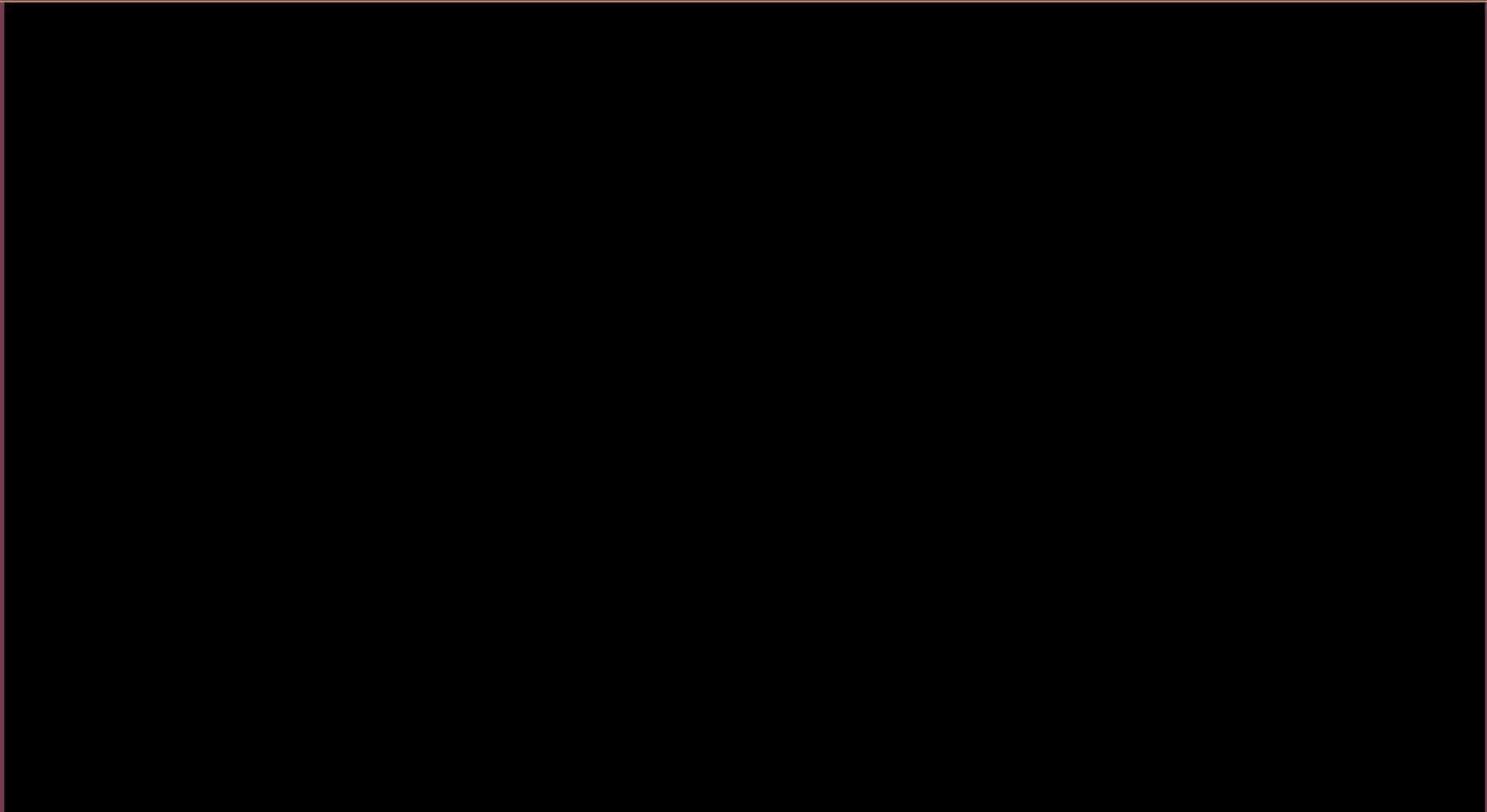


non-compliant property owners



[www.toronto.ca/licensing/mrab.htm](http://www.toronto.ca/licensing/mrab.htm)



## [Municipal Licensing & Standards](#)

### [Licensing Services](#)

- [Mobiles Business Licences](#)
- [Stationary Business & Trades Licences](#)
- [Road Allowance Permits](#)
- [Taxi Training](#)
- [Temporary Sign Applications](#)

### [Investigation Services](#)

- [Apartment Standards](#)
- [Investigation Activity Search](#)
- [Graffiti Abatement Program](#)
- [Rooming Houses & Bachelorettes](#)

### [Tools & Resources](#)

- [Contact Us](#)
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- [Toronto Licensing Tribunal](#)

## Municipal Licensing & Standards Division

### Multi-residential apartment buildings (MRAB) audit and enforcement programme

On December 1, 2008, the City of Toronto launched its MRAB audit and enforcement programme which, as part of its initial one-year phase, will provide inspection and enforcement action on the City's greatest at-need rental buildings.

Please note that the information on the MRAB web pages are updated the first business day of every week. For any other inquiries respecting the MRAB program, please see the contact information at the bottom of this page.

#### Program activity:

Buildings audited (from Dec. 1, 2008 - February 15, 2009)	42
Orders issued	197
Orders outstanding	162
Prosecutions initiated	7
Remedial action	1
Voluntary compliance*	77%

*\*Voluntary compliance is calculated as the number of Orders complied with without having to initiate a prosecution or take remedial action.*

[Breakdown of enforcement activity by Ward and building](#)

## Municipal Licensing & Standards

### Licensing Services

- Mobiles Business Licences
- Stationary Business & Trades Licences
- Road Allowance Permits
- Taxi Training
- Temporary Sign Applications

### Investigation Services

- Apartment Standards
- Investigation Activity Search
- MRAB Audit Program
- Graffiti Abatement Program
- Rooming Houses & Bachelorettes



### Tools & Resources

- Contact Us
- Other Divisions

## Municipal Licensing & Standards Division

### MRAB audit and enforcement activity by Ward

Ward 1 Etobicoke York District

- [123 Main Street](#) 
- [8910 Littlest Boulevard](#)
- [567 Other Avenue](#) 
- [765 Biggest Drive](#)

Ward 2 Etobicoke York District

- [123 Main Street](#)
- [8910 Littlest Boulevard](#)
- [567 Other Avenue](#)
- [765 Biggest Drive](#)

Ward 3 Etobicoke York District

- [123 Main Street](#)
- [8910 Littlest Boulevard](#)
- [567 Other Avenue](#)
- [765 Biggest Drive](#)

Clicking provides detail

Indicates audit activity

Buildings listed by Ward

### Municipal Licensing & Standards - Building Audit Program

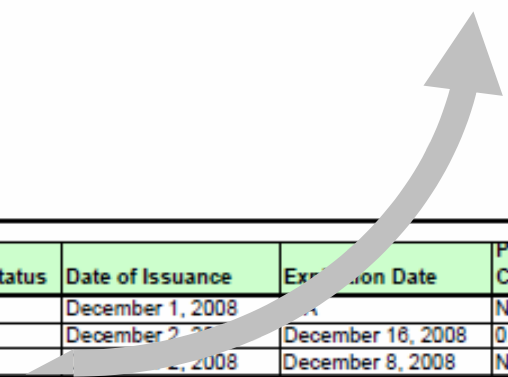
Property Address:   
 Legal Description:  
 Roll No.:

Report Date:

Building Audit Date:

**\*\*Please Note\*\***  
 The information contained within this report represents the level of investigation activity for the referenced building as conducted through the Building Audit Program, up to December 8,

Detailed information on each Order is provided below



#### Building Audit Activity Summary:

No.	Type of Investigation	Investigation Ref. No.	Investigation Description	Investigation Status	Date of Issuance	Expiration Date	Percentage Complied
1	Adequate Heat	20 08 12345 ADH 00 IV	Inadequate heat throughout building	Notice Issued	December 1, 2008		N/A
2	Fence	20 08 12345 FEN 00 IV	Pool fencing defects	Notice Issued	December 2, 2008	December 16, 2008	0.00%
3	Long Grass & Weeds	20 08 12345 LGW 00 IV	LGW exterior yards	Notice Issued	December 2, 2008	December 8, 2008	N/A
5	Property Standards	20 08 23456 PRS 00 IV	Interior common elements- Report Order heating system	Order Issued	December 4, 2008	January 4, 2009	0.00%
6	Property Standards	20 08 34567 PRS 00 IV	Exterior common elements- Order defects	Order Issued	December 4, 2008	April 1, 2009	0.00%
7	Property Standards	20 08 45678 PRS 00 IV	Underground garage parking structure elements- Report Order	Order Issued	December 4, 2008	January 4, 2009	0.00%
8	Litter, Dumping & Refuse	20 08 12345 WST 00 IV	Accumulation of refuse- rear yard	Notice Issued	December 5, 2008	December 6, 2008	N/A
9	Zoning	20 08 12345 ZON 00 IV	Illegal dwelling units	Notice Issued	December 6, 2008	N/A	N/A

#### Apartment Unit Activity Summary:

Active apartment unit related investigation matters:	10
Number of investigation-related Notices and Orders issued to property owner:	8
Number of investigation-related Notices and Orders issued to tenants:	2

### Building Audit Details for Property Standards Orders:

No.	Type of Investigation	Investigation Description	Investigation Status	Date of Issuance	Expiration Date	Next Scheduled Inspection Date
4	Property Standards	Interior common elements- Order defects	Order Issued	December 4, 2008	December 23, 2008	December 24, 2008

No. of defects contained within the Order:

No. of defects that remain outstanding:

Deficiency Details			
No.	Violation/Issue	Location	Deficiency Status
1	Previously finished surfaces in the public area of the property is not maintained in good repair, namely the drywall is cracked and deteriorated.	1st Floor Hallway	Open
2	Walls not maintained free of holes, cracks, damaged and deteriorated materials.	2nd Floor Hallway	Open
3	Previously finished walls have marks, stains, graffiti, smoke damage, painted slogans and/or other defacements.	3rd Floor Hallway	Open
4	Floor covering not maintained free from trip or other hazardous condition, namely loose carpeting.	4th Floor Hallway	Open
5	Previously finished walls have marks, stains, graffiti, smoke	5th Floor Hallway	Open
6	Previously finished surfaces in the public area of the property is	6th Floor Hallway	Open
7	Walls not maintained free of holes, cracks, damaged and	7th Floor Hallway	Open
8	Previously finished walls have marks, stains, graffiti, smoke	8th Floor Hallway	Open
9	Walls not maintained free of holes, cracks, damaged and	Laundry Room	Open
10	Previously finished walls have marks, stains, graffiti, smoke	Lobby	Open

## BUILDING AUDIT

*To the Residents of*

*123 Main Street*

*Municipal Licensing and Standards  
will be conducting an audit of your building,  
commencing on:*

**December 1, 2008**

Building audits are conducted to determine whether any violations of the Toronto Municipal Code relating to maintenance and property standards exist. The audit addresses common areas, facilities and systems.

In addition, Municipal Licensing and Standards will have its mobile administration centre on site on the following day and times to process any complaints you may have about your individual unit and which your landlord has not addressed:

December 2, 2008  
9:00 a.m. – 12:00 p.m.

Please visit our web site for more information on the  
Multi-residential Apartment Building (MRAB) Audit and Enforcement Program at:  
[www.toronto.ca/licensing/mrab](http://www.toronto.ca/licensing/mrab)



Notices will be posted  
on site and be available  
on the MRAB web pages

**Municipal Licensing & Standards**

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**Tools & Resources**

- Contact Us
- Other Divisions

**Municipal Licensing & Standards Division**

**Apartment unit complaint process and maintenance request forms**

**Complaint process**

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کیف تَتَقَدَّم بِشَكْوَى؟

কি করে নালিশ পেশ করতে হয়

如何作出投訴

چگونه شکایت را درج نمود

چگونه شکایت کنیم

Comment déposer une plainte

Τρόπος υποβολής Παραπόνου

झरिगाए डेवी चीते करवी

Come fare reclamo

시정 요구를 하는 방법

Zgłaszanie skarg i zażaleń

Como apresentar queixa

**Maintenance request form**

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نموذج طلب صيانة أو إصلاح

দেখাশুনা বা সেরাসত করার জন্য আবেদন পত্র

要求保養／維修表格

فورمه بر ای نگهداشت / ترمیم

فرم تعمیر و نگهداری

Formulaire de demande d'entretien ou de réparation

Έντυπο αίτησης για συντήρηση/επιδιορθώσεις

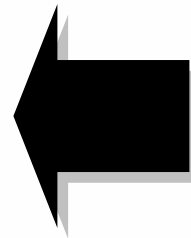
മെന്റന-ഷ്/ട്രിമിംഗ് ഓഫീസിലെ ഫോമ്

Modulo per richiedere operazioni di manutenzione/riparazione

유지/수리 요구

Formularz prosby o dokonanie naprawy

Formulário para fazer um pedido de manutenção/conserto



**Complaint process and Maintenance Request Forms will be available In 22 languages.**

