Community Development and Recreation Committee

| Meeting No. | 20 | Contact | Candy Davidovits, Committee Administrator |
|--------------|-----------------------------|---------|--|
| Meeting Date | Friday, November 14, 2008 | Phone | 416-392-8032 |
| Start Time | 9:30 AM | E-mail | cdrc@toronto.ca |
| Location | Committee Room 1, City Hall | Chair | Councillor Joe Mihevc |

| CD20.1 | Adopted | | | Ward: All |
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An Overview of "Starting in the Right Place: A New Approach to Employment and Social Services in Toronto"

City Council Decision

City Council on December 1, 2 and 3, 2008, adopted the following motion:

1. The General Manager of Social Services, where appropriate, in consultation with other City officials, proceed to implement the directions contained in "Starting in the Right Place: A New Approach to Employment and Social Services in Toronto".

Committee Recommendations

The Community Development and Recreation Committee recommends that:

1. The General Manager of Social Services, where appropriate, in consultation with other City officials, proceed to implement the directions contained in, "Starting in the Right Place: A New Approach to Employment and Social Services in Toronto."

Committee Decision Advice and Other Information

The Community Development and Recreation Committee thanked the General Manager, Social Services, and her staff, for the excellent report "Starting in the Right Place: A New Approach to Employment and Social Services in Toronto".

Origin

(October 27, 2008) Report from General Manager, Social Services

Summary

An Overview of: Starting in the Right Place: A New Approach to Employment and Social Services in Toronto responds to a Council direction to report back on the progress being made on implementing Systems of Survival, Systems of Support: An Action Plan for Social Assistance in Toronto. Systems of Survival, Systems of Support provided a comprehensive overview of the role of social assistance in Toronto's safety net and its contribution to the well-being of individuals and families.

This report provides a brief summary of the directions contained in Starting in the Right Place (Attachment 1). Initially, new approaches to delivering employment and social services in Toronto are discussed, culminating in a new client-centred, integrated service delivery model. Subsequently, steps required to promote service integration and access to services are highlighted, as well as efforts being made to transform employment services in Toronto. Finally, the report focuses on poverty reduction, including the progress that is being made to develop a comprehensive poverty reduction strategy in Ontario.

Ultimately, Starting in the Right Place sets out the basis for reshaping the planning, management and delivery of employment and social services in Toronto, consistent with both the principles articulated in the Action Plan and with Council priorities.

Background Information (Committee)

cd20.1 - Staff Report (<u>http://www.toronto.ca/legdocs/mmis/2008/cd/bgrd/backgroundfile-17226.pdf</u>) cd20.1 - Attachment (<u>http://www.toronto.ca/legdocs/mmis/2008/cd/bgrd/backgroundfile-17227.pdf</u>)

Communications (Committee)

(November 14, 2008) presentation from Heather MacVicar, General Manager, Social Services (CD.New.CD20.1.1)

Speakers (Committee)

Heather MacVicar, General Manager, Social Services, gave a presentation (Submission Filed) Dayo Mlendough, Investing in Families Participant Maggie Knap, Executive Director, York West Senior Citizens Centre Irene Verner, Director, York West Senior Citizens Centre Jennefer Laidley, Policy Analyst, Income Security Advocacy Centre John Campey, Executive Director, Community Social Planning Council of Toronto

| CD20.2 | Adopted | | | Ward: All |
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Development of the Community Partnership Strategy

City Council Decision

- 1. The Community Services Partnership Program priorities for new and increased funding in 2009 and 2010 be expanded to include:
 - a. core administration funding that supports the ability of community organizations to engage residents and build partnerships;
 - b. program funding that supports the participation of vulnerable residents in engagement opportunities;
 - c. community development programs that allow vulnerable residents and neighbourhoods to identify needs, assets and opportunities and to act on them; and
 - d. funding to strengthen the human resource base in organizations, particularly in terms of their ability to engage with residents, businesses, governments and other partners;

and that the enhanced funding of \$600,000.00 requested in 2009 for the Community Services Partnership Program included in the 2009 Community Partnership and Investment Program's Operating Budget submission, if approved by Council, be allocated to these expanded priorities.

- 2. The Executive Director, Social Development, Finance and Administration, report back to Council in September 2009 on the 2010 target for increased investment in the Community Services Partnership Program.
- 3. The Executive Director, Social Development, Finance and Administration, establish a work group composed of St. Christopher's House, the Community Social Planning Council of Toronto, Family Service Toronto, Toronto Neighbourhood Centres and other organizations as appropriate, to ensure effective agency involvement in the development of the Community Partnership Strategy.
- 4. The enhanced funding of \$600,000.00 requested in 2009 for the Community Services Partnership Program, included in the 2009 Community Partnership and Investment Program's Operating Budget submission, be forwarded to the Budget Committee for consideration during the 2009 Operating Budget process.

Committee Recommendations

- 1. The Community Services Partnership Program priorities for new and increased funding in 2009 and 2010 be expanded to include:
 - a. Core administration funding that supports the ability of community organizations to engage residents and build partnerships;

- b. Program funding that supports the participation of vulnerable residents in engagement opportunities;
- c. Community development programs that allow vulnerable residents and neighbourhoods to identify needs, assets and opportunities, and to act on them; and
- d. Funding to strengthen the human resource base in organizations, particularly in terms of their ability to engage with residents, businesses, governments, and other partners;

and that the enhanced funding of \$600,000.00 requested in 2009 for the Community Services Partnership Program included in the 2009 Community Partnership and Investment Program's Operating Budget submission, if approved by Council, be allocated to these expanded priorities.

- 2. The Executive Director, Social Development, Finance and Administration, report back to Council in September 2009 on the 2010 target for increased investment in the Community Services Partnership Program.
- 3. The Executive Director, Social Development, Finance and Administration, establish a work group composed of St. Christopher's House, the Community Social Planning Council of Toronto, Family Service Toronto, Toronto Neighbourhood Centres and other organizations as appropriate to ensure effective agency involvement in the development of the Community Partnership Strategy.
- 4. The enhanced funding of \$600,000.00 requested in 2009 for the Community Services Partnership Program, included in the 2009 Community Partnership and Investment Program's Operating Budget submission, be forwarded to the Budget Committee for consideration during the 2009 Operating Budget process.

Origin

(October 30, 2008) Report from Acting Executive Director, Social Development, Finance and Administration

Summary

This report outlines the process that will be used to develop the Community Partnership Strategy. This Strategy was requested by Council at its June 2008 meeting, and has four goals:

- 1. Provide municipal leadership to ensure the city maintains a strong, vibrant and responsive community-based sector.
- 2. Define the key roles the City should play in supporting this sector.
- 3. Identify neighbourhoods that would benefit from increased investment in the community-based supports that improve outcomes for their residents.

4. Provide a strategic framework for decision-making about the level and rate of increases in municipal funding to the community-based sector.

The goals of Community Partnership Strategy will be achieved with two inter-related activities:

- 1. Establish benchmarks for the key community-based supports within the municipal jurisdiction that are required for neighbourhood wellbeing.
- 2. Establish a framework for priority and target setting that allows Council to make strategic decisions about the order and rate at which it will increase its investments in the key community-based supports that are below benchmark levels.

The Strategy will be developed in 2009 for implementation in 2010, and its initial focus will be the Community Services Partnership Program.

Background Information (Committee)

cd20.2 - Staff Report (http://www.toronto.ca/legdocs/mmis/2008/cd/bgrd/backgroundfile-17230.pdf)

Speakers (Committee)

Margaret Hancock, Executive Director, Family Service Toronto (Chair, City-Wide Agency Network)

Maureen Fair, St. Christopher House

Ron Howarth, Executive Director, Toronto Neighbourhood Centres John Campey, Executive Director, Community Social Planning Council of Toronto

| CD20.3 | Amended | | | Ward: All |
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Review of Child Safety Car Restraints Pilot Program

City Council Decision

- 1. Toronto Fire Services discontinue the current format of the Child Safety Car Restraints pilot program and that, alternatively, Toronto Fire Services' Prevention Inspectors participate in the Toronto Child Safety Seat Coalition events held periodically with the Toronto Police Service, Toronto Public Health and the Ministry of Transportation.
- 2. The dates of the Toronto Child Safety Seat Coalition clinics be circulated to manufacturers and distributors of safety car seats.
- 3. Toronto Fire Services maintain a hotline that can be called by the public to be informed of upcoming clinics and respond to inquiries concerning car seat installations.

- 4. A concerted effort be made to provide retailers with information about the Toronto Child Safety Seat Coalition events and posters be distributed to retailers advertising the dates of clinics and how to participate.
- 5. There be an annual report from the Toronto Child Safety Seat Coalition to Council, through the Community Development and Recreation Committee, such report to detail the number of installations on a year-by-year basis, and Toronto Fire Services be responsible for ensuring that this report is available.

Committee Recommendations

The Community Development and Recreation Committee recommends that:

- 1. Toronto Fire Services discontinue the current format of the Child Safety Car Restraints pilot program and that, alternatively, Toronto Fire Services' Prevention Inspectors participate in the Toronto Child Safety Seat Coalition events held periodically with the Toronto Police Service, Toronto Public Health and the Ministry of Transportation.
- 2. The dates of the Toronto Child Safety Seat Coalition clinics be circulated to manufacturers and distributors of safety car seats.
- 3. Toronto Fire Services maintain a hotline that can be called by the public to be informed of upcoming clinics and respond to inquiries concerning car seat installations.

Origin

(October 29, 2008) Report from Fire Chief, Toronto Fire Services

Summary

Currently, the Toronto Fire Services' pilot program to install child safety car restraints is conducted on a monthly basis in the East, South, North, and West commands. Because of the need to schedule participants' appointments to allow appropriate time for installation, participants not showing up to scheduled times, and the low volume of seat installations, it is suggested that based on the pilot project the monthly program is not efficient. It is proposed that Fire Services participate in the Toronto Child Safety Seat Coalition events three to four times per year to potentially assist in increasing the number of installations. The coalition is comprised of Toronto Police, Toronto Public Health and the Ministry of Transportation.

Background Information (Committee)

cd20.3 - Staff Report (http://www.toronto.ca/legdocs/mmis/2008/cd/bgrd/backgroundfile-17229.pdf)

| CD20.4 | Adopted | | | Ward: All |
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Smoke Alarm Awareness Program and Installation for Seniors and Disabled Individuals

City Council Decision

City Council on December 1, 2 and 3, 2008, adopted the following motions:

- 1. The Fire Chief be authorized to receive the donation of smoke alarms from Enbridge Gas Distribution at a value of \$20,000.00 purchased from the Ontario Fire Marshal's Public Fire Safety Council.
- 2. The Fire Chief be authorized to hold joint education and press releases with Enbridge Gas Distribution when promoting the Project Zero program.
- 3. The Fire Chief report on the smoke alarms installed and public fire education Project Zero program one year after the program has been implemented.
- 4. A consent, release, waiver and indemnification form satisfactory to the City Solicitor be signed by all recipients of the smoke alarms.

Committee Recommendations

The Community Development and Recreation Committee recommends that:

- 1. The Fire Chief be authorized to receive the donation of smoke alarms from Enbridge Gas Distribution at a value of \$20,000.00 purchased from the Ontario Fire Marshal's Public Fire Safety Council.
- 2. The Fire Chief be authorized to hold joint education and press releases with Enbridge Gas Distribution when promoting the Project Zero program.
- 3. The Fire Chief report on the smoke alarms installed and public fire education Project Zero program one year after the program has been implemented.
- 4. A consent, release, waiver and indemnification form satisfactory to the City Solicitor be signed by all recipients of the smoke alarms.

Origin

(October 29, 2008) Report from Fire Chief, Toronto Fire Services

Summary

To reach the goal of zero fire fatalities in the City of Toronto it is critical to intensify outreach efforts concerning smoke alarm use and placement. To help reach this goal in the City of Toronto this report proposes a new program Project Zero. Project Zero will be an intensive

door to door program to ensure proper placement and operation of smoke alarms and additional education on home escape planning. Further, in situations where smoke alarms are not working for seniors or handicapped individuals smoke alarms will be installed by Fire Services staff during the inspection. This project would also provide an additional opportunity for residents to ask fire safety related questions of staff in an informal and friendly setting. The program launch is scheduled for the first quarter of 2009.

Background Information (Committee)

cd20.4 - Staff Report (http://www.toronto.ca/legdocs/mmis/2008/cd/bgrd/backgroundfile-17232.pdf)

| CD20.8 | Adopted | | | Ward: 8 |
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Fountainhead Park Clubhouse

City Council Decision

City Council on December 1, 2 and 3, 2008, adopted the following motions:

- 1. Parks, Forestry and Recreation manage the Fountainhead Park Clubhouse in accordance with the harmonized permit policy and all other applicable policies.
- 2. The City Solicitor be requested to review all the documentation and evidence related to the use of the Fountainhead Park Clubhouse and to provide advice to the appropriate Committee.

Committee Recommendations

The Community Development and Recreation Committee recommends that:

- 1. Parks, Forestry and Recreation manage the Fountainhead Park Clubhouse in accordance with the harmonized permit policy and all other applicable policies.
- 2. The City Solicitor be requested to review all the documentation and evidence related to the use of the Fountainhead Park Clubhouse and to provide advice to the appropriate Committee.

Committee Decision Advice and Other Information

The Community Development and Recreation Committee met in closed session to consider this item as it relates to personal information about an identifiable individual, including City or local board employees.

Origin

(October 24, 2008) Report from General Manager, Parks, Forestry and Recreation

Summary

The purpose of this report is to update the Community Development and Recreation Committee on the closure of the Fountainhead Community Centre, including the Centre's activities over the course of the last five years, the reasons why the Centre was closed, and plans for its future use. Staff are recommending that the Fountainhead Park Clubhouse continue to be used for much needed storage space.

In 2004/05 the Fountainhead Park Clubhouse was renovated and some community groups were given access through a former Councillor's office, contrary to the new harmonized permit policy. Upon investigation of this matter, the building was closed.

Parks, Forestry and Recreation has determined that the Fountainhead Park Clubhouse will continue to be permitted as a tennis clubhouse and much needed storage space.

On a go forward basis, the Parks, Forestry and Recreation Division now has substantial internal controls to prevent use of its facilities that does not adhere to approved policies. The permitting function has been reorganized such that all permitting is controlled centrally, under one policy and procedure, eliminating most "legacy arrangements".

Background Information (Committee)

cd20.8 - Staff Report (http://www.toronto.ca/legdocs/mmis/2008/cd/bgrd/backgroundfile-17237.pdf)

| CD20.9 | Adopted | | | Ward: All |
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Outdoor Artificial Ice Rink Season

City Council Decision

City Council on December 1, 2 and 3, 2008, adopted the following motion:

1. Weather permitting, the Outdoor Artificial Ice Skating season of twelve weeks be extended at a total of 14 outdoor artificial ice rinks, as indicated in Attachment 1, for an additional two week period to March 15, 2009.

Committee Recommendations

The Community Development and Recreation Committee recommends that weather permitting, the Outdoor Artificial Ice skating season of twelve weeks be extended at a total of 14 outdoor artificial ice rinks, as indicated in Attachment 1, for an additional two week period to March 15, 2009.

Origin

(October 30, 2008) Report from General Manager, Parks, Forestry and Recreation

Summary

This report describes how the season for Artificial Outdoor Rinks is determined.

Prior to the 2005 ice season, the Parks, Forestry and Recreation staff reviewed the outdoor artificial ice rink schedule and implemented a consistent approach at all forty-nine rinks that are owned and operated by our division. This practice allows for a minimum 12-week outdoor skating schedule, with a few exceptions for earlier openings - i.e., Nathan Phillips Square (for the Cavalcade of Lights), Mel Lastman Square, Albert Campbell Square and two other rink locations to provide for a training site for permanent staff.

Due to weather conditions, the City's outdoor ice rink season has traditionally ended at the beginning of March each year. Last year, City Council requested staff to review this practice to identify opportunities for extending the season in March, including the March Break, if feasible. Commencing in the 2008-2009 winter season, staff are recommending that fourteen artificial outdoor ice rinks that meet our criteria for an extended season, remain open for a further two-week period in March - from March 2^{nd} to March 15^{th} - (weather permitting). Due to the warm climatic conditions in the latter half of March however, staff are not recommending that these rinks remain open beyond March 15th, as safe skating conditions for the public cannot be assured.

Therefore, whenever March Break falls in the first half of March, staff are recommending that these 14 rinks remain open during the Break, (weather permitting). However, due to warmer weather conditions and our inability to ensure safe skating conditions to the public, we are not recommending that any outdoor rinks remain open when the March Break occurs in the latter half of March. This would include the 2009 March Break, as it falls between March 16th and March 20th. The public will continue to have access to public skating at our indoor ice facilities and this information will be posted on our website.

Background Information (Committee)

cd20.9 - Staff Report (http://www.toronto.ca/legdocs/mmis/2008/cd/bgrd/backgroundfile-17238.pdf)

| CD20.12 | Adopted | | | Ward: All |
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Development of the 2010-2014 Child Care Service Plan

City Council Decision

- 1. City Council adopt the draft principles for the 2010-2014 Child Care Service Plan as follows:
 - a. service access based on age and geographic equity;

- b. publicly planned and accountable service outcomes;
- c. service options consistent with informed parental choice;
- d. first-come, first-served admission to subsidized care;
- e. recognition that child care services provide developmentally appropriate beneficial care for children as well as important family and community support;
- f. recognition that services for children and families should be planned and delivered in an integrated way that promotes seamless service transitions;
- g. agreement that expansion of the child care system take place through public and/or not-for-profit delivery; and
- h. commitment to advancing quality and directing resources to the improvement of quality for children's services in Toronto.
- 2. A strategy for expanding the annual collection of Operating Criteria to all child care programs be included in the next Child Care Service Plan.
- 3. A child care capital strategy including potential funding options be included in the next Child Care Service Plan.

Committee Recommendations

- 1. City Council adopt the draft principles for the 2010-2014 Child Care Service Plan as follows:
 - a. service access based on age and geographic equity;
 - b. publicly planned and accountable service outcomes;
 - c. service options consistent with informed parental choice;
 - d. first-come, first-served admission to subsidized care;
 - e. recognition that child care services provide developmentally appropriate beneficial care for children as well as important family and community support;
 - f. recognition that services for children and families should be planned and delivered in an integrated way that promotes seamless service transitions;

- g. agreement that expansion of the child care system take place through public and/or not-for-profit delivery; and
- h. commitment to advancing quality and directing resources to the improvement of quality for children's services in Toronto.
- 2. A strategy for expanding the annual collection of Operating Criteria to all child care programs be included in the next Child Care Service Plan.
- 3. A child care capital strategy including potential funding options be included in the next Child Care Service Plan.

Origin

(October 30, 2008) Report from General Manager, Children's Services

Summary

This report initiates the 2010-2014 Child Care Service Plan including adoption of draft principles and reports back on strategies for implementing recommendations in the Cleveland Report within the next Service Plan including expansion of the Toronto Operating Criteria and establishing a capital plan. It also reports back on potential financial implications of the full day learning program on existing child care programs.

Background Information (Committee)

cd20.12 - Staff Report (http://www.toronto.ca/legdocs/mmis/2008/cd/bgrd/backgroundfile-17285.pdf)

Declared Interests (City Council)

The following member(s) declared an interest:

Councillor Howard Moscoe - in that his daughter is a part-time child care worker employed by the City of Toronto.

| CD20.13 | Adopted | | | Ward: All |
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2009 Per Diem Rates for the Purchase of Service Shelter System and Related Matters

City Council Decision

City Council on December 1, 2 and 3, 2008, adopted the following motions:

1. City Council approve the recommended per diem rates, bed capacities and Personal Needs Allowance rates for the shelter system as set out in Appendix A, subject to the approval of the 2009 Operating Budget.

- 2. The General Manager, Shelter, Support and Housing Administration, and/or his designate, be authorized to:
 - enter into purchase of service agreements with community agencies and motel operators for the provision of shelter services and the issuance of Personal Needs Allowance, up to the maximum contract values as outlined in Appendix A, subject to approval of the 2009 Operating Budget;
 - b. contract with and issue payments of up to \$8.676 million(gross)/\$1.737 million (net) to Mental Health Program Services of Metropolitan Toronto (Habitat Services) for the provision of housing and supports for psychiatric consumer survivors living in Habitat contracted boarding or rooming houses subject to approval of the 2009 Operating Budget;
 - c. contract with and issue payments to the Toronto Hostels Training Centre for the administration and provision of training for shelter staff up to a maximum amount of \$198,000 subject to approval of the 2009 Operating Budget; and
 - d. purchase up to \$42,000 in training for staff of the directly operated shelters from the Toronto Hostel Training Centre in order to meet the training requirements laid out in the Council approved Toronto Shelter Standards, subject to approval of the 2009 Operating Budget.

Committee Recommendations

- 1. City Council approve the recommended per diem rates, bed capacities and Personal Needs Allowance rates for the shelter system as set out in Appendix A subject to the approval of the 2009 Operating Budget.
- 2. The General Manager, Shelter, Support and Housing Administration, and/or his designate be authorized to:
 - enter into purchase of service agreements with community agencies and motel operators for the provision of shelter services and the issuance of Personal Needs Allowance, up to the maximum contract values as outlined in Appendix A, subject to approval of the 2009 Operating Budget;
 - b. contract with and issue payments of up to \$8.676 million(gross)/\$1.737 million (net) to Mental Health Program Services of Metropolitan Toronto (Habitat Services) for the provision of housing and supports for psychiatric consumer survivors living in Habitat contracted boarding or rooming houses subject to approval of the 2009 Operating Budget;
 - c. contract with and issue payments to the Toronto Hostels Training Centre for the administration and provision of training for shelter staff up to a maximum

amount of \$198,000 subject to approval of the 2009 Operating Budget; and

d. purchase up to \$42,000 in training for staff of the directly operated shelters from the Toronto Hostel Training Centre in order to meet the training requirements laid out in the Council approved Toronto Shelter Standards, subject to approval of the 2009 Operating Budget.

Origin

(October 30, 2008) Report from General Manager, Shelter, Support and Housing Administration

Summary

This report provides recommendations on the 2009 Bed Capacities and Per Diem rates for the purchase of service shelter system and funding levels for other various operating contracts. Updates are also provided on the Hostel Services Funding Model Review consultation process, the Quality Assurance Initiative and Housing First in Hostels.

Background Information (Committee)

| cd20.13 - Staff Report |
|--|
| (http://www.toronto.ca/legdocs/mmis/2008/cd/bgrd/backgroundfile-17250.pdf) |
| cd20.13 - Appendix A |
| (http://www.toronto.ca/legdocs/mmis/2008/cd/bgrd/backgroundfile-17251.pdf) |
| cd20.13 - Appendix B |
| (http://www.toronto.ca/legdocs/mmis/2008/cd/bgrd/backgroundfile-17252.pdf) |
| cd20.13 - Appendix C |
| (http://www.toronto.ca/legdocs/mmis/2008/cd/bgrd/backgroundfile-17253.pdf) |
| cd20.13 - Appendix D |
| (http://www.toronto.ca/legdocs/mmis/2008/cd/bgrd/backgroundfile-17254.pdf) |
| cd20.13 - Appendix E |
| (http://www.toronto.ca/legdocs/mmis/2008/cd/bgrd/backgroundfile-17255.pdf) |
| cd20.13 - Appendix F |
| (http://www.toronto.ca/legdocs/mmis/2008/cd/bgrd/backgroundfile-17256.pdf) |
| cd20.13 - Appendix G |
| (http://www.toronto.ca/legdocs/mmis/2008/cd/bgrd/backgroundfile-17257.pdf) |
| cd20.13 - Appendix H |
| (http://www.toronto.ca/legdocs/mmis/2008/cd/bgrd/backgroundfile-17258.pdf) |

Communications (Committee)

(November 13, 2008) e-mail from Bob Duff, Executive Director, St. Simon's Shelter (CD.New.CD20.13.1)

| CD20.14 | Adopted | | | Ward: All |
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2009 Federal Homelessness Funding: Update No. 1 on Negotiation of a New Federal Agreement and Transition to the New Program

City Council Decision

City Council on December 1, 2 and 3, 2008, adopted the following motion:

1. The General Manager, Shelter, Support and Housing Administration, be authorized to report directly to the next meeting of Council if new information concerning 2009 federal homelessness funding becomes available.

Committee Recommendations

The Community Development and Recreation Committee recommends that:

1. The General Manager, Shelter, Support and Housing Administration, be authorized to report directly to the next meeting of Council if new information concerning 2009 federal homelessness funding becomes available.

Origin

(October 30, 2008) Report from General Manager, Shelter, Support and Housing Administration

Summary

A staff report approved on October 16, 2008, granted the General Manager, Shelter, Support and Housing Administration, authority to negotiate a contribution agreement under a renewed Homelessness Partnering Strategy or any other new federal homelessness funding program. It also provided for transitional funding arrangements if a new federal agreement is not executed in time to avoid interruption of community agency funding.

In approving the report, the Committee "requested the General Manager, Shelter, Support and Housing Administration to provide monthly actionable reports to the Community Development and Recreation Committee on the status of the Program."

Background Information (Committee)

cd20.14 - Staff Report (http://www.toronto.ca/legdocs/mmis/2008/cd/bgrd/backgroundfile-17259.pdf)

| CD20.15 | Adopted | | | Ward: All |
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2009 Funding Allocations from the Toronto Homelessness Initiatives Fund, the Provincial Consolidated Homeless Prevention Program and Rent Bank Fund

City Council Decision

- 1. The General Manager, Shelter, Support and Housing Administration, be delegated authority to enter into service agreements and allocate funds to partnership programs to establish eleven new or changed housing help, street outreach and social enterprise partnership programs in the amounts shown in Appendix A, for a total allocation of \$2,157,706 gross and \$0 net, comprised of up to \$1,907,706 gross and \$0 net from the 2009 Consolidated Homelessness Prevention Program and up to \$250,000 gross and net from the 2009 City of Toronto Homeless Initiatives Fund, subject to approval of the 2009 Operating Budget.
- 2. The General Manager, Shelter, Support and Housing Administration, be delegated authority to enter into service agreements and allocate funds to investment programs to:
 - a. ensure basic services are delivered at four drop-in centres from May to December 2009 for a total allocation of up to \$100,897 gross and \$0 net from the 2009 Consolidated Homelessness Prevention Program, as shown in Appendix B, subject to approval of the 2009 Operating Budget;
 - b. provide extended hours of service at nine drop-in centres during the 2008/2009 winter season, for a total allocation of up to \$154,855 gross and \$0 net from the 2008 Consolidated Homelessness Prevention Program, as shown in Appendix B under Priority 1;
 - c. provide extended hours of service at nine drop-in centres during the 2009 spring and summer seasons, for a total allocation of up to \$203,938 gross and \$56,062 net, comprised of up to \$147,876 gross and \$0 net from the 2009 Consolidated Homelessness Prevention Program and up to \$56,062 gross and net from the 2009 City of Toronto Homeless Initiatives Fund, as shown in Appendix B under Priority 2, subject to approval of the 2009 Operating Budget;
 - d. provide extended hours of service at nine drop-in centres during the 2009 fall and winter seasons, for a total allocation of up to \$203,938 gross and net from the 2009 City of Toronto Homeless Initiatives Fund, as shown in Appendix B under Priority 3, subject to approval of the 2009 Operating Budget;
 - e. support four drop-in investment programs and one housing help investment program to support sector-wide training and capacity building, and address gaps in drop-in service, in the amounts shown in Appendix C, for a total allocation of \$487,000 gross and \$0 net from the 2008 Consolidated Homelessness Prevention Program; and
 - f. provide one-time transitional funding for five special project investment programs identified in Appendix C to promote an orderly transition from investment funding by providing agencies with time to identify alternative sources of funding or wind down their operations, for a total allocation of \$20,433 gross and \$0 net from the 2008 Consolidated Homelessness Prevention Program.

- 3. The General Manager, Shelter, Support and Housing Administration, be delegated authority to enter into service agreements to:
 - a. provide financial resources for the 2009 Health and Safety fund consistent with the terms set out in Appendix E, for a total allocation up to \$100,000 gross and \$0 net from the 2009 Consolidated Homelessness Prevention Program, subject to approval of the 2009 Operating Budget;
 - invest in Supports to Daily Living services for a total allocation of up to \$250,000 gross and \$0 net from the 2009 Consolidated Homelessness
 Prevention Program, subject to approval of the 2009 Operating Budget; and
 - c. invest in drop-in services for a total allocation of up to \$200,000 gross and \$0 net from the 2009 Consolidated Homelessness Prevention Program, subject to approval of the 2009 Operating Budget.
- 4. The General Manager, Shelter, Support and Housing Administration, be authorized to allocate \$1,823,757 gross and \$0 net, plus accrued interest, from the 2009 Provincial Rent Bank Fund to the Neighbourhood Information Post, the lead community agency coordinating the Rent Bank Program in Toronto, subject to approval of the 2009 Operating Budget.

Committee Recommendations

- 1. The General Manager, Shelter, Support and Housing Administration, be delegated authority to enter into service agreements and allocate funds to partnership programs to establish eleven new or changed housing help, street outreach and social enterprise partnership programs in the amounts shown in Appendix A, for a total allocation of \$2,157,706 gross and \$0 net, comprised of up to \$1,907,706 gross and \$0 net from the 2009 Consolidated Homelessness Prevention Program and up to \$250,000 gross and net from the 2009 City of Toronto Homeless Initiatives Fund, subject to approval of the 2009 Operating Budget.
- 2. The General Manager, Shelter, Support and Housing Administration, be delegated authority to enter into service agreements and allocate funds to investment programs to:
 - ensure basic services are delivered at four drop-in centres from May to
 December 2009 for a total allocation of up to \$100,897 gross and \$0 net from
 the 2009 Consolidated Homelessness Prevention Program, as shown in
 Appendix B, subject to approval of the 2009 Operating Budget;
 - b. provide extended hours of service at nine drop-in centres during the 2008/2009 winter season, for a total allocation of up to \$154,855 gross and \$0 net from the 2008 Consolidated Homelessness Prevention Program, as shown in Appendix B

under Priority 1;

- c. provide extended hours of service at nine drop-in centres during the 2009 spring and summer seasons, for a total allocation of up to \$203,938 gross and \$56,062 net, comprised of up to \$147,876 gross and \$0 net from the 2009 Consolidated Homelessness Prevention Program and up to \$56,062 gross and net from the 2009 City of Toronto Homeless Initiatives Fund, as shown in Appendix B under Priority 2, subject to approval of the 2009 Operating Budget;
- d. provide extended hours of service at nine drop-in centres during the 2009 fall and winter seasons, for a total allocation of up to \$203,938 gross and net from the 2009 City of Toronto Homeless Initiatives Fund, as shown in Appendix B under Priority 3, subject to approval of the 2009 Operating Budget;
- e. support four drop-in investment programs and one housing help investment program to support sector-wide training and capacity building, and address gaps in drop-in service, in the amounts shown in Appendix C, for a total allocation of \$487,000 gross and \$0 net from the 2008 Consolidated Homelessness Prevention Program; and
- f. provide one-time transitional funding for five special project investment programs identified in Appendix C to promote an orderly transition from investment funding by providing agencies with time to identify alternative sources of funding or wind down their operations, for a total allocation of \$20,433 gross and \$0 net from the 2008 Consolidated Homelessness Prevention Program.
- 3. The General Manager, Shelter, Support and Housing Administration, be delegated authority to enter into service agreements to:
 - a. provide financial resources for the 2009 Health and Safety fund consistent with the terms set out in Appendix E, for a total allocation up to \$100,000 gross and \$0 net from the 2009 Consolidated Homelessness Prevention Program, subject to approval of the 2009 Operating Budget;
 - b. invest in Supports to Daily Living services for a total allocation of up to \$250,000 gross and \$0 net from the 2009 Consolidated Homelessness
 Prevention Program, subject to approval of the 2009 Operating Budget; and
 - c. invest in drop-in services for a total allocation of up to \$200,000 gross and \$0 net from the 2009 Consolidated Homelessness Prevention Program, subject to approval of the 2009 Operating Budget.
- 4. The General Manager, Shelter, Support and Housing Administration, be authorized to allocate \$1,823,757 gross and \$0 net, plus accrued interest, from the 2009 Provincial Rent Bank Fund to the Neighbourhood Information Post, the lead community agency coordinating the Rent Bank Program in Toronto, subject to approval of the 2009 Operating Budget.

Origin

(October 30, 2008) Report from General Manager, Shelter, Support and Housing Administration

Summary

The purpose of this report is to seek approval for 2009 funding allocations to community agencies for Torontonians who are homeless or at risk of homelessness. Funding is also recommended for projects beginning in 2008 and the health and safety fund.

This report also provides information on funding for 2009 partnership programs administered by the Shelter, Support and Housing Administration Division including street outreach, housing help services within and outside of shelters, the Supports to Daily Living program, and drop-in services, approved through Council delegated authority to the General Manager, Shelter, Support and Housing Administration Division.

Funds for these services are drawn from the City of Toronto Homeless Initiatives Fund (CT-HIF) in the Community Partnership and Investment Program (CPIP), from the Ministry of Community and Social Services Consolidated Homelessness Prevention Program (CHPP), from the Ministry of Municipal Affairs and Housing Provincial Rent Bank Fund and from the 2009 proposed Shelter, Support and Housing Administration Operating Budget.

Background Information (Committee)

cd20-15 – Staff Report (http://www.toronto.ca/legdocs/mmis/2008/cd/bgrd/backgroundfile-17260.pdf)

Communications (Committee)

(November 12, 2008) e-mail from Dirk Townsend (CD.New.CD20.15.1)
(November 11, 2008) e-mail from Leanne Kloppenborg and Vickie McNally, Fontbonne Ministries, Sisters of St. Joseph, Toronto (CD.New.CD20.15.2)
(November 13, 2008) e-mail from Bruce Voogd, Chair, Parkdale Housing Committee (CD.New.CD20.15.3)
(November 13, 2008) e-mail from Joe MacDonald, Partnership and Public Affairs Manager, Downtown Yonge Business Improvement Area (CD.New.CD20.15.4)
(November 11, 2008) letter from Karen Bach (CD.New.CD20.15.5)
(November 12, 2008) letter from Rory 'Gus' Sinclair, Chair, Harbord Village Residents' Association (CD.New.CD20.15.6)
(November 13, 2008) letter from Jeanne Jabanoski, Vice President, Integrated Medical Programs, Toronto Western Hospital, University Health Network (CD.New.CD20.15.7)
(November 12, 2008) e-mail from Kevin Healey, Chair, Roncesvalles - Macdonell Residents' Association (CD.New.CD20.15.8)

Speakers (Committee)

Angela Robertson, Executive Director, Sistering - A Woman's Place Anne Carruthers, Manager, The Toronto Drop-In Network Gael Gilbert, Agincourt Community Services Association

Declared Interests (Committee)

The following member(s) declared an interest:

Councillor Joe Mihevc - in that his spouse works with the East York East Toronto Family Resources

Declared Interests (City Council)

The following member(s) declared an interest:

Councillor Pam McConnell - in that her husband is the Executive Director, Riverdale Housing Action Group, which is being considered for funding.

Councillor Joe Mihevc - in that his spouse works for one of the agencies that is being considered for funding.

| CD20.16 | Adopted | | | Ward: All |
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CPIP 2008 Community Services Funding Allocations and Program Update

City Council Decision

- 1. City Council approve 2008 Service Development Investment Program allocations totalling \$392,000.00 to 10 organizations as described in Appendix 1 and Appendix 2 of this report.
- 2. The 2008 Service Development Investment Program grant for the Marcus Garvey Centre for Leadership and Education be held pending Council consideration of the forthcoming report on 160 Rivalda Avenue.
- 3. City Council approve 2008 Food Security Investment Program allocations totalling \$300,000.00 to 10 organizations as described in Appendix 3 and Appendix 4 of this report.
- 4. City Council approve Snow Shovelling and Lawn Care Program allocations totalling \$344,383.00 to 12 organizations and an amount of \$31,717.00 for subsidy and transition issues, as described in Appendix 5 of this report.
- 5. City Council authorize the Executive Director, Social Development, Finance and Administration, to enter into a three-year renewal agreement with Findhelp Information Services, in accordance with the terms and conditions outlined in Appendix 6, and any other terms and conditions and format acceptable to the City Solicitor.
- 6. City Council approve Service Development Investment Program guideline changes, starting in the 2009 funding cycle:

- a. the funding cap be changed from \$50,000.00 to \$75,000.00; and
- b. the funding model timeline be extended to 5 years.
- 7. City Council approve a change to the Community Services Partnership guidelines to include the shared infrastructure platform model of organization governance as implemented by Sage Centre in Toronto, and the Executive Director, Social Development, Finance and Administration, develop a three-year agreement with Sage Centre to undertake shared assessment of the impact of this model on accountability and community capacity.

Committee Recommendations

- 1. City Council approve 2008 Service Development Investment Program allocations totalling \$392,000.00 to 10 organizations as described in Appendix 1 and 2 of this report.
- 2. The 2008 Service Development Investment Program grant for the Marcus Garvey Centre for Leadership and Education be held pending Council consideration of the forthcoming report on 160 Rivalda Avenue.
- 3. City Council approve 2008 Food Security Investment Program allocations totalling \$300,000.00 to 10 organizations as described in Appendix 3 and 4 of this report.
- 4. City Council approve Snow Shovelling and Lawn Care Program allocations totalling \$344,383.00 to 12 organizations and an amount of \$31,717.00 for subsidy and transition issues, as described in Appendix 5 of this report.
- 5. City Council authorize the Executive Director, Social Development, Finance and Administration to enter into a three year renewal agreement with Findhelp Information Services in accordance with the terms and conditions outlined in Appendix 6, and any other terms and conditions and format acceptable to the City Solicitor.
- 6. City Council approve Service Development Investment Program guideline changes, starting in the 2009 funding cycle:
 - a. that the funding cap be changed from \$50,000.00 to \$75,000.00; and
 - b. that the funding model timeline be extended to 5 years.
- 7. City Council approve a change to the Community Services Partnership guidelines to include the shared infrastructure platform model of organization governance as implemented by Sage Centre in Toronto, and that the Executive Director, Social Development, Finance and Administration develop a three-year agreement with Sage

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Community Development and Recreation Committee Report - Meeting No. 20 Considered by City Council on December 1, 2 and 3, 2008

Centre to undertake shared assessment of the impact of this model on accountability and community capacity.

Origin

(October 30, 2008) Report from Acting Executive Director, Social Development, Finance and Administration

Summary

This report addresses allocations, service agreement renewal and program updates for Community Services programs within the Community Partnership and Investment Program, and:

- 1. Recommends 2008 allocations for three Community Services programs:
 - a. Service Development Investment Program (SDIP) totalling \$392,000.00 to 10 organizations.
 - b. Food Security Investment Program (FSIP) totalling \$300,000.00 to 10 organizations.
 - c. Snow Shovelling and Lawn Care program (Snow) totalling \$344,383.00 to 12 organizations.
- 2. Seeks approval to renew a three-year agreement with Findhelp Information Services for the 2009-2011 period.
- 3. Provides program updates on the SDIP review and Community Services Partnership program streamlining implementation.

Background Information (Committee)

cd20.16 - Staff Report (http://www.toronto.ca/legdocs/mmis/2008/cd/bgrd/backgroundfile-17261.pdf)

| CD20.17 | Adopted | | | Ward: 30 |
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WoodGreen Community Services Facility - Proposed Relocation

City Council Decision

City Council on December 1, 2 and 3, 2008, adopted the following motions:

1. City Council authorize the Acting Executive Director, Social Development, Finance and Administration, to convene a working group of City staff and other City agencies as appropriate to work with WoodGreen Community Services to resolve the issues identified in acquiring its preferred sites and to negotiate principles for a real estate transaction that would assist WoodGreen Community Services to implement this

relocation and report back on the results.

- 2. City Council adopt the confidential instructions to staff contained in the Confidential Letter (November 14, 2008) from the Community Development and Recreation Committee.
- 3. Confidential Attachment 1 to the report (October 30, 2008) from the Acting Executive Director, Social Development, Finance and Administration, and the Confidential letter (November 14, 2008) from the Community Development and Recreation Committee remain confidential as they contain information related to a proposed or pending acquisition of land for municipal or local board purposes and to the security of the property of the municipality or local board.

Confidential Attachment 1 to the report (October 30, 2008) from the Acting Executive Director, Social Development, Finance and Administration, remains confidential in its entirety, in accordance with the provisions of the City of Toronto Act, 2006, as it contains information related to a proposed or pending acquisition of land for municipal or local board purposes and the security of the property of the municipality or local board.

The confidential letter (November 14, 2008) from the Community Development and Recreation Committee, remains confidential in its entirety, in accordance with the provisions of the City of Toronto Act, 2006, as it contains information related to a proposed or pending acquisition of land for municipal or local board purposes and the security of the property of the municipality or local board.

Confidential Attachment - A proposed or pending acquisition of land for municipal or local board purposes and security of the property of the municipality or local board.

Committee Recommendations

- 1. City Council authorize the Acting Executive Director, Social Development, Finance and Administration, to convene a working group of City staff and other City agencies as appropriate to work with WoodGreen Community Services to resolve the issues identified in acquiring its preferred sites and to negotiate principles for a real estate transaction that would assist WoodGreen Community Services to implement this relocation and report back on the results.
- 2. City Council adopt the confidential instructions to staff contained in the Confidential Letter (November 14, 2008) from the Community Development and Recreation Committee.
- 3. Confidential Attachment 1 to the report (October 30, 2008) from the Acting Executive Director, Social Development, Finance and Administration, and the Confidential Letter (November 14, 2008) from the Community Development and Recreation Committee remain confidential as they contain information related to a proposed or pending

acquisition of land for municipal or local board purposes and to the security of the property of the municipality or local board.

Origin

(October 30, 2008) Report from Acting Executive Director, Social Development, Finance and Administration

Summary

WoodGreen Community Services (WCS) is a non-profit, multi-service organization offering a range of social services to approximately 37,000 individuals every year. WCS provides programs and services through its primary service location at 835 Queen Street East, and from 40 different locations within the east central portion of the City. WCS has adopted a facility renewal strategy and has determined that it requires a new facility that will enable WCS to integrate its services into one location, accommodate growth and meet the changing needs in the community, and improve its accessibility by public transportation.

WCS has been searching for an alternative location for a new facility since 2000. In October 2007, WCS requested the City's assistance in locating a suitable site. At its meeting held November 5, 2007, the Community Development and Recreation Committee requested City staff to meet with WCS with a view to providing assistance to WCS in finding a relocation site at no cost to the City.

Staff from Social Development, Finance and Administration (SDF&A), City Planning, Parks and Recreation, Facilities and Real Estate and Legal have met with WCS and believe there is an opportunity for the City to facilitate a re-location at no cost to the City. With the assistance of IBI Group, WCS has identified three prospective sites and one preferred site. Staff from SDF&A are facilitating the process and coordinating the City's interest. The confidential attachment outlines the issues with the preferred site and this report requests direction from City Council for staff to continue to work with WCS to resolve the identified issues and report back to Council.

Background Information (Committee)

cd20.17 - Staff Report (http://www.toronto.ca/legdocs/mmis/2008/cd/bgrd/backgroundfile-17264.pdf)

Speakers (Committee)

Councillor Paula Fletcher, Ward 30 - Toronto-Danforth

| CD20.18 Adopted V | Vard: All |
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Update on Local Health Integration Networks (LHINs)

City Council Decision

- 1. City Council authorize the General Manager of the Long-Term Care Homes and Services Division to continue to seek out and respond to LHIN-initiated proposal calls for Health System Improvement Plans (HSIPs) that align with City priorities, the Division's mandate and community need.
- 2. City Council support the General Manager of the Long-Term Care Homes and Services Division to establish a "clearing-the-way" inter-divisional work group, mandated to facilitate and streamline City administrative processes so that the Division is in a state of readiness and able to immediately implement programs when and if future City-initiated HSIP submissions are approved by the LHINs.
- 3. City Council request that Central West LHIN and the Mississauga-Halton LHIN create and invite Toronto EMS to join LHIN-sponsored work groups, mandated to develop concrete steps to reduce emergency department (ED) wait times and improve the experience for patients and staff.
- 4. City Council authorize senior staff in the City of Toronto 5 LHIN Collaborative Table meetings to continue to advocate for standardized reporting processes amongst the five LHINs, so that health service providers funded by multiple LHINs are not required to develop and maintain duplicate reporting systems.

Committee Recommendations

- 1. City Council authorize the General Manager of the Long-Term Care Homes and Services Division to continue to seek out and respond to LHIN-initiated proposal calls for Health System Improvement Plans (HSIPs) that align with City priorities, the Division's mandate and community need.
- 2. City Council support the General Manager of the Long-Term Care Homes and Services Division to establish a "clearing-the-way" inter-divisional work group, mandated to facilitate and streamline City administrative processes so that the Division is in a state of readiness and able to immediately implement programs when and if future Cityinitiated HSIP submissions are approved by the LHINs.
- 3. City Council request that Central West LHIN and the Mississauga-Halton LHIN create and invite Toronto EMS to join LHIN-sponsored work groups, mandated to develop concrete steps to reduce emergency department (ED) wait times and improve the experience for patients and staff.
- 4. City Council authorize senior staff in the City of Toronto 5 LHIN Collaborative Table meetings to continue to advocate for standardized reporting processes amongst the five LHINs, so that health service providers funded by multiple LHINs are not required to develop and maintain duplicate reporting systems.

Origin

(October 31, 2008) Report from General Manager, Long-Term Care Homes and Services Division

Summary

As a component of the provincial government's heath reform agenda, the Province of Ontario enacted the *Local Health System Integration Act*, giving new powers to 14 Local Health Integration Networks (LHINs) throughout Ontario to plan, integrate and fund local health systems (including hospitals, long-term care homes, community health services, home care, community care access centres, mental health and addiction services and community health centres) within the geographic boundaries of individual LHINs in a coordinated and transparent manner. LHINs were not created to be providers of direct services, but rather to facilitate local communities and health care providers in working together to identify local priorities, plan local health services, and deliver them in a more coordinated manner. The Ministry of Health and Long-Term Care (MOHLTC) maintained their mandate and authority to set strategic directions and provincial standards for high quality, accessible health care.

Although the City of Toronto made formal submissions requesting that the boundaries for a Toronto LHIN reconcile with the City's borders, when the *Local Health System Integration Act* was passed on March 1, 2006, five (5) LHINs were created and assigned geographic boundaries within the GTA, with each including portions of the City of Toronto. As a result, the City works with five different LHINs, namely the Toronto Central LHIN, Central LHIN, Central East LHIN, Central West LHIN and Mississauga-Halton LHIN. Only the Toronto Central LHIN is totally within the borders of the City of Toronto. The other four LHINs have a reach far outside Toronto's boundaries, with areas that do not share the same large urban health and social service issues.

This report provides an update regarding LHIN progress, the 'City of Toronto -5 LHIN Collaborative Table' and an impact assessment on the City-operated health services.

Background Information (Committee)

cd20.18 - Staff Report (http://www.toronto.ca/legdocs/mmis/2008/cd/bgrd/backgroundfile-17282.pdf)

Submitted Friday, November 14, 2008 Councillor Joe Mihevc, Chair, Community Development and Recreation Committee