



**COMMUNITY SERVICES COMMITTEE
DECISION DOCUMENT
MEETING 1**

Report 1 to be considered by City Council on January 31, 2006

Date of Meeting: Thursday, January 12, 2006 **Enquiry:** Candy Davidovits
Time: 9:30 a.m. **Acting Committee Administrator**
Location: Committee Room 1 **416-392-8032**
City Hall **e-mail:cdavidov@toronto.ca**
100 Queen Street West
Toronto, Ontario

The Decision Document is for preliminary reference purposes only. Please refer to the Committee's Report to City Council or to the minutes for the official record.

How to Read the Decision Document:

- *recommendations of the Committee to City Council are in bold type after the item heading;*
- *action taken by the Committee on its own authority does not require Council's approval – it is reported to Council for information, and is listed in the Decision Document in bold type under the heading "Action taken by the Committee"; and*
- *Declarations of Interest, if any, appear at the end of an item.*

Minutes Confirmed – Meeting of November 8, 2005

Communications/Reports:

- 1. 2006 Operating Budgets – Community Services Committee 10:00 a.m.**

Report 1, Other Items Clause 8(a)

The Community Services Committee recommended to the Budget Advisory Committee that City Council:

(A) Affordable Housing:

adopt the following Operating Budget recommendation contained in the Analyst Briefing Notes for the Affordable Housing Office:

It is recommended that the Affordable Housing Office 2006 Proposed Operating Budget of \$3.021 million gross and \$1.421 million net, comprised of the following service, be approved:

<u>Service:</u>	<u>Gross (\$000's)</u>	<u>Net (\$000's)</u>
Affordable Housing Office	<u>3,021.0</u>	<u>1,421.0</u>
Total Program Budget	<u>3,021.0</u>	<u>1,421.0</u>

(B) Children's Services:

adopt the following Operating Budget recommendations contained in the Analyst Briefing Notes for Children's Services:

- (1) the Children's Services' 2006 Proposed Operating Budget of \$415.589 million gross and \$68.667 million net, comprised of the following services, be approved:

<u>Service:</u>	<u>Gross (\$000's)</u>	<u>Net (\$000's)</u>
Program Administration	24,099.3	9,360.9
Municipal Child Care	61,978.6	18,166.9
Purchased Child Care	<u>329,511.0</u>	<u>41,139.2</u>
Total Program Budget	<u>415,588.9</u>	<u>68,667.0</u>

- (2) the General Manager of Children's Services report back to the Budget Advisory Committee and Policy and Finance Committee on any unused funds from the 2005 provincial allocation for Best Start that may be required to be carried forward into 2006 through the 2005 Year-End Variance Report;
- (3) the General Manager report back to the Budget Advisory Committee, through the Community Service Committee, on the financial details of the proposed After School Recreation and Care Program, in early 2006; and
- (4) the General Manager of Children's Services report back to Budget Advisory Committee on the capital budget allocations for child care centres in City-owned and non-City-owned facilities, once identified, under the Best Start Initiative with recommended adjustments to

**Children's Services' Operating and Capital Budgets to accommodate
the City's revised Best Start Capital Plan.**

(C) Homes for the Aged:

adopt the following Operating Budget recommendation contained in the Analyst Briefing Notes for the Homes for the Aged:

It is recommended that the Homes for Aged 2006 Proposed Operating Budget of \$186.741 million gross and \$33.388 million net, comprised of the following services, be approved:

<u>Service:</u>	<u>Gross</u> <u>(\$000's)</u>	<u>Net</u> <u>(\$000's)</u>
Division Office	1,584.2	505.8
Toronto Homes	174,830.1	31,325.9
Community Based Services	10,327.0	1,556.3
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Total Program Budget	186,741.3	33,388.0
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(D) Shelter, Support and Housing Administration:

adopt the following Operating Budget recommendation contained in the Analyst Briefing Notes for Shelter, Support and Housing Administration:

It is recommended that the Shelter, Support and Housing Administration 2006 Proposed Operating Budget of \$666.370 million gross and \$275.331 million net, comprised of the following services, be approved:

<u>Service:</u>	<u>Gross</u> <u>(\$000s)</u>	<u>Net</u> <u>(\$000s)</u>
Program Support	2,119.4	2,119.4
Housing Administration	506,978.9	218,354.9
Hostel Services	119,544.0	52,631.9
Housing and Homelessness Supports	28,010.4	1,881.5
Housing Programs	9,373.7	0
Partnership Development and Support	343.2	343.2
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Total Program Budget	\$666,369.6	\$275,330.9
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(E) Social Development, Finance and Administration:

adopt the following Operating Budget recommendations contained in the Analyst Briefing Notes for Social Development, Finance and Administration:

- (1) the Social Development, Finance and Administration's 2006 Proposed Operating Budget of \$33.046 million gross and \$21.662 million net, comprised of the following services, be approved:

<u>Service:</u>	<u>Gross</u> <u>(\$000's)</u>	<u>Net</u> <u>(\$000's)</u>
Administration and Program Support	18,543.3	9,240.0
Community Resources	3,493.8	1,613.0
Administration and Support Services	<u>11,009.3</u>	<u>10,809.3</u>
Total Program Budget	<u>33,046.4</u>	<u>21,662.3</u>

- (2) the Youth Employment and Local Leadership (YELL) Program, with an addition of 1.0 staffing position, be approved subject to Federal subsidy for \$1.958 million gross and \$0 net.

(F) Social Services:

adopt the following Operating Budget recommendations contained in the Analyst Briefing Notes for Social Services:

- (1) the Social Services 2006 Proposed Operating Budget of \$1.036 billion gross and \$277.526 million net, comprised of the following services, be approved:

<u>Service:</u>	<u>Gross</u> <u>(\$000's)</u>	<u>Net</u> <u>(\$000's)</u>
Program Support	11,123	5,869
Social Assistance	1,025,449	271,657
Total Program Budget	<u>1,036,572</u>	<u>277,526</u>

- (2) the General Manager of Social Services report to Budget Advisory Committee during the 2006 Operating Budget wrap-up meetings on actual year-to-date Ontario Works monthly caseload with possible

revisions to the 2006 proposed average monthly caseload estimate of 75,000.

(G) Emergency Medical Services:

(i) adopt the following Operating Budget recommendations contained in the Analyst Briefing Notes for the Emergency Medical Services:

(1) the Emergency Medical Services' 2006 Proposed Operating Budget of \$142.593 million gross and \$70.927 million net, comprised of the following services, be approved:

<u>Service:</u>	<u>Gross</u> <u>(\$000's)</u>	<u>Net</u> <u>(\$000's)</u>
CACC	12,295.6	854.1
Centralized Support Services	2,476.8	2,476.8
Corporate Charges	5,900.0	5,900.0
EMS Operations Support Services	19,560.3	10,172.1
EMS Operations	95,089.6	48,642.7
Program Development and Service Quality	7,271.1	2,881.7
Total Program Budget	142,593.4	70,927.4

(2) the General Manager of Emergency Medical Services continue discussions with the Province to restore full funding for cost of administration to eliminate the subsidy shortfall and the service/financial impact of the hospital offload delays and report back to the Budget Advisory Committee on the status of these discussions prior to the end of the 2006 Budget process; and

(3) the General Manager of Emergency Medical Services review the current fee structure, for emergency medical response reports requested by internal and external organizations, and other opportunities for revenue generation, and report back to the Budget Advisory Committee during the 2006 Budget Process; and

(ii) request the City Manager and the Mayor to write to:

(1) the Premier of Ontario identifying and explaining the reasons which created the \$12.3 million shortfall in provincial funding for Emergency Medical Services in the 2006 budget and requesting again that this shortfall be eliminated and that full 50 per cent funding of Emergency Medical Services be restored;

- (2) the two provincial opposition parties explaining the issue and requesting their commitment to restore this funding and provide the full 50 percent provincial funding;

and submit a report to the Community Services Committee within three months on the response.

(H) **Fire Services:**

adopt the following Operating Budget recommendations contained in the Analyst Briefing Notes for the Toronto Fire Services:

- (1) the Toronto Fire Services 2006 Proposed Operating Budget of \$314.565 million gross and \$306.638 million net, comprised of the following services, be approved:

<u>Service:</u>	<u>Gross (\$000's)</u>	<u>Net (\$000's)</u>
Fire-Operations	251,151.0	244,589.1
Fire Prevention and Public Safety	12,321.4	12,021.4
Communications and Operational Support	26,265.7	25,774.6
Professional Develop. and Mechanical Support	21,483.7	20,909.2
Fire - Headquarters	3,343.5	3,343.5
Total Program Budget	314,565.3	306,637.8

- (2) the Chief and General Manager of Toronto Fire Services report to the Budget Advisory Committee during the 2006 Operating Budget process with additional reduction options that include the impact of reducing fire crews in service, service locations and number of trucks removed out of service to reduce the budget to a target of 2 percent over the 2005 Approved Operating Budget inclusive of Cost of Living Adjustment (COLA) estimates;
- (3) increases in false alarm fees be approved consistent with the schedule of charging for false alarms at the second emergency call instead of at the third emergency call in a two month or yearly period, which ever comes first, and that staff be authorized to amend the bylaw as required; and
- (4) the Chief and General Manager of Toronto Fire Services report to the Budget Advisory Committee prior to the 2007 Budget process on

the progress of discussions with the Provincial government on the recovery of Toronto Fire Services' costs in providing highway assistance in emergency situations,

subject to:

- (i) deleting Recommendations (2) and (3) and renumbering the remaining Recommendations accordingly; and
- (ii) deleting the false alarm fee net revenue increase of \$2.010 million as this revenue source does not exist.

(I) **Association of Community Centres:**

adopt the following Operating Budget recommendation contained in the Analyst Briefing Notes for the Association of Community Centres:

It is recommended that the Association of Community Centres 2006 Proposed Operating Budget of \$5.994 million gross and \$5.834 million net, comprised of the following services, be approved:

<u>Service:</u>	Gross (\$000's)	Net (\$000's)
519 Church St.	1,022.0	1,022.0
Applegrove	315.7	315.7
Cecil	564.6	564.6
Central Eglinton	471.5	471.5
Community Centre 55	564.4	564.4
Eastview Neighbourhood	425.9	425.9
Harbourfront	973.2	973.2
Ralph Thornton	576.2	536.8
Scadding Court	705.0	705.0
Swansea Town Hall	375.1	255.1
AOCC – General	_____	_____
Total Program Budget	<u>5,993.6</u>	<u>5,834.2</u>

(J) Community Partnership Investment Program:

adopt the following Operating Budget recommendations contained in the Analyst Briefing Notes for the Community Partnership Investment Program:

- (1) the 2006 Proposed Operating Budget of \$12.317 million gross and net, for the Community Partnership and Investment Program, Community Services Envelope, comprised of the following services, be approved:

Community Services Program	<u>Gross</u> (\$000's)	<u>Net</u> (\$000's)
<u>Services</u>		
Community Services	10,197.4	10,197.4
Community Information Toronto	524.0	524.0
Community Safety Investment	669.8	669.8
Food Security	300.0	300.0
Service Development	250.0	250.0
Snow Shovelling / Lawn Cutting	376.1	376.1
	<hr/>	<hr/>
Total Community Services Program	<u>12,317.3</u>	<u>12,317.3</u>

- (2) the 2006 Proposed Operating Budget of \$7.407 million gross and \$2.484 million net, for the Community Partnership and Investment Program, Housing Envelope, comprised of the following services, be approved:

Housing	<u>Gross</u> (\$000's)	<u>Net</u> (\$000's)
<u>Services</u>		
Homeless Initiatives Fund	7,406.9	2,483.9
Total	<u>7,406.9</u>	<u>2,483.9</u>

- (3) the Deputy City Manager review and report to Budget Advisory Committee before the 2007 Budget Process, on the financial impact of the Provincial consolidation of the homelessness program funding, to determine whether funding should remain within the CPIP program for future years,

subject to finding appropriate corporate offsets to increase the budget for the Community Partnership Investment Program, Community Services Envelope, by:

- (i) adding \$150,000.00 for a funding stream to support youth led community initiatives within the Community Safety Investment Program;
- (ii) funding a \$290,000.00 (2 percent) cost-of-living increase for the grants budget; and
- (iii) adding \$250,000.00 to support service development in vulnerable neighbourhoods.

(K) General:

request the Province of Ontario to:

- (a) immediately recognize the actual cost of emergency and community services, including:
 - \$23.2 million for Ontario Works Cost of Administration;
 - \$12.3 million for Emergency Medical Services; and
 - \$29.1 million for shelter per diems;
- (b) immediately assume the full \$168 million cost of the provincial Ontario Disability Support Program (ODSP) and the Ontario Drug Benefit (ODB) program in Toronto; and
- (c) commit to working with the City of Toronto toward the uploading of costs for social housing and Ontario Works.

Action taken by the Committee:

The Community Services Committee requested:

Emergency Medical Services:

- (a) the Chief and General Manager, Emergency Medical Services, to submit a briefing note to the Budget Advisory Committee on reductions to the EMS Operating Budget of one percentage point;
- (b) the City Manager to report to the Community Services Committee within three months on the Provincial Government's efforts to reduce the hospital offload delay;

Toronto Fire Services:

- (c) the Fire Chief and General Manager to report to the Community Services Committee on the potential for selling our services abroad and for the training in Toronto of provincial, national and international firefighters;**
- (d) the Fire Chief and General Manager be requested to submit a report to the Community Services Committee:**
 - (i) on the inventory in each of the fire halls for fitness equipment; and**
 - (ii) providing a dollar figure for what it would cost to standardize the equipment in each fire hall;**

Social Development, Finance and Administration:

- (e) the Executive Director of Social Development, Finance and Administration to:**
 - (i) include a new award specifically for Senior volunteers with the 2006 Community Service Volunteer Awards; and**
 - (ii) look at ways to provide support for increased leadership and advocacy training opportunities for members of the Toronto Seniors' Forum; and**
- (f) the Toronto Seniors' Forum to consult with the Homes for the Aged division with respect to the existing culturally sensitive programs and the possible opportunities to increase culturally sensitive services;**
- (g) submit a report to the Budget Advisory Committee on investing \$25,000.00 to research and develop a youth gang intervention, exit and re-integration program;**

Social Services:

- (h) in respect to the OMBI Benchmarks in the Budget Presentations, that the General Manager of Social Services submit a report to the Community Services Committee on Municipality "E's" lower administration costs per case, in consideration of any improvements to our administrative costs per case; and**

General:

- (i) the City Clerk to review the Toronto Youth Cabinet's request to implement a "Get Out to Vote" campaign and report to the Budget Advisory Committee on possible budget implications and on the possibility of integrating the campaign in the overall election strategy.**

Analyst Briefing Notes with respect to the following 2006 Operating Budgets under the purview of the Community Services Committee:

- Emergency Medical Services;
- Fire Services;
- Children's Services;
- Homes for the Aged;
- Shelter, Support and Housing Administration;
- Social Development, Finance and Administration;
- Social Services;
- Association of Community Centres; and
- Community Partnership and Investment Program.

FIRE SERVICES

2. Increased Charges for Nuisance and Malicious False Fire Alarms

Report 1, Other Items Clause 8(b)

The Community Services Committee:

- (1) deferred the report (December 19, 2005) from Deputy City Manager Fareed Amin and the Fire Chief and General Manager until Toronto Fire Services staff meet with the Toronto Community Housing Corporation and representatives from landlord associations to identify further opportunities to reduce false fire alarms and that the results of this discussion be reported directly to the Community Services Committee;**
- (2) requested the Fire Chief and General Manager to:**
 - (i) submit a report to the Community Services Committee on the resources needed to proactively complete fire inspections in buildings at the same level as prior to amalgamation; and**
 - (ii) canvas two or three cities, including Phoenix, Arizona, to see what they do to reduce false fire alarms and submit a report thereon to the Community Services Committee.**

Report (December 19, 2005) from Deputy City Manager Fareed Amin and the Fire Chief and General Manager requesting that consideration be given to amending Section 441-1 of the Municipal Code to charge building owners for second and subsequent nuisance false alarms in a two-month period and for second and subsequent malicious false alarms over a year to increase potential revenue for Toronto Fire Services to recover costs of responding to false alarms.

Recommendations:

It is recommended that:

- (1) Municipal Code Chapter 441- Fees be amended to require Owners to pay a fee for the second and subsequent malicious false alarms, in respect of the same address, per year, per fire vehicle dispatched and to require Owners to pay a fee for the second and subsequent nuisance false alarms, in respect of the same address, per two-month period, per fire vehicle dispatched;
- (2) authorization be given to add two Accounting Assistant 2 positions to the establishment at a cost for salaries and benefits of \$68,724.00 each, plus associated equipment and supplies of \$6,000.00 for both and mailing costs of approximately \$3,575.00 on an annual basis for a total annual cost of approximately \$147,023.00; and
- (3) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

3. Notice of Violations Issued Under the New By-Law for Fire Safety Boxes

Report 1, Others Items Clause 8(c)

Action taken by the Committee;

The Community Services Committee received the report (December 19, 2005) from the Fire Chief and General Manager for information.

Report (December 19, 2005) from the Fire Chief and General Manager providing information on the number of violation notices issued by Toronto Fire Services under the By-Law for Fire Safety Boxes.

Recommendation:

It is recommended that this report be received for information.

SHELTER, SUPPORT AND HOUSING ADMINISTRATION

4. Villa Otthon – Withdrawal of Funds from the Social Housing Federal Reserve Fund and Approval of a Second Mortgage (Ward 35 – Scarborough Southwest)

Report 1, Other Items Clause 8(d)

The Community Services Committee recommended to the Budget Advisory Committee and the Policy and Finance Committee that City Council adopt the staff recommendations in the Recommendations Section of the report (December 19, 2005) from the General Manager, Shelter, Support and Housing Administration.

Report (December 19, 2005) from the General Manager, Shelter, Support and Housing Administration, requesting approval for the General Manager, Shelter, Support and Housing Administration, to: (a) withdraw up to \$1,572,000.00 from the Social Housing Federal Reserve Fund and lend these funds to Villa Otthon for required capital repairs at 568 Birchmount Road; (b) negotiate the terms of a loan agreement and collateral security, including a second mortgage and a general assignment of rents; (c) provide consent to Villa Otthon for the second mortgage to secure such loan as required under the Operating Agreement with the City of Toronto pursuant to the Social Housing Reform Act, 2000 (“SHRA”); and (d) apply for the written consent of the Minister of Municipal Affairs and Housing prior to providing the foregoing consent under the Operating Agreement.

Recommendations:

It is recommended that:

- (1) authority be given to the General Manager, Shelter, Support and Housing Administration (the “General Manager”), to:
 - (a) withdraw from the Social Housing Federal Reserve Fund amounts required for capital repairs at 568 Birchmount Road (the “Property”), an amount not to exceed \$1,572,000.00, and lend these funds to Villa Otthon;
 - (b) negotiate, execute and deliver a loan agreement, collateral security and ancillary agreements and documentation, including a second mortgage and a general assignment of rents on the Property, subject to the following terms and conditions:
 - (i) the loan will be non-interest bearing and not repayable until the earlier of the date (the “Commencement Date”) (1) that the first mortgage on the Property held by CMHC is due to mature in 2015, or (2) such mortgage is redeemed;

- (ii) starting on the Commencement Date the loan will bear interest at a rate equal to the prime lending rate charged by the City's leading banker plus one percent and be subject to a repayment schedule that would amortize the loan over a period of 15 years, subject to the right of Villa Otthon to pre-pay the loan at any time without interest or penalty;
 - (iii) the interest rate and repayment schedule will be renegotiable, subject to further Council approval; and
 - (iv) such other terms and conditions that are satisfactory to the General Manager, Shelter, Support and Housing Administration, and in a form acceptable to the City Solicitor;
- (c) consent, on behalf of the City of Toronto to Villa Otthon mortgaging, charging or encumbering the Property in connection with the second mortgage, as required under the Operating Agreement being administered by the City of Toronto as Service Manager pursuant to the *Social Housing Reform Act, 2000* (the "SHRA"); and
 - (d) apply for the consent of the Minister of Municipal Affairs and Housing (the "Minister") required under a Transfer Order made pursuant to the provisions of the SHRA;
- (2) the loan of up to \$1,572,000.00 be deemed to be in the interests of the City of Toronto in accordance with section 107 of the *Municipal Act 2001*, S.O. 2001, Chapter 25;
 - (3) the 2006 budget for Shelter, Support and Housing Administration be increased by \$1,572,000.00 gross and \$0 net and be funded by a withdrawal from the Social Housing Federal Reserve Fund to provide a loan to Villa Otthon for required capital expenditures at 568 Birchmount Road;
 - (4) the Province be requested to reimburse the City of Toronto for the \$1,572,000.00 needed for capital repairs at 568 Birchmount Road and to reimburse Villa Otthon for \$184,000.00 in additional capital repair costs incurred after the July 1, 2002 transfer to the City;
 - (5) this report be referred to the Policy and Finance Committee and the Budget Advisory Committee for its consideration; and
 - (6) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

5. Annual Report on from the Streets into Homes: A Strategy to Assist Homeless Persons Find Permanent Housing

Report 1, Other Items Clause 8(e)

The Community Services Committee requested:

- (a) **the General Manager, Shelter, Support and Housing Administration, to:**
- (1) **give priority to completing the pilot underway with Central North Corrections and report to the Community Services Committee on extending programs to assist homeless individuals leaving incarceration;**
 - (2) **submit a report to the Community Services Committee on how the City could be providing low income ownership units;**
 - (3) **submit a report to the Community Services Committee on how many of the 111 known situations of individuals living in public spaces have moved into shelter and/or housing; and**
- (b) **Deputy City Manager Sue Corke to report to the Community Services Committee on March 8, 2006, providing comparative figures for persons that were housed in Toronto between 2004 and 2005 and information on all the costs involved in that initiative.**

Report (December 29, 2005) from the General Manager, Shelter, Support and Housing Administration, providing the first annual report on the Streets to Homes initiative which covers all activity since City Council passed the report, "From the Streets into Homes: A Strategy to Assist Homeless Persons Find Permanent Housing" at its meeting of February 1, 2 and 3, 2005.

Recommendation:

It is recommended that this report be received for information.

6. Update on the Rent Bank Program and Analysis of Administrative Costs

Report 1, Other Items Clause 8(f)

Action taken by the Committee:

The Community Services Committee recommended to the Budget Advisory Committee that City Council adopt the recommendation of the Tenant Defence Sub-Committee in the communication (January 6, 2006) from the Sub-Committee.

Report (December 13, 2005) from the General Manager, Shelter, Support and Housing Administration, addressed to the Tenant Defence Sub-Committee, providing an update on the rent bank program, including an analysis of administrative costs associated with the program, and recommending a one-time allocation of funding from the City of Toronto Homelessness Initiatives Fund in 2006 to cover the anticipated shortfall in administrative funds.

Recommendations:

It is recommended that:

- (1) a one-time allocation of up to \$50,000.00 to Neighbourhood Information Post be approved from the 2006 City of Toronto Homelessness Initiatives Fund to cover the anticipated shortfall in administration costs of the provincial rent bank program, subject to the 2006 operating budget process;
 - (2) Council request the Ministry of Municipal Affairs and Housing to commit to ongoing funding for the provincial component of the rent bank program, including an increase in administrative funding to reflect the actual cost of delivering the program;
 - (3) this report be forwarded to the next meeting of the Community Services Committee for their consideration; and
 - (4) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.
- 6(a).** Communication (January 6, 2006) from the Tenant Defence Sub-Committee advising that the Sub-Committee on January 6, 2006, recommended to the Community Services Committee that City Council adopt staff recommendations (1), (2) and (4) in the Recommendations Section of the report (December 13, 2005) from the General Manager, Shelter, Support and Housing Administration.

(Note: The recommendation of the Tenant Defence Sub-Committee on this matter will be forwarded to the Community Services Committee as soon as it is available.)

7. Aboriginal Community as Program Delivery Agent for Government Funding for the Affordable Housing Program

Report 1, Other Items Clause 8(g)

The Community Services Committee referred the communication (December 13, 2005) from the Chair, Aboriginal Affairs Committee, to the Affordable Housing Committee for consideration at its next meeting.

Communication (December 13, 2005) from the Chair, Aboriginal Affairs Committee, advising that the Aboriginal Affairs Committee on December 12, 2005, recommended that the Community Services Committee adopt the following Resolution supported by the Aboriginal Affairs Committee and in so doing request that City Council direct that the Aboriginal community be empowered to be the program delivery agent for direct Federal and Provincial operational and capital funding towards solving the problems of homelessness, lack of affordable, transitional and supporting housing, and shelter beds for the Aboriginal community of Toronto.

“WHEREAS the Aboriginal community makes up approximately 25 percent of the homeless population;

WHEREAS Miziwe Biik presently delivers funding to Aboriginal agencies;

WHEREAS there is not enough affordable housing for the Aboriginal community;

WHEREAS there is not enough transition housing for the Aboriginal community;

WHEREAS there is not enough supportive housing for the Aboriginal community;

WHEREAS there are not enough shelter beds for the Aboriginal community;

WHEREAS the Federal and Provincial Governments have announced rent supplements are now available;

WHEREAS the Federal Government has announced the third round of the Supporting Communities Partnership Initiative;

WHEREAS the Federal and Provincial Governments have announced increased funding of up to \$70,000.00 per unit for the Affordable Housing Program; and

WHEREAS it is important to recognize and encourage community engagement and empowerment;

THEREFORE BE IT RESOLVED that the Aboriginal community be empowered to be the program delivery agent for direct Federal and Provincial operational and capital

funding towards solving the problems of homelessness, lack of affordable, transitional and supporting housing, and shelter beds for the Aboriginal community of Toronto.”

8. Promised Tenant Protection Legislation and Energy Programs for Low-Income Households

Report 1, Clause 5

The Community Services Committee recommends that City Council adopt Recommendation (1) of the Advisory Committee on Homeless and Socially Isolated Persons contained in the communication (December 12, 2005) from the Advisory Committee.

Action taken by the Committee:

The Community Services Committee referred Recommendation (2) of the Advisory Committee on Homeless and Socially Isolated Persons to Deputy City Manager Sue Corke for a report to City Council on January 31, 2006, on the funding programs available to assist low-income households meet the demands of rising energy costs.

Communication (December 12, 2005) from Councillor Jane Pitfield, Co-Chair, Advisory Committee on Homeless and Socially Isolated Persons, advising that the Advisory Committee on November 21, 2005, recommended that the Community Services Committee urge Council to write to:

- (1) the Minister of Municipal Affairs and Housing to urge speedy passage of the new legislation for the protection of tenants from high rent increases and eviction; and
- (2) Ontario Hydro to ask for specific information on the funding programs available to assist low-income households meet the demands of rising energy costs.

9. Closure of Two of Toronto’s Six Detox Centres

Report 1, Clause 2

The Community Services Committee recommends that City Council:

- (1) **urgently advise the Minister of Health and Long-Term Care of its concern in regard to the closure of 16 Ossington Avenue;**
- (2) **request the Minister of Health and Long-Term Care to prevent the closure of 16 Ossington Avenue and consider restoring the 36 beds; and**
- (3) **direct the General Manager, Shelter, Support and Housing Administration, to endeavour to ensure that these services operate in coordination with other harm**

reduction, withdrawal and recovery services including provincially funded detox beds.

Action taken by the Committee:

The Community Services Committee requested the General Manager, Shelter, Support and Housing Administration, to submit a report to the Community Services Committee on the feasibility of including and expanding abstinence based programming within the City's shelter system.

Communication (November 2, 2005) from Councillor Jane Pitfield, Co-Chair, Advisory Committee on Homeless and Socially Isolated Persons, advising that the Advisory Committee, at a recent meeting, requested that the Community Services Committee and the Board of Health ask the Ministry of Health and Long-Term Care to increase detox treatment service capacity in the City of Toronto.

SOCIAL SERVICES

10. Recovery of Social Assistance Overpayments, Toronto Social Services

Report 1, Other Items Clause 8(h)

Action taken by the Committee:

The Community Services Committee received the communication (December 15, 2005) from the Audit Committee for information.

Communication (December 15, 2005) from the Audit Committee advising that City Council on December 5, 6 and 7, 2005, adopted Clause 2 of Report 4 of the Audit Committee, and in so doing:

- (1) adopted the staff recommendations in the Recommendations Section of the report (June 2, 2005) from the Auditor General subject to amending Recommendation (2) by requesting that the Deputy City Manager also provide an interim response to the February 22, 2006 meeting of the Audit Committee, so as to read:
 - “(2) the Deputy City Manager be requested to respond to the Audit Committee by July 2006, and provide an interim report to the February 22, 2006 Audit Committee meeting, regarding the actions taken to address the recommendations made by the Auditor General in the report entitled “Recovery of Social Assistance Overpayments – Toronto Social Services; and”;
- (2) requested the Province of Ontario to assume the entire cost of the Ontario Works program;

- (3) directed the General Manager, Toronto Social Services, to request the Province of Ontario to improve or replace the Provincial Service Delivery Model Technology (SDMT) to effectively manage the recovery of inactive overpayments; and
- (4) received the report (October 24, 2005) from the General Manager, Social Services Division,

and, in accordance with Recommendation (3) of the report (June 2, 2005) from the Auditor General, submitted this report to the Community Services Committee for information.

11. Proposals for Implementing Toronto Social Services' Response to the Auditor General's Report on Recovery of Social Assistance Overpayments (June 2005)

Report 1, Clause 3

The Community Services Committee recommends that City Council adopt the staff recommendations in the Recommendations Section of the report (December 15, 2005) from the General Manager, Social Services.

Report (December 15, 2005) from the General Manager, Social Services, describing the proposed initiatives whereby Toronto Social Services will take advantage of the services offered by the Provincial Overpayment Recovery Unit for the collection of Ontario Works inactive overpayments, and utilize an uncollectible overpayment account for outstanding overpayments which satisfy the criteria specified in Section 4 of this report, and submitting recommendations.

Recommendations:

It is recommended that:

- (1) the General Manager, Toronto Social Services, be authorized to transfer and/or assign applicable outstanding overpayments established under the *Ontario Works Act* to the Provincial Overpayment Recovery Unit for collection, in accordance with the guidelines outlined in Section 3 of this report;
- (2) the General Manager, Toronto Social Services, be authorized to execute an agreement between the Province and Toronto Social Services where necessary, and satisfactory to the City Solicitor, to give effect to Recommendation (1);
- (3) the creation by the General Manager, Toronto Social Services, of an uncollectible overpayment account in accordance with the guidelines outlined in Section 4 of this report, be endorsed;

- (4) this report be forwarded to the Audit Committee for information; and
- (5) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.”

12. Final Report – Provincial Review of Ontario Works’ Cost of Administration Shortfall

Report 1, Clause 4

The Community Services Committee recommends that City Council adopt the following resolution:

“WHEREAS the consulting firm KPMG, which was engaged by the Province, validates the City’s position that:

- (a) its administrative costs for the Ontario Works program were in compliance with all Provincial legislation and directives;**
- (b) the increases between 2001 and 2004 were both reasonable and defensible; and**
- (c) any reductions would come at the expense of service quality;**

THEREFORE BE IT RESOLVED that the Province of Ontario again be requested to fund its full share of costs for the Ontario Works Program.”

Report (December 20, 2005) from Deputy City Manager Sue Corke summarizing the findings of the 2005 provincially directed review by KPMG LLP (KPMG) of the City’s Cost of Administration for Ontario Works that was released to the City on November 2, 2005; and advising that KPMG’s findings are consistent with the City’s position that administrative costs for this program were in compliance with all Provincial legislation and directives, that the increases between 2001 and 2004 were both reasonable and defensible and that any reductions would come at the expense of service quality.

Recommendation:

It is recommended that this report be received for information.

SOCIAL DEVELOPMENT, FINANCE AND ADMINISTRATION

13. Improving Access to Public Transit for People Most in Need

Report 1, Other Items Clause 8(i)

Action taken by the Committee:

The Community Services Committee requested Deputy City Manager Sue Corke, in collaboration with the Deputy City Manager and Chief Financial Officer, to conduct a review of the scope, cost possible funding sources, and administration options to ensure that all City programs provide transit support to low-income participants, including seniors, where this support would improve program effectiveness.

Report (December 15, 2005) from the Deputy City Manager Sue Corke responding to a request from the Community Services Committee for a plan that would provide greater access to public transit for people most in need.

Recommendations:

It is recommended that:

- (1) the Committee adopt one or both of the following two recommendations to develop a broader plan to ensure the TTC is financially accessible to all low income residents:
 - (a) that the Deputy City Manager, in collaboration with the Deputy City Manager and Chief Financial Officer, conduct a review of the scope, cost possible funding sources, and administration options to ensure that all City programs provide transit support to low-income participants where this support would improve program effectiveness; and/or
 - (b) that the Toronto Transit Commission be requested to work with the Deputy City Manager and the Chief Financial Officer to develop significantly reduced fare options for low income residents that do not increase the fare cost to other users of the system; and that this work include the cost, possible funding sources, and administrative arrangements for the implementation of these fare options; and
- (2) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

14. “Youth Action” – Youth Safety Project

Report 1, Other Items Clause 8(j)

The Community Services Committee recommended to the Budget Advisory Committee that City Council adopt the staff recommendations in the Recommendations Section of the report (December 20, 2005) from the Executive Director, Social Development, Finance and Administration.

Report (December 20, 2005) from the Executive Director, Social Development, Finance and Administration, seeking approval to receive funding in the amount of \$124,402.00 from the Government of Canada, Department of Justice Canada Youth Justice Renewal Fund, for a post charge community based program entitled “YouthAction” to engage young people who are in conflict with the law.

Recommendations:

It is recommended that:

- (1) the Executive Director be authorized to enter into an agreement with the Department of Justice to receive one-time funds in an amount not to exceed \$124,402.00 as the project costs for the YouthAction Project;
- (2) the Social Development, Finance and Administration 2006 proposed operating budget be adjusted by an increase of \$124,402.00 gross, zero net;
- (3) the Executive Director be authorized to enter into agreements with East Scarborough Boys and Girls Club and Native Child and Family Services for the delivery of the “YouthAction” youth safety project; and
- (4) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

SHELTER, SUPPORT AND HOUSING ADMINISTRATION**15. Update on the Provincial Housing and Homelessness Funding from the Net Proceeds on the Sale of the former Princess Margaret Hospital and Request for Reallocations****Report 1, Clause 1**

The Community Services Committee recommends that City Council adopt the staff recommendations in the Recommendations Section of the report (January 9, 2006) from the General Manager, Shelter, Support and Housing Administration.

Report (January 9, 2006) from the General Manager, Shelter, Support and Housing Administration, providing an update on the projects being funded from the net proceeds of the sale of the former Princess Margaret Hospital and requesting that some funds be reallocated.

Recommendations:

It is recommended that:

- (1) up to \$242,650.00 of unspent funds from the Princess Margaret Hospital funds be reallocated to a renovation project being undertaken by the agency Sistering - A Women's Place at 962 Bloor Street West (Ward 19);
- (2) up to \$3,000.00 from the 'Special Project to Reclaim Abandoned, Unsafe, Surplus and Vacant Buildings for Shelter and Residential Use' be reallocated to the Priority Repairs to Community Operated Facilities project;
- (3) the General Manager, Shelter, Support and Housing Administration, be authorized to further reallocate funding as may be required to ensure maximum and appropriate use of available funds; and
- (4) the appropriate City officials be authorised and directed to take the necessary action to give effect thereto.

16. Additional Funding for the Supporting Communities Partnership Initiative (2003-2006)

Report 1, Other Items Clause 8(k)

The Community Services Committee recommended to the Policy and Finance Committee that City Council adopt the staff recommendations in the Recommendations Section of the report (January 9, 2006) from the General Manager, Shelter, Support and Housing Administration.

Report (January 9, 2006) from the General Manager, Shelter, Support and Housing Administration, seeking approval to accept administrative responsibility for additional funding for 2006/07 under the federal Supporting Communities Partnership Initiative (SCPI 2003-2006) and approval for the proposed allocation of these funds to the six Council approved Community Plan homelessness objectives and for the implementation of specific initiatives and activities to be undertaken with these additional funds.

Recommendations:

It is recommended that:

- (1) Council approve the acceptance of additional funding of approximately \$14 million under the federal Supporting Communities Partnership Initiative (SCPI 2003-2006) for the fiscal year 2006/07, and continue to administer these funds under the terms and conditions of this program, until March 31, 2007;
- (2) Council approve the allocation of these funds towards the six objectives of the Council approved plan, Building on Successes: The Community Plan for Supporting Communities Partnership Initiative (SCPI) for Toronto, 2003-2006, substantially as outlined in Appendix A; and authorize the General Manager, Shelter, Support and Housing Administration, to adjust funding between these objectives as may be required to ensure maximum and appropriate use of available federal funds;
- (3) the General Manager, Shelter, Support and Housing Administration be authorized to enter into a contribution agreement with ServiceCanada in regard to the additional funding, such contribution agreement being satisfactory to the General Manager, Shelter, Support and Housing Administration, in consultation with the City Solicitor;
- (4) Council approve the specific initiatives under each Community Plan objective, substantially as outlined in Appendix A and authorize the General Manager, Shelter, Support and Housing Administration to enter into agreements with other city divisions, project sponsor agencies and/or private expertise regarding funding of these projects, in a form satisfactory to the General Manager, Shelter, Support

and Housing Administration, upon successful signing of the contribution agreement with ServiceCanada;

- (5) the Deputy City Manager responsible for the Affordable Housing Office report back to the Affordable Housing Committee by June 2006, with the recommendations resulting from the Request for Proposals, for allocation of up to \$7 million of the additional SCPI funding for transitional and supportive housing;
- (6) the General Manager, Shelter, Support and Housing Administration, report back to Community Services Committee on the results of all other RFPs, EOIs and other initiatives as recommended in this report by September 2006, or earlier as appropriate;
- (7) the General Manager, Shelter, Support and Housing Administration, in consultation with the Deputy City Manager and Chief Financial Officer, report back to Budget Advisory Committee by the Wrap Up Meeting on the detailed budget adjustments required once funding has been confirmed by the federal government; and
- (8) the appropriate City officials be authorised and directed to take the necessary action to give effect thereto.

GENERAL

17. Toronto Strong Neighbourhoods Strategy and Surplus City Properties

Report 1, Other Items Clause 8(1)

Action taken by the Committee:

The Community Services Committee referred the communication (January 9, 2006) from Councillor Suzan Hall, Etobicoke North, to Deputy City Manager Sue Corke for a report to the Community Services Committee by March 2006, on a draft policy which would prioritize surplus space for community use City-wide.

Communication (January 9, 2006) from Councillor Suzan Hall, Etobicoke North, recommending that the Deputy City Manager be requested to develop a policy that prioritizes surplus space for community use in the thirteen neighbourhood areas for consideration by Council and that a draft policy be forwarded to the Community Services Committee no later than March 2006.

HOMES FOR THE AGED

18. Seven Oaks Home for the Aged - Update

Report 1, Other Items Clause 8(m)

The Community Services Committee received the report (January 11, 2006) from the General Manager, Homes for the Aged, for information.

Report (January 11, 2006) from the General Manager, Homes for the Aged, providing the Community Services Committee with a summary of actions taken to respond to the Legionnaires' Disease outbreak that occurred at Seven Oaks Home for the Aged in the fall of 2005.

Recommendation:

It is recommended that this report be received for information by the Community Services Committee.

GENERAL

19. Councillor Michael Walker's Proposal for Rent Control

Report 1, Clause 6

The Community Services Committee recommends that:

- (I) City Council adopt the following Recommendations of the Tenant Defence Sub-Committee in the communication (January 6, 2006) from the Sub-Committee, amended to read as follows:**

“The Tenant Defence Sub-Committee recommended to the Community Services Committee that City Council:

- (A) adopt, in principle, the recommendations contained in the communication (December 7, 2005) from Councillor Michael Walker, Chair, Tenant Defence Sub-Committee, amended to read as follows:**

“(1) City Council urgently petition the Provincial Government to keep its promise to repeal the Tenant Protection Act and provide new Rent Control legislation which gives decision-making power to Toronto and includes provisions such as:

- (a) elimination of Vacancy Decontrol so the rent of a unit does not increase when a tenant moves out;**

- (b) all eviction applications to be heard in Ontario Civil Court;**
- (c) give municipal governments final decision on proposed rental-building demolitions, with no appeal to the Ontario Municipal Board (OMB);**
- (d) give municipal governments final decision on proposed conversions of rental housing stock to condominium, with no appeal to the Ontario Municipal Board;**
- (e) in instances where Provincial legislation sets criteria for the removal of tenant protections such as Rent Controls or protection from demolition and conversion, the City of Toronto should have exemption from these criteria if they conflict with the City's ability to protect its stock of rental housing and address its rental housing needs on a community by community basis, regardless of vacancy rates;**
- (f) no allowances for the removal of Rent Controls or protection from demolition or conversion based on the criteria of a minimum vacancy rate threshold;**
- (g) provisions to charge large fines to a landlord for poor maintenance conditions, especially on long standing maintenance Orders;**
- (h) no Above Guideline Rent Increase if there is an outstanding municipal work (maintenance) Order on the property;**
- (i) reform of the Ontario Rental Housing Tribunal (ORHT), such as:
 - (i) increased action/hearing notification periods (i.e., 20 working days);**
 - (ii) accountability of Tribunal members;**
 - (iii) the method of appointment of Tribunal members; and**
 - (iv) fast-tracking of tenant maintenance applications;****
- (j) the establishment of a Provincial Rent Registry (database) of rental rates of every unit in every rental property in Ontario so new tenants may determine previous rent before renting;**
- (k) permanent removal of the 2 percent base component of Statutory Rent Increases;**

- (l) no Guideline Rent Increase allowed except as per Consumers Price Index (CPI) three year average;
 - (m) provisions for costs-no-longer-borne as they relate to rent increases for utility-cost spikes and capital expenditures that are paid for;
 - (n) rent increase for a capital expenditure cannot be justified if landlord could have reduced cost by way of government grant or any other cost efficiency, including bulk-purchasing;
 - (o) not more than one application for Above Guideline Rent Increase be allowed within a prescribed amortization period for each capital item; and
 - (p) above Guideline Rent Increases be based on a predetermined base level rent for a unit and not allowed to compound expense upon expense, year after year; and
 - (q) landlords be required to establish a reserve fund, with a portion of rental income sufficient to pay for routine maintenance and capital repairs; and that the amount of rental income to be paid into the reserve fund be sufficient to cover anticipated maintenance and capital repairs so that tenants are not subject to above guideline rent increases for such maintenance and repairs;
- (B) direct the General Manager, Shelter, Support and Housing Administration:
- (a) to schedule a tenant forum in February 2006, or as soon as possible; and
 - (b) to report to the Tenant Defence Sub-Committee prior to the tenant forum if there are differences between what Council has previously approved and the recommendations that are being proposed; and
- (C) forward this matter to the Rental Housing Advisory Committee for their comments prior to the tenant forum to be held in March 2006.”

Action taken by the Committee:

The Community Services Committee deferred the following Recommendation (2) of the Tenant Defence Sub-Committee:

“(2) a copy of the aforementioned recommendations be forwarded to Premier Dalton McGuinty and Minister John Gerretsen, Municipal Affairs and Housing;”.

Communication (January 6, 2006) from the Tenant Defence Sub-Committee advising that the Sub-Committee on January 6, 2006:

- (I) recommended to the Community Services Committee that City Council:
 - (A) adopt, in principle, the recommendations contained in the communication (December 7, 2005) from Councillor Michael Walker, Chair, Tenant Defence Sub-Committee, amended to read as follows:
 - “(1) City Council urgently petition the Provincial Government to keep its promise to repeal the Tenant Protection Act and provide new Rent Control legislation which gives decision-making power to Toronto and includes provisions such as:
 - (a) elimination of Vacancy Decontrol so the rent of a unit does not increase when a tenant moves out;
 - (b) all eviction applications to be heard in Ontario Civil Court;
 - (c) give municipal governments final decision on proposed rental-building demolitions, with no appeal to the Ontario Municipal Board (OMB);
 - (d) give municipal governments final decision on proposed conversions of rental housing stock to condominium, with no appeal to the Ontario Municipal Board;
 - (e) in instances where Provincial legislation sets criteria for the removal of tenant protections such as Rent Controls or protection from demolition and conversion, the City of Toronto should have exemption from these criteria if they conflict with the City’s ability to protect its stock of rental housing and address its rental housing needs on a community by community basis, regardless of vacancy rates;
 - (f) no allowances for the removal of Rent Controls or protection from demolition or conversion based on the criteria of a minimum vacancy rate threshold;

- (g) provisions to charge large fines to a landlord for poor maintenance conditions, especially on long standing maintenance Orders;
- (h) no Above Guideline Rent Increase if there is an outstanding municipal work (maintenance) Order on the property;
- (i) reform of the Ontario Rental Housing Tribunal (ORHT), such as:
 - (i) increased action/hearing notification periods (i.e., 20 working days);
 - (ii) accountability of Tribunal members;
 - (iii) the method of appointment of Tribunal members; and
 - (iv) fast-tracking of tenant maintenance applications;
- (j) the establishment of a Provincial Rent Registry (database) of rental rates of every unit in every rental property in Ontario so new tenants may determine previous rent before renting;
- (k) permanent removal of the 2 percent base component of Statutory Rent Increases;
- (l) no Guideline Rent Increase allowed except as per Consumers Price Index (CPI) three year average;
- (m) provisions for costs-no-longer-borne as they relate to rent increases for utility-cost spikes and capital expenditures that are paid for;
- (n) rent increase for a capital expenditure cannot be justified if landlord could have reduced cost by way of government grant or any other cost efficiency, including bulk-purchasing;
- (o) not more than one application for Above Guideline Rent Increase be allowed within a prescribed amortization period for each capital item; and
- (p) above Guideline Rent Increases be based on a predetermined base level rent for a unit and not allowed to compound expense upon expense, year after year; and

- (q) landlords be required to establish a reserve fund, with a portion of rental income sufficient to pay for routine maintenance and capital repairs; and that the amount of rental income to be paid into the reserve fund be sufficient to cover anticipated maintenance and capital repairs so that tenants are not subject to above guideline rent increases for such maintenance and repairs; and
 - (2) a copy of the aforementioned recommendations be forwarded to Premier Dalton McGuinty and Minister John Gerretsen, Municipal Affairs and Housing.”;
- (B) direct the General Manager, Shelter, Support and Housing Administration:
 - (a) to schedule a tenant forum in March 2006; and
 - (b) to report to the Tenant Defence Sub-Committee prior to the tenant forum if there are differences between what Council has previously approved and the recommendations that are being proposed; and
- (C) forward this matter to the Rental Housing Advisory Committee for their comments prior to the tenant forum to be held in March 2006; and
- (II) directed that the above recommendations be forwarded to the January 12, 2006, meeting of the Community Services Committee for subsequent transmittal to City Council on January 31, 2006.

**20. 103-105 West Lodge Avenue – Request for Clarification on a Legal Opinion Provided in a Public Document
(In Camera – Receiving of Advice that is Subject to Solicitor-Client Privilege)**

Report 1, Clause 7

The Community Services Committee recommends that City Council adopt the recommendation of the Tenant Defence Sub-Committee in the confidential communication (January 6, 2006) from the Sub-Committee.

Confidential communication (January 6, 2006) from the Tenant Defence Sub-Committee respecting “103-105 West Lodge Avenue – Request for Clarification on a Legal Opinion Provided in a Public Document”, such communication to be considered in camera as the subject matter deals with the receiving of advice that is subject to solicitor-client privilege, including communications necessary for that purpose.