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**COMMUNITY SERVICES COMMITTEE  
AGENDA  
MEETING 8**

**Date of Meeting:** Tuesday, November 8, 2005    **Enquiry:** Candy Davidovits  
**Time:** 9:30 a.m.    **Acting Committee Administrator**  
**Location:** Committee Room 1    **416-392-8032**  
City Hall    **e-mail:cdavidov@toronto.ca**  
100 Queen Street West  
Toronto, Ontario

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Under the *Municipal Act, 2001*, the Community Services Committee must adopt a motion to meet in camera (privately) and the reason must be given.

Declarations of Interest Under the *Municipal Conflict of Interest Act*

Confirmation of Minutes – October 11, 2005

Speakers/Presentations - A complete list will be distributed at the meeting.

Communications/Reports:

**CAPITAL BUDGETS**

**1. 2006-2010 Capital Budgets - Community Services Committee 10:00 a.m.**

Staff Presentations respecting the following 2006-2010 Capital Budgets under the purview of the Community Services Committee:

- Emergency Management Plan;
- Emergency Medical Services;
- Fire Services;
- Children's Services;
- Homes for the Aged;
- Shelter, Support and Housing; and
- Social Services.

(NOTE: Budget Material will be distributed as soon as it is available.)

## EMERGENCY MEDICAL SERVICES

### 2. Toronto Emergency Medical Services (TEMS) Uniform Policy

Report (October 21, 2005) from the Chief and General Manager, Toronto Emergency Medical Services, presenting the results of the internal review of Toronto EMS uniform assignment practices; and seeking Council's affirmation that the present practices should be accepted as the Toronto EMS Uniform Policy.

#### Recommendations:

It is recommended that:

- (1) Toronto City Council adopt this report regarding the uniform assignment and issuance practices of Toronto EMS;
- (2) Toronto City Council affirm that the present uniform assignment and issuance practices be accepted as the Uniform Policy of Toronto EMS, consistent with the uniform protocols described in Appendix 'A'; and
- (3) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

### 3. Toronto EMS Staff Psychologist Services

Report (October 21, 2005) from the Chief and General Manager, Toronto Emergency Medical Services, reporting on the current arrangements and cost frameworks for the delivery of services provided to Toronto EMS by its Staff Psychologist, and the availability of such services through the City's benefit plans.

#### Recommendations:

It is recommended that:

- (1) Toronto EMS maintain its current structure for the delivery of psychological services to its staff;
- (2) Toronto EMS continue to use a full-time 'in-house' staff psychologist who can provide services and programs tailored to meet the specific preventive and interventive needs of Toronto EMS paramedic and communications staff; and
- (3) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

#### **4. Motorola Smartzone Equipment Sole Source Purchase Request**

Report (October 21, 2005) from the Chief and General Manager, Toronto Emergency Medical Services, seeking approval for the sole source purchase of additional radio and electronics infrastructure necessary for the installation and integration of the Motorola Smartzone radio system within the Toronto EMS Communications Centre.

##### Recommendations:

It is recommended that:

- (1) approval be granted for the purchase of additional radio and electronics infrastructure for the Motorola Smartzone system at a cost not to exceed \$529,000.00 including all charges and taxes; and
- (2) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

#### **5. Toronto Emergency Medical Services – Ministry of Health Ambulance Service Review**

Report (October 21, 2005) from the Chief and General Manager, Toronto Emergency Medical Services, advising Council that Toronto Emergency Medical Services, subsequent to a detailed ambulance services certification review undertaken by the Ministry of Health and Long-Term Care (MOHLTC), has substantively met the requirements of the Land Ambulance Certification Standards and that, further, Toronto Emergency Medical Services' Certificate to Operate an ambulance service in the Province of Ontario will be renewed; and providing Council with an overview of some of the recommendations for improvement that were made by the MOHLTC.

##### Recommendation:

It is recommended that this report be received for information.

### **CHILDREN'S SERVICES**

#### **6. Quebec Child Care Model in Ontario Context**

Report (October 21, 2005) from the General Manager, Children's Services, responding to the request from the Community Services Committee to provide background information on the Quebec child care model and the various methods for determination of user contribution to the cost of child care.

Recommendation:

It is recommended that this report be received for information.

## **HOMES FOR THE AGED**

### **7. Long-Term Care Home Funding Increase**

Report (October 5, 2005) from the General Manager, Homes for the Aged, informing the Community Services Committee about the status of long-term care home funding and seeking the support of Toronto City Council in urging the provincial government to honour its commitment to increase funding to long-term care homes by an additional \$4,000.00 per resident per year to fulfil their promise of a total increase of \$6,000.00 per resident per year made during the 2003 election campaign.

Recommendations:

It is recommended that:

- (1) City Council urge the provincial government to increase long-term care home funding in the fiscal year 2006-2007 by \$4,000.00 per resident per year to meet the urgent need for additional resources to adequately care for the frail elderly and other vulnerable persons served by the long-term care sector; and
- (2) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

## **SHELTER, SUPPORT AND HOUSING ADMINISTRATION**

### **8. Funding Approvals for the 2006 Supports to Daily Living (SDL) Program**

Report (October 24, 2005) from the General Manager, Shelter, Support and Housing Administration, seeking approval for 2006 funding allocations to thirteen community agencies from the Supports to Daily Living (SDL) program.

Recommendations:

It is recommended that:

- (1) the General Manager of Shelter, Support, and Housing Administration, be authorized to enter into service agreements with and allocate funds to thirteen

community agencies for funding up to the amounts set out in Appendix A for the 2006 Supports to Daily Living Program for a total of up to \$3,725,206.78; and

- (2) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

**(NOTE: Copies of the Organization Summary Sheets – Appendix D – were forwarded to Members of Council and selected officials only.)**

**9. 2006 Funding Allocations for City of Toronto Homelessness Initiatives Fund and Ministry of Community and Social Services Housing and Homelessness Programs**

Report (October 28, 2005) from the General Manager, Shelter, Support and Housing Administration, seek approval for 2006 funding allocations to community agencies and City managed shelters from the City of Toronto Homeless Initiatives Fund and from Ministry of Community and Social Services Housing and Homelessness Programs: the Provincial Homelessness Initiatives Fund, Community Partners Program, Redirection of Emergency Hostels Fund, and the Off the Streets Into Shelter Program; and also recommending funding for appeals and for an emergency health and safety fund.

Recommendations:

It is recommended that:

- (1) the General Manager, Shelter, Support and Housing Administration be authorized to enter into service agreements with and allocate funds to 13 community agencies in the amounts shown in Appendix A to provide street outreach services for a total allocation of \$2,428,113.00. This total amount comprises funds from both the 2006 City of Toronto Homeless Initiatives Fund (\$1,210,613.00) and the 2006 Off the Streets Into Shelter program (\$1,217,500.00);
- (2) the General Manager, Shelter, Support and Housing Administration be authorized to enter into service agreements with and allocate funds to 38 community agencies in the amounts shown in Appendix A to provide housing help services outside of shelters for a total allocation of \$ 4,038,361.75. This total amount comprises funds from both the 2006 City of Toronto Homeless Initiatives Fund (\$3,129,461.75) and the 2006 Community Partners Program (\$908,900.00);
- (3) the General Manager, Shelter, Support and Housing Administration be authorized to enter into service agreements with and allocate funds to 30 purchased service shelters/community agencies and six City managed shelters in the amounts shown in Appendix A to provide housing help services within shelters for a total allocation of \$6,457,800.00 from the 2006 Redirection of Emergency Hostels Fund;

- (4) the General Manager, Shelter, Support and Housing Administration be authorized to enter into service agreements with and allocate funds to 28 community agencies in the amounts shown in Appendix A to provide drop-in services for a total allocation of \$1,837,940.54 from the 2006 City of Toronto Homeless Initiatives Fund;
- (5) the General Manager, Shelter, Support and Housing Administration be authorized to enter into service agreements with and allocate funds to 21 community agencies in the amounts shown in Appendix A for special projects for a total allocation of \$588,184.07 from the 2006 City of Toronto Homeless Initiatives Fund;
- (6) the General Manager, Shelter, Support and Housing Administration be authorized, pursuant to the three year Partnership Agreement with the United Way of Greater Toronto, to allocate \$250,000.00 from the 2006 City of Toronto Homeless Initiatives Fund to the United Way of Greater Toronto;
- (7) Council designate up to \$37,000.00 from the 2006 City of Toronto Homeless Initiatives Fund for appeals of OSIS and CT-HIF funded projects recommended in this report;
- (8) the General Manager, Shelter, Support and Housing Administration be delegated authority to allocate up to \$100,000.00 from the 2006 City of Toronto Homeless Initiatives Fund for a Health and Safety fund consistent with the terms set out in Appendix B; and
- (9) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

**(NOTE: Copies of the Organization Summary Sheets – Appendix D – were forwarded to Members of Council and selected officials only.)**

**10. Authority to Execute and Administer the Purchase of Service Contracts for Shelter Services, Personal Needs Allowance, Habitat Services, Motels and the Toronto Hostels Training Centre**

Report (October 24, 2005) from the General Manager, Shelter, Support and Housing Administration, requesting authority for the General Manager of the Shelter, Support and Housing Administration Division to sign 2006 agreements with various community agencies and motel operators for the purpose of providing shelter services and personal needs allowances; with Habitat Services for the provision of boarding home services for psychiatric consumer survivors; and with the Toronto Hostels Training Centre for training of shelter staff.

Recommendations:

It is recommended that:

- (1) Council approve the per diem rates and bed capacities for the shelter system as set out in Appendix A, subject to the approval of the 2006 Operating Budget;
- (2) the General Manager of Shelter, Support and Housing Administration and/or his designate be authorized to enter into purchase of service agreements with community agencies and motel operators for the provision of shelter services and the issuance of personal needs allowance, up to the maximum contract values as outlined in Appendix A and Appendix E, subject to the approval of the 2006 Operating Budget;
- (3) the General Manager of Shelter, Support and Housing Administration and/or his designate be authorized to issue payments pursuant to the purchase of service agreements to the community agencies and motels, up to the maximum contract values listed in Appendix A and Appendix E, provided the total payments are within the 2006 Approved Operating Budget;
- (4) the General Manager of Shelter, Support and Housing Administration and/or his designate be authorized to contract on an annual basis with Mental Health Program Services of Metropolitan Toronto (Habitat Services) for the provision of housing and supports for psychiatric consumer survivors living in Habitat contracted boarding or rooming houses;
- (5) the General Manager of Shelter, Support and Housing Administration and/or his designate be authorized to issue payments pursuant to the purchase of service agreement to Mental Health Program Services of Metropolitan Toronto (Habitat Services), within the 2006 Approved Operating Budget;
- (6) the General Manager of Shelter, Support and Housing Administration and/or his designate be authorized to contract with and issue payments pursuant to the contracts with motel operators for the provision of shelter, provided the total payments are within the 2006 Approved Operating Budget;
- (7) the General Manager of Shelter, Support and Housing Administration and/or his designate be authorized to make in-year adjustments on an annual basis to individual shelter's per diem rates and/or bed capacities so long as the adjustments do not exceed the Approved Operating Budget, and to report out to Council on an annual basis through the Annual Per Diem report regarding these adjustments;

- (8) the General Manager of Shelter, Support and Housing Administration and/or his designate be authorized to set personal needs allowance rates on an annual basis subject to provincial rates and cost sharing agreement, provided those rates do not exceed the 2006 Approved Operating Budget;
- (9) the General Manager of Shelter, Support and Housing Administration and/or his designate be authorized to enter into an annual contract and issue payments to the Toronto Hostels Training Centre for the administration and provision of training for shelter staff up to a maximum amount of \$198,000.00;
- (10) the General Manager of Shelter, Support and Housing Administration and/or his designate be authorized to purchase up to \$42,000.00 in training for staff of the directly operated shelters from the Hostel Training Centre in order to meet the training requirements laid out in the Council approved Toronto Shelter Standards subject to the approval of the 2006 Operating Budget; and
- (11) the appropriate officials be authorized and directed to take the necessary action to give effect thereto.

## **11. Harm Reduction Programs in Shelters**

Report (October 24, 2005) from the General Manager, Shelter, Support and Housing Administration, updating Council on harm reduction and abstinence based programming in Toronto's shelter system and responding to Council requests for information on the distribution of cigarettes and alcohol in shelter programs.

### Recommendation:

It is recommended that this report be received for information.

## **SOCIAL SERVICES**

## **12. Continuing Erosion of Ontario Works Benefit Rates**

Report (October 14, 2005) from the General Manager, Social Services, providing an update on the status of social assistance benefit rates and making recommendations for adjustments to the Ontario Works rate structure that recognizes the cost of living in a large city such as Toronto.



Recommendations:

It is recommended that:

- (1) in response to the continuing erosion of social assistance rates, particularly in an expensive city such as Toronto, City Council request that the Province adjust the Ontario Works benefit rates structure in accordance with the following:
  - (a) the shelter component maximum for Ontario Works clients equal 85 percent of the median market rent for each local housing market, based on annual surveys conducted by the Canadian Mortgage and Housing Corporation; and
  - (b) the basic needs component maximum for Ontario Works clients be increased by 21.6 percent and thereafter adjusted annually to reflect the findings of yearly nutritious food basket surveys conducted by local Boards of Health based on protocols established by the Ontario Ministry of Health and Long-Term Care;
- (2) recognizing municipal property taxes as an unsustainable funding mechanism for income security programs, City Council strongly urge the Province to assume responsibility for funding all social assistance benefits, including the Ontario Works benefits and related increases discussed in this report;
- (3) this report be forwarded to the Minister of Community and Social Services; and
- (4) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

### **13. Christmas Bureau 2005**

Report (October 13, 2005) from the General Manager, Social Services, highlighting the successes of the 2004 Christmas Bureau and describing the activities planned for the City's 2005 Christmas Bureau Program administered by Toronto Social Services (TSS).

Recommendation:

It is recommended that this report be received for information.

## SOCIAL DEVELOPMENT AND ADMINISTRATION

### 14. Community Information Toronto – 2006 Service Agreement

Report (October 20, 2005) from the Executive Director, Social Development and Administration, reporting on the recontracting of a service agreement with the Community Information Toronto (CIT).

#### Recommendations:

It is recommended that:

- (1) the Executive Director, Social Development and Administration, be authorized to enter into a renewable three-year agreement with the Community Information Toronto (CIT) in accordance with the service and legal requirements, terms and conditions contained in this report; and
- (2) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

### 15. Community Services Grant Program – 2005 Appeals Recommendations

Report (October 12, 2005) from the Executive Director, Social Development and Administration, presenting the recommended allocation from the \$11,661.00 available to respond to organizations that appealed the 2005 recommendations from Community Services Grant Program.

#### Recommendations:

It is recommended that:

- (1) the available funds of \$11,661.00 be allocated as recommended in Appendices 1 and 2 of this report; and
- (2) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

**(NOTE: Copies of the Organization Summary Sheets – Appendix 2 – were forwarded to Members of Council and selected officials only.)**

## 16. Food Security Investment Program – 2005 Allocations

Report (October 20, 2005) from the Executive Director, Social Development and Administration, presenting recommendations for the eligible organizations that applied for municipal support under the 2005 Food Security Investment Program and that are recommended for funding.

### Recommendations:

It is recommended that:

- (1) the attached 2005 Food Security Investment Program allocations totalling \$300,000.00 for ten programs in ten organizations as described in Appendix A be approved; and
- (2) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

**(NOTE: Copies of the Organization Summary Sheets – Appendix B – were forwarded to Members of Council and selected officials only.)**

## 17. Service Development Investment Program – 2005 Allocations

Report (October 19, 2005) from the Executive Director, Social Development and Administration, presenting the recommendations for the applicants that applied for municipal support under the 2005 Service Development Investment Program and that are recommended for funding.

### Recommendations:

It is recommended that:

- (1) the attached 2005 Service Development Investment Program allocations totalling \$250,000.00 to 7 applicants as outlined in Appendices A and B of this report be approved; and
- (2) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

**(NOTE: Copies of the Organization Summary Sheets – Appendix B – were forwarded to Members of Council and selected officials only.)**

**18. Snow Shovelling and Lawn Care Program for Seniors and People with Disabilities**

Report (October 14, 2005) from the Executive Director, Social Development and Administration, reporting on the program review of community-based Snow Shovelling and Lawn Care Program for seniors and people with disabilities, and providing an overview and options for the operation and administration of a harmonized program.

**Recommendations:**

It is recommended that:

- (1) a City-wide Snow Shovelling and Lawn Care Program, delivered through a brokerage model including grandparenting existing subsidy programs, be implemented in 2006;
- (2) the 2006 Operating Budget request for the Community Services Funds Envelope, within the Community Partnership and Investment Program, be increased by \$57.8 thousand to provide funding for the harmonization of the Snow Shovelling and Lawn Care Program; and
- (3) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

**19. Provision of Transit Costs for Participants in a Youth Employment and Training Program**

Report (October 25, 2005) from the Executive Director, Social Development and Administration, describing how the initial four weeks of transit costs will be provided for 100 high-risk youth who will participate in a twelve-month employment and training program at Goodwill.

**Recommendation:**

It is recommended that this report be received for information.



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**COMMUNITY SERVICES COMMITTEE  
SUPPLEMENTARY AGENDA  
MEETING 8**

**Date of Meeting:** Tuesday, November 8, 2005    **Enquiry:** Candy Davidovits  
**Time:** 9:30 a.m.    **Acting Committee Administrator**  
**Location:** Committee Room 1    **416-392-8032**  
City Hall    **e-mail:cdavidov@toronto.ca**  
100 Queen Street West  
Toronto, Ontario

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**Additional Communications/Reports:**

**SOCIAL SERVICES**

**12(a). Continuing Erosion of Ontario Works Benefit Rates**

Submission from Dana Milne, Provincial Organizer, Income Security Advocacy Centre, providing comments and recommendations on the matter of social assistance rates.

**FIRE SERVICES**

**20. Fire Routes By-law Amendment**

Report (November 1, 2005) from the Fire Chief and General Manager recommending amendments to the Fire Routes By-law, Municipal Code Chapter 880, with respect to the designation of fire routes.

Recommendations:

It is recommended that:

- (1) Municipal Code Chapter 880, Fire Routes, be amended as set out in the draft by-law attached to this report; and

- (2) the appropriate City staff be authorized to take the necessary action to give effect to these recommendations.

**21. Review of the Effect of the New By-law for Fire Safety Boxes on Developmental Review Process**

Report (November 2, 2005) from Fareed Amin, Deputy City Manager, reviewing the effect on the development approval process of the new By-Law requiring the installation of a fire safety box in all buildings that require a Fire Safety Plan under section 2.8 of the Fire Code.

Recommendation:

It is recommended that this report be received for information.

**HOMES FOR THE AGED**

**22. Annual Alzheimer Coffee Break**

Communication (October 28, 2005) from the Advisory Committee on Homes for the Aged advising that the Advisory Committee on October 28, 2005, referred the report (October 17, 2005) from the General Manager, Homes for the Aged, respecting the Annual Alzheimer Coffee Break to the Community Services Committee for information.

**23. Appointment to Advisory Committee on Homes for the Aged**

Communication (October 28, 2005) from the Advisory Committee on Homes for the Aged advising that the Advisory Committee on October 28, 2005, recommended to the Community Services Committee that City Council adopt the following staff recommendations in the Recommendations Section of the report (October 25, 2005) from the General Manager, Homes for the Aged, respecting the appointment of Donna Ryder to the Advisory Committee on Homes for the Aged.

Recommendations:

It is recommended that:

- (1) Donna Ryder be appointed to membership on the Advisory Committee on Homes for the Aged, for a period of three years, with the provision for an extension of an additional term, as outlined in the terms of reference; and
- (2) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

## SHELTER, SUPPORT AND HOUSING ADMINISTRATION

### **24. 110 Edward Street: Extension of Emergency Shelter and Referral Centre Programs (Ward 27 – Toronto Centre-Rosedale)**

Report (November 3, 2005) from the General Manager, Shelter, Support and Housing Administration, providing an update on the 110 Edward Street shelter and assessment and referral centre and submitting recommendations for the continued operation of the program.

#### Recommendations:

It is recommended that:

- (1) the General Manager, Shelter, Support and Housing Administration be authorized to continue to operate 110 Edward Street as an emergency shelter and assessment and referral program beyond April 30, 2006, subject to the approval of the 2006 Shelter, Support and Housing Administration Operating budget;
- (2) the General Manager, Shelter, Support and Housing Administration be authorized to continue to operate 110 Edward Street as an emergency shelter and assessment and referral program once the sale of the property is complete, subject to the approval of the 2006 Shelter, Support and Housing Administration Operating budget;
- (3) the General Manager, Shelter Support and Housing Administration report to Community Services Committee and Budget Advisory Committee prior to the redevelopment of the site to detail the on-going financial cost implications;
- (4) this report be directed to the Budget Advisory Committee for review and consideration; and
- (5) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

### **25. Further Information on the SCPI (2003-2007) Update and Funding Recommendations Report**

Report (November 2, 2005) from the General Manager, Shelter, Support and Housing Administration, providing further information on the SCPI initiatives to be undertaken in the fall/winter of 2005/06.

#### Recommendation:

It is recommended that this report be received for information.

**26. Further Information about One-time Allocations of 2005 City of Toronto Homeless Initiatives Fund and Off the Streets into Shelter Program**

Report (November 2, 2005) from the General Manager, Shelter, Support and Housing Administration, providing more information about the approved allocations for the remaining 2005 budget for the City of Toronto Homeless Initiatives Fund of the Community Partnership and Investment Program and the Off the Streets Into Shelter program.

Recommendation:

It is recommended that this report be received for information.

**27. Shelter Occupancy Update**

Report (November 3, 2005) from the General Manager, Shelter, Support and Housing Administration, providing an update on occupancy in the Toronto shelter system. The report provides occupancy information from 2002 to July 2005 in the shelter system. The report also provides an update on the request for information on success rates in shelters.

Recommendation:

It is recommended that this report be received for information.