

RECEIVED MAY 28 2009

CITY OF TORONTO

William H. 'Bill' Bolton Arena

40 ROSSMORE ROAD, TORONTO, ONTARIO M6G 2M7
TELEPHONE: (416) 392-0088 FAX: (416) 392-1047

May 26, 2009

Joseph J. Pennachetti,

City Manager

11th floor East Tower, City Hall

Toronto, Ontario M5H 2N2

C. Rosanna Scott

Dear Mr. Pennachetti;

RE: Access Equity & Human Rights

When the City of Toronto pre amalgamation presented their Human Rights Code and Access Policy our Board readily adopted this policy. All of the programs we operate in this facility are free of any discrimination.

All of our programs are community based and structured at a house league entry level. We do not work with advanced hockey (rep or select) or skating (figure skating clubs) as our programs are designed for the local community.

We offer youth house leagues from ages 5 to 18, mixed (boys & girls) in the winter league with app. 610 players and our spring league from April to June has 320 players. We run a Girls age 9-18 house league in the winter with app 120 participants. The Adult women's program has 8 teams 128 participants and a women's educational program that runs for thirty weeks (3-10 week sessions) with aver 100 women participants. We have 18 men's teams with 288 players. Learn to skate programs for all ages including adults with over 225 participants per session and we run 4 – 10 week seasons each year. The arena also has free public skating once a week from September to May as well as Parent & tot skates over the same period.

These community based programs are open to anyone who wishes to join our programs no matter what their ability. We have developed this arena to service our community by offering hockey or skating for every member of the family.

Our staff is continually working to improve and expand community based programs in this facility. We pride ourselves in the fact that we have sound proven programs, we have very few complaints and those we have are acted upon and resolved very quickly.


We have received a copy of the present City of Toronto (1998) policy and will insure that we are compliant with this code with all of our local programs.

WE PRIDE OURSELVES IN THE TYPE OF SERVICE WE GIVE

It should be noted that the arena programs take up 41 of the 53 prime hours of ice and service over 2200 local people.

If the City has any concerns that we may not be fulfilling all of the requirements for fare and equitable access to this facility please contact the arena manager, Jim Oreto so that we can set up a meeting to discuss your concerns.

Yours truly,

A handwritten signature in black ink, appearing to read 'Brian McGroarty', with a long horizontal stroke extending to the left.

Brian McGroarty

Chairperson

William H. (Bill) Bolton Arena

cc. Councilor Adam Vaughan