

Leaside Gardens

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C. Rosanna Scott

May 19, 2009

Mr. Joseph P. Pennachetti
City Manager
Toronto City Hall 11th Floor
100 Queen Street, West
Toronto, Ontario
M5H 2N2

Dear Mr. Pennachetti:

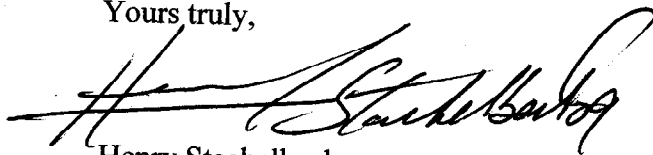
Re: Leaside Gardens Achievement of Access, Equity & Human Rights

The Leaside Memorial Gardens Board of Management adopted the City of Toronto's Policy outlined at www.toronto.ca/divisions/hr.htm#HRO at it's April 22, 2009 meeting, Motion #8147, Minutes #682.

The Board reviews each complaint by the public at its monthly meetings and develops a communication and action plan to deal with and resolve the complaint. All items which are employee related are dealt with the assistance of the City of Toronto's Human Resources Department and the appropriate collective bargaining agreement. The aforementioned procedure has been communicated to all full time staff as part of their yearly job training process.

If you have any further questions, please feel free to contact me at 416-421-4944.

Yours truly,



Henry Stachelbeck
General Manager

c.c. Councillor J. Parker

Paul Mercer, Chairman, Leaside Gardens Board of Management