

## STAFF REPORT ACTION REQUIRED

#### 2009 Federal Homelessness Funding: Authority to Negotiate a New Federal Agreement and Manage the Transition to the New Program

Date:	October 1, 2008
To:	Community Development and Recreation Committee
From:	General Manager, Shelter, Support and Housing Administration
Wards:	All
Reference Number:	

#### **SUMMARY**

The purpose of this report is to:

- highlight key outcomes from the current Homelessness Partnering Strategy (HPS) funding during the period April 1, 2007 to March 31, 2009;
- provide a plan for the funding of current HPS projects for the period April 1 to June 30, 2009, in the event that new federal funding is not in place by March 31, 2009; and
- seek authority for the General Manager, Shelter, Support and Housing Administration, to enter into a new contribution agreement with the federal government based on an anticipated extension to, or a replacement of, current Homelessness Partnering Strategy funding.

The current federal homelessness funding through the Homelessness Partnering Strategy ends March 31, 2009. The future of federal homelessness funding remains uncertain. This report outlines a plan to ensure that all contingencies regarding the funding of services for people who are homeless are anticipated and provided for.

This report is similar in its objectives to one approved by Council in March 2007, granting the General Manager, Shelter, Support and Housing Administration, authority to negotiate a contribution agreement under the then newly-announced HPS, and providing

for transitional arrangements if the federal agreement was not executed in time to avoid interruption of community agency funding. In that situation, the federal agreement was executed in a timely manner and no funding was required.

#### RECOMMENDATIONS

### The General Manager, Shelter, Support and Housing Administration, recommends that:

- consistent with the position of the Federation of Canadian Municipalities, Toronto
  City Council request the incoming federal government, on an urgent basis, to
  maintain existing levels of federal homelessness funding beyond March 2009 as a
  bridge to a long-term national housing strategy that is ongoing, sustainable and
  indexed to the cost of living, and that includes a clear commitment to end
  homelessness;
- 2. the General Manager, Shelter, Support and Housing Administration, in consultation with the City Solicitor, be authorized to enter into a contribution agreement with ServiceCanada or related entity for funding under a renewal of the Homelessness Partnering Strategy, or any new federal homelessness funding program;
- 3. the General Manager, Shelter, Support and Housing Administration, be authorized to undertake appropriate measures to develop funding priorities for any renewal of the Homelessness Partnering Strategy, or other similar federal funding program, including seeking input from community consultation, and bring forward the funding priorities for approval by Council;
- 4. once the contribution agreement with ServiceCanada or related entity is in place, the General Manager, Shelter, Support and Housing Administration, be authorized to enter into agreements with other City divisions, project sponsor agencies, and/or private expertise to deliver projects in line with the terms and conditions of the federal agreement, other than new housing development projects, which will be approved through the Affordable Housing Committee and Council;
- 5. based upon a finalized contribution agreement with ServiceCanada or related entity, the General Manager, Shelter, Support and Housing Administration, be authorized to undertake appropriate measures to establish sound budgetary priorities, adjust funding among programs as required to ensure effective use of available federal funds, and seek and draw upon input from community consultation, new Council directions/priorities, or other circumstances as might occur in the future, requiring expenditure adjustments;
- 6. any project currently funded under the Homelessness Partnership Strategy that is not completed by March 31, 2009 be approved as a priority for funding under any new funding contract entered into under Recommendation 2;

- 7. in the event that the current Homelessness Partnering Strategy is not extended beyond March 31, 2009 by the last day of the City Council meeting in March 2009, the General Manager, Shelter, Support and Housing Administration, be authorized to fund existing HPS service-related projects delivered by community agencies, as outlined in Appendix B, as well as costs for administration for the three-month period April 1 through June 30, 2009, at a cost of up to \$2.9 million from the Social Housing Stabilization Reserve Fund;
- 8. if the Social Housing Stabilization Reserve Fund is used as set out in Recommendation 7, the General Manager, Shelter, Support and Housing Administration, seek reimbursement for this expenditure from the federal government, as part of a renewed Homelessness Partnering Strategy, new homelessness funding arrangements, or other appropriate federal funding programs, with all recovered funds to be returned to source;
- 9. the General Manager, Shelter, Support and Housing Administration, report directly to Council on any further implications relating to the renewal of the Homelessness Partnering Strategy or the establishment of any new federal homelessness funding program, as required;
- 10. in the event that the current Homelessness Partnership Strategy funding is extended beyond March 31, 2009, the General Manager, Shelter, Support and Housing Administration, be authorized to approve allocations of any unexpended HPS funding to projects and initiatives that are in line with the objectives of the HPS Community Plan, and to enter into any necessary agreements to give effect thereto;
- 11. the General Manager, Shelter, Support and Housing Administration, report to Budget Committee prior to March 31, 2009 on the financial implications of any renewal of the Homelessness Partnering Strategy or the initiation of any new federal homelessness funding program, upon receiving further information regarding the intentions of the incoming federal government relating to homelessness funding; and
- 12. this report be forwarded to Budget Committee for their consideration.

#### **Implementation Points**

The current Homelessness Partnering Strategy ends March 31, 2009. Service-related funding agreements between the City of Toronto and community-based homelessness agencies will also expire on that date. If funding is not extended or there is significant delay in renewing such funding, community agencies may need to wind down their service projects and lay off experienced staff. About 100 homeless-serving community agency employees could be subject to layoff if funding is not forthcoming. It would be extremely detrimental to homelessness service provision to lose the expertise and

infrastructure developed over the past eight years under the SCPI and HPS programs. In addition, there may not be sufficient funds for City staff to provide direct services such as pre-employment supports for homeless individuals and also administer the HPI program.

Recommendations 2, 3, 4, and 5 are necessary in anticipation of the renewal of the HPS or the announcement of other federal homelessness funding, in order to move quickly to get a contribution agreement in place by April 1, 2009 and begin the investment of homelessness funding, so as to ensure no disruption of critical services.

Recommendation 7 is aimed at providing funding to allow for the continuation of homelessness programming for a three-month period, in the event new federal funding arrangements are not in place by March 31, 2009. Recommendation 8 will apply in the circumstance that funds are drawn down from the Social Housing Stabilization Reserve Fund.

#### **Financial Impact**

Entering into a contribution agreement with the federal government to administer the renewed Homelessness Partnering Strategy allocation, or other federal homelessness funding, will have an impact on the 2009 budget. The impact will depend on the amount of the (as yet unknown) allocation and the date when the contract with the federal government is signed, as that will dictate how much time remains in 2009 to expend the funds. If the City's allocation is similar to previous years, an amount of approximately \$17 million annually is anticipated.

It is anticipated that all eligible HPS or other homelessness funding program expenditures would be reimbursed by the federal government at 100%, on a claims basis. Once the allocation and details are known and the contract is in place, the General Manager, Shelter, Support and Housing Administration, will report to Budget Committee on the financial implications, including impacts on the 2009 Capital and Operating Budgets.

If the HPS program is extended in a timely fashion beyond March 31, 2009, the draw of \$2.9 million from the Social Housing Stabilization Reserve Fund will not be required to maintain the projects from April 1 to June 30, 2009. If the program is extended, or other funding is put in place, all approved expenditures will be funded via the new contribution agreement and continue for the remainder of 2009.

If the funding provision of Recommendation 7 is implemented due to delay in the finalization of a new federal funding agreement, the funds of up to \$2.9 million drawn from the Social Housing Stabilization Reserve Fund will be returned to source upon confirmation of renewed funding through HPS or any new federal homelessness funding program.

The projected 2008 year-end balance in the Social Housing Stabilization Reserve Fund is \$3.157 million. The \$2.9 million potential draw on the reserve will result in an operating budget pressure in the Shelter, Support and Housing Administration Operating Budget (if

HPS program is not extended) as base pressures are funded from the Social Housing Reserves.

The Deputy City Manager and Chief Financial Officer has reviewed this report and agrees with the financial impact information.

#### **DECISION HISTORY**

This report is necessary because the current two-year Homelessness Partnering Strategy is scheduled to end on March 31, 2009. All final decisions concerning the future funding of homelessness services will depend upon the decisions of the new federal government. To this end, it is recommended that, consistent with the position of the Federation of Canadian Municipalities, Toronto City Council request the incoming federal government, on an urgent basis, to maintain existing levels of federal homelessness funding beyond March 2009 as a bridge to a long-term national housing strategy that is ongoing, sustainable and indexed to the cost of living, and that includes a clear commitment to end homelessness (Recommendation 1).

One of the key considerations in proposing other recommendations contained in this report is to provide appropriate assurances to the homeless-serving community agencies that funding will be available for the period indicated so that the need to issue layoff notices and begin the winding up of key services is avoided.

Council authorization is required in order to negotiate contractual arrangements under an anticipated renewal of HPS or the establishment of a new federal program, and/or, in the event such arrangements are not in place by March 31, 2009, to fund community-based homelessness programs for the period April 1 to June 30, 2009, pending the finalization of such agreements. In March 2007, when Council granted this authority to the General Manager, Shelter, Support and Housing Administration, upon the replacement of the Supporting Communities Partnership Initiative by the HPS, this provision was not necessary.

#### ISSUE BACKGROUND

#### The Homelessness Partnering Strategy (HPS)

In December 2006 the federal government announced the creation of the Homelessness Partnering Strategy, a new two-year homelessness funding program replacing the Supporting Communities Partnership Initiative (SCPI), which had been in existence since 2000. The Homelessness Partnership Initiative (HPI) was designated as the cornerstone program of the HPS, through which the primary funding would be directed to participating communities to fund programs relating to 'housing solutions and stable supports to assist homeless persons to move toward autonomy and self-sufficiency'.

At its meeting of March 5 and 6, 2007, Council authorized the General Manager, Shelter, Support and Housing Administration, to enter into a contribution agreement with

ServiceCanada for funding under HPS. Council also approved the allocation of HPS funds among seven community plan priority objectives (see Appendix A). In October 2007 a Community Plan was submitted to ServiceCanada, for the 2007-2009 funding term.

On December 20, 2007, a contribution agreement was executed with Human Resources and Skills Development Canada for a total allocation of \$34,592,778 for the period April 1, 2007 to March 31, 2009.

Under the HPS, a wide range of community-based service programs and capital projects have been funded (see Appendix B). HPS-funded community service programs end on March 31, 2009.

There is concern within the service-providing community about ongoing funding of their programs after April 1, 2009. In addition to the obvious serious impact on the client groups served by community-based and City-operated programs, any discontinuation of federal funding would have major repercussions for the staff of homeless-serving community agencies. It is also important to note that the HPS federal funding channelled through community and City agencies has many secondary benefits to neighbourhoods throughout the City in terms of the purchase of goods and services procured in the operation of services and facilities.

#### COMMENTS

#### **Key Accomplishments under Homelessness Partnership Strategy Funding**

Since April 1, 2007 the City of Toronto, through Shelter, Support and Housing Administration, has delivered federal HPS funding with a view to maximizing the impact of these investments on the alleviation, reduction and elimination of homelessness within the City (see Appendix B). Much has been accomplished:

- Development of a permanent Assessment and Referral Centre, including a 40-bed specialized shelter.
- A total of about 30 small but critical investments have been made in community facilities through renovations, repairs and acquisitions.
- Approximately 70 units of transitional and supportive housing are in development.
- Under the City's Streets to Homes strategy, approximately 20 community projects have, since its inception in 2005, assisted almost 2000 street homeless clients to access and retain housing.
- A total of approximately 20 other community projects will have, by the end of the HPS funding term, provided a wide range of services to over 3,000 clients,

including support for young mothers and families, youth looking to re-unite with families, language services, housing help services for people seeking affordable housing, and efforts to ensure shelters are safe and accessible for transsexual/transgender people.

- Approximately 11,000 clients will have been assisted to obtain critical ID documents, allowing them to access housing, health, social and other benefits.
- About a dozen employability projects have been funded, on target to provide work-related assistance to approximately 2000 clients.
- In line with Council direction in March 2007, Aboriginal programming has received considerable support. A total of \$4.9 million has gone into capital development including the creation of approximately 25 transitional beds. Approximately \$1.3 million has been allocated to programs which provide intensive supports to homeless or at-risk Aboriginal clients and build agency capacity to meet client needs.
- More than 20 projects and events have been implemented to provide valuable resources to community agencies to strengthen and improve direct service delivery and operational effectiveness.

As demonstrated above, the benefits and positive results from the infusion of federal funding impact the lives of many individuals experiencing homelessness. A total of over 17,000 clients (including 11,000 receiving ID documents) will have been served by City-operated and community-based programs and facilities funded through the HPS.

#### CONTACT

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#### **SIGNATURE**

Phil Brown General Manager Shelter, Support and Housing Administration

#### **ATTACHMENTS**

Appendix A: Homelessness Partnering Strategy: Community Plan for Investment 2007-

2009

Appendix B: Homelessness Partnering Strategy Investments: April 1, 2007 to March

31, 2009

# Appendix A Homelessness Partnering Strategy: Community Plan for Investment 2007 - 2009

	Priorities	Activities / Objectives	Targeted Allocation (net admin.)	Actual Allocation* (net admin.)
1.	Create new housing opportunities with supports	<ul> <li>Create new transitional and supportive housing units</li> <li>Improve community acceptance of housing for people requiring supports</li> <li>Build partnerships to test and support new solutions</li> <li>Improve service delivery, accountability and management through front line training and management development</li> </ul>	\$8,700,000	\$8,700,000
2.	Target capital investments in community and city facilities and shelters	<ul> <li>Maintain and improve the physical infrastructure of community and city facilities and shelters to enhance service delivery</li> <li>Develop a replacement site for the city assessment and referral centre and shelter</li> <li>Create new shelter beds in response to specific needs</li> <li>Improve community acceptance of community and city facilities and shelters</li> <li>Build partnerships to test and support new solutions</li> <li>Improve service delivery, accountability and management through front line training and management development</li> </ul>	\$4,850,000	\$2,052,410
3.	Help people access permanent housing and leave the streets and shelters behind	<ul> <li>House people quickly</li> <li>Continue to improve street outreach services</li> <li>Ensure people who are homeless have ID in order to access housing</li> <li>Increase the potential of drop-ins as centres of opportunity to support homeless people in accessing housing</li> <li>Partner with corrections, health, mental health and addictions services to improve service access, delivery and linkages to housing</li> <li>Build partnerships to test and support new solutions</li> <li>Improve service delivery, accountability and management through front line training and management development</li> </ul>	\$4,655,000	\$6,308,712
4.	Help keep people housed who are at risk of homelessness	<ul> <li>Provide housing supports to homeless people recently housed to help keep them housed</li> <li>Increase the potential of drop-ins as centres of opportunity to support homeless people</li> </ul>	\$2,910,000	\$3,120,467

	Priorities	Activities / Objectives	Targeted Allocation (net admin.)	Actual Allocation* (net admin.)
5.	Create skills	<ul> <li>in maintaining housing</li> <li>Partner with corrections, health, mental health and addictions services to improve housing support systems</li> <li>Build partnerships to test and support new solutions</li> <li>Improve service delivery, accountability and management through front line training and management development</li> </ul>		
5.	training and employment opportunities	<ul> <li>Prepare people for employment through intensive pre-employment training and support</li> <li>Build employment expertise and supports within the shelter system to support client reintegration</li> <li>Create private sector partnerships that provide employment pathways for clients</li> <li>Create employment through social purpose enterprise initiatives</li> <li>Build partnerships to test and support new solutions</li> <li>Improve service delivery, accountability and management through front line training and management development</li> </ul>	\$2,910,000	\$3,410,415
6.	Monitor and measure results of homelessness investments	<ul> <li>Undertake second city sponsored street needs assessment</li> <li>Implement improved program effectiveness measures</li> <li>Develop and implement a shelter management information system</li> </ul>	\$492,300	\$924,181
7.	Address Aboriginal homelessness	The 2006 Street Needs Assessment indicated that 26% of the street homeless are Aboriginal and account for 16% of the homeless population overall. Additional focus and resources will be directed to solutions that improve this situation.	\$6,230,000	\$6,230,000
To	tals		\$30,747,300	\$30,746,185*

<sup>\*</sup> This calculation includes estimates for January 1 to March 31, 2009

#### Appendix B Homelessness Partnering Strategy Investments April 1, 2007 – March 31, 2009

**Priority 1: Create New Housing Opportunities with Supports** 

Agency	Project Description	Funding Amount  Apr. 1/07 to Dec. 31/08	3-month Funding Estimate* Jan. 1/09 to Mar. 31/09	3-month Funding Apr. 1/09 to June 30/09
Alternative Living Solutions/ Houselink Community Homes (Ward 19)	Build 29 one bedroom apartments for homeless individuals who are experiencing mental health challenges at 1908 Gerrard St. East.	\$1,740,000	\$1,160,000	N/A
Parkdale United Church (Ward 14)	Add an additional 11 new supportive housing units for persons living on the streets or in shelter to our existing site at 1355 King Street West.	\$825,000	\$550,000	N/A
Woodgreen Community Housing (Ward 30)	Purchase and renovate the New Edwin Hotel into 28 bachelor units with ground floor program support space located at 650 Queen St. East.	\$3,150,000	\$784,000	N/A
Affordable Housing Project Contingency  TOTAL		N/A \$5,715,000	\$491,000 <b>\$2,985,000</b>	N/A

Priority 2: Target Capital Investments in Community and City Facilities and Shelters

Agency	Project Description	Funding Amount Apr. 1/07 to Dec. 31/08	3-month Funding Estimate* Jan. 1/09 to Mar. 31/09	3-month Funding Apr. 1/09 to June 30/09
Agincourt	Replace an exit door, remove			
Community	existing window and patch drywall	\$23,111	N/A	N/A
Services	to prepare for additional storage.			
Association	Purchase additional refrigerators,			
(Ward 41)	convection oven, tables, chairs and			
	ashtrays for outside.			
Anglican Parish	Make shower room accessible for			
Church of St.	women with physical limitations	\$4,661	N/A	N/A
Matthias	and repair kitchen ceiling at			
	Bellwood's House shelter.			
Canadian Red	Improve drop-in service by			
Cross	replacing 2 stoves and 1 freezer	\$4,550	N/A	N/A

Agency	Project Description	Funding Amount Apr. 1/07 to Dec. 31/08	3-month Funding Estimate* Jan. 1/09 to Mar. 31/09	3-month Funding Apr. 1/09 to June 30/09
(Ward 22)	with energy efficient units. Buy 12 folding tables.	Dec. 31/00	Mar. 31/07	guile 30/09
COSTI Immigrant Services (Ward 17)	Remove carpet and install new flooring in the housing help centre. Replace washer, dryer and heavy duty dishwasher at reception centre.	\$7,733	N/A	N/A
Covenant House (Ward 27)	Provide funding to replace dressers to assist with beg bug management in the shelter.	\$25,014	N/A	N/A
East York / East Toronto Family Resources (Ward 30)	Improvements to housing help centre including purchase of glass security door, new computers, furniture, phone system, paint photocopier and wireless doorbell.	\$52,500	N/A	N/A
Eva's Initiatives (Ward 20)	Replace flat roof and entire shingled roof at Eva's Place youth shelter.	\$68,840	N/A	N/A
Good Sheppard Refuge Social Ministries	Purchase 3 stoves for the kitchen; replacing client lockers for the men's shelter.	\$15,000	N/A	N/A
Governing Council of the Salvation Army – Maxwell Meighen Centre (Ward 28)	Purchase, replace and install new water faucets and storage lockers.	\$21,012	N/A	N/A
Governing Council of the Salvation Army – Gateway Shelter (Ward 28)	Installation of new flooring in the ground floor dining hall, reception and office and second floor offices. Repair of concrete window sill repairs also recommended. Purchase of an energy-efficient washer and dryer and professional level steamer.	\$66,935	N/A	N/A
Governing Council of the Salvation Army – Florence Booth Shelter (Ward 28)	Funding of shower installation for residents and purchase of steamer, energy-efficient washer, dryer and refrigerator.	\$22,920	N/A	N/A
Homes First Society – Strachan House (Ward 19)	Replacement of 24 kitchen countertops with stainless steel, single compartment countertops.	\$35,000	N/A	N/A
Native Child and Family Services of Toronto (Ward 14)	Replace incandescent bulbs with new, safer and more efficient LED signs at both properties. Install solar thermal water heating system.	\$16,745	N/A	N/A
Parkdale Activity Recreation Centre	To build accessible and barrier-free shower/washroom. Reconstruct	\$98,073	N/A	N/A

Agency	Project Description	Funding Amount Apr. 1/07 to Dec. 31/08	3-month Funding Estimate* Jan. 1/09 to Mar. 31/09	3-month Funding Apr. 1/09 to June 30/09
(Ward 14)	laundry area and purchase washers and dryers.			
Scarborough Housing Help Centre (Ward 37)	To purchase furniture, fridge, stove, microwave, laptop, security safe and filing cabinets.	\$6,000	N/A	N/A
Second Base Youth Shelter Ward (35)	Purchase and install a security surveillance system.	\$6,000	N/A	N/A
St. Christopher House – The Meeting Place (Ward 19)	Renovations to men's washroom and kitchen and move existing doorways. Purchasing outdoor benches and laundry machines.	\$25,785	N/A	N/A
St. Felix Centre Drop-in (Ward 20)	Kitchen renovations and purchase of appliances.	\$30,975	N/A	N/A
St. Simon's Shelter (Ward 28)	Purchase and installation of Air Chiller Unit with modifications to existing infrastructure includes Electrical & Mechanical Systems	\$88,019	N/A	N/A
St. Stephen's Community House (Ward 20)	New ventilation systems in kitchen and purchase of new washer and dryers.	\$34,922	N/A	N/A
Street Haven at the Crossroads (Ward 28)	Replace unsafe flooring and kitchen renovations.	\$55,548	N/A	N/A
Toronto Community Hostels	Purchase of washers and dryers, freezers and fridges.	\$10,608	N/A	N/A
Touchstone Youth Shelter (Ward 29)	Removal of mold from washrooms, repair floors, walls & cupboards in bathrooms, kitchen & dinning room. Replace security system. Reinforce decks. Repair wheel chair ramp.	\$90,356	N/A	N/A
University Settlement House (Ward 20)	Purchase a stove and freezer.	\$2,400	N/A	N/A
Weston King Neighbourhood Centre	Rebuild existing kitchen & storage area. Install energy efficient, commercial-kitchen equipment including electric range, cooler and freezer.	\$100,000	N/A	N/A
Wychwood Open Door Drop-in (Ward 21)	Replace sink, countertops and plumbing.	\$2,635	N/A	N/A
The Yonge Street Mission (Ward 28)	HVAC Assessment & acquisitions of fridges and freezer for cold storage of food.	\$24,837	N/A	N/A

Agency	Project Description	Funding Amount Apr. 1/07 to	3-month Funding Estimate* Jan. 1/09 to	3-month Funding Apr. 1/09 to
		Dec. 31/08	Mar. 31/09	June 30/09
YWCA – Beatrice	Replace 288 light ballasts in the			
House	common areas.	\$23,420	N/A	N/A
(Ward 17)				
Youth Without	Repair crumbling masonry, repair			
Shelter	window caulk and create a sanitary	\$23,811	N/A	N/A
(Ward 1)	holding area for trash.			
Youthlink	Renovating the drop-in centre			
(Ward 1)	including re-finishing floors,	\$15,000	N/A	N/A
	bathrooms, painting and replacing			
	lighting.			
City of Toronto -	Transformation of a former			
129 Peter Street	nightclub into the City's permanent	\$1,050,000	N/A	N/A
	Assessment and Referral Centre.			
TOTAL		\$2,052,410	N/A	N/A

Priority 3: Help People Access Permanent Housing and Leave the Streets and Shelters Behind

Agency	Project Description	Funding Amount Apr. 1/07 to Dec. 31/08	3-month Funding Estimate* Jan. 1/09 to Mar. 31/09	3-month Funding Apr. 1/09 to June 30/09
The 519 Church St.	Trans Communities Shelter			
Community Centre (Ward 27)	Access provides training and support to the Toronto shelter system to make services safe and accessible to homeless transsexual/	\$81,975	\$6,000	\$7,500
Aisling Discoveries	transgender people. <b>Kid Builders</b> is designed to			
Child and Family Services (Ward 43)	enhance and improve services and supports to children living in homeless shelters to lessen the long term impact of homelessness.	\$34,829	N/A	N/A
East York/East	Resources Exist for Network and			
Toronto Family	Training (RENT) provides	\$177,266	\$24,203	\$30,254
Resources	coordinated resource development			
(Ward 30)	in the housing help sector through training, networking and resource			
	development tools.			

Agency	Project Description	Funding Amount	3-month Funding Estimate*	3-month Funding
- Ingoine,	2.20,000.2.000.2.000.	Apr. 1/07 to Dec. 31/08	Jan. 1/09 to Mar. 31/09	Apr. 1/09 to June 30/09
Ecuhome Corporation (Ward 20)	Transitional Support to S2H Tenants provides affordable, secure housing to street homeless individuals and provides assistance & support to enable them to remain housed and, where possible, reintegrate into the community.	\$178,260	\$20,652	\$25,815
Elizabeth Fry Society of Toronto (Ward 28)	Post -Incarceration Housing Support Program in partnership with John Howard Society provides housing access to individuals recently incarcerated or leaving the criminal justice system.	\$173,230	\$34,646	\$43,306
Eva's Initiatives for Homeless Youth (Ward 20)	Family Reconnect Program assists homeless youth in establishing safe communication with their family with the potential of returning home or living independently in the community with family support.	\$332,132	\$44,000	\$55,000
FCJ Refugee Centre (Ward 17)	Training and Capacity Building provides training, resources and information to refugee claimants and social service providers regarding refugee claimant issues.	\$42,484	N/A	N/A
Furniture Bank (Ward 22)	Furniture Bank provides second- hand furniture, assistance, support/information and referral to the homeless and needy families.	\$323,825	\$35,605	\$44,506
Humewood House Association (Ward 21)	1900 Sheppard Housing where young mothers are housed & provided with support & resources to allow them to live independently.	\$55,000	\$10,000	\$12,500
Jessie's Centre for Teenagers (Ward 28)	Housing Access and Retention for Young Families improves housing access and retention for homeless and at risk teen parents and their children through individual and group support to enhance life skills, budgeting, and parenting capacity; also provides information on housing rights and responsibilities and eviction prevention.	\$93,136	\$10,160	\$12,700

Agency	Project Description	Funding Amount	3-month Funding Estimate*	3-month Funding
		Apr. 1/07 to Dec. 31/08	Jan. 1/09 to Mar. 31/09	Apr. 1/09 to June 30/09
Lakeshore Area Multi-service Project (LAMP) Inc. (Ward 29)	Adult Drop-in and Out of the Cold Program enhances access for homeless and at-risk individuals to active community participation, self reliance and sustainable housing through pre-	\$67,915	\$7,400	\$9,250
Mkilling	employment and skills development and other opportunities.			
Multilingual Community Interpreter Services (Ward 26)	Central Language Service improves settlement and housing outcomes for clients of shelters and settlement services through the delivery of language interpretation services which facilitate access to community supports.	\$176,667	\$19,333	\$24,167
Neighourbood Link Support Services (Ward 32)	Partners for Access and Identification (PAID) helps people obtain their primary and secondary identification such as birth certificates, landed papers, health cards, refugee letters, Indian status and Social Insurance Numbers to ensure that they gain access to health care, pension benefits and other critical services.	\$821,366	\$88,061	\$110,076
Oolagen Community Services (Ward 27)	Jordan's Legacy helps develop and coordinate comprehensive responses to meet the needs of homeless young parents by strengthening existing partnerships and enhancing collaboration between member agencies of Young Parents No Fixed Address (YPNFA).	\$79,486	\$5,000	\$6,250
Oolagen Community Services (Ward 27)	The Wraparound Process for Young Homeless Families: A collaboration process that uses a holistic "wraparound" approach in working with young homeless families to assist them in obtaining and maintaining permanent housing.	\$45,540	N/A	N/A
Prisoner's HIV/AIDS Support Action Network (PASAN) (Ward 19)	Post Incarceration Housing Support Program provides housing access to individuals that are HIV+ and who have recently been incarcerated or are leaving the criminal justice system.	\$51,429	N/A	N/A

Agency	Project Description	Funding Amount Apr. 1/07 to	3-month Funding Estimate* Jan. 1/09 to	3-month Funding Apr. 1/09 to
Sherbourne Health Centre (Ward 28)	Supporting Our Young (SOY) addresses the immediate housing, food and transportation needs of LGBTT youth along with emotional and social supports.	\$89,854	<b>Mar. 31/09</b> \$10,269	\$12,836
Social and Enterprise Development Innovations (Ward 8)	Independent Living Project provides training in financial literacy along with a personal savings program.	\$190,917	\$38,183	\$47,729
St. Christopher House (Ward 19)	Newcomer Settlement Opportunities strengthens and builds relationships between agencies serving immigrants and refugees and increases the capacity of the shelter/drop-in staff to provide accessible, culturally appropriate and sensitive services to homeless immigrants and refugees.	\$116,215	\$13,258	\$16,572
St. Stephen's Community House (Ward 20)	Toronto Drop-In Network Project facilitates service delivery improvements, including training for providers, to meet the diverse needs of the homeless and at-risk client groups that access drop-in services, and to enhanced service coordination and partnerships between drop-ins.	\$228,228	\$30,000	\$37,500
Street Health Community Nursing Foundation (Ward 54)	ID Safe provides safe storage and retrieval of identification to ensure that homeless clients have access to services such as health care, income supports, housing, and employment.	\$168,720	\$16,644	\$20,805
Toronto Harm Reduction Task Force: St. Michael's Hospital (Ward 28)	HEARTH (Harm Reduction Education & Access to Resources, Training, and Hope) provides training to agencies working with homeless and at risk clients with addiction as well as facilitating partnerships among agencies and professionals in the field to provide harm reduction resources and services to the homeless.	\$137,239	\$14,972	\$18,715

Agency	Project Description	Funding Amount	3-month Funding Estimate*	3-month Funding Apr. 1/09 to	
		Apr. 1/07 to Dec. 31/08	Jan. 1/09 to Mar. 31/09	Apr. 1/09 to June 30/09	
Toronto North	Mobile Multi-Disciplinary	200.01.00	1.202103	341100107	
Support Services	Outreach Team (M-DOT) works	\$572,262	\$80,000	\$100,000	
(Ward 34)	alongside existing street outreach				
	teams, to provide psychiatric and				
	physical health assessments and				
	treatment where homeless clients				
	are living outside. The team				
	provides an entry point into the				
	mental health system for clients				
	that have traditionally faced				
Touchstone Youth	barriers. <b>Building Life Skills</b> in homeless				
Centre	and at-risk youth to enable them to	\$10,000	\$2,000	\$2,500	
(Ward 29)	access and maintain housing.	\$10,000	\$2,000	\$2,300	
West Hill	Furniture Bank provides second-				
Community	hand furniture, assistance,	\$65,103	\$8,520	\$10,650	
Services	support/information and referral as	ψ03,103	ψ0,320	Ψ10,030	
(Ward 36)	needed to the homeless and needy				
( )	families in Scarborough.				
West Hill	Streets to Homes Moving Service				
Community	assists homeless persons to move	\$21,975	\$4,395	\$5,494	
Services	from the streets into permanent				
(Ward 36)	housing by providing them with				
	both furniture and a moving				
	service.				
Fred Victor Centre	Rapid Access Housing Pilot				
(Ward 28)	houses, supports and develops the	\$463,789	\$62,758	\$78,447	
	life skills of individuals who were				
	living on the streets of Toronto and				
	prepares them for more appropriate permanent housing.				
Fred Victor Centre	FVC-SHS Focused Housing				
(Ward 28)	Access works with patients of	\$77,278	\$15,456	\$19,320	
(\(\alpha\) and 20)	Sherbourne Health Centre to	ψ77 <b>,2</b> 70	Ψ13,130	Ψ19,320	
	access housing.				
Habitat Services	Mental Health Program Services				
(Ward 26)	provides supported housing to S2H	\$59,987	\$11,997	\$14,997	
	clients with mental health needs.				
Homes First	Strachan House Sustainable				
Society	<b>Transition</b> provides residential	\$79,006	\$15,801	\$19,752	
(Ward 19)	services and follow-up supports to				
	assist client's transition to housing.				
John Howard	Post-Incarceration Housing	Ф201 220	фо <b>л</b> 101	0.4.6.402	
Society of Toronto	Support Program – a partnership	\$391,320	\$37,121	\$46,402	
(Ward 27)	with Elizabeth Fry Society (above)				
Mainstay Housing (Ward 19)	Yes We Can: From Homelessness to Housing	\$110,931	\$22,186	\$27,733	
( watu 19)	Stability is a supportive housing	φ110,731	Ψ22,100	Ψ41,133	
	provider for S2H clients who are				
	living with mental illness				

Agency	Project Description	Funding Amount	3-month Funding Estimate*	3-month Funding
, , ,	•	Apr. 1/07 to Dec. 31/08	Jan. 1/09 to Mar. 31/09	Apr. 1/09 to June 30/09
Woodgreen Community Services (Ward 30)	EEHA (East End Housing Access) provides residential services and supports to both seniors and youth.	\$85,607	\$17,121	\$21,402
Total		\$5,602,971	\$705,741	\$882,178

Priority 4: Help Keep People Housed who are at Risk of Homelessness

Agency	Project Description	Funding Amount Apr. 1/07 to Dec. 31/08	3-month Funding Estimate* Jan. 1/09 to Mar. 31/09	3-month Funding Apr. 1/09 to June 30/09
Agincourt	Agincourt Community Follow-			
Community	<b>up Services</b> provides housing	\$289,911	\$35,003	\$43,754
Services	follow-up services to clients of the			
Association	Streets to Homes program.			
(Ward 41)				
Albion	Albion Streets to Homes provides			
Neighbourhood	housing follow-up services through	\$393,027	\$52,569	\$65,712
Services	a case management approach to			
(Ward 1)	help people formerly living on			
	streets to maintain their housing.			
COTA:	High Support Follow-Up, a			
Comprehensive	collaborative project with Toronto	\$213,734	\$42,747	\$53,434
Rehabilitation and	North Support Services and Re-			
Mental Health	Connect Mental Health Services,			
Services	provides high-support services to			
(Wards 2, 15, 34)	formerly Streets to Homes clients			
	to increase their success in			
COCTA	maintaining housing.			
COSTI Immigrant	S2H Specialized Follow-Up	Φ01. <b>7</b> 01	Φ10. <b>25</b> .6	<b>#22.045</b>
Services	provides immigrants & refugees	\$91,781	\$18,356	\$22,945
(Ward 7)	who are homeless and/or at risk of			
	homelessness to find & keep			
	housing through customized			
	culturally & linguistically appropriate services.			
East York East	S2H Follow-Up Support provides			
Toronto Family	housing follow-up services to	\$72,108	\$14,422	\$18,027
Resources	assist people who have been	\$72,100	\$14,422	\$10,027
(Ward 30)	housed by Streets to Homes in the			
(11414 30)	East York/East Toronto area.			
Flemingdon	Flemingdon S2H Follow-up			
Neighbourhood	<b>Program</b> provides a range of	\$69,123	\$13,825	\$17,281
Services	supports to recently-housed street	+ ~ - ,	+,	T - · , - ~ -
(Ward 26)	homeless clients.			

Agency	Project Description	Funding Amount	3-month Funding Estimate*	3-month Funding
- Ingelie	2 2 0 <b>3 2 2 0 0 2 2 P 1 0</b> 1	Apr. 1/07 to Dec. 31/08	Jan. 1/09 to Mar. 31/09	Apr. 1/09 to June 30/09
Fred Victor Centre (Ward 28)	S2H Follow-up Support provides housing support to assist people who have been housed through S2H	\$333,999	\$43,609	\$54,512
Parkdale Activity Recreation Centre (Ward 14)	Housing Into Homes provides housing support follow-up to people who have been housed in the West End through Streets to Homes.	\$70,671	\$14,134	\$17,668
Reconnect Mental Health Services (Collaboration with Toronto North Support & COTA Health) (Wards 2, 15, 34)	High Support Follow-Up, a collaborative project with COTA Health and Toronto North Support Services, provides high-support services to Streets to Homes clients to increase their success in maintaining housing.	\$160,000	\$32,000	\$40,000
Scarborough Housing Help Centre (Ward 37)	sarborough busing Help to clients housed through Streets to Homes in Scarborough.		\$12,870	\$15,975
St. Clare's Multifaith Housing Society (Ward 20)	25 Leonard Avenue Community Services Coordinator provides support for the high needs clients residing at 25 Leonard by helping them maintain their housing and providing life skills programming and assistance with finding employment.	\$21,150	N/A	N/A
Toronto North Support Services (Collaboration with Reconnect Mental Health Services and COTA Health) (Wards 2, 15, 34)	High Support Follow-Up, a collaborative project with COTA Health and Re-Connect Mental Health, provides high-support services to Streets to Homes clients to increase their success in maintaining housing.	\$160,000	\$32,000	\$40,000
Toronto North Support Services (Ward 34)	<b>Low Support Follow-Up Support Services</b> provides low support services to Streets to Homes clients in order to increase their success in maintaining housing.	\$364,980	\$41,712	\$52,140
York Community Services (Ward 12)	York Community Services  Circle of Support: A Streets to Homes Follow-Up Service for		\$15,160	\$18,950
Youthlink (Ward 1)	Streets to Homes Follow-Up provides housing access and follow up services to youth housed directly from the street.	\$328,707	\$43,169	\$53,962
Total		\$2,708,891	\$411,576	\$514,360

**Priority 5: Create Skills Training and Employment Opportunities** 

Agency	Project Description	Funding Amount Apr. 1/07 to Dec. 31/08	3-month Funding Estimate* Jan. 1/09 to Mar. 31/09	3-month Funding Apr. 1/09 to June 30/09
City of Toronto, SSHA (Ward 20)	Employability Support Team works with City shelters, Streets to Homes, and other facilities to assess and support clients as they move towards employability, build	\$441,470	\$63,358	\$79,198
	the employment resources available within the system and enhance the skills of shelter staff in the area of employment.			
Dixon Hall (Ward 28)	Downtown Construction Industry Employment Linkage Program: Pre-Employment	\$46,905	\$5,608	\$7,010
	Asbestos Removal. This project offers pre-employment asbestos removal training and employment programs targeting the homeless and at-risk-of-homelessness focusing on public and community sector construction initiatives in			
Elizabeth Fry Society of Toronto (Ward 28)	the downtown area.  Believing in Employment Success Training (B.E.S.T.) provides assessments, pre- employment workshops and one- on-one counselling.	\$85,000	\$17,000	\$21,250
Fred Victor Centre (Ward 28)	On the Paths to Employment provides pre-employment, job search training, job maintenance, follow-up supports, case management and academic tutoring for homeless and at-risk clients.	\$174,531	\$19,946	\$24,933
Frontier College (Ward 20)	Beat the Street provides enhanced GED training and instruction, volunteer tutor and video programming support, as part of a supportive integrated literacy and learning centre. Computer training and a volunteer tutor support towards e-course and Microsoft certification are also provided.	\$62,712	N/A	N/A
George Brown College of Applied Arts and Technology (Ward 28)	Augmented Education Program - Pathways to Skills Training and Sustainable Employment. Recruits and trains homeless or at-risk individuals in trade occupations.	\$156,000	\$31,200	\$39,000

Agency	Project Description	Funding Amount Apr. 1/07 to Dec. 31/08	3-month Funding Estimate* Jan. 1/09 to Mar. 31/09	3-month Funding Apr. 1/09 to June 30/09
	Provides pre-employment training, on-the-job coaching and job development.	Dec. 31/08	Mar. 31/09	June 30/09
Housing for Youth in the City of York Corporation (formerly called Horizons for Youth) (Ward 17)	Corporation formerly called Horizons for Youth Career Horizons provides prevocational, life skills training, volunteer work placements, job coaching and job development for homeless and at-risk youth.		\$23,940	\$29,925
Jewish Vocational Service of Metropolitan Toronto (JVSToronto) (Ward 15)	Psycho-Vocational Assessments and career planning sessions which lead to individualized action plans. Evaluative research will also be undertaken.	\$320,374	\$40,642	\$50,803
John Howard Society of Toronto (Ward 26)	Howard Basic Employment Skills ty of Toronto Training – prepares clients for re-		N/A	N/A
Sistering – A women's Place (Ward 18)	On the Path – provides job readiness training for long-term unemployed women with a history of homelessness. Project includes pre-employment awareness, employment readiness and transitional support.	\$29,916	N/A	N/A
St. Christopher House (Ward 19)	Strengthening Community Economic Development Opportunities for Homeless and Low Income Adults is a CED project providing skill development opportunities for Aboriginal people who are homeless or at risk.	\$95,466	\$10,910	\$13,631
Street Haven at the Crossroads (Ward 28)	Computer Training, Access and Job Readiness provides self-directed and formal computer instruction and job search techniques to downtown homeless women.	\$102,025	\$11,780	\$14,725
Toronto Hostels Training Centre (Ward 27)	Employability as a Pathway out of Homelessness is a training workshop for staff of shelters and other facilities on the importance	\$54,297	\$10,809	\$13,512

Agency	Project Description	Funding Amount Apr. 1/07 to Dec. 31/08	3-month Funding Estimate* Jan. 1/09 to Mar. 31/09	3-month Funding Apr. 1/09 to June 30/09
	and provision of employability services.			
United Way of Greater Toronto (Ward 28)	Toronto Enterprise Fund develops social purpose enterprises working with homeless and low- income people to create employment/economic opportunities.	\$472,766	\$60,000	\$75,000
WoodGreen Community Services (Ward 30)	Skills Matter is a skill development program for women including life skills, educational skills, and computer competencies.	\$104,037	\$13,116	\$16,395
Youth Employment Service (YES) (Ward 20)	Streets to Jobs (STJ) provides pre-employment and life skills training, job development and job retention supports for homeless/at- risk youth.	\$54,848	\$10,970	\$13,712
Youthlink (Ward 1)	Street Involved Youth Program (SIYP) is a harm reduction program for street involved youth providing vocational preparation through 10-week modules that include work skills development, life skills, counselling, referrals, food and clothing.	\$664,133	\$54,900	\$68,625
Total		\$3,036,236	\$374,179	\$467,719

**Priority 6: Monitor and Measure Results of Homelessness Investments** 

Agency	Project Description	Funding Amount Apr. 1/07 to Dec. 31/08	3-month Funding Estimate* Jan. 1/09 to Mar. 31/09	3-month Funding Apr. 1/09 to June 30/09
Toronto North	Capacity Building for Streets to			
Support Services (Ward 34)	Homes Reporting involves providing training to S2H staff and funded agencies on quality data collection within the system.	\$83,871	N/A	N/A
City of Toronto – Shelter Management Information System (SMIS)	The Shelter Management Information System being developed as a single, web-based data management system that would be implemented in Toronto shelters that serve homeless families, singles and youth.	\$253,000	\$42,000	\$52,500

Agency	Project Description	Funding Amount	3-month Funding Estimate*	3-month Funding
		Apr. 1/07 to Dec. 31/08	Jan. 1/09 to Mar. 31/09	Apr. 1/09 to June 30/09
Fred Victor Centre	Innovators' Council –			
(Ward 28)	Coordination of planning and	\$100,000	\$20,000	\$25,000
	consultative activities			
Tamarack - An	<b>Ending Homelessness in Toronto</b>			
Institute for	supports partnership development	\$79,710	N/A	N/A
Community	and multi-sectoral collaborations to			
Engagement	improve service delivery.			
United Way of	Capacity Building and			
Greater Toronto	Leadership involves developing	\$288,000	\$57,600	\$72,000
(Ward 28)	the effectiveness of homelessness			
	organizations through innovations			
	training programs, technical			
	assistance initiatives and			
	sponsorship of staff to attend			
	business leadership programs.			
Total		\$804,581	\$119,600	\$149,500

**Priority 7: Address Aboriginal Homelessness** 

		Funding Amount	3-month Funding	3-month Funding
Agency	Project Description	Apr. 1/07 to Dec. 31/08	Estimate* Jan. 1/09 to Mar. 31/09	Apr. 1/09 to June 30/09
Anishnawbe Health	Consultation commissioned –			
Toronto	'Dealing Effectively with \$10,000		N/A	N/A
(Ward 28)	Aboriginal Homelessness in			
	Toronto"			
Miziwe Biik	Personal Development Program			
Aboriginal	for homeless and at-risk Aboriginal	\$109,998	\$16,000	\$20,000
Employment and	clients assists the participants with			
Training	self awareness and life skills to			
(Ward 27)	move forward with realistic plans			
	of action.			
Native Men's	After Care Services assists people			
Residence	housed directly from the street to	\$314,430	\$45,864	\$57,330
(Ward 21)	maintain housing in the community.			
Native Child and	Native Women's Transition			
Family Services of	<b>House</b> works with homeless and at	\$424,800	\$48,960	\$61,200
Toronto	risk Aboriginal women and their			
(Ward 14)	children to stabilize within			
	transitional housing and then to			
	reintegrate into the community.			
Native Child and	Continuum of Care provides			
Family Services of	housing maintenance support and	\$253,250	\$41,800	\$52,250

Agency	Project Description	Funding Amount Apr. 1/07 to	3-month Funding Estimate* Jan. 1/09 to	3-month Funding Apr. 1/09 to
		Dec. 31/08	Mar. 31/09	June 30/09
Toronto	employment life skills to			
(Ward 27)	Aboriginal youth.			
Native Child and	CAPTIAL PROJECT involves	¢1 464 000	N/A	N/A
Family Services (Wards 14, 19)	the purchase of home at 184 Dowling Ave. to provide	\$1,464,000	IN/A	N/A
(wards 14, 19)	transitional housing for Aboriginal			
	women and children.			
Native Child and	CAPITAL PROJECT involves			
Family Services of	renovation of a new site for the	\$250,000	N/A	N/A
Toronto	youth drop-in at 1 Wood St. and	Ψ230,000	14/11	IV/A
Toronto	contributing to youth programming			
	space at the new agency head			
	office at 30 College St.			
Native Men's	CAPITAL PROJECT to convert			
Residence	the 40-bed shelter for Aboriginal	\$2,700,000	N/A	N/A
(Ward 21)	youth into 22 transitional shelter			
	beds for Aboriginal men and youth			
Wigwamen	CAPITAL PROJECT to intensify			
Incorporated	a current social housing building	\$250,000	N/A	N/A
(Ward 11)	by adding 2 units of transitional			
	housing at 2, 4, 6 Rutherford			
	Avenue.			
Aboriginal	To fund training and development			
Training and	for front line, management,	\$89,248	N/A	N/A
Leadership	executive staff and board members			
Initiative	of Aboriginal agencies to advance			
	their effectives in reducing			
	Aboriginal homelessness. (In			
Aboriginal Capital	process)			
Project		\$211,650	N/A	N/A
Contingency		Ψ211,030	14/73	11/71
Contingency				
Total		\$6,077,376	\$152,624	\$190,780

#### **Total Investments of HPS including Administration**

	Funding Amount Apr. 1/07 to Dec. 31/08	3-month Funding Estimate* Jan. 1/09 to Mar. 31/09	3-month Funding (requested from social housing reserve, Rec. 7)  Apr. 1/09 to June 30/09	Apr. 1/07 to June 30/09
Total Investment in Priority Areas	\$25,997,465	\$4,748,720	\$2,204,537	\$32,950,722
Administration Costs	\$3,221,286	\$625,307	\$625,401	\$4,471,994
Totals	\$29,218,751	\$5,374,027	\$2,829,938	\$37,422,716

<sup>\*</sup>Note that figures in this column are estimated. Further changes may be realized during program final reporting.

N/A – denotes that the program or project activity is finished or will not require any additional funds during the period.

Ward numbers refer to the main location of the agency, and projects may provide service beyond the ward listed.