



**ROUNDTABLE ON ACCESS, EQUITY AND HUMAN RIGHTS
MINUTES
MEETING 3**

Date of Meeting: September 5, 2006
Time: 5:00 p.m.
Location: Committee Room 4
City Hall
100 Queen Street West
Toronto, Ontario

Enquiry: Margaret Lewis
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Members

Present: Councillor Joe Mihevc, Chair Zanana Akande Michelle Amerie Peter Broadhurst Prabha Khosla Cathy Pawis Gabriela Rodriguez	Absent: Mayor David Miller, Ex-officio Member Councillor Pam McConnell Councillor Michael Walker Andalee Adamali Jacqueline Brooks (resigned) Debbie Douglas Gary Malkowski Gurpreet S. Malhotra (resigned) Marie Moliner Uzma Shakir (resigned) Roger Obonsawin (resigned) Fiona Sampson (resigned) Pura Velasco Tatum Wilson Josephine Grey (alternate) Austin Reiscen
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The meeting convened at 5:15 p.m. with Councillor Mihevc in the Chair.

There were no declarations of interest under the *Municipal Conflict of Interest Act*.

Confirmation of Minutes – June 26, 2006 – Confirmed.

3.1 Multilingual Services – 3-1-1 Customer Service

3.1(a). In response to a request by the Roundtable at its meeting on June 26, 2006 (Minute 2.1):

Colleen Bell, Corporate Lead, 3-1-1 Project Management Office, presented a verbal update regarding the 3-1-1 Customer Service.

Suzanne Craig, Director, Corporate Access and Privacy Office, gave a slide presentation (September 5, 2006) titled “City of Toronto Access and Privacy” and gave a verbal presentation regarding City of Toronto Access and Privacy, the collection of information, privacy protection, privacy protection tools, privacy complaints and the feasibility of keeping track of the 3-1-1 Customer Service calls by gender, as well as subject matter and the area of the City from which the calls are received.

3.1(b). Susan Gapka of the Working Group on the Status of Women and Gender Equity gave a presentation regarding the development of a template for the collection of demographic reporting data that would include sex, gender, age, race, ability/disability, language, literacy, period of immigration and sexual orientation.

In addition, the Roundtable considered material provided by Susan Gapka who gave a verbal presentation and recommended that the City of Toronto develop a template for data collection regarding the “sex/gender question” which employs a broad interpretation that reflects the everyday life of our diverse communities.

Minute 3.1

Action:

The Roundtable:

- (1) received the verbal update from Colleen Bell, Corporate Lead, 3-1-1 Project Management Office; Suzanne Craig, Director, Corporate Access and Privacy Office and Susan Gapka; and*
- (2) requested the Corporate Lead, 3-1-1 Project Management Office to develop a business case and legal framework for gathering data on ethnicity, language, sex, gender identity; disability, age and any other appropriate category that would be useful for planning; such data to be collected on an aggregate basis and to be used for service planning purposes for City Departments and City Agencies, Boards and Commissions.*

3.2 Status Report – Implementation of 2004-2006 Access, Equity and Human Rights Action Plans

Communication (July 31, 2006) from the City Clerk, forwarding Policy and Finance Committee Report 6, Clause 7 concerning the above-noted subject which was referred to the Roundtable on Access, Equity and Human Rights by City Council on July 25, 26 and 27, 2006, for information.

Minute 3.2

Action:

The Roundtable received the communication.

3.3. Proposed Human Rights Reforms

Communication (August 28, 2006) from the Attorney General, Michael Bryant, advising that any proposals for amendments to Bill 107 may be brought forward to the Committee which is holding public hearings on the Bill; and that specific proposals for amendments may be brought forward in writing by August 31, 2006.

The Chair, Councillor Mihevc, presented a verbal update regarding a response to the proposed Human Rights reforms and presented a draft copy of the response (September 1, 2006) addressed to the Standing Committee on Social Justice. In addition, Roundtable Members were requested to submit any comments to the Councillor's Office within one week, for subsequent submission to the Standing Committee on Social Justice.

Minute 3.3

Action:

The Roundtable:

- (1) endorsed the communication (September 1, 2006) from the Chair, Councillor Mihevc, to the Standing Committee on Social Justice regarding Bill 107 – the proposed Human Rights Amendment Act; and*
- (2) requested all members wishing to submit comments or proposals for amendments to Bill 107, to forward same to the Office of Councillor Mihevc by September 11, 2006.*

3.4. Roundtable Progress Report

Communication (September 1, 2006) from the Chair, Roundtable on Access, Equity and Human Rights to the Policy and Finance Committee, recommending that the progress report be accepted by the Policy and Finance Committee and forwarded to City Council.

The Chair, Councillor Mihevc, will presented a verbal update on the status of the Roundtable on Access, Equity and Human Rights.

Minute 3.4

Action:

The Roundtable received the communication.

3.5 Status of the “Equity Lens” Project

Report (August 29, 2006) from the City Manager, Shirley Hoy, to the Policy and Finance Committee, reporting on a pilot project to test the implementation of an Equity Lens and Equity Impact Statement in the City of Toronto, and recommending that:

- (1) a one year pilot project be undertaken as outlined in this report to test the application of the Equity Lens and Equity Impact Statement recommended by the Roundtable on Access, Equity and Human Rights;
- (2) the results of the pilot be reported to council at the end of the pilot period; and
- (3) the appropriate City Officials be authorized and directed to take the necessary action to give effect thereto.

The Chair, Councillor Mihevc, presented a verbal update regarding the status of the “Equity Lens” Project.

Minute 3.5

Action:

The Roundtable received the report.

Adjournment

The Chair, Councillor Mihevc, expressed thanks and appreciation to the Members of the Roundtable for their work and for being part of the Roundtable. He also expressed thanks and appreciation to the staff in the Diversity Management and Community Engagement Office for their project leadership, facilitation and co-ordinating expertise.

The Roundtable adjourned its meeting at 6:45 p.m.

Chair