



## MEMORANDUM

2007 APR 20 P 12: 06

Date: April 18, 2007

To: Chair and Members of the Government Management Committee

Re: USE OF COLLECTION AGENCIES TO COLLECT 20 YEAR OLD  
PARKING TICKETS.....AT WHAT POINT DOES THE JUSTICE SYSTEM  
BECOME UNJUST?

I would like to appear before the committee to discuss this issue.

### Summary of Recommendations:

1. The city establish a statute of limitations of at least eight years on uncollected parking fines.
2. If necessary, the city approach the Minister of Municipal Affairs and Housing to amend the regulations to allow this to happen.
3. The questions raised by my comments on the March 16 briefing note from the manager of parking tag operations be referred to the Treasurer for a response and report back to the committee.
4. The city review its use of collection agencies, to collect parking tickets with a particular emphasis on:
  - a) A simple system that will permit customers to get specific information about their particular ticket.
  - b) An easily identifiable telephone number where a customer can file a complaint against a collection agency and a requirement that both of these telephone numbers be on all literature pertaining to the collection of a ticket by a collection agency used by the city.
  - c) A specific, made in Toronto, code of conduct that must be used by collection agencies employed by the City of Toronto.
  - d) An evaluation of the specific tactics used by CBCL as outlined in the e-mail attached.
5. The Treasurer report back to committee on these matters within two months.



**TORONTO** Councillor Howard Moscoe, City of Toronto - Eglinton - Lawrence

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Included in this package is:

- Article from the Toronto Sun re the city's collection practices
- My brief to the government management committee Re: Parking Tickets.
- A briefing note dated March 16 from the Treasurer: Use of collection agencies to pursue outstanding parking fines
- My response to the briefing note dated April 16 raising questions that require a response.
- E-mail from Michael Caulfield outlining his experience in dealing with Canadian Bonded Credit Limited and the city.

Thank You for Your Consideration of this Matter.

A handwritten signature in cursive script that reads "Howard Moscoe".

Howard Moscoe  
Chair of Licensing and Standards Committee for the City of Toronto

**THIS IS AN EMBARRASSMENT....IT TURNS OUT THAT CANADIAN BONDED CREDIT WAS ACTUALLY COLLECTING ONE OF OUR TICKETS PURSUANT TO A COUNCIL DIRECTION. THIS IS NOT THE WAY COUNCIL SHOULD BE TREATING OUR CITIZENS.**

# He's got a ticket to whine

**Brampton senior bugged about being chased by collection agency over 1990 parking ticket**

**CHRIS DOUCETTE**  
Sun Media

**BRAMPTON** — Herb Gallo knows he had a more hair and a shimmer waistline way back in 1990, but remembering exactly where and when he parked 17 years ago is a little trickier.

Unfortunately, for the 69-year-old Brampton man, there's a collection agency out there that never forgets such things.

"I was opening my mail on Thursday and I said to myself, 'What the heck is this?'" Gallo told the *Sun*, referring to a notice he received last week that claimed he had an outstanding fine for a ticket in the City of Toronto.

"Then I looked at the date and I couldn't believe it," he

added. The letter was from Canadian Bonded Credits Limited and it claimed Gallo owed its client, the City of Toronto, \$42.50 for an unpaid ticket he received on Nov. 15, 1990.

"I thought for sure it must be some sort of mistake," Gallo said, explaining he had not heard anything about the unpaid fine in the 17 years before receiving the notice.

Gallo immediately got on the phone to CBCL, hoping to straighten things out.

"But they treated me like a criminal," he said. Gallo said the person he dealt with accused him of not paying his bills and refused to provide any details about the ticket other than that it was for



SUN MEDIA/SUN MEDIA

Brampton senior Herbert Gallo says he has no intention of paying a collection agency \$42.50 for a 17-year-old ticket.

paying the fine without knowing for sure it's not some sort of "scam."

Toronto Councillor Howard Moscoe, chairman of the city's licensing committee, was struck to learn CBCL was collecting an alleged debt in the city's name.

"At this point, it's not about the money, it's about the principle," a frustrated Gallo said, adding he has no intention of

able to contain his laughter. "I really shouldn't be surprised because collection agencies are like termites, you just can't get rid of them."

The outstanding fine has never been an issue when Gallo has renewed his licence plate sticker, leading Moscoe to believe that it's not a legitimate City of Toronto parking ticket.

"This could never be a legitimate parking ticket because the City of Toronto has plate denial," Moscoe said. "If (Gallo) had a legitimate parking ticket that he didn't pay, he would not be able to get his licence renewed."

Moscoe suspects CBCL is collecting on behalf of a corporation that owns about 55 parking lots in Toronto and thousands more around the world.

"I've vowed to get rid of these phoney, look-alike tickets one way or the other,"

Moscoe said, adding he asked the city's legal department just last week to look into the matter to see what can be done.

A call to CBCL's North York office was directed to an office in Washington, DC. That call was not returned.

## 'Fed up'

Gallo said he's "fed up" and he wonders how many people pay up after receiving such notices without asking any questions.

Gallo claims CBCL told him they would call him "10 times a day" until he pays up. And he's concerned his credit rating may be affected if he doesn't.

"I doubt very much that they can spoil someone's credit rating over \$42.50," Moscoe said. "I think he needs to tell the company to go stick it in their ear."

chris.doucette@sunmedia.ca

# HOWARD MOSCOE



April 13, 2007

To: Government Management Committee

Re: Parking Tickets

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It used to be easy to beat a parking ticket in the City of Toronto. In the olden days if a driver wanted to dispute a ticket he waited until he was mailed a notice of violation and simply mailed back an application for night court. Several months later he received a date to appear. More often than not when he arrived at night court his case was dismissed because the issuing officer failed to appear. If not, the magistrate listened to his explanation and cut the fine in half. The rate of collection on parking tickets was ridiculously low and the municipality lost millions.

If a driver chose to simply ignore the notice of violation he received in the mail he was convicted in absentia but chances were that he could ignore the fine and nobody ever was able to collect it.

Roll this picture forward to 2007. While it is possible to dispute a parking ticket in Toronto, the system is completely stacked against the driver. When someone finds a ticket on their windshield and believes that it was unjustly issued, the structure for disputing it is so convoluted and troublesome that none but the most incensed will even bother to seek justice.

If a driver wants to depute a ticket he must first apply to go to court. The applications must be made in person. There are only four first appearance centers: Metro Hall, 1530 Markham Rd, North York Civic Centre and the York Civic Centre and at all of these locations the driver must pay for parking. The first appearance centers are only open during civic business hours.

Conversely, anyone can pay a parking ticket by mail, over the telephone, by credit card or at a bank where parking is almost always free.

When the driver attends court he must once again pay to park his vehicle. By this time the cost and the bother far outweighs the trouble. Most drivers just pay, even if they know that the ticket was unfairly issued.



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When a driver ignores a ticket or forgets to pay it the fine goes up, he is convicted in absentia and when he attempts to renew his vehicle plate he is refused a plate until he pays all outstanding fines with interest.

When does the justice system become unjust? Tickets are issued by municipal enforcement officers. While everyone will deny this, I believe municipal enforcement officers are on a quota system. Their job evaluation depends upon the number of tickets they issue. Consequently, they become sloppy about the tickets that they issue. They almost always never give the motorist a break and some even issue tickets that they know are improper because the system will rarely ever hold them to account. The system of justice has become severely distorted.

Recently the city farmed out its old uncollected parking fines to three collection agencies. They have begun to harass people to collect fines that were long forgotten, some as old as twenty years. These convictions were registered, most in absentia, long before plate denial. I have trouble remembering what happened last week let alone a parking ticket I got twenty years ago. The city ought to establish a statute of limitation.

I understand that the city is required, by provincial law, to continue to pursue these fines. Somewhere something has gone off the rails.

1. The city establish a statute of limitations of at least eight years on uncollected parking fines.
2. If necessary, the city approach the Minister of Municipal Affairs and Housing to amend the regulations to allow this to happen.



Howard Moscoe,  
Chair, Licensing and Standards for the City of Toronto.

**Joseph P. Pennachetti**  
Deputy City Manager & Chief Financial Officer

**Revenue Services Division**  
North York Civic Centre  
5100 Yonge Street  
Toronto, Ontario M2N 5V7

Tel: (416) 392-8065  
Fax: (416) 395-6811  
E-mail: gcarbone@toronto.ca

March 16, 2007

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## **BRIEFING NOTE:**

### **Use of collection agencies to pursue outstanding parking fines**

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#### **Issue/Background:**

At its meeting of March 6<sup>th</sup>, 2001, Council adopted a report from the Chief Financial Officer and Treasurer with a number of recommendations related to parking tag collection. Specifically, Council approved the use of collection agencies in order to pursue outstanding parking fines dating back to 1989.

#### **Key Points:**

- The City issues approximately 2.8 million parking tickets each year, and collects fines on approximately 82 per cent of all tickets issued, representing annual revenues of approximately \$80 million. The average payment amount is \$30.00.
- Although the City has an excellent collection rate, there are those parking offenders who opt not to pay their fines and as a result, their license plate information is sent to the Ministry of Transportation for “plate denial”, a process whereby the Ministry does not permit the renewal of license plates until all fines are paid.
- While the “plate denial” process is very successful, many drivers change their license plates or do not renew their license plates, preventing the Ministry of Transportation from denying the renewals. Since 1989, this group of offenders has amassed fines totaling approximately \$125 million.
- Staff have conducted an extensive review of these fines and determined that of the \$125 million outstanding, approximately only \$60 million is collectible, due largely in part to the fact that many of these offenders have moved out of province, have stopped driving or are deceased.
- The City has been using collection agencies to pursue parking offenders with outstanding fines for over four years. This latest service request was tendered in early 2006 and currently several collection agencies are under contract with the City of Toronto’s Parking Tag Operations and Court Services. These firms are actively pursuing all offenders who owe parking fines on tickets issued since 1989, regardless of the dollar amount of the fine or current amount outstanding.

- Collection agencies are bound by the Collection Agencies Act and the terms and conditions outlined in the Contract. Further to those requirements, the City of Toronto requires collection agencies to use a "good will approach". All firms were advised that, should they encounter extenuating circumstances from individual customers, including but not limited to those of hardship, health issues, etc, while contacting offenders, the collection agencies were to immediately cease phone calls and return the respective files to the City for re-evaluation and re-consideration.
- The collection agencies performance records are monitored. Any complaints brought forward to the collection agencies or the City of Toronto are thoroughly investigated and responses are provided. To-date, all complaints (3 in 2007) have been unfounded and the nature of the complaints has surrounded customers being upset with the fact that the collection agencies are calling with respect to outstanding parking fines. The City has determined that the services being provided are in full compliance with the scope of work and the Collection Agencies Act.

### Questions & Answers:

Q - Which offenders are being pursued?

A - This initiative includes pursuing all offenders who owe parking fines, in any amount, to the City of Toronto, some of which date back to 1989.

Q - What can offenders or customers do if they wish to dispute the City's claims or if they have questions about their parking tags?

A - Customers can contact the City's Parking Tag Operations Line at 416-397-TAGS (8247) to discuss their accounts and/or parking offence history.

### Circulated to:

Mayor and Members of Council  
City Manager  
Deputy City Managers  
Treasurer

### Prepared by:

Anthony Fabrizi, Manager, Water and Parking Tag Operations, Revenue Services

### Contact for further information:

Anthony Fabrizi, Manager, Water and Parking Tag Operations, Revenue Services  
Phone: 416-392-5880  
Email: [afabriz@toronto.ca](mailto:afabriz@toronto.ca)

Date: March 16, 2007

# HOWARD MOSCOE



## MEMORANDUM

DATE: April 16, 2007  
TO: Joe Pennachetti  
RE: BRIEFING NOTE: USE OF COLLECTION AGENCIES TO PURSUE  
OUTSTANDING PARKING FINES DATED MARCH 17/07

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Thank you for your briefing note. Will you please respond to the following?

- You attribute the inability to collect fines to drivers who change their license plates or do not renew their license plates. By your figures there would be \$6M in fines representing 233,333 drivers a year in this category. Since most drivers who purchase cars simply transfer their plates to their new vehicle, I would presume that most of these drivers would fall into the following categories:
  - Drivers who have died
  - Drivers who have become too ill or aged to drive
  - Drivers who have decided not to own a car
  - Drivers who have moved out of province
  - Drivers who have deliberately changed their plates to avoid paying parking tickets

You indicate that after "extensive review", only \$60M is collectable. Your review has excluded drivers who have moved out of province, have stopped driving or who are deceased. This means that you have concluded that there are 2 million drivers who are deadbeats that have actually changed their license plates to avoid paying a \$30 parking ticket.

- Your briefing note only accounts for 41% of the uncollected parking ticket revenues. You say that "This group of offenders has amassed fines totaling approximately \$125 million." The value of uncollected parking tickets over the same period is \$316M. What happened to the other \$191 million? Who is "this group of offenders?"
- You indicate that the collection agencies that you employ are "actively pursuing all offenders who owe parking fines on tickets issued since 1989, regardless of the dollar amount of current amount outstanding." You suggest that they use a **goodwill approach**.



**TORONTO** Councillor Howard Moscoe, City of Toronto - Eglinton - Lawrence

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"All firms were advised that, should they encounter extenuating circumstances from individual customers, including but not limited to those of hardship, health issues, etc. while contacting offenders, the collection agencies were to immediately cease phone calls and return the respective files to the City for re-evaluation and re-consideration."

These firms and their collection agents are on commission. CBCL, one of our contracted firms, has been known to employ some very questionable collection techniques. Please advise how many files have been returned to the City from each of the firms employed.

- You state that:

"Any complaints brought forward to the collection agencies or the City of Toronto are thoroughly investigated and responses are provided. To date, all complaints, (3 in 2007), have been unfounded."

Perhaps you could answer the following questions:

- Are the collection agencies required to forward all complaints to your department or do they investigate the complaints themselves?
- When you receive a complaint directly, does anyone telephone the complainant to discuss the matter with them?
- Is there a record kept of all complaints?
- Are their written responses provided to complainants?
- If so, is it a form letter or an individual response?
- You indicate that "customers can contact the City's Parking Tag Operations on line at (416-397-TAGS (8247) to discuss their accounts and/or parking offence history."
  1. Do the collection agencies provide this number to their customers?
  2. How are these particular "customers" advised of the complaint line?
  3. Since there have been 2007 complaints resulting from the collection of 2,000,000 tickets, a complaint rate of .1% are we to conclude that almost all of these so-called "offenders" are happy or are we to conclude that the system is structured to minimize complaints or ignore them?

Thank you for your consideration of this matter.



HOWARD MOSCOE

Chair/Licensing & Standards Committee for the City of Toronto

Ids/Parking Offences/Pennachetti outstanding parking fines briefing notes

C: Chair and members of the General Government Committee

Mayor and all city councilors

Anthony Fabrizi - afabriz@toronto.ca

**From:** Betty De Bartolo  
**To:** De Bartolo, Betty  
**Date:** 4/17/2007 10:50:29 AM  
**Subject:** Fwd: No communication from City of Toronto courts to resolve 1994 parking ticket

>>> Michael caulfield 19/03/2007 1:41 pm >>>  
Dear Mr. Moscoe;

On March 12, 2007 I read your quotes in an article in the Toronto Sun by Chris Docucette regarding an outstanding 1990 City of Toronto parking ticket. Your following quote suggest that you are apposed to the idea that the CBCL are working on behalf of the City of Toronto; This could never be a legitimate parking ticket because the City of Toronto has plate denial. (News article attached)

I would like to share our plight regarding our supposed 1994 parking ticket. It started with a letter in the mail to my wife from CBCL claiming that she has an outstanding ticket from April 22 1994, which needed to be paid. We thought it must have been a mistake as the age of the ticket was 12 years ago and her license has always been renewed with the Ministry of Transportation. We knew something was wrong as soon as the phone calls started from the CBCL.

We had a family meeting regarding the course of action regarding this supposed 12-year old ticket. We decided to ask for a copy of the ticket to prove that it was one of our vehicles that she was driving at the time because in good conscious we dont buy anything without a receipt and this would be no different, we wanted proof due to the age of the ticket.

When we called the CBCL and talked to Scott 1-866-801-1521 x2721 and he was very firm at first regarding payment. We told him our action plan about getting a copy of the ticket and he told us to call this number 416-326-3463. Scott told us that he would put our account on review status which mean no more phone calls until we got back to him.

After calling the above number with no success we decided to go to the local Parking Tag Operations office in Toronto from Mississauga, we went to the York Civic Centre, 2700 Eglinton Ave. West. too inquire.

Below is a copy of an email we sent to the City of Toronto Provincial Offences office after the visit to the Parking tag operations office, it reads as follow:

Date:  
Thu, 7 Dec 2006 15:41:48 -0500 (EST)  
From:  
"Michael caulfield" Add to Address Book  
Subject:  
12 years old parking notice ????  
To:

[poacourt@toronto.ca](mailto:poacourt@toronto.ca)

To whom it may concern;

During the month of November 2006 we received a letter from the Canadian Bonded Credits Limited looking for payment of an Offence notice. The offence notice has an offence date of April 22 1994. We called CBCL looking for an explanation why this had taken over 12 years to surface. They instructed us to contact the City of Toronto parking dept. at 416-326-3463.

We tried to call the number with no success. We decided to search the Internet and found the location of the nearest parking dept. On December 5, 2006 I visited the North York Civic center looking for a copy of the offence notice so that we can confirm the make and model of the car in question because we no longer own this vehicle.

At the information booth at this location above the person who was on duty stated that he was surprised at the date on the letter and doesnt know how the city is planning on collecting this fine. I agreed with him. He stated to contact this office for a copy of the offence notice. He also provided a copy of the print screen for reference of the case number.

I have attached both the letter from the CBCL and the print screen. Please provide us with a copy of the original offence notice, so that we can confirm that it is our responsible for this offence due to the fact it is over 12 years old.

Looking forward to your reply.

Michael Caulfield

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(With one attachment, please see "parking.pdf" below).

We received the following reply from the City of Toronto Provincial Offences office please see below.

Date:

Thu, 07 Dec 2006 15:42:03 -0500

From:

"POACOURT" <[poacourt@toronto.ca](mailto:poacourt@toronto.ca)> View Contact Details

To:

"Michael caulfield"

Subject:

Re: 12 years old parking notice ????

Thank you for your email to Toronto Court Services. This is to acknowledge that your email has been received and you will receive a response within three business days.

Regards

Toronto Court Services

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On February 28, 2007 the phone calls started up again. Once again we called Scott and he told us that on Dec.18, 2006 the City of Toronto pulled over one thousand files back including your and then reissued them back to the CBCL that is why the phone calls started again. We told Scott that we thought that our account was in review status. He stated that it was until they pulled the files back, every thing starts all over. On top of the phone call starting again the CBCL inform us that Isabels driver license is now under suspension.

Once again we have tried to communication with Provincial Offences office by email (see copy of email and response below) with no success.

-----Original Message-----

From: Caulfield, Isabel

Sent: Wednesday, February 28, 2007 11:36 AM

To: 'POACOURT'

Subject: RE: 12 years old parking notice ????

Importance: High

Please see below my request for information and your ack. Of receipt of my request.

To-date I have not received the information requested.

I spoke to Canadian Bonded Credits Limited today as they are calling again for payment on this offense and was informed that my license has been suspended.

Please have my license re-instated effective immediately as I am still waiting on a copy of the original ticket from court services and will not pay this ticket until this information is provided to myself so that I can verify if this is in fact a ticket issued to the car I was driving @ the time

Thank you and let me know if there is an issue with this.

Isabel Caulfield

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-----Original Message-----

From: POACOURT [<mailto:poacourt@toronto.ca>]  
Sent: Wednesday, February 28, 2007 11:37 AM  
To: Isabel Caulfield  
Subject: RE: 12 years old parking notice ????

Thank you for your email to Toronto Court Services. This is to acknowledge that your email has been received and you will receive a response within three business days.

Regards.  
Toronto Court Services

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Mr. Moscoe, this is where we stand today. We are still being hassled by CBCL. No communication from the City of Toronto Provincial Offences office regarding proof of the ticket and no official documentation from the City of Toronto or the Ministry of Transportation regarding the suspension of the license.

We are turning to you for help in this matter, as you are the Licensing and Standards Committee Chairman for the City of Toronto.

Can you please help us to get some resolution in this matter.

Thank you,

Michael and Isabel Caulfield

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The best gets better. See why everyone is raving about the All-new Yahoo! Mail.

Betty  
Constituency Assistant  
to Councillor Howard Moscoe  
Ward 15, Eglinton-Lawrence

100 Queen Street West, B-30  
Toronto, M5H 2N2  
416-395-6410

MOPE 05/12/06 13:52:07

ICON INQUIRY SUBSYSTEM  
OFFENCE INQUIRY

INFORMATION

BASE .....: 4860 901 94 15327396 00  
SURNAMES : CAULFIELD  
STREET...: 2245 BLUE BEECH CRES  
CITY .....: MISSISSAUGA  
PROV/STAT: ON  
POST/ZIP : L5L1C2  
ADGE ....: 65057

COMPLETION DATE: 00 00 00  
PROCESS TYPE: PI  
GIVEN: ISABEL INIT:  
SEX : F LANG CODE: E INTERP :  
BIRTH DATE: 17 08 60  
LICENCE ..: C0881 37106 05817  
PLATE .....: 967JLZ NOTR FILED: N  
PUB BAN: SWORN DATE: 04 07 94

DIVISION: PKW AGCY: 3057  
COUNT LST ACTION: SIA WRITE OFF: TOTAL COUNTS: 1  
COUNT: 0001 APPEAL STATUS: ENF STATUS: PI ENF DATE: 22 08 94  
ACT: P2 STAT: BLP SECT: BYLAW .....: YK 00029  
OFFENCE DATE: 22 04 94 TIME: 05 : 13 SERVICE DT: PURGE DT:  
KPH: IN: ZONE KG OVER: CVOR: SENT DATE: 04 07 94  
LOCATION ....: 280 LAUDER AV DISBURSEMENT: M901  
COURT OFC ...: 4811 DATE: 04 07 94 TIME: 07 : 30 ROOM: CONV APP TYP: TR MT:  
O/S FINE: 30.00 O/S COST: 7.00 O/S ADMIN: 20.00  
POLICE # : FLEADER TIME TO PAY : 030 DAY QUAL: NEXT FUNC: (X/T)

-----  
EL: CRT: 4860 JUR: 901 YR: 94 INF: 15327396 00 MAJ: DATE:  
F23=XREF PF18=TRIAL PF16=DISP PF19=ACCT PF17=DOCK OTHER:

416-338-7320



Canadian Bonded Credits Limited  
Créances Garanties du Canada Limitée  
Agence de Recouvrement

Canadian Bonded Credits Limited is licensed in all Provinces in Canada. Our permit number in the Province of Quebec is 400340.

Créances Garanties du Canada Limitée détient un permis pour chacune des provinces canadiennes. Notre numéro de permis pour la province de Québec est 400340  
Créances Garanties du Canada Limitée, 7171 Jean Talon Street East, Suite 101, Anjou, Quebec, H1M 3N2

November 14, 2006

003375



019237298

29439441 - Ref.  
CAULFIELD, ISABEL  
2651 AMBERCROFT TRAIL  
MISSISSAUGA ON L5M 4K2

104-1210 Sheppard Av E  
North York ON M2K 3C4  
800#: (866)801-1526  
Fax: 416-753-4899

Fax to # 416-753-7560

Client:	CITY OF TORONTO	CBCL Debtor #:	29439441	Total Amount Owing:	\$57.00
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**PAST DUE NOTICE**

This letter will serve to confirm that CITY OF TORONTO has assigned your outstanding Provincial Offences Fine to Canadian Bonded Credits Limited for immediate collection activity. The balance outstanding as of November 14, 2006 is \$57.00 and is comprised of the following:

Offence Date :	Offence Number :	Offence Amount :	Offence Date :	Offence Number :	Offence Amount :
22 APR 1994	4860-901-94-15327396-00	57.00			

In order to avoid additional consequences for your non-payment of this outstanding fine(s), Canadian Bonded Credits Limited expects that you will remit full payment within ten (10) days of the date of this notice. Contact our office today at (866)801-1526 to avoid further action on this file.

Veronica Seneviratne  
Manager

POA1

Le débiteur aura avantage à connaître la Loi sur le recouvrement de certaines créances et, au besoin, à communiquer avec l'Office de la protection du consommateur.

POA1

To ensure proper credit to your account, return this remittance stub with your payment.

RE  
Account #  
CBCL File #  
Balance Owing  
Amount Enclosed

CITY OF TORONTO  
4860-901-94-15327396-00  
29439441  
\$57.00  
\$

**We offer several convenient payment options**

- ✓ Internet/PC Banking
- ✓ Telephone Banking
- ✓ Western Union
- ✓ Bank Transfer
- ✓ Caisse Populaire - Organization SIPC: 155
- ✓ Pre-Authorized Debit
- ✓ Direct Deposit
- ✓ Mail or in Person



P.O. Box 608, Willowdale Station B  
Toronto, Ontario, M2K 2P9



GM4.3	Information	Deferred	Transactional	Ward: All
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## **Parking Ticket Activity - 2006**

(April 17, 2007) report from Treasurer

### **Summary**

In 2006, the City of Toronto issued 2,852,100 parking infraction notices (i.e. parking tickets). This report provides statistical data on parking ticket issuance, trial requests, trial activity, and collection rates.

### **Financial Impact**

There are no financial implications associated with this report.

The Deputy City Manager and Chief Financial Officer has reviewed this report and agrees with the financial impact information.

### **Background Information**

Report-Parking Ticket Activity - 2006

<http://www.toronto.ca/legdocs/mmis/2007/gm/bgrd/backgroundfile-3337.pdf>

### **Communications**

(May 7, 2007) e-mail from Irene D. Sepp, Executive Assistant, Councillor Moscoe's Office - GMMainGM4.3.1

### **Decision Advice and Other Information**

The Government Management Committee deferred consideration of this report to the next meeting on June 11, 2007, for public notice and debate.