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**COMMUNITY SERVICES COMMITTEE  
DECISION DOCUMENT  
MEETING 3**

*Report 3 to be considered by City Council on May 23, 2006*

**Date of Meeting:** Monday, May 8, 2006  
**Time:** 9:30 a.m.  
**Location:** Committee Room 1  
City Hall  
100 Queen Street West  
Toronto, Ontario

**Enquiry:** Candy Davidovits  
Acting Committee Administrator  
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*The Decision Document is for preliminary reference purposes only. Please refer to the Committee's Report to City Council or to the minutes for the official record.*

***How to Read the Decision Document:***

- *recommendations of the Committee to City Council are in bold type after the item heading;*
- *action taken by the Committee on its own authority does not require Council's approval – it is reported to Council for information, and is listed in the Decision Document in bold type under the heading "Action taken by the Committee"; and*
- *Declarations of Interest, if any, appear at the end of an item.*

***Minutes Confirmed – Meeting of March 8, 2006***

**Communications/Reports:**

**EMERGENCY MEDICAL SERVICES**

**1. Amendment of Sole Source Contract 47007508 with Zoll Medical Corporation**

**Report 3, Clause 1**

**The Community Services Committee:**

**The Community Services Committee recommends that City Council adopt the staff recommendations in the Recommendations Section of the report (April 19, 2006) from the Chief and General Manager, Emergency Medical Services, and the Acting Director, Purchasing and Materials Management.**

Report (April 19, 2006) from the Chief and General Manager, Emergency Medical Services, and the Acting Director, Purchasing and Materials Management, requesting Council's authority to increase the sole source contract with Zoll Medical Corporation (Contract 47007508) for the provision of proprietary operating accessories, maintenance, repairs and supplies for Zoll Medical Corporation monitor/defibrillator equipment currently in use by Toronto Emergency Medical Services.

Recommendations:

It is recommended that:

- (1) approval be granted to increase Contract 47007508 with Zoll Medical Corporation for consumable supplies, operating accessories, maintenance and repairs, in the amount of \$600,000.00 for the remainder of 2006, including all applicable charges and taxes; and
- (2) the appropriate City officials be authorized and directed to take the necessary actions to give effect thereto.

**2. Hospital Offload Delay – Status Report**

**Report 3, Other Items Clause 11(a)**

Action taken by the Committee:

**The Community Services Committee requested the Chief and General Manager, Emergency Medical Services, to submit a report to the Community Services Committee in July 2006:**

- (1) providing a cost analysis and time breakdowns for the period January to June 2006; and**
- (2) on the length of time paramedics are required to spend completing their paperwork.**

Report (April 20, 2006) from the Chief and General Manager, Emergency Medical Services, providing an update on the status of hospital offload delay and its impacts on Toronto Emergency Medical Services, with specific focus on the initiatives announced by the Ministry of Health in January of this year.

Recommendation:

It is recommended that this report be received for information.

## FIRE SERVICES

### **3. Request for Sole Source Purchase from Motorola Canada Inc. of 85 Discounted Smartzone Portable Radios to be used by Fire Fighters and an Extension of the Current Maintenance Contract for Two Years**

#### **Report 3, Clause 2**

**The Community Services Committee recommends that City Council adopt the staff recommendations in the Recommendations Section of the report (April 27, 2006) from the Fire Chief and General Manager and the Acting Director, Purchasing and Materials Management.**

Report (April 27, 2006) from the Fire Chief and General Manager, and the Acting Director, Purchasing and Materials Management, requesting Council approval for a sole source purchase of 85 Smartzone Portable Radios to ensure fire fighters attending incidents are equipped with a method of communication; and requesting that Fire Services be authorized to extend the current sole source maintenance agreement contract with Motorola to the end of 2008.

#### Recommendations:

It is recommended that:

- (1) the sole source request for Motorola Canada Inc. in the amount of \$457,777.22 including P.S.T., for the purchase of 85 Smartzone portable radios in 2006, be approved;
- (2) Fire Services be authorized in 2007, subject to approval of the Capital Budget to enter into an agreement to purchase additional Smartzone portable radios, not to exceed a value of \$490,000.00 as provided for in the Capital Plan;
- (3) Fire Services be authorized to extend the maintenance contract for the supply of parts and accessories with Motorola Canada Inc. for an additional \$160,000.00 over a further 2 years to December 31, 2008, not to exceed a value of \$320,000.00 over the life of the contract and subject to budget approval; and
- (4) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

#### **4. Volunteer Training Support for Cuba Fire Brigade**

##### **Report 3, Clause 3**

**The Community Services Committee recommends that City Council adopt the staff recommendations in the Recommendations Section of the report (April 28, 2006) from the Fire Chief and General Manager.**

Action taken by the Committee:

**The Community Services Committee requested the Fire Chief and General Manager to submit a further report to the Community Services Committee:**

- (1) on the results of the Volunteer Training Support for the Cuban Fire Brigade; and**
- (2) based on all available information, on the fire protection and response that is available in the Cuban resort communities and, in particular at those resort areas frequented by Canadians.**

Report (April 28, 2006) from the Fire Chief and General Manager seeking Council's approval for benefits and liability coverage in support of a humanitarian effort by Toronto Fire Services' (TFS) staff, who will volunteer their time to train staff of the Cuban Fire Brigade.

Recommendations:

It is recommended that:

- (1) Toronto Fire Services' staff, who have volunteered their time off duty to assist the Cuban Fire Brigade be covered as employees with the benefits of health, dental, life insurance, accidental death and dismemberment coverage and out-of-country emergency medical coverage;
- (2) coverage under the City's Comprehensive General Liability policy for third party bodily injury or property damage be afforded for this project; and
- (3) the appropriate City officials be authorized and directed to take the necessary action to give effect to these recommendations.

**5. City of Toronto Fire Services' Stolen Pumper on March 20, 2006  
(In Camera – Labour Relations or Employee Negotiations)**

**Report 3, Clause 4**

**The Community Services Committee recommends that the following guideline be added to Standard Operating Guidelines for Toronto Fire Services:**

**“that there be no personal shopping by crew members during working hours.”**

Action taken by the Committee:

**The Community Services Committee requested:**

- (1) the Fire Chief and General Manager, in consultation with the City Solicitor, to sever the confidential portions of the confidential report (April 21, 2006) from the Fire Chief and General Manager respecting the City of Toronto Fire Services' Stolen Pumper on March 20, 2006, and provide City Council with a public version of the report;**
- (2) the City Solicitor to report directly to Council on May 23, 2006, on whether disciplinary actions to members of CUPE Local 79, Toronto Civic Employees' Union, Local 416, the Toronto Public Service and the Toronto Fire Services have been made public in other instances; and**
- (3) the Fire Chief and General Manager to report to the next meeting of the Community Services Committee on June 8, 2006, on the status of the insurance claim with McLarens Canada and with respect to the repairs to Pumper 141, in particular:**
  - is there structural damage to the pumper;**
  - the cost of repairs;**
  - the length of time to repair Pumper 141; and**
  - why it has taken so long for the insurance adjuster to report on this vehicle.**

Confidential report (April 21, 2006) from the Fire Chief and General Manager respecting “City of Toronto Fire Services' Stolen Pumper on March 20, 2006”, such report to be considered in camera as the subject matter deals with Labour Relations or Employee Negotiations.

## CHILDREN'S SERVICES

### 6. Approval of Best Start Funds for Bergamot Child Care Centre

#### Report 3, Other Items Clause 11(b)

**The Community Services Committee recommended to the Policy and Finance Committee that City Council adopt the staff recommendations in the Recommendations Section of the report (April 24, 2006) from the General Manager, Children's Services.**

Report (April 24, 2006) from the General Manager, Children's Services, seeking approval to spend funds from Best Start in accordance with the City's Child Care Service Plan.

#### Recommendations:

It is recommended that:

- (1) funds of \$1,295,182.00 for the construction costs and an additional \$136,400.00 in start up funding be approved for the Bergamot Child Care Centre, a Phase 2 project in the Best Start Service and Transition and Infrastructure Plan;
- (2) the Bergamot Child Care Project, with total project cost of \$1,295,182.00 be transferred from the Children's Services 2006 Approved Operating Budget to the new Best Start Capital Project and that start-up funding of \$136,400.00 included in the Approved Operating Budget be approved;
- (3) the General Manager of Children's Services be delegated authority to execute an agreement on behalf of the City with the YWCA for these purposes and such agreement be on terms and conditions satisfactory to the General Manager and in a form satisfactory to the City Solicitor;
- (4) the General Manager of Children's Services report back on future Best Start funding and impact on the City's Child Care Service Plan; and
- (5) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

## HOMES FOR THE AGED

### 7. Future Elevator Maintenance and Service Contracts in the Homes for the Aged

#### Report 3, Clause 5

**The Community Services Committee recommends that City Council adopt the staff recommendations in the Recommendations Section of the report (April 11, 2006) from the General Manager, Homes for the Aged.**

#### Action taken by the Committee:

**The Community Services Committee requested the Auditor General, as part of his 2007 work plan, to look at the City-wide elevator maintenance contract, and in particular conduct a value for money audit; and submit a report to the Community Services Committee on service delays, out-of-service elevators and warranty repairs.**

Report (April 11, 2006) from the General Manager, Homes for the Aged, responding to the Community Services Committee's request to have the General Manager, Homes for the Aged, outline the difficulties the existing City-wide elevator contract has caused residents in our buildings and providing recommendations on how to better deal with the maintenance of elevators in the City's Homes for the Aged.

#### Recommendations:

It is recommended that:

- (1) all future City-wide tenders for elevator contracts contain a distinct Homes for the Aged section, so that the unique healthcare facility elevator maintenance and service requirements can be separately evaluated and the contract administered by the Homes for the Aged; and
- (2) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

## SHELTER, SUPPORT AND HOUSING ADMINISTRATION

### 8. Infection Prevention and Control Manual for Homeless and Housing Service Providers in Toronto

#### Report 3, Other Items Clause 11(c)

**The Community Services Committee received the communication (April 11, 2006) from the Secretary, Board of Health, for information.**

Communication (April 11, 2006) from the Secretary, Board of Health, advising that the Board on April 10, 2006, referred the report (March 22, 2006) from the Medical Officer of Health entitled “Infection Prevention and Control Manual for Homeless and Housing Service Providers in Toronto” to the Community Services Committee and the City of Toronto Advisory Committee on Homeless and Socially Isolated Persons, for information.

## **SOCIAL SERVICES**

### **9. Systems of Survival, Systems of Support: An Action Plan for Social Assistance in the City of Toronto**

#### **Report 3, Clause 6**

**The Community Services Committee recommends that:**

- (1) City Council adopt the staff recommendations in the Recommendations Section of the report (April 11, 2006) from the General Manager, Social Services, subject to:**
  - (i) amending Recommendation 3.1a in Attachment 1 by inserting the words “in consultation with City unions and employee groups, as appropriate”, so that the Recommendation reads as follows:**

**“3.1a The City of Toronto establish a recruitment policy in consultation with City unions and employee groups, as appropriate that places priority on increasing access to employment opportunities within the Toronto Public Service for individuals in vulnerable communities by:”; and**
  - (ii) adding the following additional Recommendation 3.3 (iv) to Attachment 1:**

**“3.3 (iv) end the current practice of treating Ontario Student Assistance Program loans as income for the purpose of eligibility for child care fee subsidy.”;**
- (2) the General Manager, Social Services, and the Executive Director, Social Development, Finance and Administration, working with interested stakeholders, conduct a comprehensive review of the employment services system in Toronto that assesses the needs of low income Toronto residents, identifies key gaps in services and proposes practical steps to fill those gaps;**
- (3) the General Manager, Social Services, develop an inclusive implementation strategy for the Action Plan for Social Assistance in Toronto that engages people on social assistance, City residents, community organizations and other orders of government with the aim of:**



- (a) educating and informing the broader community about poverty and exclusion as it affects Toronto residents and Toronto's well-being as a City;
  - (b) working with a wide range of stakeholders to establish clear priorities for action;
  - (c) creating coalitions comprised of interested stakeholders to support and advocate for the implementation of Action Plan recommendations;
  - (d) identifying and taking advantage of reforms or initiatives proposed by the Ontario and federal governments, such as the recently announced Labour Market Development Agreement, to improve the adequacy and availability of income support and employment programs and services needed by low income City residents; and
  - (e) recommending ongoing processes and vehicles for discussing issues of poverty and exclusion within the City of Toronto;
- (4) the General Manager, Social Services, report back to the Community Services Committee in early 2007 with a comprehensive strategy for implementing the recommendations contained in "Systems of Survival, Systems of Support: An Action Plan for Social Assistance in the City of Toronto"; and
- (5) the General Manager of Social Services prepare a presentation to the Toronto Transit Commission, such presentation to focus on the need for more affordable public transit, costing options and TTC service implications.

Action taken by the Committee:

**The Community Services Committee requested:**

- (a) the General Manager, Social Services, and the Executive Director of Social Development, Finance and Administration, to review the presentations made by the speakers and report directly to Council on May 23, 2006, on further recommendations and/or amendments; and
- (b) the General Manager, Social Services, to:
  - (i) submit a report to the Community Services Committee in six months' time providing more specific action plans, such as Out of Poverty Programs to assist newcomers to Toronto, youth and summer students and the working poor due to their low wages; and
  - (ii) consider arranging a briefing session for City Councillors to present the Action Plan for Social Assistance in the City of Toronto.

Report (April 11, 2006) from the General Manager, Social Services, providing a summary of the Toronto Social Services' report, "Systems of Survival, Systems of Support: An Action Plan for Social Assistance in the City of Toronto."

Recommendations:

It is recommended that:

- (1) Council endorse the recommendations in "Systems of Survival, Systems of Support: An Action Plan for Social Assistance in the City of Toronto" as set out in Attachment 1 of this report;
- (2) the General Manager of Social Services report back to the Community Services Committee in mid 2006 on an implementation strategy for taking action on the recommendations contained in "Systems of Survival, Systems of Support: An Action Plan for Social Assistance in the City of Toronto"; and
- (3) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto."

**(NOTE: A copy of document "Systems of Survival, Systems of Support: An Action Plan for Social Assistance in the City of Toronto," was forwarded to all Members of Council and the appropriate City officials only.)**

**SOCIAL DEVELOPMENT, FINANCE AND ADMINISTRATION**

**10. Funding for Regent Park Neighbourhood Initiative**

**Report 3, Clause 7**

**The Community Services Committee recommends that City Council adopt the staff recommendations in the Recommendations Section of the report (April 16, 2006) from the Executive Director, Social Development, Finance and Administration.**

Report (April 16, 2006) from the Executive Director, Social Development, Finance and Administration, recommending 2006 funding for the Regent Park Neighbourhood Initiative.

Recommendations:

It is recommended that:

- (1) funding of \$68,000.00 be provided to Regent Park Neighbourhood Initiative from the Community Services funding envelope within the 2006 Approved Budget for Community Partnership and Investment Program, for the period of July 1, 2006 to June 30, 2007;
- (2) in order to receive the 2006 funds, Regent Park Neighbourhood Initiative provide a revised budget, three year plan and supporting program documentation satisfactory to the Director of Community Resources Unit; and
- (3) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

## **EMERGENCY MANAGEMENT**

### **11. Emergency Management Program**

#### **Report 3, Clause 8**

**The Community Services Committee recommends that City Council request the Provincial and Federal Governments to make changes to the emergency assistance protocols now in place to allow for proactive response to emergencies by other orders of government without waiting for a specific expression of need.**

#### Action taken by the Committee:

**The Community Services Committee requested the Board of Health to forward a copy of its quarterly reports related to pandemic planning to the Community Services Committee for its information.**

Report (April 26, 2006) from the City Manager providing information on elements of the City of Toronto Emergency Management Program.

#### Recommendation:

It is recommended that this report be received for information.

## **SHELTER, SUPPORT AND HOUSING ADMINISTRATION**

### **12. Review of the Social Housing Reform Act and its Regulations**

#### **Report 3, Clause 9**

**The Community Services Committee recommends that City Council adopt the staff recommendations in the Recommendations Section of the report (May 2, 2006) from the General Manager, Shelter, Support and Housing Administration.**

Action taken by the Committee:

**The Community Services Committee referred the submissions made by the speakers to the General Manager, Shelter, Support and Housing Administration, as input on the review of the Social Housing Reform Act.**

Report (May 2, 2006) from the General Manager, Shelter, Support and Housing Administration, reviewing the Social Housing Reform Act and its regulation and their impact on community management of social housing.

Recommendations:

It is recommended that:

- (1) Council reiterate its support for community-based management of social housing, including non-profit and co-operative housing;
- (2) Council support a review of the *Social Housing Reform Act* which examines and addresses at a minimum: the impact of the Act on the viability of community management and decision making; the appropriate balance between city and provincial accountability requirements and community-based decision-making;
- (3) in conducting the review, the General Manager, Shelter, Support and Housing Administration work in partnership with and seek input from sector organizations representing community-based management, including the Ontario Non-Profit Housing Association, the Co-operative Housing Federation of Canada (Ontario Region) and the Social Housing Services Corporation;
- (4) the General Manager, Shelter, Support and Housing Administration report back early in the new term of Council on findings and recommendations; and
- (5) City officials be authorized and directed to take the necessary action to give effect thereto.

**13. Provincial Funds Available for Bruckland Foundation for Social Housing (Ward 36 – Scarborough-Southwest); and for the Hiring of Additional Staff for Social Housing Projects in Difficulty (All Wards)**

**Report 3, Other Items Clause 11(d)**

**The Community Services Committee recommended to the Policy and Finance Committee that City Council adopt the staff recommendations in the Recommendations Section of the report (May 2, 2006) from the General Manager, Shelter, Support and Housing Administration.**

Report (May 2, 2006) from the General Manager, Shelter, Support and Housing Administration, recommending acceptance of funding from the Ministry of Municipal Affairs and Housing of \$609,280.24 for Bruckland Foundation for social housing, \$600,000.00 for the hiring of additional staff to address social housing projects in difficulty, a withdrawal of \$500,000.00 from the Social Housing Federal Reserve Fund and an increase to the 2006 Approved Operating Budget for Shelter, Support and Housing Administration of \$1,709,280.24.

Recommendations:

It is recommended that:

- (1) with respect to the funds received from the Province:
  - (a) authority be given to the General Manager, Shelter, Support and Housing Administration, to accept these funds and that his conditional acceptance of the terms of the MMAH letter dated March 17, 2006, be ratified;
  - (b) the 2006 Approved Operating Budget for Shelter, Support and Housing Administration be increased by \$1,709,280.24 gross and \$0 net of which \$500,000.00 is to be funded by a withdrawal from the Social Housing Federal Reserve Fund to provide a loan to the Bruckland Foundation for required capital expenditures at 110 Mason Road;
  - (c) \$430,027.00 be provided directly to Bruckland Foundation as additional subsidy to be credited as revenue to address its accumulated deficit and \$179,253.24 as additional subsidy to be credited to Bruckland Foundation's capital reserve fund;
  - (d) authority be given to the General Manager, Shelter, Support and Housing Administration, to renegotiate, execute and deliver a revised loan agreement of up to \$500,000.00, with Bruckland Foundation including any collateral security and ancillary agreements and documentation, subject to the same terms and conditions as previously approved by Council;
  - (e) up to \$100,000.00 be used to hire two temporary staff in 2006 to work with social housing projects in difficulty;
  - (f) \$500,000.00 be contributed to the Social Housing Stabilization Reserve Fund to fund the two temporary positions from January 1, 2007, until June 30, 2009; and
- (2) this report be referred to the Budget Advisory Committee and Policy and Finance Committee for its consideration; and
- (3) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

**14. Update on the Redevelopment of Eva's Initiatives Satellite Shelter (Ward 23)**

**Report 3, Clause 10**

**The Community Services Committee recommends that**

- (1) in recognition of the importance of Eva's Initiatives to provide high quality appropriate services to the youth being served by Eva's Initiatives Satellite Shelter, Deputy City Manager Sue Corke be authorized to retain an independent consultant to make recommendations to the City and Eva's Initiatives within one year on opportunities to enhance and ensure that the best possible programming is available prior to the new facility opening at 25 Canterbury Place; and**
- (2) the General Manager, Shelter, Support and Housing Administration, include funding in the 2007 budget for Hostel Services to continue the engagement of the community liaison worker referred to in the report (May 3, 2006) from the Deputy City Manager.**

Action taken by the Committee:

**The Community Services Committee requested Deputy City Manager Sue Corke to submit a report to City Council on May 23, 2006, on the status of the site plan for the shelter.**

Report (May 3, 2006) from Deputy City Manager Sue Corke providing an update of a replacement homeless youth shelter to be operated as Eva's Initiatives Satellite at 25 Canterbury Place and reporting on outstanding approvals that are required to permit construction of the approved replacement shelter on Canterbury Place.

Recommendation:

It is recommended that this report be received for information.