Authority: Executive Committee Item EX.11.2, adopted as amended, by City of Toronto Council on December 17 and 18, 2019

CITY OF TORONTO

BY-LAW 1792-2019

To Amend City of Toronto Municipal Code Chapter 441, Fees and Charges, and Chapter 849, Water and Sewage Services and Utility Bill, to reflect the new water and wastewater consumption rates to be charged to metered and flat rate consumers and the water and wastewater service fees and charges, to set the water rebate for low-income seniors and low-income persons with disabilities, and to reflect changes to the eligibility criteria for utility billing adjustments to water accounts for uncontrollable and unexplainable consumption increases.

Whereas authority is given to Council to pass this by-law pursuant to subsections 8 (1) and (2) and section 259 of the City of Toronto Act, 2006; and

Whereas section 259 of the City of Toronto Act, 2006 provides that the City may pass by-laws imposing fees or charges on persons for services or activities provided or done by or on behalf of it; and

Whereas City Council, through its annual budget process, at its meeting of December 17 and 18, 2019 approved the new water and wastewater consumption rates to be charged to metered and flat rate consumers, and the water and wastewater service fees and charges, all effective January 1, 2020, public notice having been given; approved the water rebate for eligible low-income seniors and low-income persons with disabilities, effective January 1, 2020; and approved the addition of certain eligibility criteria for utility billing adjustments to water accounts for uncontrollable and unexplainable consumption increases; and

Whereas Chapter 441 of the City of Toronto Municipal Code is the codified consolidated user fee By-law for the City of Toronto ("Municipal Code Chapter 441"); and

Whereas Chapter 849 of the City of Toronto Municipal Code is the Water and Sewage Services and Utility Bill By-law for the City of Toronto ("Municipal Code Chapter 849"); and

Whereas it is necessary to amend these various Municipal Code Chapters to reflect Council's decision, at its meeting of December 17 and 18, 2019;

The Council of the City of Toronto enacts:

- 1. Appendix D Schedule 1, Water and Wastewater Consumption Rates, of Chapter 441, Fees and Charges, Ref. No. items 1-46, inclusive, is deleted in its entirety and replaced with Schedule A to this By-law.
- 2. Appendix D Schedule 2, Water Services, Chapter 441, Fees and Charges, Ref. No. items 1-47, inclusive, is deleted in its entirety and replaced with Schedule B to this By-law.

- 3. Appendix D Schedule 3, Wastewater Services, of Chapter 441, Fees and Charges, Ref. No. items 1.1-26 inclusive, is deleted in its entirety and replaced with Schedule C to this By-law.
- 4. Subsection 849-14.5D of Chapter 849, Water and Sewage Services and Utility Bill, is amended by deleting "\$1.1864/per cubic metre" and replacing it with "\$1.2221/per cubic metre" so that the section reads as follows:
 - D. In any year, or eligible portion thereof, the water rebate or credit rate shall be calculated by the difference in the Block 1 Rate and Block 2 Rate, such rates being based on 'paid on or before the due date', applicable for the year or portion thereof in which the water rebate is being applied for, and such water rebate shall be at the rate of \$1.2221/per cubic metre, or such other rate in other years as may be determined by City Council from time to time.
- 5. Section 849-26, Definitions of Chapter 849, Water and Sewage Services and Utility Bill, is amended by deleting the definition of "CUSTOMER" in its entirety and replacing it with the following
 - CUSTOMER For the purposes of §§ 849-31F and 849-31G, is an owner with a water account for which the subject property is classified within the residential property tax class and, in respect to the prior receipt of an adjustment for the subject property, includes another occupant of the household.
- 6. Subsections 849-31F and 849-31G of Chapter 849, Water and Sewage Services and Utility Bill, are amended by deleting them in their entirety and replacing them with the following:
 - F. Despite § 849-31D, in the event the Controller determines that a customer is subject to an unexplained consumption increase, the Controller may adjust the customer's water account for the subject billing period to an amount based on the historical average consumption for the same or a similar property during a similar period of time, provided that:
 - (a) the customer has not previously received an adjustment under § 849-31F or § 849-31G;
 - (b) the customer resides and has resided at the property for a minimum of one year immediately preceding the consumption event and the customer's request for an adjustment under this provision; and
 - (c) the property is not tenanted.
 - G. Despite § 849-31D, in the event the Controller determines that a customer is subject to an uncontrollable consumption increase and payment of the uncontrollable consumption increase would result in an undue financial hardship for the customer, the Controller may adjust the customer's water account for the subject billing period to an amount based on the historical average consumption for the same or a similar property during a similar period of time, provided that:

- (a) the customer is a low income person;
- (b) the customer has not previously received an adjustment under § 849-31F or § 849-31G;
- (c) the customer resides and has resided at the property for a minimum of one year immediately preceding the consumption event and the customer's request for an adjustment under this provision; and
- (d) the property is not tenanted.
- 7. (1) Subject to Subsection (2) below, this By-law comes into force on January 1, 2020.
 - (2) The amendments, as enacted by Sections 5 and 6, come into force upon enactment of this By-law.

Enacted and passed on December 18, 2019.

Frances Nunziata, Speaker Ulli S. Watkiss, City Clerk

(Seal of the City)

	Appendi		III		IV	V
Ref. No.	Service	Fee Description	Fee Basis	Fee Paid After Due Date	Fee Paid On/Before Due Date	Annual Adj.
1	Metered Water Consumers	Block 1 Domestic - Use General Water Service Rate Applicable to all consumers of water, including the first 5,000 cubic metres per year (m3/per year) consumed by industrial users	Per cubic metre - (\$/m3)	\$4.2878	\$4.0735	No
2	Metered Water Consumers	Block 2 - Industrial Process - Use Service Rate - Applicable to industrial process use for eligible property or portions of property and is applicable to volume of water consumed over 5,000 cubic metres per year (m3/per year) of such use	Per cubic metre - (\$/m3)	\$3.0014	\$2.8514	No
3	Flat Rate Residential Consumers - Former City of Toronto	Dwelling house rate	Per Room;Per Annum,	\$63.68 \$394.05 Minimum annual charge	\$60.50\$374.3 5 Minimum annual charge	No
4	Flat Rate Residential Consumers - Former City of Toronto	Rooming house rate	Per Room, Per Annum	\$123.16	\$117.01	No
5	Flat Rate Residential Consumers - Former City of Toronto	Basins	Each	\$123.16	\$117.01	No
6	Flat Rate Residential Consumers - Former City of Toronto	Baths	Each	\$123.16	\$117.01	No
7	Flat Rate Residential Consumers - Former City of Toronto	Bidets	Each	\$123.16	\$117.01	No
8	Flat Rate Residential Consumers - Former City of Toronto	Saunas connected to water or drains	Each	\$123.16	\$117.01	No
9	Flat Rate Residential Consumers - Former City of Toronto	Shower baths	Not attached to bath tub - Each	\$123.16	\$117.01	No

	1	II	III	1	V	V
Ref. No.	Service	Fee Description	Fee Basis	Fee Paid After Due Date	Fee Paid On/Before Due Date	Annual Adj.
10	Flat Rate Residential Consumers - Former City of Toronto	Sinks	Sinks - Each	\$123.16	\$117.01	No
11	Flat Rate Residential Consumers - Former City of Toronto	Urinals	Self-acting - Each	\$146.33	\$139.02	No
12	Flat Rate Residential Consumers - Former City of Toronto	Water Closets	Self Acting - Each	\$196.67	\$186.84	No
13	Flat Rate Residential Consumers - Former City of Toronto	Laundry Tubs	For pair of tubs (in one fixture)	\$123.16	\$117.01	No
14	Flat Rate Residential Consumers - Former City of Toronto	Laundry Tubs	For single or additional tub - Each	\$73.20	\$69.54	No
15	Flat Rate Residential Consumers - Former City of Toronto	Washing Machine	Each	\$123.16	\$117.01	No
16	Flat Rate Non- Residential Consumers - Former City of Toronto	Factories, office buildings, stores, garages, warehouses and similar places of business	Per Flat - Per Annum	\$196.53	\$186.71	No
17	Flat Rate Non- Residential Consumers - Former City of Toronto	Private hospitals, rest homes, schools, fraternity houses, clubs, hotels and similar places	Per room - Per Annum	\$111.80	\$106.21	No
18	Flat Rate Non- Residential Consumers - Former City of Toronto	Basins	Each	\$244.63	\$232.40	No
19	Flat Rate Non- Residential Consumers - Former City of Toronto	Baths	Each	\$244.63	\$232.40	No
20	Flat Rate Non- Residential Consumers - Former City of Toronto	Bidets	Each	\$244.63	\$232.40	No

	I	II	III	I	IV	V
Ref. No.	Service	Fee Description	Fee Basis	Fee Paid After Due Date	Fee Paid On/Before Due Date	Annual Adj.
21	Flat Rate Non- Residential Consumers - Former City of Toronto	Saunas connected to water or drains	Each	\$244.63	\$232.40	No
22	Flat Rate Non- Residential Consumers - Former City of Toronto	Shower Baths	Not attached to bath tub - Each	\$244.63	\$232.40	No
23	Flat Rate Non- Residential Consumers - Former City of Toronto	Sinks	Each	\$244.63	\$232.40	No
24	Flat Rate Non- Residential Consumers - Former City of Toronto	Urinals	Self-acting - Each	\$292.42	\$277.80	No
25	Flat Rate Non- Residential Consumers - Former City of Toronto	Water Closets	Self Acting - Each	\$391.17	\$371.62	No
26	Flat Rate Non- Residential Consumers - Former City of Toronto	Laundry Tubs	For pair of tubs (in one fixture)	\$244.63	\$232.40	No
27	Flat Rate Non- Residential Consumers - Former City of Toronto	Laundry Tubs	For single or additional tub - Each	\$123.16	\$117.01	No
28	Flat Rate Non- Residential Consumers - Former City of Toronto	Washing Machines	Each	\$244.63	\$232.40	No
29	Flat Rate Consumers - Former City of Toronto	Baptistries	Each	\$82.64	\$78.51	No
30	Flat Rate Consumers - Former City of Toronto	Barber shop or beauty parlour	Each	\$244.63	\$232.40	No
31	Flat Rate Consumers - Former City of Toronto	Church buildings used as a place of worship	Each for any such fixture in a church building so used coming within rows 18- 30	Variable	Variable	No

	1	II	III	1	V	V
Ref. No.	Service	Fee Description	Fee Basis	Fee Paid After Due Date	Fee Paid On/Before Due Date	Annual Adj.
32	Flat Rate Consumers - Former City of Toronto	Dental Fountains	Each	\$606.80	\$576.46	No
33	Flat Rate Consumers - Former City of Toronto	Commercial dish washers	Each	\$487.42	\$463.05	No
34	Flat Rate Consumers - Former City of Toronto	Drinking Fountains	Each	\$244.63	\$232.40	No
35	Flat Rate Consumers - Former City of Toronto	Fountains	For 1.6mm orifice or less, each per season	\$391.17	\$371.62	No
36	Flat Rate Consumers - Former City of Toronto	Fountains	All others, each per person	\$1,556.18	\$1,478.38	No
37	Flat Rate Consumers - Former City of Toronto	Materials used in buildings or in alterations or repairs to buildings and other construction work	Bricks per 1,000	\$4.18	\$3.98	No
38	Flat Rate Consumers - Former City of Toronto	Materials used in buildings or in alterations or repairs to buildings and other construction work	Other masonry, including concrete blocks, tiles, and similar materials, on basis of equivalent number of bricks to replace same, per 1,000 bricks	\$4.18	\$3.98	No
39	Flat Rate Consumers - Former City of Toronto	Materials used in buildings or in alterations or repairs to buildings and other construction work	Plastering per 1,000 sq. yd	\$147.16	\$139.81	No
40	Flat Rate Consumers - Former City of Toronto	Materials used in buildings or in alterations or repairs to buildings and other construction work	Per cubic yd - Concrete	\$10.21	\$9.70	No
41	Flat Rate Consumers - Former City of Toronto	Materials used in buildings or in alterations or repairs to buildings and other construction work	Minimum rate for each building or for repairs or alterations, where any of the above material is used	\$49.10	\$46.65	No
42	Flat Rate Consumers - Former City of Toronto	Photographic washing tanks	Each	\$244.63	\$232.40	No

City of Toronto By-law 1792-2019

Schedule A TORONTO MUNICIPAL CODE CHAPTER 441, FEES AND CHARGES

	1	II	III	I	V	V
Ref. No.	Service	Fee Description	Fee Basis	Fee Paid After Due Date	Fee Paid On/Before Due Date	Annual Adj.
43	Flat Rate Consumers - Former City of Toronto	Wash racks	Each	\$1,215.27	\$1,154.51	No
44	Unmetered Consumers - Former City of Etobicoke	Residential and commercial rates, Flat rate, Single family	Tri-annual	\$401.81	\$381.72	No
45	Unmetered Consumers - Former City of Etobicoke	Hydro substations	Tri-annual	\$289.03	\$274.58	No
46	Unmetered Consumers - Former City of Etobicoke	Building water and sewer service rates; not metered up to three months not refundable	Each	\$854.80	\$812.06	No

Appendix D - Schedule 2, Water Services

	I	II	Ш	IV	V	VI
Ref. No.	Service	Fee Description	Category	Fee Basis	Fee	Annual Adj.
1	Revenue - Distribution & Collection	Installing 19 mm New Residential Water Service and Meter	Full Cost Recovery	Flat fee per connection	\$4,863.57	No
2	Revenue - Distribution & Collection	Installing 25 mm New Residential Water Service and Meter	Full Cost Recovery	Flat fee per connection	\$5,635.39	No
4	Revenue - Distribution & Collection	New non-Residential water service of any size or Residential Water Service greater than 25 mm	Full Cost Recovery	Actual cost per connection	variable	No
5	Revenue - Distribution & Collection	Disconnection Fee for any residential water service less than or equal to 25 mm	Full Cost Recovery	Flat fee per disconnection	\$1,437.92	No
6	Revenue - Distribution & Collection	Disconnection of Non- Residential of any size / Residential Water Service greater than 25 mm	Full Cost Recovery	Actual cost per disconnection	variable	No
9	Revenue - Distribution & Collection	Metered water provided to construction sites	City Policy	Consumption per cubic metre	Block 1 Water rate	No
11	Revenue - Distribution & Collection	Fire hydrant Permit	Full Cost Recovery	Flat Fee	\$182.17	No
12	Revenues - Customer and Technical Support	Water meter accuracy test ; Meter less than or equal to 50mm - No Chamber - applied if meter does not over-register	Full Cost Recovery	Flat Fee	\$182.17	No
13	Revenue - Distribution & Collection	Water turn off fee for demolition; (disconnection of old water service not included)	Full Cost Recovery	Flat Fee	\$91.03	No
14	Revenue Services (Finance)	Cost of water consumption from last water meter reading to the date of disconnection of service	Full Cost Recovery	Per cubic metre	Block 1 Water rate	No
15	Revenue - Distribution & Collection	Water Turn-off or Turn-on	Full Cost Recovery	Each Turn-off or Turn- on	\$91.03	No
15.1	Revenue - Distribution & Collection	Single Service call Turn-off and Turn-on within 30 min	Full Cost Recovery	Turn-off and Turn-on Service within 30 min	\$91.03	No
17	Revenue - Distribution & Collection	Conduct fire hydrant flow test	Full Cost Recovery	Per Flow Test	\$303.68	No
18	Revenue - Distribution & Collection	Unmetered water from each unmetered hydrant- less than or equal to 50 cubic metre	City Policy	Per 50 cubic metre	50 cubic metre @ Block 1 Water rate	No

Appendix D - Schedule 2, Water Services

Revenue - Customer and Technical Support Customer and Technical Support		1	II	III	IV	V	VI
Distribution & Collection 20 Revenue - Distribution & Collection of water at excavation sites in case of Distribution & Collection 21 Revenue - Customer and Technical Support 22 Revenue - Distribution & Collection 23 Revenue - Distribution & Collection 24 Revenue - Distribution & Collection 25 Revenue - Distribution & Collection 26 Revenue - Distribution & Collection 27 Revenue - Distribution & Collection 28 Revenue - Customer and Technical Support 29 Revenue - Customer and Technical Support 20 Revenue - Customer and Technical Support 20 Revenue - Customer and Technical Support 20 Revenue - Customer and Technical Support 21 Revenue - Customer and Technical Support 22 Revenue - Customer and Technical Support 23 Revenue - Distribution & Collection 24 Revenue - Customer and Technical Support 25 Revenue - Distribution & Collection 26 Revenue - Distribution & Collection 27 Revenue - Distribution & Collection 28 Revenue - Distribution & Collection 29 Revenue - Distribution & Collection 20 Revenue - Distribution & Collection 20 Revenue - Distribution & Collection 20 Revenue - Distribution & Collection 21 Revenue - Distribution & Collection 22 Revenue - Distribution & Collection 23 Revenue - Distribution & Collection 24 Revenue - Distribution & Collection 25 Revenue - Distribution & Collection 26 Revenue - Distribution & Collection 27 Revenue - Distribution & Collection 28 Revenue - Distribution & Collection 29 Revenue - Relocation of Water Meter Recovery 20 Revenues - Relocation of Structions around fire hydrants 20 Deposit for estimated cost of service 21 Revenues - Distribution & Collection 22 Revenues - Revenues - Revenues of obstructions around fire hydrants 23 Revenues - Distribution & Collection 24 Revenues - Distribution & Collection 25 Revenues - Revenues - Revenues of residential water service 19 mm to 25 mm Recovery 26 Revenues - Revenue		Service		Category		Fee	
Distribution & excavation sites in case of dispute dispute dispute dispute and Technical Support order not complied Technical Support order not complied Technical Support order not complied Recovery relocation 22 Revenue - Distribution & Collection 23 Revenue - Distribution & Collection 24 Revenue - Distribution & Collection 25 Revenue - Customer and Technical Support relocation 26 Revenue - Customer and Technical Support relocation 27 Revenue - Customer and Technical Support relocation 28 Revenue - Customer and Technical Support relocation 29 Revenue - Customer and Technical Support relocation 20 Revenue - Customer and Technical Support relocation 21 Revenue - Customer and Technical Support relocation 22 Revenue - Customer and Technical Support replacement, removal of water meter; 1 turn on, 1 turn off 29 Revenue - Distribution & Collection 20 Revenue - Deposit for estimated cost of service 21 Revenue - Distribution & Collection 22 Revenue - Deposit for estimated cost of service 23 Revenue - Distribution & Collection 24 Revenue - Distribution & Collection 25 Revenue - Distribution & Collection 26 Revenue - Distribution & Collection 27 Revenue - Distribution & Collection 28 Revenue - Distribution & Collection 29 Revenues - Relocation of Water Meter 20 Revenues - Distribution & Collection 20 Revenues - Distribution & Collection 21 Revenues - Distribution & Collection 22 Revenues - Distribution & Collection 23 Revenues - Distribution & Collection 24 Revenues - Distribution & Collection 25 Revenues - Reuse of residential water 26 Distribution & Collection 27 Revenues - Revenues - Reuse of residential water 28 Revenues - Reuse of residential water 29 Revenues - Reuse of residential water 20 Revenues - Reuse of residential water 21 Revenues - Reuse of residential water 22 Revenues - Reuse of residential water 23 Revenues - Reuse of residential water 24 Revenues - Reuse of residential water 25 Revenue	19	Distribution &					No
Customer and Technical Support Recovery	20	Distribution &	excavation sites in case of			Variable	No
Distribution & Collection 23 Revenue - Distribution & Collection 24 Revenues - Customer and Technical Support 25 Revenue - Distribution & Collection 26 Revenue - Customer and Technical Support 27 Revenue - Distribution & Collection 28 Revenue - Customer and Technical Support 29 Revenue - Distribution & Collection 20 Revenue - Distribution & Collection 20 Revenue - Distribution & Collection 21 Revenue - Distribution & Collection 22 Revenue - Distribution & Collection 30 Revenue - Distribution & Collection 31 Revenue - Distribution & Collection 32 Revenue - Distribution & Collection 33 Revenues - Distribution & Collection 34 Revenue - Distribution & Collection 35 Revenue Services 36 Revenue Services Water Openial Final Reading Revenue Services Water Consumption Recovery Reco	21	Customer and			Flat Rate	\$60.68	No
Distribution & due to damage or loss Collection 24 Revenues - Customer and Technical Support 25 Revenues - Customer and Technical Support 26 Revenue - Customer and Technical Support 27 Revenue - Unmetered water - general Olection 28 Revenue - Distribution & Collection 29 Revenue - Customer and Distribution & Collection 29 Revenues - Customer & Technical Support 30 Revenues - Distribution & Collection 31 Revenues - Distribution & Collection 31 Revenues - Distribution & Collection 32 Revenue - Distribution & Collection 33 Revenues - Distribution & Collection 34 Revenues - Distribution & Collection 35 Revenues - Reuse of residential water - general Full Cost Recovery 36 Revenue Services Actual Cost Variable No No No No Revenues - Distribution & Collection No No No No No No No No No	22	Distribution &	Relocate water hydrant			Variable	No
Customer and Technical Support hardware and flanges 25 Revenues - Customer and Technical Support hardware and flanges 26 Revenues - Customer and Technical Support hardware and flanges 27 Revenue - Unmetered water - general polistribution & or use of non-City supplied meter 28 Revenue - Deposit for estimated cost Collection 29 Revenues - Customer & Technical Support 30 Revenues - Distribution & around fire hydrants Collection 31 Revenues - Damage to Waterworks Collection 32 Revenues - Damage to Waterworks Collection 33 Revenues - Reuse of residential water service 19 mm to 25 mm Collection 35 Revenue Services Water Special/Final Reading Revenue Services Water Special/Final Reading Reading Revenues - Full Cost Recovery Recovery Full Cost Recovery Full Cost Recovery Actual Cost Variable No No Recovery Recovery Per Service to be \$303.44 No reused \$303.44 No Recovery Full Cost Recovery	23	Distribution &				variable	No
Customer and Technical Support replacement, removal of water meter; 1 turn on, 1 turn off 27 Revenue - Distribution & Collection meter 28 Revenue - Deposit for estimated cost of service 29 Revenues - Customer & Technical Support 30 Revenues - Distribution & Collection 31 Revenues - Distribution & Collection 31 Revenues - Distribution & Collection 32 Revenues - Distribution & Collection 33 Revenues - Distribution & Collection 34 Revenues - Distribution & Collection 35 Revenues - Distribution & Collection 36 Revenue Services 27 Revenues - Distribution & Collection 37 Revenues - Distribution & Collection 38 Revenues - Distribution & Collection 39 Revenues - Distribution & Collection 30 Revenues - Distribution & Collection 31 Revenues - Distribution & Collection 32 Revenues - Distribution & Collection 33 Revenues - Distribution & Collection 34 Revenues - Distribution & Collection 35 Revenue Services 36 Revenue Services 37 Revenue Services 38 Revenue Services 39 Revenue Services 30 Revenue Services 30 Revenue Services 31 Revenue Services 32 Revenue Services 33 Revenue Services 34 Revenue Services 35 Revenue Services 36 Revenue Services 37 Revenue Services 38 Revenue Services 39 Revenue Services 30 Revenue Services 30 Revenue Services 31 Revenue Services 32 Revenue Services 33 Revenue Services 34 Revenue Services 35 Revenue Services 36 Revenue Services 37 Revenue Services 37 Revenue Services 38 Revenue Services 39 Revenue Services 39 Revenue Services 30 Revenue Services 30 Revenue Services 31 Revenue Services 32 Revenue Services 33 Revenue Services 34 Revenue Services 35 Revenue Services 36 Revenue Services 37 Revenue Services 38 Revenue Services 39 Revenue Services 30 Revenue Services 30 Revenue Services 31 Revenue Services 32 Revenue Services 33 Revenue Services 34 Revenue Services 35 Revenue Services 36 Revenue Services 37 Revenue Services 38 Revenue Services 39 Revenue Services 30 Revenue Services 30 Revenue Services 30 Revenue Services 30	24	Customer and	connection fittings,		Actual Cost	variable	No
Distribution & or use of non-City supplied meter cubic metre crobic me	25	Customer and	Activation Fee: includes replacement, removal of water meter; 1 turn on, 1		Flat Fee	\$233.60	No
Distribution & Collection 29 Revenues - Customer & Technical Support 30 Revenues - Distribution & Collection 31 Revenues - Distribution & Collection 32 Revenues - Distribution & Collection 33 Revenues - Distribution & Collection 34 Revenues - Distribution & Collection 35 Revenues - Distribution & Collection 36 Revenues - Distribution & Recovery 27 Revenues - Distribution & Collection 38 Revenues - Distribution & Recovery 28 Revenues - Distribution & Collection 39 Revenues - Distribution & Reuse of residential water service 19 mm to 25 mm Recovery 30 Revenue Services Administrative fee to reflect a change in ownership on an existing utility account 30 Revenue Services Water Special/Final Reading 30 Revenue Services Water Consumption 31 Revenue Services Water Consumption 32 Revenue Services Water Consumption 33 Revenue Services Water Consumption 34 Revenue Services Water Consumption 35 Revenue Services Water Consumption 36 Revenue Services Water Consumption 37 Revenue Services Water Consumption 38 Revenue Services Water Consumption 40 Recovery Request	27	Distribution &	or use of non-City supplied		consumption per		No
Customer & Technical Support 30 Revenues - Removal of obstructions around fire hydrants Stribution & Collection 31 Revenues - Distribution & Collection 32 Revenues - Distribution & Collection 33 Revenues - Distribution & Collection 34 Revenues - Distribution & Collection 35 Revenue Services Administrative fee to reflect a change in ownership on an existing utility account 36 Revenue Services Water Special/Final Reading Recovery Re	28	Distribution &			Actual cost	variable	No
Distribution & around fire hydrants Recovery 31 Revenues - Damage to Waterworks Distribution & Collection 32 Revenues - Reuse of residential water Service 19 mm to 25 mm Collection 33 Revenue Services Administrative fee to reflect a change in ownership on an existing utility account 35 Revenue Services Water Special/Final Reading Recovery Recovery Recovery Full Cost Per Service to be reused Full Cost Per ownership change \$39.97 Recovery Recovery Recovery Full Cost Per Customer \$17.13 No Recovery Request Recovery Full Cost Per Customer Request Full Cost Per Customer Services Full Cost Per Customer Request Full Cost Per Customer Services Full Cost Per Customer Request	29	Customer &	Relocation of Water Meter		Actual Cost	variable	No
Distribution & Recovery 32 Revenues - Reuse of residential water Distribution & Service 19 mm to 25 mm Collection 33 Revenue Services Administrative fee to reflect a change in ownership on an existing utility account 35 Revenue Services Water Special/Final Recovery Request 36 Revenue Services Water Consumption Recovery Recovery Request Recovery Recovery Request Full Cost Per Customer Recovery Request \$17.13 No	30	Distribution &			Actual Cost	variable	No
Distribution & service 19 mm to 25 mm Recovery reused 33 Revenue Services Administrative fee to reflect a change in ownership on an existing utility account 35 Revenue Services Water Special/Final Reading Full Cost Recovery Request 36 Revenue Services Water Consumption Full Cost For One Year \$45.70 No	31	Distribution &	Damage to Waterworks		Actual Cost	variable	No
a change in ownership on an existing utility account Recovery 35 Revenue Services Water Special/Final Reading Full Cost Per Customer Request 36 Revenue Services Water Consumption Full Cost For One Year \$45.70 No	32	Distribution &				\$303.44	No
Reading Recovery Request 36 Revenue Services Water Consumption Full Cost For One Year \$45.70 No	33	Revenue Services	a change in ownership on		Per ownership change	\$39.97	No
	35	Revenue Services				\$17.13	No
	36	Revenue Services			For One Year	\$45.70	No

Appendix D - Schedule 2, Water Services

	1	II	Ш	IV	V	VI
Ref. No.	Service	Fee Description	Category	Fee Basis	Fee	Annual Adj.
37	Revenue Services	Water Consumption Statements	Full Cost Recovery	For each subsequent year	\$28.56	No
38	Revenue Services	Returned Cheques	Full Cost Recovery	Per NSF Cheque	\$40.00	No
39	Revenue Services	Water Collection Field Visit	Full Cost Recovery	Per Field Visit	\$28.56	No
40	Revenues - Water Infrastructure Management	Administration of MECP Municipal drinking Water Licensing Program	Full Cost Recovery	per application	\$2,746.91	No
41	Revenue - Customer & Technical Support	Fee for lost or damaged automated meter reading transmitter	Full Cost Recovery	per location	\$102.55	No
42	Revenue - Customer & Technical Support	Manual water meter reading fee for consumers with water meters refusing installation of a new automatic water meter and associated meter reading equipment	Full Cost Recovery	Per visit	\$93.09	No
43	Revenue - Customer & Technical Support	Flat rate legacy fee, in addition to any existing water and wastewater flat rates charged, for residential flat rate consumers who refuse the installation of an automatic water meter and associated meter reading equipment	Full Cost Recovery	Per year	\$1,241.73	No
44	Revenue - Customer & Technical Support	Processing annual water supply backflow prevention device testing reports	Full Cost Recovery	Per report	\$56.61	No
45	Revenue - Distribution & Collection	Water Service Upgrade Fee - Lead Water Service Replacement Programs (19 mm to 25 mm upgrade only)	Full Cost Recovery	Flat fee per connection	\$552.96	No
46	Revenue - Distribution & Collection	Water Service Upgrade - Lead Water Service Replacement (greater than 25 mm upgrade)	Full Cost Recovery	Per connection	Actual Cost + 15% administrative fee	No
47	Revenue - Distribution & Collection	Metered water received at bulk water fill station(s)	Full Cost Recovery	Per cubic metre of water	Block 1 water rate	No

Appendix D - Schedule 3, Wastewater Services

	1	II	III	IV	V	VI
Ref. No.	Service	Fee Description	Category	Fee Basis	Fee	Annual Adj.
1.1	Revenues - Environment & Administration	Industrial Waste Surcharge - Biochemical Oxygen Demand (BOD) or Phenolics (4AAP)	Full Cost Recovery	Per Kilogram	\$0.64	No
1.2	Revenues - Environment & Administration	Industrial Waste Surcharge - Total Suspended Solids (TSS)	Full Cost Recovery	Per Kilogram	\$0.70	No
1.3	Revenues - Environment & Administration	Industrial Waste Surcharge - Total Phosphorus (TP)	Full Cost Recovery	Per Kilogram	\$2.24	No
1.4	Revenues - Environment & Administration	Industrial Waste Surcharge - Total Kjeldahl Nitrogen (TKN)	Full Cost Recovery	Per Kilogram	\$1.43	No
2	Revenues - Environment & Administration	Sewer Surcharge on private water	Full Cost Recovery	Per Cubic Metre	57% of Block 1 Water Rate	No
3	Revenues - Environment & Administration	Industrial Waste Surcharge Agreement or Permit where the anticipated total fees for one year or lesser term are \$ 500 or less calculated in accord with Ref. No. 1.1- 1.4 & 2 above, as applicable	Full Cost Recovery	Fixed Fee with Minimum	Calculated in accord with Ref. No. 1.1 - 1.4 above as applicable - \$500.00 minimum	No
3.1	Revenues - Environment & Administration	Sanitary DischargeAgreement or Permitwhere the anticipated total fees for one year or lesser term are \$20,000 or less calculated in accordance with Ref. No. 2 above	Full Cost Recovery	Fixed Fee with Minimum	Calculated in accord with Ref. No. 2 above - \$500.00 minimum	No
4	Revenues- Distribution & Collection	To install new residential sanitary sewer service connection in road allowance	Full Cost Recovery	Per Installation	\$12,165.26	No
5	Revenues- Distribution & Collection	To install new residential storm sewer service connection in road allowance	Full Cost Recovery	Per Installation	\$12,165.26	No
6	Revenues- Distribution & Collection	To disconnect residential sanitary sewer service connection in road allowance	Full Cost Recovery	Per Disconnection	\$1,501.36	No
7	Revenues- Distribution & Collection	To install new sanitary or storm or combined sewer service for industrial, commercial and institutional applicants	Full Cost Recovery	Actual Cost for Installation	Variable	No

Schedule C

TORONTO MUNICIPAL CODE CHAPTER 441, FEES AND CHARGES

Appendix D - Schedule 3, Wastewater Services

	1	II	III	IV	V	VI
Ref. No.	Service	Fee Description	Category	Fee Basis	Fee	Annual Adj.
8	Revenues- Distribution & Collection	To Disconnect existing sanitary / storm / combined sewer service connection for industrial, commercial and institutional applicants	Full Cost Recovery	Per Disconnection - Actual Cost	Variable	No
9	Revenues- Distribution & Collection	Removal of tree root blockage	Full Cost Recovery	Based on actual cost	Variable	No
10	Revenues- Distribution & Collection	Investigation and excavation of drain blockage	Full Cost Recovery	Based on actual cost	Variable	No
11	Revenues- Distribution & Collection	Spills Clean Up	Full Cost Recovery	Cost + Recovery from Discharger	Variable	No
12	Revenues- Distribution & Collection	Install New Sanitary or Storm Main in Street Allowance	Full Cost Recovery	Based on actual cost	Variable	No
14	Revenues - Environment & Administration	Hauled Sewage Discharge Rate	Full Cost Recovery	Per cubic metre	\$27.86	No
15	Revenues- Distribution & Collection	Inspection fee for the reuse of residential City sewer connection up to 150 mm in diameter	Full Cost Recovery	Per service to be reused	\$608.16	No
16	Revenues - Water Infrastructure Management	Technical Review by Toronto Water staff - Application to Toronto Water for exemption to permit the construction of a driveway sloped downwards towards a residential building.	Full Cost Recovery	Per application	\$1,822.77	No
17	Revenues - Water Infrastructure Management	Technical Review by Toronto Water staff - Application to Toronto Water for new connection or change or alteration to the existing storm connection, sanitary or water supply connection	Full Cost Recovery	Per application	\$364.32 minimum fee, additional \$89.86/hour for each hour after 4 hours to a maximum of \$1,822.77	No
18	Revenues - Water Infrastructure Management	Technical Review by Toronto Water staff - Application to Toronto Water for request to encroach within a City permanent or temporary easement (related to City water and sewer infrastructure)	Full Cost Recovery	Per application	\$364.32 minimum fee, additional \$89.86/hour for each hour after 4 hours to a maximum of \$1,822.77	No

Schedule C

TORONTO MUNICIPAL CODE CHAPTER 441, FEES AND CHARGES

Appendix D - Schedule 3, Wastewater Services

	I	II	Ш	IV	V	VI
Ref. No.	Service	Fee Description	Category	Fee Basis	Fee	Annual Adj.
19	Revenues - Water Infrastructure Management	Technical Review by Toronto Water staff - Application to Toronto Water for request to release from title a City easement (related to City water and sewer infrastructure)	Full Cost Recovery	Per application	\$364.32 minimum fee, additional \$89.86/hour for each hour after 4 hours to a maximum of \$1,822.77	No
20	Revenues - Environment & Administration	Initial fee for establishment of new industrial waste surcharge agreement	Full Cost Recovery	Per agreement	\$934.67	No
21	Revenues - Water Infrastructure Management	MECP Application Processing: to review new sewer engineering designs	Full Cost Recovery	per application (MECP cost)	\$1,100.00	No
22	Revenues - Water Infrastructure Management	MECP Application Processing: to review storm and sanitary pump stations, force mains and sanitary sewage detention chambers or oversized sewer designs	Full Cost Recovery	per application (MECP cost)	\$2,000.00	No
23	Revenues - Water Infrastructure Maangement	MECP Application Processing: to review stormwater management plans such as retention ponds, underground chamber designs	Full Cost Recovery	per application (MECP cost)	\$2,200.00	No
24	Revenues -Customer & Technical Support	Record search for Sewers by-law and water supply by- law compliance violation	Full Cost Recovery	per address or per water account	\$110.57	No
26	Revenues- Distribution & Collection	Closed circuit television inspections of sewage works potentially impacted by private construction in their vicinity, pre- and post-construction	Full Cost Recovery	Actual cost per inspection	Variable	No