

October 4<sup>th</sup>, 2007

Gloria Lindsay Luby, Chair  
Government Management Committee  
100 Queen Street West  
Toronto ON M5H 2N2

**RE: ENSURING ACCESS TO 3-1-1 INFORMATION FOR ALL ELECTED OFFICIALS**

Dear Councillor Lindsay Luby:

I am writing to request the Government Management Committee's consideration of a motion relating to Councillors' access to information obtained as part of the 3-1-1 system.

- 1) That City Staff report to the next meeting of the Government Management Committee on how Councillors can be provided with full access to all information obtained through the 3-1-1 system pertaining to any matter within their Ward.

Like many Councillors I believe that the 3-1-1 system has exciting potential to be a major conduit through which constituent complaints and requests for service to the City of Toronto will flow. I am concerned however, based on past discussions at the Government Management Committee that efforts might be made to limit Councillor's access to the basic information obtained about their Ward through 3-1-1. As the elected officials ultimately accountable legally and democratically for the actions of the City, Councillors must be able to know fully what complaints have been made in their Ward and what the City is doing to attempt to resolve them.

I hope that this motion can be on the next agenda and that the Committee supports it.

Sincerely,

Cesar Palacio  
Toronto City Councillor  
Ward 17 – Davenport