

Authority: Executive Committee Item EX28.6,  
adopted as amended, by City of Toronto Council  
on December 15, 16 and 17, 2021

## CITY OF TORONTO

### BY-LAW 1062-2021

**To Amend City of Toronto Municipal Code Chapter 441, Fees and Charges, and Chapter 849, Water and Sewage Services and Utility Bill, to reflect the new water and wastewater consumption rates to be charged to metered and flat rate consumers and the water and wastewater service fees and charges, and to set the water rebate for low-income seniors and low-income disabled persons.**

Whereas authority is given to Council to pass this by-law pursuant to subsections 8 (1) and (2) and section 259 of the City of Toronto Act, 2006; and

Whereas section 259 of the City of Toronto Act, 2006 provides that the City may pass by-laws imposing fees or charges on persons for services or activities provided or done by or on behalf of it; and

Whereas City Council, through its annual budget process, at its meeting of December 15, 16 and 17, 2021 approved the new water and wastewater consumption rates to be charged to metered and flat rate consumers, and the water and wastewater service fees and charges, all effective January 1, 2022, public notice having been given; and approved the water rebate for eligible low-income seniors and low-income disabled persons, effective January 1, 2022; and

Whereas Chapter 441 of the City of Toronto Municipal Code is the codified consolidated user fee By-law for the City of Toronto ("Municipal Code Chapter 441"); and

Whereas Chapter 849 of the City of Toronto Municipal Code is the Water and Sewage Services and Utility Bill By-law for the City of Toronto ("Municipal Code Chapter 849"); and

Whereas it is necessary to amend these Municipal Code Chapters to reflect Council's decision, at its meeting of December 15, 16 and 17, 2021;

The Council of the City of Toronto enacts:

1. Appendix D – Schedule 1, Water and Wastewater Consumption Rates, of City of Toronto Municipal Code Chapter 441, Fees and Charges, Ref. No. items 1-46, inclusive, is deleted in its entirety and replaced with Schedule A to this By-law.
2. Appendix D – Schedule 2, Water Services, of City of Toronto Municipal Code Chapter 441, Fees and Charges, Ref. No. items 1-47, inclusive, is deleted in its entirety and replaced with Schedule B to this By-law.
3. Appendix D – Schedule 3, Wastewater Services, of City of Toronto Municipal Code Chapter 441, Fees and Charges, Ref. No. items 1.1-26 inclusive, is deleted in its entirety and replaced with Schedule C to this By-law.

4. Subsection 849-14.5D of the City of Toronto Municipal Code Chapter 849, Water and Sewage Services and Utility Bill, is amended by deleting "\$1.2404/per cubic metre " and replacing it with "\$1.2776/per cubic metre" so that the section reads as follows:
- D. In any year, or eligible portion thereof, the water rebate or credit rate shall be calculated by the difference in the Block 1 Rate and Block 2 Rate, such rates being based on 'paid on or before the due date', applicable for the year or portion thereof in which the water rebate is being applied for, and such water rebate shall be at the rate of \$1.2776/per cubic metre, or such other rate in other years as may be determined by City Council from time to time.
5. This By-law comes into force on January 1, 2022.

Enacted and passed on December 17, 2021.

Frances Nunziata,  
Speaker

John D. Elvidge,  
City Clerk

(Seal of the City)

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**SCHEDULE A  
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CHAPTER 441, FEES AND CHARGES**

**Appendix D - Schedule 1, Water & Wastewater Consumption Rates**

Ref. No.	I Service	II Fee Description	III Fee Basis	IV Fee Paid After Due Date	V Fee Paid On/Before Due Date	VI Annual Adj.
1	Metered Water Consumers	Block 1 Domestic - Use General Water Service Rate Applicable to all consumers of water, including the first 5,000 cubic metres per year (m3/per year) consumed by industrial users	Per cubic metre - (\$/m3)	\$4.4827	\$4.2586	No
2	Metered Water Consumers	Block 2 - Industrial Process - Use Service Rate - Applicable to industrial process use for eligible property or portions of property and is applicable to volume of water consumed over 5,000 cubic metres per year (m3/per year) of such use	Per cubic metre - (\$/m3)	\$3.1377	\$2.9809	No
3	Flat Rate Residential Consumers - Former City of Toronto	Dwelling house rate	Per Room; Per Annum	\$66.57; \$411.94 Minimum annual charge	\$63.24; \$391.35 Minimum annual charge	No
4	Flat Rate Residential Consumers - Former City of Toronto	Rooming house rate	Per Room; Per Annum	\$128.75	\$122.32	No
5	Flat Rate Residential Consumers - Former City of Toronto	Basins	Each	\$128.75	\$122.32	No
6	Flat Rate Residential Consumers - Former City of Toronto	Baths	Each	\$128.75	\$122.32	No
7	Flat Rate Residential Consumers - Former City of Toronto	Bidets	Each	\$128.75	\$122.32	No
8	Flat Rate Residential Consumers - Former City of Toronto	Saunas connected to water or drains	Each	\$128.75	\$122.32	No
9	Flat Rate Residential Consumers - Former City of Toronto	Shower baths	Not attached to bath tub - Each	\$128.75	\$122.32	No
10	Flat Rate Residential Consumers - Former City of Toronto	Sinks	Sinks - Each	\$128.75	\$122.32	No

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I Ref. No.	II Service	III Fee Description	IV Fee Basis	V Fee Paid After Due Date	VI Fee Paid On/Before Due Date	VII Annual Adj.
11	Flat Rate Residential Consumers - Former City of Toronto	Urinals	Self-acting - Each	\$152.97	\$145.33	No
12	Flat Rate Residential Consumers - Former City of Toronto	Water Closets	Self-acting - Each	\$205.60	\$195.32	No
13	Flat Rate Residential Consumers - Former City of Toronto	Laundry Tubs	For pair of tubs (in one fixture)	\$128.75	\$122.32	No
14	Flat Rate Residential Consumers - Former City of Toronto	Laundry Tubs	For single or additional tub - Each	\$76.52	\$72.70	No
15	Flat Rate Residential Consumers - Former City of Toronto	Washing Machine	Each	\$128.75	\$122.32	No
16	Flat Rate Non-Residential Consumers - Former City of Toronto	Factories, office buildings, stores, garages, warehouses and similar places of business	Per Flat - Per Annum	\$205.46	\$195.19	No
17	Flat Rate Non-Residential Consumers - Former City of Toronto	Private hospitals, rest homes, schools, fraternity houses, clubs, hotels and similar places	Per Room; Per Annum	\$116.87	\$111.03	No
18	Flat Rate Non-Residential Consumers - Former City of Toronto	Basins	Each	\$255.73	\$242.95	No
19	Flat Rate Non-Residential Consumers - Former City of Toronto	Baths	Each	\$255.73	\$242.95	No
20	Flat Rate Non-Residential Consumers - Former City of Toronto	Bidets	Each	\$255.73	\$242.95	No
21	Flat Rate Non-Residential Consumers - Former City of Toronto	Saunas connected to water or drains	Each	\$255.73	\$242.95	No
22	Flat Rate Non-Residential Consumers - Former City of Toronto	Shower Baths	Not attached to bath tub - Each	\$255.73	\$242.95	No

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Ref. No.	I Service	II Fee Description	III Fee Basis	IV Fee Paid After Due Date	Fee Paid On/Before Due Date	V Annual Adj.
23	Flat Rate Non-Residential Consumers - Former City of Toronto	Sinks	Each	\$255.73	\$242.95	No
24	Flat Rate Non-Residential Consumers - Former City of Toronto	Urinals	Self-acting - Each	\$305.69	\$290.41	No
25	Flat Rate Non-Residential Consumers - Former City of Toronto	Water Closets	Self-acting - Each	\$408.94	\$388.50	No
26	Flat Rate Non-Residential Consumers - Former City of Toronto	Laundry Tubs	For pair of tubs (in one fixture)	\$255.73	\$242.95	No
27	Flat Rate Non-Residential Consumers - Former City of Toronto	Laundry Tubs	For single or additional tub - Each	\$128.75	\$122.32	No
28	Flat Rate Non-Residential Consumers - Former City of Toronto	Washing Machines	Each	\$255.73	\$242.95	No
29	Flat Rate Consumers - Former City of Toronto	Baptistries	Each	\$86.38	\$82.07	No
30	Flat Rate Consumers - Former City of Toronto	Barber shop or beauty parlour	Each	\$255.73	\$242.95	No
31	Flat Rate Consumers - Former City of Toronto	Church buildings used as a place of worship	Each for any such fixture in a church building so used coming within rows 18-30	Variable	Variable	No
32	Flat Rate Consumers - Former City of Toronto	Dental Fountains	Each	\$634.36	\$602.65	No
33	Flat Rate Consumers - Former City of Toronto	Commercial dish washers	Each	\$509.55	\$484.08	No
34	Flat Rate Consumers - Former City of Toronto	Drinking Fountains	Each	\$255.73	\$242.95	No
35	Flat Rate Consumers - Former City of Toronto	Fountains	For 1.6mm orifice or less, each per season	\$408.94	\$388.50	No

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I Ref. No.	II Service	III Fee Description	IV Fee Basis	V Fee Paid After Due Date	VI Fee Paid On/Before Due Date	VII Annual Adj.
36	Flat Rate Consumers - Former City of Toronto	Fountains	All others, each per person	\$1,626.90	\$1,545.56	No
37	Flat Rate Consumers - Former City of Toronto	Materials used in buildings or in alterations or repairs to buildings and other construction work	Bricks per 1,000	\$4.36	\$4.15	No
38	Flat Rate Consumers - Former City of Toronto	Materials used in buildings or in alterations or repairs to buildings and other construction work	Other masonry, including concrete blocks, tiles, and similar materials, on basis of equivalent number of bricks to replace same, per 1,000 bricks	\$4.36	\$4.15	No
39	Flat Rate Consumers - Former City of Toronto	Materials used in buildings or in alterations or repairs to buildings and other construction work	Plastering per 1,000 sq. yd	\$153.83	\$146.14	No
40	Flat Rate Consumers - Former City of Toronto	Materials used in buildings or in alterations or repairs to buildings and other construction work	Per cubic yd - Concrete	\$10.66	\$10.13	No
41	Flat Rate Consumers - Former City of Toronto	Materials used in buildings or in alterations or repairs to buildings and other construction work	Minimum rate for each building or for repairs or alterations, where any of the above material is used	\$51.33	\$48.77	No
42	Flat Rate Consumers - Former City of Toronto	Photographic washing tanks	Each	\$255.73	\$242.95	No
43	Flat Rate Consumers - Former City of Toronto	Wash racks	Each	\$1,270.50	\$1,206.98	No
44	Unmetered Consumers - Former City of Etobicoke	Residential and commercial rates, Flat rate, Single family	Tri-Annual	\$420.06	\$399.06	No
45	Unmetered Consumers - Former City of Etobicoke	Hydro substations	Tri-Annual	\$302.16	\$287.06	No
46	Unmetered Consumers - Former City of Etobicoke	Building water and sewer service rates; not metered up to three months not refundable	Each	\$893.63	\$848.95	No

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**SCHEDULE B  
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**Appendix D - Schedule 2, Water Services**

I	II	III	IV	V	VI	
Ref. No.	Service	Fee Description	Category	Fee Basis	Fee	Annual Adj.
1	Revenue - Distribution & Collection	Installing 19 mm New Residential Water Service and Meter	Full Cost Recovery	Flat fee per connection	\$5,070.97	No
2	Revenue - Distribution & Collection	Installing 25 mm New Residential Water Service and Meter	Full Cost Recovery	Flat fee per connection	\$5,875.70	No
4	Revenue - Distribution & Collection	New non-Residential water service of any size or Residential Water Service greater than 25 mm	Full Cost Recovery	Actual Cost per Connection	Variable	No
5	Revenue - Distribution & Collection	Disconnection Fee for any residential water service less than or equal to 25 mm	Full Cost Recovery	Flat fee per disconnection	\$1,499.24	No
6	Revenue - Distribution & Collection	Disconnection of Non-Residential of any size / Residential Water Service greater than 25 mm	Full Cost Recovery	Per Disconnection - Actual Cost	Variable	No
9	Revenue - Distribution & Collection	Metered water provided to construction sites	City Policy	Consumption per cubic metre	Block 1 Water rate	No
11	Revenue - Customer & Technical Support	Fire hydrant Permit	Full Cost Recovery	Flat Fee	\$189.94	No
12	Revenue - Customer & Technical Support	Water meter accuracy test ; Meter less than or equal to 50mm - No Chamber - applied if meter does not over-register	Full Cost Recovery	Flat Fee	\$189.94	No
13	Revenue - Customer & Technical Support	Water turn off fee for demolition; (disconnection of old water service not included)	Full Cost Recovery	Flat Fee	\$94.91	No
14	Revenue Services (Finance)	Cost of water consumption from last water meter reading to the date of disconnection of service	Full Cost Recovery	Per Cubic Metre	Block 1 Water rate	No
15	Revenue - Customer & Technical Support	Water Turn-off or Turn-on	Full Cost Recovery	Each Turn-off or Turn-on	\$94.91	No
15.1	Revenue - Customer & Technical Support	Single Service call Turn-off and Turn-on within 30 min	Full Cost Recovery	Turn-off and Turn-on Service within 30 min	\$94.91	No
17	Revenue - Customer & Technical Support	Conduct fire hydrant flow test	Full Cost Recovery	Per Flow Test	\$316.63	No
18	Revenue - Customer & Technical Support	Unmetered water from each unmetered hydrant- less than or equal to 50 cubic metre	City Policy	Per 50 cubic metre	50 cubic metre @ Block 1 Water rate	No

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Ref. No.	I Service	II Fee Description	III Category	IV Fee Basis	V Fee	VI Annual Adj.
19	Revenue - Customer & Technical Support	Metered water received at hydrant	Full Cost Recovery	Per cubic metre of water	Block 1 Water rate	No
20	Revenue - Distribution & Collection	Inspection of water at excavation sites in case of dispute	Full Cost Recovery	Actual Cost per Inspection	Variable	No
21	Revenue - Customer & Technical Support	Unregistered water each day order not complied	Full Cost Recovery	Flat Rate	\$63.27	No
22	Revenue - Distribution & Collection	Relocate water hydrant	Full Cost Recovery	Actual Cost per Relocation	Variable	No
23	Revenue - Distribution & Collection	Replacement of equipment due to damage or loss	Full Cost Recovery	Actual Replacement Costs	Variable	No
24	Revenue - Customer & Technical Support	Cost of meter, strainer, connection fittings, hardware and flanges	Full Cost Recovery	Actual Cost	Variable	No
25	Revenue - Customer & Technical Support	Annual Seasonal Meter Activation Fee : includes replacement; removal of water meter; 1 turn on, 1 turn off	Full Cost Recovery	Flat Fee	\$243.56	No
27	Revenue - Distribution & Collection	Unmetered water - general or use of non-City supplied meter	Full Cost Recovery	Estimated consumption per cubic metre	Block 1 Water rate	No
28	Revenue - Distribution & Collection	Deposit for estimated cost of service	Full Cost Recovery	Actual Cost	Variable	No
29	Revenue - Customer & Technical Support	Relocation of Water Meter	Full Cost Recovery	Actual Cost	Variable	No
30	Revenue - Distribution & Collection	Removal of obstructions around fire hydrants	Full Cost Recovery	Actual Cost	Variable	No
31	Revenue - Distribution & Collection	Damage to Waterworks	Full Cost Recovery	Actual Cost	Variable	No
32	Revenue - Distribution & Collection	Reuse of residential water service 19 mm to 25 mm	Full Cost Recovery	Per service to be reused	\$316.38	No
33	Revenue Services	Administrative fee to reflect a change in ownership on an existing utility account	Full Cost Recovery	Per ownership change	\$41.66	No
35	Revenue Services	Water Special/Final Reading	Full Cost Recovery	Per Customer Request	\$17.85	No
36	Revenue Services	Water Consumption Statements	Full Cost Recovery	For One Year	\$47.63	No
37	Revenue Services	Water Consumption Statements	Full Cost Recovery	For each subsequent year	\$29.77	No
38	Revenue Services	Returned Cheques	Full Cost Recovery	Per NSF Cheque	\$40.00	No



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Ref. No.	I Service	II Fee Description	III Category	IV Fee Basis	V Fee	VI Annual Adj.
39	Revenue Services	Water Collection Field Visit	Full Cost Recovery	Per Field Visit	\$29.77	No
40	Revenues - Water Infrastructure Management	Administration of MECP Municipal drinking Water Licensing Program	Full Cost Recovery	Per application	\$2,864.05	No
41	Revenue - Customer & Technical Support	Fee for lost or damaged automated meter reading transmitter	Full Cost Recovery	per location	\$106.93	No
42	Revenue - Customer & Technical Support	Manual water meter reading fee for consumers with water meters refusing installation of a new automatic water meter and associated meter reading equipment	Full Cost Recovery	Per visit	\$97.06	No
43	Revenue - Customer & Technical Support	Flat rate legacy fee, in addition to any existing water and wastewater flat rates charged, for residential flat rate consumers who refuse the installation of an automatic water meter and associated meter reading equipment	Full Cost Recovery	Per year	\$1,294.68	No
44	Revenue - Customer & Technical Support	Processing annual water supply backflow prevention device testing reports	Full Cost Recovery	per report	\$59.02	No
45	Revenue - Distribution & Collection	Water Service Upgrade Fee - Lead Water Service Replacement Programs (19 mm to 25 mm upgrade only)	Full Cost Recovery	Flat fee per connection	\$576.54	No
46	Revenue - Distribution & Collection	Water Service Upgrade - Lead Water Service Replacement (greater than 25 mm upgrade )	Full Cost Recovery	Per connection	Actual Cost + 15% administrative fee	No
47	Revenue - Distribution & Collection	Metered water received at bulk water fill station(s)	Full Cost Recovery	Per cubic metre of water	Block 1 water rate	No

**SCHEDULE C  
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**Appendix D - Schedule 3, Wastewater Services**

I Ref. No.	II Service	III Fee Description	IV Category	V Fee Basis	VI Fee	VII Annual Adj.
1.1	Revenues - Environment & Administration	Industrial Waste Surcharge - Biochemical Oxygen Demand (BOD) or Phenolics (4AAP)	Full Cost Recovery	Per Kilogram	\$0.64	No
1.2	Revenues - Environment & Administration	Industrial Waste Surcharge - Total Suspended Solids (TSS)	Full Cost Recovery	Per Kilogram	\$0.70	No
1.3	Revenues - Environment & Administration	Industrial Waste Surcharge - Total Phosphorus (TP)	Full Cost Recovery	Per Kilogram	\$2.24	No
1.4	Revenues - Environment & Administration	Industrial Waste Surcharge - Total Kjeldahl Nitrogen (TKN)	Full Cost Recovery	Per Kilogram	\$1.43	No
2	Revenues - Environment & Administration	Sewer Surcharge on private water	Full Cost Recovery	Per Cubic Metre	57% of Block 1 Water Rate	No
3	Revenues - Environment & Administration	Industrial Waste Surcharge Agreement or Permit where the anticipated total fees for one year or lesser term are \$ 500 or less calculated in accord with Ref. No. 1.1-1.4 & 2 above, as applicable	Full Cost Recovery	Fixed Fee with Minimum	Calculated in accord with Ref. No. 1.1 - 1.4 above as applicable - \$500.00 minimum	No
3.1	Revenues - Environment & Administration	Sanitary Discharge Agreement or Permit where the anticipated total fees for one year or lesser term are \$20,000 or less calculated in accordance with Ref. No. 2 above	Full Cost Recovery	Fixed Fee with Minimum	Calculated in accord with Ref. No. 2 above - \$500.00 minimum	No
4	Revenue - Distribution & Collection	To install new residential sanitary sewer service connection in road allowance	Full Cost Recovery	Per Installation	\$12,684.04	No
5	Revenue - Distribution & Collection	To install new residential storm sewer service connection in road allowance	Full Cost Recovery	Per Installation	\$12,684.04	No
6	Revenue - Distribution & Collection	To disconnect residential sanitary sewer service connection in road allowance	Full Cost Recovery	Per Disconnection	\$1,565.38	No
7	Revenue - Distribution & Collection	To install new sanitary or storm or combined sewer service for industrial, commercial and institutional applicants	Full Cost Recovery	Actual Cost for Installation	Variable	No

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I	II	III	IV	V	VI	
Ref. No.	Service	Fee Description	Category	Fee Basis	Fee	Annual Adj.
8	Revenue - Distribution & Collection	To Disconnect existing sanitary / storm / combined sewer service connection for industrial, commercial and institutional applicants	Full Cost Recovery	Per Disconnection - Actual Cost	Variable	No
9	Revenue - Customer & Technical Support	Removal of tree root blockage	Full Cost Recovery	Based on actual cost	Variable	No
10	Revenue - Customer & Technical Support	Investigation and excavation of drain blockage	Full Cost Recovery	Based on actual cost	Variable	No
11	Revenue - Distribution & Collection	Spills Clean Up	Full Cost Recovery	Cost + Recovery From Discharger	Variable	No
12	Revenue - Distribution & Collection	Install New Sanitary or Storm Main in Street Allowance	Full Cost Recovery	Based on actual cost	Variable	No
14	Revenues - Environment & Administration	Hauled Sewage Discharge Rate	Full Cost Recovery	Per Cubic Metre	\$27.86	No
15	Revenue - Distribution & Collection	Inspection fee for the reuse of residential City sewer connection up to 150 mm in diameter	Full Cost Recovery	Per service to be reused	\$634.09	No
16	Revenues - Water Infrastructure Management	Technical Review by Toronto Water staff - Application to Toronto Water for exemption to permit the construction of a driveway sloped downwards towards a residential building.	Full Cost Recovery	Per application	\$1,900.50	No
17	Revenues - Water Infrastructure Management	Technical Review by Toronto Water staff - Application to Toronto Water for new connection or change or alteration to the existing storm connection, sanitary or water supply connection	Full Cost Recovery	Per application	\$379.85 minimum fee, additional \$93.70/hour for each hour after 4 hours to a maximum of \$1900.50	No
18	Revenues - Water Infrastructure Management	Technical Review by Toronto Water staff - Application to Toronto Water for request to encroach within a City permanent or temporary easement (related to City water and sewer infrastructure)	Full Cost Recovery	Per application	\$379.85 minimum fee, additional \$93.70/hour for each hour after 4 hours to a maximum of \$1900.50	No

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**Appendix D - Schedule 3, Wastewater Services**

Ref. No.	I Service	II Fee Description	III Category	IV Fee Basis	V Fee	VI Annual Adj.
19	Revenues - Water Infrastructure Management	Technical Review by Toronto Water staff - Application to Toronto Water for request to release from title a City easement (related to City water and sewer infrastructure)	Full Cost Recovery	Per application	\$379.85 minimum fee, additional \$93.70/hour for each hour after 4 hours to a maximum of \$1900.50	No
20	Revenues - Environment & Administration	Initial fee for establishment of new industrial waste surcharge agreement	Full Cost Recovery	Per agreement	\$974.53	No
21	Revenues - Water Infrastructure Management	MECP Application Processing: to review new sewer engineering designs	Full Cost Recovery	per application (MECP cost)	\$1,100.00	No
22	Revenues - Water Infrastructure Management	MECP Application Processing: to review storm and sanitary pump stations, force mains and sanitary sewage detention chambers or oversized sewer designs	Full Cost Recovery	per application (MECP cost)	\$2,000.00	No
23	Revenues - Water Infrastructure Management	MECP Application Processing: to review stormwater management plans such as retention ponds, underground chamber designs	Full Cost Recovery	per application (MECP cost)	\$2,200.00	No
24	Revenue - Customer & Technical Support	Record search for Sewers by-law and water supply by-law compliance violation	Full Cost Recovery	per address or per water account	\$115.28	No
26	Revenue - Distribution & Collection	Closed circuit television inspections of sewage works potentially impacted by private construction in their vicinity, pre- and post-construction	Full Cost Recovery	Actual Cost per Inspection	Variable	No