

Appendix A - First Quarter WSIB Claims Data, by Division

Division	Lost Time Injuries*				Recurrences*				Medical Aid Injuries*			
	2005	2006	2007	2008	2005	2006	2007	2008	2005	2006	2007	2008
CITY COUNCIL	0	0	0	0	0	0	0	0	0	0	0	0
Auditor General's Office	0	0	0	0	0	0	0	0	0	0	0	0
City Clerk's	1	1	3	2	1	0	2	0	1	1	1	2
Legal Services	1	0	1	1	0	0	1	0	0	0	0	1
CITY MANAGER'S OFFICE												
Human Resources	0	2	1	0	0	1	0	1	2	1	1	1
	0	2	1	0	0	1	0	1	2	1	1	1
CITIZEN FOCUSED SERVICES A												
Children's Services	37	92	50	36	1	12	7	3	10	14	19	18
Court Services	1	3	0	0	0	1	0	0	1	2	1	2
Economic Development and Culture and Tourism	0	1	1	1	0	0	0	0	2	2	1	0
Emergency Medical Services	127	104	117	99	16	19	14	20	64	74	71	80
Long Term Care Homes and Services	45	86	116	66	6	5	5	9	27	19	19	30
Parks, Forestry and Recreation	15	11	19	24	12	11	4	3	71	68	52	67
Public Health	21	17	12	14	4	3	2	5	14	11	14	19
Shelter, Support and Housing Administration	11	16	27	15	5	1	1	1	13	14	5	10
Social Development, Finance and Administration	2	1	0	2	0	0	0	0	1	0	0	1
Social Services	17	9	15	24	3	10	9	9	18	24	16	20
	276	340	357	281	47	62	42	50	221	228	198	247
CITIZEN FOCUSED SERVICES B												
Building	2	1	2	2	0	0	0	1	3	0	4	2
City Planning	1	2	0	0	0	0	0	0	0	2	0	2
Fire	62	48	39	39	18	14	14	13	44	51	47	35
Municipal Licensing and Standards	1	2	2	2	2	0	1	0	0	5	3	4
Policy, Planning, Finance and Administration	7	5	1	2	2	6	3	1	5	3	1	2
Solid Waste Management	48	35	29	33	19	8	4	14	34	25	42	43
Technical Services	1	1	4	4	0	0	0	2	1	0	4	2
Toronto Water	28	28	23	31	8	2	2	5	33	17	19	16
Transportation Services	31	9	13	15	8	2	4	4	20	20	14	20
	181	131	113	128	57	32	28	40	140	123	134	126
INTERNAL FOCUSED SERVICES												
Accounting Services	0	0	0	0	0	0	0	0	1	0	0	0
Facilities and Real Estate	12	9	10	12	2	3	2	1	10	3	4	7
Public Info and Creative Services	1	1	0	0	1	0	0	0	0	0	2	0
Fleet Services	3	6	6	4	2	0	0	1	8	5	3	4
Information and Technology	3	0	0	0	0	2	1	1	1	1	0	0
Pension, Payroll and Employee Benefits	0	0	1	0	0	0	0	0	0	0	0	0
Purchasing and Materials Management	0	1	1	0	0	0	0	0	0	2	1	0
Revenue Services	5	5	1	5	0	0	2	0	3	0	3	1
	24	22	19	21	5	5	5	3	23	11	13	12
TOTAL	484	496	494	433	110	100	79	94	387	364	347	389

* All claims reported to the WSIB except those denied by the WSIB or withdrawn/abandoned by employees