



STAFF REPORT INFORMATION ONLY

Public Sector Quality Fair

Date:	August 26, 2008
To:	Advisory Committee on Long Term-Care Homes and Services
From:	General Manager, Long-Term Care Homes and Services
Wards:	All
Reference Number:	

SUMMARY

The Public Sector Quality Fair (PSQF) is an annual event of the Public Sector Quality Council of Ontario. The council is a public sector committee that promotes awareness, application of quality principles, and practices in public services within Ontario.

The PSQF provides public sector organizations with an opportunity to submit their quality initiatives to a committee that then evaluates each submission against a pre set criteria. The process provides the public sector with a venue to participate, showcase their achievements, and learn from the experience of quality leaders.

The National Quality Institute's Canadian Quality Criteria for Public Sector Excellence is applied as the model for describing and evaluating applications.

The organizing committee includes:

Government of Canada • Ontario Federal Council	Joan Woodrow, Monika Deeg D'Amato
Ontario Government • Ontario Ministry of Government Services	Claude André, Adam Braun, Tania Hinchcliff, Linda Lane
Toronto District School Board	Christopher Bishop, Tonis Kilp, David McGill
City of Toronto	Anne Walsh
Region of Peel	Joyce Neilsen

The assessment team includes:

Federal Government <ul style="list-style-type: none"> • Environment Canada • Health Canada • Industry Canada 	Diane Johnston Geeta Kissoon Shaun O'Reilly
Province of Ontario <ul style="list-style-type: none"> • Ministry of Government Services 	Claude André, Charles Barnes, Brenda Darby, Jeffrey Herrle, Tania Hinchcliff, Anela Jadunandan, Jim Proietti, Cathie Salyn, Yvonne Schiks
Municipal Governments <ul style="list-style-type: none"> • City of Toronto • Town of Markham 	Lan Nguyen Sara Tam
Toronto District School Board	Christopher Bishop, Brenda Daniels, Tonis Kilp, David McGill
Other Organizations <ul style="list-style-type: none"> • National Quality Institute 	Bob Knox

Financial Impact

There are no financial implications arising from this report.

COMMENTS

The PSQF exhibit will be on September 8, 2008 at the Toronto Convention Centre. The City of Toronto Long Term-Care Homes and Services will be receiving two awards.

“Enhancing Care Through Best Practices – a team approach” – Silver

The quality of life and care for seniors is improved by evaluating current practices and implementing best practices guidelines to ensure that all staff working with the elderly have a sound understanding of current practices in assessment, planning, implementation and evaluation of care strategies for residents with delirium, dementia or depression.

“Falling Leaf” – Silver

About 40 percent of older adults who are hospitalized after a fall have suffered hip fractures, and approximately seven (7) percent of these result in death. The estimated cost per fall with injury is \$81,300.00. Wesburn Manor was successful in applying different approaches and theories to significantly reduce the number of fall occurrences within its senior population. The Falling Leaf program is an example in which a visual symbol of a falling leaf is used to alert staff to individuals who may be at risk of falling.

CONTACT

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SIGNATURE

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