



## STAFF REPORT INFORMATION ONLY

### Achievement of 2007 Operating Objectives Established by the Homes for the Aged Division

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| <b>Date:</b>                 | February 11, 2008                        |
| <b>To:</b>                   | Advisory Committee on Homes for the Aged |
| <b>From:</b>                 | General Manager, Homes for the Aged      |
| <b>Wards:</b>                | All                                      |
| <b>Reference<br/>Number:</b> |  |

#### SUMMARY

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The strategic planning process in the Homes for the Aged Division includes the development of long range goals and a process to establish annual operating objectives to guide the achievement of the goals. The goals focus on a number of elements that support the division's strategic plan, and include: Care and Services, Human Resources, Information Management, Environment and Leadership/Partnerships. The annual objectives address specific priorities related to each of these elements.

This report provides a summary of the achievement of each of the annual objectives established by the Homes for the Aged Division's management team for 2007.

#### Financial Impact

There are no financial implications arising from this report.

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#### COMMENTS

The long-range goals for the Homes for the Aged Division focus on a number of elements that support the Division's strategic plan, and include: Care and Services, Human Resources, Information Management, Environment and Leadership/Partnerships. The annual objectives for the Homes for the Aged Division address specific priorities related to each of these elements.

In the area of leadership and partnerships, there was emphasis on the new and growing relationship with the 5 Local Health Integration Networks (LHINs), an enhanced

response to the MOHLTC's Compliance process, a multi-year plan to achieve the Mayor's Priorities relevant to long-term care and seniors' issues, and the development of a comprehensive, planned approach to health and safety.

To support the residents and their families, there was a focus on the implementation of clinical best practices, ongoing implementation of projects focused on enhancing the dining experience for residents, the establishment and maintenance of strong linkages with the community that serves persons with mental illness, and a focus on resident safety.

The environment plays a key role in Homes for the Aged and there was the development and maintenance of the list of major capital projects and the replacement of equipment to provide a safer environment for staff and residents.

Several objectives were designed to support the improvements required in information technology and the implementation of the resident MDS /RAI assessment and planning model.

The activities of Community Based Services resulted in new supportive housing sites.

In spite of substantive challenges faced by staff as a result of increasing acuity, cost constraints, revision of standards, policies and processes from both MOHLTC and MoL, the division has achieved or partially achieved the objectives.

Staff are recognized and commended for their efforts in achieving these results.

## **CONTACT**

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## **SIGNATURE**

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## **ATTACHMENTS**

- 1) Achievement of 2007 Divisional Operating Objectives