Programs Fund Request For Proposals under the SCPI Community Plan;
- (2) all projects approved under the delegated authority meet federal requirements for the SCPI program and be consistent with the objectives and priorities of the SCPI Community Plan for Toronto;
- (3) the Commissioner of Community and Neighbourhood Services report to Council at the first opportunity in 2004 on projects approved under this delegated authority;
- (4) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

# 15. Reallocation of Funding as a Result of Changes to Operation of Drop-In Services at 60 Richmond Street East (Ward 28 - Toronto Centre-Rosedale)

Report (December 15, 2003) from the Commissioner of Community and Neighbourhood Services recommending that:

- (1) up to \$25,000.00 of the City of Toronto Homeless Initiatives Fund (CT-HIF) originally granted to Central Neighbourhood House for operation of a drop-in program at 60 Richmond Street East be reallocated to Dixon Hall to provide these services at 60 Richmond Street East for the period December 1, 2003 to March 31, 2004;
- (2) the Commissioner of Community and Neighbourhood Services be delegated the authority to reallocate the remaining \$86,853.50 of the grant originally provided to Central Neighbourhood House to other agency (ies) in order to provide drop-in

- services in the downtown east area for the period of April 1 to September 30, 2004; and
- (3) the appropriate City officials be authorized and directed to take the necessary action to give effect hereto.

# 16. Receivership and Property Management Services for Community and Neighbourhood Services Department, Shelter Housing and Support Division, Social Housing Unit

Report (December 15, 2003) from the Commissioner of Community and Neighbourhood Services respecting the establishment of two rosters based on the results of the Request for Expressions of Interest No. 9155-03-7423 for the provision of Receivership Services and No. 9155-03-7422 for the provision of Property Management Services for the Community and Neighbourhood Services Department, Shelter Housing and Support Division, Social Housing Unit; and recommending that:

- (1) the pre-qualified roster of two providers of receivership services identified in Appendix "B" be approved for use by the Shelter, Housing and Support Division, Social Housing Unit in accordance with the requirements of the *Social Housing Reform Act*. The roster will be in effect for a term of two (2) years commencing January 2004;
- the pre-qualified roster of six providers of property management services identified in Appendix "B" be approved for use by the Shelter, Housing and Support Division, Social Housing Unit in accordance with the requirements of the *Social Housing Reform Act*. The roster will be in effect for a term of two (2) years commencing January 2004; and
- (3) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

# 17. Christie Gardens Apartments and Care Inc. Approval of Second Mortgage - 600 Melita Crescent (Ward 21 - St. Paul's)

Report (December 17, 2003) from the Commissioner of Community and Neighbourhood Services; recommending that:

(1) consent be granted to Christie Gardens Apartments and Care Inc., pursuant to the terms of an existing Social Housing Agreement, to mortgage 600 Melita Crescent (the "Property") by granting a second mortgage, and any ancillary security documents, in an amount not to exceed \$1,500,000.00 (the "Mortgage"), on condition that the Social Housing Agreement and the federal operating agreement,

- both of which are currently registered on title to the Property, shall have priority over the Mortgage;
- (2) all conditions pertaining to the granting of a second mortgage and all ancillary security documents to be in a form acceptable to the City Solicitor and to the satisfaction of the Commissioner of Community and Neighbourhood Services; and
- (3) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.



#### COMMUNITY SERVICES COMMITTEE

### SUPPLEMENTARY AGENDA MEETING No. 2

Date of Meeting: Tuesday, January 13, 2004 **Enquiry: Rosalind Dvers** 

Time: 9:30 a.m. **Committee Administrator** 

**Location: Committee Room 1** 416-392-8018 e-mail:rdyers@toronto.ca

City Hall

100 Queen Street West

#### **Communications/Reports:**

**Supplementary Report - Funding Adjustment to Recommendations in Report** 1(a). (December 15, 2003) for Emergency Repairs to the William Lyon McKenzie Fireboat.

Joint report (January 8, 2004) from the Commissioner of Works and Emergency Services and the Fire Chief and General Manager advising of additional funding requirements to be accommodated within the existing target for the 2004 Capital Budget estimates for the emergency repairs to the William Lyon McKenzie Fireboat; and recommending that:

- the staff report to Community Services Committee dated December 15, 2003 on (1) "Emergency Repairs To William Lyon McKenzie Fireboat" be received;
- (2) the \$820,000.00 in funding adjustments within the 2003 Fire Services Capital Asset Management project estimates to accommodate the emergency repairs to the William Lyon McKenzie Fireboat be approved with no net impact on the overall 2003 Fire Services Capital Program approved funding estimates;
- an additional \$204,000.00 be considered within the 2004 Capital Program (3) estimates as recommended by the Executive Management Team, which are within the Corporate funding guidelines bringing the total project costs to \$1,024,000.00 to complete repairs on the William Lyon McKenzie Fireboat; and
- (4) the actions taken by the Commissioner of Works and Emergency Services to proceed with the emergency repairs as outlined in this report be confirmed.

# 16. Receivership and Property Management Services for Community and Neighbourhood Services Department, Shelter, Housing and Support Division, Social Housing Unit.

Revised joint report (January 8, 2004) from the Commissioner of Community and Neighbourhood Services and the Chief Financial Officer and Treasurer advising of the results of the Requests for Expression of Interest (REOI) No. 9155-03-7422 for the establishment of a roster of firms to provide Property Management Services and No. 9155-03-7423 for the establishment of a roster of firms to provide Receivership Services for the Shelter, Housing and Support Division, Social Housing Unit, and recommending that:

- (1) the pre-qualified roster of two providers of receivership services identified in Appendix "A" be approved for use on an as and when required basis by the Shelter, Housing and Support Division, Social Housing Unit in accordance with the requirements of the *Social Housing Reform Act* for the period ending January 2006;
- (2) the pre-qualified roster of six providers of property management services identified in Appendix "A" be approved for use on an as and when required basis by the Shelter, Housing and Support Division, Social Housing Unit in accordance with the requirements of the *Social Housing Reform Act* for the period ending January 2006; and
- (3) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

## **18.** Approval of Provincial Funding for SARS Compensation for Medical Transfer Services Providers.

Report (January 2, 2004) from the Commissioner of Works and Emergency Services advising that the provincial Ministry of Health and Long-Term Care (MOHLTC) has processed claims from Medical Transfer Services for SARS-related wage and net revenue losses and is requesting the assistance of Toronto Emergency Medical Services in processing these claims; and recommending that:

- (1) the 2003 Operating Budget Gross Expenditure and Provincial Subsidy for SARS Non-Program be increased by \$1,067,882.00 resulting in a Net Expenditure increase of zero to allow for payment of SARS related claims which are fully recoverable from the Province of Ontario;
- (2) these funds be dispersed as per direction from MOHLTC to the Medical Transfer Service providers for SARS-related wage and net revenue losses per the list provided by the MOHLTC; and

(3) the appropriate City officials be given the authority to give effect thereto.

IN CAMERA: In accordance with the <u>Municipal Act</u> a motion is required for the Committee to meet privately and the reason must be stated.

#### **In-Camera**

### 19. Proposed By-law to Prohibit Harassment of Minors in Public Places.

Confidential report (January 5, 2004) from the City Solicitor responding to a request from City Council to report on the feasibility of a proposed by-law to prohibit harassment of minors in public places, such report to be considered in-camera having regard that the subject matter relates to solicitor-client privilege.