

## **Taxicab Owner's Refresher Training Course**

<b>Date:</b>	September 26, 2007
<b>To:</b>	Licensing and Standards Committee
<b>From:</b>	Lenna Bradburn, Executive Director, Municipal Licensing and Standards
<b>Wards:</b>	All
<b>Reference Number:</b>	6064

### **SUMMARY**

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Municipal Licensing and Standards is reporting to the Committee with respect to establishing a fee for the taxicab owner's refresher training course in accordance with By-law No. 93-2003, enacted and passed by City Council on February 7<sup>th</sup>, 2003.

On December 14, 15, 2006, Municipal Licensing and Standards training staff conducted a pilot presentation of the proposed two-day taxicab owner's refresher training course with a group of key stakeholders from the taxicab industry. Consensus was achieved with respect to the duration of the course and curriculum.

### **RECOMMENDATIONS**

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The Executive Director, Municipal Licensing and Standards Division recommends that:

1. Toronto Municipal Code - Chapter 441 Fees be amended to include a Training Fee of \$120.00 for the two-day Taxicab Owner's Refresher Training Course;
2. Toronto Municipal Code – Chapter 441 Fees be amended to include a fee of \$25.00 for rescheduling attendance at the two-day Taxicab Owner's Refresher Training Course;
3. The City Solicitor be directed to prepare the necessary bill to give effect to the recommendations from this report, as adopted by Council; and
4. City staff be authorized and directed to take any other action necessary to implement the recommendations from this report, as adopted by Council.

### **Implementation Points**

Upon approval, the Municipal Licensing and Standards, Licensing Services, Training Unit will finalize the design and development of the two-day taxicab owner's refresher training course with an expected roll-out date of February 2008.

### **Financial Impact**

There are no financial impacts arising from this report beyond what has already been approved in the current year's budget. Related costs associated with the implementation of the taxicab owner's refresher training course can be accomplished within existing resources on a cost recovery basis.

### **DECISION HISTORY**

At its meeting of February 7, 2003, City Council enacted and passed By-law No. 93-2003 amending City of Toronto Municipal Code Chapter 545 and establishing the requirement that every applicant for the renewal of a taxicab owner's licence shall attend and successfully complete the taxicab owner's refresher training course once every four consecutive years, which shall address knowledge relating to taxicab management as set out in a curriculum approved by the Executive Director.

### **ISSUE BACKGROUND**

Establishing a taxicab owners training course for existing City of Toronto taxicab owners was one of the recommendations of the 1998 Task Force to Review the Taxicab Industry as adopted by City Council in November 1998.

### **COMMENTS**

The recommended curriculum for the two-day taxicab owner's refresher training course is as follows:

- Day 1 - AM – Introduction / Business Practices / Human Rights & Cultural Awareness
  - PM - Disability Awareness
- Day 2 - AM – Municipal Code / Taxicab Standards / Licensing Thresholds
  - PM – Role of the Taxicab Owner

Implementation of the recommended taxicab owner's refresher training course will provide the individual taxicab owner with a forum to review pertinent by-laws, regulations and business practices. The course will be designed using owners' experience and knowledge to further develop relevant and practical skills to assist the individual in managing his or her taxicab business.

The course fees are based on the standard hourly rate of course delivery similar to the fees charged for taxicab driver training courses as previously established by Council.

## **CONTACT**

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## **SIGNATURE**

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