

APPENDIX A
DIVISIONAL BREAKDOWN OF INFORMATION TECHNOLOGY SYSTEMS MAINTENANCE CONTRACTS

CORPORATE FINANCE

Vendor	2007 Reported Amount	Requested Amount 2008	Requested Amount 2009	Requested Amount 2010	Original Start Date	Renewal Date	Acquired Via	Confirmation Letter from Vendor on File (Y/N)	Description
CS Stars LLC	\$ 66,540.00	\$ 66,540.00	\$ 70,000.00	\$ 70,000.00	1/1/2000	1/1/08	Sole Source	N	Usage fee for Insurance system (STARS)
Quatro Group	Net New	\$ 26,750.00	\$ 27,285.00	\$ 28,820.00	1/1/2007	1/1/08	Sole Source - Consolidated with existing Quatro contract	N	Support, maintenance and upgrades of Quatro software
TOTAL EXCLUDING TAX:	\$ 66,540.00	\$ 93,290.00	\$ 97,285.00	\$ 98,820.00					
TOTAL NET OF GST:	\$ 71,863.20	\$ 100,753.20	\$ 105,067.80	\$ 106,725.60					

EMERGENCY MEDICAL SERVICES

Vendor	2007 Reported Amount	Requested Amount 2008	Requested Amount 2009	Requested Amount 2010	Original Start Date	Renewal Date	Acquired Via	Confirmation Letter from Vendor on File (Y/N)	Description
CAD North (Frozen Frog)	\$ 60,000.00	\$ 60,000.00	\$ 60,000.00	\$ 60,000.00	1/1/2000	1/1/08	Sole Source	Y	Support, maintenance and upgrades to custom and proprietary software applications and VisiCad interfaces
ITG Systems Integration	\$ 140,000.00	\$ 140,000.00	\$ 145,000.00	\$ 150,000.00	1/1/2000	1/1/08	Sole Source	Y	ITG upgrades and maintains customized interface applications for the VisiCAD computer aided dispatch software including; AVL, Vehicle status, TMS, Supervisory monitoring, Quality assurance system application, EMS education application, VisiCAD datawarehouse
Ortivus	\$ 150,000.00	\$ 150,000.00	\$ 150,000.00	\$ 150,000.00	5/2/2002	1/1/08	Sole Source	Y	Application support of the MobiCad mobile data application that includes mapping, GPS navigation and dispatch integrated with Tritech VisiCAD system. Upgrades and 7/24 support of the application
Quatro Group	\$ 130,000.00	\$ 130,000.00	\$ 137,000.00	\$ 151,000.00	1/1/2001	1/1/08	Sole Source	Y	Software maintenance, support and upgrades for Paramedic scheduling time management system

APPENDIX A
DIVISIONAL BREAKDOWN OF INFORMATION TECHNOLOGY SYSTEMS MAINTENANCE CONTRACTS

Vendor	2007 Reported Amount	Requested Amount 2008	Requested Amount 2009	Requested Amount 2010	Original Start Date	Renewal Date	Acquired Via	Confirmation Letter from Vendor on File (Y/N)	Description
Tritech Software Systems	\$ 205,000.00	\$ 215,000.00	\$ 225,000.00	\$ 235,000.00	5/1/2000	1/1/08	RFP 21-9706-18287,1997	N	VisiCad is the Computer aided dispatch system for Toronto EMS. Software and hardware maintenance and upgrades
TOTAL EXCLUDING TAX:	\$ 685,000.00	\$ 695,000.00	\$ 717,000.00	\$ 746,000.00					
TOTAL NET OF GST:	\$ 739,800.00	\$ 750,600.00	\$ 774,360.00	\$ 805,680.00					

FIRE SERVICES

Vendor	2007 Reported Amount	Requested Amount 2008	Requested Amount 2009	Requested Amount 2010	Original Start Date	Renewal Date	Acquired Via	Confirmation Letter from Vendor on File (Y/N)	Description
Intergraph	\$ 295,000.00	\$ 265,000.00	\$ 274,000.00	\$ 282,000.00	2002	12/31/08	RFP	y	SW application license & maintenance. Intergraph is the supplier of the I/CAD Computer Aided Dispatch system for Toronto Fire
TOTAL EXCLUDING TAX:	\$ 295,000.00	\$ 265,000.00	\$ 274,000.00	\$ 282,000.00					
TOTAL NET OF GST:	\$ 318,600.00	\$ 286,200.00	\$ 295,920.00	\$ 304,560.00					

HOMES FOR THE AGED

Vendor	2007 Reported Amount	Requested Amount 2008	Requested Amount 2009	Requested Amount 2010	Original Start Date	Renewal Date	Acquired Via	Confirmation Letter from Vendor on File (Y/N)	Description
Campana	\$ 170,000.00	\$ 150,000.00	\$ 155,000.00	\$ 160,000.00	1/12/1992	1/1/08	Various RFPs	Y	Software licensing, application support and maint. Application enhancements
TOTAL EXCLUDING TAX:	\$ 170,000.00	\$ 150,000.00	\$ 155,000.00	\$ 160,000.00					
TOTAL NET OF GST:	\$ 183,600.00	\$ 162,000.00	\$ 167,400.00	\$ 172,800.00					

HUMAN RESOURCES

Vendor	2007 Reported Amount	Requested Amount 2008	Requested Amount 2009	Requested Amount 2010	Original Start Date	Renewal Date	Acquired Via	Confirmation Letter from Vendor on File (Y/N)	Description
Quatro Group	\$ 82,000.00	\$ 84,460.00	\$ 87,000.00	\$ 89,600.00	1/11/1999	1/1/08	Sole Source	N	Application maintenance of IDSM
TOTAL EXCLUDING TAX:	\$ 82,000.00	\$ 84,460.00	\$ 87,000.00	\$ 89,600.00					
TOTAL NET OF GST:	\$ 88,560.00	\$ 91,216.80	\$ 93,960.00	\$ 96,768.00					

APPENDIX A
DIVISIONAL BREAKDOWN OF INFORMATION TECHNOLOGY SYSTEMS MAINTENANCE CONTRACTS

INFORMATION & TECHNOLOGY

Vendor	2007 Reported Amount	Requested Amount 2008	Requested Amount 2009	Requested Amount 2010	Original Start Date	Renewal Date	Acquired Via	Confirmation Letter from Vendor on File (Y/N)	Description
Attachmate	\$ 80,000.00	\$ 106,827.00	\$ 117,510.00	\$ 129,261.00	Pre-amalgamation	3/28/08	Included with mainframe acquisition	N	Enterprise software maintenance
CA (Unicentre)	\$ 1,778,536.00	\$ 1,578,000.00	\$ 1,800,000.00	\$ 1,950,000.00	9/30/1999	12/31/08	Sole Source	N	Software support, maintenance and upgrades
Cincom	\$ 170,000.00	\$ 175,843.00	\$ 193,427.00	\$ 212,770.00	6/30/1997	12/31/08	Included with mainframe acquisition	Y	DB2 Mantis software maintenance
ESRI	\$ 500,000.00	\$ 520,000.00	\$ 570,000.00	\$ 620,000.00	10/16/1984	1/1/08	RFP	Y	GIS technology foundation for geospatial data management, access & distribution
HP Mercury	\$ 160,114.00	\$ 135,000.00	\$ 145,000.00	\$ 155,000.00	12/31/2000	12/31/08	Unknown	Y	Software support, maintenance and upgrades
IBM (IPM) (InfoPrint Solutions Company)	\$ 122,076.00	\$ 67,432.00	\$ 74,175.00	\$ 81,593.00		3/1/08			
IBM (Unix HW)	\$ 320,000.00	\$ 280,000.00	\$ 320,000.00	\$ 340,000.00	1/3/2003	12/31/08	RFQ 3412-02-3508	Y	IBM Unix hardware maintenance
Microsoft	\$ 104,000.00	\$ 110,000.00	\$ 121,000.00	\$ 133,100.00	10/2/1999	5/1/08	RFQ/P 3405-99-01923	Y	Software support, maintenance and upgrades
Mobius (ASG Software Solutions)	\$ 98,991.00	\$ 102,263.00	\$ 112,489.00	\$ 123,738.00	8/14/2000	12/31/08	Included with mainframe acquisition	Y	ViewDirect enterprise software maintenance
Novell	\$ 1,523,804.00	\$ 1,676,184.00	\$ 1,843,803.00	\$ 2,028,183.00	1/10/1999	12/31/08	RFP 3405-99-01923 3412-00-7252, Some inherited from the former City of Toronto	Y	Software support, maintenance and upgrades
SAP Canada Inc	\$ 1,772,120.00	\$ 1,732,278.00	\$ 1,732,278.00	\$ 1,732,278.00	1/1/2000	1/1/08	Clause 1, Report 26 Policy & Finance Dec. 1999	N	Software support, maintenance and upgrades
SAS	\$ 247,000.00	\$ 247,000.00	\$ 247,000.00	\$ 247,000.00	1999	12/31/08	Included with mainframe acquisition	Y	Software support, maintenance and upgrades
Sun (Unix HW)	\$ 750,000.00	\$ 650,000.00	\$ 750,000.00	\$ 775,000.00	4/30/2003	12/31/08	RFQ 3412-02-3289	Y	Sun hardware support and maintenance
Symantek (Veritas)	\$ 538,815.00	\$ 400,000.00	\$ 440,000.00	\$ 480,000.00	1999	12/31/08	Sole Source	Y	Veritas enterprise software support and maintenance including file/volume manager, backup restore etc.
TOTAL EXCLUDING	\$ 8,165,456.00	\$ 7,780,827.00	\$ 8,466,682.00	\$ 9,007,923.00					
TOTAL NET OF GST:	\$ 8,818,692.48	\$ 8,403,293.16	\$ 9,144,016.56	\$ 9,728,556.84					

APPENDIX A
DIVISIONAL BREAKDOWN OF INFORMATION TECHNOLOGY SYSTEMS MAINTENANCE CONTRACTS

SOCIAL DEVELOPMENT, FINANCE & ADMINISTRATION

Vendor	2007 Reported Amount	Requested Amount 2008	Requested Amount 2009	Requested Amount 2010	Original Start Date	Renewal Date	Acquired Via	Confirmation Letter from Vendor on File (Y/N)	Description
The Active Network	\$ 208,244.00	\$ 204,352.07	\$ 214,569.68	\$ 225,298.16	6/30/2000	6/30/08	Clause No 2, Report No 24 - Strategic Policies & Priorities Committee. Council Nov 25-27, 1998	N	S/W License Maintenance, Application Maintenance. User and upgrade support for software and integrated software
TOTAL EXCLUDING TAX:	\$ 208,244.00	\$ 204,352.07	\$ 214,569.68	\$ 225,298.16					
TOTAL NET OF GST:	\$ 224,903.52	\$ 220,700.24	\$ 231,735.25	\$ 243,322.01					

PENSION, PAYROLL & EMPLOYEE BENEFITS

Vendor	2007 Reported Amount	Requested Amount 2008	Requested Amount 2009	Requested Amount 2010	Original Start Date	Renewal Date	Acquired Via	Confirmation Letter from Vendor on File (Y/N)	Description
Quatro Group	\$ 180,139.00	\$ 180,139.60	\$ 125,000.00	\$ 130,000.00	\$ 1,995.00	1/1/08	Pre-amalgamation	N	Support and maintenance for TES, Pension Payroll and LTD software
TOTAL EXCLUDING TAX:	\$ 180,139.00	\$ 180,139.60	\$ 125,000.00	\$ 130,000.00					
TOTAL NET OF GST:	\$ 194,550.12	\$ 194,550.77	\$ 135,000.00	\$ 140,400.00					

PPF&A

Vendor	2007 Reported Amount	Requested Amount 2008	Requested Amount 2009	Requested Amount 2010	Original Start Date	Renewal Date	Acquired Via	Confirmation Letter from Vendor on File (Y/N)	Description
Chassels Computer Systems Inc	\$ 143,863.00	\$ 166,000.00	\$ 191,000.00	\$ 210,000.00	1992	1/1/08	Purchase of former Metro Licensing Commission	Y	Support, Maintenance and upgrades
Compuware	\$ 45,000.00	\$ 65,000.00	\$ 70,000.00	\$ 75,000.00	12/31/2001	7/31/08	RFP 6144-01-7725	Y	Support, Maintenance and upgrades
CSDC Systems Inc	\$ 426,512.00	\$ 339,000.00	\$ 383,000.00	\$ 414,000.00	1/2/1999	10/27/08	RFP P-09-98	Y	Support, Maintenance and upgrades
TOTAL EXCLUDING TAX:	\$ 615,375.00	\$ 570,000.00	\$ 644,000.00	\$ 699,000.00					
TOTAL NET OF GST:	\$ 664,605.00	\$ 615,600.00	\$ 695,520.00	\$ 754,920.00					

APPENDIX A
DIVISIONAL BREAKDOWN OF INFORMATION TECHNOLOGY SYSTEMS MAINTENANCE CONTRACTS

SHELTER, SUPPORT AND HOUSING

Vendor	2007 Reported Amount	Requested Amount 2008	Requested Amount 2009	Requested Amount 2010	Original Start Date	Renewal Date	Acquired Via	Confirmation Letter from Vendor on File (Y/N)	Description
Quatro Group	\$ 139,000.00	\$ 139,000.00	\$ 139,000.00	\$ 139,000.00	1992	12/31/08	Metro Corp IT 1992	N	Application maintenance, support and enhancements
TOTAL EXCLUDING TAX:	\$ 139,000.00	\$ 139,000.00	\$ 139,000.00	\$ 139,000.00					
TOTAL NET OF GST:	\$ 150,120.00	\$ 150,120.00	\$ 150,120.00	\$ 150,120.00					

TORONTO WATER

Vendor	2007 Reported Amount	Requested Amount 2008	Requested Amount 2009	Requested Amount 2010	Original Start Date	Renewal Date	Acquired Via	Confirmation Letter from Vendor on File (Y/N)	Description
Cherniak Software Development Corp	\$ 152,000.00	\$ 153,291.00	\$ 153,291.00	\$ 153,291.00	1/11/1999	6/1/08	Council Report Clause 1, Apr 16 18, 2002	N	Alacity Results Management (ARM) commonly known as POMS, provides flexibility in making operational decisions at the field level, while supporting continuous improvement
Grey Matter Systems	\$ 262,188.00	\$ 270,761.00	\$ 270,761.00	\$ 270,761.00	1/1/2000	3/31/08	PO	Y	Software for the Process Control Systems at the Toronto Water & Wastewater plants
Vendor	2007 Reported Amount	Requested Amount 2008	Requested Amount 2009	Requested Amount 2010	Original Start Date	Renewal Date	Acquired Via	Confirmation Letter from Vendor on File (Y/N)	Description
Hansen	\$ 174,800.00	\$ 178,353.00	\$ 178,353.00	\$ 178,353.00	Unknown	12/31/08	Sole Source	Y	Software support and maintenance for modules: water, sanitary and storm
Invensys	\$ 158,067.00	\$ 166,188.00	\$ 166,188.00	\$ 166,188.00	1/1/1998	1/2/08	Sole Source	N	Support and Maintenance for the Avantis software product. The product is utilized by Toronto Water in the Water & Wastewater facilities. Commonly called the WMS system, it is used to track maintenance and the expenditures of maintenance and procurement activities
TOTAL EXCLUDING TAX:	\$ 747,055.00	\$ 768,593.00	\$ 768,593.00	\$ 768,593.00					
TOTAL NET OF GST:	\$ 806,819.40	\$ 830,080.44	\$ 830,080.44	\$ 830,080.44					

APPENDIX A
 DIVISIONAL BREAKDOWN OF INFORMATION TECHNOLOGY SYSTEMS MAINTENANCE CONTRACTS

SUMMARY	2007 Reported Amount	Requested Amount 2008	Requested Amount 2009	Requested Amount 2010
SUB TOTAL EXCLUDING TAX:	\$ 11,353,809.00	\$ 10,930,661.67	\$ 11,688,129.68	\$ 12,346,234.16
TOTAL NET OF GST:	\$ 12,262,113.72	\$ 11,805,114.60	\$ 12,623,180.05	\$ 13,333,932.89
TOTAL INCLUDING ALL TAXES	\$ 12,943,342.26	\$ 12,460,954.30	\$ 13,324,467.83	\$ 14,074,706.94

APPENDIX B
DIVISIONAL SUMMARY OF INFORMATION TECHNOLOGY SYSTEMS MAINTENANCE CONTRACTS

Division	2007 Reported Amount	Requested Amount 2008	Requested Amount 2009	Requested Amount 2010	Average Variance	Reason for Variance
Corporate Finance	\$ 71,863.20	\$ 100,753.20	\$ 105,067.80	\$ 106,725.60	\$ 11,620.80	New contract added in 2008. Estimated increase in annual support and maintenance payments
Emergency Medical Services	\$ 739,800.00	\$ 750,600.00	\$ 774,360.00	\$ 805,680.00	\$ 21,960.00	Estimated increase in annual support and maintenance
Fire Services	\$ 318,600.00	\$ 286,200.00	\$ 295,920.00	\$ 304,560.00	\$ (4,680.00)	2007 estimate higher than actual
Homes for the Aged	\$ 183,600.00	\$ 162,000.00	\$ 167,400.00	\$ 172,800.00	\$ (3,600.00)	2007 estimate higher than actual
Human Resources	\$ 88,560.00	\$ 91,216.80	\$ 93,960.00	\$ 96,768.00	\$ 2,736.00	Estimated increase in annual support and maintenance
Information & Technology	\$ 8,818,692.48	\$ 8,403,293.16	\$ 9,144,016.56	\$ 9,728,556.84	\$ 303,288.12	Estimated increase in annual support and maintenance on existing and new licenses.
Social Development, Finance & Administration	\$ 224,903.52	\$ 220,700.24	\$ 231,735.25	\$ 243,322.01	\$ 6,139.50	Estimated increase in annual support and maintenance
Pension, Payroll & Employee Benefits	\$ 194,550.12	\$ 194,550.77	\$ 135,000.00	\$ 140,400.00	\$ (18,050.04)	Estimated lower support and maintenance payments in 2009 and 2010
PPF&A	\$ 664,605.00	\$ 615,600.00	\$ 695,520.00	\$ 754,920.00	\$ 30,105.00	Estimated increase in annual support and maintenance
Shelter, Support and Housing	\$ 150,120.00	\$ 150,120.00	\$ 150,120.00	\$ 150,120.00	\$ -	No variance
Toronto Water	\$ 806,819.40	\$ 830,080.44	\$ 830,080.44	\$ 830,080.44	\$ 7,753.68	Estimated increase in annual support and maintenance
TOTAL NET OF GST:	\$ 12,262,113.72	\$ 11,805,114.60	\$ 12,623,180.05	\$ 13,333,932.89	\$ 357,273.06	