



## STAFF REPORT ACTION REQUIRED

### Service Agreements Awarded and Executed by the Medical Officer of Health for 2008

|                          |                           |
|--------------------------|---------------------------|
| <b>Date:</b>             | April 7, 2008             |
| <b>To:</b>               | Board of Health           |
| <b>From:</b>             | Medical Officer of Health |
| <b>Wards:</b>            | All                       |
| <b>Reference Number:</b> |                           |

#### SUMMARY

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The purpose of this report is to provide information on the purchase of service contracts awarded and executed by the Medical Officer of Health for 2008, according to the delegation of authority by City Council.

#### RECOMMENDATIONS

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The Medical Officer of Health recommends that:

- (1) City Council authorize the Medical Officer of Health to award, amend and execute, on an ongoing annual basis, the purchase of service contracts for the Blind-Low Vision Early Intervention Program (Appendix G), within the approved budget and in accordance with established provincial criteria and fee structures;
- (2) City Council authorize the Medical Officer of Health to award, amend and execute, on an ongoing annual basis, the purchase of service contracts for the Ambassador Partnership School Program (Appendix H), within the approved budget and in accordance with established provincial criteria and fee structures; and
- (3) this report be forwarded to the Executive Committee for consideration.

#### Financial Impact

This report has no financial impact beyond what has already been approved by Council in the 2008 Operating Budget for Toronto Public Health. Appendix A attached summarizes the service contracts by program for 2008.

## **ISSUE BACKGROUND**

At its meetings of August 1 to 4, 2000, July 24 to 26, 2001 and June 18 to 20, 2002, City Council delegated authority to the Medical Officer of Health to award, execute and amend on an ongoing annual basis the purchase of service contracts for the Preschool Speech and Language program, the Infant Hearing program, the Healthy Babies Healthy Children program, the Sexual Health and AIDS prevention programs, and the Community Heart Health Partnership Initiative within the Toronto Public Health approved budget. The Medical Officer of Health is required to submit an annual report to the Executive Committee on the purchase of service contracts that have been awarded under the delegation of authority.

## **COMMENTS**

Toronto Public Health currently has service contracts with partner agencies that support service delivery in the community for the Preschool Speech and Language program, the Infant Hearing Program, the Blind-Low Vision Early Intervention Program, the Healthy Babies Healthy Children program, the Sexual Health program, the Community Heart Health Partnership initiative, and the Ambassador Partnership School Program.

### **Preschool Speech and Language Program:**

The 100% provincially-funded Preschool Speech and Language program provides services to children up to the time of school entry. Services are delivered by community agencies that have expertise in speech and language service delivery to young children. Through a community planning process facilitated by the Toronto District Health Council, a lead service provider was identified for each quadrant. A number of city-wide agencies have also been identified to deliver specialized services for children with special needs. Service contracts have been established with each of these agencies. In order to align with the provincial fiscal year, these contracts for Preschool Speech and Language are awarded for the period April 1, 2008 to March 31, 2009. The Service contracts as specified in Appendix B are based on projected service delivery targets and additional funding received from the Ministry of Children and Youth Services for the 2008/9 fiscal year.

### **Infant Hearing Program:**

The 100% provincially funded Infant Hearing Program which began in 2002 is based on a province-wide service delivery model that includes universal screening of newborns at hospital discharge and at community clinics, screening of high risk infants in hospitals, diagnostic assessment at community sites, and communication training and support through community agencies that serve deaf and hard of hearing children and their families. Service contracts have been established with all hospitals that have a postpartum unit and/or neonatal intensive care unit. Service contracts for six community-based diagnostic assessment clinics have been established with agencies that were designated

by the Ministry of Health and Long Term Care. All contracts are on a fee for service basis using a fee structure established by the Ministry. Contract projections specified in Appendix C are based on 2006/07 birth rates. In order to align with the provincial fiscal year, the contracts are awarded for the period April 1, 2008 to March 31, 2009.

#### Healthy Babies Healthy Children Program:

The Healthy Babies Healthy Children is a 100% provincially funded program that provides a mixed model of service delivery to high risk families that includes both Public Health Nurses and Family Home Visitors. In areas of the City where peer home visiting services already exist, service contracts with these agencies expand this service and avoid duplication. Service contracts are awarded and executed with each of these agencies. (See Appendix D).

#### Sexual Health Program:

In April 2000, the Board of Health approved the Sexual Health Clinic review, including the continuation of a mixed model of sexual health clinical services. This model currently includes five public health clinics, three partnership clinics and three clinics with which the City of Toronto has negotiated purchase of service agreements.

Purchase of Service arrangements have been in place with Hassle Free Clinic, the Birth Control and VD Information Centre, and the Immigrant Women's Centre for more than twenty years. The Toronto Public Health review process found that these clinics deliver services which address the needs of specific client populations and can identify and respond quickly to gaps in service or emerging sexual health needs. Contract amounts with clinics for 2008 are identified in Appendix E.

The Sexual Health Promotion Program also has purchase of service agreements with three community agencies (see Appendix E). These agencies deliver sexual health promotion services reaching specific high risk and hard to reach populations. It should be noted that the services of the Sex Information and Education Council of Canada (SIECCAN) are 100% funded by the Ministry of Health and Long Term Care.

#### Community Heart Health Partnership Initiative:

The Community Heart Health Partnership Initiative is a component of the City's Heart Health Program. This program is funded 100% by the Ministry of Health Promotion and involves contracting with community agencies that serve children, youth, women and diverse/marginalized groups, and community agencies that deliver services aimed at reducing or preventing the risk factors for heart disease and other chronic diseases. The selection of contracted agencies for the Toronto Community Heart Health Partnership Initiative, as named in Appendix F, is based on project criteria outlined in the Ministry of Health Promotion – Ontario Heart Health Program (Taking Action for Healthy Living) guidelines and objectives. As the administrative lead for the Toronto Heart Health Partnership, it is necessary for the Medical Officer of Health to award and execute these

purchase of service agreements. Specific amounts of these contracts are based on the terms and conditions outlined in the funding agreement established with the Province.

In addition to these lead agencies, a number of smaller contracts not to exceed \$2,500 each will be awarded to agencies throughout the year based on Ministry of Health Promotion criteria. The names and amounts of these contracts are included in Appendix F.

#### Blind-Low Vision Early Intervention Program (BLVEI):

At the meeting of July 16 – 19, 2007 City Council approved the Toronto Blind-Low Vision Early Intervention Program. The 100% provincially funded program was implemented in September 2007. The BLVEI Program is standard throughout Ontario. Canadian National Institute for the Blind (CNIB) and Ontario Foundation for Visually Impaired Children were the successful candidates of an Request for Interest process. Early intervention services for low vision and blind children are provided under contract by the Canadian National Institute for the Blind (CNIB) and Ontario foundation for Visually Impaired Children (OFVIC). Family support will be provided by Toronto Public Health staff. In order to align with the provincial fiscal year, the contracts are awarded for the period April 1, 2008 to March 31, 2009 (see Appendix G).

#### Ambassador Partnership School Program:

The Ambassador Partnership School Program is a 75% provincial and 25% city funded program which combines alternative and cooperative education for a maximum of sixteen "Ambassador" students. The program is a partnership between four youth serving agencies which include Children's Aid Society of Toronto as represented by Pape Adolescent Resource Centre, Toronto Public Health, Toronto District School Board and Central Toronto Youth Services. The mandate is to support youth violence prevention and assist high-risk youth that are presently or have been in the care of any of these agencies. Upon referral by school staff from the Toronto District School Board and the Toronto Catholic District School Board, the Ambassador Students will deliver "testimonials" or "speakouts" to elementary school students in Toronto to assist with delivering violence and substance use/abuse prevention messages.

At the meeting held on May 21, 22, and 23, 2002 City Council approved funding for the Ambassador Partnership School Program. The 2008 budget for the Ambassador Partnership School Program is \$50,000. TPH currently has a service contract with Pape Adolescent Resource Centre for \$30,000. This includes salary costs of the program coordination, \$10,000 to cover the cost of Metropasses for Ambassador Students and \$10,000 for honoraria to Ambassador Students who deliver "speakouts" in elementary schools and who have attended school and/or weekly training programs.

## Conclusion:

Service agreement contracts with community agencies are an effective and efficient way to provide essential public health services. They build on existing service infrastructure in the community, facilitate community partnerships, support continuity of service to clients, and maximize service efficiencies.

## **CONTACT**

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## **SIGNATURE**

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Dr. David McKeown  
Medical Officer of Health

## **ATTACHMENTS**

Appendix A Toronto Public Health 2008 Service Contracts  
Appendix B Preschool Speech and Language Service Contracts  
Appendix C Infant Hearing Program Service Contracts  
Appendix D Healthy Babies Healthy Children Service Contracts  
Appendix E Sexual Health Clinics/ Sexual Health Promotion Service Contracts  
Appendix F Community Heart Health Partnership Service Contracts  
Appendix G Blind-Low Vision Early Intervention Program Contracts  
Appendix H Ambassador Partnership School Program Contracts

### Appendix A

| <b>TORONTO PUBLIC HEALTH – 2008 SERVICE CONTRACTS</b> |                          |                   |
|---|--------------------------|-------------------|
| PROGRAM   | FUNDED BY:               | AMOUNT (\$)       |
| Preschool Speech and Language Program                 | 100% Province            | 6,531,559         |
| Infant Hearing Program                                | 100% Province            | 685,000           |
| Healthy Babies Healthy Children Program               | 100% Province            | 2,709,193         |
| Sexual Health Clinics                                 | 75% Province<br>25% City | 1,926,764         |
| Sexual Health Promotion                               | 75% Province<br>25% City | 389,108           |
| SIECCAN   | 100% Province            | 50,000            |
| Community Heart Health Partnership Initiative         | 100% Province            | 470,303           |
| Blind-Low Vision Early Intervention Program           | 100% Province            | 213,331           |
| Ambassador Partnership School Program                 | 75% Province<br>25% City | 50,000            |
| <b>TOTAL</b>  |                          | <b>13,025,258</b> |

## Appendix B

### Preschool Speech and Language Service Contracts

| Agency                      | Contract Amount (\$) |                  |
|-----------------------------|----------------------|------------------|
|                             | 2007/08              | 2008/09          |
| North York General Hospital | 1,442,287            | 1,442,287        |
| Hanen Centre                | 1,648,655            | 1,648,655        |
| George Hull Centre          | 1,248,844            | 1,248,844        |
| Rouge Valley Health System  | 1,385,773            | 1,385,773        |
| Geneva Centre               | 344,000              | 344,000          |
| Toronto Children's Centre   | 154,000              | 154,000          |
| Surrey Place Centre         | 162,000              | 162,000          |
| Bloorview Kids Rehab        | 146,000              | 146,000          |
| <b>Total</b>                | <b>6,531,559</b>     | <b>6,531,559</b> |

## Appendix C

### Infant Hearing Program Service Contracts

| <b>2008/09 Screening Contracts</b>  |                               |                                       |
|---|-------------------------------|---------------------------------------|
| <b>Hospital</b>   | <b>Postpartum Screening *</b> | <b>High Risk Screening NICU/SCN**</b> |
| Hospital for Sick Children****  | 0.00                          | 0.00                                  |
| Humber River Regional – Church  | 21,000                        | 3,000                                 |
| Humber River Regional – Finch   | 30,000                        | 4,000                                 |
| Mount Sinai***  | 0.00                          | 0.00                                  |
| North York General  | 60,000                        | 6,000                                 |
| Rouge Valley***   | 0.00                          | 0.00                                  |
| St. Michael's***  | 0.00                          | 0.00                                  |
| St. Joseph's  | 30,800                        | 3,000                                 |
| Scarborough General   | 24,000                        | 2,200                                 |
| Scarborough Grace   | 15,000                        | 2,000                                 |
| Sunnybrook  | 24,000                        | 5,000                                 |
| Toronto East General  | 26,000                        | 4,000                                 |
| William Osler   | 27,000                        | 3,000                                 |
| <b>Total Screening</b>  | <b>257,800</b>                | <b>32,200</b>                         |
| <p>* Postpartum screening projections based on \$10/ Distortion Product Otoacoustic Emission (DPOAE) test and 10% of all well babies needing an Automated Auditory Brainstem Response (AABR) &amp; \$20/ AABR test.<br/> ** High Risk Babies are screened using AABR (NICU/SCN) screening projections based on \$20 per test.<br/> *** Mt. Sinai, St. Michael's Hospitals and The Rouge Valley Health System have elected for Toronto Public Health staff to administer the screening test to their newborns.<br/> **** TPH staff screen children in the NICU of the Hospital for Sick Children</p> |                               |                                       |

| <b>2008/09 Audiology Services</b>            |                              |
|--|------------------------------|
| <b>Agency</b>                                | <b>Projected Amount (\$)</b> |
| Hospital for Sick Children                   | 64,000                       |
| Humber River Regional Hospital – Church site | 64,000                       |
| Mount Sinai Hospital                         | 64,000                       |
| North York General Hospital                  | 34,000                       |
| Rouge Valley Health System                   | 64,000                       |
| Surrey Place                                 | 10,000                       |
| <b>Total Audiology</b>                       | <b>300,000</b>               |

| <b>2008/09 Communication Supports and Services</b>    |                |
|---|----------------|
| Hospital for Sick Children                            | 5,000          |
| Voice for Hearing Impaired Children                   | 50,000         |
| ASL Consultants                                       | 20,000         |
| Clara Kluge   | 15,000         |
| Canadian Hearing Society                              | 5,000          |
| <b>Total Communications Supports and Services</b>     | <b>95,000</b>  |
| <b>Total 2008/09 Infant Hearing Service Contracts</b> | <b>685,000</b> |



## Appendix D

### Healthy Babies Healthy Children Service Contracts

| Agency  | Contract Amount \$ |                  |
|---|--------------------|------------------|
|   | 2007               | 2008             |
| Adventure Place                                     | 412,895            | 429,411          |
| Macaulay Child Development Centre                   | 335,423            | 348,840          |
| Aisling Discoveries Child & Family Centre           | 954,468            | 992,647          |
| Hincks-Dellcrest, Building Brighter Futures Program | 826,989            | *938,295         |
| Hincks-Dellcrest, Growing Together Program          | 75,217             |                  |
| <b>Total</b>  | <b>2,604,992</b>   | <b>2,709,193</b> |

\*In 2008, contract for Hincks-Dellcrest has been rolled into one single contract.

## Appendix E

### Sexual Health Clinic Service Contracts

| Agency                                | 2007 Contracts (\$) | 2008 Contracts (\$) |
|---------------------------------------|---------------------|---------------------|
| Hassle Free Clinic                    | 803,908             | 830,035             |
| Birth Control & VD Information Centre | 419,463             | 433,095             |
| Immigrant Women's Health Centre       | 642,745             | 663,634             |
| <b>Total</b>                          | <b>1,866,116</b>    | <b>1,926,764</b>    |

### Sexual Health Promotion Contracts

| Service Agency                | 2007 Contracts (\$) | 2008 Contracts (\$) |
|-------------------------------|---------------------|---------------------|
| Planned Parenthood of Toronto | 117,708             | 117,708             |
| AIDS Committee of Toronto     | 271,400             | 271,400             |
| SIECCAN                       | 50,000              | 50,000              |
| <b>Total</b>                  | <b>439,108</b>      | <b>439,108</b>      |

## Appendix F

### Community Heart Health Partnership Contracts

| Agency   | 2008 Proposed<br>Contract Amount<br>(\$) |
|--|--|
| North York Community House: Newcomer Women Taking Action for Healthy Living  | 11,000                                   |
| Applegrove Community Complex: Adventures in Food & Fun   | 5,453                                    |
| The Black Secretariat: African Caribbean Diabetes Prevention & Heart Health Education Program                          | 16,000                                   |
| St Stephen's House: Amazing Race for your Heart  | 12,500                                   |
| Toronto Public Health: Building Physically Active Communities  | 28,000                                   |
| Better Beginnings Now-CAP C: Early Start to Living Smart   | 5,000                                    |
| Toronto Public Health: Eat Smart! School Cafeteria Program   | 5,000                                    |
| Toronto Public Health: Girls Unlimited: a CDP Approach   | 20,000                                   |
| Toronto Public Health: Healthy Measures Early Child Development Nutrition Project                                      | 20,000                                   |
| Toronto Catholic District School Board: Health Action Teams  | 56,000                                   |
| Working Women CC: Healthy Alternatives   | 5,000                                    |
| Scadding Court CC: Healthy Eating, Active Living (HEAL)  | 16,000                                   |
| The Etobicoke Brighter Futures Coalition c/o the George Hull Centre: Heart Health for Children & Families in Etobicoke | 16,000                                   |
| Toronto Public Health: HH in the South Asian Community   | 6,950                                    |
| The Korean Senior Citizens Society of Toronto & For You Telecare Family Service: Healthy Life, Healthy Community       | 10,000                                   |
| For Youth Initiative: Move Somethin'   | 18,500                                   |
| Toronto Public Health: Rainbow Fun Physical Activity & Healthy Eating Program for Young Children                       | 30,000                                   |
| Toronto Public Health: School Gardens  | 12,000                                   |
| Toronto District School Board: Toronto Schools on the Move   | 84,000                                   |
| Albion Neighbourhood Services: Youth Heart Smarts  | 11,700                                   |

|   |                |
|---|----------------|
| Colorshadow Communications Inc.   | 50,000         |
| <b>Sub-Total</b>  | <b>439,103</b> |
| <b>Miscellaneous Contracts with value of \$2,500 each or less</b>   |                |
| Adventure Place: Villawayz Art Studio for Children & Youth- Shop, Cook and Share                          | 2,500          |
| Toronto Foundation for Student Success: Winchester School Community Garden                                | 2,500          |
| For Youth Initiative: Eating for a Better tomorrow  | 2,500          |
| St. Paul's L'Amoreaux Centre: Scarborough Multicultural Heart Health Project                              | 2,500          |
| Christie Ossington Neighbourhood Centre: Nook Looks Healthy   | 2,200          |
| Flemingdon Park Parent Association: Cricket for Health & Diversity for Children                           | 2,500          |
| FCJ Refugee Centre: Heart Health Community kitchen for African & Latin Women                              | 2,000          |
| Central Toronto Community Health Centres: Aboriginal Diabetes Program                                     | 2,500          |
| Flemingdon Park Ministry: Food Bank with a Heart Campaign   | 2,500          |
| Agincourt Community Services Assoc.: Peers Empowering Youth 2 Eat Healthy                                 | 2,500          |
| Heart & Stroke Foundation of Ontario: Teaching Healthy & Affordable Living to At-risk Students in Toronto | 2,000          |
| It's in Me Education & Training Programs: Camps United 2008 Swim Training Program                         | 2,500          |
| Gateway Public School: Healthy Living Community Project   | 2,500          |
| <b>Sub-Total</b>  | <b>31,200</b>  |
| <b>Total</b>  | <b>470,303</b> |

## Appendix G

### 2008/09 Blind-Low Vision Early Intervention Program (BLVEIP)

| Agency  | Projected Amount (\$) |
|---|-----------------------|
|   |                       |
| Ontario Foundation For Visually Impaired Children | 56,251                |
| Canadian National Institute for the Blind (CNIB)  | 157,080               |
| Total BLVEIP Contracts                            | <b>213,331</b>        |

## Appendix H

### Ambassador Partnership School Program

| <b>Service Agency</b>           | <b>Expenditure Type</b>      | <b>2008 Contracts (\$)</b> |
|---------------------------------|------------------------------|----------------------------|
| Pape Adolescent Resource Centre | Purchase of Service Contract | 30,000                     |
| Pape Adolescent Resource Centre | Student Metropass            | 10,000                     |
| Pape Adolescent Resource Centre | Honoraria                    | 10,000                     |
| <b>Total</b>                    |                              | <b>50,000</b>              |