

**Appendix A - WSIB Claims Data, by Division (January - June)**

Division	Lost Time Injuries*				Recurrences*				Medical Aid Injuries*			
	2005	2006	2007	2008	2005	2006	2007	2008	2005	2006	2007	2008
<b>CITY COUNCIL</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Auditor General's Office	0	0	0	0	0	0	0	0	0	0	0	0
City Clerk's	1	5	7	4	1	2	2	0	4	1	2	2
Legal Services	1	1	2	1	0	2	2	0	0	0	0	1
<b>CITY MANAGER'S OFFICE</b>												
Strategic Communications	0	1	0	0	0	0	0	0	0	0	0	0
Human Resources	0	2	3	0	2	2	0	2	6	1	1	4
	<b>0</b>	<b>3</b>	<b>3</b>	<b>0</b>	<b>2</b>	<b>2</b>	<b>0</b>	<b>2</b>	<b>6</b>	<b>1</b>	<b>1</b>	<b>4</b>
<b>CITIZEN FOCUSED SERVICES A</b>												
DCM A Office	0	0	0	0	0	0	1	0	0	0	0	0
Children's Services	78	125	91	66	9	19	9	4	22	25	33	34
Court Services	1	4	3	1	0	1	0	1	1	3	1	3
Economic Development and Culture and Tourism	1	1	1	3	0	0	0	0	3	2	3	0
Emergency Medical Services	221	194	218	202	28	36	30	29	129	132	136	139
Long Term Care Homes and Services	85	176	165	131	13	6	26	20	49	41	41	53
Parks, Forestry and Recreation	37	26	41	44	21	20	10	12	155	134	121	129
Public Health	28	30	20	22	9	6	6	10	28	24	27	26
Shelter, Support and Housing Administration	26	33	36	26	10	2	2	2	21	21	16	14
Social Development, Finance and Administration	2	1	0	3	0	0	2	0	0	1	0	2
Social Services	31	25	27	38	14	20	17	27	37	37	29	35
	<b>510</b>	<b>615</b>	<b>602</b>	<b>536</b>	<b>104</b>	<b>110</b>	<b>103</b>	<b>105</b>	<b>445</b>	<b>420</b>	<b>407</b>	<b>435</b>
<b>CITIZEN FOCUSED SERVICES B</b>												
Building	3	1	3	3	0	0	0	1	3	1	7	3
City Planning	2	2	0	2	0	0	0	0	1	2	0	2
Fire	122	89	97	77	35	33	27	26	84	83	66	74
Municipal Licensing and Standards	1	2	3	5	2	2	3	0	1	5	3	4
Policy, Planning, Finance and Administration	9	5	1	2	2	13	4	2	8	3	3	2
Solid Waste Management	74	74	57	58	36	15	14	28	74	69	85	74
Technical Services	1	1	4	4	2	0	0	2	2	1	6	6
Toronto Water	52	52	58	51	16	8	7	7	58	36	46	29
Transportation Services	48	20	22	30	14	7	10	9	41	31	27	35
	<b>312</b>	<b>246</b>	<b>245</b>	<b>232</b>	<b>107</b>	<b>78</b>	<b>65</b>	<b>75</b>	<b>272</b>	<b>231</b>	<b>243</b>	<b>229</b>
<b>INTERNAL FOCUSED SERVICES</b>												
Accounting Services	0	0	1	0	0	0	0	0	1	0	0	0
Facilities and Real Estate	27	21	18	21	6	6	4	7	16	12	11	13
Public Info and Creative Services	1	1	0	0	1	0	0	0	0	0	2	0
Fleet Services	8	11	10	6	4	0	1	1	11	8	8	4
Information and Technology	3	0	1	0	1	2	1	1	1	1	0	0
Pension, Payroll and Employee Benefits	0	0	1	0	0	0	0	0	0	0	0	1
Purchasing and Materials Management	0	1	2	0	0	0	1	0	1	2	1	2
Revenue Services	6	9	3	10	0	0	2	1	3	0	4	2
	<b>45</b>	<b>43</b>	<b>36</b>	<b>37</b>	<b>12</b>	<b>8</b>	<b>9</b>	<b>10</b>	<b>33</b>	<b>23</b>	<b>26</b>	<b>22</b>
<b>TOTAL</b>	<b>869</b>	<b>914</b>	<b>895</b>	<b>810</b>	<b>226</b>	<b>202</b>	<b>181</b>	<b>192</b>	<b>760</b>	<b>676</b>	<b>679</b>	<b>693</b>

\* All claims reported to the WSIB except those denied by the WSIB or withdrawn/abandoned by employees