

2005 MANAGEMENT LETTER – FOLLOW-UP REPORT

ERNST & YOUNG: AUDIT MANAGEMENT LETTER

#	RECOMMENDATION	MANAGEMENT RESPONSE	RESPONSIBILITY	STATUS	COMPLETION DATE
1	<u>IT Process: Program Change</u> We recommend that all changes to source programs should be processed through the more comprehensive change management process.	We concur. TTC's ITS Department is presently reviewing the Change Management Process to incorporate additional controls to ensure all Program Level Changes (minor code changes) are made through the Change Management Process.	J. Cannon	Implemented	August 2006

TORONTO TRANSIT COMMISSION

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OCTOBER 25, 2006

LEGEND

Choices for Status:	Status defined as:	Completion Date defined as:
Implemented	Action has been taken and the recommendation has been fully implemented [for a <i>one-time</i> or short-term item] or a change in the appropriate departmental/section procedures has been made [for <i>long-term</i> items that will continue as long as they are appropriate]	Month & year when the recommendation was fully implemented (eg in AUG05) or repetitive compliance was initiated (eg we started checking for X in JUL05 or we changed the process in SEP05)
Underway	Action is underway to develop and implement the recommendation but has yet to be completed	A forecast of the month & year when it is anticipated that an 'implemented' status will be achieved
Outstanding	Action has yet to be initiated to implement the recommendation	A forecast of the month & year when it is anticipated that an 'implemented' status will be achieved
No Action Required	No action is contemplated in regard to the recommendation	Not applicable