



**Toronto Parking
Authority**

**Office des parcs de
stationnement de
Toronto**

*The Toronto Parking Authority exists to provide
safe, attractive, self-sustaining, conveniently
located and competitively priced off-street and
on-street public parking as an integral component
of Toronto's transportation system.*

FILE: 2000-01

June 3, 2009

Audit Committee
City of Toronto
Secretariat Division
12th Floor, West Tower, City Hall
100 Queen Street West
Toronto, Ontario, M5H 2N2

Attention: Ms. Rosemary MacKenzie
Committee Administrator

Dear Ms. MacKenzie:

**RE: Council Request on Achievement of Access, Equity &
Human Rights Goals
Toronto Parking Authority Response
Audit Committee Report - June 22, 2009**

I am in receipt of a letter dated April 2, 2009 from the City Manager regarding the achievement of Access, Equity and Human Rights goals, with specific reference to the development and implementation of human rights policies and complaint procedures by the City's Agencies, Boards, Commissions and Corporations consistent with those adopted by City Council.

In accordance with Council's request, the following policies and standard operating procedure have been adopted by the Toronto Parking Authority's Board of Directors:

- Workplace Human Rights – Policy Resolution 4-15, adopted February 23, 1993 and last reviewed in 2008;
- Workplace Human Rights - Standard Operating Procedure A-40, revised August 29, 2006; and,
- Workplace Harassment & Violence – Policy Resolution 4-22, adopted April 20, 2009.

I trust that this information addresses Council's request. Should you have any questions or require anything further at this time please do not hesitate to contact me.

Yours truly,

Gwyn Thomas
President

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cc: Barry Martin - TPA

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