

# TORONTO STAFF REPORT

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April 23, 2004

To: Board of Health

From: Dr. Barbara Yaffe, Acting Medical Officer of Health

Subject: Service Agreement Contracts Awarded and Executed by the Medical Officer of Health

Purpose:

The purpose of this report is to update the Policy and Finance Committee, through the Board of Health, about the purchase of service contracts currently awarded and executed by the Medical Officer of Health.

Financial Implications and Impact Statement:

All service contract amounts have been budgeted for within the Toronto Public Health 2004 Operating Budget. The Preschool Speech and Language program (\$5,349,377), the Infant Hearing program (\$967,183), the Healthy Babies Healthy Children program (\$3,399,591), the Sex Information and Education Council of Canada (\$2,103,226), and the Community Heart Health Partnership Initiative (\$474,676) are 100% funded by the province. The Early Postpartum Discharge program (\$300,608) is revenue-generating on a full cost-recovery basis.

The Chief Financial Officer and Treasurer has reviewed this report and concurs with the financial impact statement.

Recommendations:

It is recommended that the Board of Health request the Policy and Finance Committee to:

- (1) authorize the Medical Officer of Health to amend service contracts as necessary to reflect adjustments in funding and contingent on City Council approval of the Toronto Public Health 2004 Operating budget for the Preschool Speech and Language program, the Infant Hearing Program, the Healthy Babies Healthy Children program, the Early

Postpartum Discharge program, the Sexual Health program, and the Community Heart Health Partnership Initiative;

- (2) authorize the Medical Officer of Health to award and execute new purchase of service contracts for these programs within the approved budget and in accordance with corporate financial and legal protocols; and
- (3) authorize and direct the appropriate City Officials to take the necessary action to give effect thereto.

Background:

On August 1, 2000, City Council approved Policy and Finance Committee Clause No. 37 Report No. 10 authorizing the Medical Officer of Health to award and execute on an ongoing basis, purchase of service contracts for a number of Toronto Public Health programs. Included in this approval was the requirement for the Medical Officer of Health to report annually to Policy and Finance Committee, through the Board of Health, on purchase of service contracts awarded and executed by the Medical Officer of Health under this delegation of authority.

Comments:

Toronto Public Health currently has service contracts with partner agencies that support service delivery in the community for the Preschool Speech and Language program, the Infant Hearing Program, the Healthy Babies Healthy Children program, the Early Postpartum Discharge program, the Community Heart Health Partnership Initiative and the Sexual Health program.

Preschool Speech and Language Program:

The 100% provincially-funded Preschool Speech and Language program provides services to children up to the time of school entry. Services are delivered by community agencies that have expertise in speech and language service delivery to young children. Through a community planning process facilitated by the Toronto District Health Council, a lead service provider was identified for each quadrant. A number of city-wide agencies have also been identified to deliver specialized services to special needs children. A new contract with Bloorview MacMillan Children's Centre will be established this year to meet the unique needs of children with severe brain injuries. Service contracts have been established with each of these agencies. In order to align with the provincial fiscal year, these contracts for Preschool Speech and Language are for April 1, 2004 to March 31, 2005. Service contracts as specified in Appendix A are based on projected service delivery targets and, with the exception of the new contract with Bloorview MacMillan, remain unchanged from 2003/04.

Infant Hearing Program:

The Infant Hearing Program which began in 2002 and is 100% provincially funded, is based on a province-wide service delivery model that includes universal screening of newborns at hospital

discharge and at community clinics, screening of high risk infants in neonatal intensive care units, diagnostic assessment at community sites, and communication training and support through community agencies that serve deaf and hard of hearing children and their families. Service contracts have been established with all hospitals that have a postpartum unit and/or neonatal intensive care unit. Service contracts for six community-based diagnostic assessment clinics have been established with agencies that were designated by the Ministry of Health and Long Term Care. All contracts are on a fee for service basis using a fee structure established by the Ministry. Contract projections specified in Appendix B are based on 2003 birth rates and, in order to align with the provincial fiscal year, are for April 1, 2004 to March 31, 2005.

#### Healthy Babies Healthy Children Program:

The Healthy Babies Healthy Children (HBHC) is a 100% provincially funded program that provides a mixed model of service delivery to high risk families that includes both Public Health Nurses and Family Home Visitors. In areas of the City where peer home visiting services already exist, service contracts with these agencies expand this service and avoid duplication. Because Toronto Public Health received a one time grant to support HBHC, service contracts for 2004 will be increased by 5%. There has been no increase in these contracts since 2000 and this increase will allow contract agencies to address rising program costs related to cost of living and performance increments for their staff.

Provincial guidelines for the Healthy Babies Healthy Children program also require local Boards of Health to establish Healthy Babies Healthy Children Local Area Networks. The purpose of these networks is to facilitate service co-ordination and integrate service planning for children 0 to 6 years of age. Given the size of the City, seven Local Area Networks and one city-wide Advisory Committee were established for Toronto. Network membership includes City staff, representation from a broad range of community agencies, Boards of Education and parents. Each of these voluntary networks is provided with \$5,000 (\$35,000 in total) to support administrative and data gathering functions. Each Network has identified a member community agency, based on criteria established by the Advisory Committee, to act as banker/administrator of this \$5,000. Service contracts are awarded and executed with each of these agencies.

#### Early Postpartum Discharge Program:

This program was expanded in 2000 to integrate with Healthy Babies Healthy Children postpartum support and to provide hospitals with the option of purchasing more intensive postpartum follow-up services for mothers whose hospital stay is less than 60 hours. Contracts with participating hospitals identified in Appendix D are based on a full cost recovery rate of \$110 per family and projections are based on 2003 service levels. It is possible that in future other hospitals may indicate a desire to purchase Early Postpartum Discharge Services. Should this be the case, the current contract template and fee structure would apply in executing a Service Contract with that hospital.

#### Sexual Health Program:

In April 2000, the Board of Health approved the Sexual Health Clinic review, including the continuation of a mixed model of sexual health clinical services. This model currently includes five public health clinics, three partnership clinics and three clinics with whom the City of Toronto has negotiated purchase of service agreements.

Purchase of Service arrangements have been in place with Hassle Free Clinic, the Birth Control and VD Information Centre, and the Immigrant Women's Centre for more than twenty years. The Toronto Public Health review process found that these clinics deliver services which address the needs of specific high need client populations and can identify and respond quickly to gaps in service or emerging sexual health needs. Contract amounts with clinics for 2004 are identified in Appendix E. A three percent (3%) adjustment to these three sexual health clinic purchase of service agreements will be made in 2004 through a reallocation of existing funds.

In order to enhance Hassle Free Clinic's ability to provide services in response to the current syphilis outbreak in Toronto, an additional FTE for counselling staff for Hassle Free Men's Clinic will be funded in 2004, along with \$125,000 in one time funding to offset the cost of Hassle Free Clinic's move to and renovation of larger space in May 2004. In addition, Hassle Free Clinic will receive an additional \$51,460 to provide HIV counselling and testing services, previously funded through the AIDS Prevention Grants.

The Sexual Health Promotion Program also has purchase of service agreements with three community agencies (see Appendix E). These agencies deliver sexual health promotion services reaching specific high risk and hard to reach populations. It should be noted that the agreement with The Sex Information and Education Council of Canada is 100% funded by the Ministry of Health and Long Term Care. A fourth contract with Youth Link ended June 30, 2003, since the service provided is project based and more appropriately funded through AIDS Prevention Grants.

#### Community Heart Health Partnership Initiative:

The Community Heart Health Partnership Initiative is a component of the City's Heart Health Program. This is funded 100% by the Ministry of Health and Long Term Care and involves contracting with community agencies that serve women and youth (target groups specified by the Ministry of Health and Long Term Care for heart health intervention) and community agencies that deliver services aimed at reducing or preventing the risk factors for heart disease. The selection of contracted agencies for the Toronto Community Heart Health Partnership Initiative, as named in Appendix F, is based on project criteria outlined in the Ministry of Health and Long Term Care – Ontario Heart Health Program guidelines and objectives. As the administrative lead for the Toronto Heart Health Partnership, it is necessary for the Medical Officer of Health to award and execute these purchase of service agreements. Specific amounts of these contracts are based on the terms and conditions outlined in the funding agreement established with the Province.

In addition to these lead agencies, a number of smaller contracts not to exceed \$1,000 each will be awarded to agencies throughout the year based on Ministry of Health criteria. The names and amounts of these contracts were not available at the time of this report. These agencies will apply through an application process which occurs in May/June 2004.

Conclusion:

Continuation and adjustment of service agreement contracts with community agencies is essential to the provision of effective and efficient public health services. They build on existing service infrastructure in the community, facilitate community partnerships, support continuity of service to clients, and maximize service efficiencies.

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List of Attachments:

Appendix A – Preschool Speech and Language Service Contracts

Appendix B - Infant Hearing Program Service Contracts

Appendix C – Healthy Babies Healthy Children Service Contracts

Appendix D - Early Postpartum Discharge Program Contracts

Appendix E - Sexual Health Program Contracts

Appendix F – Community Heart Health Partnership Contracts

Appendix A

Preschool Speech and Language Service Contracts

Agency	Contract Amount	
	2003/04	2004/05
North York General Hospital	\$1,033,442	\$1,033,443
Hanen Centre	\$1,187,528	\$1,187,528
George Hull Centre	\$903,280	\$903,280
Rouge Valley Health System	\$971,404	\$971,404
Geneva Centre	\$277,200	\$277,200
Toronto Children's Centre	\$133,051	\$133,051
Surrey Place Centre	\$130,477	\$130,362
Bloorview MacMillan Centre	0	\$75,289
Total	\$4,636,382	\$4,711,557

Appendix B  
 Infant Hearing Program Service Contracts

2004 Screening Contracts		
Hospital	Postpartum Screening *	NICU Screening **
Hospital for Sick Children	N/A	\$6,000
Humber River Regional – Church	19,130	5,194
Humber River Regional – Finch	24,955	6,770
Mount Sinai***	0	15,559
North York General	45,146	12,257
Rouge Valley	20,447	5,551
St. Michael's****	0	0
St. Joseph's	26,396	7,166
Scarborough General	22,188	6,024
Scarborough Grace	23,726	6,442
Sunnybrook	32,991	8,957
Toronto East General	24,752	6,720
William Osler	24,690	6,703
* Postpartum screening projections based on \$10 per Distortion Product Otoacoustic Emission (DPOAE) test and 15% of all well babies needing an Automated Auditory Brainstem Response (AABR) and \$20 per AABR test ** Neonatal Intensive Care Units (NICU) screening projections based on \$20 per test *** Mt. Sinai and St. Michael's Hospitals have elected for Toronto Public Health staff to administer the screening test to their postpartum populations. A service contract is required for the NICU at Mt. Sinai.		

2004 Diagnostic Assessment	
Agency	Projected Amount
Hospital for Sick Children	\$47,500
Humber River Regional Hospital – Church site	\$40,000
Mount Sinai Hospital	\$47,500
North York General Hospital	\$40,000
Rouge Valley Health System	\$40,000
Surrey Place	\$20,000
Hearing Health Care	\$5,000

2004 Communication Supports and Services	
Hospital for Sick Children	100,000
Voice for Hearing Impaired Children	53,000
ASL Consultants	12,000
Clara Kluge	15,000
Canadian Hearing Society	20,000

Appendix C

Healthy Babies Healthy Children Service Contracts

Agency	Contract Amount	
	2003	2004
Adventure Place	\$381,780	\$400,869
Macaulay Child Development Centre	\$310,146	\$325,653
Aisling Discoveries Child & Family Centre	\$882,541	\$926,668
Hincks-Dellcrest, Building Brighter Futures Program	\$787,609	\$826,989
Hincks-Dellcrest, Growing Together Program	\$71,635	\$75,217
Total	\$2,433,711	\$2,555,396

Appendix D

Early Postpartum Discharge Program Contracts

Hospital	2004 Projected Revenue
Humber River Regional Hospital – Church and Finch	\$40,920
St. Joseph's Health Centre	\$62,400
Toronto East General	\$124,080
Total	\$227,400

Appendix E

Sexual Health Clinic Service Contracts

Service Agency	2003 Contract Amounts	2004 Contracts
Hassle Free Clinic	\$529,485	\$765,973
Birth Control & VD Information Centre	\$314,974	\$324,424
Immigrant Women's Health Centre	\$424,797	\$437,541

Sexual Health Promotion Contracts

Service Agency	2003 Contract Amounts	2004 Contracts
Planned Parenthood of Toronto	\$115,417	\$115,417
AIDS Committee of Toronto	\$256,808	\$256,808
Youthlink	\$74,804	-
SIECCAN	\$50,000	\$50,000

Appendix F

Community Heart Health Partnership Contracts  
April 1, 2004 - December 31, 2004

Service Agency	2004 Proposed Contract Amount
The Black Secretariat: African Canadian Heart Health Education Program	\$ 10,000
Delta Family Resource Centre: Cook and Learn Program	\$ 5,000
Riverdale Immigrant Women's Centre: Dil Se Dosti Aur Mohabbat Karna Seekhen (Learn to Love and be Friends with your Heart)	\$ 13,000
York West Senior Centre: Heart Health Diversity Strategy	\$ 16,500
Toronto District School Board & Toronto Catholic District School Board: Go Outside the Box Campaign	\$ 5,000
Parkdale Community Health Centre: Happy Hearts Children's Camp	\$ 5,680
North York Harvest Food Bank: Making Connections	\$ 8,800
For Youth Initiative: On the Move	\$ 15,640
Toronto Catholic District School Board: Physical Activity Action Planning	\$ 20,000
Composting Council of Canada: Plant a Row, Grow a Row	\$ 10,000
Pollution Probe: SMARTer Student Program (Save Money and Air by Reducing Trips)	\$ 10,000
Toronto District School Board: Toronto Schools on the Move	\$ 20,000
Scadding Court Community Centre: Urban Agriculture Program, Community Kitchen Program	\$ 14,100
Black Creek Community Health Centre: Women and Heart Health Baby Bib Project	\$ 7,400
Heart & Stroke Foundation of Ontario: Women's Initiative	\$ 5,385
York Community Services: York Heart Health Community Awareness Program	\$ 11,250
Contracts with value of < \$1,000	\$6,000
<b>Total Service Agreement amount awarded to community partner organizations by the Toronto Heart Health Partnership in 2004: \$ 183,755</b>	