



**e-CITY COMMITTEE
AGENDA
MEETING No. 3**

Date of Meeting:	Wednesday, May 19, 2004	Enquiry: Belinda Bains
Time:	12:40 p.m.	Committee Secretary
Location:	Committee Room No. 1 2nd Floor, City Hall 100 Queen Street West Toronto	416-392-7039 bbains@toronto.ca

Declarations of Interest under the *Municipal Conflict of Interest Act*

Confirmation of Minutes - April 22, 2004.

(Paper copies of the minutes are distributed with the agenda to members of the Committee and attached to the back of the agenda material package. Other Members of Council and staff may access electronic copies in q:\qry\2004\others\eCity\minutes.)

Communications/Reports

1. A Managed Intrusion Detection System – Request for Proposal No. 9144-03-7407

Report (April 13, 2004) from the Commissioner, Corporate Services and Chief Financial Officer and Treasurer advising on the results of the Request for Proposal (RFP) issued for A Managed Intrusion Detection System for the Information & Technology Division, Corporate Services Department and to request the authority to negotiate and award a 3-year contract with the recommended Proponent, Bell Canada Inc.

Recommendations:

It is recommended that:

- (1) Bell Canada Inc., the highest overall scoring Proponent meeting the requirements, be retained to provide the services of a Managed Intrusion Detection System for the Corporate Services Department, Information & Technology Division;

- (2) approval be granted to the Executive Director of Information & Technology, the Commissioner of Corporate Services, the Chief Financial Officer and Treasurer and the City Solicitor to negotiate and enter into an agreement with Bell Canada Inc. at a total estimated cost of \$508,250.00 including all charges and taxes for a three (3) year term;
- (3) the agreement referred to in the above recommendation No. 2 shall contain terms and conditions satisfactory to the Executive Director of Information & Technology, Commissioner of Corporate Services, Chief Financial Officer & Treasurer and the City Solicitor and be in a form satisfactory to the City Solicitor. As such, these terms and conditions must be negotiable between the aforementioned parties and Bell Canada Inc.; and
- (4) the appropriate City officials be authorised and directed to take the necessary action to give effect thereto.

2. Progress Report on the Development of a Future Strategy for Outsourced Mainframe Services

Report (April 19, 2004) from the Commissioner of Corporate Services providing a progress report on the review of the City's outsourced mainframe services and the development of a future strategy for such services. The report also seeks approval from Council to recognize the expiration date of the current mainframe contract with E.D.S. Canada Ltd. (E.D.S.) as October 14, 2004 per the provisions of the contract Work Plan, and to continue such services, after October 14, 2004, on a sole sourced month-by-month basis with E.D.S. to a maximum term of 12 months with negotiated terms for early termination at the City's option, until mainframe services are transitioned to the successful proponent of a Request for Proposal.

Recommendations:

It is recommended that:

- (1) the strategy for the identified mainframe applications be adopted as outlined in this report and departments be directed to decommission inactive applications, archive the relevant data in accordance with legislated requirements and data retention policies, and develop and implement long-term application lifecycle strategies for the remaining operationally active mainframe applications;
- (2) the Information & Technology Division works with departments to complete and implement the development of such application lifecycle strategies for each of the remaining operationally active mainframe applications and provides a progress report in early 2005;

- (3) the expiration date of the current mainframe services contract with E.D.S. be recognized to be October 14, 2004, per the provisions of Work Plan No. 1 of the Master Services Agreement; and
- (4) staff be authorized to continue the existing mainframe services with E.D.S. after October 14, 2004, and to enter into a contract on a sole sourced month-by-month basis with E.D.S. to a maximum term of 12 months after October 14, 2004 with negotiated terms for early termination at the City's option and advanced notice, while transitioning services to the successful proponent to a Request for Proposal for future mainframe services.

3. Update on "311" and other IT Related Corporate Customer Service Plans

Communication (April 29, 2004) from Councillor Milczyn requesting the Chief Administrative Officer (CAO) and the Commissioner of Corporate Services report to the next e-City Committee in June on the status of our 311 Service Improvement initiative and any other corporate service improvement initiatives that will be enabled through technology.

4. Potential Initiatives – e-City Committee

Communication (April 27, 2004) from Councillor Giambrone submitting potential initiatives that could be undertaken by the e-City Committee.

5. Request to use under-used City Resources to Provide Internet Access to People with Financial or Other Barriers

Communication (April 27, 2004) from Ken McCracken, Executive Director, Toronto Free-Net submitting two initiatives aimed at providing internet access to disadvantaged people by using any underused City resources.