



STAFF REPORT ACTION REQUIRED

Responses to Audit Recommendations - City Performance in Achieving Access, Equity and Human Rights Goals

Date:	June 8, 2009
To:	Audit Committee
From:	City Clerk
Wards:	All
Reference Number:	

SUMMARY

The Protocol for Responses to Audit Recommendations by Agencies, Boards and Commissions sets out a formal reporting process whereby responses to an Audit report are co-ordinated through the City Clerk's Office and forwarded to the Audit Committee.

This report provides the Audit Committee with the responses from those agencies, boards, commissions and corporations (ABCCs) which were requested by City Council to report on the development and implementation of human rights policies and complaints procedures by June 2009. It also notes those ABCCs which have not yet submitted a response.

Staff from the City Manager's Office have been consulted during the preparation of this report.

RECOMMENDATIONS

The City Clerk recommends that:

1. City Council receive this report for information.

Financial Impact

The adoption of this report will have no financial impact.

DECISION HISTORY

At its meeting on December 1, 2 and 3, 2008, City Council adopted Audit Committee Item AU9.4, headed “Audit of City Performance in Achieving Access, Equity and Human Rights Goals” (<http://www.toronto.ca/legdocs/mmis/2008/au/reports/2008-11-04-au09-cr.pdf>). City Council made the following request:

City Council request all agencies, boards, commissions and corporations to report to Council, by June 2009, on whether they have developed a human rights policy and related complaint procedures, whether the policy and procedures are in keeping with provisions in the City’s policy and procedures, and implementation of these policies and procedures.

By letter dated April 2, 2009, the City Manager advised the affected agencies, boards, commissions and corporations of Council’s action, and requested that responses be forwarded to the City Clerk’s Office for co-ordination and submission to the Audit Committee.

In early June, the City Clerk reminded those ABCCs that had not yet responded to Council’s request for information.

City staff continue to work with the ABCCs to assist with the implementation of Council's directions concerning access, equity and human rights. Staff from the Social Development, Finance and Administration Division are currently working with the Association of Community Centres (AOCCs) to develop a harmonized Human Rights Policy. As well, the City Manager's Office is in the process of reviewing the reporting format for access, equity and human rights initiatives being undertaken by City Divisions and this will be shared with the major ABCCs. The City Manager intends to provide a status report to City Council in September, 2010 in this regard.

COMMENTS

To date, responses have been submitted by the following ABCCs and are attached to this report:

519 Church Street Community Centre	Sony Centre for the Performing Arts
Cecil Community Centre	Swansea Town Hall Community Centre
Central Eglinton Community Centre	Ted Reeve Community Arena
Community Centre 55 Board	Toronto Community Housing Corporation
Exhibition Place	Toronto Parking Authority
George Bell Arena	Toronto Police Services Board
Harbourfront Community Centre	Toronto Public Library Board
Leaside Gardens Arena	Toronto Transit Commission
McCormick Arena	William H. Bolton Arena
Moss Park Arena	Waterfront Toronto
North Toronto Memorial Arena	Yonge-Dundas Square Board of Management

While several of the ABCCs have indicated that they are still working on their response and will submit one as soon as possible, the following ABCCs have not yet submitted a response:

Applegrove Community Complex	Scadding Court Community Centre
Eastview Neighbourhood Community Centre	St. Lawrence Centre for the Performing Arts
Enwave District Energy Limited	Toronto Centre for the Arts
Heritage Toronto	Toronto Hydro Corporation
Larry Grossman Forest Hill Memorial Arena	Toronto Zoo
Ralph Thornton Community Centre	

CONTACT

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SIGNATURE

Ulli Watkiss
City Clerk

ATTACHMENTS

Attachment 1 - 519 Church Street Community Centre
Attachment 2 - Cecil Community Centre
Attachment 3 - Central Eglinton Community Centre
Attachment 4 - Community Centre 55 Board
Attachment 5 - Exhibition Place
Attachment 6 - George Bell Arena
Attachment 7 - Harbourfront Community Centre
Attachment 8 - Leaside Gardens Arena
Attachment 9 - McCormick Arena
Attachment 10 - Moss Park Arena
Attachment 11 - North Toronto Memorial Arena
Attachment 12 - Sony Centre for the Performing Arts
Attachment 13 - Swansea Town Hall Community Centre
Attachment 14 - Ted Reeve Community Arena
Attachment 15 - Toronto Community Housing Corporation
Attachment 16 - Toronto Parking Authority
Attachment 17 - Toronto Police Services Board
Attachment 18 - Toronto Public Library Board
Attachment 19 - Toronto Transit Commission
Attachment 20 - William H. Bolton Arena
Attachment 21 - Waterfront Toronto
Attachment 22 - Yonge-Dundas Square Board of Management
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