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**COMMUNITY SERVICES COMMITTEE  
AGENDA  
MEETING 5**

**Date of Meeting:** Wednesday, July 5, 2006      **Enquiry:** Candy Davidovits  
**Time:** 9:30 a.m.      **Acting Committee Administrator**  
**Location:** Committee Room 2      **416-392-8032**  
City Hall      **e-mail:cdavidov@toronto.ca**  
100 Queen Street West  
Toronto, Ontario

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**If the Community Services Committee wishes to meet in camera (privately), a motion must be made to do so, and the reason must be given (*Municipal Act, 2001*).**

**Declarations of Interest under the *Municipal Conflict of Interest Act***

**Confirmation of Minutes – June 8, 2006**

**Speakers/Presentations - A complete list will be distributed at the meeting.**

10:00 a.m. - Item 23

**Communications/Reports:**

**EMERGENCY MEDICAL SERVICES**

**1. Sole Source Purchase of Motorola XTL 2500 Radios**

Report (June 15, 2006) from the Chief and General Manager, Emergency Medical Services, and the Director, Purchasing and Materials Management, requesting Council approval for the sole source purchase of 220 Motorola XTL 2500 radios, from Motorola Canada Inc.

Recommendations:

It is recommended that:

- (1) Council approve the sole source purchase of 220 (two hundred and twenty) Motorola XTL 2500 radios, from Motorola Canada Inc., in the amount of \$954,437.44 including all applicable taxes and charges; and
- (2) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

**2. Sole Source Contract with Zoll Medical Canada, Inc. for Electronic Patient Care Records System**

Report (June 19, 2006) from the Chief and General Manager, Emergency Medical Services, and the Director, Purchasing and Materials Management, requesting Council authority for Toronto Emergency Medical Services (EMS) to negotiate and award a contract to Zoll Medical Canada Inc. for the supply of an Electronic Patient Care Records (EPCR) data system to Toronto Emergency Medical Services.

Recommendations:

It is recommended that:

- (1) Toronto EMS be authorized to enter into a sole source contract with Zoll Medical Canada, Inc. for the purchase of an Electronic Patient Care (EPCR) data system at a value not to exceed \$1,980,000.00 including all applicable taxes and charges; and
- (2) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

**3. Sole Source Contract for the Purchase of Replacement Cardiac Monitor-Defibrillators**

Report (June 20, 2006) from the Chief and General Manager, Emergency Medical Services, and the Director, Purchasing and Materials Management, seeking Council's approval to enter into a two year sole source contract with Zoll Medical Canada, Inc. for the purchase of 200 replacement cardiac monitor-defibrillators for Toronto EMS and to amend the 2006 EMS Capital Budget to add a new project for replacement cardiac monitor-defibrillators.

Recommendations:

It is recommended that:

- (1) the 2006 EMS Capital Budget be amended by adding a new project - Replacement Cardiac Monitor Defibrillator Project - with a total project cost of \$2,000,000 gross and \$0 net and a 2006 cash flow of \$970,000 and future year gross commitments of \$850,000 for 2007, and \$180,000 for 2008, to be funded from the EMS Equipment Reserve account XQ1019;
- (2) approval be granted for the establishment of a sole source contract with Zoll Medical Canada, Inc. for a two year period from August 1, 2006 to July 31, 2008 for a total value of \$5,598,400 including all charges and taxes, for the replacement of 200 older model cardiac monitor-defibrillators, to be satisfied as follows:
  - (a) trade-in of the 200 older model cardiac monitor-defibrillators to Zoll Medical Canada, Inc. for a credit of \$3,598,400 to be applied towards the purchase of the 200 new cardiac monitor-defibrillators, and
  - (b) payment of an additional amount of \$2,000,000
- (3) Toronto EMS be authorized to trade in 200 older model cardiac monitor-defibrillators to Zoll Medical Canada, Inc. for a credit of \$3,598,400 to be applied towards the purchase of 200 new cardiac monitor-defibrillators;
- (4) this report be forwarded to the Policy and Finance Committee for consideration; and
- (5) the appropriate City officials be authorized and directed to take the necessary actions to give effect thereto.

#### **4. Toronto EMS Safe Driving Awards Program**

Report (June 19, 2006) from the Chief and General Manager, Emergency Medical Services, seeking Council's approval of Toronto EMS' Safe Driving Excellence Awards Program.

Recommendations:

It is recommended that:

- (1) approval be granted to EMS to continue the Safe Driving Excellence Award Program at a cost not to exceed \$20,000.00 per year;
- (2) EMS continue to evaluate the program and that staff report back to City Council at the beginning of 2008 on the benefits of both promoting and recognizing safe driving; and
- (3) the appropriate City officials be authorized and directed to take necessary action to give effect thereto.

**5. Paramedic Patient Care Report Completion Times and Costs of Off-load Delays at Hospitals**

Report (June 19, 2006) from the Chief and General Manager, Emergency Medical Services, providing information on the time required for paramedics to complete emergency patient care reports and the time and cost impacts of off-load delays in emergency departments.

Recommendation:

It is recommended that this report be received for information.

**FIRE SERVICES**

**6. Private Use of Fireworks and Related Damage From 2001 to 2006**

Report (June 21, 2006) from the Fire Chief and General Manager providing information on the extent to which the private use of fireworks has created a problem in terms of fires and injuries.

Recommendation:

It is recommended that this report be received for information.

**HOMES FOR THE AGED**

**7. Smoke-Free Ontario Act – A Follow-Up Report Regarding the Impact on the Homes for the Aged**

Report (June 19, 2006) from the General Manager, Homes for the Aged, reporting back to the Community Services Committee as a follow up to the June 8, 2006 meeting of the

Committee, with further data analysis regarding the impact of Regulation 48/06 of the Smoke-Free Ontario Act to residents in the Homes for the Aged.

Recommendations:

It is recommended that:

- (1) Homes for the Aged proceed to retrofit only three of the City of Toronto's Homes for the Aged with controlled smoking areas (namely Castleview Wychwood Towers, Fudger House and Kipling Acres) that were recommended in the June 8, 2006, report to Community Services Committee and that the remaining seven Homes be converted to smoke-free environments;
- (2) staff report back to Community Services Committee by year-end or by the first quarter of 2007, whichever is more practicable, providing an update and advice regarding any emerging trends that might suggest the need for reconsideration of this approach; and
- (3) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

**8. City of Toronto and Local Health Integration Networks (LHINs) Meeting: Beginning the Dialogue**

Report (June 13, 2006) from the General Manager, Homes for the Aged, updating the Community Services Committee about the successful May 16, 2006, dialogue meeting between the City of Toronto and the five (5) Local Health Integration Networks (LHINs) and advising of the plans to meet again on a periodic basis.

Recommendation:

It is recommended that this report be received for information by the Community Services Committee.

**9. Accreditation Report – Bendale Acres**

Communication (June 16, 2006) from the Advisory Committee on Homes for the Aged, advising that the Advisory Committee on June 16, 2006, referred the report (May 29, 2006) from the General Manager, Homes for the Aged, respecting the positive results of the survey conducted at Bendale Acres by the Canadian Council on Health Services Accreditation on March 22 and 24, 2006; to the Community Services Committee for its information.

## CHILDREN'S SERVICES

### 10. Approval of the Toronto Child Care Service Plan Update

Report (June 20, 2006) from the General Manager, Children's Services, seeking approval of changes required to the Toronto Child Care Service Plan to reflect reduced funding for Best Start.

#### Recommendations:

It is recommended that:

- (1) Children's Services' 2006 Approved Operating Budget be reduced by \$31.621 million gross and \$0 net to reflect the projected Provincial Best Start funding for 2006;
- (2) Best Start's unspent funds of \$32.676 from the 2005/2006 allocation received from the Province be transferred to the Child Care Expansion Reserve fund;
- (3) the Child Care Service Plan be amended by adjusting provincial funding for Best Start to \$27.478 million and by allocating the funds as follows: \$20.082 million to support 2,000 child care fee subsidy spaces; \$2.500 million to support children with special needs through special needs resourcing; \$2.833 million to program management, administration and Best Start planning; \$2.063 million for wage improvement; and that these amendments to the 2005-2009 Child Care Service Plan be forwarded to the Ministry of Children and Youth Services;
- (4) retroactive to January 1, 2006, base rate adjustments be made to eligible licensed child care programs, family resource programs, special needs resourcing services and home child care provider rates in accordance with City budget guidelines and in a manner that maximizes available provincial and municipal funding;
- (5) health and safety funding of \$1.0 million be paid to eligible child care operators;
- (6) wage improvement funds be dispersed to licensed child care programs with a purchase of service agreements on the basis of a sliding scale which reflects the gap between the City's entry level salary and the salaries in the program as described in Option 2;
- (7) the General Manager of Children's Services be delegated authority to execute agreements on behalf of the City with child care programs for these purposes and

such agreements to be on terms and conditions satisfactory to the General Manager and in a form satisfactory to the City Solicitor;

- (8) this report be forwarded to Policy and Finance Committee for consideration; and
- (9) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

#### **11. After School Recreation and Care Program (Various Wards)**

Report (June 20, 2006) from the General Manager, Children's Services, and the General Manager, Parks, Forestry and Recreation, providing information and financial data on the development of the After School Recreation and Care (ARC) Program.

##### Recommendations:

It is recommended that:

- (1) Children's Services' 2006 Operating Budget be reduced by \$3.046 million gross and \$0 net, funded from the Social Assistance Stabilization Reserve Fund and that Parks, Forestry and Recreation's 2006 Operating Budget be increased by \$0.9051 million gross and revenues to reflect the revised cash flow (Attachment 1) and the addition of 1 full time temporary management position and 47 full time equivalent part time temporary union positions;
- (2) this report be forwarded to the Policy and Finance Committee for consideration; and
- (3) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

#### **12. Results of Expression of Interest Process for a Child Care Centre Operator – 118 Enderby Road**

Report (June 20, 2006) from the General Manager, Children's Services, advising on the results of the Expression of Interest process for the operator for a Child Care Centre at 118 Enderby Road.

##### Recommendations:

It is recommended that:

- (1) Woodgreen Community Services be named as the operator for 118 Enderby Road;
- (2) the Chief Corporate Officer be requested to report back to Administration Committee on the terms of the lease agreement with Woodgreen Community Services; and
- (3) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

**13. Learning From Each Other: Early Learning and Child Care Experiences in Canadian Cities**

Report (June 19, 2006) from the General Manager, Children's Services, outlining the research results of the study: Learning From Each Other: Early Learning and Child Care Experiences in Canadian cities.

Recommendation:

It is recommended that this report be received for information.

**14. Australian Child Care Model**

Report (June 9, 2006) from the General Manager, Children's Services, providing information on the Australian child care model.

Recommendation:

It is recommended that this report be received for information.

**SOCIAL SERVICES**

**15. Social Services' Fraud Prevention Safeguards**

Report (June 13, 2006) from the General Manager, Social Services, responding to a Council request for information on the safeguards that Toronto Social Services has in place to prevent individuals from claiming social assistance using false identification, and the applicability of biometric identification technology.

Recommendation:

It is recommended that this report be received for information.



## **SHELTER, SUPPORT AND HOUSING ADMINISTRATION**

### **16. Social Housing in Toronto and Future Risks**

Report (June 20, 2006) from the General Manager, Shelter, Support and Housing Administration, reporting on the City's financial and other risks associated with the downloading of social housing to the Municipality.

#### Recommendations:

It is recommended that:

- (1) this report be forwarded to the Prime Minister of Canada, the Federal Minister of Finance, the President of the Treasury Board and the Minister Responsible for Canada Mortgage and Housing Corporation with a request to provide sufficient funding to administer and maintain the social housing stock in the City of Toronto and that federal funding for social housing continue beyond the maturity of current social housing debentures and mortgages;
- (2) this report be forwarded to the Premier of Ontario, the Provincial Minister of Finance and the Minister of Municipal Affairs and Housing with a request that the Province provide long term funding for the rent supplement and housing allowance programs and work with the federal government to continue the federal funding beyond the maturity of current social housing debentures and mortgages;
- (3) the General Manager, Shelter, Support and Housing Administration, be requested to submit to Council, through the Community Services Committee, early in the new term of Council an updated strategy to address the social housing risks identified in this report;
- (4) the updated strategy as outlined in Recommendation (3) include feedback and proposed solutions based on consultations on this report with partners including the following: social housing providers including aboriginal social housing providers and the Toronto Community Housing Corporation, the Social Housing Services Corporation, the Ontario Non-Profit Housing Association and the Co-operative Housing Federation of Canada – Ontario and Toronto Region;
- (5) the General Manager, Shelter, Support and Housing Administration, convene a senior staff interdivisional committee on social housing charged with identifying solutions to the social housing risks identified in this report and the results be included in the updated strategy as outlined in Recommendation (3) above;
- (6) that this report be referred to the Policy and Finance Committee for its consideration; and

- (7) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

**17. Renegotiation of 23 Loan Agreements with Various Social Housing Providers (Various Wards)**

Report (June 19, 2006) from the General Manager, Shelter, Support and Housing Administration, requesting (i) approval to enter into agreements with housing providers for amendments to 23 loan agreements and ancillary security documents originally made between the housing providers and the Province of Ontario which loan agreements and ancillary security documents were transferred to the City with the downloading of social housing from the Province to the City under the Social Housing Reform Act, 2000 (“SHRA”); and (ii) authorization to request the Province to transfer certain other loans and upon transfer to enter into deferred repayment schedules and ancillary security documents.

Recommendations:

It is recommended that:

- (1) with respect to each of the housing projects described in Appendix ‘A’, authority be given to the General Manager, Shelter, Support and Housing Administration (the “General Manager”) to:
- (a) enter into a loan repayment schedule, subject to the following terms and conditions:
    - (i) each loan will be non-interest bearing and not repayable until the earlier of the date (the “Commencement Date”) (1) that the first mortgage is due to mature, or (2) such mortgage is redeemed;
    - (ii) current arrears of principal, if any, will be deferred until repayment begins;
    - (iii) current arrears of interest, if any, will be forgiven;
    - (iv) starting on the Commencement Date each loan will bear interest at a rate equal to the prime lending rate charged by the City’s leading banker plus one per cent and be subject to a repayment schedule that would amortize each loan over a period of 15 years, subject to the right of the housing provider to pre-pay its loan at any time without interest or penalty; and
    - (v) each interest rate and repayment schedule will be renegotiable, by each housing provider, subject to further Council approval;

- (b) enter into an option agreement requiring each housing provider to provide rent supplement housing from and after the date the duty to pay a subsidy under the *Social Housing Reform Act, 2000* is terminated, for a term of up to 15 years, provided that it receives the required funding from the Service Manager;
  - (c) negotiate the provision by the housing provider of new or amendments to any existing mortgages/charges or other security for the performance of the housing provider's obligations to the City, including an assignment of rents and residential leases;
  - (d) execute and deliver such agreements and amending agreements as may be necessary to carry out the foregoing recommendations, containing such other terms and conditions that are satisfactory to the General Manager and in a form acceptable to the City Solicitor;
- (2) the Province be requested to transfer its rights, interests, liabilities and obligations that it has in any indebtedness repayment agreement or security agreements to the City of Toronto for Ahmadiyya Abode of Peace Inc., Duncan Mills Labourer's Local 183 Co-operative Homes Inc, Glen Park Co-operative Homes Inc. and Harbour Channel Housing Inc.; and in the event of such transfer that the General Manager be authorized to:
- (a) enter into a loan repayment schedule, subject to the following terms and conditions:
    - (i) each loan will be non-interest bearing and not repayable until the earlier of the date (the "Commencement Date") (1) that the first mortgage is due to mature, or (2) such mortgage is redeemed;
    - (ii) starting on the Commencement Date each loan will bear interest at a rate equal to the prime lending rate charged by the City's leading banker plus one per cent and be subject to a repayment schedule that would amortize each loan over a period of 15 years, subject to the right of the housing provider to pre-pay its loan at any time without interest or penalty and subject to the following terms and conditions:
      - each interest rate and repayment schedule will be renegotiable, by each housing provider, subject to further Council approval; and
      - current arrears, if any, will be deferred until such repayment begins;

- (b) enter into an option agreement requiring each housing provider to provide rent supplement housing from and after the date the duty to pay a subsidy under the *Social Housing Reform Act, 2000* is terminated, for a term of up to 15 years, provided that it receives the required funding from the Service Manager;
  - (c) negotiate the provision by the housing provider of new or amendments to any existing mortgages/charges or other security for the performance of the housing provider's obligations to the City, including an assignment of rents and residential leases;
  - (d) execute and deliver such agreements and amending agreements as may be necessary to carry out the foregoing recommendations, containing such other terms and conditions that are satisfactory to the General Manager and in a form acceptable to the City Solicitor;
- (3) the General Manager be authorized to submit a business case to the Minister of Municipal Affairs and Housing on behalf of all of the housing providers referred to in this Report to seek Ministerial consent for the creation of any new or any amendments to any existing mortgages/charges in respect of the Loan Agreements or amending agreements as required by s. 95 (3) of the *Social Housing Reform Act, 2000* (the "SHRA");
  - (4) this report be referred to the Policy and Finance Committee for its consideration; and
  - (5) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

**18. Update on the Status of the Strong Communities Housing Allowance Program – Toronto Pilot and the Housing Allowance Component of the Canada-Ontario Affordable Housing Program**

Report (June 20, 2006) from the General Manager, Shelter, Support and Housing Administration, providing an update on the status of the Strong Communities Housing Allowance Program - Toronto Pilot and the Housing Allowance component of the Canada-Ontario Affordable Housing Program.

Recommendations:

It is recommended that:

- (1) the General Manager, Shelter, Support and Housing Administration, work with the Medical Officer of Health to define “immuno-compromised” in order to ensure that the housing allowances can be appropriately directed to individuals who meet the defined criteria;
- (2) Council urge the provincial government to provide administrative funding for the Strong Communities Housing Allowance Program – Toronto Pilot;
- (3) Council urge the provincial government to provide increased administrative funding for the Canada-Ontario Housing Allowance Program;
- (4) this report be forwarded to the Affordable Housing Committee for its consideration; and
- (5) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

**19. New Funding for Provincial Rent Bank**

Report (June 19, 2006) from the General Manager, Shelter, Support and Housing Administration, advising Council that the province has provided additional funding to the City to extend the Provincial Rent Bank Program, and seeking approval to accept the funding and amend the Provincial Rent Bank grant agreement.

Recommendations:

It is recommended that:

- (1) the Shelter, Support and Housing Administration Division be authorized to receive \$1,068,757.00 gross and \$0 net for the extension of the Provincial Rent Bank program;
- (2) General Manager, Shelter, Support and Housing Administration Division be authorized to amend the Provincial Rent Bank grant agreement between the City of Toronto and the Minister of Municipal Affairs and Housing to extend it to December 31, 2007, and amend the reporting and related requirements of the agreement as required by the province;
- (3) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

**20. Shelter System Update**

Report (June 19, 2006) from the General Manager, Shelter, Support and Housing Administration, providing an update on activities in the shelter system.

Recommendation:

It is recommended that this report be received for information.

**21. Seaton House Family Health Team  
(Ward 27 – Toronto Centre-Rosedale)**

Report (June 19, 2006) from the General Manager, Shelter, Support and Housing Administration, providing information on the Family Health Team that will serve Seaton House and requesting authority for the City Solicitor and the General Manager, Shelter, Support and Housing Administration, to execute a contract with the Family Health Team for services to be provided at Seaton House.

Recommendations:

It is recommended that:

- (1) the City Solicitor and the General Manager, Shelter, Support and Housing Administration, be directed to negotiate and execute a contract for the delivery of Family Health Team services at Seaton House; and
- (2) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

**22. 110 Edward Street: Extension of Emergency Shelter and Referral Centre Programs  
(Ward 27 – Toronto Centre-Rosedale)**

Report (June 19, 2006) from the General Manager, Shelter, Support and Housing Administration, providing an update on the 110 Edward Street shelter and assessment and referral centre and recommending the continued operation of the program until the site is closed for redevelopment as affordable/supportive housing.

Recommendations:

It is recommended that:

- (1) the General Manager, Shelter, Support and Housing Administration, be authorized to continue to operate 110 Edward Street as an emergency shelter and assessment and referral program until the site closes for redevelopment as affordable/supportive housing, currently anticipated to be March 31, 2007;
- (2) funding for the extension of the emergency shelter and assessment and referral centre at 110 Edward Street from January 1 to March 31, 2007, come from the Supporting Communities Partnership Initiative;
- (3) the 2007 Interim Operating Budget (Estimates) for Shelter, Support and Housing Administration, be adjusted to include the Supporting Communities Partnership Initiative funding for January 1 to March 31, 2007, for the operation of the 110 Edward Street shelter and assessment and referral centre, which is projected to be \$574,500.00 for this period; and
- (4) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

### **23. 2006 Street Needs Assessment: Results and Key Findings**

#### **10:00 a.m. - Staff Presentation/Speakers**

Report (June 20, 2006) from the General Manager, Shelter, Support and Housing Administration, outlining the results and key findings of the April 19, 2006, Street Needs Assessment, which provide a better understanding of the service needs of individuals who were homeless on that night.

Recommendations:

It is recommended that:

- (1) City Council thank the 750 volunteers, 336 Team Leaders and City staff who participated in the Street Needs Assessment and made it a success;
- (2) City Council thank the Street Outreach Steering Committee for supporting the development and successful implementation of the Street Needs Assessment, and reaffirm the Committee's important role in the Toronto Streets to Homes Initiative;

- (3) the Street Needs Assessment report be immediately forwarded to the Prime Minister of Canada, the Federal Minister of Finance, the President of the Treasury Board, the Minister of Human Resources and Social Development, the Minister of Indian and Northern Affairs, and the Minister Responsible for Canada Mortgage and Housing Corporation, with a request that federal funding for initiatives to end homelessness continue beyond their current end date of March 31, 2007 together with a request that a decision on the matter be made as soon as possible and no later than August 31, 2006;
- (4) the Street Needs Assessment report be immediately forwarded to the Premier of Ontario, the Provincial Minister of Finance, the Minister Responsible for Aboriginal Affairs, the Minister of Health and Long-term Care, the Minister of Community Safety and Correctional Services, the Minister of Community and Social Services and the Minister of Municipal Affairs and Housing with a request that an ongoing sustainable source of funding be identified to provide the supports necessary to help people who were homeless and have found permanent housing to keep their housing, and that the report also be forwarded for information to the Chairs of the Toronto Local Health Integration Networks;
- (5) the General Manager, Shelter, Support and Housing Administration consult on the results and findings from the Street Needs Assessment and engage community agencies, shelter providers, the Aboriginal community and federal and provincial departments in the development of improved services and strategies to address the needs identified;
- (6) the General Manager, Shelter, Support and Housing Administration, be requested to submit to Council, through the Community Services Committee, early in the new term of Council, an updated Streets to Homes plan which builds upon the Streets to Homes experience to date and responds to the service needs as identified in the Street Needs Assessment, such plan to include:
  - (i) progress made in addressing homelessness;
  - (ii) improved services and strategies resulting from consultations with community agencies and federal and provincial departments as outlined in Recommendation (5);
  - (iii) status of funding available from federal and provincial governments to help people who are homeless find and keep permanent housing; and
  - (iv) a schedule for future Street Needs Assessments including estimates of direct costs and sources of funding;



- (7) as one immediate response to the Street Needs Assessment, the General Manager, Shelter, Support and Housing Administration, review with shelter operators and community agencies the status of all housing applications to ensure that people who are homeless are on an appropriate waiting list for housing;
- (8) the next Street Needs Assessment take place in 2008, subject to funding availability; and
- (9) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

**24. Update on Shelter Management Information System**

**(In-Camera – Litigation or Potential Litigation)**

Confidential report (June 20, 2006) from the General Manager, Shelter, Support and Housing Administration, and the City Solicitor, respecting “Update on Shelter Management Information System”, such report to be considered in-camera as the subject matter relates to litigation or potential litigation.