

**COMMUNITY SERVICES COMMITTEE****AGENDA  
MEETING 10**

<b>Date of Meeting:</b>	<b>Thursday, December 9, 2004</b>	<b>Enquiry:</b>	<b>Rosalind Dyers</b>
<b>Time:</b>	<b>9:30 a.m.</b>		<b>Committee Administrator</b>
<b>Location:</b>	<b>Committee Room 1</b>		<b>416-392-8018</b>
	<b>City Hall</b>		<b>e-mail:rdyers@toronto.ca</b>
	<b>100 Queen Street West</b>		

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Under the *Municipal Act, 2001*, the Community Services Committee must adopt a motion to meet in camera (privately) and the reason must be given.

Declarations of Interest Under the *Municipal Conflict of Interest Act*

Confirmation of Minutes - November 10, 2004

Deputations/Presentations - A complete list will be distributed at the meeting.

Communications/Reports:

**1. 2005 Capital Budgets - Community Services Committee**

Staff presentations on the 2005 Capital Budgets under the purview of the Community Services Committee:

Works and Emergency Services:

- Emergency Management Plan;
- Emergency Medical Services; and
- Fire Services;

Community and Neighbourhood Services:

- Children's Services;
- Homes for the Aged;
- Shelter, Housing and Support; and
- Social Services.

**2. 2005 Operating Budgets - Community Services Committee**

Staff presentations respecting the 2005 Operating Budgets under the purview of the Community Services Committee:

Work and Emergency Services:

- Emergency Management Plan;
- Emergency Medical Services; and
- Fire Services;

Community and Neighbourhood Services:

- Children's Services;
- Homes for the Aged;
- Shelter, Housing and Support;
- Social Development and Administration;
- Social Services;
- Community Partnership and Investment Programs under the purview of the Community Services Committee; and
- Association of Community Centres.

- (NOTE:       (a) Budget Material for Items 1 and 2 will be distributed as soon as it is available; and**
- (b) Members of the Public will have an opportunity to speak to the Committee on the 2005 Capital and Operating Budgets on Tuesday, January 11, 2005, in Committee Room 1, 2<sup>nd</sup> Floor, Toronto City Hall.**

### **3. Toronto Fire Services Marketing, Fundraising and Sponsorship Programs**

Report (November 25, 2004) from the Acting Commissioner of Works and Emergency Services and the Fire Chief and General Manager seeking Council approval to convert a temporary marketing position within Toronto Fire Services to a permanent position.

#### Recommendations:

It is recommended that:

- (1) subject to the approval of the 2005 Operating Budget, the Fire Chief and General Manager be authorized to convert a temporary position of Marketing Co-ordinator to a permanent position, Manager, Marketing, Fundraising and Sponsorship Programs, to actively market the Toronto Firefighter Training Programs at the local, provincial national and international level, as well as to develop and implement sponsorship programs for the purpose of raising funds, as needed, for the planned Fire Services Public Education Centre and for the enhancement of the Fire Prevention Risk Watch Program and for the purchase of Fire Prevention Public Education displays and materials in support of the Risk Watch Program;
- (2) that revenues generated from the activities of this position first be directed to offset the expenses incurred by the position, including salary, resulting in a net zero cost to Toronto Fire Services;
- (3) that net revenues from the position be allocated as recommended in previously approved Council reports, as follows:
  - net revenues generated from marketing TFS training programs be shared on a 50/50 percent basis between the Toronto Fire Service and the City's capital expenditure plan with 50 percent of net revenues allocated to the improvement of the TFS training program and 50 percent to be used to subsidize capital expenditures arising from improvement to TFS training facilities; and
  - any funds raised for the planned Fire Services Public Education Centre, the enhancement of the Fire Prevention Risk Watch Program and the purchase of Fire Prevention and Public Education displays and materials be deposited into the Toronto Fire Services Public Education Reserve Fund; and
- (4) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

#### **4. Towards an Action Plan for Social Assistance in the City of Toronto**

Report (November 22, 2004) from the Commissioner of Community and Neighbourhood Services describing the proposed framework for developing an Action Plan for social assistance in the City of Toronto.

##### Recommendations:

It is recommended that:

- (1) this report be adopted as a basis for the development of an Action Plan for social assistance in keeping with the City of Toronto's overall social and economic policy directions and priorities; and
- (2) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

- 4(a).** Communication (September 9, 2004) from the City Clerk advising that the Community Services Committee on September 9, 2004, in part, deferred consideration of the report (June 14, 2004) from the Commissioner of Community and Neighbourhood Services headed "Social Assistance & Social Exclusion: Findings from Toronto Social Services' 2003 Survey of Single Parents on Ontario Works", and tabled the following motion by Councillor Mammoliti:

"That the Chair of the Community Services Committee, Councillor Mammoliti, and appropriate staff be requested to meet with the Federal Minister of Citizenship and Immigration to present the findings of the report "Social Assistance & Social Exclusion: Findings from Toronto Social Services' 2003 Survey of Single Parents on Ontario Works" regarding the challenges faced by immigrants living in poverty, especially single parents, and explore ways in which the federal government can assist.

#### **5. Toronto Social Services' Purchase of Employment Services Framework**

Report (November 24, 2004) from the Commissioner of Community and Neighbourhood Services providing an outline of Toronto Social Services' Purchase of Employment Services Framework, including the changes needed for the Division to effectively deliver employment services to Toronto residents receiving social assistance through the Ontario Works program.

Recommendations:

It is recommended that:

- (1) Council endorse the Purchase of Employment Services Framework proposed in this report and outlined in Attachment 2;
- (2) the existing agreements between the City and various service providers for the provision of employment services under the Ontario Works Act, 1997, be amended by extending the term of each agreement to June 30, 2005, and by increasing the amount payable under the agreements by an amount which shall not exceed one half of the amount payable by the City under the existing agreements for the calendar year 2004;
- (3) the General Manager, Social Services be granted authority to execute the amending agreements referred to in the preceding recommendation on behalf of the City; and
- (4) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

**6. Community Services Grants Program - Funded Community Services to the Mandarin-Speaking Community**

Report (November 23, 2004) from the Commissioner of Community and Neighbourhood Services responding to the request of the Committee on November 10, 2004, to report on community agency services for the Mandarin-speaking community in Toronto funded through the Community Services Grants Program and on whether the current needs of the community are being met and what community capacity is needed to deliver such services.

Recommendation:

It is recommended that this report be received for information.

**7. Reporting of Financial and Non-Financial Results of City Programs to Committees and Council**

Communication (November 1, 2004) from the City Clerk advising that the City Council at its meeting on October 26, 27 and 28, 2004, considered Clause 2, Report 8 of the Policy and Finance Committee and directed that commencing with the 2005 report year, Commissioners provide a year-end report of non-financial information to their appropriate Standing Committee, in order to provide information on how programs progressed during the year in terms of performance and achievements; and requested that during the upcoming budget cycle the Standing Committees establish, by program area, bench marks which could be measured for service delivery.



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## COMMUNITY SERVICES COMMITTEE

### SUPPLEMENTARY AGENDA MEETING 10

<b>Date of Meeting:</b>	<b>Thursday, December 9, 2004</b>	<b>Enquiry:</b>	<b>Rosalind Dyers</b>
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#### Communications/Reports:

**4(b). A Review of Ontario Works and the Ontario Disability Support Program by the Parliamentary Assistant to the Minister of Community and Social Services**

Report (December 2, 2004) from the Commissioner of Community and Neighbourhood Services providing information on the recommendations of the report to the Minister of the Community and Social Services by the Parliamentary Assistant to the Minister, titled "Review of Employment Assistance Programs in Ontario Works and Ontario Disability Support Program", which was released by the Province on December 1, 2004.

**8. Approval of Delegated Authority to Execute and Administer the Purchase of Service Contracts for Shelter Services, Personal Needs Allowance, Habitat Services, Motels and the Toronto Hostels Training Centre**

Report (December 6, 2004) from the Commissioner of Community and Neighbourhood Services seeking authority for the Commissioner and/or the General Manager, Shelter, Housing and Support to sign agreements with various community agencies and motel operators for the purpose of providing shelter services and personal needs allowances; with Habitat Services for the provision of boarding home services for psychiatric consumer survivors; and with the Toronto Hostels Training Centre for training of shelter staff.

Recommendations :

It is recommended that:

- (1) the Commissioner of Community and Neighbourhood Services and/or the General Manager of Shelter, Housing and Support be authorized to enter into purchase of service agreements on behalf of the City for contracts greater than and/or less than \$500,000.00 with community agencies and motel operators for the provision of shelter services and the issuance of personal needs allowance at the 2005 rates and bed capacities as substantially outlined in Appendix A and Appendix B;
- (2) the Commissioner of Community and Neighbourhood Services and/or the General Manager of Shelter, Housing and Support be authorized to issue payments pursuant to the purchase of service agreements to the community agencies and motels listed in Appendix A and Appendix B, up to the maximum annual amount listed in Appendix A and Appendix B, provided the total payments are within the approved Operating budget;
- (3) the Commissioner of Community and Neighbourhood Services and/or the General Manager of Shelter, Housing and Support be authorized to contract with Mental Health Program Services of Metropolitan Toronto (Habitat Services) for the provision of housing and supports for psychiatric consumer survivors living in Habitat contracted boarding or rooming houses;
- (4) the Commissioner of Community and Neighbourhood Services and/or the General Manager of Shelter, Housing and Support be authorized to issue payments pursuant to the purchase of service agreement to Mental Health Program Services of Metropolitan Toronto (Habitat Services), up to a maximum annual amount of \$7,200,000.00;
- (5) the Commissioner of Community and Neighbourhood Services and/or the General Manager of Shelter, Housing and Support be authorized to make in-year adjustments to individual shelter provider's per diems and/or bed capacities so long as the adjustments do not exceed the approved Operating budget, and to report out to Council at the earliest possible opportunity regarding the adjustments;
- (6) the Commissioner of Community and Neighbourhood Services and/or the General Manager of Shelter, Housing and Support be authorized to enter into an annual contract with the Toronto Hostels Training Centre for the provision of training for shelter staff up to a maximum amount of \$198,000.00; and
- (7) the appropriate officials be authorized and directed to take the necessary action to give effect thereto.



**9. Appointment to the Councillor-Staff Working Group - Improved Service to the Public Through Introduction of “3-1-1”**

Communication (December 6, 2004) from the City Clerk advising that City Council during consideration of Clause 24 of Report 9 of the Administration Committee, headed “Improved Service to the Public through Introduction of “3-1-1” (All Wards)”, adopted the following:

“That a Councillor-Staff Working Group be struck with respect to 3-1-1, consisting of the Chair of the e-City Committee, one additional member of the e-City Committee and one member of each Standing Committee to be appointed by the Standing Committee.”