

**COMMUNITY SERVICES COMMITTEE
AGENDA
MEETING 7**

Date of Meeting: Tuesday, October 11, 2005 **Enquiry:** Candy Davidovits
Time: 9:30 a.m. **Acting Committee Administrator**
Location: Committee Room 2 **416-392-8032**
City Hall **e-mail:cdavidov@toronto.ca**
100 Queen Street West
Toronto, Ontario

Under the *Municipal Act, 2001*, the Community Services Committee must adopt a motion to meet in camera (privately) and the reason must be given.

Declarations of Interest Under the *Municipal Conflict of Interest Act*

Confirmation of Minutes – September 15, 2005

Speakers/Presentations - A complete list will be distributed at the meeting.

Communications/Reports:

EMERGENCY MEDICAL SERVICES

1. Over-expenditure of Blanket Contract No. 47005723 – Sunnybrook and Women’s College Hospital Sciences Centre for EMS Pharmaceutical Supplies

Report (September 23, 2005) from the Chief and General Manager, Torontp EMS, requesting approval from Council on the over-expenditure by Toronto Emergency Medical Services (TEMS) of \$90,000.00 for pharmaceutical supplies from Sunnybrook and Women’s College Hospital Sciences Centre under sole source blanket contract No. 47005723.

Recommendations:

It is recommended that:

- (1) City Council adopt this report on the Sunnybrook contract for the purchase of pre-hospital emergency medications;
- (2) City Council approve the amendment to increase Contract No. 47005723 by the sum of \$90,000.00; and
- (3) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

2. Training of Advanced Care Paramedics for Outside Municipal Agencies

Report (September 23, 2005) from the Chief and General Manager, Toronto EMS, updating Council regarding the current progress of the Toronto EMS Regional Training Program as adopted in Report No. 7, Clause No. 2, at its meeting held on September 22, 23, 24 and 25, 2003; and setting the 2006 rates charged to outside agencies (e.g., UTMs or Base Hospitals) to deliver the Program.

Recommendations:

It is recommended that:

- (1) Council support continuation of this program;
- (2) the EMS Chief be authorized to charge a tuition fee of not more than eight thousand dollars (CAD \$8,000.00) per student enrolled in each class;
- (3) the Program continue to be evaluated and a staff report be completed at the end of a one-year period; and
- (4) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

3. Donation of Ambulance Vehicles to Third World Countries

Report (September 23, 2005) from the Chief and General Manager, Toronto EMS, seeking Council approval for Toronto Emergency Medical Services to be permitted to respond favourably to requests to donate two decommissioned ambulances, one each to the City of Soyapango in the country of El Salvador (with whom the City of Toronto has

a partnership agreement through the Federation of Canadian Municipalities), and one to the Government of Grenada.

Recommendations:

It is recommended that:

- (1) Toronto EMS be permitted to donate two of its decommissioned ambulances, vehicles that would normally go to auction, to the City of Soyapango, El Salvador, and to Grenada, respectively; and
- (2) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

4. Five-Year Sole Source Contract Request for Ferno Canada

Report (September 23, 2005) from the Chief and General Manager, Toronto EMS, requesting City Council approval for a sole source contract with Ferno Canada for five years - 2005 to 2010 - for up to \$1,000,000.00 for stretchers, stretcher accessory equipment, and stretcher maintenance and repair equipment and service.

Recommendations:

It is recommended that:

- (1) City Council approve a five-year sole source contract with Ferno Canada for stretchers, stretcher accessory equipment, and stretcher maintenance and repair equipment and service totaling up to \$1,000,000.00 for 2005 to 2010;
- (2) a capital budget project be created and its funding be financed from EMS's equipment reserve account XQ1019; and
- (3) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

5. Toronto Emergency Medical Services – Ministry of Health Ambulance Service Review

Report (September 23, 2005) from the Chief and General Manager, Toronto EMS, informing the Community Services Committee that Toronto Emergency Medical Services, subsequent to a detailed ambulance service review, has substantively met the requirements of the Land Ambulance Certification Standards and as such the Service's Certificate to Operate an ambulance service in the Province of Ontario will be renewed.

Recommendation:

It is recommended that this report be received for information.

CHILDREN'S SERVICES

6. Setting a Benchmark for Improving Children's Outcomes

Report (September 21, 2005) from Sue Corke, Deputy City Manager, outlining the use of the Early Development Instrument as a tool for measuring children's outcomes and proposing the adoption of a benchmark to improve the outcomes of children in Toronto.

Recommendations:

It is recommended that:

- (1) the City adopt benchmarks for improvement of child outcomes;
- (2) the Early Development Instrument (EDI) be adopted as the first of these measures for preschool children;
- (3) the 80th percentile be set as the benchmark in each of the EDI domains;
- (4) City Divisions serving children develop future service plans in support of this benchmark; and
- (5) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

7. Impact of Child Care on Child Outcomes

Report (September 20, 2005) from the General Manager, Children's Services, providing an overview of various types of child care services and the associated outcomes.

Recommendation:

It is recommended that this report be received for information.

8. Increasing Public Information About Child Care Funding in the City of Toronto

Report (September 26, 2005) from the General Manager, Children's Services, proposing a strategy for increasing public awareness about how child care funding provided by the City of Toronto benefits all families with children in licensed child care settings.

Recommendations:

It is recommended that:

- (1) an information poster be developed outlining the City's funding support of child care programs;
- (2) the poster describe the impact of the City's contribution on families in receipt of child care fee subsidy and families that pay the full fee for child care services;
- (3) the City require all child care programs receiving funding support from the City post the information poster; and
- (4) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

9. Approval of the Best Start Service and Transition Plan as Amendments to the 2005-2009 Toronto Child Care Service Plan Transition Plan

Report (September 26, 2005) from the General Manager, Children's Services, seeking approval of the Best Start Child Care Service and Transition Plan for Toronto as amendments to the 2005-2009 Toronto Child Care Service Plan.

Recommendations:

It is recommended that:

- (1) the recommendations contained in the Best Start Transition and Service Plan, attached as Appendix 1, be approved as amendments to the 2005-2009 Child Care Service Plan and forwarded to the Ministry of Children and Youth Services;
- (2) the equity principles of the 2005-2009 Child Care Service and the provincial Best Start "Schools First" policy guide the development of the Child Care Infrastructure Plan for 2005 to 2008.

- (3) in order to meet the provincial deadline of October 31, 2005, for submission of the Best Start Transition Infrastructure Plan the General Manager of Children's Services report directly to Council with the proposed plan;
- (4) the Best Start Infrastructure Transition Plan maximize capital funding available to the City and ensure that the City meets provincially set infrastructure targets;
- (5) subject to securing provincial approval, retroactive to January 1, 2005, base rate adjustments be made to eligible licensed child care programs, family resource programs, special needs resourcing services and home child care provider rates in accordance with City budget guidelines and in a manner that maximizes available provincial and municipal funding;
- (6) an additional 30.0 FTE positions, fully funded by the province, be approved to support the requirements of Best Start;
- (7) the City continue to advocate to the province for funding flexibility to address ongoing inflationary costs; and
- (8) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

HOMES FOR THE AGED

10. Toronto Challenge

Report (September 26, 2005) from the General Manager, Homes for the Aged, providing an evaluation of the 2005 Challenge and outlining recommendations for future presenting sponsorships.

Recommendations:

It is recommended that:

- (1) the Chair of the Advisory Committee on Homes for the Aged send a letter of thanks and acknowledgement to the 2005 presenting sponsor: CARP, and to the gold level sponsors: The Nissan Canada Foundation and MonsterMortgage.ca;
- (2) the title of this annual fundraising event be established as the "Toronto Challenge";
- (3) staff be granted authority to confirm the presenting sponsor and supplementary event sponsors each year, ensuring that each sponsoring agency has a philosophy and interest in benefiting seniors that mirrors that of Toronto Homes for the Aged,

and ensure that the Community Services Committee and City Council are informed whenever there is a change in the presenting sponsorship;

- (4) staff and volunteers involved in the 2005 Toronto Challenge be congratulated on the success of the 2005 event; and
- (5) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

11. Canadian Healthcare Excellence in Quality Awards (CHEQA)

Report (September 27, 2005) from the General Manager, Homes for the Aged, advising that two of the City's Homes for the Aged were amongst the five finalists for the national 2005 Canadian Healthcare Excellence in Quality Award, sponsored by the Quality Healthcare Network and rL Solutions.

Recommendation:

It is recommended that this report be received for information by the Community Services Committee.

12. Request for Proposal (RFP) No. 0602-05-0180 for the Supply and Delivery of Groceries, Frozen Foods, Meat, Meat Products and Seafood for the Homes for the Aged

Report (September 22, 2005) from the Treasurer and the General Manager, Homes for the Aged, advising of the results of the Request for Proposal (RFP) issued for the supply of groceries, frozen foods, meat, meat products and seafood for the Homes for the Aged Division for the period from January 1, 2006 to December 31, 2006, with the City having the option to renew for an additional two separate two-year periods from January 1, 2007 to December 31, 2008, and from January 1, 2009 to December 31, 2010, with the recommended proponent.

Recommendations:

It is recommended that:

- (1) the contract for the supply and delivery of groceries, frozen foods, meat, meat products and seafood, be awarded to Sysco Food Services of Toronto Inc. who submitted the proposal having the overall highest ranking based on evaluations for the period from January 1, 2006 to December 31, 2006, in the total upset limit amount of \$5,157,592.00 including all charges and taxes;
- (2) authority be delegated to the General Manager of Homes for the Aged to renew the contract for the period from January 1, 2007 to December 31, 2008, in the

total upset limit amount of \$10,863,049.00 including all charges and taxes and from January 1, 2009 to December 31, 2010, in the total upset limit amount of \$11,636,769.00 including all charges and taxes for the total upset limit amount for the five years from January 1, 2006 to December 31, 2010, of \$27,657,411.00 including all charges and taxes under the same terms and conditions, provided that the supply and delivery of groceries, frozen foods, meat, meat products and seafood performed at a satisfactory level and subject to budget approval and Homes for the Aged shall instruct the Purchasing Agent to process the contract renewals under the same terms and conditions; and

- (3) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

SHELTER, SUPPORT AND HOUSING ADMINISTRATION

13. Update and Funding Recommendations Regarding the Federal Supporting Communities Partnership Initiative (SCPI), 2003-2007

Report (September 28, 2005) from the General Manager, Shelter, Support and Housing Administration, providing an update on the progress and activities of the SCPI (2003-2007) program and seeking approval for three funding recommendations.

Recommendations:

It is recommended that:

- (1) an Expression of Interest process be undertaken whereby agencies can apply for SCPI funds for capital improvements or acquisitions and that the General Manager of Shelter, Support and Housing Administration be delegated authority to approve up to \$350,000.00 for this purpose;
- (2) an Expression of Interest process be undertaken whereby agencies can apply for SCPI funds targeted at specific agency capacity building activities and that the General Manager of Shelter, Support and Housing Administration be delegated authority to approve up to \$200,000.00 for this purpose;
- (3) an Expression of Interest process be undertaken whereby agencies with existing SCPI projects which meet the following criteria: have met all of their contractual obligations including reporting requirements; have met their objectives; provide a direct service to clients or support the capacity of the service system, can apply to have their SCPI contracts extended beyond their current end date, up to March 2007; and that the General Manager of Shelter, Support and Housing Administration be delegated authority to approve up to \$2.5 million for this purpose;

- (4) the transitional housing project at 651 Lawrence Avenue West (Ward 15) and operated by Trellis Gardens Housing Initiative Inc. be eligible for funding through the SCPI Transitional Housing Contingency Fund; and
- (5) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

14. One-Time Allocations of 2005 City of Toronto Homeless Initiatives Fund and Off the Streets into Shelter Funds

Report (September 27, 2005) from the General Manager, Shelter, Support and Administration, seeking approval to allocate the remaining 2005 budget for the City of Toronto Homeless Initiatives Fund of the Community Partnership and Investment Program and the Off the Streets Into Shelter program.

Recommendations:

It is recommended that the General Manager, Shelter, Support and Housing Administration, be delegated authority to:

- (1) allocate \$875,000.00 from the City of Toronto Homeless Initiatives Fund (CT-HIF) to three community agencies to carry out youth pre-employment training and support projects that invest in neighbourhoods identified by Council as Community Safety Priority Neighbourhoods, substantially as described in Appendix B;
- (2) allocate a total amount of up to \$50,000.00 from the City of Toronto Homeless Initiatives Fund (CT-HIF) to a skills development fund for homeless and recently homeless individuals participating in the Transition to Work pilot project;
- (3) allocate a total amount of up to \$930,565.00 from the City of Toronto Homeless Initiatives Fund (CT-HIF) to purchase new beds in the shelter system to assist in combating bed bugs;
- (4) enter into an agreement with the community agency or agencies successful in a Request for Proposals process for the development of a landlord liaison centre project, and allocate funding for a total of up to \$250,000.00 from the City of Toronto Homeless Initiatives Fund (CT-HIF) for this purpose, substantially as described in Appendix C;
- (5) enter into an agreement with the community agency or agencies successful in a Request for Proposals process to deliver a pilot housing help service in west downtown Toronto, and allocate funding for a total of up to \$150,000.00 from the City of Toronto Homeless Initiatives Fund (CT-HIF) for this purpose;

- (6) enter into an agreement with the community agencies delivering trusteeship programs to pilot a program for transitional trusteeship services, and allocate funding for a total of up to \$200,000.00 from the City of Toronto Homeless Initiatives Fund (CT-HIF) for this purpose, substantially as described in Appendix D;
- (7) purchase consulting services to review drop-in services in Toronto, to undertake related pilot projects, and to allocate up to \$100,000.00 from the City of Toronto Homeless Initiatives Fund (CT-HIF) for these purposes, substantially as described in Appendix E;
- (8) enter into an agreement with the community agencies successful in a Request for Proposals process for organizational capacity building projects, and allocate funding for a combined total of up to \$330,000.00 from the City of Toronto Homeless Initiatives Fund (CT-HIF) for these projects;
- (9) allocate up to \$414,500.00 from the Off the Streets Into Shelter program for the purchase of vans and other supplies to assist community agencies listed in Appendix F and City staff in the delivery of street outreach services;
- (10) allocate a total amount of up to \$200,000.00 from the Off the Streets Into Shelter program to acquire equipment and supplies related to the operations of the Access and Referral Centre and emergency shelter at 110 Edward Street;
- (11) allocate a total amount of up to \$50,000.00 from the City of Toronto Homeless Initiatives Fund (CT-HIF) and up to \$50,000.00 from the Off the Streets Into Shelter program for portable HEPA filters for a number of Out-of-the-Cold program locations in order to reduce the risk of transmission of airborne illnesses; and
- (12) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

15. Wilson Foundation Housing Model in Rochester, New York

Report (September 26, 2005) from the General Manager, Shelter, Support and Administration, providing information on the Wilson Foundation housing model in Rochester, New York, which was requested as part of the additional recommendations approved by City Council at its meeting of February 1, 2 and 3, 2005, in association with the report "From the Streets into Homes: A Strategy to Assist Homeless Persons Find Permanent Housing".

Recommendation:

It is recommended that this report be received for information.

SOCIAL SERVICES**16. Request for Authority to Enter into a Grant Agreement with the Ontario Women's Directorate**

Report (September 22, 2005) from the General Manager, Social Services, requesting authority to enter into an agreement with the Ontario Women's Directorate (OWD) to receive a grant in the amount of \$697,500.00 over three years (2005-2007) to support the Homeward Bound program operated by the WoodGreen Community Services Centre.

Recommendations:

It is recommended that:

- (1) the General Manager of Toronto Social Services be given the authority to execute on behalf of the City, an agreement with the Ontario Women's Directorate to receive a grant in the amount of \$697,500.00 over three years (2005-2007) to support the Homeward Bound Program operated by the WoodGreen Community Services Centre, such agreement to be on terms satisfactory to the General Manager and in a form acceptable to the City Solicitor;
- (2) the 2005 approved budget be increased by \$328,084.00 gross, \$0 net for the 2005 portion of the Homeward Bound program; and
- (2) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

SOCIAL DEVELOPMENT AND ADMINISTRATION**17. Administration of the Youth Employment Toronto (YET) Program**

Report (September 20, 2005) from the Executive Director, Social Development and Administration, providing an update on the funding status of the Youth Employment Toronto program and request authority to enter into a twelve month funding agreement with Human Resources Skills Developments Canada (HRSDC) for the YET program.

Recommendations:

It is recommended that:

- (1) the Deputy City Manager be authorized to sign a 12 month agreement with HRSDC for the Youth Employment Toronto program with annual budget commitments dependent on City and federal budget approval processes;

- (2) the Deputy City Manager be authorized to sign agreements with HRSDC to receive funds in an amount not to exceed \$380,000.00 as its share of the 2006 program costs for YET; and
- (3) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

GENERAL

18. Request for Free Transit for Participants in High Risk Youth Program

Communication (September 23, 2005) from the General Manager, Toronto Transit Commission, advising that the Commission on September 21, 2005, considered a request from the Mayor's Office for the TTC to provide free transportation for high risk youth and approved the following motion:

“That this request be referred to the City Community Services Committee, and that the Committee be urged to develop a program that would provide transportation subsidies to the most vulnerable in the community.”



**COMMUNITY SERVICES COMMITTEE
SUPPLEMENTARY AGENDA
MEETING 7**

Date of Meeting: Tuesday, October 11, 2005 **Enquiry:** Candy Davidovits
Time: 9:30 a.m. **Acting Committee Administrator**
Location: Committee Room 2 **416-392-8032**
City Hall **e-mail:cdavidov@toronto.ca**
100 Queen Street West
Toronto, Ontario

Additional Communications/Reports:

CHILDREN'S SERVICES

17. Administration of the Youth Employment Toronto (YET) Program

(REVISED REPORT)

Report (September 20, 2005) from the Executive Director, Social Development and Administration, providing an update on the funding status of the Youth Employment Toronto program and request authority to enter into a twelve month funding agreement with Human Resources and Skills Development Canada (HRSDC) for the YET program.

Recommendations:

It is recommended that:

- (1) the Deputy City Manager be authorized to sign a 12 month agreement with HRSDC for the Youth Employment Toronto program with annual budget commitments dependent on City and federal budget approval processes;
- (2) the Deputy City Manager be authorized to sign agreements with HRSDC to receive funds in an amount not to exceed \$340,000.00 as its share of the 2006 program costs for YET; and
- (3) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

SOCIAL SERVICES

19. Cost of the Nutritious Food Basket in Toronto 2005

Communication (September 29, 2005) from the Board of Health advising that the Board on September 26, 2005, recommended to the Community Services Committee that City Council be requested to reiterate its support of raising social assistance rates.

SHELTER, SUPPORT AND HOUSING ADMINISTRATION

20. Potential Funding Requirements for Toronto Community Housing Corporation if it were to Provide New Support Programs and Additional On-site Security

Report (October 4, 2005) from the General Manager, Shelter, Support and Housing Administration, responding to a request of City Council that a report be forwarded to the Community Services Committee on what the overall funding requirements for Toronto Community Housing Corporation (TCHC) would be if it were to: (i) operate support programs for ex-psychiatric patients, with alcohol and drug addiction problems and with mental disabilities, living in TCHC developments; (ii) provide 24 hour, 7 days per week on-site security; and (iii) provide full-time, on-site supportive staff and ongoing support programs at TCHC complexes.

Recommendation:

It is recommended that this report be received for information.